



Trouble Ticket Report

June 2006

EXCHANGE	Jun 05	Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	June 2006			
													No. of Trouble Tickets	No. of Access Lines	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
ALMIRA	1.34%	1.32%	1.55%	0.67%	2.01%	2.05%	0.69%	4.87%	0.23%	1.16%	0.93%	2.78%	6	433	1.39%	
AMES LAKE	1.26%	1.98%	2.13%	2.55%	1.72%	1.72%	1.15%	1.16%	0.87%	1.46%	0.15%	2.20%	5	684	0.73%	
ARLETTA	1.03%	0.55%	1.09%	0.95%	1.63%	1.23%	0.77%	1.35%	1.42%	1.22%	1.05%	0.72%	34	3,176	1.07%	
ASHFORD	1.51%	2.84%	1.87%	1.89%	3.53%	2.75%	2.75%	3.78%	2.69%	1.58%	1.30%	1.66%	19	1,099	1.73%	
BASIN CITY	1.18%	1.05%	1.34%	1.22%	1.10%	0.56%	1.00%	1.14%	0.72%	1.29%	0.86%	3.46%	4	690	0.58%	
BEAVER	0.22%	0.66%	0.66%	0.44%	0.88%	0.89%	0.90%	1.79%	2.25%	0.22%	0.23%	0.23%	1	434	0.23%	
BLAKELY ISL	0.56%	1.41%	3.10%	0.87%	0.88%	2.36%	0.89%	0.00%	0.00%	1.79%	0.90%	0.60%	10	338	2.96%	
CARNATION	1.24%	3.67%	0.97%	2.75%	1.03%	0.92%	1.32%	1.78%	2.06%	1.13%	1.03%	1.89%	26	1,745	1.49%	
CATHLAMET	1.71%	1.07%	1.21%	1.70%	4.05%	2.06%	2.49%	1.63%	2.49%	2.08%	1.73%	1.88%	23	1,381	1.67%	
CHENEY / EWU	0.91%	0.74%	0.91%	0.91%	0.57%	0.60%	0.50%	1.12%	0.95%	0.59%	0.67%	0.69%	39	4,806	0.81%	
CHEWELAH / VALLEY	1.67%	1.50%	1.27%	1.48%	1.16%	1.57%	1.11%	1.88%	1.37%	1.61%	0.88%	1.44%	99	4,285	2.31%	
CHINOOK	0.93%	2.11%	1.17%	0.48%	2.15%	0.72%	2.43%	1.97%	1.24%	0.99%	1.49%	2.94%	4	408	0.98%	
CLALLAM BAY	1.15%	0.77%	1.16%	0.64%	1.16%	1.16%	1.04%	2.60%	2.22%	0.78%	0.79%	1.19%	12	756	1.59%	
CLEARWATER	0.75%	0.00%	0.73%	0.00%	3.01%	0.00%	0.00%	3.60%	2.17%	2.13%	0.71%	1.38%	2	142	1.41%	
CONNELL	1.06%	0.57%	0.57%	0.63%	0.76%	0.89%	0.58%	1.22%	0.51%	5.93%	0.77%	1.35%	13	1,542	0.84%	
COULEE CITY	0.58%	0.35%	2.68%	1.77%	0.83%	0.96%	1.08%	1.45%	0.60%	0.97%	0.73%	1.09%	11	820	1.34%	
COWICHE	1.00%	1.49%	0.60%	0.60%	0.80%	0.99%	0.80%	0.70%	0.50%	1.09%	0.89%	0.50%	6	1,003	0.60%	
CRESTON	1.95%	0.97%	2.16%	0.72%	3.38%	0.49%	0.99%	0.74%	0.49%	0.49%	0.74%	0.98%	5	410	1.22%	
CURTIS	1.85%	1.22%	1.63%	1.00%	3.41%	3.39%	2.40%	1.60%	1.20%	0.80%	0.79%	0.40%	17	501	3.39%	
DAVENPORT	1.71%	1.48%	1.14%	0.70%	1.96%	0.95%	0.81%	1.14%	0.43%	0.91%	0.62%	0.77%	19	2,090	0.91%	
EASTSOUND	1.07%	1.48%	1.35%	1.07%	0.93%	1.04%	0.90%	0.96%	0.63%	0.94%	0.62%	0.87%	62	4,851	1.28%	
EDWALL-TYLER	1.96%	1.69%	1.46%	0.73%	1.21%	3.58%	3.58%	2.61%	2.63%	1.94%	2.39%	1.45%	7	417	1.68%	
ELMA	1.20%	0.94%	0.84%	0.76%	1.09%	1.83%	1.72%	2.00%	2.15%	1.76%	1.42%	1.66%	54	4,313	1.25%	
ELTOPIA	0.34%	1.01%	1.37%	0.00%	0.34%	0.69%	1.05%	2.81%	0.70%	1.04%	0.00%	1.41%	9	281	3.20%	



