

Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington January 2017 - January 2017

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

March 13, 2017

CenturyLink QC Performance Results - Current 271 PID

CenturyLink Confidential

Redacted Per WAC 480-07-160

Month		Carrier	PID Category	PID	PID Title	Product Category		Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017 January 2017		XXX	Billing	BI-3B BI-4A	Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate	Reciprocal Compensation UNEs and Resale Aggregate	Diagnostic Parity	N/A N/A	XXX	XXX	100.00%	0.00%	52,029	52.870	98.41%	12.51%	-0 77308	-1.469999
January 2017		XXX	Billing	BI-4B	00 0	Reciprocal Compensation	Diagnostic		XXX	XXX	100.00%	0.0070	02,020	32,010	30.4170	12.5170	-0.77500	-1.403333
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A	J , , ,	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-1.83439	-2.11523
January 2017		XXX		MR-5A		Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX		MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	42.86%	49.49%	11	16	68.75%	46.35%	0.710188	
January 2017 January 2017		XXX	Maintenance and Repair Maintenance and Repair	MR-5B MR-6D		Enhanced Extended Loops - DS1 Capable Unbundled Loop - 2 Wire Non-Loaded	Parity Parity	N/A N/A	XXX	XXX	0.00% 4:29	0.00%	7:47	17	64.71% 7:47	47.79% 0:00	0.282216	-0.828425
January 2017 January 2017		XXX	Maintenance and Repair	MR-6D		Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	5:09	2:16	57:56	15	3:52	2:45	0.881587	-0.464033
January 2017		XXX		MR-6D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	10:30	9:37	168276:56	3,619	46:30	199:08	-0.825929	
January 2017		XXX	Maintenance and Repair	MR-6F		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	17:39	0:00	69:20	15	4:37	5:14		-0.359369
January 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	14.29%	34.99%	0	17	0.00%	0.00%	0.548522	-0.666522
January 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	4.76%	21.30%	539	4,044	13.33%	33.99%	-1.152021	-1.700379
January 2017		XXX	Maintenance and Repair	MR-7E		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%	-0.916246	
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	1.96%	13.86%	32	2,417	1.32%	11.43%	-0.000602	-1.000366
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017		XXX		MR-8		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		1	950	0.11%	3.24%	-0.418965	
January 2017		XXX	maintonarioo ana reopaii	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.06%	2.47%	1	951	0.11%	3.24%	-0.332501	-1.202146
January 2017		XXX	maintonarioo aria reopaii	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.76%	8.69%	33	2,455	1.34%	11.52%	-1.310393	1.100002
January 2017		XXX		MR-8		Unbundled Loop - XDSLi	Parity	N/A	XXX	XXX	0.00%		34	2,744	1.24%	11.06%	-0.158348	
January 2017		XXX		MR-8		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.44%	6.64%	5,046	482,053	1.05%	10.18%	-4.060986	
January 2017		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A N/A	XXX	XXX	13.00	0.00	43,405	362	119.90	193.72	-0.551079	
January 2017 January 2017		XXX	Ordering and Provisioning Ordering and Provisioning		3	Unbundled Loop Analog Unbundled Loop - 2 Wire Non-Loaded	Parity Benchmark		XXX	XXX	100.00%	0.00%	153	362	42.27%	49.40%	3.719016	1.261001
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity	90.00% N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark		XXX	XXX	88.46%	0.00%		'	100.0076	0.00%		
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	3.00							
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	4.80							
January 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	5.38							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	92.31%	26.65%	1,812	1,968	92.07%	27.02%	-0.043975	-1.02673
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	81.72%							
January 2017	WA	XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	98.70%							
January 2017		XXX	Pre-Ordering	PO-5A-(b)	·	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	57.14%	49.49%	2	90	2.22%	14.74%	-9.495244	-6.772699
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3B BI-4A	3, ,,	Reciprocal Compensation	Diagnostic	N/A N/A	XXX	XXX	100.00%	0.000/	52.029	52.870	98.41%	12.51%	-1.270179	4 77004
January 2017 January 2017		XXX	Billing Billing	BI-4A BI-4B	00 0	UNEs and Resale Aggregate Reciprocal Compensation	Parity Diagnostic		XXX	XXX	100.00%	0.00%	52,029	52,870	90.41%	12.51%	-1.2/01/9	-1.772214
January 2017 January 2017		XXX		MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	11	16	68,75%	46.35%	-0.65407	-1.397646
January 2017		XXX		MR-5B		Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	100.00%	0.0076	- 11	10	00.7370	70.00/0	-0.05-07	
January 2017		XXX	Maintenance and Repair	MR-5B		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	11	17	64.71%	47.79%	0.979191	-0,404694
January 2017		XXX	Maintenance and Repair	MR-6D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1:40	0:00	57:56	15	3:52	2:45	-0.771907	
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	32:14	31:52	168276:56	3,619	46:30	199:08	-0.101279	-1.061573
January 2017		XXX	Maintenance and Repair	MR-6E		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	2:48	1:04						
January 2017	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	4:28	0:18	69:20	15	4:37	5:14	-0.037373	-1.022721
January 2017	WA	XXX		MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	23:16	0:00	34763:23	931	37:20	47:13	-0.297866	-1.18109
January 2017	WA	XXX		MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017		XXX		MR-7D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	50.00%	50.00%	539	4,044	13.33%	33.99%	0.67718	-0.58830
January 2017		XXX		MR-7E		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	33.33%	47.14%						
January 2017		XXX		MR-7E	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%	-1.261207	
January 2017		XXX	Maintenance and Repair	MR-7E		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	122	1,002	12.18%	32.70%	-0.372153	
January 2017		XXX	Maintenance and Repair Maintenance and Repair	MR-8 MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A N/A	XXX	XXX	0.00%		32	2,417 55.921	1.32%	11.43%	-0.987929	-1.600618
January 2017		XXX		MR-8		LIS Trunk UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A N/A	XXX	XXX	0.00%		0	55,921 950	0.00%	3.24%	-0.419819	1 255001
January 2017		XXX	maintonarioo aria reopaii	MR-8			Parity	N/A N/A	XXX	XXX	0.00%	6.00%	1	950 951	0.11%	3.24%	1.664767	
January 2017 January 2017		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity	N/A N/A	XXX	XXX	0.36%	6.00%	33	2.455	1.34%	11.52%	-1.674981	
January 2017 January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - DST Capable Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.48%	3.10%	5.046	482.053	1.05%	10.18%		-4.161049
January 2017					Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.10%	0.00%	5,040	402,003	1.05%	10.10%	-J. 13340Z	-4.161049
variuary 2017	v v / ^	^^^	LACTAOLY L CHOHHISHICS	INCIA	Trunk Blockage to CTL-Q Tandelli Old WITGSF	LIO TIUTIK	панку	14/4	***	^^X	0.00%	0.00%						

