

EXHIBIT A



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October 1, 2012

VIA OVERNIGHT MAIL & E-MAIL

Rayne Pearson, Compliance Investigator
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive, SW
P.O. Box 47250
Olympia, WA 98504-7250

**RE: Docket No. TG-121265 – Waste Management of Washington, Inc.
(Certificate No. G-237) – Response to WUTC Data Requests**

Dear Ms. Pearson:

I am submitting on behalf of Waste Management of Washington, Inc. (WMW) responses and objections to the above-referenced data request concerning the service disruptions during and following the labor strike that began on July 25, 2012. I am providing narrative responses to each of the specific requests for information stated in your letter of August 24, 2012, as further clarified by a meeting between WMW representatives and Commission staff on September 7, 2012. WMW appreciates the Commission's willingness to extend the deadline for submitting this response. Today with this timely email submission, I am also submitting in electronic format the exhibits referenced in the responses below. Today's email will be followed by an overnight delivery of paper copy documents.

As a threshold matter, however, it is important for the WUTC to understand what information is available, what information is either not available or not practically available, and what information is too valuable and sensitive to put into the public record. Of most significance is the fact that WMW does not track which specific customers have been serviced. As a result, WMW respectfully objects to the data requests seeking missed collection information on a customer-specific basis. This information is not reasonably available to WMW.

While WMW has collected a significant amount of information concerning its collection services during the strike and post-strike recovery period, WMW does not have the kind of customer-by-customer missed service information that staff requests. As was made clear at the meeting in September, this is not unique to a strike situation. Even under normal collection operations, WMW does not have data regarding missed collections in WUTC territories, but instead relies on reports from drivers and customers to ensure pickups are made timely. As a result, when a route was not completed during a strike day, it was not feasible for WMW to determine which customers were serviced before the driver ended his route. For example, the problem would have arisen on the first day of the strike because WMW's regular drivers began collection services that day, but broke off before the end of their routes when the strike was called at around 10:00 am on Wednesday, July 25. Likewise, if a WM Green Team temporary driver could not complete his or her route on a particular day, it would have been nearly impossible to determine what customers did not receive service, other than undertaking a hand

search of all route sheets and follow-up conversations with each driver at that time. Obviously, during WMW's "Super Saturday" collection blitz, WMW's drivers collected all containers that were placed curbside and did not record whether specific customers had or had not placed their containers out for collection. When the company's entire collection system was disrupted, the focus was on collecting as much material as possible, and instituting a means for tracking missed collections would have only distracted from those efforts.

Furthermore, while WMW has used its best efforts to ensure that the data collected and presented is accurate, some inaccuracies or inconsistencies may exist. During and after the strike, WMW was focusing its efforts on providing and restoring collection services as quickly as possible, and was not focused on verifying the accuracy of the data being collected. As WMW continues to review its data, we may need to update some of our responses if we find material discrepancies.

WMW also respectfully objects to data requests seeking information that is highly confidential, proprietary, and would cause a significant risk of severe competitive harm to WMW and its affiliates, and potentially jeopardize the underpinnings of union negotiations. In particular, any disclosure of the costs associated with activating the Green Team would significantly prejudice WMW and every other Waste Management subsidiary in all future labor negotiations. WMW understands that the WUTC regulations and its current interpretation of its authority under Chapter 81.77 RCW do not provide sufficient protections of highly confidential information to assure WMW that such information would not be disclosed in response to a Public Disclosure Act request or other similar inquiry. In the absence of any binding legal protection for this sensitive information, WMW is unwilling to submit those responses.

SPECIFIC RESPONSES

Request: To complete this investigation, commission staff requests the following information for each customer for each day beginning the day the strike commenced until all services missed during and subsequent to the strike were collected, and normal service resumed:

- 1. Customer Class: City (served by city contract) or UTC (UTC-certificated company).*
- 2. Customer Category: Critical, Commercial Garbage, Commercial Recycling, Residential Garbage, Residential Recycling, Residential Yard Waste, or Biomedical.*
- 3. Scheduled Service: Type (e.g. residential 1-can garbage, 1-yard container, etc.) and frequency of service (e.g., daily, weekly, etc.).*
- 4. Missed Service: Date of each missed pick-up, date that each missed service was collected, and the number of business days between the date of missed service and the date that service was provided.*

Response: Notwithstanding the above objections and explanation, WMW is attaching several exhibits containing information responsive to these requests. Attached as **Exhibit 1** is a spreadsheet listing for WMW's WUTC collection territory in King and Snohomish Counties the customer counts by container/frequency of service (e.g., one 1-yard container 2x per week) and line of service (e.g., commercial garbage, residential yard waste). **Exhibit 2** presents this same information for customers serviced under city contracts in King and Snohomish Counties. Each

service type is listed separately for each customer, and includes customers receiving multiple services, such as a commercial customer who receives recycling, garbage, and yard waste services. Thus, the totals are not the number of customers, but the number of services within each territory.

With respect to “Critical Customers”, the customer counts in **Exhibits 1 and 2** include WMW’s Critical Customers in King and Snohomish Counties. The table below provides a separate count of Critical Customers, again broken out for WUTC and city territories.

	Commercial	Roll Off*	TOTAL
UTC	799	290	1,089
CITY	3,237	579	3,816
*Represents roll off accounts serviced Jul 25 thru Aug 1			

Exhibits 1 and 2 do not however include medical waste customers. Because of the nature of medical waste collection services, there was no disruption in WMW’s medical waste collection services in King or Snohomish Counties during or after the strike.

Accordingly, **Exhibits 1 and 2** are responsive to Data Request Nos. 1-3, as further clarified by discussion at our meeting in September.

With respect to Data Request No. 4, and as mentioned above, WMW does not have information for determining which specific customers, or which service types were missed on a customer-by-customer or day-by-day basis, or for how long each customer went without receiving service. Of course, for any days when zero collection services were performed in a particular WUTC area (e.g., no residential solid waste collection services were performed during the period July 26-31), WMW can obviously conclude that all scheduled residential customer missed service. Where, however, partial collection services were provided, it is not practically possible to identify which customers received service and which ones did not.

As a substitute for that information, WMW has prepared **Exhibit 3**, which sets forth – by day and line of service – the number of scheduled routes for each day of the strike, the number of routes actually run, and the number of scheduled accounts in WMW’s WUTC territory in King and Snohomish Counties. For comparison purposes, this exhibit also includes the actual tonnage collected each day and the average tonnages collected on that day of the week during the three weeks preceding the strike. For reasons discussed at the September meeting, the actual tonnages versus prior average tonnages may or may not be an accurate surrogate for determining collection services completed. Factors relevant to the suitability of this measure include seasonal (e.g., declining green waste) and random variability, lower tonnages because customers did not set out cans, and higher tonnages because customers took advantage of the strike and set out more than their typical waste amounts (e.g., customers who took advantage of “Super Saturday” to clean out their garages). It is, nonetheless, the best information currently available to give some understanding of the number of collections made and missed on any given day during the work stoppage, and is Waste Management’s best good faith response to Data Request No. 4.

Request: To understand how the company prioritized its resources during the strike, staff requests the following information for each day, beginning ten business days before the day the strike commenced (July 15, 2012) and continuing until ten business days past the date that normal service resumed (August 12, 2012):

5. The number of drivers sent out each day for garbage collection by category: residential, commercial, drop box, and biomedical.

6. The number of drivers sent out each day for recycling collection by category: residential (single family and multi-family) and commercial.

7. The number of drivers sent out each day for residential yard waste collection.

Response: Attached as **Exhibit 4** is a table that consolidates the information requested for these three data requests. The table provides, for each day between July 15th and August 12th, the number of drivers driving residential garbage, commercial garbage, drop box, biomedical, residential recycling, commercial recycling, and residential yard waste routes in all areas of King and Snohomish County (encompassing both contract city and WUTC areas). Please note that the “commercial garbage” and “commercial recycling” routes include some multi-family garbage and recycling where those customers are container-serviced, not cart-serviced routes.

Request: Commission staff requests the following additional information:

8. A copy of your labor dispute contingency plan.

Response: A copy of the Waste Management’s 2012 Puget Sound Labor Disruption Contingency Plan is attached as **Exhibit 5**.

9. An itemized list of all costs incurred (e.g., cost associated with the "Green Team" - transportation, training, housing, etc.), and savings realized (e.g., wages not paid to striking workers, avoided fuel costs, etc.), because of the strike.

Response: As noted previously, WMW objects to this request insofar as it requests information that is highly confidential, proprietary, and would cause a highly significant risk of severe competitive harm to WMW and its affiliates. WMW must therefore decline to provide the requested list of costs incurred in activating the Green Team.

Notwithstanding the objection above, WMW is attaching as **Exhibit 6** a spreadsheet that provides a summary of certain costs incurred during the strike and a comparison of those costs against prior months and against the same months from the prior year. These costs do **not** include the costs for the Green Team members, which would include their labor costs, travel costs, hotel and food costs, and security costs. It also does **not** include other costs related to the strike, such as legal costs. The costs provided are the direct labor costs for WMW’s **regular** drivers, fuel, disposal costs, and other operating, maintenance and depreciation. The attached cost comparison shows that, even excluding the Green Team labor, deployment, and security costs, WMW’s overall costs were 1.3% higher for the two-month July-August period encompassing the strike as compared to the prior 12-month average. When compared with the same two-month period in 2011, WMW’s costs were essentially the same (i.e., only 0.1%

higher). While year-over-year and month-to-month comparisons will reflect other operational changes, these numbers provide further evidence that WMW did not realize any savings because of the strike; rather, WMW incurred significantly higher costs because of the strike when the normal operating costs and significant costs from the Green Team deployment are considered.

10. *Information regarding the Green Team:*

a) *How many Green Team members are there in the continental United States?*

Response: The “official” number of Green Team members fluctuates depending upon attrition and staffing needs of the various districts where they normally work. In strike planning, Waste Management typically anticipates activating over 400 Green Team members depending on circumstances and availability.

b) *When did the company activate the Green Team?*

Response: As the Local 117 collective bargaining agreement terminated on May 31, 2012, WMW did not know if and when the union would call a strike or whether any other unions would honor the Local 117 picket lines. As a result, there was genuine uncertainty as to when or even if a strike would be called. When the contract expired, the Green Team was put on alert status, but not physically deployed to the Puget Sound area. Green Team managers, however, were brought in early to receive training and familiarization with local operations immediately following the expiration of the agreement. Without knowing when or if the strike would be called, it was impractical from a cost and operations disruption standpoint to stage indefinitely large numbers of Green Team members in the Puget Sound area. When Local 117 called the strike on July 25th, the Green Team was officially activated.

c) *How many members of the Green Team were called in?*

Response: The entire Green Team was activated once the strike officially began on Wednesday, July 25th. Due to obvious logistical issues, Green Team members arrived in waves over the course of the strike. When WMW and union representatives reached a settlement on Wednesday evening, August 1st, 266 Green Team members had arrived and would have been available to work the following day. Additional Green Team members were either in transit or scheduled to arrive within 24 hours. See response to (e) below.

d) *Did requests related to the July 25 strike compete with Green Team requests in other areas of the country?*

Response: WMW’s Green Team members are used in different circumstances and not exclusively strike situations. At the time of the July 25th strike, Green Team members had been deployed to other WMW locations that needed assistance because of local staffing issues.

e) *For each day of the strike, how many members of the Green Team arrived, and how many were used?*

Response: The table below summarizes the number of Green Team members who arrived on each day of the strike, the cumulative total who had arrived by each day of the strike, and the

number of Green Team members who deployed for collection services on each day of the strike. While Green Team members began arriving on Thursday, there are several reasons for the gap between the arrival day and actual deployment day. First, for safety concerns, WMW does not operate in a strike situation until full security measures are in place. Here, security was not in place until Friday, July 27th. Second, replacement drivers must be fully processed to ensure compliance with federal, state, and local laws and regulations before dispatched to work, whether they be Green Team members or local resources. On the last day of the strike, Wednesday August 1, WMW had deployed 166 Green Team members for collection services and another 21 members as technicians and equipment operators. If the strike had continued, that number would have increased substantially on Thursday and over the weekend.