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EUREKA	0.55%	1.37%	1.39%	0.56%	0.84%	0.56%	0.85%	1.12%	1.41%	2.51%	1.13%	3.69%	3	351	0.85%	
FALL CITY	1.14%	0.95%	1.26%	0.66%	1.01%	1.39%	1.34%	1.76%	1.15%	1.13%	0.96%	1.11%	54	3,328	1.62%	
FORKS	0.49%	0.36%	0.85%	0.30%	0.50%	1.05%	0.77%	1.13%	0.91%	0.80%	0.52%	0.50%	16	3,636	0.44%	
FOX ISLAND	0.74%	0.34%	0.85%	1.03%	0.81%	0.76%	1.41%	2.13%	1.62%	0.60%	1.16%	0.80%	19	1,608	1.18%	
FRIDAY HARBOR	1.66%	1.23%	1.51%	1.31%	1.49%	1.41%	2.20%	1.28%	1.37%	1.17%	0.80%	1.22%	92	6,806	1.35%	
GIG HARBOR	0.72%	0.81%	0.98%	0.71%	0.98%	1.01%	1.02%	1.13%	1.06%	0.85%	0.87%	0.73%	205	25,257	0.81%	
GLENOMA	3.17%	3.19%	2.73%	3.01%	5.37%	3.94%	4.18%	3.54%	3.32%	2.62%	2.90%	1.92%	14	418	3.35%	
HANSVILLE	1.77%	1.25%	1.82%	1.51%	1.42%	1.16%	1.54%	1.76%	1.23%	0.81%	0.87%	1.43%	24	1,815	1.32%	
HARRINGTON	0.60%	0.60%	1.78%	1.20%	0.80%	0.80%	3.04%	2.85%	1.64%	1.24%	1.24%	1.25%	3	485	0.62%	
HUMPTULIPS	0.27%	0.26%	0.79%	0.53%	0.80%	1.07%	0.82%	1.88%	1.36%	1.90%	1.34%	1.88%	7	374	1.87%	
INCHELIUM/HUNTERS	1.12%	0.73%	1.12%	1.17%	0.33%	0.66%	0.53%	0.87%	0.93%	0.80%	0.66%	0.99%	16	1,519	1.05%	
KAHLOTUS	1.41%	0.48%	0.48%	0.50%	0.50%	2.03%	0.00%	2.06%	1.55%	1.55%	0.52%	0.00%	2	194	1.03%	
KETTLE FALLS	1.72%	1.64%	1.68%	1.94%	1.30%	1.16%	1.50%	1.69%	1.57%	1.05%	1.31%	2.83%	61	2,682	2.27%	
KINGSTON	1.93%	0.93%	1.99%	2.16%	2.15%	1.29%	1.57%	1.71%	1.83%	1.44%	1.23%	1.22%	53	5,042	1.05%	
LAKE QUINAULT	1.46%	2.10%	1.28%	1.93%	0.49%	1.48%	2.45%	1.98%	1.98%	1.31%	1.46%	1.62%	8	618	1.29%	
LAKEBAY	1.41%	1.04%	1.12%	1.24%	1.57%	1.45%	1.53%	2.00%	2.86%	2.04%	1.29%	1.53%	77	5,560	1.38%	
LIND	0.73%	0.91%	0.92%	0.37%	0.93%	0.57%	0.38%	1.53%	0.77%	1.54%	1.17%	0.98%	9	509	1.77%	
LONG BEACH	1.53%	1.20%	1.18%	0.77%	1.97%	1.83%	1.54%	2.00%	1.20%	1.28%	1.26%	0.87%	44	4,154	1.06%	
LOPEZ	1.08%	1.20%	1.36%	0.71%	1.21%	1.25%	1.21%	0.71%	0.92%	1.05%	1.55%	0.88%	45	2,416	1.86%	
MATHEWS CORNER	0.75%	0.38%	1.74%	1.37%	1.79%	1.21%	1.23%	1.45%	0.63%	0.63%	1.88%	2.29%	24	477	5.03%	1
MCCLEARY	0.87%	0.94%	1.09%	0.87%	1.08%	1.16%	1.03%	1.35%	1.89%	0.69%	0.69%	0.77%	13	1,286	1.01%	
MEDICAL LAKE	0.91%	0.72%	1.67%	1.12%	0.59%	0.85%	1.05%	1.48%	0.76%	0.73%	0.93%	1.09%	35	2,995	1.17%	
MESA	0.32%	0.00%	0.98%	0.98%	2.91%	1.94%	0.97%	2.62%	1.33%	0.99%	0.66%	0.67%	1	297	0.34%	
MINERAL	2.17%	2.50%	3.13%	1.26%	0.95%	3.85%	5.13%	3.51%	1.58%	4.76%	3.51%	1.87%	11	319	3.45%	



