## Docket No. UW-240151 - Vol. IV

**WUTC v. Cascadia Water, LLC** 

**February 11, 2025** 



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In re:  WASHINGTON UTILITIES AND  TRANSPORTATION COMMISSION ) DOCKET NO. UW-240151  vs. )  CASCADIA WATER, LLC  Cascadia Tariff Revisions  Evidentiary Hearing  Volume IV  Hybrid Proceedings  Taken at 621 Woodland Square Loop Southeast, Lacey, Washington And via Zoom Videoconference	INDEX
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1 APPEARANCES 2	1 I N D E X - (Continued)
PROCEEDINGS TAKEN BEFORE: HARRY FUKANO, Administrative Law Judge JESSICA KRUSZEWSKI, Administrative Law Judge ANN RENDAHL, Commissioner MILT DOUMIT, Commissioner00  For Cascadia Water, LLC  ERIC W. NELSEN, Esq. BYRON STARKEY, Esq.  For Public Counsel:  TAD ROBINSON O'NEILL, AAG  For Water Consumer Advocates of Washington: KENT HANSON, Esq. (Via Zoom)  For Commission Staff:  LISA GAFKEN, AAG	EXHIBIT PAGE  Bench Exhibit 1 Amended Settlement Stipulation Filed January 22, 2025 352  Bench Exhibit 2 Public Comment Stipulation 352  Bench Exhibit 2 Public Comment Stipulation 352  10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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JUDGE FUKANO: Let's be on the record.
Good morning. It is Tuesday, February 11,
2025. The time is approximately 9:36 a.m. My name is
Harry Fukano. I am an administrative law judge with the
Washington Utilities and Transportation Commission, and
I am presiding in this matter along with Commissioner
and Administrative Law Judge Jessica Kruszewski.

We are here today for an evidentiary hearing in Docket UW-240151, which is captioned "Washington Utilities and Transportation Commission versus Cascadia Water, LLC."

Let's start by taking short appearances, beginning with the Company.

ATTORNEY STARKEY: Your Honor, Byron Starkey with Perkins Coie LLP on behalf of Cascadia Water.

ATTORNEY NELSEN: Good morning, your Honor. Eric Nelsen, Senior Regulatory Attorney, Northwest Natural, on behalf of Cascadia Water.

JUDGE FUKANO: And from Commission Staff.

ATTORNEY GAFKEN: Good morning. Lisa Gafken, Assistant Attorney General, appearing on behalf of Commission Staff.

JUDGE FUKANO: From Public Counsel. ATTORNEY O'NEILL: Good morning, your Page 174

I know that there is some evidence in this case that is subject to a protective order. In general, my understanding is that the confidential information concerns specific dollar amounts associated with particular items in this case. As such, if a party intends to ask questions about the specific cost of items that may be subject to confidentiality, I respectfully ask that the parties pause questioning and note the line of questioning with the Commission so that individuals who have not signed the protective order in this case may be excluded from the discussion of confidential information. We will likely need to take a short break just before any discussion of confidential information in order to make sure that our virtual breakout room is properly organized.

The Commission would propose the following order of witnesses: Cascadia Water witnesses, followed by Commission Staff, followed by Public Counsel, and concluding with WCAW's witnesses. I believe that this order of presentation is generally consistent with WAC 480.07.475.

Do any of the parties have an objection to this witness order?

Hearing nothing, let's proceed.Regarding the proposal to present a panel of

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Honor. Tad Robinson O'Neill, Assistant Attorney General, on behalf of Public Counsel.

JUDGE FUKANO: And from Water Consumer Advocates of Washington.

ATTORNEY HANSON: Good morning. Kent Hanson, appearing on behalf of Washington Consumer Advocates.

JUDGE FUKANO: Let's talk about our plans for this hearing. First we will turn to the admission of the pre-filed exhibits and testimony. We will then allow for a brief opening statement limited to 10 minutes for each party before we turn to cross-examination of each witness.

We will take a mid-morning break at approximately 11:00 a.m., a lunch break at 12:30, and a mid-afternoon break sometime after 3:30.

I would like to remind all the parties again to keep their microphones muted unless they are speaking and to only use video for the portions of the hearing for which they have a speaking role. If you are having any technical issues or you observe that a party or a representative has dropped off the online meeting, please mention that in the Skype chat -- or, the Zoom chat, I should say. The chat should be reserved for technical issues and requests for break only.

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witnesses. I have reviewed the parties' arguments regarding the panel witnesses sent to me. After further consideration, the Commission will allow Cascadia's witnesses to testify as a panel but will require Staff's witnesses to testify separately.

To clarify, Staff's witnesses may be presented either individually or as a panel at the discretion of Commission -- of Staff's counsel. Witness panels are expressly authorized by Commission WAC 480.07.470(9). The Commission does find that having witness panels as part of this proceeding allows for a benefit in the form of more efficient questioning of witnesses and minimizing the referral of questions from one witness to another.

As this hearing is to review a settlement proposed by the settling parties, it is reasonable to conclude that the settling parties' witnesses collaborated to some extent in crafting and reviewing the terms that were ultimately included in the settlement. This lends additional support to presenting each party's witnesses to the panel. To clarify, each witness will still be subject to individual oaths, each witness shall respond individually to questions, and each of the witnesses responses shall be based on their personal knowledge and understanding. I acknowledge

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that WCAW has raised some arguments related to Mr. Lehman and Mr. Rowell's joint testimony. And they will be permitted to explore foundation during cross-examination if they elect to do so.

Are there any questions before we turn to admission of exhibits?

Hearing nothing, I'd like to next address the exhibits. Do the parties stipulate to the admission of all pre-filed exhibits and testimony, including cross-examination exhibits?

ATTORNEY STARKEY: The Company does, your Honor. One thing we would like to note is that for some cross-examination exhibits, we reserve our right to object to certain questions related to those. In particular, we do want to note that there are a large number of cross-examination exhibits that have only objections in them, and we reserve those objections.

JUDGE FUKANO: Understood.

Any other objection regarding exhibits?
ATTORNEY GAFKEN: For Commission Staff.

We don't object to the admission of pre-filed exhibits or testimony or the cross-examination exhibits. I have a similar note as the Company in terms of the objections made. There is a pretty wide swath of discovery

made. There is a pretty wide swath of discovery
responses that have been marked as cross exhibits. And

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cross-examination. You could also just tell me what the
 first number is, and I could probably figure it out from
 there, as well.

COMMISSIONER RENDAHL: And if there is an electronic copy, we might be able to share that.

ATTORNEY O'NEILL: Or that.

JUDGE FUKANO: We can share an electronic copy, unless you have a preference for paper, Mr. O'Neill.

ATTORNEY O'NEILL: I can copy onto my piece of paper.

JUDGE FUKANO: Very good. I will circulate a list to the parties in just a moment.

Are there any preliminary motions or other matters to resolve before we move to opening statements?

Hearing nothing, we will just begin with the Company. If you'd like to give a brief opening

statement limited to 10 minutes, you may do so.
ATTORNEY NELSEN: Thank you, your Honor,

Commissioners.

The record in this case, including five rounds of pre-filed testimony and exhibits, cross exhibits in today's hearing, supports the full multiparty settlement stipulation filed January 22, 2025, and Cascadia Water

asks the Commission to approve it, without modification,

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for some of those discovery responses, we did object to the extent that they call for either privileged information or work product. We maintain those objections and don't waive them. But in terms of admitting the exhibits, that is -- that's fine with Staff. And as they are used during cross, we may raise additional objections.

JUDGE FUKANO: Certainly. As with the Company, those objections may still be reserved.

ATTORNEY O'NEILL: Public Counsel has no objection to the admission of the premarked exhibits. ATTORNEY HANSON: And WCAW has no

objection.

JUDGE FUKANO: As they are not -- as there is no objection, all of the pre-filed exhibits and cross exhibits will be admitted into the record. During a break, I will be able to circulate a paper list of the pre-filed exhibits with updated numbering and labels unless the parties would prefer that in advance of the hearing.

ATTORNEY O'NEILL: Your Honor, for Public Counsel. Since I am likely to be the first one doing cross-examination and I do reference some of the cross exhibits, if I could get that in advance so that I could probably refer to them while I am doing the

as being in the public interest.

The settlement produces rates that are just, fair, reasonable, and sufficient for Cascadia Water to continue to provide safe, adequate, and efficient service to its customers. You will hear today from Cascadia Water and Staff witnesses according to the settlement.

A few words as an overview of the settlement and the substantive terms of the settlement. Paragraph 11 of the settlement provides a revenue requirement increase of \$1.51 million. This is down \$160,000 from the \$1.67 million in the earlier version of the settlement filed on January 10th. The \$1.51 million compares very closely to Staff's litigated position of \$1.47 million and much more closely to Staff's litigation -- litigated position than Cascadia Water's litigated position of \$1.73 million.

Cascadia Water's operating income is currently negative at the existing rates. In other words, Cascadia Water was substantially under-earning and has continued to under-earn throughout the entire rate case. The settlement will allow Cascadia Water to cover its expenses, begin to earn a return on its investment, and still attract necessary capital on reasonable terms. In contrast, the Public Counsel's position, as well as the

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position of the group of customers, would force Cascadia Water to continue to operate at a loss.

Paragraph 12 of the settlement provides for a three-year phase-in of the revenue requirement increase. During the first year new rates are effective, customers will see only one half of the increase as a result of the rate mitigation mechanism that defers the cost of the other one half of the increase as a regulatory asset. After that first effective year, the mechanism will be removed and rates will be effective -- and rates will reflect the full revenue requirement increase. The cost deferred through that the rate mitigation mechanism will be recovered equally in rates over the second and third years after the effective date through changes in the base rate. The phase-in provides a gradual rate increase to customers compared with Cascadia Water's litigated position.

Paragraph 13 of the settlement provides for a black box approach to the settlement that recognizes that the plant investments included in this case, based upon the record evidence, are in service, used, and useful, and prudent. Using the black box approach allows the parties to reach resolution of the ultimate revenue requirement increase without necessarily having to agree to the inputs making up that increase.

described earlier. Cascadia Water can file a rate case during that time, but new rates would not become effective any earlier than 36 months after the effective date approved by the Commission in this case.

Paragraph 19 of the settlement provides that the Commission should approve consolidated rates for Cascadia Water's Western water systems, currently referred to as the Peninsula and Island Mainland systems into a single tariff, and maintain separate rates for Cascadia Water's Pelican Point system located in Moses Lake in Eastern Washington. The Peninsula and Island Mainland systems are similarly situated systems that share water operators and have similar usage patterns, while the Pelican Point system is geographically distant from the western systems, does not share water system employ -- does not share water system employees with the Western systems, and is managed separately. Rate consolidation is in the public interest, and it provides the benefits of enhanced customer service, and ease of doing business, reduced customer confusion, and mitigated rate impacts related to capital investments by spreading such investments over a larger customer base.

Paragraph 18 of the settlement provides that Cascadia Water will develop a prioritization of known future major projects. Cascadia Water plans to meet

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Public Counsel recommends disallowances for certain projects without challenging their need, but, rather, based on a novel immediate need standard that involves a wait-and-see approach that is not consistent with a longstanding prudency standard used in utility ratemaking by this Commission and, to our knowledge, by all other utility regulatory commissions across the United States. Prudence does not require a single ideal decision but, rather, a reasonable decision among a number of alternatives that the Commission might find prudent.

Paragraph 14 of the settlement provides for a requested effective date of April 1, 2025, if the Commission is able to accommodate it. This case started back in February of 2024, at which time Cascadia Water initially requested an effective date of June 1, 2024, which was subsequently agreed to delay until July 1, 2024. The Commission then suspended the effective date through May 1, 2025. The stipulating parties are asking for an effective date one month before the suspension period deadline to reflect that this case has already extended for more than a year.

Paragraph 15 of the settlement provides that Cascadia Water will stay out from putting new rates into effect during the 36-month phase-in period that I Page 183

this provision by filing its master plans and a summary of the projects that -- included in those master plans that are anticipated to be completed through one year after the stay out period that I described earlier. Doing so will give customers a better understanding of the timing in which Cascadia Water's major projects are likely to proceed.

In addition, under paragraph 18 -- in addition, under paragraph 17 of the settlement, Cascadia Water will publish a capital plan on or about the first anniversary of the effective date. The plan will identify projected major capital improvements that are reasonably expected to be in service by the next Cascadia Water rate case effective date. Cascadia Water then will hold a virtual customer meeting, one for the consolidated Western system and another for the Pelican Point system, to allow customers to provide feedback to Cascadia Water about the plan. This provision of the settlement increases transparency to customers regarding Cascadia Water's future capital projects.

Paragraph 16 of the settlement provides that Cascadia Water will eliminate the Aquarius system surcharge which the Commission approved back in 2008 rather than continue that surcharge to its current expiration at the end of 2028. The surcharge is a

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monthly payment charged only to customers on the Aquarius system for a capital improvement loan that was intended for normal capital investments. By removing the surcharge now, the costs of those capital improvements will be shared equitably by customers across Cascadia Water's consolidated Western system, just as the cost of ordinary plant additions in other parts of Cascadia's -- Cascadia Water's consolidated Western system are shared by customers in the form of the Aquarius system.

I will finish Cascadia Water's opening statement with a few brief remarks regarding the opposition to the settlement by the Public Counsel and the group of customers.

First, Cascadia Water is made up of 30 systems, many of which have been in need of significant maintenance, upgrades, and improvements after prior owners' long deferred regular maintenance to and needed investments in aging systems. Through site visits made by Commission Staff, detailed responses to almost 400 data requests, and a thorough testimony explaining Cascadia Water's system investments, Cascadia Water has demonstrated the prudency of these projects.

Second, Cascadia Water is operated by a general manager, Mr. Culley Lehman, who has more than two

system. Contrary to the claims of the group of customers, Cascadia Water evaluated the need for each project critically and considered other options where possible, laid out in Mr. Lehman's direct testimony.

A few words about the band of customers in this case. There are seven named authorized representatives in the group. They are in the petition to intervene: The two representatives, Mr. Todd, Mr. Hanson, one of their witnesses, two customers from Sequim, one from Clinton, and the former counsel of an earlier version of the group. The group is not a formal business entity, does not have governing documents such as bylaws and articles of incorporation, does not keep minutes of its meetings if it holds any, does not hold elections for the executive committee, and is not represented by legal counsel.

JUDGE FUKANO: You're at about 10 minutes. ATTORNEY NELSEN: I have about one more minute, if I may, your Honor.

JUDGE FUKANO: Please proceed.
 ATTORNEY NELSEN: Thank you, your Honor.

The group has provided what it purportedly is a list of about 140 customers who support the group, which is about three and a half percent of Cascadia Water's roughly 4,000 connections.

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decades of water system operational experience,

especially with the systems on Whidbey Island that have been in his family for a couple of generations.

4 Mr. Lehman is a certified water distribution manager

level 2, water treatment plan operator level 2, and

cross connection control specialist. Mr. Lehman also is

a board member for the Whidbey Island Water Systems

Association, a board member for the Northwest subsection

of the Pacific Northwest section of the American

Waterworks Association, and a steering committee member

for Clallam County hazard mitigation planning.

I do want to recognize Staff's work on this case. Technical staff physically toured Cascadia Water's facilities, conducted a substantial amount of discovery, answered over 150 data requests from the group of customers, and negotiated a settlement that is very close to their litigated position.

The substantial record evidence in -- the substantial record evidence according to prudency, of the 14 capital projects includes project and inspection reports, Department of Health documentation, including its design manual, sanitary survey reports, publications, and issue papers, master plans, before and after pictures of the Cascadia Water system, and a video of the replaced underground reservoir at the Estates

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Finally, the regulatory process calls for certainty for a final Commission decision. As we sit here today, we are only a few weeks away from the anniversary of Cascadia Water's initial filing in this docket. Cascadia Water has operated at a loss for the entirety of this proceeding. The settlement calls for new rates to begin to go into effect 10 months after Cascadia Water's initially proposed effective date. It also includes rate mitigation and a three-year prohibition on a rate change from the rate effective date. The stipulating parties respectfully request that such final Commission decision be one that approves the settlement, without modification, as being in the public interest. Thank you, your Honor. Thank you Commissioners.

JUDGE FUKANO: Thank you.

Does Commission Staff have an opening statement?

ATTORNEY GAFKEN: We do.

