

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

TARA CHILA d/b/a Moves for Seniors

DOCKET TV-170747

DECLARATION OF
RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On January 11, 2017, commission staff received an email tip that Moves for Seniors/Transit Systems, Inc. is possibly operating as a household goods carrier within Washington state without having the proper permit with Utilities and Transportation Commission.
3. On January 12, 2017, I conducted a Google search for Moves for Seniors and Transit Systems, Inc. The results produced advertisements on www.holidayretirement.com, www.movesforseniors.com, www.yelp.com, www.linkedin.com, and www.transitsystems.com.¹
4. On January 12, 2017, a search on Better Business Bureau database produced no results for Moves for Seniors but had a result for Transit Systems, Inc.²
5. On January 30, 2017, a search of Department of Revenue's database produced no records for Moves for Seniors.³

¹ See Attachment A for a copy of advertisements on www.holidayretirement.com, www.movesforseniors.com, www.yelp.com, www.linkedin.com, and www.transitsystems.com, printed on Jan. 12, 2017.

² See Attachment B for a copy of the Better Business Bureau record, printed on Jan. 12, 2017.

³ See Attachment C for a copy of DOR's record, printed on Jan. 30, 2017.

6. On January 30, 2017, a search of Washington Secretary of State Corporations Registration database produced no records for Moves for Seniors.⁴
7. On January 30, 2017, a search of Department of Licensing's database produced no records for Moves for Seniors.⁵
8. On January 30, 2017, a search of the U.S. Department of Transportation's Safety and Fitness Electronic Records (SAFER) produced no records for Moves for Seniors.⁶
9. On January 30, 2017, a search of Commission records produced no record of Moves for Seniors as being a permitted household goods carrier with the Commission.⁷
10. On February 3, 2017, a compliance letter was sent to Tara Chila requesting her to cease and desist as a household goods carrier in Washington state, until a household goods permit is issued from the Commission.⁸
11. On May 5, 2017, I requested a moving quote on www.movesforseniors.com.⁹
12. On May 8, 2017, I received an email from Susan Obsobrne from the email address susano@movesforseniors.com. The email stated that I would be charged \$638 for a four hour move and the price includes two men, truck, and travel fee.¹⁰

DATED this 17th day of July, 2017, at Olympia, Washington.


RACHEL JONES

⁴ See Attachment D for a copy of WA Secretary of State's record, printed on Jan. 30, 2017.

⁵ See Attachment E for a copy of DOL's record, printed on Jan. 30, 2017.

⁶ See Attachment F for a copy of SAFER's record, printed on Jan. 30, 2017.

⁷ See Attachment G for a copy of Commission record, printed on Jan. 30, 2017.

⁸ See Attachment H for a copy of compliance letter, dated on Feb. 3, 2017.

⁹ See Attachment I for a copy of my moving quote, dated on May 5, 2017.

¹⁰ See Attachment J for a copy of the moving quote response email, dated on May 8, 2017.

Attachment A


HOLIDAY
RETIREMENT

Moves for Seniors

Holiday Retirement understands that moving to a senior living community can be stressful. That's why we're proud to partner with Moves for Seniors, a company that specializes in simplifying the senior move experience.

Some specific ways in which Moves for Seniors can help include:



1. Simple package pricing for local moves*

Residents who choose to use Moves for Seniors will receive a free move estimate, a free senior moving checklist, and the options of adding other services such as sorting and packing.

2. Orchestrating the move

Moves for Seniors will coordinate the move between the resident, **its team of movers**, and Holiday community management.

3. Help on move-in day

Moves for Seniors movers will move all furniture and boxes into the new resident's apartment, assemble the furniture, and remove all packing materials.

4. Packing and unpacking**

Moves for Seniors can pack, label, deliver, and unpack all belongings for new residents at a Holiday community.

5. Sorting and organizing**

Moves for seniors can help new residents downsize for their move into a Holiday community.

Read what some of our residents have to say

"Timely, professional, courteous, cooperative and careful. Would highly recommend."

- Dave

"Very professional. Nice people. They were on time and took great care with our belongings."

- Denise

"The movers were clean cut and in clean uniforms. They called ahead and were on time. They were very efficient and professional. Exceptional experience!"

-Lori

"The moving crew arrived right on time. They were efficient and took care not to create any damage to the home or furniture. The crew was efficient in explaining the charges when presenting the paperwork. They made the move of my 86 year old mother to a senior facility a snap. I would

recommend this company to others in the future."
-Jim

Want to learn more?