Month January 2017	State	Carrier	PID Category Network Performance	PID NI-1C	PID Title Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$		Product Category	Standard Diagnostic	Benchmark N/A	CLEC Numerator XXX	CLEC Denominator XXX	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017		XXX	Ordering and Provisioning				- 2 Wire Non-Loaded	Benchmark		XXX	XXX	100.00%							-
January 2017		XXX	Ordering and Provisioning			Unbundled Loop -			N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		_
January 2017		XXX	Ordering and Provisioning				2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							_
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop -	- DS1 Capable	Benchmark	5.50	XXX	XXX	5.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop -	2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop -	2 Wire Non-Loaded	Parity	N/A	XXX	XXX	88.89%	31.43%	1	1	100.00%	0.00%	-1.25212	2 -1.7612
January 2017		XXX	Ordering and Provisioning			Unbundled Loop -	- DS1 Capable		N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017		XXX	Pre-Ordering	PO-2A	7 III EIOOITOTTO EOTTO	LNP		Diagnostic		XXX	XXX	0.00%							
January 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop /		Diagnostic		XXX	XXX	84.78%							
January 2017		XXX	Pre-Ordering	PO-2B		Unbundled Loop		Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(b)		Unbundled Loop		Benchmark Benchmark		XXX	XXX	100.00% 91.67%							-
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-5B-(c)		I NP	AGG-EELS	Benchmark		XXX	XXX	100.00%							-
January 2017		XXX	Pre-Ordering	PO-9B			and Number Portability		N/A	XXX	XXX	100.00%	0.00%	2	90	2.22%	1/1 7/1%	-16.904828	R #######
January 2017		XXX	Maintenance and Repair	MR-8	***************************************	LIS Trunk	and reamber i ortability		N/A	XXX	XXX	0.00%	0.0070	0		0.00%	14.7470	-10.304020	
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF				N/A	XXX	XXX	0.08%	0.06%		00,021	0.0070			-2.76905
January 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk			N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk		Diagnostic	N/A	XXX	XXX	0.28%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk		Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk		Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning			LIS Trunk		Parity	N/A	XXX	XXX	7.00	0.00						
January 2017		XXX	Ordering and Provisioning			LIS Trunk			N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017		XXX	Pre-Ordering	PO-2A	/ III Elootionio Eorto	LNP		Diagnostic		XXX	XXX	83.33%							
January 2017		XXX	Pre-Ordering	PO-2B		LNP		Diagnostic		XXX	XXX	99.87%							
January 2017		XXX	Pre-Ordering	PO-3X		Product Aggregat	e	Diagnostic		XXX	XXX	0:52							-
January 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(c) PO-5B-(c)		LNP		Benchmark Benchmark		XXX	XXX	100.00%							-
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-5B-(C)	FOCs provided for ASRs requesting LIS Trunks.			Benchmark		XXX	XXX	100.00%							-
January 2017		XXX	Billing	BI-3A		UNEs and Resale	Aggregate	Diagnostic		XXX	XXX	100.00%							-
January 2017		XXX	Billing	BI-4A		UNEs and Resale	33 -3	. 5	N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98.41%	12.51%	-0 539309	9 -1.32787
January 2017		XXX	Maintenance and Repair	MR-8		Residence	Aggregate		N/A	XXX	XXX	0.00%	0.0070	4,182	323.898	1.29%	11.29%		2 -1.09833
January 2017		XXX	Pre-Ordering	PO-2A			W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%		1,102	020,000	11.2070	11.2070	0.101112	1.00000
January 2017		XXX	Pre-Ordering	PO-2B			W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate		Benchmark		XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale	Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale	Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.284276	6 -1.17282
January 2017	WA	XXX	Billing	BI-3A		UNEs and Resale	Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A	33 3	UNEs and Resale	00 -0		N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.64812	2 -1.39402
January 2017		XXX	Pre-Ordering	PO-2A			W/O UNE-P-POTS	Diagnostic		XXX	XXX	33.33%							
January 2017		XXX	Pre-Ordering	PO-2B	0 0	00 0	W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate		Benchmark		XXX	XXX	100.00%							-
January 2017		XXX	Pre-Ordering	PO-5B-(a) BI-3A		Resale Aggregate	A =========	Benchmark		XXX	XXX	100.00%							-
January 2017 January 2017		XXX	Billing Billing	BI-3A BI-4A		UNEs and Resale UNEs and Resale		Diagnostic	N/A N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	0.127127	7 -1.07729
January 2017		XXX	Pre-Ordering	PO-2A	00 0		W/O UNE-P-POTS		N/A	XXX	XXX	0.00%	0.00%	32,029	32,670	30.4170	12.5176	*0.12/13/	-1.07728
January 2017		XXX	Maintenance and Repair	MR-8		I IS Trunk	W/O ONE-1 -1 O10	. 5	N/A	XXX	XXX	0.00%		0	55.921	0.00%			_
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF				N/A	XXX	XXX	0.00%	0.00%		00,021	5.0070			
January 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex				N/A	XXX	XXX	0.00%	0.00%						
January 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk		Diagnostic	N/A	XXX	XXX	0.00%							1
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk		Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo			Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2A		LNP		Diagnostic	N/A	XXX	XXX	76.42%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP		Diagnostic	N/A	XXX	XXX	98.95%							
January 2017		XXX	Pre-Ordering	PO-3X		Product Aggregat	e	Diagnostic		XXX	XXX	0:00							
January 2017		XXX	Pre-Ordering	PO-5A-(c)		LNP		Benchmark		XXX	XXX	100.00%							
January 2017			Pre-Ordering	PO-5B-(c)		LNP		Benchmark		XXX	XXX	100.00%							-
January 2017		XXX	Billing	BI-3B	J , , , ,	Reciprocal Compe		Diagnostic		XXX	XXX	100.00%							-
January 2017 January 2017		XXX	Billing Maintenance and Repair	BI-4B MR-8		Reciprocal Compe	ensation	Diagnostic Parity	N/A N/A	XXX	XXX	100.00%			55.921	0.00%			-
January 2017 January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF				N/A N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			
January 2017		XXX	Network Performance	NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$			Diagnostic	14//	XXX	XXX	0.00%	0.00%						-
January 2017		XXX	Pre-Ordering	PO-2A		LNP		Diagnostic		XXX	XXX	100.00%							_
January 2017		XXX	Pre-Ordering	PO-2B		LNP		Diagnostic		XXX	XXX	100.00%							_
January 2017		XXX	Pre-Ordering	PO-5A-(c)	0 0	LNP		Benchmark		XXX	XXX	100.00%							+
January 2017		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks			Benchmark		XXX	XXX	100.00%							_
January 2017		XXX	Billing	BI-3A		UNEs and Resale	Aggregate	Diagnostic		XXX	XXX	100.00%							_
			Billing	BI-4A		UNEs and Resale	00 0		N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98.41%			8 -1.65541

