

Expert Telecom Compliance
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Received
Records Management
Mar 29, 2024

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March 29, 2024

VIA ELECTRONIC DELIVERY

Jeff Killip
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504

Re: Global Connection Inc. of America d/b/a StandUp Wireless Compliance Filing
Docket No. UT-220524

Dear Mr. Killip:

Pursuant to Order 01 in this docket dated February 23, 2023 (Appendix A, No. 11), attached please find for filing Global Connection Inc. of America's Annual Customer Complaint Report.

THE ENCLOSED REPORT IS CONFIDENTIAL AND GLOBAL CONNECTION INC. OF AMERICA RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 770-232-9200 or etc@telecomcounsel.com.

Respectfully submitted,

/s/ Rachael Sears

Rachael Sears, Regulatory Specialist
Expert Telecom Compliance

Attachments

Company: Global Connection Inc. of America d/b/a StandUp Wireless

State: Washington

Docket: UT-220524

Calendar Year: 2023

Annual Lifeline Complaint Report*

Nature of Complaint	Number of Complaints
	

* This report shall include complaints filed with the ETC, the Commission's Consumer Protection and Communications Section, the WA State Office of the Attorney General, and the FCC. This report shall not include calls from customers to the ETC with regard to general inquiries such as account balance, additional purchases, service availability or technical support.