



David S. Danner
Secretary and Executive Director
c/o Washington Utilities and Transportation Commission
Records Department
1300 S. Evergreen Park Drive S. W.
Olympia, WA 98504-7250

March 30, 2012

Re: In the matter of the Petition of YourTel America, Inc. for an Exemption from WAC 480-123(1)(d),(f) and (g), and Designation as an Eligible Telecommunications Carrier; Compliance Filing

WUTC Docket No. UT-110423

VIA E-FILE

Dear Mr. Danner,

On June 16, 2011, the Washington Utilities and Transportation Commission granted YourTel America ETC status in the State of Washington via an Order effective that day. It included language that YourTel is to abide by the following:

YourTel shall file with the Commission, by March 31 of each year, a report on the number of complaints, categorized by the different nature of complaints that it received from Washington Lifeline customers during the prior calendar year (e.g., billing disputes and service quality complaints). This report shall include complaints filed with YourTel, the Commission's Consumer Protection and Communications Section, the Washington State Office of the Attorney General, and the Federal Communications Commission (FCC).

YourTel America hereby submits in compliance with the preceding its 2011 Report. The information contained within this filing has been marked and submitted as Confidential.

Please let us know if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink that reads 'Dale Schmick'. The signature is written in a cursive style and is positioned above a horizontal line.

Dale Schmick
Vice- President
816-388-1000

**THIS DOCUMENT IS CONFIDENTIAL PURSUANT TO RCW 80.04.095
YourTel America, Inc.**

Number and Nature of Complaints

Description	Recipient	QTY
<hr/> Total: <hr/>		