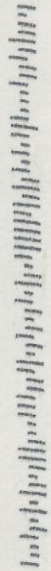


SPOKANE WA 990

21 MAR 2018 PM 3 L

Michael L. Shevham  
7621 E. 18th Ave  
Spokane, WA 99212

WA UTC  
P.O. Box 47250  
Olympia, WA 98504-7250



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21 March 2018

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7621 E. 18<sup>th</sup> Ave.  
Spokane, WA 99212

WA UTC  
P.O. Box 47250  
Olympia, WA 98504-7250

RE: Avista Merger Policy

Dear Sir or Madam:

I am writing this missive regarding a merger between Avista Utilities in Spokane, Washington and Hydro One. It is my hope that Hydro One will change Avista Utility's policy of charging **ratepayer's** monies to pay off **shareholders** expenses in doing business with a program called LIRAP. This is a shareholder's business expense, not a ratepayer's responsibility.

It is my belief that the cost of this LIRAP Program is a cost to Avista's shareholders as it is plainly a "cost of doing business" and normally would be standard business procedure. This is an accounting and or billing issue, not a rate payer issue. Avista allows payment for customer inconvenience at shareholders expense as per their literature, but charges rate payers for collection expense and enforcement charges. **If you are on the LIRAP Program you should be on the 'Budget Plan' where you can work within your fixed income, as I do.** Avista pays the utility expense of customers that spend the Summer at the casino, and the Winter "*crying poor*". Could Hydro One change this policy and place the expense where it belongs?

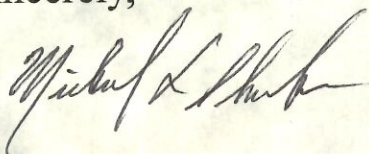
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MAR 26 2018  
US BANK  
Washington State Treasurer  
Utilities & Transportation #2150  
1500 188th Ave  
WASH. UT. & TP. COMM

I do not think this LIRAP Program should be a rate payer expense and this type of money management does not lend itself to a rate increase. There is a Project Share donation opportunity on every billing statement for the people who want to contribute to helping people who won't pay for their utilities and the balance of rate payers should not have to contribute to this shareholder expense.

Hydro One can manage their monies better and avoid any increase in rates at this time. Some "Green Energy" efforts are more political than cost efficient. More fair and efficient management should be required.

Please consider 1. Changing this program to be more accountable and a cost to shareholders. 2. Asking repeat LIRAP 'customers' be required to join the Budget Plan to manage their fixed income. **There is no cost under current Budget Plan.** 3. Change this expense to a shareholder's expense to provide better oversight on spending. **Avista has had no need to lower expense or properly review applicants.** 4. Strive to make this program responsible, and not just a way of avoiding bad publicity. Thank you for your time and trouble in this matter.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael L. Shevham".

Michael L. Shevham