To learn more about Moves for Seniors **watch our short video**, then call to get a free quote at 1-800-220-7920 or visit www.movesforseniors.com/holidaymoves.

**Moves for Seniors also offers long distance move services, but not at a package rate.*

*** These services are at additional cost.*

© 2016 Harvest Management Sub LLC





HOLIDAY

RETIREMENT

Our Communities

Find a Holiday near you

Enter City, State, or Zip Code Enter City, State, or Zip Co
Or

Washington

Senior Living options offered

- Independent Living (16)
- Assisted Living (0)
- Alzheimers & Memory Care (0)

[Find A Community](#)

Bookmarked Communities

- You do not have any bookmarks.

The Evergreen State is home to Holiday Retirement's 16 Washington independent senior living communities. The state's terrain encompasses orchards, the Cascade Mountains and waterways along the Puget Sound and the Pacific Ocean. Sports fans cheer on the Seattle Mariners, Seahawks and Sounders. Major attractions include Grand Coulee Dam, Olympic National Park, the Space Needle and Mount Rainier National Park. Social Security benefits are exempt from state taxes.

Featured Communities



Point Defiance Village

6414 N Park Way
Tacoma, WA 98407

253-336-8746

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Capital Place

700 Black Lake Blvd SW
Olympia, WA 98502
360-386-6139

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Evergreen Place

1414 Monroe Ave NE
Renton, WA 98056
425-324-3913

- Independent Living
- [View More](#)

- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Willow Gardens

4502 6th St SE
Puyallup, WA 98374
253-499-9097

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)

The Garden Club

13350 SE 26th St
Bellevue, WA 98005
425-947-5811

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Fernwood at the Park

17623 1st Ave S
Normandy Park, WA 98148
206-745-5830

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Peninsula

3445 50th Street Ct NW
Gig Harbor, WA 98335
253-231-7462

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Park Plaza

1400 Dalles Military Rd
Walla Walla, WA 99362
509-740-3085

- Independent Living

- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Cascadian Place

3915 Colby Ave
Everett, WA 98201
425-276-6654

- Independent Living

- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



The Bedford

13303 SE McGillivray Blvd
Vancouver, WA 98683
360-967-4093

- Independent Living

- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Orchard Park

620 N 34th Ave
Yakima, WA 98902
509-631-8211

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Harvard Park

1616 E 30th Ave
Spokane, WA 99203
509-563-7683

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Bridge Park

3204 SW Morgan St
Seattle, WA 98126
206-489-3568

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Parkway Chateau

2818 Old Fairhaven Parkway
Bellingham, WA 98225
360-639-4829

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Charbonneau

8264 W Grandridge Blvd
Kennewick, WA 99336
509-563-7437

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)



Kamlu Retirement Inn

1000 NE 82nd Ave
Vancouver, WA 98664
360-529-0386

- Independent Living
- [View More](#)
- [Get in Touch](#)
- [Driving Directions](#)
- [Bookmark](#)

We understand that each individual is unique and that needs may change over time. Holiday Retirement's Independent Living communities do not provide any health care services. Residents are welcome to use outside home health care options that may enable them to continue enjoying life at our community.

Holiday's Assisted Living and Memory Care communities provide care based on individual resident needs and desires. Care levels are derived from a unique and personalized care plan assessment to create a customized care plan.

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Moves For Seniors

www.movesforseniors.com/about-moves-for-seniors

Search

Home Get A Free Quote About Us Contact Us

About Moves For Seniors

We Make Moving Simple, Stress-Free, Comforting and Pleasant!

We Make Moving Simple, Stress-Free, Comforting and Pleasant! Moves for Seniors has been the premiere provider and resource of moving related services for the senior population throughout the U.S. since 2007. We are a division of Transit Systems, Inc., a nationwide leader in specialty moving and shipping services since 1989.

Moves for Seniors is a division of Transit Systems, Inc. offering a wide array of specialized moving services for seniors and their families. Our nationwide partner network of movers, specialty move coordinators and other service providers are committed to delivering the highest levels of customer service.

What makes Moves for Seniors different from other moving companies?