Green Team Utilization - Puget Sound Strike					
Date	Day	Green Team Arrival by Day	Cumulative Green Team	Green Team Used for Collection Services	Green Team Technicians and Equipment Operators
26-Jul	Thu	10	10	-	-
27-Jul	Fri	12	22	9	-
28-Jul	Sat	52	74	24	-
29-Jul	Sun	12	86	-	-
30-Jul	Mon	40	126	79	7
31-Jul	Tue	75	201	84	15
1-Aug	Wed	65	266	166	21
2-Aug	Thu	-	All depart	-	-

11. At the commission's August 9, 2012, Open Meeting, a consumer stated that a Waste Management employee collected his recycling, but not his neighbor's recycling, using a pickup truck. Please provide the following information for all non-traditional collection services the company provided for each day of the strike and continuing until all customers were restored to regularly scheduled service: a description of the service and how it was provided, the number of employees that participated in each service, and for each customer served, the information requested in items 1-4 above, for Customer Class, Customer Category, Scheduled Service, and Missed Service.

Response: While it is not clear what is meant by “non-traditional collection services”, WMW assumes that the WUTC intends this term to mean collection services similar to the one example cited (i.e., one specific customer collected with a pickup truck). We do not understand the term to encompass collection services that differed from a typical collection day, such as collection of Critical Customers or collection on days other than scheduled collection days, such as “Super Saturday.” WMW has made inquiry of its route managers and other persons knowledgeable about the collection operations during the strike. To the best of our knowledge, we are not aware of any other circumstances where WMW provided any “non-traditional collection services” to WUTC customers.

October 1, 2012

12. The name, title, telephone number, and e-mail address of the Waste Management of Washington, Inc., contact person that our staff can work with directly for questions that may arise concerning any details of the information you provide.

Response: I will continue to be the WMW contact person to work with your staff on questions that may arise concerning this response. My contact information is provided on the above letterhead. My e-mail address is mweinst@wm.com.

* * *

If you have any questions or concerns, please feel free to call me at (425) 814-7840.

Sincerely,



Michael Weinstein

Exhibits 1-6

EXHIBITS

EXHIBIT 1

UTC Area Customer Count by Category and Service King and Snohomish Counties

Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
04L 4 YD LUGGER							1			1
08L 8 YD LUGGER							1			1
09E 10-96 GAL CRT SINGLE STREAM RCY		17								17
0TL 10 YD LUGGER TEMPORARY							1			1
0TY 10 YD RECYCLE TEMPORARY								17		17
0YL 10 YD LUGGER RECYCLE								1		1
10C 10 YD COMPACTOR							3			3
10F 10 YD FLAT ROLLOFF RECYCLE								6		6
10L 10 YD LUGGER							5			5
10T 10 YD ROLLOFF TEMPORARY							2			2
10Y 10 YD ROLLOFF RECYCLE								11		11
111 1-1 YD 1X PER WEEK	934									934
112 1-1 YD 2X PER WEEK	3									3
121 1-2 YD 1X PER WEEK	577									577
122 1-2 YD 2X PER WEEK	13									13
123 1-2 YD 3X PER WEEK	1									1
124 1-2 YD 4X PER WEEK	1									1
12Y 12 YD ROLLOFF RECYCLE								1		1
131 1-3 YD 1X PER WEEK	356									356
132 1-3 YD 2X PER WEEK	46									46
133 1-3 YD 3X PER WEEK	9									9
134 1-3 YD 4X PER WEEK	1									1
135 1-3 YD 5X PER WEEK	2									2
141 1-4 YD 1X PER WEEK	451									451
142 1-4 YD 2X PER WEEK	89									89
143 1-4 YD 3X PER WEEK	31									31
145 1-4 YD 5X PER WEEK	1									1
146 1-4 YD 6X PER WEEK	1									1
151 1-1.5 YD 1X PER WEEK	284									284
152 1-1.5 YD 2X PER WEEK	2									2
153 1-1.5 YD 3X PER WEEK	1									1
15C 15 YD COMPACTOR							16			16
15O 15 YD ROLLOFF							3			3
15T 15 YD ROLLOFF TEMPORARY							3			3
15Y 15 YD ROLLOFF RECYCLE								1		1
161 1-6 YD 1X PER WEEK	328									328
162 1-6 YD 2X PER WEEK	85									85
163 1-6 YD 3X PER WEEK	19									19
164 1-6 YD 4X PER WEEK	1									1
181 1-8 YD 1X PER WEEK	286									286
182 1-8 YD 2X PER WEEK	124									124
183 1-8 YD 3X PER WEEK	35									35

UTC Area Customer Count by Category and Service King and Snohomish Counties

Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
184 1-8 YD 4X PER WEEK	2									2
185 1-8 YD 5X PER WEEK	6									6
186 1-8 YD 6X PER WEEK	1									1
1AM 1-32 GAL CAN MSW	61									61
1CS 15 YD CLOSED RECEIVER BOX RCY								1		1
1DM 1-64 GAL CART MSW	231									231
1EM 1-96 GAL CART MSW	234									234
1FE 1 YD MSW EOW	71									71
1FM 1 YD MSW 1X MO	3									3
1FQ 1 YD FEL ON CALL	1									1
1FX 1 YD MSW EXTRA SVC	4									4
1MY 1 YD MULTIFAMILY RCY		46								46
1OE 1 YD OCC EOW		9								9
1OM 1 YD OCC 1X MO		2								2
1PP 1 YD PAPER PER UNIT		1								1
1PT 1 YD MSW TEMP PER UNIT	1									1
1Q1 1-1.25 YD 1X PER WEEK	6									6
1S1 1-1 YD SINGLE STREAM RCY		128								128
1S2 1-2 YD SINGLE STREAM RCY		134								134
1S3 1-3 YD SINGLE STREAM RCY		99								99
1S4 1-4 YD SINGLE STREAM RCY		101								101
1S5 1-1.5 YD SINGLE STREAM RCY		27								27
1S6 1-6 YD SINGLE STREAM RCY		68								68
1S8 1-8 YD SINGLE STREAM RCY		61								61
1SE 1-96 GAL CART SINGLE STREAM RCY		436								436
1SF 1-96 GAL CRT SNGL STRM RCY EOW		31								31
1TE 1 YD TAG EOW		1								1
1X0 1 YD OCC EXTRA SVC		1								1
1Y1 1 YD RCY 1X WK		48								48
1Y2 1 YD RCY 2X WK		1								1
1Y3 1 YD RCY 3X WK		1								1
1YE 1 YD RCY EOW		77								77
1YM 1 YD RCY 1X MO		19								19
20B 20 YD ORGANICS COMPACTOR									1	1
20C 20 YD COMPACTOR							36			36
20F 20 YD FLAT ROLLOFF RECYCLE								15		15
20G 20 YD GREEN/YARD WASTE									1	1
20M 20 GAL MSW 1X MO			33							33
20N 20 YD ROLLOFF CO-MINGLED								5		5
20N 1-20 GAL CAN	2									2
20O 20 YD ROLLOFF							34			34
20T 20 YD ROLLOFF TEMPORARY							36			36

UTC Area Customer Count by Category and Service King and Snohomish Counties Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
20Y 20 YD ROLLOFF RECYCLE								51		51
211 2-1 YD 1X PER WEEK	3									3
221 2-2 YD 1X PER WEEK	18									18
222 2-2 YD 2X PER WEEK	1									1
231 2-3 YD 1X PER WEEK	15									15
232 2-3 YD 2X PER WEEK	12									12
233 2-3 YD 3X PER WEEK	2									2
241 2-4 YD 1X PER WEEK	28									28
242 2-4 YD 2X PER WEEK	19									19
243 2-4 YD 3X PER WEEK	4									4
251 2-1.5 YD 1X PER WEEK	3									3
25C 25 YD COMPACTOR							20			20
25O 25 YD ROLLOFF							16			16
25T 25 YD ROLLOFF TEMPORARY							3			3
25Y 25 YD ROLLOFF RECYCLE								10		10
261 2-6 YD 1X PER WEEK	22									22
262 2-6 YD 2X PER WEEK	15									15
263 2-6 YD 3X PER WEEK	1									1
281 2-8 YD 1X PER WEEK	29									29
282 2-8 YD 2X PER WEEK	13									13
283 2-8 YD 3X PER WEEK	7									7
285 2-8 YD 5X PER WEEK	1									1
2AM 2-32 GAL CANS MSW	87									87
2C1 2 YD COMPACTOR 1X WK	7									7
2DM 2-64 GAL CARTS MSW	56									56
2EM 2-96 GAL CARTS MSW	39									39
2FE 2 YD MSW EOW	37									37
2FG 2 YD FEL GRN/YDW										
2FM 2 YD MSW 1X MO	2		1							3
2MY 2 YD MULTIFAMILY RCY		70								70
2OE 2 YD OCC EOW		26								26
2PP 2 YD PAPER PER UNIT		1								1
2PT 2 YD MSW TEMP PER UNIT	8									8
2SE 2-96 GAL CART SINGLE STREAM RCY		61								61
2TG 2 YD TAG		1								1
2TY 20 YD RECYCLE TEMPORARY								41		41
2Y1 2 YD RCY 1X WK		69								69
2Y2 2 YD RCY 2X WK		8								8
2YE 2 YD RCY EOW		53								53
2YM 2 YD RCY 1X MO		3								3
30C 30 YD COMPACTOR							97			97
30F 30 YD FLAT ROLLOFF RECYCLE								32		32