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MONTESANO	0.98%	0.78%	0.83%	1.03%	1.18%	1.12%	0.85%	1.42%	1.55%	0.93%	0.52%	1.10%	24	3,818	0.63%	
MORTON	2.15%	1.03%	1.04%	1.62%	2.51%	1.61%	1.68%	1.30%	1.32%	1.65%	1.58%	1.71%	16	1,516	1.06%	
NEAH BAY	0.74%	0.53%	0.64%	0.53%	0.65%	0.54%	0.97%	0.65%	1.39%	1.18%	0.32%	1.30%	4	923	0.43%	
NESPELEM	1.16%	1.75%	1.74%	1.32%	1.59%	1.32%	0.87%	1.91%	1.34%	1.04%	1.75%	1.61%	17	693	2.45%	
NORTH BEND <small>831/888</small>	0.66%	0.63%	1.12%	0.78%	1.40%	1.14%	0.97%	0.97%	1.02%	1.10%	0.58%	1.04%	81	8,264	0.98%	
NORTH VASHON	1.24%	1.02%	1.17%	1.24%	1.32%	1.62%	1.34%	2.91%	2.32%	1.13%	1.58%	0.83%	10	1,331	0.75%	
OCEAN PARK	1.21%	1.18%	1.63%	0.95%	1.39%	1.73%	1.10%	1.27%	1.38%	1.52%	1.13%	0.58%	51	3,603	1.42%	
OCOSTA	0.44%	1.11%	0.67%	0.92%	1.14%	0.00%	3.04%	2.34%	1.40%	0.95%	0.73%	1.98%	4	403	0.99%	
ODESSA	0.53%	1.17%	1.17%	0.75%	0.65%	1.30%	1.20%	1.97%	0.77%	0.99%	0.88%	1.44%	9	906	0.99%	
ORTING	1.18%	1.02%	1.49%	1.08%	1.38%	1.10%	1.34%	1.21%	1.12%	1.47%	1.17%	1.47%	92	6,728	1.37%	
PACIFIC BEACH	1.33%	1.03%	0.93%	1.77%	1.97%	1.44%	1.74%	2.35%	1.44%	1.33%	1.03%	0.72%	16	975	1.64%	
PACKWOOD	2.45%	3.06%	1.71%	2.24%	1.20%	1.06%	1.36%	1.60%	1.76%	3.55%	0.85%	1.23%	16	1,313	1.22%	
PE ELL	0.82%	0.93%	2.83%	0.95%	2.26%	3.48%	1.08%	2.52%	2.40%	1.21%	1.22%	2.06%	17	824	2.06%	
PUGET ISLAND	2.66%	2.25%	1.82%	0.89%	2.26%	1.81%	3.17%	4.11%	2.30%	3.51%	1.64%	2.35%	10	425	2.35%	
RANDLE	3.38%	1.56%	1.20%	2.31%	2.41%	1.59%	2.35%	4.33%	2.27%	2.65%	1.62%	2.49%	19	1,042	1.82%	
RAYMOND-LEBAM	1.27%	0.98%	1.43%	1.20%	2.32%	2.78%	1.30%	3.08%	2.22%	1.02%	0.84%	0.82%	44	3,163	1.39%	
REARDAN	1.64%	0.66%	1.64%	1.32%	1.55%	1.31%	1.40%	3.30%	1.57%	1.24%	1.08%	0.58%	12	1,190	1.01%	
RIMROCK/WHITEPASS	0.71%	0.00%	0.00%	0.34%	0.00%	1.38%	0.35%	1.37%	1.04%	1.04%	0.69%	2.06%	2	295	0.68%	
RITZVILLE-BENGE	1.34%	1.12%	0.89%	0.30%	0.96%	0.85%	1.03%	0.54%	0.97%	1.03%	0.86%	1.10%	19	1,631	1.16%	
ROYAL CITY	1.06%	1.15%	1.53%	0.77%	0.97%	1.13%	0.69%	1.74%	1.55%	1.44%	0.70%	1.00%	19	1,987	0.96%	
SNOQUALMIE RIDGE <small>396</small>	0.56%	0.65%	0.77%	0.42%	0.42%	0.51%	0.33%	0.34%	0.53%	0.69%	1.11%	0.36%	10	1,906	0.52%	
SNOQUALMIE PASS <small>434</small>	0.87%	1.54%	0.87%	0.43%	0.22%	3.95%	1.94%	0.00%	0.87%	1.32%	0.22%	0.23%	8	440	1.82%	
SOUTH BEND <small>Trouble Report</small>	1.18%	0.95%	0.77%	3.79%	2.03%	3.95%	1.68%	2.10%	1.57%	1.27%	1.15%	1.88%	23	1,642	1.40%	
SOUTH PRAIRIE	1.55%	0.98%	2.00%	1.50%	1.17%	1.08%	1.63%	1.30%	1.06%	1.15%	0.83%	1.78%	41	2,581	1.59%	



