



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington January 2017 - January 2017

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

March 13, 2017

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.77308	-1.469999
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGFS	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGFS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-1.83439	-2.11523
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	42.86%	49.49%	11	16	68.75%	46.35%	0.710188	-0.568237
January 2017	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	11	17	64.71%	47.79%	0.282216	-0.828425
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	4.29	0.00	7.47	1	7.47	0.00		
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	5.09	2.16	57.56	15	3.52	2.45	0.881587	-0.464033
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	10.30	9.37	168276.56	3,619	46.30	199.08	-0.825929	-1.502129
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	17.39	0.00	69.20	15	4.37	5.14	1.053474	-0.359369
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	14.29%	34.99%	0	17	0.00%	0.00%	0.548522	-0.666522
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	4.76%	21.30%	539	4,044	13.33%	33.99%	-1.152021	-1.700379
January 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%	-0.916246	-1.557038
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	1.96%	13.86%	32	2,417	1.32%	11.43%	-0.000602	-1.000366
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		1	950	0.11%	3.24%	-0.418965	-1.254713
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.06%	2.47%	1	951	0.11%	3.24%	-0.332501	-1.202146
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.76%	8.69%	33	2,455	1.34%	11.52%	-1.310393	-1.796662
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A	XXX	XXX	0.00%		34	2,744	1.24%	11.06%	-0.158348	-1.096269
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.44%	6.64%	5,046	482,053	1.05%	10.18%	-0.460986	-3.468904
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop Analog	Parity	N/A	XXX	XXX	13.00	0.00	43,405	362	119.90	193.72	-0.551079	-1.335032
January 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	153	362	42.27%	49.40%	3.719016	1.261001
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	88.46%							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	4.80							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	5.38							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	92.31%	26.65%	1,812	1,968	92.07%	27.02%	-0.043975	-1.026735
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	81.72%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	98.70%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	57.14%	49.49%	2	90	2.22%	14.74%	-9.495244	-6.772699
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-1.270179	-1.772214
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	11	16	68.75%	46.35%	-0.65407	-1.397646
January 2017	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	11	17	64.71%	47.79%	0.979191	-0.404694
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1.40	0.00	57.56	15	3.52	2.45	-0.771907	-1.469286
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	32.14	31.52	168276.56	3,619	46.30	199.08	-0.101279	-1.061573
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	2.48	1.04						
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	4.28	0.18	69.20	15	4.37	5.14	-0.037373	-1.022721
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	23.16	0.00	34763.23	931	37.20	47.13	-0.297866	-1.18109
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	50.00%	50.00%	539	4,044	13.33%	33.99%	0.67718	-0.588304
January 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	33.33%	47.14%						
January 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%	-1.261207	-1.766759
January 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	122	1,002	12.18%	32.70%	-0.372153	-1.226253
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-0.987929	-1.600618
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		1	950	0.11%	3.24%	-0.419819	-1.255232
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.36%	6.00%	1	951	0.11%	3.24%	1.664767	0.012106
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.48%	6.91%	33	2,455	1.34%	11.52%	-1.674981	-2.018316
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.10%	3.10%	5,046	482,053	1.05%	10.18%	-5.199462	-4.161049
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGFS	LIS Trunk	Parity	N/A	XXX	XXX								

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	1		1	100.00%	0.00%	
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	5.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	88.89%	31.43%	1		1	100.00%	0.00%	-1.25212
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2		2	100.00%	0.00%	-1.761235
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	84.78%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	91.67%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	100.00%	0.00%	2		90	2.22%	14.74%	-16.904828
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0		55,921	0.00%		
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.08%	0.06%						-2.769057
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.28%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2		2	100.00%	0.00%	
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	7.00	0.00						
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2		2	100.00%	0.00%	
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	83.33%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	99.87%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.52							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029		52,870	98.41%	12.51%	-0.539309
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182		323,898	1.29%	11.29%	-0.161742
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029		52,870	98.41%	12.51%	-0.284276
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029		52,870	98.41%	12.51%	-0.64812
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	33.33%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029		52,870	98.41%	12.51%	-0.127137
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0		55,921	0.00%		
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	76.42%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	98.95%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.00							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0		55,921	0.00%		
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029		52,870	98.41%	12.51%	-1.078068
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029		52,870	98.41%	12.51%	-1.655419