UTC Area Customer Count by Category and Service King and Snohomish Counties Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
30G 30 YD GREEN/YARD WASTE								4	2	2
30M 30 YD ROLLOFF CO-MINGLED										4
300 30 YD ROLLOFF							98			98
30T 30 YD ROLLOFF TEMPORARY							35			35
30Y 30 YD ROLLOFF RECYCLE								68		68
321 3-2 YD 1X PER WEEK	4									4
331 3-3 YD 1X PER WEEK	2									2
332 3-3 YD 2X PER WEEK	1									1
341 3-4 YD 1X PER WEEK	7									7
342 3-4 YD 2X PER WEEK	5									5
343 3-4 YD 3X PER WEEK	2									2
351 3-1.5 YD 1X PER WEEK	1									1
352 3-1.5 YD 2X PER WEEK	2									2
35C 35 YD COMPACTOR							1			1
361 3-6 YD 1X PER WEEK	10									10
362 3-6 YD 2X PER WEEK	6									6
381 3-8 YD 1X PER WEEK	5									5
382 3-8 YD 2X PER WEEK	10									10
3AM 3-32 GAL CANS MSW	16									16
3C1 3 YD COMPACTOR 1X WK	6									6
3C2 3 YD COMPACTOR 2X WK	1									1
3DM 3-64 GAL CARTS MSW	6									6
3EM 3-96 GAL CARTS MSW	10									10
3FE 3 YD MSW EOW	20									20
3MY 3 YD MULTIFAMILY RCY		59								59
3OE 3 YD OCC EOW		7								7
3PT 3 YD MSW TEMP PER UNIT	10									10
3RF 3 YD COMPACTOR RCY		1								1
3SE 3-96 GAL CART SNGLE STREAM RCY		28								28
3TY 30 YD RECYCLE TEMPORARY								46		46
3Y1 3 YD RCY 1X WK		46								46
3Y2 3 YD RCY 2X WK		8								8
3Y3 3 YD RCY 3X WK		3								3
3YE 3 YD RCY EOW		25								25
3YL 3 YD LUGGER RECYCLE								1		1
3YM 3 YD RCY 1X MO		6								6
40C 40 YD COMPACTOR							34			34
40F 40 YD FLAT ROLLOFF RECYCLE								50		50
40M 40 YD ROLLOFF CO-MINGLED								1		1
40O 40 YD ROLLOFF							12			12
40T 40 YD ROLLOFF TEMPORARY							14			14
40Y 40 YD ROLLOFF RECYCLE								67		67

UTC Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
421 4-2 YD 1X PER WEEK	3									3
431 4-3 YD 1X PER WEEK	6									6
432 4-3 YD 2X PER WEEK	2									2
441 4-4 YD 1X PER WEEK	3									3
442 4-4 YD 2X PER WEEK	3									3
443 4-4 YD 3X PER WEEK	1									1
461 4-6 YD 1X PER WEEK	7									7
462 4-6 YD 2X PER WEEK	2									2
481 4-8 YD 1X PER WEEK	4									4
482 4-8 YD 2X PER WEEK	6									6
4AM 4-32 GAL CANS MSW	31									31
4C1 4 YD COMPACTOR 1X WK	6									6
4C2 4 YD COMPACTOR 2X WK	2									2
4C3 4 YD COMPACTOR 3X WK	1									1
4DM 4-64 GAL CARTS MSW	7									7
4EM 4-96 GAL CARTS MSW	4									4
4FE 4 YD MSW EOW	15									15
4FG 4 YD FEL GRN/YDW			1							1
4FM 4 YD MSW 1X MO	1									1
4MY 4 YD MULTIFAMILY RCY		79								79
4OE 4 YD OCC EOW		30								30
4OM 4 YD OCC 1X MO		1								1
4PT 4 YD MSW TEMP PER UNIT	31									31
4SE 4-96 GAL CART SINGLE STREAM RCY		11								11
4TY 40 YD RECYCLE TEMPORARY								39		39
4Y1 4 YD RCY 1X WK		61								61
4Y2 4 YD RCY 2X WK		19								19
4Y3 4 YD RCY 3X WK		6								6
4Y4 4 YD RCY 4X WK		1								1
4Y5 4 YD RCY 5X WK		1								1
4YE 4 YD RCY EOW		19								19
4YM 4 YD RCY 1X MO		10								10
50C 50 YD COMPACTOR							1			1
50Y 50 YD ROLLOFF RECYCLE								19		19
521 5-2 YD 1X PER WEEK	1									1
531 5-3 YD 1X PER WEEK	1									1
532 5-3 YD 2X PER WEEK	1									1
541 5-4 YD 1X PER WEEK	2									2
542 5-4 YD 2X PER WEEK	1									1
561 5-6 YD 1X PER WEEK	4									4
562 5-6 YD 2X PER WEEK	1									1
581 5-8 YD 1X PER WEEK	1									1

UTC Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
582 5-8 YD 2X PER WEEK	2									2
583 5-8 YD 3X PER WEEK	1									1
5AM 5-32 GAL CANS MSW	3									3
5DM 5-64 GAL CARTS MSW	2									2
5EM 5-96 GAL CARTS MSW	1									1
SFE 1.5 YD MSW EOW	19									19
5MY 1.5 YD MULTIFAMILY RCY		20								20
5OE 1.5 YD OCC EOW		4								4
SSE 5-96 GAL CART SINGLE STREAM RCY		10								10
5TY 25 YD RECYCLE TEMPORARY									1	1
5Y1 1.5 YD RCY 1X WK		6								6
5YE 1.5 YD RCY EOW		9								9
5YM 1.5 YD RCY 1X MO		3								3
621 6-2 YD 1X PER WEEK	1									1
622 6-2 YD 2X PER WEEK	1									1
632 6-3 YD 2X PER WEEK	1									1
641 6-4 YD 1X PER WEEK	1									1
642 6-4 YD 2X PER WEEK	2									2
661 6-6 YD 1X PER WEEK	1									1
6AM 6-32 GAL CANS MSW	3									3
6C1 6 YD COMPACTOR 1X WK	2									2
6C2 6 YD COMPACTOR 2X WK	1									1
6C3 6 YD COMPACTOR 3X WK	1									1
6DM 6-64 GAL CARTS MSW	1									1
6EM 6-96 GAL CARTS MSW	2									2
6FE 6 YD MSW EOW	14									14
6FM 6 YD MSW 1X MO	2									2
6MY 6 YD MULTIFAMILY RCY		38								38
6NP 6 YD NEWS PER UNIT		1								1
6OE 6 YD OCC EOW		11								11
6PT 6 YD MSW TEMP PER UNIT	39									39
6R2 6 YD COMPACTOR RCY 2X WK		1								1
6SE 6-96 GAL CART SINGLE STREAM RCY		5								5
6Y1 6 YD RCY 1X WK		41								41
6Y2 6 YD RCY 2X WK		12								12
6YE 6 YD RCY EOW		17								17
6YM 6 YD RCY 1X MO		10								10
6YQ 6 YD FEL REC ON CALL		1								1
742 7-4 YD 2X PER WEEK	1									1
782 7-8 YD 2X PER WEEK	2									2
7AM 7-32 GAL CANS MSW	5									5
7EM 7-96 GAL CARTS MSW	2									2

UTC Area Customer Count by Category and Service King and Snohomish Counties

Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
7SE 7-96 GAL CART SINGLE STREAM RCY		4								4
821 8-2 YD 1X PER WEEK	1									1
881 8-8 YD 1X PER WEEK	1									1
882 8-8 YD 2X PER WEEK	1									1
8DM 8-64 GAL CARTS MSW	1									1
8FE 8 YD MSW EOW	6									6
8FM 8 YD MSW 1X MO	1									1
8MY 8 YD MULTIFAMILY RCY		25								25
8OE 8 YD OCC EOW		6								6
8PT 8 YD MSW TEMP PER UNIT	13									13
8SE 8-96 GAL CART SINGLE STREAM RCY		6								6
8Y1 8 YD RCY 1X WK		28								28
8Y2 8 YD RCY 2X WK		18								18
8Y3 8 YD RCY 3X WK		3								3
8YE 8 YD RCY EOW		8								8
8YM 8 YD RCY 1X MO		6								6
8YQ 8 YD FEL REC ON CALL		1								1
9SE 9-96 GAL CART SINGLE STREAM RCY		3								3
AA0 11-32 GAL CANS MSW	1									1
AE0 15-32 GAL CANS MSW	1									1
AF0 16-32 GAL CANS MSW	1									1
AH0 18-32 GAL CANS MSW	1									1
AI0 19-32 GAL CANS MSW	2									2
AMY 32 GAL CAN MULTIFAMILY RCY		13								13
BE0 25-32 GAL CANS MSW	1									1
BMY BIN MULTIFAMILY FLAT		61								61
BNC BIN RECYCLE FLAT		47								47
C11 1-10 GAL MINI CAN MSW				70						70
C21 1-20 GAL MINI CAN MSW				6,571						6,571
C22 2-20 GAL MINI CAN MSW				6						6
C2M 2-20 GAL MINI CAN 1XMO				1						1
C2T 20 GAL CART MSW				8,658						8,658
C30 30 YD CLOSED RECEIVER BOX							1			1
C31 1-32 GAL CAN MSW				31,777						31,777
C32 2-32 GAL CANS MSW				2,411						2,411
C33 3-32 GAL CANS MSW				131						131
C34 4-32 GAL CANS MSW				24						24
C36 6-32 GAL CANS MSW				1						1
C3M 32 GAL CAN MSW 1X MO				1,593						1,593
CA0 31-32 GAL CANS MSW	1									1
CET 15-35 GAL CARTS MSW	2									2
CF0 36-32 GAL CANS MSW	2									2

UTC Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
CFT 16-35 GAL CARTS MSW	1									1
CM1 35 GAL CART MSW 1X WK	23									23
CME 35 GAL CART MSW EOW	1									1
CMY 35 GAL CART MULTIFAMILY RCY		3								3
CT0 10-35 GAL CARTS MSW	1									1
CT2 2-35 GAL CARTS MSW	2									2
CT3 3-35 GAL CARTS MSW	2									2
CT4 4-35 GAL CARTS MSW	1									1
CY1 35 GAL CART RCY 1X WK			1							1
CZ0 30-32 GAL CANS MSW	1									1
DE0 45-32 GAL CANS MSW	7									7
DMN 64 GAL CART MULTIFAMILY NEWS			31							31
DMO 64 GAL CART MSW ON CALL	1									1
DMP 64 GAL CART MULTIFAMILY PAPER		53								53
DMT 64 GAL CART MULTIFAMILY TAG		51								51
DMY 64 GAL CART MULTIFAMILY RCY		63								63
DNF 64 GAL CART NEWS		3								3
DPF 64 GAL CART PAPER		54								54
DT4 64 GAL CART TAG		21								21
DY1 64 GAL CART RCY 1X WK		46								46
DYE 64 GAL CART RCY EOW		3								3
DYO 64 GAL CART RCY ON CALL		1								1
EA0 51-32 GAL CANS MSW	1									1
EGF 96 GAL CART YDW			89							89
EME 96 GAL CART MSW EOW	14									14
EMM 96 GAL CART MSW 1X MO	2									2
EMN 96 GAL CART MULTIFAMILY NEWS		2								2
EMP 96 GAL CART MULTIFAMILY PAPER		9								9
EMT 96 GAL CART MULTIFAMILY TAG		5								5
EMY 96 GAL CART MULTIFAMILY RCY		220								220
ENF 96 GAL CART NEWS		19								19
EOF 96 GAL CART OCC		4								4
EPF 96 GAL CART PAPER		30								30
ETE 96 GAL CART TAG EOW		3								3
ETF 96 GAL CART TAG		31								31
EY1 96 GAL CART RCY 1X WK		28								28
EYE 96 GAL CART RCY EOW		44								44
EYM 96 GAL CART RCY 1X MO		2								2
EYO 96 GAL CART RCY ON CALL		6								6
EYT 96 GAL TEMP RECYCLE		1								1
EZO 50-32 GAL CANS MSW	11									11
F50 50 YD FLAT ROLLOFF							4			4