This case was much anticipated when it was filed last February. Cascadia's last rate case in 2021 was controversial and heard over three open meeting sessions. Although Cascadia requested a single tariffed rate, that case resulted in separate tariffs for Cascadia's Whidbey Island water systems and Peninsula

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water systems as a direct result of customer protest to a single tariff. The history of the 2021 case led Staff to engage customers early in this case.

I want to take a few minutes to speak to the tremendous job that Staff has done in engaging customers and reviewing the filing and in working with the parties.

In 2021, Staff heard loud and clear that Cascadia's customers care strongly about their rates. Staff wanted to provide an opportunity beyond and in addition to participating in the open meeting process, for customers to learn about the ratemaking process, engage with the process, and to ask questions as Staff audited and evaluated the Company's filing. To that end, Staff held three informational meetings prior to the June 2024 open meeting. One of those meetings was in-person, and two were virtual. The meetings were open to all Cascadia customers. The informational meetings were well-attended, and Staff fielded several material questions from customers.

Staff also -- oh. I apologize. I never did start my video.

The informational meetings were well-attended, and Staff fielded several material questions from customers. Staff also provided their individual contact

Staff had conversations with DOH engineers to clarify

2 requirements in the DOH manual and response letters.

Staff asked Cascadia about the reasoning behind its
 capital investment choices and whether the Company

5 considered alternatives. All of this work went into 6 Staff's evaluation of this rate case to insure that the

Company's rates included only those costs that are appropriate and necessary.

Parties attempted to resolve the issues in this case through settlement and mediation discussions. Even before the prehearing conference, parties met three times in the hopes of making progress. At the prehearing conference, Staff requested a mediation judge to assist the parties, and one was granted. Ultimately, all of the parties were not successful in reaching a settlement, but Staff and the Company were able to reach terms after the mediation concluded.

From Staff's perspective, the settlement before you strikes a reasonable balance to the tough issues in this case. There were substantial capital investments necessary since the last rate case. Those investments benefit customers and addressed decades of deferred maintenance from previous owners.

We do have a very real situation in this case of a large rate increase. To mitigate the impact on

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information and invited additional communication from the customers. As a result, Staff responded to dozens of emails from customers about this case.

In addition to providing transparency to customers, Staff thoroughly vetted the Company's February tariff filing. Staff conducted a multiday site visit at which they were able to tour Company facilities, see projects, take pictures, review before and after pictures, and ask Company representatives questions. Staff requested additional information in the form of informal data requests when they are -- where they needed more information.

After the tariff was suspended, Staff thoroughly reviewed the Company's September filing. Staff compared the September filing with the February filing and evaluated the September filing against longstanding regulatory principles as it did with the February filing. Staff sought additional information through formal discovery.

Staff considered and relied upon Department of Health requirements in evaluating Cascadia's capital investments. They pored over hundreds of pages of DOH materials, including sanitary system surveys, DOH response letters, and the DOH water system manual. Staff reviewed Cascadia's books, records, and invoices.

customers, the settlement spreads the increase over three years, and Cascadia cannot seek a new rate increase during the time the rate increase from this case is phased-in. That is a significant benefit to customers. The three-year period -- sorry. The three-year phase-in period allows customers to adjust and plan for the total rate increase while also allowing Cascadia the opportunity to recover its reasonably and prudently incurred costs.

Importantly, the settlement also requires
Cascadia to engage in capital investment planning that
includes interactions with its customers. This, along
with the term that requires Cascadia to identify a
prioritization for its anticipated capital projects,
recognizes the customers' desire for added transparency.
These terms are particularly important to Staff. They
introduce rate stability and rate certainty while
recognizing gradual and certain cost recovery
principles.

The settlement also addresses legacy issues regarding how to structure Cascadia's rates. Those legacy issues include treatment of the Aquarius surcharge and consolidating rates for the Western water systems.

Lastly, as often happens in cases where

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settling parties are not able to agree to each ratemaking component, Staff and Cascadia were able to agree to a overall resolution of the revenue requirement. That revenue requirement is a black box agreement, although we agree that there is an unspecified level of carrying costs and that the capital projects presented in this case are prudent.

Despite the black box nature of the settlement, the Commission has before it a substantial amount of evidence regarding Cascadia's -- regarding what Cascadia's revenue requirement should be. Parties have filed several rounds of testimony and exhibits. Additional evidence will come in today through cross-examination, Bench questions, and cross exhibits. The Commission will weigh the settlement and all of its terms against that evidentiary record.

To conclude, the settlement is an elegant solution to this very contentious and difficult case, and it is in the public interest. From Staff's perspective, the settlement reasonably balances customer and Company interests. The settlement is a fair outcome, given the substantial capital needs, and it does mitigate rate shock. Staff asks that the Commission approve the settlement without condition. Thank you.

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This Commission is confronted in this case with the conflict between the highly local and community nature of water systems, which, unlike natural gas and electricity, are literally neighbors clustered around a community water fountain in communities of a few hundred, against the corporate time line of Northwest Natural, a \$1.9 billion market capital company which thinks little of spending \$7.5 million in three years. To Northwest Natural, that is budget dust. To the 4,000 customers in the 30 communities served, that is a massive invasion of their annual budgets.

massive invasion of their annual budgets.

The evidence will show that when Cascadia acquired these stressed systems, it promised this Commission that because of its \$1.9 billion market cap and \$200 million revolving credit facility, that it would, quote, be able to provide this investment over time; therefore, benefiting Northwest Water Service customers. But in this case, Northwest Natural's pace of investment did not and was not to benefit customers, but, rather, threatens to overwhelm them. The question for this panel is whether the timing that Northwest Natural promised this Commission must take into account the community service. And the answer is, it must. The Commission can take Northwest Natural at its own words. A few hundred thousand dollars in a revenue requirement

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JUDGE FUKANO: Thank you. To Public Counsel. ATTORNEY O'NEILL: Thank you, your Honor. Between this last rate case and the current rate case --JUDGE FUKANO: Would you please activate your video. ATTORNEY O'NEILL: Oh. 

JUDGE FUKANO: Thank you. Please proceed. ATTORNEY O'NEILL: Between the last rate case and this current rate case, Cascadia is asking for a revenue requirement increase that is more than a 151 percent increase in four years. This is unprecedented. UTC cases before this Commission start considering their analysis of rate shock at 30 percent -- a 30 percent rate increase. This represents four consecutive years of more than that rate shock amount. This level investment is not rate shock. It's imprudence. This is not unique to water cases. There is a reason that this Commission has not required the unrestrained -- or, has not permitted or required the unrestrained spending on wind, solar, or nuclear plants in the face of the looming 2030 CETA deadline. Prudence requires careful and realistic planning and must necessarily take into account the communities served.

this year are not necessary to the financial integrity of a \$1.9 billion company. You will hear testimony -- and read testimony from Staff and Cascadia about the need to bring long neglected systems into safety compliance even though one of these systems was run by the Lehmans for 20 years before the \$1.7 million investment in 2023. You will also hear about the need to permit consolidation of smaller systems to make the necessary capital available. But not at the cost of a 151 percent rate increase in four years.

It is true that both in Washington and across this country, there is a wave of consolidation, maybe necessary consolidation, of our water systems. And that makes this UTC decision important, as the decision in this case will guide the future -- guide future companies in deciding how our water systems should be updated. It is at the beginning of such a process that the UTC's heavy burden of close examination of rate filings is most important because the failure to closely examine this filing invites future abuse not just by Northwest Natural but by other companies seeking access to an industry of a guaranteed rate of return and a captive customer base.

Much of the testimony in this case centers on the 14 capital projects that Cascadia undertook since

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2021. In Public Counsel cross exhibit 6, which I don't have the number for, but I will find, you will read Amy Lehman's 2020 description of the coming projects, not as-needed projects, not as-necessary projects, but, and I am going to quote here, "Before partnering with Northwest Natural, some of these projects were more of a dream." This encapsulates the imprudence of Northwest Natural's investment strategy. The 14 capital projects that they undertook represent capabilities that is good for a water system to have and which do provide benefit, but for which there was little proof of necessity for these communities. You will read that this means that 75 percent of Cascadia's rate base was added since the last rate case.

In Stefan de Villiers' testimony, you will read that from 2019 to 2022, the average capital spending was \$500,000 per year. But in 2023 and 2024, the Company increased that spending sevenfold to \$3.6 million per year. You will read in the data requests from the Company that this is a new normal, three to four million dollars of investment per year.

You will also read the testimony of Scott

Duren, a water engineer, an independent water engineer,
who will explain that water systems are usually -impose -- usually deal with a budget, and that it is

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Cascadia told the Department of Health that its systems
did not meet the criteria for needing generators which
is more than two outages in a year. They tell this
Commission that they do. You will see that based on
Cascadia systems' own water system plans, each of these
reservoirs is oversized both for the current community
and for the rationally planned community in the future.

At the end, Public Counsel will find this Commission -- or, ask this Commission to find that the \$1.5 million revenue requirement settlement is not fair, just, reasonable, or sufficient. Public Counsel will ask the Commission to engage in a thoughtful ratemaking to balance the need of Northwest Natural to recoup its imprudent investments, which nevertheless provided some benefit, with a need to restrain a Company seeking a 150 percent -- 151 percent rate increase outside of an emergency situation.

Public Counsel will ask this Commission to impose a condition to allow recovery for these investments as if they had been invested over a six-year period of time instead of a four-year period of time by imposing a three-year phase-in without recovery of what Staff and the Company has characterized as deferred expenses. They can only be deferred if they were prudent in the first place. Public Counsel urges the

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possible to stay within a budget by creating a priority list that stays within that budget.

Several of these projects could have been sequenced to mitigate imprudent levels of spending. Each of the three reservoirs could have been delayed. Generators could have been spaced out. Pumphouses and pumps could have been sequenced more rationally, and they should have.

You will hear, for example, that most of these projects were listed in water system plans as being immediate or near-term water needs for 20 years before Northwest Natural decided to spend all of the money in a three-year period of time. What you will not hear is documentation from Northwest Natural about the need for these projects. There was no contemporaneous cost benefit analysis. There was no calculation of rate impact before these projects were started. There was no discussion of how these projects would affect the individual water systems in communities.

You will also hear testimony about the Department of Health approving these water system plans. But in those water system plans, you will see that there was a budget provided that was short of the actual spend by over 300 percent. As an example of the disconnect between the Department of Health and this Commission,

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Commission to find that they were not. This is an inadequate solution for the customers. Even with those modifications from Public Counsel, they will still face 120 -- more than a 120 percent rate increase over six years. The customers are going to ask for more. And frankly, this Commission should very seriously consider their request. The level of imprudence here should not be rewarded.

In the contentious 2021 rate case, the Peninsula customers complained about Cascadia's capital planning. Cascadia promised to create a water system plan for their Peninsula systems. Three years later, they had failed to deliver on their promise. And they are now promising to do capital planning again now into the future. That's three years too late. If the Commission disallowed this entire rate increase, it would be fair, and it would be at the hands of Cascadia and Northwest Natural. Northwest Natural is a \$1.9 billion sophisticated utility. It knows better. And the Commission should hold them to it. Thank you. JUDGE FUKANO: Thank you.

Now turning to the Intervenors. Do you have an opening statement you would like to give?

ATTORNEY HANSON: Thank you, Judge Fukano. Water Consumer Advocates agrees with the

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statements from Public Counsel. I would like to look a little closer at what the evidence in this case shows and will show today.

First I would like to comment that the number of consumers that Consumer Advocates represents in no way diminishes burden of proof that Cascadia has to show that the rates here are fair, just, and reasonable. And what do they point to, to say that they sustain their burden of proof? They give us lists, as the Staff, of the kinds of documents that are in evidence, and the numbers of data requests that they had responded to, and that list includes invoices, the books of Cascadia, photographs, and documents from DOH. Those are the big items. Invoices and the books do nothing to tell us whether any of those investments were prudent. The photographs also do nothing to tell us whether any of those investments were prudent. Even an engineer could look at those photographs and say, "Well, I need more information." So what does that leave us with? It leaves us with, the only documents where they get close to analyzing these WQI systems individually are the Department of Health documents, the water system plan, the project reports, and they point to the design manual.

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And what's really stunning is the lack of

And what's really stunning is the lack of 2 documentation of all of this planning and need and 3 alternatives analysis. It is stunning that it is --4 that this comes from a \$1.9 billion corporation. Their 5 internal planning without UTC requirements involves more 6 than that. But when we asked in our DRs who was in all, 7 they objected and provided us with one name: Culley 8 Lehman. Well, Culley Lehman was not making the calls on 9 these investments. They were being made at 10 headquarters. And we have no evidence of what 11 headquarters considered in making its decisions. We 12 have no evidence that headquarters considered any of the 13 elements of prudence.

We do know that headquarters, because it is a corporation and this -- you know, it's their job, is to -- and by the way, this \$1.9 billion Company, they run what. The businesses and regulated industries; primarily, gas, but increasingly, across the Western United States, water. In many states. And so they are familiar. And they have regulatory staff, and they have regulatory attorneys who you would think would have analyzed these issues, but there is no documentation or other evidence that anybody in headquarters analyzed any of these issues.

It makes one wonder, didn't they care? Did

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Department of Health fulfill its mission, which is to insure that water systems are designed to develop and to deliver safe water. They are basically engineering requirements, and they do not look at any of the elements on -- they touch upon perhaps the element of necessity, but they don't look at any of the other elements that are necessary to prove prudence before this Commission. So pointing to those documents does not sustain the burden of proof.

The Department of Health documents help the

And if they point to those documents, what's interesting is what's not in there. There is no needs analysis. There is no alternatives analysis. There is no cost benefit analysis. There is no analysis of the impacts on consumers. And yet they say, "Oh, those documents point to everything." Why? Because there is a lot of pages in there. Well, number does not prevail over quality, or, in this case, lack of quality. So what we have is a situation where they have submitted no more evidence on the elements of prudence than they had in June of last year, when, despite the lack of evidence, Staff agreed with the tariff request, but this Commission looked at the record and said they had not sustained their burden of proof. And today, as we sit here, they have yet to offer the evidence, as you will see, that will sustain their burden of proof.

they think no one would notice? It's really that they were pursuing their corporate goal: Let's see how much we can invest and how much we can get in -- get, you know, in maximizing our profit.

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So we have now a settlement that does not have sufficient evidence to approve it. You know. The Staff did do a site visit, but they are not engineers. They saw some of these jobs after they had been completed. They were able to look at the outside of a water tank and see a crack, but they weren't able to evaluate whether or not the water tank was structurally sound or whether it could be remedied by simply patching it or perhaps lining it. So there is this superficial gloss of evidence, but it's not enough, and you will hear experts with -- you know, witnesses with expertise explaining why that's enough. It is not enough.

The one issue that has not been -- was not addressed by Public Counsel is the single tariff pricing. And again, the record is completely devoid of any evidence to demonstrate that single tariff pricing is -- results in fair, just, and reasonable rates. We know, just as a matter of logic, that consumers on lower-cost systems under single tariff pricing will subsidize consumers on higher-cost systems, but there is not one calculation to show what the differential is

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between these various systems. There is not one calculation to show, if there is a difference now, that it will converge sometime in the reasonable future. We do know that there are inherent differences between the systems that mean some will always be expensive to operate and some will be less expensive, and yet the people on those systems will pay the same rates. It will be subsidizing the more expensive systems.

So why is that a problem? Well, among other things, it would be a taking. If Cascadia were asked to subsidize on the higher-cost systems, they would certainly complain it was a taking, and have in this case, and it's in their testimony that "gotta give us everything we want; otherwise, it's a taking." Well, that's not true. And it certainly does not justify imposing a taking on water consumers. So.

There are other reasons that the single tariff pricing is not beneficial and does not -- it does not address the alleged problems that you heard about in the opening statement, such as customer confusion, that type of thing, and you will see that that's not really a problem.

So what we have, we have a case where a company has made large expenses, not investments, far beyond what they estimated, even in the water system plan to speaking, or do you not have a second?

(Discussion off the record.)

JUDGE FUKANO: While you're getting set up, I will take the opportunity to swear each of the witnesses in.

Mr. Lehman, will you please raise your right hand, and I will swear you in.

Do you swear or affirm the testimony you provide today is the truth and nothing but the truth?

CULLEY LEHMAN: Yes.

JUDGE FUKANO: Thank you.

Mr. Rowell, please raise your right hand.

Do you swear or affirm that the testimony that you provide today is the truth and nothing but the truth?