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SPANGLE	1.09%	0.92%	1.65%	0.55%	0.37%	1.29%	0.92%	1.11%	1.11%	1.12%	0.56%	0.38%	3	527	0.57%	
SPRAGUE	1.44%	1.08%	0.90%	0.36%	0.92%	2.38%	2.93%	2.02%	0.55%	1.11%	1.48%	1.48%	3	542	0.55%	
STARBUCK	0.64%	0.63%	2.56%	0.00%	1.30%	0.00%	1.32%	1.32%	0.00%	3.33%	1.31%	2.58%	5	154	3.25%	
TIETON	1.04%	0.39%	0.52%	0.66%	0.39%	0.40%	0.80%	1.49%	1.49%	0.67%	0.54%	0.68%	7	733	0.95%	
TWISP	1.50%	0.94%	1.09%	0.75%	1.35%	1.29%	0.65%	1.40%	0.30%	1.26%	0.55%	1.01%	38	1,989	1.91%	
VADER	1.24%	1.15%	0.87%	0.99%	1.10%	2.00%	1.91%	1.73%	1.93%	1.02%	1.12%	0.92%	17	971	1.75%	
VASHON	1.06%	0.88%	1.18%	1.04%	1.66%	1.69%	1.42%	1.72%	1.26%	1.29%	1.11%	0.66%	58	5,277	1.10%	
WASHTUCNA	0.71%	1.08%	1.09%	0.74%	0.00%	0.75%	0.38%	1.89%	0.00%	0.00%	1.87%	0.38%	1	264	0.38%	
WILBUR	1.22%	0.85%	1.22%	0.85%	0.47%	1.14%	1.52%	2.00%	0.67%	1.65%	0.88%	1.20%	6	1007	0.60%	
WILSON CREEK	1.10%	0.82%	1.10%	0.55%	1.10%	0.54%	1.09%	1.36%	0.54%	0.82%	0.00%	1.62%	1	370	0.27%	
WINTHROP	1.48%	0.92%	1.23%	0.97%	0.93%	0.67%	1.06%	1.39%	0.85%	0.27%	0.67%	0.90%	17	2,245	0.76%	
YACOLT	1.49%	1.11%	1.71%	2.21%	2.79%	1.46%	1.63%	1.40%	2.24%	1.91%	0.56%	1.11%	33	1,806	1.83%	
GRAND TOTAL	1.16%	1.02%	1.24%	1.08%	1.31%	1.30%	1.26%	1.52%	1.32%	1.23%	0.96%	1.12%	2,076	172,235	1.21%	