Moves for Seniors is not your traditional moving company; we are a resource for all of the moving needs that people may find essential when they choose to relocate from their long-time family home to a new residence that better suits them. The greatest difference between Moves for Seniors and other moving companies is **our commitment to serving the senior community by providing the most convenient and enjoyable moving experience possible.**

Our services and processes are unlike any moving company you may have dealt with in the past. We service hundreds of senior living communities across the U.S. to move furniture and other heavy items within their communities to prevent injuries to their staff along with moving residents in to and out of their communities. We work closely with a vast network of hundreds of service providers to be able to tailor solutions to meet the individual needs of our customers. The way that we operate is designed with seniors and their families in mind.

Moves for Seniors operates under four guiding principles to define our brand and our promise of unmatched service to the senior community. We promise to deliver the highest quality services that are as follows:

Simple because we are a specialized one-stop solution for senior moving and rightsizing services.

Stress-Free because customers can rely on us to use the highest quality vendors to handle their most precious belongings.

Commoning needs, we care the extra mile and care to make moving stress-free and stress-free.

Pleasant because meeting the needs of seniors with compassion and professionalism is our priority.

Whether you are moving across town, across the country or sending a single family heirloom to a loved one, Moves for Seniors has the right solution for you. What can we do for you?



Whether you need to move one or fifty items, Moves for Seniors can get it there safely. If you have furniture or any treasured items that you need moved anywhere in the country, click the Free Quote button.

If you are a senior preparing to right size or an adult child helping your parents or aging family member, we are here for you. For more information, click the Free Consultation button to have one of our Moves for Seniors representatives get in touch with you.

[Get A Free Quote Now](#)

[Get A Free Consultation Now](#)



 Moves for Seniors
A Division of Home Care Systems, Inc.
999 Old Eagle School Road, Suite 111
Wayne, PA 19087
Phone: 800-277-0515
Email: info@sizefor.com

HELPFUL LINKS

- [Home](#)
- [About Us](#)
- [Blog](#)
- [Contact Us](#)

VISIT OUR BLOG

 Moves for Seniors
[VIEW OUR MOST RECENT BLOG POSTS](#)

Moves for Seniors Claimed

2 reviews | Details

Write a Review | Add Photo | Share | Bookmarks

Movers | Edit



899 Old Eagle School Rd
 Ste 114
 Wayne, PA 18087
 Get Directions
 (800) 227-0516
 movesforseniors.com
 Request a quote



Suburban Solutions Movers and Junk Removal
 148 reviews
 Paj L. said "I used Suburban Solutions on Monday November, 28, 2016. Honestly before I decided to go with Suburban Solutions, I had received estimates from four different companies. Some about the same price, others much..." [read more](#)
 In Movers

Request a Quote
 You can now request a quote from this business directly from Yelp.
[Request a Quote](#)

Philadelphia Movers
 202 reviews
 Philadelphia Movers is a Specialty Moving & Delivery services for Residential, Commercial, Apartment, Storage Units, Load and Unload moves in the Philadelphia area, as well as in-state and out-state moves. We provide... [read more](#)
 In Movers

Today 8:00 am - 7:00 pm [Open now](#)

Hours
 By appointment only

Mon	9:00 am - 7:00 pm
Tue	9:00 am - 7:00 pm
Wed	9:00 am - 7:00 pm
Thu	9:00 am - 7:00 pm Open now
Fri	9:00 am - 7:00 pm
Sat	Closed
Sun	Closed

[Edit business info](#)

Recommended Reviews for Moves for Seniors

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more](#)

Search within the reviews | Sort by Yelp sort | Language English (2)

With so few reviews, your opinion of Moves for Seniors could be huge. Start your review today.

Tom S.
 Portland, OR
 23 friends
 1 review

★★★★★ 2/10/2016
 Moves For Seniors is one of the best moving services I have ever used. They have made many moves in our retirement community and they are the best. The team is always on time, very professional and handles all moves with care and safety. I highly recommend this company for any moving needs especially for your senior family members.

AAAAAAAAAAAA++++++

Was this review...?
[Useful](#) [Funny](#) [Cool](#)

More business info
 Accepts Credit Cards [Yes](#)
 Accepts Bitcoin [No](#)
 By Appointment Only [Yes](#)

Rahcel G.
 First to review

You might also consider

Old City Movers
 273 reviews
 Jim F. said "I've never written a review before, but my experience led..." [read more](#)

Karson's Movers
 8 reviews
 Constance B. said "I used Karson's Movers yesterday, and my experience..." [read more](#)

Rahcel G.
 Rancho Cucamonga, CA
 0 friends
 13 reviews

★★★★★ 11/11/2016
 First to Review

I worked for Moves for Seniors. We completed some jobs for this company and the complaints we have are many

People also viewed

Transit Systems
 252 reviews
 I would defnately use TSI again and will recommend to

Master's in Teaching - Earn Your MA in Teaching at Warner Pacific in Just 2 Years. Apply Now! | Ad



Moves For Seniors
 Package/Freight Delivery
 51-200 employees

52 followers

Follow

Now you can share this page with your connections across social networks.