MATTHEW ROWELL: Yes.
JUDGE FUKANO: Thank you.

Counsel for the Company, if you are ready to proceed, please introduce the witness and tender them for cross, and please note if there are any corrections to the pre-filed testimony.

ATTORNEY STARKEY: Absolutely.

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the Department of Health, they have not justified it, and they have not presented any evidence to justify single tariff pricing. Thank you.

JUDGE FUKANO: Thank you.

Let's begin with the -- as a first question, were all the parties able to receive a copy of the updated exhibit list?

ATTORNEY O'NEILL: Yes, your Honor, and I have put it on my piece of paper.

I do have one question; I guess, mostly for  $\mbox{\it Eric}.$ 

Do your witnesses have paper copies available? Do you have a binder for them or are we going to do it online?

ATTORNEY STARKEY: They will have copies. They will not have copies of the exhibit list, so you might have to reference that.

ATTORNEY O'NEILL: Excellent. You anticipated me perfectly.

JUDGE FUKANO: Let's proceed to cross-examination. Our first witnesses are Culley Lehman and Matthew Rowell for Cascadia Water.

ATTORNEY O'NEILL: Your Honor, while they are getting set up, I have two questions. One is, can we get two computers so they are both on-screen when

DIRECT EXAMINATION OF CULLEY LEHMAN BY ATTORNEY STARKEY:

- Q. Mr. Lehman, can you go ahead and state your name and spell it for the court reporter.
  - A. Culley Lehman. C-u-l-l-e-y, L-e-h-m-a-n.
- Q. And your -- the pre-filed testimony/exhibits have already been admitted, but do you have any corrections to your pre-filed testimony or exhibits?

A. Yes. In the pre-filed testimony MJR-CJL-8JT, page 21, 18 -- line 19, the percentage says being 160 percent. It needs to be changed to about 60 percent. There is a "1" there that should not be.

COMMISSIONER RENDAHL: Sorry, what page was that on?

CULLEY LEHMAN: That is page 21 of 34. JUDGE FUKANO: Public Counsel has

indicated cross of the witness panel.

Public Counsel, you may proceed when you are ready.

ATTORNEY STARKEY: Your Honor, should I introduce Mr. Rowell?

JUDGE FUKANO: Oh. I am sorry. Please.

23 I was premature. Please go ahead.

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10 (Pages 204 to 207)

Page 208 Page 210 DIRECT EXAMINATION OF MATTHEW ROWELL 1 1 of 2022, if that helps you find it. ATTORNEY O'NEILL: I have a paper copy if 2 BY ATTORNEY STARKEY: 2 3 Q. Mr. Rowell, can you go ahead and state your 3 4 name and spell it for the court reporter. 4 Q. Mr. Lehman, do you recognize this document? 5 A. Matthew Rowell. That's M-a-t-t-h-e-w, 5 A. Yes. 6 6 Q. To the best of your knowledge, is the R-o-w-e-I-I. 7 Q. Then are the pre-filed exhibits to your 7 information contained in it accurate? 8 testimony that have already been admitted, are they true 8 9 and correct to the best of your information and belief? 9 Q. Can you turn to page 4 of this document. I am 10 10 sorry. Page 6, paragraph number 14; I direct your 11 ATTORNEY STARKEY: Cascadia Water submits 11 attention there. 12 these witnesses for cross-examination. 12 In this document, the -- it reads: 13 13 In particular, Northwest Water Services 14 CROSS EXAMINATION OF MATTHEW ROWELL 14 customers will benefit from Cascadia Water's experience 15 BY ATTORNEY O'NEILL: 15 and expertise in planning for, building, and maintaining Q. Good morning, Mr. Lehman. Good morning, 16 safe and reliable pipeline infrastructure and in 16 providing exemplary customer service. Northwest Water 17 Mr. Rowell. 17 Mr. Rowell, who is your employer? Services will need capital investment in the future. 18 18 19 19 Northwest Holdings, the ultimate parent of Cascadia A. Northwest Natural Gas. Water, is a publically owned company with a market cap 20 Q. What's your role in Cascadia? 20 21 A. I am the manager of rates and regulatory for 21 of approximately 1.19 billion, and it has revolving credit facilities totaling approximately 200 million in 22 the water utilities under Northwest Natural. 22 23 2.3 the aggregate. Cascadia Water, through its parent Q. Are you an employee of Cascadia? 24 24 companies, will be able to provide this investment over A. No. 25 Q. Does Cascadia or Mr. Lehman report to you? 25 time; therefore, benefiting Northwest Water Services Page 211 Page 209 1 A. No. 1 customers. 2 Q. Do you have the ability to direct Mr. Lehman to 2 Did I read that directly? 3 undertake tasks or responsibilities? 3 A. Yes. 4 A. Mr. Lehman is not a direct-report to me, but I 4 Q. Is this statement accurate? Does Cascadia 5 5 certainly could make suggestions. Water have the ability to call on Northwest Holdings' 6 6 Q. Would he have to follow them? assets in order to provide capital investment? 7 7 A. No. A. Yes. Q. Who is his direct supervisor? 8 JUDGE FUKANO: Excuse me. 8 9 9 A. Mr. Tim Smith. Mr. Lehman, will you please move the mic just a 10 10 bit closer to you so we can hear you properly. 11 CROSS EXAMINATION OF CULLEY LEHMAN 11 A. Yes, it does. 12 BY ATTORNEY O'NEILL: 12 JUDGE FUKANO: Thank you. Q. Mr. Lehman, your goal is to provide safe and 13 Q. Mr. Lehman, do you have to follow Mr. Smith's 13 reliable drinking water; is that correct? 14 directives? 14 15 A. Yes. If it was a pointed directive, yes. I 15 A. That is correct. Q. Is drinking water or the provision of drinking 16 have not received one of those yet. 16 17 Q. Do you have a copy of what's been marked as --17 water more or less important than providing fire flow? 18 it's MJR-CJL-21X. In the record, that's PC-7, if that 18 A. More important, in my opinion. 19 19 Q. And in the opinion of Cascadia? helps you find it. 20 20 ATTORNEY O'NEILL: And if it's okay with A. I believe so. 21 the panel, I might refer to these as joint testimony 21 Q. It's your testimony, as I understand it, that 22 exhibits rather than saying the initials, if that's 22 all 14 capital projects that are the subject of this 23 acceptable to the Commission and to the ALJs. 23 rate case were necessary to providing safe and reliable 24 JUDGE FUKANO: That is reasonable. 24 service; is that correct? 25 Q. This is the acquisition application from June 25 A. That is correct.

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- Q. And when you say "safe and reliable service," are you referring there to drinking water, fire flow, or both?
  - A. To both, when the project is relative.
  - Q. I don't understand that. What do you mean?
- A. Where fire flow can be achieved at a reasonable rate that comes into play as equal to the drinking water being safe and reliable, but the safe and reliable drinking water is always the number one goal of Cascadia.
- Q. So if you had to choose between them, you would choose safe and reliability of the drinking water and fire flow would be kind of an extra?
  - A. I try not to have to choose that.
  - Q. Okay. But fire flow is an extra?
- A. Fire flow can be looked at that way. We don't necessarily look at it that way in all of our projects.
- Q. When you decided to upgrade your systems to provide fire flow, did you do a separate analysis of how much just the fire flow would cost as opposed to the benefit it would give customers?
- A. The fire flow that was added during the project to provide the safe and reliable drinking water was never aggregated-out to do an analysis to. It was always incorporated in the overall design among systems

JUDGE FUKANO: I will direct -- overrule the objection; direct the witness to answer the question.

A. I can't answer that. I don't know. Without -without a hypothetical situation that you would give me,
I can't tell you that if a reservoir would have failed
if we didn't complete it. I can't tell you that a pump
didn't go out if we didn't replace it. I can't tell you
if a line would have broke if we didn't repair it.

- Q. Would -- I will have the same question about whether or not it would make your systems unreliable if you hadn't completed these 14 projects, and assume your answer is the same; is that correct?
- A. Yes.
  - Q. Who are Jim and Terry Lehman?
- A. Jim is my father, and Terry is my uncle.
  - Q. When did they start running WB Waterworks?
- A. I honestly couldn't give you a specific date.

  It would have been in the '80s, from my -- when they

  took over operations from my grandma and grandfath
- took over operations from my grandma and grandfather.
   Q. When they operated WB, it's true that the WB
   system did not have generators; is that correct?
- A. That is correct.
  - Q. Was WB Waterworks unreliable for the 40 years that your family operated it before 2023?

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that required fire flow.

- Q. Just so I understand. That means no, you didn't do a separate analysis?
  - A. Correct.
- Q. If you hadn't done these 14 capital projects in 2023-2024, would your water systems be unsafe?

 $\label{eq:ATTORNEY STARKEY: Objection; calls for speculation.} ATTORNEY STARKEY: Objection; calls for speculation.$ 

ATTORNEY O'NEILL: I can respond, your Honor.

JUDGE FUKANO: Please.

ATTORNEY O'NEILL: They just tendered him as a water engineer, so I am asking for his expert opinion on whether or not, without these projects, his water systems would be safe. Also, he gave his opinion that they are necessary to be safe, and so I am entitled to examine his opinion on that subject.

ATTORNEY STARKEY: We think that the question was still speculative because it's asking about a hypothetical that isn't in the record.

JUDGE FUKANO: Thank you. Can you repeat the question.

ATTORNEY O'NEILL: Sure.

Q. If you had not done these 14 projects, is it your opinion that your water systems would be unsafe?

A. It was unreliable in the state that it is compared to now.

- Q. But was it unreliable in providing water, safe and effective water -- or, safe and reliable water for its customers for those 40 years?
  - A. For any prolonged power outage, yes.
  - Q. It didn't have a SCADA system; is that correct?
  - A. No, it did not. It had my grandmother.
- Q. Was it safe and unreliable relying on your grandmother rather than a computer?

A. She was pretty good. I am not gonna sugarcoat that. But yeah, it was something that needed to be checked daily, multiple times daily to indicate the level inside the reservoir and flow of the well pumps. And the SCADA system has subsequently replaced that for -- for that system and for all the systems that Cascadia owns.

- Q. Would you say that your grandparents and parents did a pretty good job of providing safe and reliable water?
- A. I would say that they did the best that they could with the means that they had.
- Q. It's true that Cascadia maintains a website; is that correct?
  - A. That is correct.

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A. Could you repeat that?

Systemwide capital improvements.

Q. How much does -- how much do you rely on

Northwest Natural for accounting and regulatory advice?

A. A decent amount, I would consider, closing the

books at the end of the month and at the end of the year

and in terms of that. If that answers your question.

Q. On the next paragraph, at the top, it says:

WUTC v. Cascadia Water, LLC Page 216 Page 218 Do you see that? 1 Q. Cascadia puts accurate information on its 1 2 website; is that correct? 2 A. Yes. 3 A. We try to, yes. 3 Q. It says: 4 Q. I'd like you, if you could, to turn to what's 4 Prior to the change in ownership, the Lehmans 5 been marked as joint testimony exhibit, company 5 already had system upgrades in mind. 6 testimony exhibit 19X, which is PC-5. This is the 2020 6 Did I read that correctly? 7 water system -- it's a one-page document, a case study. 7 That's correct. 8 You can also pull it up online if that's easier. 8 Q. Was that true that before you were acquired by 9 9 Northwest Natural, you had system upgrades in mind? A. Okay. I have it. 10 Q. Excellent. This is a one-page document, 10 A. Yes. We had water system master plans that 11 correct? 11 identified some capital improvement projects that were 12 12 A. Correct. needed. Q. Was the failure to have those capital system 13 Q. Do you recognize it? 13 14 14 projects rendering your system safe and reliable --A. I do. 15 Q. Did you help prepare it? 15 unsafe and unreliable? 16 A. I answered -- yes. 16 A. They were rendering them unreliable. Q. And is the information contained in it Q. A little further down, it says: 17 17 Since the formation of Cascadia Water, the 18 accurate? 18 A. Yes. 19 Lehmans now have access to Northwest Natural Water's 19 larger balance sheet. Did I read that correctly? 20 Q. Underneath "a family-run business evolves," you 20 21 will see it says there Amy is the office manager and 21 A. I don't see it specifically here, but that sounds correct. 22 handles billing and customer relations. Do you see 22 23 2.3 that? Q. Wait. I was going to ask you if it's true, and 24 you said it was --2.4 A. I do. 25 Q. Is that correct? 25 A. Yes. Page 217 Page 219 1 A. She is now the administrative manager, but yes, 1 Q. -- so we will just go with that. 2 that is correct. 2 If you go down to just above where it says 3 Q. And then under the -- there is a box that says: 3 "more upgrades on the horizon." The last sentence 4 Successful partnership; it's been great to pick 4 before that is a quote from Amy Lehman. It says: 5 up the phone and call the department for advice, whether 5 Before partnering with Northwest Natural Water, 6 it's accounting or regulatory issues, says Amy Lehman. 6 some of these projects were more of a dream, says Amy 7 Did I read that correctly? 7 Lehman. It's gratifying to watch them become a reality. A. Yes. 8 Did I read that correctly? 8 9 Q. Did she say that? 9 A. Yes, you did. Q. In 2020 when you wrote this document, in the 10 10 A. Yes. Q. How much do you rely on Northwest Natural for next paragraph, "more upgrades on the horizon," I am 11 11 12 decisionmaking on accounting or regulatory issues? 12 curious why none of the upgrades listed here involved 13 JUDGE FUKANO: Excuse me, Mr. O'Neill. 13 the new reservoirs. Could you please turn on your camera for questioning. 14 14 A. This was more, talking about the operations of 15 15 Thank you. Sorry for the interruption. Cascadia as the generators. I believe -- I am not going 16 ATTORNEY O'NEILL: Sorry for the 16 to speak directly for Amy, but I believe what she is 17 oversight. 17 alluding to here is the generators being an on-standby

> It also was able to complete the dream of customer service. We were able to have a website that was updated. We were able to have customer service

> system where I don't have to go out in the middle of the

night, 2:00 in the morning, and start 12 generators that

to get that in, and for the reliability to our

customers, and to the safety of our staff.

essentially were a reoccurring motion. That was a dream

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lines that were answered constantly. We were able to have an email system that was able to dispatch appropriately to the responding operators. That was more of the dream that I believe she was speaking to, not necessarily the capital projects of the reservoirs and things of that nature.

Q. Were you able to keep the water system working the capital projects of the reservoirs and things of that nature.

- Q. Were you able to keep the water system working before these upgrades?
  - A. Can you define "working."
- Q. Did you have to issue boil notices?
- A. We did.

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- 12 Q. How many?
  - A. I don't remember that off the top of my head.
  - Q. Did you document how many boil notices you had to issue?
    - A. Back then, no, not -- I did not, no.
  - Q. I want to circle back to the language about the larger balance sheet that you have access to. How does it work for you to request access to capital? Do you make a request to Northwest Natural and they say yes or no? What's the process?
  - A. We have a budget of things that we need to do as far as capital expense. Those are laid out in our water system master plan. When things arise that are an emergency or a need-to-do immediate basis, that is then

that objection and a pending line of questioning that's built.

## ATTORNEY O'NEILL: Okay.

Q. Because I have already forgotten what the question was, I am going to start over again.

Who comes up with the budget? You said you and Amy do.

- 8 A. Amy and I come up with the initial budget.
  - Q. And is that a number?
- A. That is a project list with a anticipated number.
  - Q. Okay. And then where does that go?
  - A. That will then go to the finance team.
- Q. And what is -- and that's the finance team in corporate?
  - A. Correct.
    - Q. And then what do they do? They say yes, no, maybe?

maybe?
A. To -- I can't speak to, honestly, what they do.
They will come back with -- with an edit, if you will.

I don't know how better to explain that. And then we go through justifications on what needs to be done

internally as far as projects and their priorities. The priorities are also laid out in the master plan that

have been approved. So they essentially know what is

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relayed to the corporate entity, and we'd move forward in that direction.

- Q. I am a little confused because you said a budget of capital expenditures, and then you said a list of projects, and then you said emergencies.
- A. So yes. The budget, the overall capital budget that we lay out every year does not include emergencies or directives, mandates from Department of Health.
  - Q. Okay.
  - A. Because those are unforeseen.
- Q. So let me try to break that down a little bit so that I understand. You have got a list of projects that you have in your water system plans that you would like to do.
  - A. (Nodded.)
  - Q. Then there is a budget. Who sets that budget?
  - A. Amy and myself.
- Q. So you come up with a number, \$3.6 million a year, and then you tell Northwest Natural that's how much you need?