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	50.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	4:43	3:29	7:47	1	7:47	0:00		
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	4:42	0:00	57:56	15	3:52	2:45	0.321278	-0.804677
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.11%	3.25%	1	951	0.11%	3.24%	0.002152	-0.998692
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.29%	5.40%	33	2,455	1.34%	11.52%	-1.582458	-1.962066
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A	XXX	XXX	0.00%		34	2,744	1.24%	11.06%	-0.499106	-1.303435
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%		5,046	482,053	1.05%	10.18%	-0.102852	-1.062529
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	10.00	0.00						
January 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	97.14%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	2.83							
January 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	5.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	97.14%	16.66%	1	1	100.00%	0.00%	-1.914506	-2.163937
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	81.82%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	96.43%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	95.45%							
January 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	100.00%	0.00%	2	90	2.22%	14.74%	-11.302298	-7.871309
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.696166	-1.423239
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	10	15	66.67%	47.14%	0.318639	-0.806281
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	6:37	0:00	55:29	14	3:58	2:50	0.820379	-0.501245
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.32%	5.62%	32	2,417	1.32%	11.43%	-1.473548	-1.895854
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-1.058006	-1.643222
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:45							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	85.34%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:10							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	83.33%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	99.26%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:51							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	99.11%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.696166	-1.423239
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	0.00%		34	2,751	1.24%	11.05%	-0.19365	-1.117731
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.127137	-1.077294
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-1.178071	-1.716216
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	10	15	66.67%	47.14%	-0.684653	-1.41624
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	XXX	XXX	33.33%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	11	16	68.75%	46.35%	-1.071599	-1.651486
January 2017	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	11	17	64.71%	47.79%	-0.717741	-1.436355
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	2:01	0:00	55:29	14	3:58	2:50	-0.664682	-1.404098
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	5:02	2:07	7:47	1	7:47	0:00		
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	2:01	1:18	57:56	15	3:52	2:45	-1.062767	-1.646117
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	6:40	3:28	168276:56	3,619	46:30	199:08	-0.565072	-1.343539
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	2:50	0:00	69:20	15	4:37	5:14	-0.309406	-1.188106
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MIR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	33.33%	47.14%	0	1	0.00%	0.00%	-0.67449	-1.410061

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	12.50%	33.07%	539	4,044	13.33%	33.99%	-0.068869	-1.041869
January 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%	-0.916246	-1.557038
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	1.98%	13.93%	32	2,417	1.32%	11.43%	0.256023	-0.844349
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	1.09%	10.37%	1	950	0.11%	3.24%	1.778308	0.081134
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	1	951	0.11%	3.24%	-0.800108	-1.486431
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.71%	8.42%	33	2,455	1.34%	11.52%	-1.035899	-1.629782
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.49%	7.02%	5,046	482,053	1.05%	10.18%	-2.177454	-2.323798
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	62.00	0.00						
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop Analog	Parity	N/A	XXX	XXX	18.67	7.23	43,405	362	119.90	193.72	-1.269596	-1.771859
January 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	XXX	XXX	33.33%	47.14%	153	362	42.27%	49.40%	-0.439276	-1.267061
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	50.00%	50.00%	1	1	100.00%	0.00%	-0.430727	-1.261864
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	23.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	3.17							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1,812	1,968	92.07%	27.02%	-1.013337	-1.616065
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	90.32%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	78.79%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	96.30%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.23							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	90.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	100.00%	0.00%	2	90	2.22%	14.74%	-6.596702	-5.01051
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.381381	-1.231863
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.959354	-1.583246
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%	0.00%	4,182	323,898	1.29%	11.29%	-0.198093	-1.120432
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	75.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.21							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	-1.109309
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%	0.00%	4,182	323,898	1.29%	11.29%	-0.442941	-1.269289
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-2.00948	-2.221677
January 2017	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	XXX	XXX	28.57%	45.18%	396	694	57.06%	49.50%	1.127899	-0.314286
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	16.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	1:15							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	-1.109309
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	66.67%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	-1.109309
January 2017	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	XXX	XXX	0.00%	0.00%	396	694	57.06%	49.50%	0.175825	-0.893106
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2		2	100.00%	0.00%	
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	83.33%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.359573	-1.218605
January 2017	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	11	17	64.71%	47.79%	0.282216	-0.828425
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	4:59	0:00	69:20	15	4:37	5:14	0.428895	-0.739251
January 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%	-0.916246	-1.557038
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	20.00%	40.00%	32	2,417	1.32%	11.43%	1.503559	-0.085901
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		1	950	0.11%	3.24%	-0.308769	-1.187718
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.116703	-1.07095
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.220203	-1.133874
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.280144	-1.170316
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%						