Moves for Seniors is a division of Transit Systems, Inc. offering a wide array of specialized moving services for seniors, their families and organizations serving the senior community. Our nationwide network of movers, specialty move coordinators and other service providers are committed to delivering the highest levels of customer service.

With Moves for Seniors, moving becomes:
 Simple because we are a specialized one-stop solution for senior moving and downsizing services.
 Stress-free because customers can rely on us to use the highest quality vendors to handle their most precious belongings.
 Pleasant because meeting the needs of seniors with compassion and professionalism is our priority.
 Comforting because we take the extra time and care to make moving smooth and stress-free.

Moves for Seniors has two categories of service offerings: Specialty Shipping and Moving

Moves for Seniors offers unmatched, top-notch professional services for long distance moving and shipping needs. From carefully shipping a single piece of furniture to moving the contents of a small home, anywhere in the US, customers can rely on us to get their items to any destination quickly, safely and hassle free.

We safely ship any of the following:

- Furniture
- Antiques
- Large Appliances
- Boxes of any size
- House full of items

Senior Moving Services

Our specialized senior move services help customers rightsize comfortably, easily, efficiently, and effectively.

We are able to help with the following:

- Develop an overall move plan
- Organize, sort and rightsize
- Customize floor plans for your new home
- Provide professional packing service
- Move and unpack your items in your new home
- Arrange for storage, if necessary
- Oversee the profitable disposal of unwanted items through auction, estate sale, buy-out, consignment, donation, or a combination of methods
- Coordinate cleaning and removal services of unwanted items

Specialties

Moving and Shipping Services, Professional Packing Services, Develop Move Plan, Move and Unpack Items, Organize, Sort and Rightsize, Arrange Storage, Customized Floor Plans for New Home, Overseer Disposal of Unwanted Items, Coordinate Cleaning and Removal Services

Website http://www.movesforseniors.com	Industry Package/Freight Delivery	Type Private/Not Held
Headquarters 999 Old Eagle School Rd Wayne, PA 19087 United States	Company Size 51-200 employees	Founded 2007

See less

How You're Connected



8 Employees on LinkedIn

See all

Ads You May Be Interested In

- Master's in Teaching**
Earn Your MA in Teaching at Warner Pacific in Just 2 Years. Apply Now!
- Too Good at Your Job?**
Challenge yourself with high-growth skills at Level Data Analytics Bootcamp
- Bulk Phone Accessories**
Get a Free Quote: Special Bulk Rates on Wholesale Cell-Phone Accessories.

People Also Viewed



Ads You May Be Interested In

- Charts and Dashboards**
Create charts and dashboards to visualize your data with Aqua Data Studio.
- Need New Gym Equipment?**
For Your Corporate Fitness Center Save \$10,900 Dollars!
- One Way & Two Way Radios**
High noise areas where communication is a challenge? Here is your solution.

Uncover unique insights about Moves For Seniors

Try Premium for free

Recent Updates

Moves For Seniors We have certainly noticed the trend of more gourmet-type meal options in the senior living communities that we service across the country https://lnkd.in/d/d216_X



Grandma's Meat Loaf? Hardly. Her Retirement Home Now Has a 3-Star Chef.

[nytimes.com](https://www.nytimes.com) • The senior housing industry is preparing to serve a wave of residents who expect more than mush on their plates.

Like • Comment • Share • 1 month ago

Moves For Seniors Have you seen our latest video that describes the variety of services that we offer to seniors, their families and the communities where they live? Check it out here <https://lnkd.in/d/QXqUZ>



Moves For Seniors Overview

youtube • Learn more at <http://MovesforSeniors.com/> This is a general overview of our senior move services, please call us at 1-800-227-0515 if you need help with your senior move. We specialize in downsizing and rightsizing!