ATTORNEY STARKEY: I am going to object to that to the extent it misstates the prior testimony.

ATTORNEY O'NEILL: I think the witness can answer the question whether that's accurate or not.

JUDGE FUKANO: Let's -- we will reserve on

long-term or future forecasting.

- Q. Okay. But on the budget. You sent it to them, they make edits, they send it back to you, and is that a final number?
  - A. That is not.
  - Q. What is the final number?
- A. Usually if that number has been adjusted, there is a meeting or a conversation of why that number has changed and what that -- that needs to look like and the justification internally that we need to have to move forward.
  - Q. And do you do this every year?
- 13 A. Ye
- Q. How do you exchange these? You send back emails? Spreadsheets? What's the medium of exchange between you and corporate?
  - Traditionally, emails mostly.
  - Q. Why haven't you produced those documents in these data requests?

ATTORNEY STARKEY: I am going to object to that. There is no foundation there. He hasn't identified any -- what data request he is talking about. It's also calling for speculation.

I will leave it for those two for now.

ATTORNEY O'NEILL: That may be why the

14 (Pages 220 to 223)

WUTC v. Cascadia Water, LLC Docket No. UW-240151 - Vol. IV Page 224 Page 226 1 attorneys haven't produced it. I am asking why he 1 A. Yeah. 2 hasn't produced it. He can answer it. Maybe he doesn't 2 Q. Did Staff ever ask you for these emails? 3 3 A. I can't remember all Staff's DRs. to be honest. 4 JUDGE FUKANO: I think I am going to 4 I am sorry. 5 sustain a foundation objection for now, but you are able 5 Q. But you don't ever remember collecting them? 6 to lay further foundation. 6 A. No. 7 ATTORNEY O'NEILL: Sure. 7 Q. And I assume this process is continuing now? 8 Q. You said there were emails exchanged between 8 ATTORNEY STARKEY: I am going to object; 9 you and corporate over these budgets? 9 vague and ambiguous. 10 10 ATTORNEY O'NEILL: I can clarify, your 11 Q. And you go back and forth over the priority of 11 Honor, if that makes it easier. 12 these projects. So you have suggested a priority, they 12 JUDGE FUKANO: Please. Rephrase. say no, you have a discussion, and you exchange this in 13 13 Q. This process of planning for an annual budget 14 emails; is that correct? 14 is an ongoing process; is that correct? 15 A. Emails most of the time, or a phone 15 A. It's an ongoing process, yes. Q. So this year, you have been exchanging emails 16 conversation or video call. 16 Q. And then is that documented? When you have a with your corporate office about what projects are 17 17 phone call, you get a final sheet, a final budget sheet? coming in the future? 18 18 19 A. Not after every phone call or video conference 19 A. Yes. there is not a documented sheet produced. 2.0 Q. And what's going wrong with the system? 20 A. Those have been more of a conversation, a phone 21 Q. For some of them? 21 22 A. I can't remember that ever being produced after 22 conversation or a video conference. 23 23 Q. Okay. I am going to switch topics a little a phone call. Q. Have you been asked to search for those emails 24 24 bit. I want to --25 and those communications? 25 JUDGE FUKANO: Mr. O'Neill, we are coming Page 225 Page 227 1 up just to 11:00 just shortly. I just wanted to give a 1 A. I have been asked to produce all the stuff that 2 I have an expertise in, which is operating the water 2 heads-up on that. 3 ATTORNEY O'NEILL: I picked a two-question system. 3 4 Q. Okay. But have you been asked to search for 4 line. It's two exhibits. So it might take a little 5 email communications between you and corporate over the 5 long, but I think I can fit it in. 6 priorities of your annual budgets? 6 Q. Could you look at what's been marked public --7 A. No. 7 it's the Public Counsel 14 in your binder. It sounds 8 Q. Have you actually collected them? 8 like they are numbered that way. Joint testimony 9 A. No. 9 exhibit 28X. This is Cascadia discovery response 32. 10 Q. Are they still extant? 10 And that was PC-14, which is joint -- joint company 11 A. I don't understand that word. 11 testimony 28X. 12 Q. Do they still exist? 12 A. Is that the --A. They should. We -- a lot of our email program, 13 13 Q. I can actually just ask you the question, too. 14 if they are not archived, will delete after a 12-month 14 Is it true that Cascadia has never applied for a 15 15 drinking water State revolving fund loan? 16 16 A. That is correct.

Q. Okay. And these emails where they are exchanging priority lists, they would have information about the priorities -- your thoughts on the priorities at the time, correct?

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A. It would more, list what is actually going wrong with the system or the actual issue that we are having. Set more on that type of tone than an actual, priority one is this, priority two is that.

Q. And that would be relevant to understanding what you were thinking at the time, right?

CONTINUED CROSS EXAMINATION OF MATTHEW ROWELL BY ATTORNEY O'NEILL:

Q. You indicated that the reason you didn't do so was because of administrative expense; is that correct?

ATTORNEY O'NEILL: All right. My next

question is then for Mr. Rowell, because you have

answered the next interrogatory, which is -- or data

request, which is 34.

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A. Not recently, no.

Page 228 Page 230 Q. In fact, are you aware of whether or not you 1 A. I would have to --1 2 Q. Perfect. Let's look at what's been marked as 2 can even qualify for 1.7 if the project is necessary; 3 PC-15, which is joint testimony exhibit 29X. 3 meets the requirements in the State drinking fund? 4 ATTORNEY STARKEY: If I may? 4 A. I am not sure what you are referring to with 5 ATTORNEY O'NEILL: Please. 5 the 1.7. 6 ATTORNEY STARKEY: 15, right? 6 Q. Interest rate on the loan. 7 ATTORNEY O'NEILL: Yeah. 7 A. Well, I am sorry, I thought you just said 2.2, 8 8 It's nice to know that attorneys everywhere 9 9 Q. 2.25 is what's posted on the website, but you confuse their clients. 10 Q. Go ahead and take an opportunity to review that 10 can apply for 1.7. You don't know any of this? 11 response. You will note at the top that it's prepared 11 A. Yeah, I am not familiar with the details of 12 by Matt Rowell. Do you see that? 12 this particular type of loan. 13 Q. Did you count -- calculate how much interest 13 I do see that, yes. 14 Q. Did you prepare this? 14 difference there would be between a capital return from 15 15 Northwest Natural at the 10.6 percent ROE that you A. Yes. 16 Q. Go ahead and review that. 16 calculated in your testimony and the loan percent? Did you calculate that difference for these loans? Or for 17 A. I have reviewed it. 17 Q. So the basic reason why you haven't applied for these monies, investments? 18 18 a State drinking water fund is administrative expense 19 19 A. That's my question, is, which -- what from the federal requirements of that State fund, 20 20 investments? What loans are you referring to? Q. For the 14 capital projects that you undertook 21 correct? 21 to make safe and reliable water. Did you calculate what 22 ATTORNEY STARKEY: I am going to object to 22 23 23 the extent that it misstates the data request response the difference between a rate of return and a utility 24 proceeding is versus the 2.25 percent that's available 24 25 Q. You can answer if you can. 25 in these State loans? Did you calculate that number? Page 229 Page 231 1 JUDGE FUKANO: I'm going to overrule the 1 A. I would say we have not calculated that number, 2 2 objection. but it's also, you know, unlikely that we could have 3 And you respond as you understand. 3 financed, you know, a significant portion of those 4 A. Administrative costs were one of the issues 4 investments with these loans. 5 5 with the State revolving loans that are discussed in ATTORNEY O'NEILL: This brings us to 11:00 6 6 this DR, but they are not the only issue discussed in and a new topic. So if we are going to take a break, I 7 the response to the DR. 7 feel like this is a good time. 8 Q. What's the other issue? 8 JUDGE FUKANO: Thank you. Yes. We will 9 A. The other issue are the increased costs 9 take our mid-morning break now. Let's say 20 minutes. 10 associated with using federal money, in that, you know, 10 So let's go off the record now at about 11:00 11 compliance with what's known as the Davis-Bacon 11 a.m., and we will be back on-record at 11:20 a.m. Thank 12 12 requirement, compliance with the American Steel you. 13 requirement, these tend to increase the costs of 13 (Short recess.) JUDGE FUKANO: Good morning, everyone. I 14 projects, capital projects, and I don't see that just as 14 15 an administrative. That's, you know, a real physical 15 just want to confirm that all parties are back in 16 16 increase in the costs. attendance after our mid-morning break. 17 Q. Did you calculate how much they would increase 17 Mr. Hanson, you are present? 18 costs for the reservoir project on Estates? 18 ATTORNEY HANSON: I am present. 19 A. We did not do that calculation, no. 19 JUDGE FUKANO: Thank you very much. 20 Q. You are aware that the federal -- the drinking 20 Then we will resume cross-examination from 21 water loans are offered at a 2.25 percent interest rate? 21 Public Counsel. 22 A. I am not currently aware of what the interest 22 And I would remind the witnesses in the panel 23 23 rate is on those loans, no. that all questions should be answered individually from 24 24 Q. Did you look up what the interest rate was? either witness who the question is being directed to.

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Just a general precaution.

Page 232 Page 234 1 ATTORNEY O'NEILL: Are you ready, your but not a five-year budget? 1 2 Honor? 2 A. To the best of my recollection, that's true. 3 JUDGE FUKANO: Please proceed. 3 Q. Then you go on to say that there is 4 4 higher-level planning for the next five years. Do you 5 see where it says that? It's about halfway through. 5 CONTINUED CROSS EXAMINATION OF CULLEY LEHMAN 6 The Company does higher-level planning for the next five 6 BY ATTORNEY O'NEILL: 7 7 vears. Q. Mr. Lehman, could you turn to what's been 8 A. Yes. 8 marked as, it's PC-17, joint company testimony 31X. Do 9 Q. What is higher-level planning? 9 you recognize this document? 10 A. The water system master plan. 10 A. Is this a data request? 11 Q. Okay. So that's what you're referring to as 11 Q. Yeah. It's data request 69 with the subject of 12 the water system plans? 12 motion practice and a motion to compel. 13 A. Yes. 13 A. Yes. 14 Q. Do you have any other documents that have 14 Q. Do you recall that? 15 planning for the next five years? And again, that's in A. Yes. 15 two parts. Currently, and then back in 2021, did you 16 16 Q. So at the top, it actually lists your attorney, have them? So we will start with currently. 17 17 who is sitting over here, as the witness for the first 18 A. Currently, we have a master plan that's been 18 response, and then you are the witness for the 19 approved by the Department of Health that has a 19 supplemental response; is that correct? 20 five-year forecast in it. We, at that time back then --20 A. Yes. 21 I am trying to get my dates straight in my head right Q. Do you -- did you work on the original response 21 22 now. I believe we had it filed or maybe we had just 22 or is that entirely Mr. Starkey? 23 filed the master plan then. So we would have had 23 ATTORNEY STARKEY: I am going to object to 24 something of a five-year plan back then, and I can't 24 the extent that it calls for attorney-client privilege. 25 remember if that document was filed before or after. 25 The first response was an objection. Page 233 Page 235 1 JUDGE FUKANO: Sustained. 1 Q. In any case, the higher-level planning is 2 Q. I will turn to where it says: 2 always going to be the water system plan or the master 3 Cascadia response; we are unable to provide a 3 plan? 4 system-by-system estimation in the format being 4 A. Correct. 5 5 requested. Instead, we have a projected spending three Q. There isn't another document that exists that 6 to four million each year for the next five years to 6 would show what your planning was back then? 7 focus solely on bringing source storage components into 7 8 compliance across all existing systems. 8 Q. Were there drafts of your master system plans? Is that statement correct? 9 9 A. Overall, yes, but I don't know in the 10 10 A. Yes. traditional sense. There were -- there were notes that Q. In the supplemental response -- this is the one 11 11 I would have that we would relay to engineers on 12 that you prepared, at least as listed on the witness --12 projects that we identified as essentially you indicate that you don't have a system-by-system 13 13 vulnerabilities and things that needed to be upgraded to estimation for capital costs; is that correct? 14 14 each one of the systems. 15 15 Q. How were those notes conveyed to the engineers? A. That's correct. 16 16

Q. You create an annual budget on an annual basis; is that correct?

A. That's correct.

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Q. So you currently do not have a budget for the next five years?

A. We have an outline of a budget for the next five years.

Q. And I am interested now in moving back; let's say back to 2021 after the last rate case. Is that answer true, then, as well, you have an annual budget

A. Some email. Some phone calls. Some video visits. In-person meetings. Q. Do any of those documents still exist?

A. I -- I can't answer that for sure.

Q. The water system plan has literally hundreds of 20 21 pages, and then it has thousands of pages of 22 attachments?

A. Yeah.

Q. Do you keep drafts of those documents as a 24 25 living document or is it, you delete everything once you

17 (Pages 232 to 235)

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Page 236 Page 238 have a final one? 1 1 that's the only analysis that I have done. 2 A. We basically push everything to the side once 2 Q. And you haven't, like, gone back and seen how 3 we have a final copy because, like you said, it's so --3 good they were? 4 4 A. I just see it up front. it's such a large document. The drafts and stuff start 5 Q. Okay. 5 to become cumbersome. And we try to keep the -- just 6 A. In their comparison to the bids that we 6 the approved plan and the one that we are working on. 7 7 receive. Q. So it's your testimony there is no way to 8 Q. In water system plans, you're required to have 8 recreate your thought process from when you were forming 9 a six-year capital... 9 those plans? 10 ATTORNEY O'NEILL: I am going to pause for 10 A. Not in -- not in -- not without my 11 just a second. Is there a phone we can silence or move 11 recollection, no. 12 it outside of the room? 12 Q. So the only place that your water system 13 Sorry. I will left the witness return to the 13 planning exists, other than in the water system plan, is 14 chair. 14 in your head? 15 Q. In your water system plans, there is a 15 A. Yeah, or the head of my engineers. 16 requirement for a six-year planning period; is that 16 Q. Okay. One of the settlement provisions in this 17 correct? 17 settlement is to have a master plan filed, as well as to 18 A. Yes. 18 have a capital plan; is that correct? 19 Q. There is also a requirement for a 20-year 19 A. That is correct. 20 planning period; is that correct? 20 Q. How are you going to document those capital 21 A. Yes. 21 plans? Are you going to be putting your thoughts on 22 Q. How do those six-year -- the requirement in the 22 paper? Is it going to be a separate document? Are you 2.3 water system plan for six-year planning and for 20-year 23 going to -- like, what's your plan for documentation, in 24 planning interact with the five-year plan that you were 24 those plans? 25 just discussing? 25 A. So there is a capital plan that's inside of the Page 237 Page 239 1 water system master plan. The first draft has been 1 A. I believe the master plan is an exhibit in 2 filed with Department of Health. And we plan on using 2 this. And if you can point to something specific, I 3 that as our capital plan moving forward. 3 might be able to address that or we can open the master 4 Q. Where do the numbers come for that? 4 plan up to see those comparisons. 5 5 Q. Okay. Well, let's start with what's been A. The numbers for the capital plan is usually a 6 engineer estimate of specific components. 6 marked as, it's Public Counsel 1, so it's right at the 7 Q. Outside engineer or someone from within your 7 very beginning of your binder. It's joint company 8 testimony 15X. This is an October 22nd document that 8 system? was provided to us by your company that's the water 9 A. Outside engineer. 9 10 Q. So you get bids? 10 system plan for 2003 to 2008 for WB Waterworks. Do you recognize this document? 11 A. Not traditionally in the master plan. It's an 11 12 12 engineer estimate. A. Yes. Q. Do you solicit more than one or you just call Q. If you turn to -- up at the right corner, there 13 13 an engineer that you guys work with, and he gives you a is a stamp that has page "blank" of 24. Do you see 14 14 15 15 that? 16 A. It's a simplistic way of putting it, but yes. 16 A. Yes. Q. Okay. Could you turn to page 23 of 24 in that 17 We use one engineer, and they come up with -- you know, 17 document. Actually, I am sorry, 22 of 24 in that 18 they are able to use their wealth of knowledge in the 18 19 19 document. Is this the capital facilities plan and water industry to come up with a pretty spot-on estimate for 20 those -- those capital estimates. 20 system plan? That's what you're referring to? 21 Q. When you say "spot-on," do you conduct an 21 A. The table that you're referencing on here? 22 analysis of how close those estimates are to actual 22 23 costs? 23 A. Yeah. That's what it appears to be. Yes. Q. And if you turn to the next page, which is page 24 A. Other than looking at engineering estimate 24 25 25 23 of 24. Under the category finances. You will see costs compared to the multiple bids that we get in,

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releasing it?