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%						
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	-1.109309
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-0.587481	-1.357163
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.01%	0.02%						-2.968065
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.01%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	64.06%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	99.29%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	1:20							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.255736	-1.155476
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-2.501564	-2.520843
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-1.356001	-1.82439
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	33.33%	47.14%	11	16	68.75%	46.35%	0.535415	-0.674491
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	6.34	3.48	57.56	15	3.52	2.45	1.446632	-0.12051
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	6.15	2.30	168276.56	3,619	46.30	199.08	-0.349884	-1.212714
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	539	4,044	13.33%	33.99%	-0.678969	-1.412784
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-1.491456	-1.906741
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		1	950	0.11%	3.24%	-0.09143	-1.055586
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.096876	-1.058896
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1.45%	11.95%	33	2,455	1.34%	11.52%	-0.098807	-1.06007
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.22%	4.72%	5,046	482,053	1.05%	10.18%	-2.957338	-2.797934
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop Analog	Parity	N/A	XXX	XXX	1.73	2.35	43,405	362	119.90	193.72	-2.778121	-2.688978
January 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	XXX	XXX	90.91%	28.75%	153	362	42.27%	49.40%	3.719016	1.261001
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	2.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	7.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	XXX	XXX	0.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1,812	1,968	92.07%	27.02%	-1.305577	-1.793735
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	89.47%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	2.05							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	0.00%	0.00%	2	90	2.22%	14.74%	-0.434553	-1.26419
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.66046	-1.401531

