



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

November 1, 2023

Telecommunications Companies

RE: Docket UT-220749 - Action Required by December 31, 2023
Annual Compliance with Washington Administrative Code 480-120-414

Dear Service Provider:

Please provide your current emergency and non-emergency contact information to the Washington Utilities and Transportation Commission (Commission) staff in compliance with WAC 480-120-414. Please verify the Commission has accurate information by December 31, 2023.

You may submit the information electronically at efilings.utc.wa.gov/form, Please select WAC Required Reports for the Filing Type, select 220749 for the docket number, and attach a cover letter and the information requested. The information can also be submitted by regular mail to Kathy Hunter, Acting Executive Director and Secretary, Washington Utilities and Transportation Commission, Attention Records Center (Docket UT-220749), P.O. Box 47250, Olympia, WA 98504-7250.

The Commission maintains a list of contacts for registered telecommunications providers in Washington. If you are a service provider and have customers in Washington State, the Commission must know how to reach the correct personnel in both the event of an emergency and non-emergency. The Commission and the Washington Military Department, Emergency Operations Center, maintain duplicate lists of contacts. If you have inquiries about this matter, please contact Rebecca Beaton at (360) 664-1287, rebecca.beaton@utc.wa.gov or Jonathon Church at (360) 664-1295, jonathon.church@utc.wa.gov.

Information requested may be found in the tables below.

Table with 2 columns: Question number and Answer. Handwritten entries include: 1 Company name: Consolidated Telecom, Inc.; 2 Services provided: Telephone; 3 Emergency plan (Y/N): Reseller Only (not needed) N/A; 4 Emergency plan filed with the UTC (Y/N): Reseller Only - N/A; 5 Company network operations center (Y/N): Dallas; 6 Network operation center location: Dallas

		Name	Title	24-hour (Y/N)	Address	Email	Tel	Cell	Change from 2022 submission (Y/N)
7	Regulatory contact	Jerome Jacobs	vice president	(Y)	8113 Ridgepoint Dr.	JJacobs@ctel.us		#205 Irving TX 75063	(N)
8	Primary emergency contact	(same as above)							
9	Alternate emergency contact	Gary Savage	President	(Y)	8113 Ridgepoint Dr.			#205 Irving TX 75063	
10	Network operations center	(same)				Irving, TX 75063			
11	24-hour emergency contact	Jerome Jacobs	vice president	(Y)	8113 Ridgepoint Dr.			Irving, TX 75063 #205	

Phone: 972-239-2182

WAC-480-120-414 Emergency operation.

- (1) Each company must maintain, revise, and provide to the commission the following:
 - (a) The titles and telephone numbers of the company’s disaster services coordinator and alternates; and
 - (b) Upon request of the commission, the company’s current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.
- (2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company’s:
 - (a) Local network operations center;
 - (b) Regional network operations center; or
 - (c) Emergency operations center.

**Kathy
Hunter**

Digitally signed by
 Kathy Hunter
 Date: 2023.10.30
 08:46:32 -07'00'

Kathy Hunter
 Acting Executive Director and Secretary

Cover Letter

Company Name: Consolidated Telecom, Inc.

Subject: Docket UT-220749 – Annual Compliance with Washington Administrative Code 480-120-414

	Name	Title	24-hour (Y/N)	Address	Email	Telephone	Change from 2022 submission
7	Regulatory Contact Jerome Jacobs	Vice President	Y	8113 Ridgepoint Drive #205 Irving, TX 75063	jjacobs@ctel.us	(972) 239-2182	No
8	Primary Emergency Contact Jerome Jacobs	Vice President	Y	8113 Ridgepoint Drive #205 Irving, TX 75063	jjacobs@ctel.us	(972) 239-2182	No
9	Alternative Emergency Contact Gary Savage	President	Y	8113 Ridgepoint Drive #205 Irving, TX 75063	gsavage@ctel.us	(972) 239-2182	No
10	Network Operations Center Jerome Jacobs	Vice President	Y	8113 Ridgepoint Drive #205 Irving, TX 75063	jjacobs@ctel.us	(972) 239-2182	No
11	24-Hour Emergency Contact Jerome Jacobs	Vice President	Y	8113 Ridgepoint Drive #205 Irving, TX 75063	jjacobs@ctel.us	(972) 239-2182	No

Thank you so much for your time,

Nivea Flores

nflores@ctel.us

1-800-583-9683

Consolidated Telecom, Inc.



RECEIVED

NOV 07 2023

WASH.UT. & TP. COMM