Month	State	e Carrier	PID Category Maintenance and Repair	PID MR-5A	PID Title All Troubles Cleared wii 4 Hours-Zone 1	Product Category Unbundled Loop - 2 Wire Non-Loaded	Standard Diagnostic	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017		XXX		MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	11	16	68.75%	46.35%	0.377392	-0.770562
January 2017		XXX		MR-6D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	4:43	3:29	7:47	1	7:47	0:00		
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	4:42	0:00	57:56	15	3:52	2:45	0.321278	-0.804677
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.11%	3.25%	1	951	0.11%	3.24%		-0.998692
January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.29%	5.40%	33	2,455	1.34%	11.52%		-1.962066
January 2017		XXX	maintonarioo ana repair	MR-8		Unbundled Loop - XDSLi	Parity	N/A	XXX	XXX	0.00%		34	2,744	1.24%	11.06%		-1.303435
January 2017		XXX		MR-8		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%		5,046	482,053	1.05%	10.18%	-0.102852	-1.062529
January 2017		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A	XXX	XXX	10.00	0.00						
January 2017 January 2017		XXX	Ordering and Provisioning Ordering and Provisioning		,	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - 2 Wire Non-Loaded	Parity Benchmark	N/A	XXX	XXX	100.00% 97.14%	0.00%						
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wife Non-Loaded Unbundled Loop - DS1 Capable	Parity	90.00% N/A	XXX	XXX	100.00%	0.00%						
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	2.83	0.0076						
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Benchmark		XXX	XXX	5.00							
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	97.14%	16.66%	1	1	100.00%	0.00%	-1.914506	-2.163937
January 2017		XXX	Ordering and Provisioning		New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	81.82%							
January 2017		XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	96.43%							
January 2017		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	95.45%							
January 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	100.00%	0.00%	2	90	2.22%	14.74%	-11.302298	-7.871309
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.696166	-1.423239
January 2017	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	10	15	66.67%	47.14%	0.318639	-0.806281
January 2017	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	6:37	0:00	55:29	14	3:58	2:50	0.820379	-0.501245
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.32%	5.62%	32	2,417	1.32%	11.43%	-1.473548	-1.895854
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-1.058006	-1.643222
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	0.00%							
January 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:45							
January 2017		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX		OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	85.34%							
January 2017		XXX	Pre-Ordering	PO-2B	7 til 1 low till odgit Eligibio Eorto	LNP	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering Pre-Ordering	PO-3X PO-5A-(c)		Product Aggregate	Diagnostic Benchmark		XXX	XXX	0:10							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	100.00%							
January 2017 January 2017		XXX		OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	83.33%							
January 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	99.26%							
January 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:51							
January 2017		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	99.11%							
January 2017		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.696166	-1.423239
January 2017		XXX		MR-8		SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	0.00%		34	2,751	1.24%	11.05%	-0.19365	-1.117731
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.127137	-1.077294
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-1.178071	-1.716216
January 2017		XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX		MR-5A		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	10	15	66.67%	47.14%	-0.684653	-1.41624
January 2017		XXX		MR-5A		UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	XXX	XXX	33.33%							
January 2017		XXX		MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	11	16	68.75%	46.35%	-1.071599	
January 2017		XXX	Maintenance and Repair	MR-5B		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	11	17	64.71%	47.79%		-1.436355
January 2017		XXX	Maintenance and Repair	MR-6D		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	2:01	0:00	55:29	14	3:58	2:50	-0.664682	-1.404098
January 2017		XXX		MR-6D		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	5:02	2:07	7:47	1	7:47	0:00		
January 2017		XXX	maintonanoo ana repair	MR-6D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	2:01	1:18	57:56	15	3:52	2:45		-1.646117
January 2017		XXX		MR-6D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	6:40	3:28	168276:56	3,619	46:30	199:08		-1.343539
January 2017		XXX		MR-6E		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	2:57	0:00	69:20	15	4:37	5:14	-0.309406	-1.188106
January 2017		XXX	Maintenance and Repair	MR-7D		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0	17	0.00%	0.00%	0.000	4.41000
January 2017			Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	33.33%	47.14%	0	1	0.00%	0.00%	-0.67449	-1.410061