UTC Area Customer Count by Category and Service King and Snohomish Counties

Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
G31 1-32 GAL CAN YDW						41				41
G30 32 GAL CAN YDW ON CALL						19				19
G51 1-35 GAL CART YDW						2,212				2,212
G61 1-64 GAL CART YDW						2,915				2,915
G62 2-64 GAL CARTS YDW						12				12
G60 64 GAL CART YDW ON CALL						6				6
G91 1-96 GAL CART YDW						54,767				54,767
G92 2-96 GAL CARTS YDW						1,308				1,308
G93 3-96 GAL CARTS YDW						98				98
G94 4-96 GAL CARTS YDW						22				22
G95 5-96 GAL CARTS YDW						1				1
G98 8-96 GAL CARTS YDW						1				1
G90 96 GAL CART YDW ON CALL						48				48
OSY 35 GAL CART FOOD ORGANICS						27				27
O62 2-64 GAL FOOD WASTE CART 2X WK			1							1
O60 64 GAL ORGANICS ON CALL			1							1
O9C 96 GAL Toter ORGANICS			3							3
O90 96 GAL ORGANICS ON CALL			4							4
OE3 3 YD FEL ORGANICS			2							2
OEA 1-96 GAL FOOD WASTE CART 1X WK			1							1
OEC 3-96 GAL FOOD WASTE CART 1X WK			1							1
S91 1 - 96 GAL CART RCY					1					1
SQF SQUARE FOOTAGE								1		1
SRG SURCHARGE YDW ONLY										1
SRV SURCHARGE RECYCLE ONLY										704
SUC SUNKEN CAN	3				771					771
SUN SUNKEN CAN										3
T51 1-35 GAL CART MSW				4						4
T52 2-35 GAL CARTS MSW				42,085						42,085
T5M 35 GAL CART MSW 1X MO				74						74
T61 1-64 GAL CART MSW				688						688
T62 2-64 GAL CARTS MSW				29,627						29,627
T63 3-64 GAL CARTS MSW				155						155
T64 4-64 GAL CARTS MSW				6						6
T6C 1-64 GAL CART & 1-32 GAL CAN				2						2
T91 1-96 GAL CART MSW				49						49
T92 2-96 GAL CARTS MSW				5,444						5,444
T93 3-96 GAL CARTS MSW				126						126
THM TIME HAUL MSW				9						9
THY TIME HAUL RECYCLE							96			96
TMP TIME FEE PER UNIT	8								5	5
TP1 1 YD RCY TEMP PER UNIT		1								1

UTC Area Customer Count by Category and Service King and Snohomish Counties

Exhibit 1

Scheduled Service	Commercial Garbage	Commercial Recycling *	Commercial Yard Waste *	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling *	Roll Off Yard Waste *	Grand Total
TP4 4 YD RCY TEMP PER UNIT		1								1
TP8 8 YD RCY TEMP PER UNIT		1								1
U11 1 YD OCC 1X WK		39								39
U21 2 YD OCC 1X WK		77								77
U22 2 YD OCC 2X WK		3								3
U23 2 YD OCC 3X WK		2								2
U31 3 YD OCC 1X WK		56								56
U32 3 YD OCC 2X WK		11								11
U41 4 YD OCC 1X WK		106								106
U42 4 YD OCC 2X WK		32								32
U43 4 YD OCC 3X WK		1								1
U44 4 YD OCC 4X WK		1								1
U45 4 YD OCC 5X WK		2								2
U51 1.5 YD OCC 1X WK		9								9
U61 6 YD OCC 1X WK		66								66
U62 6 YD OCC 2X WK		16								16
U63 6 YD OCC 3X WK		3								3
U81 8 YD OCC 1X WK		66								66
U82 8 YD OCC 2X WK		24								24
U83 8 YD OCC 3X WK		5								5
Y20 20 YD RECYCLE COMPACTOR								2		2
Y25 25 YD RECYCLE COMPACTOR								5		5
Y30 30 YD RECYCLE COMPACTOR								26		26
Y40 40 YD RECYCLE COMPACTOR								37		37
Y51 1-35 GAL CART RCY									63	63
Y5E 35 GAL CART RCY EOW									87	87
Y61 1-64 GAL CART RCY									161	161
Y6E 64 GAL CART RCY EOW									385	385
Y9E 96 GAL CART RCY EOW									129,815	129,815
YMF RCY MULTIFAMILY FLAT		614								614
YMP RCY MULTIFAMILY PER UNIT		1								1
	5,229	4,310	104	129,545	131,283	62,181	574	563	4	333,793

* These services are not regulated by the UTC; however they reside within the UTC territory

EXHIBIT 2

City Contract Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
00S 10 Gal Toter S/L				96						96
03L 3 YD LUGGER							1			1
04L 4 YD LUGGER							3			3
08L 8 YD LUGGER							5			5
0AM 10 - 32 GAL CANS MSW	2									2
0DL 10 YD LUGGER TEMPORARY CDL							4			4
0DM 10-64 GAL CARTS MSW	13									13
0EM 10-96 GAL CARTS MSW	1									1
0SD 10-64 GAL CRT SINGLE STREAM RCY		32								32
0SE 10-96 GAL CRT SINGLE STREAM RCY		195								195
0TL 10 YD LUGGER TEMPORARY							2			2
0TY 10 YD RECYCLE TEMPORARY								27		27
0YL 10 YD LUGGER RECYCLE								4		4
10C 10 YD COMPACTOR							7			7
10D 10 YD ROLLOFF CDL							1			1
10F 10 YD FLAT ROLLOFF RECYCLE								6		6
10L 10 YD LUGGER							13			13
10M 10 YD ROLLOFF CO-MINGLED								2		2
10O 10 YD ROLLOFF							5			5
10T 10 YD ROLLOFF TEMPORARY							4			4
10Y 10 YD ROLLOFF RECYCLE								13		13
111 1-1 YD 1X PER WEEK	1,630									1,630
112 1-1 YD 2X PER WEEK	45									45
113 1-1 YD 3X PER WEEK	6									6
114 1-1 YD 4X PER WEEK	1									1
121 1-2 YD 1X PER WEEK	1,373									1,373
122 1-2 YD 2X PER WEEK	123									123
123 1-2 YD 3X PER WEEK	27									27
124 1-2 YD 4X PER WEEK	4									4
125 1-2 YD 5X PER WEEK	1									1
131 1-3 YD 1X PER WEEK	930									930
132 1-3 YD 2X PER WEEK	194									194
133 1-3 YD 3X PER WEEK	51									51
134 1-3 YD 4X PER WEEK	8									8
135 1-3 YD 5X PER WEEK	5									5
136 1-3 YD 6X PER WEEK	3									3
141 1-4 YD 1X PER WEEK	1,165									1,165
142 1-4 YD 2X PER WEEK	326									326
143 1-4 YD 3X PER WEEK	113									113
144 1-4 YD 4X PER WEEK	20									20
145 1-4 YD 5X PER WEEK	22									22
146 1-4 YD 6X PER WEEK	7									7
147 1-4 YD 7X PER WEEK	3									3

City Contract Area Customer Count by Category and Service King and Snohomish Counties Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
151 1-1.5 YD 1X PER WEEK	456									456
152 1-1.5 YD 2X PER WEEK	25									25
153 1-1.5 YD 3X PER WEEK	2									2
154 1-1.5 YD 4X PER WEEK	1									1
155 1-1.5 YD 5X PER WEEK	2									2
15C 15 YD COMPACTOR							31			31
15D 15 YD ROLLOFF CDL							1			1
150 15 YD ROLLOFF							5			5
15T 15 YD ROLLOFF TEMPORARY							5			5
15Y 15 YD ROLLOFF RECYCLE							5			5
161 1-6 YD 1X PER WEEK	713							1		713
162 1-6 YD 2X PER WEEK	243									243
163 1-6 YD 3X PER WEEK	58									58
164 1-6 YD 4X PER WEEK	6									6
165 1-6 YD 5X PER WEEK	8									8
181 1-8 YD 1X PER WEEK	539									539
182 1-8 YD 2X PER WEEK	244									244
183 1-8 YD 3X PER WEEK	101									101
184 1-8 YD 4X PER WEEK	13									13
185 1-8 YD 5X PER WEEK	14									14
186 1-8 YD 6X PER WEEK	1									1
1AM 1-32 GAL CAN MSW	115									115
1C5 15 YD CLOSED RECEIVER BOX RCY								2		2
1DM 1-64 GAL CART MSW	583									583
1EM 1-96 GAL CART MSW	1,049									1,049
1FE 1 YD MSW EOW	222									222
1FG 1 YD FEL GRN/YDW			9							9
1FM 1 YD MSW 1X MO	66									66
1MY 1 YD MULTIFAMILY RCY		63								63
1OE 1 YD OCC EOW		22								22
1OM 1 YD OCC 1X MO		2								2
1PP 1 YD PAPER PER UNIT		15								15
1PT 1 YD MSW TEMP PER UNIT	2									2
1Q1 1-1.25 YD 1X PER WEEK	1									1
1S1 1-1 YD SINGLE STREAM RCY		494								494
1S2 1-2 YD SINGLE STREAM RCY		559								559
1S3 1-3 YD SINGLE STREAM RCY		361								361
1S4 1-4 YD SINGLE STREAM RCY		583								583
1S5 1-1.5 YD SINGLE STREAM RCY		147								147
1S6 1-6 YD SINGLE STREAM RCY		256								256
1S8 1-8 YD SINGLE STREAM RCY		280								280
1SA 1-64 GAL CRT SNGL STRM RCY EOW		9								9
1SD 1-64 GAL CART SNGL STREAM RCY		50								50

City Contract Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
1S5 1-96 GAL CRT SNGLE STREAM RCY		1,162								1,162
1S6 1-96 GAL CRT SNGL STRM RCY EOW		10								10
1T2 20 GAL CART MSW	40									40
1TE 1 YD TAG EOW		1								1
1Y1 1 YD RCY 1X WK		334								334
1Y2 1 YD RCY 2X WK		14								14
1Y3 1 YD RCY 3X WK		2								2
1YE 1 YD RCY EOW		72								72
1YM 1 YD RCY 1X MO		8								8
20A 20 YD ORGANICS									2	2
20C 20 YD COMPACTOR							132			132
20D 20 YD ROLLOFF CDL							9			9
20F 20 YD FLAT ROLLOFF RECYCLE								14		14
20G 20 YD GREEN/YARD WASTE									3	3
20M 20 GAL MSW 1X MO				15						15
20N 20 YD ROLLOFF CO-MINGLED								9		9
20N 1-20 GAL CAN	2									2
20N 20 YD ROLLOFF CO-MINGLED TEMP								1		1
20O 20 YD ROLLOFF							143			143
20T 20 YD ROLLOFF TEMPORARY							34			34
20Y 20 YD ROLLOFF RECYCLE								59		59
211 2-1 YD 1X PER WEEK	5									5
212 2-1 YD 2X PER WEEK	3									3
221 2-2 YD 1X PER WEEK	37									37
222 2-2 YD 2X PER WEEK	11									11
223 2-2 YD 3X PER WEEK	1									1
22T 2-20 GAL CARTS MSW				1						1
231 2-3 YD 1X PER WEEK	35									35
232 2-3 YD 2X PER WEEK	21									21
233 2-3 YD 3X PER WEEK	5									5
241 2-4 YD 1X PER WEEK	62									62
242 2-4 YD 2X PER WEEK	40									40
243 2-4 YD 3X PER WEEK	19									19
244 2-4 YD 4X PER WEEK	1									1
245 2-4 YD 5X PER WEEK	1									1
247 2-4 YD 7X PER WEEK	1									1
251 2-1.5 YD 1X PER WEEK	3									3
252 2-1.5 YD 2X PER WEEK	3									3
253 2-1.5 YD 3X PER WEEK	1									1
25C 25 YD COMPACTOR							98			98
25F 25 YD FLAT ROLLOFF RECYCLE								2		2
25G 25 YD GREEN/YARD WASTE									1	1
25M 25 YD ROLLOFF CO-MINGLED								1		1