Like • Comment • Share • 4 months ago

Moves For Seniors is Hiring: National Account Manager

Careers at Moves For Seniors • See more jobs • 6 months ago

Transit Systems

Call For A Quote 1-800-626-1257

Ship Furniture, Boxes, Crates, And More

Nationwide, long distance shipping.

Save Money And Time

inside pickup & delivery at low cost!

Over 25 Years of Experience

Our expert shipping specialists are trusted and professional.

Amazing Customer Service

You'll have a dedicated person to help you at all times.

Just A Few Items

10+ Items

Call for a Quote:

1-800-626-1257



Here are some of the services TSI offers:



Furniture and other large household items

From tables and chairs to beds, mattresses, and couches, we ship it all.



Boxes and crates

We take boxed and crated items of all kinds. The only items we don't ship are food, refrigerated, and hazardous items.



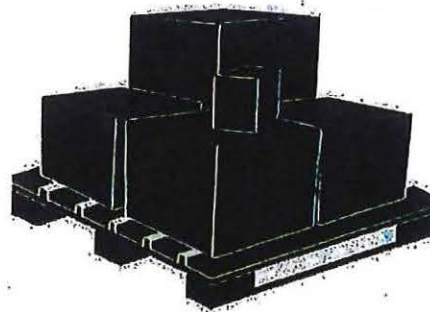
Specialty and high-value items

We specialize in shipping pianos, grandfather clocks, and other fragile, antique, or valuable items.

How It Works

Shipping with TSI in three easy steps:

1. Call in for an instant price quote or fill out our online quote form and get a price in less than an hour - guaranteed!
2. Our expert shipping specialists will get you the best possible price from our network of carriers.
3. Once you book, you can sit back and relax. Our professional shipping crew will pickup and deliver your items safely and on time!



Convenient Pricing

Hassle Free

Your stuff will end up where it needs to - from NYC to a small town in Montana to an international port.

We can save you more money with our weight-based pricing. You'll never pay for empty space on a truck.

At TSI, we ensure that all required paperwork is handled properly - From freight classes to bills of lading! Best of all? No hidden charges!



No Automated Voices

At TSI you'll always talk to a real person on the phone, whether it's for a quote, a comment, or a question about your shipment.



Friendly Staff

One of the largest support teams of any shipping company, our staff are educated, trained, and friendly!



Safe and Secure

Our company is licensed, bonded, and insured, and we strive for transparency, which is something the shipping industry lacks.

A Message From Our CEO

Learn about our mission and what we do!



About Transit Systems

We've been featured as one of the fastest growing private companies according to Inc. Magazine!



For the amount of stuff I had to move, it was the perfect solution for me! Kathy, my service rep, was very friendly and knowledgeable. My shipment arrived in perfect condition!



Nicole

Shipped from Massachusetts to Colorado

Need to ship stuff? Get a free, instant price quote today!

Either click below or call us at

1-800-626-1257

Attachment B

<https://www.bbb.org/washington-dc-eastern-pa/business-reviews/freight-forwarding/transit-systems-inc-in-wayne-pa>

GET TO KNOW US • GET INVOLVED • GET CONSUMER HELP • PROGRAMS & SERVICES • FOR BUSINESSES

Home > Accredited Business Directory > Freight Forwarding > Transit Systems, Inc.

Select Language

BBB ACCREDITED BUSINESS PROFILE

TRANSIT SYSTEMS, INC.

Submit a Review

Overview

Reviews & Complaints

BBB Accreditation

(610) 535-4912

Transit Systems, Inc.
28 years in business
999 Old Eagle School Rd
Ste 114
Wayne, PA 19087-1707

Fax Numbers

• (800) 228-9131

Additional Phone Numbers

• (800) 626-1257

Additional Email Addresses

• info@transitsystems.com

Additional Website Addresses

<http://www.transitsystems.com>

See Less Contact Options

BBB File Opened: 03/09/2005
Business Started: 07/01/1989
Business Incorporated: 02/19/1991 in PA

Type of Entity

Corporation

Business Management

- Principal: Mr. Christopher Smith, President
- Customer Service: Mr. John Tract, Director of Operations
- Principal: Ms. Tara Child, Marketing Specialist

Contact Information

- Principal: Mr. Christopher Smith, President
- Customer Service: Mr. John Tract, Director of Operations
- Principal: Ms. Tara Child, Marketing Specialist

Business Category

- Freight Forwarding
- Moving Services - Labor & Materials
- Shipping Masters

See Less Business Categories

Alternate Business Names

nsit Systems

Licensing, Bonding or Registration

This business is in an industry that may require professional licensing, bonding or registration. BBB encourages you to check with the appropriate agency to be certain any requirements are currently being met.