Month	State		PID Category	PID	PID Title		Product Category		Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017 January 2017		XXX	Maintenance and Repair Maintenance and Repair	MR-7D MR-7D	Repair Repeat Report Rate-Zone 1 Repair Repeat Report Rate-Zone 1	Unbundled Loop Unbundled Loop			N/A N/A	XXX	XXX	0.00%	0.00%	539	17 4.044	0.00%	0.00%	-0.068869	-1.041869
January 2017		XXX	Maintenance and Repair	MR-7F			ded Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	539	4,044	47.06%	49.91%		-1.557038
January 2017		XXX	Maintenance and Repair	MR-8			ded Loops - DS1 Capable	Parity	N/A	XXX	XXX	1.98%	13.93%	32	2.417	1.32%	11.43%		-0.844349
January 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	aca Ecopo Do Foapablo	Parity	N/A	XXX	XXX	0.00%	10.0070	0	=1	0.00%	11.1070	0.200020	0.011010
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LO	OOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	1.09%	10.37%	1	950	0.11%	3.24%	1.778308	0.081134
January 2017		XXX	Maintenance and Repair	MR-8			- 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.800108	-1.486431
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop	- DS1 Capable	Parity	N/A	XXX	XXX	0.71%	8.42%	33	2,455	1.34%	11.52%	-1.035899	-1.629782
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop	Analog	Parity	N/A	XXX	XXX	0.49%	7.02%	5,046	482,053	1.05%	10.18%	-2.177454	-2.323798
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc			Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS				N/A	XXX	XXX	0.00%							
January 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e			g	N/A	XXX	XXX	0.00%							
January 2017		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D				N/A N/A	XXX	XXX	62.00 18.67	0.00 7.23	40.405	362	110.00	193.72	4 000500	-1.771859
January 2017 January 2017		XXX	Ordering and Provisioning Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D Pending Orders Delayed for Facilities		- 2 Wire Non-Loaded		N/A N/A	XXX	XXX	0.00%	0.00%	43,405	362	119.90	193.72	-1.269596	-1.//1859
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop			N/A	XXX	XXX	33.33%	47.14%	153	362	42.27%	49.40%	-0.430276	-1.267061
January 2017		XXX	Ordering and Provisioning				- 2 Wire Non-Loaded	Benchmark		XXX	XXX	100.00%	47.1470	100	302	42.21 /0	43.4070	-0.400270	-1.207001
January 2017		XXX	Ordering and Provisioning			Unbundled Loop			N/A	XXX	XXX	50.00%	50.00%	1	1	100.00%	0.00%	-0.430727	-1.261864
January 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop	Analog	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017		XXX	Ordering and Provisioning				- 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.00							
January 2017		XXX	Ordering and Provisioning			Unbundled Loop		Benchmark		XXX	XXX	23.00							
January 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop	Analog	Benchmark	6.00	XXX	XXX	3.17							
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop	- 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop	- DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017		XXX	Ordering and Provisioning			Unbundled Loop	Analog		N/A	XXX	XXX	100.00%	0.00%	1,812	1,968	92.07%	27.02%	-1.013337	-1.616065
January 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo			Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2A		LNP			N/A	XXX	XXX	90.32%							
January 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop	Aggregate	Diagnostic		XXX	XXX	78.79% 100.00%							
January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-2B			A	Diagnostic Diagnostic		XXX	XXX	96.30%							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-3X		Unbundled Loop	00 0	Diagnostic		XXX	XXX	96.30%							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(b)		Product Aggrega Unbundled Loop		Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(c)		I NP	AGG-EELS	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop	AGG-FFI s	Benchmark		XXX	XXX	90.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(c)		LNP		Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-9B		Unbundled Loop	s and Number Portability		N/A	XXX	XXX	100.00%	0.00%	2	90	2.22%	14.74%	-6.596702	-5.01051
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resal	le Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resal	le Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.381381	-1.231863
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregat	te W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregat	te W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregat	te	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk		. unity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF				N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS				N/A	XXX	XXX	0.00%							
January 2017		XXX	Billing	BI-3A BI-3A	3	UNEs and Resal	. 55 -5		N/A N/A	XXX	XXX	100.00%							
January 2017 January 2017		XXX	Billing Billing	BI-3A BI-4A		UNEs and Resal			N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98.41%	12.51%	0.050254	-1.583246
January 2017		XXX	Maintenance and Repair	MR-8	30 -0	Residence	le Aggregate		N/A	XXX	XXX	0.00%	0.00%	4.182	323,898	1.29%	11.29%		-1.120432
January 2017 January 2017		XXX	Pre-Ordering	PO-2A			te W/O UNE-P-POTS	Diagnostic		XXX	XXX	75.00%		4,102	523,030	1.23/0	11.2370	-0.130033	1.120432
January 2017		XXX	Pre-Ordering	PO-2B			te W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-3X	3	Product Aggregat		Diagnostic		XXX	XXX	0:21							
January 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregat		Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(a)		Resale Aggregat		Benchmark	90.00%	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resal		Diagnostic		XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk		Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk		Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc			Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS				N/A	XXX	XXX	0.00%							
January 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e				N/A	XXX	XXX	0.00%							
January 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk		Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF				N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS				N/A	XXX	XXX	0.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resal			N/A	XXX	XXX	100.00%	0.0001	50.000	50.070	00.4461	40.5101	0.47070-	4.400000
January 2017		XXX	Billing	BI-4A		UNEs and Resal	e Aggregate		N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%		-1.109309
January 2017		XXX	Maintenance and Repair Pre-Ordering	MR-8 PO-2A		Residence	W/O LINE D DOTS		N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.442941	-1.269289
January 2017			Pre-Ordering Pre-Ordering	PO-2A PO-2B			te W/O UNE-P-POTS te W/O UNE-P-POTS	Diagnostic Diagnostic		XXX	XXX								
January 2017							E VV/O UNE-P-POIS	- Jagnostic	IN/A	XXX	XXX	100.00%							

Month	State		PID Category	PID PO-5A-(a)	PID Title FOCs on Time for Fully Electronic I SRs	Product Category Resale Aggregate	Standard Benchmark	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017 January 2017			Billing	PU-5A-(a) BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017				BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017			Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-2.00948	-2.221677
January 2017				MR-5X		Business		N/A	XXX	XXX	28.57%	45.18%	396	694	57.06%	49.50%		-0.314286
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.069532
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS		N/A	XXX	XXX	16.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX		PO-3X		Product Aggregate	Diagnostic	N/A	XXX	XXX	1:15							
January 2017				(.)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							
January 2017				(-)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							
January 2017				BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017				BI-4A	33 3	UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	-1.109309
January 2017			Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	66.67%							
January 2017			Pre-Ordering	PO-2B	3 3 4 4 4	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
January 2017			Pre-Ordering			Resale Aggregate	Benchmark		XXX	XXX	100.00%							
January 2017			Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017			Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%		-1.109309
January 2017				MR-5X		Business		N/A	XXX	XXX	0.00%	0.00%	396	694	57.06%	49.50%	0.175825	-0.893106
January 2017			Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	0.00%							
January 2017			Pre-Ordering	(-)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							
January 2017				MR-8		LIS Trunk		N/A	XXX	XXX	0.00%		0	55,921	0.00%			-3
January 2017				NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A	XXX	XXX	0.00%	0.00%						-3
January 2017				NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$		Diagnostic		XXX	XXX	0.00%							
January 2017				OP-3E		LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017			Ordering and Provisioning			LIO TTOTIK	Parity Benchmark	1471	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017			Ordering and Provisioning Pre-Ordering	PO-2A	Number Portability Timeliness without Loop Coo	INP		95.00% N/A			83.33%							
January 2017			Pre-Ordering Pre-Ordering	PO-2A PO-2B		LNP	. 5		XXX	XXX	100.00%							
January 2017 January 2017			Pre-Ordering Pre-Ordering	PO-2B PO-5A-(c)		INP	Diagnostic Benchmark		XXX	XXX	100.00%							
January 2017 January 2017			Pre-Ordering Pre-Ordering	PO-5A-(c) PO-5B-(c)		INP	Benchmark		XXX	XXX	100.00%							
January 2017 January 2017			Pre-Ordering Pre-Ordering	PO-5B-(C)	FOCs provided for ASRs requesting LIS Trunks.	L111	Benchmark		XXX	XXX	100.00%							
January 2017 January 2017			Billing	BI-3B		Reciprocal Compensation			XXX	XXX	100.00%							
January 2017 January 2017			Billing	BI-4B	3 , , ,	Reciprocal Compensation	Diagnostic Diagnostic		XXX	XXX	100.00%							
January 2017				MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55.921	0.00%			
January 2017				NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A	XXX	XXX	0.00%	0.00%	0	33,921	0.0076			-3
January 2017				NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$			N/A	XXX	XXX	0.00%	0.0070						
January 2017				BI-3A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%							
January 2017				BI-3A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%							
January 2017				BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98.41%	12.51%	-0.359573	-1.218605
January 2017			3	MR-5B		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	11	17	64.71%	47.79%		-0.828425
January 2017				MR-6E		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	4:59	0:00	69:20	15	4:37	5:14		-0.739251
January 2017				MR-7E		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%		-1.557038
January 2017			Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	20.00%	40.00%	32	2.417	1.32%	11.43%	1.503559	
January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		1	950	0.11%	3,24%	-0.308769	-1.187718
January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable		N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.116703	-1.07095
January 2017			Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%		-		. 77			
January 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017			Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017				OP-8C	Number Portability Timeliness without Loop Coo		Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX		PO-2A		LNP	Diagnostic		XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.220203	-1.133874
January 2017	WA			MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.280144	-1.170316
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS		N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3B		Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX		NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex		Parity	N/A	XXX	XXX	0.00%	0.00%						-3
		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX																
				NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e			N/A	XXX	XXX	0.00%							