A. It is -- no. The pressure-reducing valve will

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1	there is another table there. And it says:	1	reduce the pressure coming down the hill, so. We have a
2	To balance the six-year financial plan, the	2	reservoir on top of the hill. Plumbing code does not
3	following water rates are needed.	3	let us supply over 80 psi to a residence. So as it
4	Do you see that?	4	comes down the hills roughly a half pound per foot, so
5	A. Yes.	5	once we have come down 160 feet, we need to put a
6	Q. And it has a gradual increase in water rates?	6	pressure-reducing valve so that the customers stay
7	A. Yes.	7	within those parameters.
8	Q. So it's true that in the past, you have	8	Q. So it's like a step-down?
9	projected what rate impacts would occur from capital	9	A. Yes. Essentially, it's a step-down to
10	investments that you're projecting; is that correct?	10	safeguard the customers.
11	A. The previous owner did. Yes.	11	Q. All right. In 2022, '23, and '24, you
12	Q. That's your father	12	constructed a new reservoir at WB; is that correct?
13	A. And my uncle. Yes.	13	A. That's correct.
14	Q. On WB, you will see, back at page 22 of 23,	14	Q. You built you added booster pumps,
15	there are five topics that are addressed, or listed, as	15	treatment, and a pump new pumps, correct?
16	•	16	A. Correct.
17	short-term improvements. Do you see that?  A. Yes.	17	
			Q. You added an electrical generator?
18	Q. The first is a 79,000 gallon concrete	18	A. The the generator was added in the previous
19	reservoir. Do you see that?	19	rate case.
20	A. Yes.	20	Q. Okay. You added a treatment system for iron
21	Q. So at the time of this plan, there were two	21	and manganese?
22	50,000 gallon tanks, and this was a plan to create a new	22	A. Yes.
23	one; is that correct?	23	Q. And you upgraded your PRV stations?
24	A. Yes.	24	A. Yes.
25	Q. In October of 2022, you identified that as a	25	Q. In 20 October of 2022, when it was listed
	Page 241		Page 243
1	short-term improvement, correct?	1	as short-term improvement, were these projects necessary
2	A. Correct.	2	to provide safe and reliable water system service to
3	Q. You also identified building booster pumps,	3	customers on WB?
4	treatment, and a pumping system; is that correct?	4	A. In my opinion, yes. To stay with the standard
5	A. Yes.	5	of water operations that our customers have come to
6	Q. And electrical generator for the booster pumps;	6	expect of Cascadia.
7	is that correct?	7	Q. Is it your testimony that you neglected your
8	A. Yes.	8	obligation to those customers for the 20 years that you
9	Q. Treatment system for iron, manganese, and	9	didn't introduce those exhibits?
10	arsenic	10	ATTORNEY STARKEY: I am going to object to
11	A. Yes.	11	that; one, on the grounds of foundation. Mr. Lehman was
12	Q is that correct?	12	not operating WB at that point in time. And that's also
13	A. And just to clarify. We are still on 22 of 24	13	calling for speculation because it's he was not the
14	of the	14	operator. Both those would be under ER 602.
15	Q. Yes.	15	ATTORNEY O'NEILL: Your Honor, if I may
16	A original? Okay. Yes.	16	respond?
17	Q. And then upgrading the pressure-regulating	17	COMMISSIONER RENDAHL: Yes.
18	valve stations?	18	
19	A. Yes.	19	ATTORNEY O'NEILL: The Company has made
	A. Yes.  Q. These are also called "PRV"?	20	the argument that they have acquired a bunch of
20			neglected systems, and that's why they needed a huge
21	A. Yes.	21	investment. This is a system that they owned, this
22	Q. And this is because you have so much water	22	Company owned, for this entire 20-year period of time
23	pressure on the system that you have to have some way of	23	and didn't improve it until they had funds available

from the Company, and they did it at the same time as

the other systems, so I think it's directly relevant.

24

planning?

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1	And I think he is qualified to answer whether he	1	A. Yes.
2	believes they neglected their duties.	2	Q. If you turn to the next page, which is 150 of
3	ATTORNEY STARKEY: If I may, your Honor.	3	153. Do you see that?
4	That was not the question. The question is whether or	4	A. Yes.
5	not Mr. Lehman had neglected the system.	5	Q. It lists capital projects.
6	JUDGE KRUSZEWSKI: I do agree with that.	6	A. Yes.
7	Can you just rephrase	7	Q. And then in parentheses after each project is
8	ATTORNEY STARKEY: Sure.	8	a it says "W&B." Do you see it? Like, on the first
9	JUDGE KRUSZEWSKI: the question.	9	one, it says PRV W&B?
10	Q. Did the Cascadia predecessor this is	10	A. Correct. Yes.
11	Lehman Lehman Brothers neglect their obligation to	11	Q. And that would refer to WB Water Assistance
12	their customers for the 20 years between October of	12	or, Water
13	2022 or, 2002 and when you finally instituted the	13	A. Yes.
14	short-term improvements that were listed in their water	14	Q. Waterworks. Sorry.
15	system plan?	15	A. Yep.
16	A. To the level that Cascadia provides service to	16	Q. And there are five projects that are listed as
17	its customers, yes.	17	Waterworks projects?
18	Q. Did you tell the Department of Health that, in	18	A. Yes.
19	the document that you filed with the Department of	19	Q. In the reservoir project, you will see that it
20	Health? Did your company.	20	has four entries of \$400,000 over four years; is that
21	Could you please clarify that.	21	correct?
22	Q. Did you notify the Department of Health that	22	A. Yes.
23	you were not providing reliable and safe water system	23	Q. Between 2023 and 2026?
24	service?	24	A. Yes.
25	A. That's not what I said. I said that I believe	25	Q. Then there is \$125,000 for FE and ME, which, I
	Page 245		Page 247
1	that they operated it neglectfully in comparison to	1	believe, is the iron and manganese?
2	Cascadia Water. I believe they operated it, and to the	2	A. That is correct.
3	best of their ability, which was was at the tail end	3	Q. That's treatment?
4	of their career.	4	A. Yes.
5	Q. Okay. Let's look at what's been marked as PC	5	Q. And there is \$125,000 listed for pumphouse?
6	exhibit 6, joint testimony from the company, cross 20X.	6	A. Yes.
7	This is the unified water system plan from 2021. And I	7	Q. And then for the PRV, it's \$60,000?
8	have excerpted it because this is just the plan.	8	A. Yes.
9	You there?	9	Q. So that's right around \$700,000 total?
10	A. Yeah. Sorry.	10	A. Yes.
11	Q. Again, if you look in the upper right corner.	11	Q. And that's what you told the Department of
12	There is a stamp there that has page "blank" of 153. Do	12	Health the projects on the WB system would cost?
13	you see that?	13	A. That was the engineer cost estimate that we
14	A. Yes.	14	provided in each individual.
15	Q. Can you turn to 149 of 153.	15	Q. Do you know how much in this rate case you are
16	A. Okay.	16	asking for these projects?
17	Q. This is table 9.3 of that document, and it's	17	A. Exact number, no.
18	tiled a future six-year operating budget.	18	Q. Does 1.7 sound about right?
19	A. Yes.	19	A. About right, yes.
20	Q. Was this information accurate when you provided	20	Q. Why was your estimate less than half of the
21	it to the Department of Health?	21	actual cost?
22	A. To the best of my knowledge, yes.	22	A. The cost estimate that was produced in here was
23	Q. Is this the document that you were the kind	23	done back in 2021. It also does not entail any of the
24	of planning that you were referring to as high-level	24	actual labor or engineering or permitting or anything
25	nlanning?	25	like that. This is solely based on an engineer cost

like that. This is solely based on an engineer cost

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1	estimate per individual unit. The reservoir costs X.	1 calculation is.	
2	It's not to install the reservoir with all the	2 Q. Did you ever calculate that?	
3	associated piping or anything like that. It is only	A. No, because it's running down the thing. It's	
4	simply an engineer's best guess that that's what the	darn near impossible to collect that data to get that	
5	actual unit or plant unit would cost at that time.	5 true data.	
6	Q. You knew that in 2021, correct? You could have	6 Q. How much water loss was there in the three-year	
7	added on to the estimate for installation estimates,	7 average for the WB Waterworks in your most recent water	
8	correct?	8 system plan, do you know?	
9	A. It's hard enough to estimate what the	9 A. I couldn't speak to that exactly right now.	
10	projection is going to be here. Trying to get them to	10 Q. I assume it's somewhere in this document?	
11	assume labor costs of third-party contractors is is	11 A. Yes, it's going to be in that document.	
12	not reasonable.	12 Q. If it's above 10 percent, then the water system	
13	Q. If that's and I assume that's true for the	has an obligation to engage in a loss control plan, or a	
14	proposed capital plan that you are offering as a	14 water loss plan, correct?	
15	settlement provision in this settlement, correct?	15 A. Yes.	
16	A. Correct.	16 Q. And we can let this document speak for itself	
17		about whether, in 2021, there was such a need, right?	
	Q. So if you're going to be missing by an order of	18 You'd defer to this document?	
18	magnitude, and 100 percent in this case, what use is a		
19	capital plan being disclosed as your to your	19 A. I would defer to this document, yes.	
20	community?	Q. Okay. So yes. Who is it at Cascadia that	
21	A. I don't feel that this was a miss. This was a	21 decides what level of priority to assign to the	
22	target. This was used for the planning document for	replacement of a reservoir like WB? I am just giving	
23	people to look at to see what that unit costs. It	that as an example.	
24	doesn't say in here that that's what it will cost to	A. In that example, it would have been me	
25	install this unit.	demonstrating to Department of Health and to the	
	Page 249	Page 251	
1	Q. If these are the numbers that the Department of	1 engineers the need for the reservoir because of the	
2	Health got, would it be fair to say that the Department	2 leaking nature of the octagonal tanks.	
3	of Health has no basis to determine whether or not the	3 Q. Who do you consult with?	
4	investments were prudent?	4 A. I would consult with an engineer once we	
5	A. I believe the Department I don't want to	5 decided to take on that project, but industry standard	
6	speak for Department of Health, but I believe that their	6 directs me that a leaking tank is is a risky tank,	
7	prudency factors on water quality and not financial.	7 and we did we knew that from just years of	
8	Q. When you decide on a project like the	8 experience.	
9	reservoir, for example, who decides what the risks are?	9 Q. Okay. So you relied on industry standard, or	
10	I am referring here to the WB water reservoir.	10 your understanding of it, to inform your assessment of	
11	A. The I guess I don't understand your	11 risk, right?	
12	question, so let me let me ask you a question by	12 A. Yes.	
13	that. Are you talking specifically who was the one	13 Q. Who did you consult with? Did you consult with	
14	person or multiple people that decided what priority	13 Q. Who did you consult with? Did you consult with	
T.4	person or maniple people that decided what phonty	T anybody!	

person or multiple people that decided what priority that was, or are you talking more of industry standard

on why leaking reservoirs are backed?

Q. I am talking about in that project. There were two octagonal reservoirs, correct?

A. Correct.

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Q. Fifty-thousand gallons each?

A. Correct.

Q. One of them was leaking from a corner?

A. From multiple corners, correct.

Q. How much, do you know?

A. Gallons per minute? No, I don't know what that

A. To assess my level of risk for that?

Q. Well, you said you were the one deciding what level of risk that Cascadia assigned to it, so I am asking about the Company. Who did you consult with for the Company to decide what level of risk that reservoir was, the one that was leaking?

20 21 A. I -- I don't remember specifically off the top

22 of my head. My -- my reaction would have been to -- I

23 would have relayed that information to our regional

24 manager, Tim Smith, and we would have moved forward from

25 the --

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currently used to replace it was almost identical size

to that reservoir that was called-out in the 2003-2008

Q. Did you document anywhere what the structural

Page 252 Page 254 1 Q. At Northwest Natural? 1 risk of failure was from the leaking of one of those two 2 A. At Northwest Natural Water of Washington. 2 reservoirs? 3 Q. Is Tim Smith a water engineer? 3 A. No. I relied on industry standard. 4 A. Tim Smith is my supervisor. I am not sure of 4 Q. So if it's leaking, we fix it? 5 all of his qualifications. 5 A. Yes. 6 Q. I am trying to decide if you assign the risk or 6 Q. You didn't consider delaying the project at 7 if it was a collaboration between you and Mr. Smith. 7 all? 8 A. I would say for the Company, it would be my 8 A. I think that you pointed out directly that we 9 9 overall, attributing the level of risk, with some delayed it since 2003 when that master plan was filed. 10 collaborations from. 10 Q. Okay. But there is no contemporaneous 11 Q. Who is responsible for considering alternatives 11 documentation on any of this? 12 to replacement of that reservoir? 12 A. Can you please explain that word. A. That would have been myself with our engineers. 13 Q. Sure. The stuff you were thinking at the time, 13 14 Q. And these are third-party engineers? 14 you didn't put down on paper where we can look at it? 15 15 A. No, I did not. A. They -- correct. Q. Are these the engineers that did the 16 Q. And today, you want to get paid for this 16 reservoir that you built, right? 17 replacement? 17 A. The -- I think that the Company deserves to 18 A. Yes. For this one, yes. 18 Q. They don't get hired unless you replace the 19 19 receive its rate of return and its fair and equitable 20 reservoir, correct? 20 rates. 21 A. They get hired once I decide that we are going 21 Q. Is that a "yes"? 22 to take on a project. 22 A. Yes. 23 23 Q. Do you consult with them before you decide to Q. Let's turn to page 84 of 153 in this document. 24 24 take on a project? 25 A. Not all the time, no. 25 Q. 84 of 153. Table 3.25. Are you there? Page 253 Page 255 1 Q. Did you in this case? 1 A. Yes. Page 84, the medium, long term range. Q. It's page 84 of 153, in the upper right corner. 2 A. I can't remember, that specific project. 2 3 Q. When you consider alternatives to replacing the 3 Page 66 on the bottom. I think I might have confused 4 reservoir, do you document them anywhere? 4 you there, sorry. In my defense, it is your long 5 5 document, not mine. A. No. 6 Q. Do you run alternate calculations for different 6 A. Section 3.5, at the top? 7 approaches to replacing the reservoir? 7 Q. 3.5, and then the table 3.25. 8 A. No. 8 A. Okay. Q. In this case, the two reservoirs were located 9 9 Q. This is the section of the water system plan 10 in one place and then the replacement was located higher 10 for the -- Island County's, where you identify the up the hill, correct? 11 11 priorities; is that right? A. Correct. 12 12 A. Yes. Q. Did you consider replacing the leaking Q. Who created the table: Emergency, immediate, 13 13 reservoir; tearing that down and just building a near term, medium range, long range, and budget 14 14 15 slightly larger one, or a smaller one, I guess, at the 15 provided? higher elevation? A. This was a collaboration between my engineers 16 16 17 A. No, and that -- that is back to what you 17 and myself. Q. Was Northwest Natural, Mr. Smith, involved? 18 18 referenced earlier, was, that 2003 to 2008 plan was 19 19 already calling for another 79,000 gallon reservoir that 20 would have been supplemental to the 100,000 gallons that 20 Q. What's the difference between immediate and 21 was concurrently there. So the reservoir that we 21 near term?

A. The immediate is actual that poses a health

risk, and near term is something that -- that needs to

Q. What factors do you consider in determining

be fixed that we are aware of.

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A. No.

Q. Sure.

Q. That's the reason why you needed booster pumps?

A. Give me one second here to refresh my memory.

Q. Okay. Why -- if this is supposed to reflect

your thinking, what other thinking did you omit?