Reviews & Complaints

View Customer Reviews [51]

View Customer Complaints [46]

Click here for detailed explanation of how BBB processes Customer Complaints

Your complaint will be forwarded to the business within two business days. The business will be asked to respond and if a response is not received, a second request will be made. You will be notified of the business's response when we receive it (or notified that we received no response). Complaints are usually closed within 30 business days.

Customer Complaints Summary

46 complaints closed with BBB in last 3 years | 19 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	1
Billing/Collection Issues	5
Delivery Issues	19
Guarantee/Warranty Issues	1
Problems with Product/Service	20
Total Closed Complaints	46

The complainant verified the issue was resolved to their satisfaction. (10 complaints)

1/27/2016 Delivery Issues

Complaint

I used Transit Systems to ship my furniture from Florence, KY to Lewiston, Maine. They picked my stuff up in September and did NOT deliver my items until about two MONTHS later. Not only that, when the stuff arrived, multiple items including my TV stand and my bed frame were missing. I had to sleep on my floor for two months because Transit Systems could not deliver my items in a timely manner. I understand they go through other companies but in the end they were my point of contact and failed to deliver all the items in a timely manner.

(Show Less of Complaint)

Desired Resolution

I am requesting a partial refund. \$1,000 of the nearly \$2,000 it cost me to move my items.

Consumer Business Dialog

Business

We sincerely apologize for the inconvenience and the missing items. It is certainly unusual that the delivery took longer than normal. Most areas deliver within 20 business days but it can take longer if traveling to a remote area and Lewiston, ME is considered remote.



TRANSIT SYSTEMS, INC.
BBB ACCREDITED SINCE 09/30/2009



Customer Review Rating: A



[49] Reviews
[43] Complaints

Composite Score: ★★★★★

Transit Systems, Inc. has received 4.52 out of 5 stars based on 49 Customer Reviews and a BBB Rating of A.

Share your experience

[SUBMIT A REVIEW](#)
[SUBMIT A COMPLAINT](#)



Attachment C



ABOUT US | CONTACT US
Español

login
register

Home

DOING BUSINESS > REGISTER MY BUSINESS > LOOKUP BUSINESS INFORMATION

File & pay taxes

If you have questions or would like to update your account information, please contact us.

Doing business

Search by

Business types

Business or owner name

Register my business

My account

City (optional)

Audits

UBI/Tax Registration Number

Find taxes & rates

Reseller permit number

Workshops & education

Reset | Help Search

Get a form or publication

This database provides public information for businesses registered in Washington State. It is a free service provided for informational purposes only.

Find a law or rule



Mobile-friendly business lookup



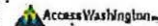
No records found. Please try your search again.

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Español | 繁體中文 | 中文 | Tagalog | Tiếng Việt | 越語

Your Privacy | ©2016 WASHINGTON STATE DEPARTMENT OF REVENUE AND ITS LICENSORS. ALL RIGHTS RESERVED.



Voter registration assistance (SECRETARY OF STATE)

Search Results

There were no matches for "Moves for Seniors".

If the results of your Nonprofit Corporation search was unsuccessful, try searching the name using the [Charities database search \(http://sos.wa.gov/charities/\)](http://sos.wa.gov/charities/).

[« Start New Search \(corps search.aspx\)](#)

Disclaimer

Neither the State of Washington nor any agency, officer, or employee of the State of Washington warrants the accuracy, reliability, or timeliness of any information in the Public Access System and shall not be liable for any losses caused by such reliance on the accuracy, reliability, or timeliness of such information. While every effort is made to ensure the accuracy of this information, portions may be incorrect or not current. Any person or entity who relies on information obtained from the System does so at his or her own risk.

All documents filed with the Corporations Division are considered public record.

Search Apps on Mobile Devices



<http://itunes.apple.com/us/app/washington-state-corporations/id380001551?mt=8&uo=4>



<https://play.google.com/store/apps/details?id=gov.wa.sos.businesSearch2>

All Corporations Data Download

[Download the whole Corporations search database \(AllData.aspx\)](#) in XML format. Average file size is 70 MB compressed, 750 MB uncompressed.