Month	State	e Carrier	PID Category Ordering and Provisioning	PID	PID Title New Service Installation Quality	Product Category	Standard Parity	Benchmark N/A	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017		XXX			FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		-
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3B		Reciprocal Compensation	Diagnostic		XXX		100.00%							_
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98,41%	12.51%	-0 179797	1.109309
January 2017		XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%	0.0070	02,020	02,070	00.1170	12.0170	0.110101	1.100000
January 2017		XXX	Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		0.00%		32	2,417	1.32%	11.43%	-0 587481	-1.357163
January 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX		0.00%		0	55,921	0.00%	11.1070	0.007 101	1.007 100
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX		0.01%	0.02%	-					-2.968065
January 2017		XXX	Network Performance		Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.01%							
January 2017		XXX	Ordering and Provisioning			LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017		XXX	Ordering and Provisioning		Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX		100.00%	0.00%						
January 2017		XXX	Ordering and Provisioning			LIS Trunk	Parity	N/A	XXX		100.00%	0.00%	2	2	100.00%	0.00%		
January 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX		100.00%							
January 2017		XXX	Pre-Ordering	PO-2A		I NP	Diagnostic		XXX		64.06%							
January 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Fligible I SRs	I NP	Diagnostic		XXX	XXX	99.29%							
January 2017		XXX	Pre-Ordering	PO-3X	Flectronic I SRs Rejected Manually	Product Aggregate	Diagnostic		XXX	XXX	1:20							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)		I NP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX		100.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Maintenance and Repair	MR-8	3, ,,	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55.921	0.00%			
January 2017		XXX	Maintenance and Repair			Residence	Parity	N/A	XXX		0.00%		4.182	323.898	1.29%	11.29%	-0.255736	-1.155476
January 2017		XXX			Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%	1,102	020,000	1.2070	11.2070	0.200700	-2
January 2017		XXX			Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%	0.0070						
January 2017		XXX	Pre-Ordering	PO-2A	All Electronic I SRs	Resale Aggregate W/O UNE-P-POTS		N/A	XXX	XXX	0.00%							_
January 2017		XXX	Pre-Ordering		FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark		XXX	XXX	100.00%							_
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX		100.00%							_
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98,41%	12.51%	-2.501564	-2.520843
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%	0.0070	02,020	02,070	00.1170	12.0170	2.001001	2.020010
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX		100.00%	0.00%	52.029	52.870	98.41%	12.51%	-1.356001	-1.82439
January 2017		XXX	3	MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	33.33%	47.14%	11	16	68.75%	46.35%		-0.674491
January 2017		XXX	Maintenance and Repair	MR-6D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	6:34	3:48	57:56	15	3:52	2:45	1.446632	
January 2017		XXX	Maintenance and Repair	MR-6D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	6:15	2:30	168276:56	3,619	46:30	199:08	-0.349884	
January 2017		XXX		MR-7D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	0.0027	17	0.00%	0.00%	0.010001	T.E.T.E.T.T.
January 2017		XXX		MR-7D		Unbundled Loop Analog	Parity	N/A	XXX		0.00%	0.00%	539	4,044	13.33%	33.99%	-0.678969	-1.412784
January 2017		XXX	Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.0070	32	2,417	1.32%	11.43%		-1.906741
January 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX		0.00%		0	55,921	0.00%	11.1070	1.101100	1.0007 11
January 2017		XXX		MR-8		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX		0.00%		1	950	0.11%	3.24%	-0.09143	-1.055586
January 2017		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.096876	
January 2017		XXX		MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX		1.45%	11.95%	33	2,455	1.34%	11.52%	-0.030070	
January 2017		XXX		MR-8		Unbundled Loop Analog	Parity	N/A	XXX		0.22%	4.72%	5,046	482,053	1.05%	10.18%	-2.957338	
January 2017		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX		0.00%	0.00%	3,040	402,000	1.0370	10.1070	-2.337 330	-3
January 2017		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX		0.00%	0.0070						
January 2017		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A	XXX		1.73	2.35	43.405	362	119.90	193.72	-2 778121	-2.688978
January 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Parity	N/A	XXX		90.91%	28.75%	153	362	42.27%	49.40%		1.261001
January 2017		XXX	Ordering and Provisioning		,	Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX		100.00%	20.1376	100	302	72.21 /0	45.4076	3.7 130 10	7.201001
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity	90.00% N/A	XXX	XXX	100.00%	0.00%	1	4	100.00%	0.00%		-
January 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark		XXX	XXX	100.00%	0.00%	- '	'	100.0076	0.00%		-
January 2017 January 2017		XXX	Ordering and Provisioning			Enhanced Extended Loops - DS1 Capable	Benchmark		XXX		100.00%							-
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	2.00							\vdash
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop Analog	Benchmark		XXX		7.00							-
January 2017		XXX	Ordering and Provisioning			Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	0.00							\vdash
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX		100.00%	0.00%	4	4	100.00%	0.00%		-
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity	N/A N/A	XXX	XXX	100.00%	0.00%	2	1 2	100.00%	0.00%		-
		XXX						N/A N/A	XXX	XXX	100.00%	0.00%	1.812	1.968	92.07%	27.02%	1 205577	-1.793735
January 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Parity Benchmark		XXX	XXX	100.00%	0.00%	1,612	1,968	92.07%	21.02%	-1.3055//	-1./93/35
January 2017			Ordering and Provisioning		Number Portability Timeliness without Loop Coo	INP												_
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2A	/ III Eloctronio Eorto	2141	Diagnostic		XXX	XXX	0.00% 89.47%							-
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		Unbundled Loop Aggregate Unbundled Loop Aggregate	Diagnostic Diagnostic		XXX		100.00%							-
		XXX	Pre-Ordering Pre-Ordering	PO-2B	0 0				XXX		2:05							-
January 2017					Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic			XXX								-
January 2017		XXX	Pre-Ordering	PO-5A-(b)	·	Unbundled Loop AGG-EELs	Benchmark		XXX		100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	(-)	1 000 off Time for Electronic Manage Eorte	LNP	Benchmark		XXX	XXX	100.00%				0.000		0.40.000	4 ****
January 2017		XXX	Pre-Ordering			Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	0.00%	0.00%	2	90	2.22%	14.74%	-0.434553	-1.26419
January 2017		XXX	Billing	BI-3A	3, ,,	UNEs and Resale Aggregate	Diagnostic		XXX		100.00%							
January 2017	WA	XXX	Billing	BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	100.00% 100.00%							-1.401531
January 2017			Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A		XXX		0.00%	52,029	52.870	98.41%	12.51%		