City Contract Area Customer Count by Category and Service King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
250 25 YD ROLLOFF							35			35
25T 25 YD ROLLOFF TEMPORARY							2			2
25Y 25 YD ROLLOFF RECYCLE								13		13
261 2-6 YD 1X PER WEEK	48									48
262 2-6 YD 2X PER WEEK	16									16
263 2-6 YD 3X PER WEEK	5									5
27C 27 YD COMPACTOR							1			1
281 2-8 YD 1X PER WEEK	30									30
282 2-8 YD 2X PER WEEK	18									18
283 2-8 YD 3X PER WEEK	7									7
284 2-8 YD 4X PER WEEK	1									1
285 2-8 YD 5X PER WEEK	1									1
2AM 2-32 GAL CANS MSW	43									43
2BM 2-35 GAL CANS MSW	2									2
2C1 2 YD COMPACTOR 1X WK	22									22
2C2 2 YD COMPACTOR 2X WK	5									5
2C3 2 YD COMPACTOR 3X WK	1									1
2C5 2 YD COMPACTOR 5X WK	1									1
2DM 2-64 GAL CARTS MSW	93									93
2DT 20 YD ROLLOFF TEMPORARY CDL							18			18
2EM 2-96 GAL CARTS MSW	209									209
2FE 2 YD MSW EOW	163									163
2FG 2 YD FEL GRN/YDW										
2FM 2 YD MSW 1X MO	34									34
2MY 2 YD MULTIFAMILY RCY			33							33
2OE 2 YD OCC EOW		46								46
2OM 2 YD OCC 1X MO		34								34
2OY 2 YD FOOD PLUS RCY		7								7
2PP 2 YD PAPER PER UNIT		11								11
2PT 2 YD MSW TEMP PER UNIT	9									9
2SD 2-64 GAL CART SINGLE STREAM RCY		67								67
2SE 2-96 GAL CART SINGLE STREAM RCY		707								707
2T2 2-20 GAL CARTS MSW	1									1
2TE 2 YD TAG EOW		3								3
2TG 2 YD TAG		3								3
2TY 20 YD RECYCLE TEMPORARY								64		64
2Y1 2 YD RCY 1X WK		343								343
2Y2 2 YD RCY 2X WK		58								58
2Y3 2 YD RCY 3X WK		11								11
2Y5 2 YD RCY 5X WK		1								1
2YE 2 YD RCY EOW		72								72
2YM 2 YD RCY 1X MO		6								6
30C 30 YD COMPACTOR							194			194

City Contract Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
30D 30 YD ROLLOFF CDL							2			2
30F 30 YD FLAT ROLLOFF RECYCLE								18		18
30G 30 YD GREEN/YARD WASTE									5	5
30M 30 YD ROLLOFF CO-MINGLED								20		20
30O 30 YD ROLLOFF							163			163
30T 30 YD ROLLOFF TEMPORARY							44			44
30Y 30 YD ROLLOFF RECYCLE								93		93
311 3-1 YD 1X PER WEEK	1									1
321 3-2 YD 1X PER WEEK	5									5
322 3-2 YD 2X PER WEEK	3									3
331 3-3 YD 1X PER WEEK	9									9
332 3-3 YD 2X PER WEEK	7									7
333 3-3 YD 3X PER WEEK	1									1
341 3-4 YD 1X PER WEEK	11									11
342 3-4 YD 2X PER WEEK	9									9
343 3-4 YD 3X PER WEEK	4									4
344 3-4 YD 4X PER WEEK	1									1
345 3-4 YD 5X PER WEEK	1									1
351 3-1.5 YD 1X PER WEEK	1									1
352 3-1.5 YD 2X PER WEEK	1									1
35C 35 YD COMPACTOR							7			7
361 3-6 YD 1X PER WEEK	16									16
362 3-6 YD 2X PER WEEK	9									9
381 3-8 YD 1X PER WEEK	12									12
382 3-8 YD 2X PER WEEK	4									4
383 3-8 YD 3X PER WEEK	1									1
3AM 3-32 GAL CANS MSW	14									14
3C0 30 YD CLOSED RECEIVER BOX RCY								3		3
3C1 3 YD COMPACTOR 1X WK	30									30
3C2 3 YD COMPACTOR 2X WK	8									8
3DM 3-64 GAL CARTS MSW	19									19
3DT 30 YD ROLLOFF TEMPORARY CDL							2			2
3EM 3-96 GAL CARTS MSW	59									59
3FE 3 YD MSW EOW	91									91
3FM 3 YD MSW 1X MO	23									23
3MY 3 YD MULTIFAMILY RCY		40								40
3OE 3 YD OCC EOW		8								8
3OM 3 YD OCC 1X MO		1								1
3PT 3 YD MSW TEMP PER UNIT	10									10
3SD 3-64 GAL CART SINGLE STREAM RCY		4								4
3SE 3-96 GAL CART SINGLE STREAM RCY		292								292
3TY 30 YD RECYCLE TEMPORARY								106		106
3Y1 3 YD RCY 1X WK		274								274

City Contract Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
3Y2 3 YD RCY 2X WK		49								49
3Y3 3 YD RCY 3X WK		16								16
3Y4 3 YD RCY 4X WK		1								1
3Y5 3 YD RCY 5X WK		2								2
3YE 3 YD RCY EOW		22								22
3YM 3 YD RCY 1X MO		1								1
3YQ 3 YD FEL REC ON CALL		1								1
4SF 4YD FEL SHARED CONTAINER	8									8
40C 40 YD COMPACTOR							74			74
40D 40 YD ROLLOFF CDL							6			6
40F 40 YD FLAT ROLLOFF RECYCLE								20		20
40G 40 YD GREEN/YARD WASTE									1	1
40M 40 YD ROLLOFF CO-MINGLED										15
40O 40 YD ROLLOFF										80
40T 40 YD ROLLOFF TEMPORARY										34
40Y 40 YD ROLLOFF RECYCLE										80
421 4-2 YD 1X PER WEEK	3									3
422 4-2 YD 2X PER WEEK	1									1
431 4-3 YD 1X PER WEEK	8									8
432 4-3 YD 2X PER WEEK	3									3
441 4-4 YD 1X PER WEEK	8									8
442 4-4 YD 2X PER WEEK	7									7
443 4-4 YD 3X PER WEEK	2									2
444 4-4 YD 4X PER WEEK	1									1
45S 45 GAL TOTES S/L				148						148
461 4-6 YD 1X PER WEEK	9									9
462 4-6 YD 2X PER WEEK	3									3
481 4-8 YD 1X PER WEEK	7									7
482 4-8 YD 2X PER WEEK	3									3
4AM 4-32 GAL CANS MSW	14									14
4C0 40 YD CLOSED RECEIVER BOX RCY										1
4C1 4 YD COMPACTOR 1X WK	21									21
4C2 4 YD COMPACTOR 2X WK	7									7
4C3 4 YD COMPACTOR 3X WK	2									2
4C4 4 YD COMPACTOR 4X WK	1									1
4CE 4 YD COMPACTOR EOW	2									2
4DM 4-64 GAL CARTS MSW	26									26
4DT 40 YD ROLLOFF TEMPORARY CDL										10
4EM 4-96 GAL CARTS MSW	30									30
4FE 4 YD MSW EOW	92									92
4FG 4 YD FEL GRN/YDW										1
4FM 4 YD MSW 1X MO										1
4MY 4 YD MULTIFAMILY RCY	34									34
		39								39

City Contract Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
40E 4 YD OCC EOW		13								13
40M 4 YD OCC 1X MO		6								6
4PT 4 YD MSW TEMP PER UNIT	17									17
4SD 4-64 GAL CART SINGLE STREAM RCY		8								8
4SE 4-96 GAL CART SINGLE STREAM RCY		117								117
4TL 4 YD LUGGER TEMPORARY							5			5
4TY 40 YD RECYCLE TEMPORARY								51		51
4Y1 4 YD RCY 1X WK		247								247
4Y2 4 YD RCY 2X WK		118								118
4Y3 4 YD RCY 3X WK		22								22
4Y4 4 YD RCY 4X WK		3								3
4Y5 4 YD RCY 5X WK		6								6
4YE 4 YD RCY EOW		22								22
4YL 4 YD LUGGER RECYCLE								2		2
4YM 4 YD RCY 1X MO		4								4
4YQ 4 YD FEL REC ON CALL		1								1
500 50 YD ROLLOFF							2			2
50Y 50 YD ROLLOFF RECYCLE								8		8
512 5-1 YD 2X PER WEEK	1									1
522 5-2 YD 2X PER WEEK	1									1
541 5-4 YD 1X PER WEEK	3									3
542 5-4 YD 2X PER WEEK	7									7
543 5-4 YD 3X PER WEEK	1									1
561 5-6 YD 1X PER WEEK	3									3
562 5-6 YD 2X PER WEEK	2									2
581 5-8 YD 1X PER WEEK	3									3
582 5-8 YD 2X PER WEEK	3									3
5AM 5-32 GAL CANS MSW	10									10
5DM 5-64 GAL CARTS MSW	39									39
5EM 5-96 GAL CARTS MSW	10									10
5FE 1.5 YD MSW EOW	33									33
5FG 1.5 YD FEL GRN/YDW			1							1
5FM 1.5 YD MSW 1X MO	4									4
5MY 1.5 YD MULTIFAMILY RCY		10								10
5OE 1.5 YD OCC EOW		1								1
5SE 5-96 GAL CART SINGLE STREAM RCY		57								57
5T2 5-20 GAL CARTS MSW	4									4
5Y1 1.5 YD RCY 1X WK		54								54
5Y2 1.5 YD RCY 2X WK		2								2
5YE 1.5 YD RCY EOW		6								6
5YM 1.5 YD RCY 1X MO		1								1
641 6-4 YD 1X PER WEEK	3									3
661 6-6 YD 1X PER WEEK	2									2