Page 256 Page 258 1 whether a project is -- poses an immediate risk? 1 A. That the statement up on top says that we are 2 A. A tier 1 health violation. 2 going to look at providing fire flow capacity on the 3 Q. Meaning from the Department of Health? 3 larger when feasible, but the individual water system 4 A. Yeah. Meaning an exposure to outside 4 booster capacity needs for each system are listed below. 5 contaminants that would cause a water quality issue 5 And I believe that those are identified fairly well at 6 direct, meaning a leaking reservoir, if that became a 6 the time of the information that we had. 7 negative pressure situation that was able to siphon 7 Q. WB Waterworks is not listed in this category, 8 8 is it? water back in, could contaminate the system. A broken 9 9 main line. Failed pumps. Anything that would A. No. 10 constitute a boil order be issued immediately. 10 Q. But you installed a booster on the WB 11 Q. And that's the only factor you consider in 11 Waterworks pump? 12 deciding whether something's immediate? 12 A. Yes. A. That is the strongest factor. Q. If you turn to page 73. This is a table format 13 13 14 Q. What are the other factors? 14 with some expenditures. Do you know who created this 15 A. Location. Size of the project. There is a 15 document? 16 multitude of things that go into this. So to sit down 16 A. This was in collaboration with my engineers; 17 and go through the whole planning document, that's kind 17 myself and the engineers. Q. Was it Northwest Natural? 18 of the -- the guts of this document is all of those 18 19 19 thought processes put together in one document. A. No. Q. So the rest -- the following pages here are Q. Is this the list of projects that you refer to 20 2.0 having when you prepare your annual budget? 21 identification of those projects with some narrative 21 descriptions. So would you say that that narrative 22 22 A. Yes. 23 description is your thinking of why each project had the 2.3 Q. And you see the numbers kind of line-up there, priority that it did? 24 \$400,000 for the storage reservoir? 24 25 25 A. At the time, yes. A. Yes. Page 257 Page 259 1 Q. And we should rely on that as being the 1 Q. And we agree that that's the engineer estimate description -- that's the Company's estimate of risk at 2 2 but doesn't include labor, installation, any --3 the time; is that right? 3 permitting, et cetera? 4 A. At the time, back when we did this, yes. 4 A. Correct. 5 5 Q. You just leave that off of your planning? Q. Would you also, in making that determination, 6 consider alternatives to what projects you proposed? Is 6 A. We leave that off of this document. 7 this where it would be documented, in the water system 7 Q. And you're --8 plan? 8 COMMISSIONER RENDAHL: Counsel, could I 9 9 A. I suppose some projects might be identified ask. What page are you on? I am looking at 73 and I am 10 that way here, but not -- not all. 10 not seeing --Q. So if you turn to page 87 of this document. 11 11 ATTORNEY O'NEILL: Oh. I am sorry. I'm sorry. This is again at the upper right corner. 87 12 12 COMMISSIONER RENDAHL: -- financial of 153. Page 69, at the bottom. 13 13 numbers. A. Thank you. Okay. 14 14 ATTORNEY O'NEILL: 91 of 153, page 73 on Q. You will see that the description of booster 15 15 the bottom. I apologize. pump needs is that the overall goal is to plan fire flow 16 16 COMMISSIONER RENDAHL: Okay, 73 on the capacity for the largest of water systems; is that 17 17 bottom. 18 correct? 18 ATTORNEY O'NEILL: Yeah, yeah, yeah. I 19 19 A. Yes. confused myself. I apologize. It should be a table

3.26, prioritized potential Group A system improvement

Q. You will see that the generators are marked

immediate/near term. It's the number 5.

COMMISSIONER RENDAHL: Thank you. I see

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needs.

it now.

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A. Yes, that would factor. This is not that case.

This is a benefit that those three customers get, being

able to have their booster pump powered because the

Q. Anywhere on this document do you -- like, and

booster pump is required for the filter system.

Page 260 Page 262 we can go back and look at it if you want to. But you 1 A. Yes. 1 2 Q. What category is that? 2 remember, in the 2003-2008 plan, there was a table which 3 A. Number 5? 3 listed potential rate impacts from the capital 4 Q. Yeah, but what's immediate/near term? What 4 investment? Do you remember that? 5 does that mean? 5 A. I remember that, yes. 6 A. That is -- it is something that we know that 6 Q. There is no such table on this document; would 7 needs to be installed for -- that's going to cause an 7 you agree with me? The 2021 version. 8 acute health risk. So. The generators here, the reason 8 A. Without going back, I will -- I will trust you. 9 9 Q. I think there is, like, this procedure we can that the generators weren't -- or, the booster pump 10 wasn't identified in the last line of questioning that 10 say: Subject to check. But I didn't see one. Do 11 you asked me is that the booster pump there at WB 11 you -- can you find it? 12 12 provides flow to three people. They are able to have A. No. I can -- I can go back and look through 13 water pressure at 20 psi without the booster pump 13 there and try to find that if you want. 14 14 Q. We will let the document speak for itself. installed. 15 15 Why don't you do -- consider rate shock in The booster pump is also -- the new booster 16 pump was also required to back-wash the filters. So 16 determining priority? 17 it's part of the filter mechanism. 17 A. Rate shock is definitely a concern, but my 18 The generators here were a near term because 18 number one priority is to serve safe and adequate 19 19 drinking water to our customers and to maintain the they were able to stay with an adequate pressure, not 20 20 drop significantly below the 30 pounds. Therefore, a service reliability and the service ethic that our 21 boil order wasn't issued. So that's why that was near 21 customers have come to appreciate of Cascadia Water. 22 term. A generator was added for the source. 22 Q. When you have money available? 23 Q. Okay. Did you consider whether you could have 23 A. When we have needs that need to be implemented. 24 24 delayed that generator on this system, given that only Q. But these projects were on the books for 20 25 three houses were served and they had sufficient water 25 years. You didn't do it until you had money from Page 261 Page 263 1 pressure to avoid a boil notice? 1 Northwest Natural, right? 2 A. That's why it's listed as near term here. 2 A. In a simplistic way, yes, but those were 3 Q. So I can read the near term as possibly delay? 3 deferred projects that were already identified 20 years 4 A. Yes. 4 and have run out. 5 5 Q. And you didn't consider whether you could have Q. But you didn't delay it? 6 6 A. We -- the booster pump that delivers delayed any of the projects, the 14 capital projects, 7 7 did you? pressurized water to those people is in a near term 8 category. Now that the filter system is installed, the 8 A. I believe the number is, 10 out of the 14 9 9 generator is a must-have because those booster pumps projects that we did were already laid out in the master 10 have to function in order to back-wash the filter. 10 plan, and the other four projects were either direct---11 Q. You didn't do a cost benefit analysis for any 11 directives from DOH or a mandate through a corrective 12 12 of these improvements, did you? action plan. Q. Do you have your testimony? 13 A. Other than -- no. 13 14 Q. You didn't try to quantify the benefit to the 14 A. Yeah. 15 15 Q. This is from your September testimony, page 7. consumers? 16 A. No. We relied on consumer complaints over the 16 COMMISSIONER RENDAHL: This is CTL-1? 17 last 20-some years. 17 CJL-1? 18 Q. If a system improvement only helps three 18 ATTORNEY O'NEILL: CJL-1T, yes. Page 7. 19 individuals but is expensive, does that factor at all 19 Q. Line 5 to 6. It reads: The systems are aging and sometimes neglected, 20 into your decisionmaking? 20

24 (Pages 260 to 263)

and Cascadia worked to improve and standardize them.

Q. In the case of WB Waterworks, you added a

reservoir, boost pumps, a pumphouse, and PRV valves,

Did I read that correctly?

A. Yes.

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- A. Correct.
- Q. In the case of the Estates system, you added a reservoir, new pumps, pumphouse; is that correct? And then treatment, I think, for both.
- A. Oh. We did not add a pumphouse. We utilized the pumphouse at the Estates.
- Q. And in the case of CAL, you added a reservoir and pumps; is that correct?
- Q. When you say these improvements were needed, isn't it also true that you were just standardizing the systems?
- A. No. The -- my definition of "standardizing" would have been making them all the same size, the same pumps, the same absolute controls, not standardizing them in the sense that I feel is standardizing, which is adding our SCADA and our generators, our customer service lines, our emergency contact numbers. That is more of the standardizing that I am talking about. I don't take, for instance, a five horse pump and put that in every system that we own.
- Q. So it's not the case, then, that Cascadia's plan for acquisition of new systems is to put in a new reservoir or put in new booster pumps, put in a

Acquisition plans is not an issue before the Commission.

ATTORNEY O'NEILL: I can respond to that, your Honor. It's part of the settlement. They agreed to create a capital plan, and future acquisitions would be part of that.

ATTORNEY STARKEY: I don't -- if Mr. O'Neill can point to the settlement where we mention future acquisitions. I am not sure what he is referring to there.

JUDGE KRUSZEWSKI: Do you have a response? ATTORNEY O'NEILL: Other than they are going to have a capital plan, unless -- if their company is going to say they are going to exclude acquisition costs or plans for acquisition from their capital plans, I can let that stand as an answer.

ATTORNEY STARKEY: I am not really following what he is trying to get at there, your Honor. If we are talking about acquisitions, that would be an application that would have to go before the Commission, and it's something that the Commission would have to

The capital plan would be to future capital expenditures. That's not what this question is geared toward. It is geared toward acquisitions. And -- and I'll note that that's also trying to talk about future

Page 265

generator, or put in a SCADA system in every system you acquire; is that correct? That's not your plan?

ATTORNEY STARKEY: I am going to object to that. One, that calls for speculation in terms of what acquisition plans are for Cascadia. That would fit with under ER 602, which requires personal knowledge. Mr. Lehman here is to testify as the operator of Cascadia Water. He is not -- he doesn't have any testimony that would be specific to what that exact plan is for the entire system.

JUDGE KRUSZEWSKI: Do you want to respond? ATTORNEY O'NEILL: He is here testifying on behalf of the Company on a panel. If he doesn't know, he can ask Mr. Lehman (sic) or the Company can answer. I think the Company needs to answer what their plan is for when they acquire systems. He was here. He was the decisionmaker. He just testified that he was the decisionmaker.

ATTORNEY STARKEY: Can I also respond to that? I think if that is the intent here, then I think the other objection is to relevance. We don't have an application to acquire a new system here in front of the Commission. We are talking about whether or not these 14 projects are prudent and whether or not the settlement, itself, is within the public interest.

Page 267

costs. If he wants to ask a specific question about what the capital plan might entail, we agree that's within the bounds of the settlement, but that's not what this is getting at.

Q. Is your capital plan --

ATTORNEY O'NEILL: Well, let me ask that question, then, your Honor, if I may.

JUDGE KRUSZEWSKI: Sure.

I am going to overrule. But if you would like to rephrase the question and keep it in his personal knowledge.

ATTORNEY O'NEILL: Sure.

## Q. Who at Cascadia would know about future acquisition plans?

ATTORNEY STARKEY: Again, your Honor, I am going to object to that. We are talking about future acquisition plans, and we are here for a general rate proceeding. Future acquisition plans are a separate docket item that Cascadia would have to bring to this Commission, and the Commission would have to approve it. That is not related to whether or not either, one, the rates are fair, just, and reasonable here, and we are talking about 14 specific projects. That is outside the scope of testimony, outside the scope of the settlement agreement. And I will note I still haven't seen where

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Mr. Robinson O'Neill is pointing to the settlement in what he is referring to here.

ATTORNEY O'NEILL: Your Honor, the specific ruling you made was personal knowledge. I am just trying to establish his personal knowledge; as to whether he knows. I can lay a foundation for its relationship to the settlement in my next question, but the first step, first objection, was foundation.

ATTORNEY STARKEY: Can I reiterate? My new objection now is relevance, too. I don't think that future acquisitions of Cascadia Water are relevant to the rate proceeding here. That is not an issue.

JUDGE KRUSZEWSKI: So I am going to overrule, but I do -- I would like you to keep this line of questioning limited.

> ATTORNEY O'NEILL: Sure. JUDGE KRUSZEWSKI: Thank you.

Q. Who at Cascadia has personal knowledge of what are their acquisition plans?

A. There would be a few people. Regulatory, the business development team, potentially myself.

Q. Do you have any knowledge of whether or not your capital plans in this settlement will include potential acquisition?

ATTORNEY STARKEY: I am going to again

Q. Sure. Are you going to -- do you, in your personal knowledge, know whether or not you intend to put future acquisitions in your capital plans as part of the settlement?

A. I -- I guess I will want clarification. Let me answer it, and then I will -- yeah.

We are not going to put a future acquisition purchase into capital. We are not going to, at this point, recover rates, or ask to recover rates on a acquisition, if that's what you're asking.

- Q. Okay. And now I want to talk about when you acquired the systems in 2022; for example, Northwest Water Services.
- A. Okay.
- Q. When you acquired those systems, did you have a standardized plan for what you wanted to apply on that system to improve it?
- A. Yes. Generators and SCADA.
  - Q. Okav.

All right. I want to shift focus now to the reservoirs specifically. I am going to have you turn to what's been marked as -- it was PC-8 in your binder. It is joint testimony exhibit 22X.

- A. The Estates draft water system dated 2024?
- Q. Yes. Now, I obtained this from the Water

Page 269

reiterate that objection. We are talking about future acquisitions here, or whether or not that will have any information relating to future acquisitions.

And I will also note that if you look in ER 11 -- 611, ER 611(b), cross-examination questions should be directed to the testimony that has been provided. This is not directed to any sort of testimony that has been provided in this proceeding.

ATTORNEY O'NEILL: Well, that's erroneous, your Honor. In fact, they have testified that they planned three, four million dollars of plan -- future plans. I am entitled to inquire as to whether that three, four million dollars includes acquisition costs. That is direct testimony.

But the specific question I asked was, are they going to include acquisition costs in their capital plans as provided in the settlement, which is a very narrow question.

JUDGE KRUSZEWSKI: Again, I am going to overrule. And we will just consider -- again, keep the line of questioning limited. And it's really just going to be how much weight the information is given, and so. If you want to proceed.

- Q. Do you remember the question?
- A. Can you ask it one more time?

Advocates. The Washington -- Water Advocates of

- 2 Washington. Water Consumer Advocates of Washington. A 3
  - consumer group. Fair?
    - A. (Nodded.)
    - Q. Do you know how they obtained it?
  - A. No, I don't.
    - Q. Did the -- do you recognize the document?
  - A. It looks familiar. Yes.
- 9 Q. Okay. It's prepared by a water company called
- 10 "Facet." Do you recognize it?
  - A. Yes.
  - Q. Who is Facet?
- 13 A. Facet is our contracted engineers to develop
  - the Southwest regional water system master plan.
    - Q. And did you prepare a draft plan in May of 2024 with Facet?
  - A. Yes.
    - Q. And did you provide that draft plan to the
- 19 Department of Health?
  - A. Yes.
- 21 Q. All right. If, at any time, you notice an
  - inaccuracy in this draft, can you please notify me as we
- 23 go through it?
- 24 A. Without --
  - Q. If you recognize it.

26 (Pages 268 to 271)

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24 25 recollection.

school, and 30 DSL, correct?

A. That's what it is approved for, yes, off of my

Q. That's 379 residential ERUs, one park, one

Page 272 Page 274 1 A. I -- I recognize the front page here. And 1 A. Yes. 2 without having the -- our actual draft side-by-side, 2 Q. What's a DSL? 3 I -- I will do my best, but I can't guarantee my 3 A. I think there is a sheet in here. 4 accuracy on that. 4 Q. You don't remember? 5 Q. Okay. Do you know whether any of the parties 5 A. Not off the top of my head, no. 6 requested the draft plan in their data requests? 6 Q. Is that the commercial sector, or district? 7 A. I believe that they asked for a draft plan. 7 A. No. That should have been the parks. 8 Q. Do you know whether your company produced it? 8 Q. Okay. If you turn to page 11 at the bottom, 27 9 9 of 75, under projected land use. Do you see that? A. We wouldn't have produced a draft plan. 10 Q. Why would you submit a draft plan to the 10 11 Department of Health if you weren't going to give it to 11 Q. So as part of deciding what size reservoir to 12 the parties in this case? 12 use, you count the number of active connections you currently have and then you project what you may get in 13 A. Because this is a draft plan. This is a future 13 14 14 the future; is that fair? planning document that needs to go through the proper 15 15 A. Yes. process; for Department of Health to approve it. Q. And then try to size accordingly for that 16 Department of Health gets the first draft plan 16 17 and then sends it back with their subsequent comments, 17 future need? 18 things that they want to point out or make sure that are 18 A. Correct. Q. So by design, you want to slightly overbuild 19 in the plan. Then the plan will be resubmitted after a 19 for your current needs because you anticipate that there customer comment period. The Commission also has 20 20 21 weigh-in on the plan, as does Department of Ecology, as 21 will be future growth? 22 does the other counties that it directly affects. 22 A. Correct. 2.3 Q. You will see in here that it -- the last 23 Q. Would you agree with me that you attempt to be 24 24 accurate in your information that you provide to the sentence of the section 2.21 says: 25 Department of Health in your draft plans? 25 There is a potential for rural cluster Page 273 Page 275 1 A. Yes. 1 developments and commercial nonresidential development 2 Q. Is it important for you to be accurate? 2 within the service area. However, the time frame for 3 3 the development of these subdivided plots is currently A. As accurate as we can be. Yes. 4 Q. Let's turn to -- I am going to confuse myself 4 unknown. 5 5 again, but we will start with the page numbers on the Is that correct? 6 top, 25 of 75. Page 9 at the bottom. Table 2.3 there 6 A. Correct. 7 is the equivalent residential unit calculations. Do you 7 Q. Is that still currently unknown? 8 see that? 8 A. I would say yes. I haven't seen any county 9 9 A. Yes. code updates. 10 Q. These are also abbreviated as ERUs; is that 10 Q. And the next one, you will -- you will see it 11 right? 11 says: 12 12 The estimated number of connections for 2029 A. Yes. 13 Q. And that's a rough term. It's a term that you 13 and 2043 were determined using a one percent population can use for the number of people or connections that a 14 14 growth rate. 15 water system has; is that correct? 15 Do you see that? 16 A. Yes. 16 A. Yes. 17 Q. And you will see in this table that there are 17 Q. 2029 is six years and 20- -- 2043 would be 20 420 connections on the Estates reservoir system; is that 18 18 years, right? 19 19 right? A. Yes. 20 A. Yes. 20 Q. That's consistent with the six-, 20-year 21 Q. The best of your knowledge, is that accurate? 21 planning periods in your other water system plans,

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correct?
A. Yes.