Month	State		PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017 January 2017		XXX	Billing Maintenance and Repair	BI-4B MR-8	Reciprocal Compensation (MOU): Trouble Rate	Reciprocal Compensation LIS Trunk	Diagnostic Parity	N/A N/A	XXX	XXX	100.00%		0	55.921	0.00%			
January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.255736	-1.155476
January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1,102	951	0.11%	3.24%	-0.233730	
January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%		5.046	482.053	1.05%	10.18%	-1.906934	
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%		100,000				-
January 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX		OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	66.67%							
January 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2B PO-2B		LNP	Diagnostic		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-5A-(b)		Unbundled Loop Aggregate Unbundled Loop AGG-EELs	Diagnostic Benchmark		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(b)		LNP	Benchmark		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Pre-Ordering	PO-5A-(c)		INP	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%	-	00,001				-
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.336353	-1.20448
January 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	75.00%							
January 2017		XXX	Pre-Ordering	PO-2B	3	LNP	Diagnostic		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Pre-Ordering	PO-5A-(c) PO-5B-(c)		LNP LNP	Benchmark		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Pre-Ordering Billing	PU-5B-(C)		UNEs and Resale Aggregate	Benchmark Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98.41%	12.51%	-0.842987	-1.512
January 2017		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	87.50%	0.0078	32,029	32,670	30.4170	12.5176	*0.042507	-1.512
January 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						-
January 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	0.00%	0.00%						-
January 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	0.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing Billing	BI-3B BI-4A		Reciprocal Compensation UNEs and Resale Aggregate		N/A N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98.41%	12.51%	-1.683875	2.02272
January 2017 January 2017		XXX	Billing	BI-4B	33 - 3	Reciprocal Compensation	Parity Diagnostic	N/A	XXX	XXX	100.00%	0.00%	52,029	52,670	90.41%	12.51%	-1.003075	-2.02312
January 2017		XXX	Maintenance and Repair	MR-5A		Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	41.67%	49.30%	11	16	68.75%	46.35%	1 04658	-0.36372
January 2017		XXX	Maintenance and Repair	MR-6D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	2:01	0:00	7:47	1	7:47	0:00	1.01000	0.00012
January 2017		XXX	Maintenance and Repair	MR-6D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	8:27	6:17	57:56	15	3:52	2:45	2.326348	0.41431
January 2017	WA	XXX	Maintenance and Repair	MR-6D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	2:43	0:00	168276:56	3,619	46:30	199:08	-0.21983	-1.13364
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	16.67%	37.27%	0	17	0.00%	0.00%	0.983984	-0.4017
January 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	539	4,044	13.33%	33.99%	-0.3921	-1.2383
January 2017		XXX	Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-1.823079	-2.10835
January 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.07%	2.69%	1	951	0.11%	3.24%	-0.240156	
January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1.70%	12.93%	33	2,455	1.34%	11.52%	0.722918	
January 2017		XXX	Maintenance and Repair	MR-8 NI-1A		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.10%	3.17%	5,046	482,053	1.05%	10.18%	-2.929799	
January 2017		XXX	Network Performance		Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A		XXX	0.00%	0.00%						-
January 2017		XXX	Network Performance Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity Diagnostic	N/A N/A	XXX	XXX	0.00%	0.00%						
January 2017		XXX	Network Performance Network Performance	NI-1C NI-1D	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A N/A	XXX	XXX	0.00%							
January 2017 January 2017		XXX			Trunk Blockage to CTL-Q End Ofc w/o TGSR e Interval for Pending Orders Delayed Past Due D		Diagnostic	N/A N/A	XXX	XXX	0.00%	0.00	256	2	128.00	135.76	-0.7600	-1.46800
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	256	2	100.00%	0.00%	-0.7698	-1.40000
January 2017 January 2017		XXX	Ordering and Provisioning Ordering and Provisioning			Unbundled Loop - DS1 Capable Unbundled Loop - 2 Wire Non-Loaded	Parity Benchmark		XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017			Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity	90.00% N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
	4477	^^^	C. Gorang and Fibrisioning	J1 -JD	morral Zollo i Albas	оправанию соор - рот Сарале	1 carrey	. 473	^^^	^^^	100.00%	0.00%		- 1	100.00/0	0.00%		

Month	State		PID Category	PID	PID Title	Product Category		Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017 January 2017		XXX	Ordering and Provisioning Ordering and Provisioning		Interval Zone 1 Areas Interval Zone 2 Areas	Unbundled Loop Analog Enhanced Extended Loops - DS1 Capable	Benchmark Benchmark		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark		XXX		2.00							
January 2017		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	1.00							
January 2017		XXX	Ordering and Provisioning		New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	1	1	100.00%	0.00%		
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	88.24%	32.22%	2	2	100.00%	0.00%	-0.825026	-1.50158
January 2017		XXX	Ordering and Provisioning		New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1,812	1,968	92.07%	27.02%	-0.293341	-1.178339
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic		XXX		80.77%							
January 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic		XXX		100.00%							
January 2017		XXX	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic		XXX	XXX	1:38							
January 2017		XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX	XXX	0:41							
January 2017		XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(c) PO-5B-(b)	FOCs on Time for Fully Electronic LSRs FOCs on Time for Electronic/Manual LSRs	LNP Unbundled Loop AGG-EELs	Benchmark Benchmark		XXX	XXX	100.00% 95.65%							
January 2017 January 2017		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks		Benchmark		XXX		100.00%							
January 2017		XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	100.00%	0.00%	2	90	2.22%	14 74%	-15.732133	*****
January 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate			XXX	XXX	100.00%	0.0070		30	2.22/0	470	. 5.7 02 100	
January 2017		XXX	Maintenance and Repair	MR-8		Residence	Parity	N/A	XXX		0.00%		4,182	323,898	1.29%	11.29%	-0.228737	-1.139062
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%		.,	. 20,000			. 20.07	
January 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.421625	-1.25633
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.091383	-1.055557
January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.675963	-1.410956
January 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%						
January 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	2.00							
January 2017		XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX		100.00%	0.00%	2	2	100.00%	0.00%		
January 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS			XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic		XXX		25.00%							
January 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Billing Billing	BI-3A BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Maintenance and Repair	MR-8	Billing Accuracy - Adjustments for Errors Trouble Rate	UNEs and Resale Aggregate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic Parity	N/A	XXX	XXX	0.00%		- 1	951	0.11%	3.24%	0.152740	-1.093473
January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX		0.00%		33	2,455	1.34%	11.52%	-0.133749	
January 2017		XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX	XXX	100.00%		33	2,400	1.5470	11.5270	-0.200200	-1.141014
January 2017		XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation			XXX	XXX	100.00%							
January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	I IS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55.921	0.00%			
January 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX		100.00%							
January 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	0.00%							
January 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-3.152323	
January 2017		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		33.33%	47.14%	10	15	66.67%	47.14%	U.45104	-0.725787
January 2017		XXX	Maintenance and Repair	MR-5A MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A N/A	XXX	XXX	50.00%							
January 2017 January 2017		XXX	Maintenance and Repair Maintenance and Repair	MR-5A MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Diagnostic Parity	N/A N/A	XXX	XXX	75.00% 14.29%	34.99%	11	16	68.75%	46.35%	1 070071	0.202584
January 2017 January 2017		XXX	Maintenance and Repair	MR-5A MR-5B	All Troubles Cleared w/i 4 Hours-Zone 1 All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable Unbundled Loop - DS1 Capable	Parity	N/A N/A	XXX	XXX	14.29%	34.99% 50.00%	11	16	68.75%	46.35% 47.79%		-1.176217
January 2017 January 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A N/A	XXX	XXX	4:59	3:07	55:29	17	3:58	47.79% 2:50		-0.603234
January 2017 January 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	3:13	2:11	7:47	14	7:47	0:00	0.032022	0.003234
January 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	3:17	4:14	7:47	1	7:47	0:00		
January 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	5:34	2:48	57:56	15	3:52	2:45	1.340755	-0.184879
January 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX		8:45	6:12	168276:56	3.619	46:30	199:08	-0.962983	
January 2017		XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	5:25	4:37	69:20	15	4:37	5:14		-0.780447
January 2017		XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	15:06	0:00	34763:23	931	37:20	47:13		-1.286177
January 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		33.33%	47.14%	0	17	0.00%	0.00%	1.036433	-0.369893
January 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		
January 2017	WA	XXX	iviaintenance and Repair	MK-/D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	0	1	0.00%	0.00%		