June

NET REPORT TRPR8141

Cross

CHENEY	33	4,465
EDWALL Tyler	3	240
EDWALL Tyler	4	177
SPANGLE	3	527
HARRINGTON	3	485
SPRAGUE	3	542
MEDICAL LAKE	35	2,995
EWU	0	6
CHENEY	6	335
CRESTON	5	410
RITZVILLE BENGÉ	19	1,581
LIND	9	509
DAVENPORT	19	2,090
REARDAN	12	1,190
RITZVILLE BENGÉ	0	50
ODESSA	9	906
HUNTERS	16	1,519
KETTLE FALLS	61	2,682
CHEWELAH	59	3,448
VALLEY	40	837
WINTHROP	17	2,245
TWISP	38	1,989
WILSON CREEK	1	370
COULEE CITY	11	820
NESPELEM	17	693
ALMIRA	6	433
WILBUR	6	1007
CONNELL	13	1,542
MESA	1	297
MATHEWS CORNER	25	477
BASIN CITY	4	690
KAHLOTUS	2	194
ELTOPIA	9	281
ROYAL CITY	19	1,987
STARBUCK	5	154
WASHTUCNA	1	264
EUREKA	3	351
MONTESANO	24	3,818
PACIFIC BEACH	16	975
LAKE QUINAULT	8	618
ELMA	54	4,313
MCCLEARY	13	1,286
OCOSTA	4	403
SOUTH BEND	23	1,642
RAYMOND	2	372
RAYMOND	42	2,791
HUMPTULIPS	7	374
KINGSTON	53	5,042
BEAVER	1	434
FORKS	16	3,636
HANSVILLE	24	1,815
NEAH BAY	4	923
CLEARWATER	2	142

163

231

41

82

193

CLALLAM BAY	12	756
CURTIS	17	501
PE ELL	17	824
VADER	17	971
LONG BEACH	44	4,154
OCEAN PARK	51	3,603
YACOLT	33	1,806
CHINOOK	4	408
CATHLAMET	23	1,381
PUGET ISLAND	10	425
ARLETTA	34	3,176
GIG HARBOR	5	106
FOX ISLAND	19	1,608
GIG HARBOR	59	7,873
GIG HARBOR	28	3,805
GIG HARBOR	50	5,345
GIG HARBOR	63	8,128
LAKEBAY	77	5,560
VASHON	58	5,277
NORTH VASHON	10	1,331
RIMROCK	2	295
TIETON	7	733
COWICHE	6	1,003
FRIDAY HARBOR	16	991
BLAKELY ISLAND	10	338
EAST SOUND	62	4,851
FRIDAY HARBOR	76	5,815
LOPEZ	45	2,416
FALL CITY	54	3,328
CARNATION	26	1,745
SNOQUALMIE 1Ridge 396	10	1,906
SNOQUALMIE 2Pass 434	8	440
NORTH BEND	31	2,486
AMES LAKE	5	684
NORTH BEND	50	5,778
MINERAL	11	319
PACKWOOD	16	1,313
MORTON	16	1,516
RANDLE	19	1,042
GLENOMA	14	418
ASHFORD	19	1,099
ORTING	92	6,728
SOUTH PRAIRIE	41	2,581