Attachment E

WA State Licensing: License Query Search

Search

BUSINESS & PROFESSIONAL LICENSES

Search Results

[Take a quick Survey](#)

Your Search Criteria:

License Type: All Professional Licenses
Business Name: Moves for Seniors
Last Name: chila
First Name: tara
County: All Counties

No matches were found for your search.

Information Current as of 01/30/2017 3:08AM Pacific Time

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U.S. Department of Transportation
Federal Motor Carrier Safety Administration
Safety and Fitness Electronic Records (SAFER) System

Possible Keyword Matches

CARRIER/DBA NAME	LOCATION
<i>Sorry, no records matching MOVES FOR SENIORS were found. Try a different value and resubmit the query.</i>	

[SAFER Home](#) | [Feedback](#) | [Privacy Policy](#) | [USA.gov](#) | [Freedom of Information Act \(FOIA\)](#) | [Accessibility](#) | [OIG Hotline](#) | [Web Policies and Important Links](#) | [Plug-ins](#)

Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • [Field Office Contacts](#)

SharePoint

Newsfeed OneDrive Sites : Jones, Rachel (UTC) ?



Companies Cases

Search Company Name

Companies Search

Recently Modified Companies

Moves for Seniors

Company Name All company fields Industry

We don't have any refiners to show you Preference for results in English

Nothing here matches your search

Suggestions

- Make sure all words are spelled correctly
- Try different search terms
- Try more general search terms
- Try fewer search terms
- Try these tips for searching

Preferences Advanced Search

Attachment H



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

Feb. 3, 2017

Tara Chila
Moves for Seniors
999 Old Eagle School Rd. Suite 114
Wayne, PA 19087

RE: Household Goods Moving in Washington State

Dear Ms. Chila:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on www.movesforseniors.com, www.holidaytouch.com, www.linkedin.com, www.yelp.com, and www.facebook.com. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by **Feb. 17, 2017**.

Until you obtain a permit, you must immediately cease operating as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of **\$5,000 per violation**. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately cease advertising as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is **\$5,000 per violation**. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Moves for Seniors.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Moves for Seniors
Feb. 3, 2017
Page 2

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by **Feb. 17, 2017**.

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129 or rjones@utc.wa.gov.

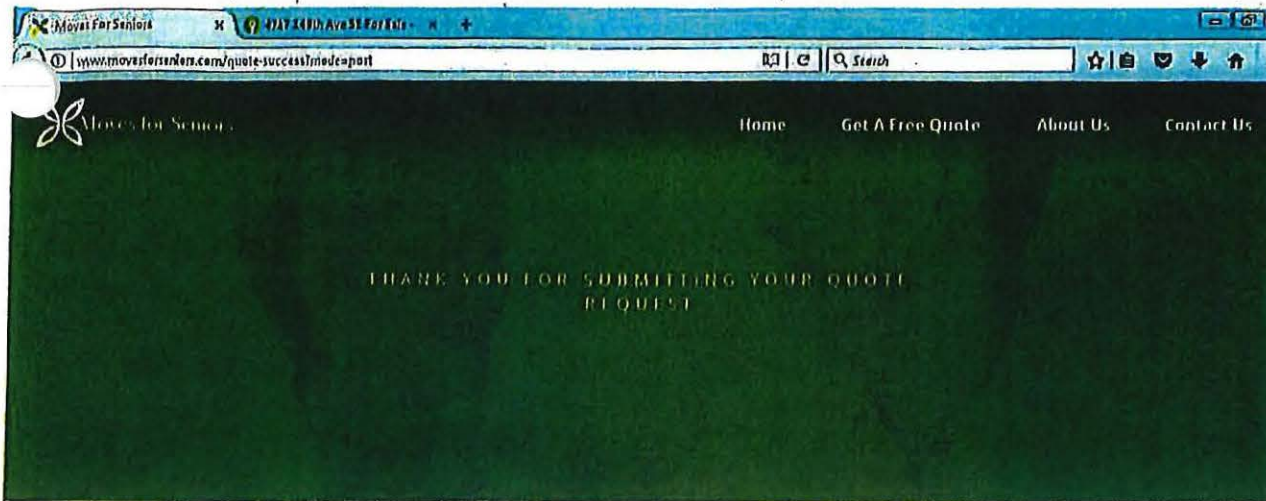
Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

A handwritten signature in blue ink that reads "Susie Paul". The signature is written in a cursive style with a large initial "S".