Month	State		PID Category	PID MR-7D	PID Title Repair Repeat Report Rate-Zone 1	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017 January 2017		XXX	Maintenance and Repair Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable Unbundled Loop Analog	Parity	N/A N/A	XXX	XXX	28.57%	45.18% 19.23%	539	4.044	0.00%	0.00%	1.431895 -1.418007	
January 2017		XXX		MR-7F		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	8	17	47.06%	49.91%	-1.261207	
January 2017		XXX		MR-7E		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	122	1,002	12.18%	32.70%		-1.226253
January 2017		XXX	Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	1.35%	11.52%	32	2.417	1.32%	11.43%		-1.119602
January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX		MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.29%	5.39%	1	950	0.11%	3.24%	1.361035	-0.17255
January 2017	7 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.06%	2.46%	1	951	0.11%	3.24%	-0.397805	-1.241848
January 2017	7 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.69%	8.26%	33	2,455	1.34%	11.52%	-1.669629	-2.015062
January 2017	7 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.25%	4.96%	5,046	482,053	1.05%	10.18%	-8.122489	-5.938123
January 2017	7 WA	XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX		NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D	•	Parity	N/A	XXX	XXX	14.00	0.00						
January 2017		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A	XXX	XXX	106.55	34.67	43,405	362	119.90	193.72	-0.225297	-1.136971
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A N/A	XXX	XXX	100.00%	0.00%	450	200	40.070/	40, 400/	0.70550	0.00050
January 2017		XXX	Ordering and Provisioning		,	Unbundled Loop Analog	Parity			XXX	0.00%	0.00%	153	362	42.27%	49.40%	-2.79556	-2.69958
January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	91.40%							-
January 2017		XXX	Ordering and Provisioning Ordering and Provisioning			Unbundled Loop Analog	Benchmark Benchmark		XXX	XXX	97.06% 3.00							_
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop Analog	Benchmark		XXX	XXX	3.00 4.19							-
January 201		XXX	Ordering and Provisioning Ordering and Provisioning			Unbundled Loop Analog Unbundled Loop - 2 Wire Non-Loaded		6.00 N/A	XXX	XXX	4.19	0.00%	4	4	100.00%	0.00%		-
January 2017 January 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1.812	1.968	92.07%	27.02%	-1 768222	-2.075009
January 2017		XXX	Pre-Ordering	PO-2A		I NP	Diagnostic		XXX	XXX	100.00%	0.0076	1,012	1,500	52.07 /6	27.02/0	-1.700233	-2.073009
January 2017		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	50.00%							_
January 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	87.29%							_
January 2017		XXX	Pre-Ordering	PO-2B		I NP	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:35							
January 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	7 WA	XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	7 WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	7 WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	7 WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	6.25%	24.21%	2	90	2.22%	14.74%	-1.007117	-1.612284
January 2017	7 WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	7 WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	7 WA	XXX		MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	0.00%		34	2,751	1.24%	11.05%	-0.111845	-1.067997
January 2017	7 WA	XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX		MR-8		Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.161742	-1.098332
January 2017		XXX	Billing	BI-3A	3 , ,,	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.793684	-1.482525
January 2017		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	75.00%							
January 2017		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							-
January 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							-
January 2017		XXX	Pre-Ordering Maintanance and Repair	PO-5B-(a) MR-8		Resale Aggregate	Benchmark		XXX	XXX	100.00%		0	55.921	0.00%			-
January 2017 January 2017		XXX	Maintenance and Repair Network Performance	MR-8 NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			-
January 201		XXX	Network Performance Network Performance	NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc will IGSF Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF		Parity Diagnostic	N/A N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	66.67%							
January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		INP	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(c)	0 0	LNP	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	(-)		LNP	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	90.91%	28.75%	52,029	52,870	98.41%	12.51%	0.986828	-0.400051
January 2017		XXX		MR-8	00 0	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	0.00%		34	2,751	1.24%	11.05%		-1.954146
January 2017	7 WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Sub-Loop Unbundling	Diagnostic	N/A	XXX	XXX	19.50							
January 2017	7 WA	XXX	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	7 WA	XXX	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00	XXX	XXX	3.00							
January 2017	7 WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	7 WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	7 WA	XXX	Pre-Ordering	PO-2A		LNP	Diagnostic	N/A	XXX	XXX	48.31%							
January 2017	7 WA	XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	100.00%							
,				DO 01/	Floring's LODe Defected Message	Decident Assessments	mar or	ALIZA	XXX	XXX	1:15							
January 201		XXX	Pre-Ordering Pre-Ordering	PO-3X PO-5A-(c)		Product Aggregate I NP	Diagnostic Benchmark		XXX	XXX	100.00%							