Q. And you will see that the one percent

population growth rate used for this report is a

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A. Yes.

correct?

by 200 gallons GPD, per day, per ERU. Do you see that?

storage by 200, and that gets you what the minimum -- or

the -- what you would be able to serve with that volume,

Q. And that's kind of the formula for calculating

size. You divide the volume you have for standby

Page 276 Page 278 conservative estimation based off of current growth rate 1 1 A. Yes, and that's what -- yes. 2 and 0.73 indicated in the Clallam County census. 2 Q. And if you go to the next page, which is 48 of 3 Did I read that correctly? 3 75, page 32 of the document. There is a table 3.1 which 4 A. Yes. 4 is storage components. Do you see that? 5 Q. Is it appropriate to use a conservative 5 A. Yes. 6 estimation of population growth? 6 Q. And this is the new reservoir that was built on 7 A. Yes. Our engineers put this part together with 7 Estates' reservoir, correct? 8 some collaboration, but yes. 8 A. Yes. Q. And you will see a table down below for 9 9 Q. And it has a standby storage of 142,715 10 projected demand. It has number of R- -- ERUs in '23, 10 gallons, correct? 11 '29, and '43 in table 2.6. Do you see that? 11 A. Yes. 12 A. Yes. 12 Q. And if you go back to that page 31, which is 47 Q. So you're anticipating as many as 443 13 of 75. You will see that if you divide 142,000 by 13 14 connections in six years, which is another 23, and then 14 715- -- 142,715 by 200, you get 713 ERUs. 15 512 by 2043? 15 A. Yes. 16 A. Yes. 16 Q. The reservoir that you built at the Estates Q. Could you turn to page 31 of this document, 17 17 reservoir is built to serve a potential for 713 people which, at the bottom, 47 of 75 at the top. Are you even though your 20-year plan only has projections for 18 18 19 19 512. correct? 20 A. If you read the math that way, yes. 20 A. Yes. 21 Q. You will see there that the minimum standby 21 Q. And these are the water system plans that you storage volume for the system to be able to support 512 22 22 submitted to the Department of Health, correct? 23 ERUs at the end of the 20-year planning period would be 2.3 A. Yes. 102,400 gallons. 24 Q. Did you consider building a smaller reservoir? 24 25 A. Yes. 25 A. Than what we currently built or what was Page 279 Page 277 1 Q. Did I read that correctly? Did I read that 1 currently there? 2 correctly? 2 Q. Than what you built. 3 A. Yes. 3 A. We looked at that. The cost difference was not 4 Q. Okay. And just so I understand this correctly. 4 substantial. 5 Standby storage is a portion of the reservoir that's set 5 Q. How much was it? 6 aside for abnormal operating conditions, right? 6 A. I don't remember off the top of my head. 7 7 Q. In the case of the CLA Estates, you said it was A. More or less. Yes. 8 Q. Okay. And so the size of the reservoir 8 \$15,000 to upsize the reservoir. Do you know, in obviously matters in calculating that. 9 9 relation to that, how much extra money you spent for 10 10 capacity that you don't actually plan to use? A. Correct. Q. You have got operating storage, dead storage, 11 11 A. In the CAL system, I believe it was an eight equalizing storage, fire suppression storage. Those are 12 12 percent increase for a 25 percent increase in storage all included in the calculations, correct? 13 13 capacity, so it probably would have been close to that, 14 but I can't give you a definitive answer right now. 14 15 Q. And you will see there under design manual 15 I know that the reservoir that we currently 16 16 equation 4.7. built was -- is smaller than the reservoir that they 17 17 currently have in existence before we built the new 18 Q. It has a calculation of 142,715 gallons divided 18 reservoir, and that goes with trying to keep the

residents with enough water on standby and fire

suppression to the level of service that we like to

just a minimum, correct? You can have more?

Q. I assume that the -- based on your answer about

the CAL water reservoir, that the 200 gallon minimum is

provide at Cascadia.

A. Correct.

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Page 280 Page 282 1 Q. How many times in the last 10 years have you 1 CAL Waterworks had 99 existing residential connections 2 used standby storage during abnormal operating 2 and Goss Lakeridge Acres had 15 connections. Did I read 3 conditions? 3 that correctly? 4 A. I don't track that. 4 A. M-hmm. Yes. 5 Q. Is there any document anywhere in your records 5 Q. So there is a difference between approved 6 that would show how many times you had to use standby 6 connections and actual connections; is that correct? 7 storage? 7 A. Yes. 8 8 Q. Your actual population at CAL Waterworks is 99 A. We don't track that. We use the design manual, 9 9 residences and 15 connections at Goss Lakeridge, based on the gallons used per system. So each system is 10 essentially different. But the 200 is the bear minimum 10 correct? That's how many active customers you have? 11 allowable. 11 A. Yes, but that's not counting ready to serve. 12 Q. Well, it's what's required by the Department of 12 Q. And is that ready to serve the approved residential connections? 13 Health. 13 14 14 A. The ready to serve will be additional numbers A. Right. As a minimum. 15 Q. Okay. Let's put that one back. 15 on top of that number that our service is committed to 16 Let's talk about CAL. If you look at --16 use that are active users. So a water availability has 17 JUDGE FUKANO: Mr. O'Neill, we are also 17 been assigned or a building permit has been attempted to getting fairly close to our 12:30 break time for lunch. 18 18 be issued. 19 Q. Do you know anywhere in your water plan where 19 I just wanted to alert you to that. you listed what the -- those connections, the ready to 20 20 ATTORNEY O'NEILL: Yeah. I think I can 21 get started and lay the foundation for the next line of 21 serve connections were for CAL? 22 questions about CAL in a profitable use of the four 22 A. I don't remember listing those, no. Those kind 2.3 23 minutes, if I could start this. of fluctuate a little bit. 24 Q. Do you know off the top of your head how many 24 JUDGE FUKANO: Please proceed. 25 Q. So could we look at 6. That's the water system 25 ready to serve --Page 281 Page 283 1 plan, the unified system plan. 1 A. I don't want to venture to say in this forum. 2 COMMISSIONER RENDAHL: Is there a 2 Q. If you turn to page -- this is my last 3 particular exhibit you are looking at? 3 question. Then I am ready for a break. 4 ATTORNEY O'NEILL: Yeah. It's -- I am 4 If you turn to page 68 at the bottom. It's 86 5 5 of 153. You will see that, in the water system plan, it sorry. It's PC-6, which is joint exhibit 20. It's the 6 6

unified combined water system plan. It's the big, long -- big document. Q. If you turn to what's been marked 83 of 153. Page 65 at the bottom. Are you there? A. Yes. The very first -- top line is for the Sea View water system? Q. Right. I direct your attention to where it says CAL Waterworks. A. Okav. Q. You see there it says: In 2018, CAL Waterworks received DOH approval for 146 residential connections, which covers the full build-out of the CAL Waterworks retail service area and

the existing connections of Goss Lakeridge Acres.

Did I read that correctly?

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Q. Is that the GAL that we referred to -- or.

"GLA" that was in the table from before, Goss Lakeridge?

Q. But -- and then it says as of 2- -- 2- -- 2020,

The new reservoir should be at least 60,000 gallons, which would provide adequate fire suppression, equalizing, and standby storage.

Did I read that correctly?

A. Yes.

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Q. The actual reservoir that you built was 78,000; 77,000 and some, correct?

A. Correct.

ATTORNEY O'NEILL: Okay. That's a good breaking point, your Honor. And I think I have about a half hour of questions total after this.

JUDGE FUKANO: Thank you for the update.

Then we will be off the record for now, for lunch. We will resume at approximately 1:30 p.m.

(Lunch recess.)

22 JUDGE FUKANO: Let's be back on the 23 record. It is 1:34 p.m. Public Counsel is crossing 24 Company Witnesses Lehman and Rowell. 25

29 (Pages 280 to 283)

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A Yes

A. Yes.

Q. And then it says SB provided. Do you see that?

Q. And the SB provided is what the actual

gallons of standby storage; is that right?

reservoir on that system provided, which is 58,480

Page 284 Page 286 1 CONTINUED CROSS EXAMINATION OF CULLEY LEHMAN Q. Do you know how many ERUs 58,480 gallons would 1 2 BY ATTORNEY O'NEILL: 2 meet at the DOH 200 gallon per day standard? 3 Q. Mr. Lehman, could you turn to what's been 3 A. Not off the top of my head, no. 4 marked as PC exhibit 22. I am sorry, I have got the 4 Q. Subject to check, would that be 216 -- or, I am 5 sorry, 292 connections? 5 number wrong. Hold on a second. 6 A. We can look it up in the design manual. 6 JUDGE FUKANO: Mr. O'Neill, would you 7 7 Q. Okay. Do you know how -- or, how much water please activate your camera. 8 the existing reservoirs, before you replaced them at 8 ATTORNEY O'NEILL: Yes. 9 CAL, how much -- how many connections they could have 9 JUDGE FUKANO: Thank you. 10 10 Q. Yeah, PC exhibit 22, which is the joint 11 A. My -- I don't honestly remember the number. I 11 testimony 36X. This is a project report about CAL 12 believe it was approved for about 120. 12 Waterworks. 13 Q. All right. 13 A. Yes. A. If my recollection serves me right. 14 14 Q. Do you recognize this document? 15 Q. But the way to calculate that would be to look 15 A. Yes. 16 at the prior system plan and the standby storage that 16 Q. This got produced to us late. I think it was 17 was listed in the unified plan and then divide by 200? 17 inadvertently not included in the original responses to A. Yeah. And system loss, some leakage. There 18 18 the data requests. Is that right? 19 was a few other things that would be calculated. 19 A. Yes. That's what I believe. 20 Q. Okay. Let's talk about WB now. If you look at 20 Q. And this is a report generated by the Davido 21 the PCU-6. That's the big water system -- the combined 21 Consulting Group. Is that the engineer that you used on 22 water system plan, which is joint exhibit 20. X, 20X. 22 the CAL Waterworks? 23 And if you turn to what's been marked as -- let me check 23 A. That is. 24 if I am at the right page first. 38 of 153. Or page 20 24 Q. If you turn to page -- it's little "i" on the 25 on the bottom. The last sentence that starts there 25 bottom, but it's 3 of 18 in the upper right corner. You Page 285 Page 287 1 will see there again it says DOH approved connections 1 says: 2 146, and then active residential service connections 2 The estimated number of connections in 2026 and 3 114, and active nonresidential service connection 1; is 3 2040 were determined by using a two percent population 4 that correct? 4 growth rate. 5 5 Do you see that? A. Yes. 6 6 Q. Let's turn to what's page 13 of 18, in the A. Yes. 7 upper right corner, page 8 at the bottom, and the 7 Q. If you go to the next page, which is 21 at the 8 section called standby storage. The second -- or, third 8 bottom, 39 of 153. It says: 9 The two percent population growth rate used for sentence in that paragraph says: 9 10 This results in a recommended standby storage 10 this report is an overestimation of the growth rate volume of 38,600 gallons based on the system's maximum 11 11 indicated in the Island County comprehensive plan. 12 capacity of 193 ERUs. 12 Did I read that correctly? 13 Did I read that correctly? 13 14 Q. Why did Cascadia Water use an overestimation A. Yes. 14 15 Q. Okay. Then if you look down to where it says 15 for the WB Waterworks but an under- -- or, conservative estimate for CAL? proposed reservoir. You see it says SB recommended, 16 16 17 which I assume means standby storage recommended; is 17 A. That has to go with -- if my recollection that right?

30 (Pages 284 to 287)

serves me right, that has to do with the projected land

of years, but it's not -- not very current.

Q. 2016 I think was the last date.

or did you have any actual data to support it?

use out there. And the Island County comprehensive plan

hadn't been updated for -- I don't remember the amount

So you just picked two percent out of the air

A. I don't remember what data we had to support

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Page 288 Page 290 that number, but that would have been a discussion topic because of the slopes that WB operates on, its ability 1 1 2 between the engineer and myself. 2 for development is less? 3 Q. So the reason you chose -- your recollection 3 A. I don't know if that's true or not. I don't 4 is, the reason you chose an overestimation is because 4 know what this was referring to in code. I don't 5 the Island County hadn't updated its plan? 5 remember what the code was there versus now. Septic 6 A. The Island hadn't updated its plan, and we knew 6 systems and things like that would also be a determining 7 that the State was moving more towards an ERU 7 factor. 8 delineation to a accessory dwelling unit, or an ADU. So 8 Q. On the next one -- the next -- there is like a 9 if you were going to build a mother-in-law house or a 9 single line paragraph. It says: 10 different dwelling unit, you would need to get another 10 Many of the lots are small waterfront lots with 11 ERU from the system. 11 vacation homes. 12 Q. How many dwelling -- or, such dwelling units 12 Did I read that correctly? 13 are in the WB Waterworks service area? 13 A. You did. 14 14 Q. Is that still true? A. I don't know. 15 Q. WB is in South Whidbey Island; is that correct? 15 A. Yeah. I would say overall, yes. 16 Q. Okay. Now let's go back to -- go ahead. 16 Q. Do you know, in terms of the Island County 17 17 A. They are -- they are small lots. But being the plan, for their growth, whether they divide it up by waterfront homes, that's where we are seeing the ADUs 18 18 19 regions? 19 coming into play. Houses above garages, little guest 20 20 A. I don't -- no, I don't know that. I do not studios that require a bathroom. In a simple sense, if 21 believe so, but I do not know that. 21 it has an oven and a bathroom, it -- rule of thumb is, 22 Q. Do you know what the Island system planner of 22 it's generally considered an ADU, accessory dwelling 23 the Island County comprehensive plan projects for growth 23 unit. 24 over the next 20 years in South Whidbey Island where WB 24 Q. All right. Let's go back to the 2021, which is 25 is located? 25 PC-6, joint exhibit 20. If you turn to page 40 of 153 Page 289 Page 291 1 A. Not off the top of my head, no. 1 up on the upper right, 22 at the bottom. Just above 2 Q. Keep this document in front of you because I am 2 2.22 projected connections, there is a paragraph. It 3 going to refer back to it in a second, but I want to 3 starts: Site-specific fire flow. 4 start first with PCU-1, which is joint testimony exhibit 4 Do you see that? 5 15X. This is the 2003 version of the water system plan. 5 A. Page 40 of 153? 6 If you remember, we were talking about it before. б Q. 40 of 153 in the upper right, page 22 on the 7 7 bottom. Just above the subheading 2.22, there is a A. Yeah. 8 Q. If you turn to page 9 of that 2003-2008 8 paragraph. 9 document, page 13 of 24 in the upper right corner. 9 A. I must be looking at the wrong exhibit. 10 A. For planning, is the top? 10 Q. Exhibit 6, PC-6. 11 Q. Correct. 11 A. It's in the master plan I have page 22 at the 12 12 bottom. And you said 40 of 153? A. Right. Q. And if you look down at the heading that says 13 13 Q. On the upper right corner. water supply and demand forecast. 14 14 A. Yeah. 15 15 Q. There is a table up there that starts TEL A. Yes. 16 Q. Second paragraph: 16 company 4. 17 The service area has approximately 750 lots. 17 A. Yes. 18 However, due to the combination of lots and lots with Q. Okay. If you go down -- if you look at the 18 19 unstable slopes, the ultimate development potential for 19 bolded section. It says 2.22, protected connections. 20 this service area is less. 20 Do you see that --21 Did I read that correctly? 21 A. Yes. 22 A. Yes. 22 Q. -- at the bottom? Go up one paragraph from 23 Q. Was that true? 23 that. 24 A. If it's in here, I believe that it's true. 24 A. Into the notes below the table? 25 Q. And that would still be true today, that Q. It's in the section 2.21, last paragraph. 25