City Contract Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
681 6-8 YD 1X PER WEEK	4									4
682 6-8 YD 2X PER WEEK	1									1
683 6-8 YD 3X PER WEEK	1									1
6C1 6 YD COMPACTOR 1X WK	21									21
6C2 6 YD COMPACTOR 2X WK	10									10
6C3 6 YD COMPACTOR 3X WK	4									4
6CE 6 YD COMPACTOR EOW	2									2
6CM 6 YD COMPACTOR 1X MO	2									2
6DM 6-64 GAL CARTS MSW	3									3
6EM 6-96 GAL CARTS MSW	6									6
6FE 6 YD MSW EOW	47									47
6FM 6 YD MSW 1X MO	17									17
6MY 6 YD MULTIFAMILY RCY		12	1							13
6OC 6 YD COMPACTOR FOOD PLUS RCY										
6OE 6 YD OCC EOW		8								8
6PT 6 YD MSW TEMP PER UNIT	35									35
6R1 6 YD COMPACTOR RCY 1X WK		1								1
6SD 6-64 GAL CART SINGLE STREAM RCY		1								1
6SE 6-96 GAL CART SINGLE STREAM RCY		70								70
6Y1 6 YD RCY 1X WK		133								133
6Y2 6 YD RCY 2X WK		45								45
6Y3 6 YD RCY 3X WK		13								13
6Y4 6 YD RCY 4X WK		3								3
6Y5 6 YD RCY 5X WK		1								1
6YE 6 YD RCY EOW		9								9
6YL 6 YD LUGGER RECYCLE								1		1
6YM 6 YD RCY 1X MO		3								3
6YQ 6 YD FEL REC ON CALL		1								1
721 7-2 YD 1X PER WEEK	1									1
741 7-4 YD 1X PER WEEK	1									1
742 7-4 YD 2X PER WEEK	1									1
761 7-6 YD 1X PER WEEK	1									1
781 7-8 YD 1X PER WEEK	1									1
7DM 7-64 GAL CARTS MSW	3									3
7SD 7-64 GAL CART SINGLE STREAM RCY		3								3
7SE 7-96 GAL CART SINGLE STREAM RCY		31								31
831 8-3 YD 1X PER WEEK	1									1
8AM 8-32 GAL CANS MSW	1									1
8DM 8-64 GAL CARTS MSW	3									3
8FE 8 YD MSW EOW	40									40
8FM 8 YD MSW 1X MO	14									14
8MY 8 YD MULTIFAMILY RCY		10								10
8OE 8 YD OCC EOW		9								9

City Contract Area Customer Count by Category and Service King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
8PP 8 YD PAPER PER UNIT	21	4								4
8PT 8 YD MSW TEMP PER UNIT										21
8SE 8-96 GAL CART SINGLE STREAM RCY		30								30
8Y1 8 YD RCY 1X WK		114								114
8Y2 8 YD RCY 2X WK		48								48
8Y3 8 YD RCY 3X WK		16								16
8Y4 8 YD RCY 4X WK		2								2
8Y5 8 YD RCY 5X WK		4								4
8YE 8 YD RCY EOW		9								9
8YL 8 YD LUGGER RECYCLE								4		4
8YM 8 YD RCY 1X MO		4								4
931 9-3 YD 1X PER WEEK	1									1
942 9-4 YD 2X PER WEEK	2									2
9EM 9-96 GAL CARTS MSW	1									1
9SE 9-96 GAL CART SINGLE STREAM RCY		31								31
ABO 12-32 GAL CANS MSW	1									1
AGF 32 GAL CAN YDW			11							11
AHO 18-32 GAL CANS MSW	1									1
AME 32 GAL CAN MSW EOW	25									25
AMM 32 GAL CAN MSW 1X MO	9									9
AY1 32 GAL CAN RCY 1X WK		1								1
BAO 21-32 GAL CANS MSW	2									2
BD0 24-32 GAL CANS MSW	2									2
BFO 26-32 GAL CANS MSW	1									1
BMY BIN MULTIFAMILY FLAT		6								6
BNC BIN RECYCLE FLAT		197								197
BNR RECYCLE BINS RS					1					1
COD 30-64 GAL CARTS MSW	8									8
C11 1-10 GAL MINI CAN MSW				1,594						1,594
C12 2-10 GAL MINI CAN MSW				3						3
C21 1-20 GAL MINI CAN MSW				2,676						2,676
C22 2-20 GAL MINI CAN MSW				1						1
C2T 20 GAL CART MSW				11,044						11,044
C30 30 YD CLOSED RECEIVER BOX							7			7
C31 1-32 GAL CAN MSW				7,549						7,549
C32 2-32 GAL CANS MSW				440						440
C33 3-32 GAL CANS MSW				10						10
C34 4-32 GAL CANS MSW				3						3
C3M 32 GAL CAN MSW 1X MO				189						189
C3O 32 GAL CAN MSW ON CALL				4						4
C40 40 YD CLOSED RECEIVER BOX							1			1
CAT 11-35 GAL CARTS MSW	3									3
CBT 12-35 GAL CARTS MSW	5									5

City Contract Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
CCT 13-35 GAL CARTS MSW	2									2
CDT 14-35 GAL CARTS MSW	2									2
CET 15-35 GAL CARTS MSW	3									3
CFT 16-35 GAL CARTS MSW	4									4
CGF 35 GAL CART YDW			2							2
CHT 18-35 GAL CARTS MSW	2									2
CIT 19-35 GAL CARTS MSW	5									5
CM1 35 GAL CART MSW 1X WK	462									462
CMM 35 GAL CART MSW 1X MO	1									1
CMO 35 GAL CART MSW ON CALL	1									1
CMY 35 GAL CART MULTIFAMILY RCY		59								59
CT0 10-35 GAL CARTS MSW	24									24
CT2 2-35 GAL CARTS MSW	187									187
CT3 3-35 GAL CARTS MSW	64									64
CT4 4-35 GAL CARTS MSW	179									179
CT5 5-35 GAL CARTS MSW	16									16
CT6 6-35 GAL CARTS MSW	25									25
CT7 7-35 GAL CARTS MSW	6									6
CT8 8-35 GAL CARTS MSW	17									17
CT9 9-35 GAL CARTS MSW	4									4
CY1 35 GAL CART RCY 1X WK		60								60
CZT 20-35 GAL CARTS MSW	14									14
DG1 1-64 GAL CART YDW			9							9
DGF 64 GAL CART YDW			4							4
DME 64 GAL CART MSW EOW	86									86
DMM 64 GAL CART MSW 1X MO	16									16
DMN 64 GAL CART MULTIFAMILY NEWS		14								14
DMO 64 GAL CART MSW ON CALL	3									3
DMP 64 GAL CART MULTIFAMILY PAPER		17								17
DMT 64 GAL CART MULTIFAMILY TAG		18								18
DMY 64 GAL CART MULTIFAMILY RCY		43								43
DPF 64 GAL CART PAPER		29								29
DT4 64 GAL CART TAG		7								7
DY1 64 GAL CART RCY 1X WK		265								265
DY2 64 GAL CART RCY 2X WK		1								1
DYE 64 GAL CART RCY EOW		422								422
DYM 64 GAL CART RCY 1X MO		1								1
EGE 96 GAL CART YDW EOW PER UNIT			5							5
EGF 96 GAL CART YDW			788							788
EM2 96 GAL CART MSW 2X WK	42									42
EM3 96 GAL CART MSW 3X WK	10									10
EME 96 GAL CART MSW EOW	148									148
EMG 96 GAL MULTIFAMILY YDW PU			2							2

City Contract Area Customer Count by Category and Service King and Snohomish Counties Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
EMM 96 GAL CART MSW 1X MO	31									31
EMO 96 GAL CART MSW ON CALL	1									1
EMP 96 GAL CART MULTIFAMILY PAPER		142								142
EMT 96 GAL CART MULTIFAMILY TAG		56								56
EMY 96 GAL CART MULTIFAMILY RCY		125								125
ENF 96 GAL CART NEWS		99								99
EOF 96 GAL CART OCC		7								7
EPF 96 GAL CART PAPER		132								132
ETE 96 GAL CART TAG EOW		6								6
ETF 96 GAL CART TAG		200								200
EY1 96 GAL CART RCY 1X WK		289								289
EY2 96 GAL CART RCY 2X WK		1								1
EYE 96 GAL CART RCY EOW		1,902								1,902
EYM 96 GAL CART RCY 1X MO		3								3
EYO 96 GAL CART RCY ON CALL		2								2
F50 50 YD FLAT ROLLOFF							2			2
G31 1-32 GAL CAN YDW							2			2
G30 32 GAL CAN YDW ON CALL							1			1
G51 1-35 GAL CART YDW							2,182			2,182
G61 1-64 GAL CART YDW							2,870			2,870
G62 2-64 GAL CARTS YDW							6			6
G91 1-96 GAL CART YDW							100,199			100,199
G92 2-96 GAL CARTS YDW							1,550			1,550
G93 3-96 GAL CARTS YDW							108			108
G94 4-96 GAL CARTS YDW							14			14
G95 5-96 GAL CARTS YDW							4			4
G97 7-96 GAL CARTS YDW							1			1
G98 8-96 GAL CARTS YDW							2			2
G99 9-96 GAL CARTS YDW							1			1
G90 96 GAL CART YDW ON CALL							3			3
GGF 13 GAL CART YDW										
O1E 1 YD ORGANICS EOW			1							1
O61 1-64 GAL FOOD WASTE CART 2X WK			1							1
O62 2-64 GAL FOOD WASTE CART 2X WK			74							74
O63 3-64 GAL FOOD WASTE CART 2X WK			96							96
O64 4-64 GAL FOOD WASTE CART 2X WK			3							3
O66 6-64 GAL FOOD WASTE CART 2X WK			3							3
O68 8-64 GAL FOOD WASTE CART 2X WK			1							1
O6C 64 GAL TOTER ORGANICS			17							17
O91 1-96 GAL FOOD WASTE CART 2X WK			8							8
O92 2-96 GAL FOOD WASTE CART 2X WK			7							7
O9C 96 GAL TOTER ORGANICS			40							40
O90 96 GAL ORGANICS ON CALL			2							2

City Contract Area Customer Count by Category and Service

King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
OCY 35 GAL CART FOOD PLUS RCY			20							20
OD1 1-64 GAL FOOD WASTE CART 1X WK			51							51
OD2 2-64 GAL FOOD WASTE CART 1X WK			15							15
OD3 3-64 GAL FOOD WASTE CART 1X WK			2							2
OD4 4-64 GAL FOOD WASTE CART 1X WK			3							3
OD8 8-64 GAL FOOD WASTE CART 1X WK			1							1
OE1 1 YD FEL ORGANICS			18							18
OE2 2 YD FEL ORGANICS			14							14
OE3 3 YD FEL ORGANICS			9							9
OE4 4 YD FEL ORGANICS			5							5
OE5 1.5 YD FEL ORGANICS			7							7
OE6 1-96 GAL FOOD WASTE CART 1X WK			23							23
OE7 2-96 GAL FOOD WASTE CART 1X WK			5							5
OEY 96 GAL CART FOOD PLUS RCY			3							3
P10 10 GAL CAN MSW FLAT	42									42
P2E PREMIUM SERVICE - 20 GAL				6						6
P4E PREMIUM SERVICE - 45 GAL				30						30
P5E PREMIUM SERVICE - 35 GAL				41						41
P6E PREMIUM SERVICE - 64 GAL				49						49
P9E PREMIUM SERVICE - 96 GAL				38						38
S00 SENIOR 10 GAL CART MSW				1						1
S20 20 YD SELF-CONTAINED COMPACTOR							1			1
S2E SENIOR 20 GAL CART MSW EOW				143						143
S2F SENIOR 20 GAL CART MSW				113						113
S30 30 YD SELF-CONTAINED COMPACTOR							1			1
S3F SENIOR 32 GAL CAN FLAT				64						64
S40 40 YD SELF-CONTAINED COMPACTOR							1			1
S4E SENIOR 45 GAL CART MSW EOW				17						17
S5E SENIOR 35 GAL CART MSW EOW				194						194
S5F SENIOR 35 GAL CART FLAT				145						145
S5M SENIOR 35 GAL CART MSW 1X MO				23						23
S6E SENIOR 64 GAL CART MSW EOW				32						32
S6F SENIOR 64 GAL CART FLAT				47						47
S9E SENIOR 96 GAL CART MSW EOW				10						10
S9F SENIOR 96 GAL CART FLAT				4						4
S9G SENIOR 96 GAL CART YDW						58				58
S9Y SENIOR 96 GAL CART RCY					2					2
SFY STEPS RCY FLAT		1								1
SMC SENIOR MINI CAN				40						40
SNM SENIOR CAN 1X MO				2						2
SQF SQUARE FOOTAGE							180			180
SQF SQUARE FOOTAGE CHARGE	63									63
SRG SURCHARGE YDW ONLY						229				229