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.255736	-1.155476
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%			-1.019714
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%		5,046	482,053	1.05%	10.18%	-1.906934	-2.159333
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	66.67%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.336353	-1.204488
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	75.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.842987	-1.5125
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	87.50%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-1.683875	-2.023723
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	41.67%	49.30%	11	16	68.75%	46.35%	1.04658	-0.363724
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	2.01	0.00	7:47	1	7:47	0.00		
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	8:27	6:17	57:56	15	3:52	2:45	2.326348	0.414319
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	2:43	0:00	168276:56	3,619	46:30	199:08	-0.21983	-1.133647
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	16.67%	37.27%	0	17	0.00%	0.00%	0.983984	-0.40178
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	539	4,044	13.33%	33.99%	-0.3921	-1.23838
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-1.823079	-2.108353
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.7%	2.69%	1	951	0.11%	3.24%	-0.240156	-1.146005
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1.70%	12.93%	33	2,455	1.34%	11.52%	0.722918	-0.560497
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.10%	3.17%	5,046	482,053	1.05%	10.18%	-2.929799	-2.781191
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00	0.00	256	2	128.00	135.76	-0.7698	-1.468005
January 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	2.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	1.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	88.24%	32.22%	2	2	100.00%	0.00%	-0.825026	-1.50158
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1,812	1,968	92.07%	27.02%	-0.293341	-1.178339
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	80.77%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	XXX	XXX	1:38							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:41							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	95.65%							
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	100.00%	0.00%	2	90	2.22%	14.74%	-15.732133	#####
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.228737	-1.139062
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.421625	-1.25633
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.091383	-1.05557
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.675963	-1.410956
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	2.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	25.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.153749	-1.093473
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.233263	-1.141814
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGFS	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGFS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-3.152323	-2.916476
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	33.33%	47.14%	10	15	66.67%	47.14%	0.45104	-0.725787
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	XXX	XXX	50.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	75.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	14.29%	34.99%	11	16	68.75%	46.35%	1.978074	0.202584
January 2017	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	50.00%	50.00%	11	17	64.71%	47.79%	-0.289852	-1.176217
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	4:59	3:07	55:29	14	3:58	2:50	0.652622	-0.603234
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	3:13	2:11	7:47	1	7:47	0:00		
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	3:17	4:14	7:47	1	7:47	0:00		
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	5:34	2:48	57:56	15	3:52	2:45	1.340755	-0.184879
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	8:45	6:12	168276:56	3,619	46:30	199:08	-0.962983	-1.585452
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	5:25	4:37	69:20	15	4:37	5:14	0.361133	-0.780447
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	15:06	0:00	34763:23	931	37:20	47:13	-0.470719	-1.286177
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	33.33%	47.14%	0	17	0.00%	0.00%	1.036433	-0.369893
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	28.57%	45.18%	0	17	0.00%	0.00%	1.431895	-0.12947
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	3.85%	19.23%	539	4,044	13.33%	33.99%	-1.418007	-1.862087
January 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%	-0.372153	-1.766759
January 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	122	1,002	12.18%	32.70%	-0.372153	-1.226253
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	1.35%	11.52%	32	2,417	1.32%	11.43%	-0.196728	-1.119602
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.29%	5.39%	1	950	0.11%	3.24%	1.361035	-0.17255
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.06%	2.46%	1	951	0.11%	3.24%	-0.397805	-1.241848
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.69%	8.26%	33	2,455	1.34%	11.52%	-1.669629	-2.015062
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.25%	4.96%	5,046	482,053	1.05%	10.18%	-8.122489	-5.938123
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	14.00%	0.00						
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop Analog	Parity	N/A	XXX	XXX	106.55	34.67	43,405	362	119.90	193.72	-0.225297	-1.136971
January 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	153	362	42.27%	49.40%	-2.79556	-2.69958
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	91.40%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	97.06%							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	4.19							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1,812	1,968	92.07%	27.02%	-1.768233	-2.075009
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	50.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	87.29%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.35							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	6.25%	24.21%	2	90	2.22%	14.74%	-1.007117	-1.612284
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.161742	-1.098332
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.793684	-1.482525
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	75.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	66.67%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	90.91%	28.75%	52,029	52,870	98.41%	12.51%	0.986828	-0.400051
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	0.00%		34	2,751	1.24%	11.05%	-1.56943	-1.954146
January 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Sub-Loop Unbundling	Diagnostic	N/A	XXX	XXX	19.50							
January 2017	WA	XXX	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00	XXX	XXX	3.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	48.31%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	1:15							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Pre-Ordering	PO-5B(-c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A(-c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A(-c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF ex	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	86.96%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A(-c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B(-c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.350461	-1.213065
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.506842	-1.308138
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.311405	-1.189321
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.458346	-1.278655
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.337372	-1.205107
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%		5,046	482,053	1.05%	10.18%	-2.406328	-2.462944
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF ex	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	99.65%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	44.44%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	94.12%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.10							
January 2017	WA	XXX	Pre-Ordering	PO-5A(-c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B(-c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-0.383302	-1.233031
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.24939	-1.151619
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.260743	-1.158521
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.03%	0.04%						-2.897143
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.03%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.336353	-1.204488
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-0.735479	-1.447139
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	83.78%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.41							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.177768	-1.108075
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	-1.109309
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-0.327083	-1.198852
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	1.38							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	-1.109309
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.379314	-1.230606
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.116703	-1.07095
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.13							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A	XXX	XXX	99.83%							
January 2017	WA	XXX	Collocation	CP-2C	Collocations with Intervals Longer than 120 Day:	All	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	XXX	XXX	1.07							
January 2017	WA	XXX	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	XXX	XXX	0.16							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.01%						-2.995101
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF exi	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.01%						-2.995935
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	98.65%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.336353	-1.204488
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	82.65%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0.54							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.440369	-1.267725
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	XXX	XXX	0.00%	0.00%	396	694	57.06%	49.50%	0.175825	-0.893106
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-0.893477	-1.543195
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.404673	-1.246024
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.479618	-1.291587
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%						

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	10.00	0.00						
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	83.54%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	2:14							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	25.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	2:06							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:00							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							