112

216

335

68

15

209

184

228

2077

172235

2077

Jun-06

NET REPORT

CHENEY	33	4,465
EDWALL Tyler	3	240
EDWALL Tyler	4	177
SPANGLE	3	527
HARRINGTON	3	485
SPRAGUE	3	542
MEDICAL LAKE	35	2,995
EWU	0	6
CHENEY	6	335
CRESTON	5	410
RITZVILLE BERGE	19	1,581
LIND	9	509
DAVENPORT	19	2,090
REARDAN	12	1,190
RITZVILLE BERGE	0	50
ODESSA	9	906
HUNTERS	16	1,519
KETTLE FALLS	61	2,682
CHEWELAH	59	3,448
VALLEY	40	837
WINTHROP	17	2,245
TWISP	38	1,989
WILSON CREEK	1	370
COULEE CITY	11	820
NESPELEM	17	693
ALMIRA	6	433
WILBUR	6	1007
CONNELL	13	1,542
MESA	1	297
MATHEWS CORNER	25	477
BASIN CITY	4	690
KAHLOTUS	2	194
ELTOPIA	9	281
ROYAL CITY	19	1,987
STARBUCK	5	154
WASHTUCNA	1	264
EUREKA	3	351
MONTESANO	24	3,818
PACIFIC BEACH	16	975
LAKE QUINAULT	8	618
ELMA	54	4,313
MCCLEARY	13	1,286
OCOSTA	4	403
SOUTH BEND	23	1,642
RAYMOND	2	372
RAYMOND	42	2,791
HUMPTULIPS	7	374
KINGSTON	53	5,042
BEAVER	1	434
FORKS	16	3,636
HANSVILLE	24	1,815
NEAH BAY	4	923

CLEARWATER	2	142
CLALLAM BAY	12	756
CURTIS	17	501
PE ELL	17	824
VADER	17	971
LONG BEACH	44	4,154
OCEAN PARK	51	3,603
YACOLT	33	1,806
CHINOOK	4	408
CATHLAMET	23	1,381
PUGET ISLAND	10	425
ARLETTA	34	3,176
GIG HARBOR	5	106
FOX ISLAND	19	1,608
GIG HARBOR	59	7,873
GIG HARBOR	28	3,805
GIG HARBOR	50	5,345
GIG HARBOR	63	8,128
LAKEBAY	77	5,560
VASHON	58	5,277
NORTH VASHON	10	1,331
RIMROCK	2	295
TIETON	7	733
COWICHE	6	1,003
FRIDAY HARBOR	16	991
BLAKELY ISLAND	10	338
EAST SOUND	62	4,851
FRIDAY HARBOR	76	5,815
LOPEZ	45	2,416
FALL CITY	54	3,328
CARNATION	26	1,745
SNOQUALMIE 1Ridge 396	10	1,906
SNOQUALMIE 2Pass 434	8	440
NORTH BEND	31	2,486
AMES LAKE	5	684
NORTH BEND	50	5,778
MINERAL	11	319
PACKWOOD	16	1,313
MORTON	16	1,516
RANDLE	19	1,042
GLENOMA	14	418
ASHFORD	19	1,099
ORTING	92	6,728
SOUTH PRAIRIE	41	2,581

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