City Contract Area Customer Count by Category and Service King and Snohomish Counties

Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
SRV SURCHARGE RECYCLE ONLY					121					121
SS2 SENIOR SPEC 20 GA CART MSW EOW				11						11
SUC SUNKEN CAN	1									1
SUN SUNKEN CAN				2						2
T2E 20 GAL CART MSW EOW				1,875						1,875
T2M 20 GAL CART MSW 1X MO				41						41
T4E 45 GAL CART MSW EOW				1,133						1,133
T51 1-35 GAL CART MSW				53,913						53,913
T52 2-35 GAL CARTS MSW				328						328
T53 3-35 GAL CARTS MSW				8						8
T54 4-35 GAL CARTS MSW				3						3
T5E 35 GAL CART MSW EOW				9,476						9,476
T5M 35 GAL CART MSW 1X MO				1,792						1,792
T61 1-64 GAL CART MSW				26,697						26,697
T62 2-64 GAL CARTS MSW				90						90
T63 3-64 GAL CARTS MSW				6						6
T64 4-64 GAL CARTS MSW				1						1
T6C 1-64 GAL CART & 1-32 GAL CAN				18						18
T6E 64 GAL CART MSW EOW				3,429						3,429
T91 1-96 GAL CART MSW				4,745						4,745
T92 2-96 GAL CARTS MSW				140						140
T93 3-96 GAL CARTS MSW				3						3
T94 4-96 GAL CARTS MSW				1						1
T9E 96 GAL CART MSW EOW				725						725
THM TIME HAUL MSW							26			26
THY TIME HAUL RECYCLE								22		22
TMP TIME FEE PER UNIT	4									4
U11 1 YD OCC 1X WK		58								58
U12 1 YD OCC 2X WK		1								1
U21 2 YD OCC 1X WK		86								86
U22 2 YD OCC 2X WK		8								8
U31 3 YD OCC 1X WK		82								82
U32 3 YD OCC 2X WK		18								18
U33 3 YD OCC 3X WK		4								4
U41 4 YD OCC 1X WK		132								132
U42 4 YD OCC 2X WK		40								40
U43 4 YD OCC 3X WK		12								12
U44 4 YD OCC 4X WK		4								4
U45 4 YD OCC 5X WK		1								1
U51 1.5 YD OCC 1X WK		8								8
U61 6 YD OCC 1X WK		83								83
U62 6 YD OCC 2X WK		25								25
U63 6 YD OCC 3X WK		6								6

City Contract Area Customer Count by Category and Service King and Snohomish Counties Exhibit 2

Scheduled Service	Commercial Garbage	Commercial Recycling	Commercial Yard Waste	Residential Garbage	Residential Recycling	Residential Yard Waste	Roll Off Garbage	Roll Off Recycling	Roll Off Yard Waste	Grand Total
U64 6 YD OCC 4X WK		1								1
U81 8 YD OCC 1X WK		56								56
U82 8 YD OCC 2X WK		44								44
U83 8 YD OCC 3X WK		5								5
U84 8 YD OCC 4X WK		2								2
U85 8 YD OCC 5X WK		4								4
VC1 5 YD COMPACTOR 1X WK	5									5
VC2 5 YD COMPACTOR 2X WK	3									3
VCE 5 YD COMPACTOR EOW	2									2
VFM 5 YD MSW 1X MO	1									1
WX1 1 YD FOOD WASTE WILL CALL			3							3
Y10 10 YD RECYCLE COMPACTOR								1		1
Y20 20 YD RECYCLE COMPACTOR								4		4
Y25 25 YD RECYCLE COMPACTOR								2		2
Y30 30 YD RECYCLE COMPACTOR								23		23
Y40 40 YD RECYCLE COMPACTOR								31		31
Y51 1-35 GAL CART RCY								379		379
Y5E 35 GAL CART RCY EOW								699		699
Y61 1-64 GAL CART RCY								50,184		50,184
Y62 2-64 GAL CARTS RCY								60		60
Y63 3-64 GAL CARTS RCY								1		1
Y64 4-64 GAL CARTS RCY								1		1
Y6E 64 GAL CART RCY EOW								28,359		28,359
Y6O 64 GAL CART RCY ON CALL								1		1
Y91 1-96 GAL CART RCY								1,111		1,111
Y9E 96 GAL CART RCY EOW								57,718		57,718
YFE RECYCLING FEE		1								1
YMF RCY MULTIFAMILY FLAT		116								116
Grand Total	14,103	13,005	1,300	129,209	138,637	107,230	1,401	707	12	405,604

EXHIBIT 3

**Waste Management
UTC Labor Disruption Summary
Exhibit 3**

	Wed - 7/25/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	49	49	24,879	371	244
R - RCY	25	25	12,283	186	61
R - Y/W	23	23	12,174	322	103
C - MSW	18	16	830	169	112
C - RCY	15	15	612	43	35

	Thur - 7/26/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	52	0	22,631	325	0
R - RCY	29	0	12,038	170	0
R - Y/W	23	0	9,561	241	0
C - MSW	17	0	1,001	228	0
C - RCY	14	0	458	41	0

	Fri - 7/27/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	46	0	21,545	325	0
R - RCY	20	0	10,851	175	0
R - Y/W	21	0	10,464	252	0
C - MSW	14	1	655	185	8
C - RCY	11	0	382	27	0

	Sat - 7/28/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
C - MSW	0	1	0	0	1
C - RCY	1	0	15	1	0

	Mon - 7/30/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	47	0	23,235	336	0
R - RCY	23	0	11,821	152	0
R - Y/W	20	0	9,047	227	0
C - MSW	16	16	650	231	134
C - RCY	12	0	412	39	0

Waste Management
UTC Labor Disruption Summary
Exhibit 3

	Tue - 7/31/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	49	0	25,262	383	0
R - RCY	21	0	12,625	164	0
R - Y/W	22	0	11,815	287	0
C - MSW	16	17	792	222	198
C - RCY	12	0	299	29	0

	Wed - 8/1/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	49	3	24,878	359	6
R - RCY	23	0	12,319	169	0
R - Y/W	23	0	12,174	322	0
C - MSW	17	16	830	169	138
C - RCY	15	0	612	39	0

	Thu - 8/2/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	52	52	22,630	325	551
R - RCY	24	2	9,902	146	9
R - Y/W	23	1	9,561	241	16
C - MSW	17	18	1,003	228	341
C - RCY	14	4	458	37	4

	Fri - 8/3/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Avg Tonnage</i>	<i>Actual Tonnage</i>
R - MSW	46	48	21,545	325	567
R - RCY	22	24	11,067	165	169
R - Y/W	21	24	10,444	252	389
C - MSW	14	19	620	193	318
C - RCY	11	13	382	26	46

	Sat - 8/4/2012 (route counts represent Wednesday 8/1 service)				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	27	43	22,027	320	346
R - RCY	12	21	11,405	152	137
R - Y/W	12	15	7,809	206	208
C - MSW	9	12	762	154	137
C - RCY	6	14	484	42	56

Waste Management
UTC Labor Disruption Summary
Exhibit 3

	Mon - 8/6/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	47	47	23,235	336	595
R - RCY	23	23	11,945	163	155
R - Y/W	20	20	9,047	227	302
C - MSW	16	16	650	231	229
C - RCY	12	12	412	39	44

	Tue - 8/7/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	49	49	25,262	383	615
R - RCY	27	27	13,008	182	181
R - Y/W	22	22	11,815	287	374
C - MSW	16	16	792	222	213
C - RCY	12	12	299	29	40

	Wed - 8/8/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	49	49	24,878	358	364
R - RCY	24	24	11,634	179	230
R - Y/W	23	23	12,174	322	284
C - MSW	17	17	830	169	157
C - RCY	15	15	612	44	54

	Thu - 8/9/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	52	52	22,630	325	350
R - RCY	29	29	12,038	170	247
R - Y/W	23	23	9,561	241	376
C - MSW	17	17	1,002	228	240
C - RCY	14	14	458	35	53

	Fri - 8/10/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	46	46	21,545	325	323
R - RCY	20	20	10,851	175	271
R - Y/W	21	21	10,464	252	175
C - MSW	14	14	655	186	191
C - RCY	11	11	382	24	30

Waste Management
UTC Labor Disruption Summary
Exhibit 3

	Sat - 8/11/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW					
R - RCY					
R - Y/W					
C - MSW					
C - RCY	1	1	15	1	1

	Mon - 8/13/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	47	47	23,235	336	333
R - RCY	23	23	11,837	152	256
R - Y/W	20	20	9,047	227	161
C - MSW	16	16	650	231	230
C - RCY	12	12	412	39	33

	Tue - 8/14/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	49	49	25,262	383	358
R - RCY	21	21	12,625	164	243
R - Y/W	22	22	11,815	287	185
C - MSW	16	16	792	222	215
C - RCY	12	12	299	28	29

	Wed - 8/15/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	49	49	24,878	358	355
R - RCY	23	23	12,318	169	190
R - Y/W	23	23	12,174	322	217
C - MSW	17	17	830	169	171
C - RCY	15	15	612	43	43

	Thu - 8/16/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	52	52	22,630	325	313
R - RCY	24	24	9,902	146	229
R - Y/W	23	23	9,561	241	154
C - MSW	17	17	1,002	228	222
C - RCY	14	14	458	37	40

Waste Management
UTC Labor Disruption Summary
Exhibit 3

	Fri - 8/17/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW	46	46	21,545	325	300
R - RCY	22	22	11,067	165	169
R - Y/W	21	21	10,464	252	157
C - MSW	14	14	1,039	186	189
C - RCY	11	11	382	25	23

	Sat - 8/18/2012				
	<i># Rts Sched</i>	<i>Actual Rts</i>	<i>Sched Accts</i>	<i>Average Tonnage^^</i>	<i>Actual Tonnage</i>
R - MSW					
R - RCY					
R - Y/W					
C - MSW					
C - RCY	1	1	15	1	1

* **Account Coverage:** The estimated number of accounts serviced based on actual tonnage collected

^^**Average Tonnage:** Actual average daily tonnage on each route based on the 3 weeks preceding the week of 7/23/12

