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September 29, 2017

## **VIA E-FILING**

Mr. Steven V. King, Executive Director and Secretary Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW Olympia, WA 98504-7250

Re:

UT-143787- Quarterly Status Report – Final Report

Dear Mr. King:

Pursuant to ordering provisions of the Commission's Order Adopting Implementation Plan, issued on May 19, 2016 in this docket, the tri-chairs of Consumer Education and Technical Subcommittee hereby submit their fourth overlay implementation status report.

The Customer Education and Technical subcommittee (an industry group comprised of carriers that provide service in the 206, 253, 360 and 425 area codes) has been meeting monthly since July, 2016 as the subcommittee prepared for start of permissive 10 digit dialing that began on January 28, 2017 and for the start of mandatory 10 digit dialing that began on July 29, 2017. A copy of the minutes of the most recent meeting (September 27, 2017) is attached as Exhibit 1. The subcommittee has established milestone dates for activities to complete customer education and technical tasks for both the start of permissive and mandatory dialing. A copy of the now completed milestone matrix is attached as Exhibit 2.

The 564 code overlay has been successfully deployed. It is working as expected. A code has been assigned to one carrier. That code has been successfully tested with all major carriers. It is expected that the code will be operational by the end of the month.

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This is the final report of the Customer Education and Technical subcommittee. The trichairs are Rita Schmitz of CenturyLink, Karen Riepenkroger of Sprint and the undersigned, representing WITA.

Thank you for your attention to this matter.

RICHARD A. FINNIGAN

RAF/cs

cc: Client (via e-mail)

Rita Schmitz (via e-mail)

Karen Riepenkroger (via e-mail)

Rebecca Beaton (via e-mail)