Susie Paul, Compliance Investigations Manager
Consumer Protection

Attachment I



THANK YOU

Your Quote Number is: **1088353**

Thank you for your request. To ensure accuracy, our Senior Moving Specialists review each quote individually before sending it to you. We are currently reviewing your items and location details to come up with the best possible deal for you and you will receive your quote shortly. Our business hours are Monday through Friday, 8:00 am to 8:00 pm East Coast Time. Any quote requests submitted after hours or on weekends will be returned the following business day.


If you need your quote immediately?

Call us at 1-800-227-0515 and one of our dedicated Senior Moving Specialists will be happy to help. Refer to quote number: 1088353

You can trust moves for seniors

Moves for Seniors has been providing moving services exclusively to the senior community since 2007, and our parent company, Transit Systems, Inc. has been in the specialty moving and shipping business since 1989 – experience counts. Our Senior Moving Specialists are friendly, fast and courteous and will be there for you every step of the way.


"Moves for Seniors has a great team of professionals dedicated to helping seniors and their loved ones during life transitions. Bellhop always appreciates their attention to detail and constant communication throughout the course of a move. It has been a pleasure working with their team in a number of different cities around the country."

 **Chris Cowart**
Partner, Commercial Bellhops

"Working with Moves for Seniors has been an all around positive experience for our company. They clearly communicate the needs and relevant information for each prospective client. Through working with them, we have been able to schedule more jobs with a sometimes hard to reach market."

 **Joe Flynn**
Move Manager, Super Friends Moving

"Moves for Seniors is an entirely different type of moving. There is lots of planning and movements involved in the process and lots of hands on time is needed. Moves for Seniors always is there, supporting our clients and making sure the entire process is as headache free as possible. I would highly recommend working with Moves for Seniors."

 **Jeremy Goding**
COO, Move Buddies LLC

Attachment J



Abby Wood <abbywood412@gmail.com>

Moves For Seniors (Quote 1088353)

1 message

Susan Osborne <susano@movesforseniors.com>
To: abbywood412@gmail.com

Mon, May 8, 2017 at 5:57 AM


Hello Abby,

Thank you for the opportunity to provide this estimate. Your Quote number is: 1088353
I have attached your **quote proposal** for moving and shipping the items you requested. The hourly rate is based on inventory, so we'll need additional inventory to estimate the time of the move. Please let me know any questions that you have or how we can further assist you.

Thanks,
Susan Osborne
susano@movesforseniors.com
610-535-4905

http://www.transitsystems.com/wp-content/uploads/ShopperApproved-Survey-Button_4TSl.png

http://t.sidekickopen04.com/e1t/o/5/f18dQhb0S7ks8dDMPbW2n0x6i2B9gXiN7sKj6v4LTQnW7fcJ5R5w6qJjN64kfGsg4pb3f2f8Y_z01?sl=6303274998956032&pl=9d96d984-a4db-485f-a36e-e85705ef3bac

 Quote_1088353_V2.pdf
106K



QUOTE FOR MOVING SERVICES

Dear Abby Wood

Thank you for contacting Moves for Seniors for your upcoming move. Below is your quote for the services that we discussed.

Quote Date: 5/5/2017 Quote Number: 1088353 Date Of Move:

Customer Information

Name: Abby Wood Phone: 425-365-5849 Email: abbywood412@gmail.com

Origin: Bellevue, WA 98006 Destination: Bellevue, WA 98006

Special Instructions:

\$ 638.00 IS BASED ON A FOUR HOUR MOVE AND INCLUDES TWO MEN, TRUCK AND TRAVEL FEE. THIS IS INSIDE PICKUP AND DELIVERY. IF THE MOVE GOES BEYOND 4 HOURS YOU ARE CHARGED IN 15 MINUTE INCREMENTS BASED ON HOURLY RATE OF \$ 132.00.

Inventory of Items being moved:

Qty	Item	Length	Width	Height	Weight	Description
1	Household Items, furniture and packed boxes	0	0	0	0	
					Total Weight:	0.00 lbs

Quote Amount: 638.00

Your quote is based on moving services and travel time based on the locations and inventory that you have provided. Additional items, locations or undisclosed special circumstances may result in additional time and charges to successfully complete your move.

If you have any questions about your quote, please don't hesitate to contact us right away.

Sincerely,
Susan Osborne
610-535-4905
susano@movesforseniors.com