EXHIBIT 4

Drivers sent out for collection per category-UTC (King and Snohomish County) and Contract Cities

Exhibit 4

Date	Day	Question 5				Question 6		Question 7
		Residential Garbage	Commercial Garbage	Drop Box (R/O)	Biomedical	Residential Recycling	Commercial Recycling*	Residential Yard Waste
15-Jul	Sun	N/A	2	2	N/A	N/A	1	N/A
16-Jul	Mon	105	43	40	1	71	29	69
17-Jul	Tue	110	44	44	1	69	31	68
18-Jul	Wed	110	43	45	1	71	29	70
19-Jul	Thu	111	44	41	1	71	30	69
20-Jul	Fri	96	42	44	1	60	28	58
21-Jul	Sat	N/A	3	9	N/A	N/A	1	N/A
22-Jul	Sun	N/A	2	1	N/A	N/A	1	N/A
23-Jul	Mon	109	43	42	1	72	29	67
24-Jul	Tue	109	44	42	1	71	31	67
25-Jul	Wed	110	41	38	1	74	29	70
26-Jul	Thu	1	4	5	1	1	0	1
27-Jul	Fri	3	8	10	1	0	0	0
28-Jul	Sat	3	14	19	N/A	N/A	0	N/A
29-Jul	Sun	N/A	0	7	N/A	N/A	0	N/A
30-Jul	Mon	5	42	29	1	2	2	1
31-Jul	Tue	15	41	28	1	2	1	1
1-Aug	Wed	60	53	48	1	3	3	2
2-Aug	Thu	112	47	42	1	20	12	37
3-Aug	Fri	104	44	42	1	67	28	71
4-Aug	Sat	76	28	30	N/A	62	18	50
5-Aug	Sun	N/A	2	1	N/A	N/A	1	N/A
6-Aug	Mon	107	43	46	1	72	29	66
7-Aug	Tue	107	44	43	1	71	32	68
8-Aug	Wed	109	43	44	1	74	30	69
9-Aug	Thu	109	44	42	1	74	30	67
10-Aug	Fri	97	42	41	1	73	29	60
11-Aug	Sat	N/A	3	3	N/A	14	1	N/A
12-Aug	Sun	N/A	2	1	N/A	N/A	1	N/A

*Includes multi-family recycling using detachable containers

EXHIBIT 5



Waste Management's 2012 Puget Sound Labor Disruption Contingency Plan



Experience

With hundreds of operations across North America, Waste Management is very capable of dealing with service disruptions. To mitigate this impact, Waste Management has established national strategies and support systems to assist local operations. Sharing staffing resources, knowledge and best practices has proven to be an effective way to minimize the unfortunate impact these situations can have on our customers.

In the event of a labor disruption, Waste Management will assemble a team of qualified replacement drivers and other workers. This group of professional employees has experience working in a variety of situations, including natural disasters and other events that impact normal operations.

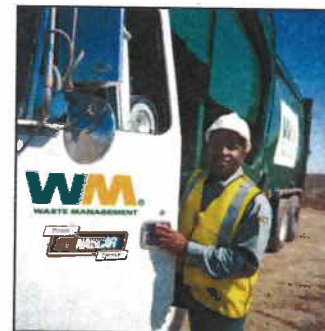
It may be necessary to tailor local collection services with reduced service levels while continuing to seek a resolution with the Union. As always, we will use our best efforts to respond to the unique local needs of our customers.

Replacement Labor Force

A potential labor disruption requires a committed and experienced labor contingency that is ready to move into position quickly. Waste Management's Green Team of qualified personnel from across the country is always prepared to respond in the event of a crisis such as a natural disaster or labor disruption. These employees are willing to travel and work as long as needed to provide essential services.

Route Sheets and Collection Tools

During a labor disruption each truck will be equipped with a GPS unit pre-programmed with customer, transfer station and recycling facility locations for each route. Additionally, traditional route maps will be generated for each route.





Temporary Collection Schedule

To accommodate the impact of a labor disruption, we will prioritize collection efforts to ensure services critical to human health and the environment are provided in an orderly and predictable manner. This prioritized collection plan is similar to the plan used during prolonged weather events, ensuring solid waste collection services are uninterrupted for hospitals, nursing homes and other “critical” facilities.

The following temporary collection schedule would begin the first day of any labor disruption:

Temporary Collection Schedule for King and Snohomish Counties	
First days of a collection interruption	<ul style="list-style-type: none"> • Collection services at all “critical” facilities will begin. • Residential garbage, recycling and yard waste will not be collected as our contingency workforce ramps up. • Automated out dial phone calls will be placed to all affected customers explaining that their materials will be collected as a double load the next week with no charge for extra material (similar to what happens during a weather event). • Our website (www.wmnorthwest.com) will be updated regularly. • We will provide frequent media updates as appropriate.
First Full Week of Collection Interruption	<ul style="list-style-type: none"> • Commercial and industrial services will be provided, though some multiple collection day service may be reduced. • Residential and multifamily collection (garbage, recycling and yard waste) will be provided in a reduced capacity such as every other week. • Extra material collection will be provided at no charge for any customers missed during the first week. • Automated out dial phone calls will be placed to all affected customers explaining that their materials will be collected as a double load the next week with no charge for extra material (similar to what happens during a weather event). • Our website (www.wmnorthwest.com) will be updated regularly. • We will provide media updates throughout the week as appropriate.

Public Education

Customer awareness of changes to the solid waste collection schedule is an essential aspect of our planning effort. We have found customers are more accepting of the inconvenience of service interruptions if they clearly understand when collection services will occur.

It is essential to provide the same public education message to all customers in both City and Unincorporated County service areas. We have learned that it is difficult for the media to communicate variances in schedules between different communities or customer subsets.



Consequently we will use a consistent collection strategy in all our service areas in King and Snohomish Counties.

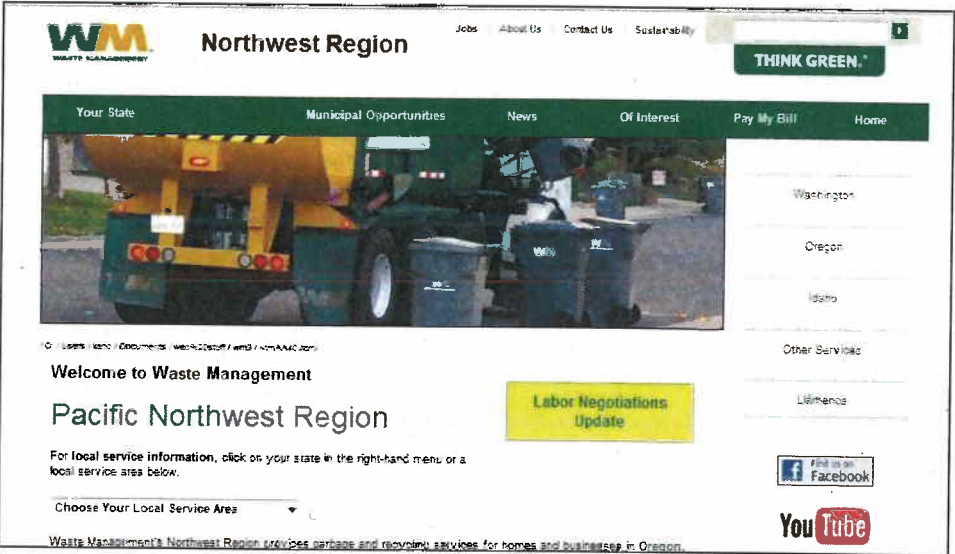
Our communication strategy will include multiple outreach methods:

Local Press and Media

We expect the media to cover regularly scheduled updates and press conferences. We will provide media advisories, press releases and interviews to clearly delineate variances from normal collection schedules.

Web-based Information

In all media advisories, press releases and interviews, we will encourage customers to visit our local website (www.wmnorthwest.com) where they will find continuously updated information on collection services for each individual community.



Outbound Call Services

An effective tool we utilize is targeted, automated outbound calls to individual customers throughout the day and early evening. Waste Management can send prerecorded messages, tailored to each city or service area, to thousands of customers within minutes. This allows us to blanket our service area with updated collection information quickly.

Call Center Staffing

A labor disruption may create a significant influx of calls to our regional Customer Service Center. To alleviate this inbound pressure, customer service representatives' work hours will be extended, including extended Saturday hours. Additionally, our state-of-the-art system allows us to activate resources from other Waste Management Customer Service Centers. Using web-enabled technology, trained customer service staff in other areas can assist local Puget Sound customers. This redundancy is part of





our emergency preparedness protocol, and can be activated in the event of labor disruptions. Callers will be encouraged to use Waste Management's local website (www.wmnorthwest.com), where collection information will be updated throughout the day.

City Resources

Waste Management will work with local communities to communicate through City and County websites, cable TV or other available media.

Security

Waste Management's Security group has developed extensive plans to ensure the safety of our employees, customers, facilities, equipment and the general public. Arrangements have been made with local security companies and local police agencies to provide staff and oversight at each of our locations.

We have met with all public agencies that provide disposal sites and transfer stations to ensure safe ingress and egress for our trucks and the safe offloading of materials.

Conclusion

Our commitment to you requires a diligent approach to contingency planning. We are prepared for the possibility of an interruption in our regular service. We will do all we can to minimize the impact on the local communities we serve.

Please do not hesitate to contact me with any questions.

A handwritten signature in black ink that reads 'Mary S. Evans'.

Mary S. Evans
Waste Management
Area Director, Public Sector Services
Cell: 510 206 8285
Email: mevans4@wm.com

EXHIBIT 6

Waste Management
King and Snohomish County Operations
 Analysis of Costs Incurred Due to Strike

Exhibit 6

	<i>July - Aug., 2011 - Prior year period</i>		<i>July - Aug., 2012 - Strike Period</i>		12-Month Average prior to Strike	Cost of Strike over prior period 12-mo. Avg.	%	Cost of Strike over prior year 2-mo. Avg.	%
	Jul-11	Aug-11	Jul-12	Aug-12					
Disposal Costs	\$ 7,010,124	\$ 7,973,513	\$ 7,414,130	\$ 8,029,069	\$ 7,721,600	\$ 303,003	4.1%	\$ 229,781	3.1%
Direct Labor Costs	\$ 3,827,286	\$ 3,971,365	\$ 3,653,575	\$ 3,644,850	\$ 3,649,212	\$ (238,081)	-6.1%	\$ (250,113)	-6.4%
Fuel	\$ 724,437	\$ 631,718	\$ 568,862	\$ 558,357	\$ 563,610	\$ (111,155)	-16.5%	\$ (114,467)	-16.9%
Other operating, maintenance and depreciation	\$ 3,640,692	\$ 4,229,311	\$ 3,847,008	\$ 4,333,474	\$ 4,090,241	\$ 249,728	6.5%	\$ 155,239	3.9%
Total Operating Expenses	\$ 8,192,415	\$ 8,832,394	\$ 8,069,445	\$ 8,536,682	\$ 8,303,063	\$ (99,508)	-1.2%	\$ (209,341)	-2.5%
Total Disposal and operating Expenses	\$ 15,202,539	\$ 16,805,907	\$ 15,483,575	\$ 16,565,751	\$ 16,024,663	\$ 203,495	1.3%	\$ 20,440	0.1%