Month January 2017	State	Carrier	PID Category Pre-Ordering	PID PO-5B-(c)	PID Title FOCs on Time for Electronic/Manual LSRs	Product Category	Standard Benchmark	Benchmark	CLEC Numerator XXX	CLEC Denominator XXX	CLEC Result 100.00%	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017		XXX		MR-8		LIS Trunk		N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX	Billing	BI-3B		Reciprocal Compensation		N/A	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4B		Reciprocal Compensation		N/A	XXX	XXX	100.00%							
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			-
January 2017 January 2017		XXX		NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Parity Diagnostic	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017 January 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							_
January 2017		XXX		PO-2A		LNP	Diagnostic		XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$		Diagnostic		XXX	XXX	0.00%							_
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		LNP I NP	Diagnostic		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-5A-(c)		LNP	Diagnostic Benchmark		XXX	XXX	100.00%							_
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55.921	0.00%			_
January 2017		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$		Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX		OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX		PO-2A	7 til Elootionio Eorto	LNP	Diagnostic		XXX	XXX	86.96%							
January 2017		XXX		PO-2B		LNP	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX		PO-5A-(c)		LNP	Benchmark		XXX	XXX	100.00%							
January 2017		XXX		PO-5B-(c) BI-3A	1 000 off Tillio for Elocatorilo Marida Eorto	LNP	Benchmark		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Billing Maintenance and Repair	MR-8		UNEs and Resale Aggregate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic Parity	N/A	XXX	XXX	100.00%		1	951	0.11%	3.24%	0.250464	-1.213065
January 2017		XXX		MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2.455	1.34%	11.52%		-1.308138
January 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate		N/A	XXX	XXX	0.00%		55	2,400	1.5470	11.5270	-0.300042	-1.500150
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017	WA	XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.311405	-1.189321
January 2017	WA	XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	J	BI-3B		Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX		BI-4A	33 3	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.458346	-1.278655
January 2017		XXX	Billing	BI-4B		Reciprocal Compensation			XXX	XXX	100.00%							
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0		0.00%			
January 2017		XXX		MR-8 MR-8		Residence Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A N/A	XXX	XXX	0.00%		4,182	323,898 951	1.29%	11.29%		-1.069532 -1.205107
January 2017 January 2017		XXX		MR-8	110dbio 1tato	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop Analog	Parity Parity	N/A N/A	XXX	XXX	0.00%		5.046	482,053	1.05%	10.18%		-1.205107
January 2017		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%	3,040	482,033	1.0376	10.1076	*2.400320	-3
January 2017		XXX		NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$	LIS Trunk		N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	99.65%							
January 2017		XXX		PO-2A	/ III Elootionio Eorto	LNP	Diagnostic	N/A	XXX	XXX	44.44%							
January 2017		XXX		PO-2B		LNP	Diagnostic		XXX	XXX	94.12%							
January 2017		XXX		PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:10							
January 2017		XXX		PO-5A-(c)		LNP	Benchmark		XXX	XXX	100.00%							-
January 2017 January 2017		XXX	Pre-Ordering Billing	PO-5B-(c) BI-3A	1 000 off Tillio for Elocatorilo Marida Eorto	UNEs and Resale Aggregate	Benchmark Diagnostic		XXX	XXX	100.00%							-
January 2017 January 2017		XXX	J	BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	100.00%							_
January 2017		XXX		BI-4B	3, .,	Reciprocal Compensation	Diagnostic		XXX	XXX	100.00%							_
January 2017		XXX	J	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-0.383302	-1.233031
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.24939	-1.151619
January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.260743	-1.158521
January 2017		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.03%	0.04%						-2.897143
January 2017		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$		Diagnostic	N/A	XXX	XXX	0.03%							
January 2017		XXX	9	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							-
January 2017		XXX	Billing	BI-3B BI-4A		Reciprocal Compensation UNEs and Resale Aggregate	Diagnostic Parity	N/A N/A	XXX	XXX	100.00%	0.00%	52.029	52.870	98.41%	12.51%	0.226250	-1.204488
January 2017 January 2017		XXX	Billing	BI-4A BI-4B	00 0	UNEs and Resale Aggregate Reciprocal Compensation		N/A N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	90.41%	12.51%	-0.336353	-1.204488
January 2017 January 2017		XXX	9	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2.417	1.32%	11.43%	-0.735479	-1.447139
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0		0.00%		5 50 11 5	
										XXX	0.00%			,				-
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	^^^	0.00%	0.00%						-3

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX		OP-8C	Number Portability Timeliness without Loop Coo All Electronic LSRs	LNP	Benchmark		XXX	XXX	100.00% 83.78%							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		LNP	Diagnostic Diagnostic		XXX	XXX	100.00%							
January 2017 January 2017		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-3X	0 0	Product Aggregate	Diagnostic		XXX	XXX	0:41							
January 2017		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.11%	3.24%	-0.177768	-1.10807
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	
January 2017		XXX		MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		32	2,417	1.32%	11.43%	-0.327083	-1.19885
January 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic	N/A	XXX	XXX	1:38							
January 2017		XXX	Billing	BI-4A	00 0	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.179797	-1.10930
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%	0	55,921	0.00%			
January 2017 January 2017		XXX		NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Parity Diagnostic	N/A N/A	XXX	XXX	0.00%	0.00%						
January 2017 January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017 January 2017		XXX		MR-8		Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.379314	-1.23060
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%		1,102	020,000	1.2070	11.2070	0.070011	1.20000
January 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2,455	1.34%	11.52%	-0.116703	-1.0709
January 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:13							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-2		All	Parity by De		XXX	XXX	99.83%							
January 2017		XXX		CP-2C	Collocations with Intervals Longer than 120 Days		Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Database Updates	DB-1B		LIDB	Diagnostic		XXX	XXX	1.07							
January 2017		XXX	Database Updates	DB-1C-1		Directory Listing	Diagnostic		XXX	XXX	0.16							
January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.01%						-2.99510
January 2017 January 2017		XXX	Network Performance Network Performance	NI-1B NI-1C	Trunk Blockage to CTL-Q End Ofc wi TGSR exc Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$		Parity Diagnostic	N/A N/A	XXX	XXX	0.00%	0.01%						-2.99593
January 2017 January 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q Fandern Oic w/o TGSR e		Diagnostic		XXX	XXX	0.00%							
January 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	98.65%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.336353	-1.20448
January 2017	WA	XXX	Maintenance and Repair	MR-8		Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.06953
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,182	323,898	1.29%	11.29%	-0.114369	-1.06953
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	82.65%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic	N/A	XXX	XXX	0:54							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	100.00%							
January 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	52,029	52,870	98.41%	12.51%	-0.440369	-1.26772
January 2017		XXX	Billing Maintenance and Repair	BI-4B MR-5X	Reciprocal Compensation (MOU): Out of Service cleared w/i 24 hours	Reciprocal Compensation Business	Diagnostic	N/A N/A	XXX	XXX	100.00%	0.00%	396	694	57.06%	49.50%	0.175825	0.00046
January 2017 January 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity Parity	N/A	XXX	XXX	0.00%	0.00%	396	2.417	1.32%	49.50% 11.43%	-0.893477	
January 2017 January 2017		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		32	=,	0.00%	11.43%	-0.033477	-1.04318
January 2017		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		1	951	0.00%	3.24%	-0.404673	-1.24602
January 2017		XXX		MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		33	2.455	1.34%	11.52%	-0.479618	
January 2017		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%	33	2,.00		11.02/0	200.0	-1.23130
January 2017		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%							
January 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate		N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017			Ordering and Provisioning		Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%						

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	10.00	0.00						
January 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	83.54%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	2:14							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	25.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	2:06							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	55,921	0.00%			
January 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
January 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
January 2017	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
January 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:00							
January 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							