Page 292 Page 294 1 Projected land use, last paragraph. 1 too. 2 A. Oh, okay. Yes. Sorry. Yes, I am there. 2 COMMISSIONER RENDAHL: All right. Well, 3 Q. No worries. 3 keep aoina. 4 The second sentence says: 4 Q. Is this the code you were referring to? 5 The potential for any major business or larger 5 A. Yes. 6 multifamily structures being located within the water 6 Q. And under application, you will see it says: 7 system are minimal, due to the limited capacity of the 7 Project actions will be evaluated for seawater 8 land to host septic drain fields of any substantial 8 intrusion risk based on the applicable risk category and 9 9 scale. proposed activity. 10 Did I read that correctly? 10 Did I read that correctly? 11 11 A. Yes. A. Yes. 12 Q. And then if you go down to projected 12 Q. And you will see, for medium, for new or expanding public water systems of more than six 13 connections down below. The next paragraph. About 13 14 one -- or, the second to last sentence. It says: 14 connections per year, then they have to do a seawater 15 Total build-out within the various water 15 intrusion risk analysis; is that correct? 16 A. Yes. service areas is difficult to estimate because of 16 17 on-site septic limitations which potentially reduce the 17 Q. When was the last time, or at least that you number of buildable home sites. 18 18 documented, that you conducted a seawater intrusion 19 Did I read that correctly? 19 protection risk assessment as required by the code for 20 20 WB? A. Yes. 21 Q. And that's what you -- I think you referenced 21 A. The risk assessment has been -- my 22 this earlier, that there are some limitations to growth 22 understanding is that the seawater intrusion is 23 2.3 in South Whidbey Island based off of their ability of documented through the samples that are taken. And if 24 24 the land to hold septic fields; is that correct? those samples don't show any -- any signs of seawater 25 A. That is correct. 25 intrusion, chloride conductivity, that that report, Page 293 Page 295 1 Q. What is the seawater risk -- seawater intrusion 1 unless you are growing the system, it is not done. 2 2 risk for WB? Q. But you are planning to grow the system, and 3 3 because you have established a reservoir for more A. I don't remember off the top of my head. I 4 believe that it's medium to high. There is a Island 4 connections than you currently have, correct? 5 5 County statute that we do seawater intrusion sampling A. Correct. So that study will be done upon 6 6 twice a year every April and August and submit those to 7 Island County as well as DOH. 7 Q. But it hasn't been done yet because you haven't 8 Q. You believe it's medium, you said? 8 grown the system? 9 9 A. I think -- it's either medium or high, and I A. Correct. Q. Okay. My last line of questions has to do with 10 can't remember without looking that up right now. 10 Q. If you look at what's been marked PC exhibit 11 11 generators. 12 12 number 9. This is joint exhibit -- company exhibit 23. It is true that the Department of Health This is a provision of the Island County Code 9 -- or, require -- or, Department of Health provides that if you 13 13 8.09.099, seawater intrusion protection. Do you see have more than two outages in a year on average, that 14 14 15 that? 15 you have to have backup capacity for your pumps; is that A. Yes. 16 16 correct? 17 COMMISSIONER RENDAHL: I'm sorry, which 17 A. That sounds correct. They also recommend it in 18 exhibit are we on? You said --18 their design manual, and it's also industry standard 19 19 ATTORNEY O'NEILL: It's PC number 9. around here. I think that was pointed out by your 20 PC-9. 20 witness. 21 COMMISSIONER RENDAHL: 23X. And 23X I 21 Q. Yeah. But in terms of what the Department of 22 22 Health requires, it requires that after there is a have as the growth plan update. 23 ATTORNEY O'NEILL: I have it as the Island 23 certain number of outages in a given year; is that 24 24 correct? County Code 8.09.099. 25 COMMISSIONER DOUMIT: That's what I have, 25 A. Or a new installation.

a series of boxes. Do you see that?

Page 296 Page 298 1 1 Q. All right. A. Yes. 2 You didn't keep -- or, you haven't kept the 2 Q. And then for number 9 and 10 of those boxes. 3 number of outages in any of your water systems, correct? 3 the first one is: Does the system experience frequent 4 4 power outages? And it's checked "no"; is that correct? 5 Q. In the sanitary surveys that you prepare for 5 A. That is correct. 6 the Department of Health, are you asked about whether or 6 Q. And also, frequent water outages. Also checked 7 not there are sufficient outages to require a generator? 7 "no"; is that correct? 8 A. I don't remember that direct question. I am 8 A. That's correct. 9 sure that's on their form. I don't remember all the 9 Q. And it also says: Is there adequate 10 questions that they ask or that's -- I am going to 10 reliability provided for the system? And that's checked 11 assume that they would ask that. It's a pretty thorough 11 "yes," correct? A. Yes. 12 investigation of the system. However, Cascadia will 12 13 install a generator at all its sources that it maintains Q. In 2019, WB did not have a generator, did it? 13 14 as far as water systems, due to the customer service end 14 A. Yes. It had a standby backup generator that 15 of it and upholding the expectation that our customers 15 needed to be remotely started -- or, not remotely 16 16 have of Cascadia to provide safe and adequate drinking started. I am sorry. 17 water no matter if it's a natural disaster or an 17 Q. You had to go there? unplanned outage due to whatever circumstance. A. I had to physically go there and start the 18 18 19 Q. Okay. But in terms of the Department of Health 19 requirements, do you recall filling out the boxes that 20 20 Q. So the new generator that you put in there was 21 they ask you about whether or not there are sufficient 21 just one that you could remotely start? 22 outages in order to justify or need standby generators? 22 A. It would auto-start once it sensed a power 23 2.3 A. The boxes filled out are usually done by the outage. 24 24 Q. Okay. So you had a generator that worked, and health jurisdiction officer. 25 Q. All right. Let's look at PCU-13, which is 25 you replaced it with one that worked better for you? Page 297 Page 299 1 joint exhibit 27. This is a sanitary survey from 2019. 1 A. At that system at the time, we had a generator Do you recognize this document? 2 2 that worked. That generator seized-up and stopped 3 A. Yes. 3 working, and instead of replacing it with a standby --4 Q. And if you will look at the first page, page 1 4 Q. Gotcha. Okay. 5 of 28. You will see that's the letter from October of 5 A. -- we went with a full. 6 2019. б Q. Okay. Let's look at -- do you have your own 7 7 exhibits for your testimony? A. Yes. 8 Q. And there are no significant deficiencies, 8 A. Yes. those known with a serious risk to public health, 9 9 Q. If you look at CJL-6. This is the CAL sanitary 10 correct? 10 survey. 11 A. It says that the vents on top of the reservoir, 11 A. Okay. Q. This also starts with a letter. Do you see 12 12 on the exhibit I am looking at, are a significant 13 13 that? 14 Q. Okay. Does that significant deficiency 14 A. Yes. 15 correlate with your immediate risk that you talked about 15 Q. And this is dated May of 2023; is that correct? in any of your water system plans? 16 16 17 A. Yes. The Department of Health feels that the 17 Q. And you will see that it says there are no 18 type of reservoir vent that was originally put on there significant findings? 18 19 no longer has a beneficial use to the users to the 19 A. Yes. 20 system and can collect moisture underneath and has an 20 Q. And if you scroll down to the second page of 21 acute health risk, so that is a corrective action that 21 that letter. You will see that it says: Consider 22 needs to be done immediately, and it was. 22 replacing the reservoir to prevent water loss. 23 Q. Okay. If you turn to page 6 of 28 in this 23 Do you see that? 24 document. Part C, operations and management. There is 24 A. Yes.

Q. This is -- CAL is the one that had two

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we can do that.

Page 300 Page 302 1 octagonal reservoirs; is that correct? 1 then. 2 2 Mr. Hanson? 3 Q. Okay. But it had a leaking reservoir; is that 3 ATTORNEY HANSON: Okay. Thank you, your 4 4 right? Honor. 5 A. Correct. 5 6 Q. When you met with them in May of 2023, was 6 CROSS EXAMINATION OF CULLEY LEHMAN 7 water loss your concern or failure of the reservoir? 7 BY ATTORNEY HANSON: 8 A. Failure of the reservoir. 8 Q. So DOH established the standards for what's 9 9 necessary in order to protect public health, correct? Q. But that isn't recorded on this document, is 10 it? 10 A. Correct. Q. And that's -- those standards, for example, are 11 11 A. No. It is not marked as a significant 12 12 for sizing reservoirs, correct? deficiency. It is in their observations. 13 Q. All right. And if you scroll to what's marked 13 A. Correct. 14 page 4 of 19 on CAL. Do you see where it says on, 14 Q. When back- -- and for when backup generators 15 again, box 9 and 10, does this system experience 15 are required? 16 frequent power outages, and it says "no"; is that A. DOH sets the standard for virtually everything 16 17 correct? 17 that has to do with the water system. Yes. A. Yes. 18 18 Q. Okav. 19 Q. And it doesn't experience frequent water 19 A. Along with Ecology and the local health 20 20 outages; is that correct? iurisdictions. Q. Now, if a project exceeds the DOH standards, 21 A. Yes. 21 they will approve it, won't they? 22 Q. And it appears that it had reliability; is that 22 2.3 A. If a project exceeds the DOH minimums, they 23 correct? A. Yes. Again, this was a system that had a 24 24 still will approve it, yes. 25 25 Q. And so when you have talked today about standby generator inside that I would have to go and Page 301 Page 303 1 start. 1 industry standards, you haven't introduced into the 2 2 Q. And did that one also seize-up? record any industry standards, have you? 3 A. No. That one, we still have. 3 A. I haven't introduced anything in today, I 4 Q. Would you -- is this information that you 4 believe, other than questions to Public Counsel. 5 provided to the Department of Health in 2023? Correct? 5 Q. So you haven't identified who the authority is 6 A. This is the information that was filled out by 6 that established those standards or the criteria for 7 Department of Health on their computer program. The 7 applying those standards, have you? 8 local LHJ is the one that filled out this information. 8 A. I don't understand your question. Q. Did you tell the Department of Health that you Q. Well, the only thing we have is your testimony 9 9 10 had frequent outages on your system or backup 10 that there are industry standards, but we have no idea generators? what they are, do we, based upon the evidence that you 11 11 12 12 submitted? A. I don't remember specifically answering that 13 13 A. The --14 14 ATTORNEY O'NEILL: Okay. That's all the ATTORNEY STARKEY: I am going to object to 15 questions I have got for you. Thank you. 15 that. He is testifying. JUDGE FUKANO: Thank you. 16 16 ATTORNEY HANSON: This is 17 Any redirect from the Company? 17 cross-examination, your Honor. 18 18 ATTORNEY O'NEILL: I think, your Honor, it JUDGE FUKANO: Mr. Hanson, perhaps 19 19 might make sense for Mr. Hanson to go before there is rephrase your question? Q. You have given us no information for us to 20 redirect. Otherwise, they would have to do redirect 20 21 twice. 21 identify what the industry standards are, have you?

A. Today, I have just provided question -- answers

Q. Or in your pre-filed testimony, you have not

to Tad's questions, Mr. O'Neill's questions.

identified any industry standards, have you?

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ATTORNEY STARKEY: We don't have an

JUDGE FUKANO: That seems reasonable,

objection. If that's the order that you want to go in,

Page 306

Page 304 1 A. To my knowledge, we have provided all the 2 answers that have been asked of us. 3 Q. You have not provided any industry standards, 4 have you? 5 A. Just my experience. 6 Q. So. And when you're talking about experience, 7 you mentioned today that you responded to the complaints 8 of customers in deciding what improvements to make, but 9 there is no evidence in the -- that you provided in the 10 record about the number or frequency or nature of those

> complaints, is there? A. I don't believe so.

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Q. Okay. You also talked about building -- or making new capital investments based upon the level of service that Cascadia likes to provide. That level of service has not been articulated, has it?

A. I believe that it's articulated in the dedication we have to serve our customers, with the capital projects that we have taken on.

Q. So you are saying that whatever projects you have built meet your own self-defined level of service; is that correct?

A. I believe that it meets the -- there is no definition, but I believe it meets the standard that the customers expect from Cascadia Water.

the witness to complete his answer before proceeding to the next question.

A. Like I said, we didn't add any customer comments to the record.

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Q. And those thank-you notes actually occurred after you installed the generators, correct? You didn't have those before installing the generators.

A. Correct, because they were thanking us for the generators.

Q. Now, when generators are not required under the DOH criteria, Cascadia could still install those generators if 50 percent of the customers in that system voted for the generators, could they?

A. Could you please clarify. Cascadia can always install the generators.

Q. Okay. But in terms of satisfying customer requirements -- or, demands, DOH regulations provide 17 that a vote of more than 50 percent of the customers 18 would be necessary in order to install generators, 20 correct?

> ATTORNEY STARKEY: I am going to object to, one, foundation. We are not -- I am not sure what DOH regulation he is referencing here. I am also going to object to the extent that he is mischaracterizing whatever DOH regulation he is referencing here, as well.

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Q. Okay. And there is no evidence in the record about what the level of service customers expect, is there?

A. I think that there is some spots in the record that that's talked to in my testimony, especially about generation being installed at all the sources and the SCADA system being able to respond immediately to any action that is going on at one of the well sites.

Q. So have you submitted anything that indicates that customers have demanded that their systems have SCADA systems installed?

A. We haven't submitted any customer comments.

Q. And in terms of generators. You -- you know, your testimony was that no one's ever complained about having water when the lights go out. Other than that, is there any evidence about what the customer expectations are?

A. There has been a multitude of thank-you emails that have come in with systems that have had generation added --

Q. They are not in the record, though, are they?

A. Like I said --

ATTORNEY STARKEY: Your Honor, can we at least let the witness answer before he interjects?

JUDGE FUKANO: Mr. Hanson, please allow

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JUDGE FUKANO: Any response, Mr. Hanson? ATTORNEY HANSON: Well, if he -- if he wants to testify he has no idea. But he has testified about a lot of DOH regulatory requirements today, so I am exploring if he knows about this one.

JUDGE FUKANO: I am going to sustain the objection for now, but you may be able to lay some additional foundation to this line of questions, Mr. Hanson.

Q. Do you know whether DOH regulations provide for a vote of customers in order to install generators where generators are not otherwise required by the DOH criteria?

A. If you could point to that?

Q. Okay. You don't know about that regulation?

A. I don't know about it the way that you are asking it. So if you could point to that, I --

Q. Fair enough. No, that's good.

So Cascadia is replacing water meters at a cost of \$700 a meter; is that correct?

A. I think all the meter change-outs differ on meter type, system, and things. But Cascadia, yes, is replacing water meters.

Q. And the meters they are replacing are still functioning, correct?

Page 308 Page 310 1 1 A. Yes. A. It could be. 2 Q. And the current water meters do not present a 2 Q. Okay. So did Cascadia ever calculate the 3 health issue, do they? 3 relative cost effectiveness of new meters versus the old 4 A. Not that we know of. 4 meters? 5 Q. And replacement of water meters -- well, let's 5 A. No. The meter replacement was part of 6 put it this way. Are there other capital improvements 6 Cascadia's overall capital plan that was -- that went 7 that have a higher priority than replacing water meters? 7 forward, and that's what we have continued to do. 8 A. In my opinion, yes. However, the water meter 8 Q. But just because it's part of your capital plan 9 replacement needs to happen. The water meters do have a 9 doesn't mean it's necessary, does it? 10 life expectancy on them. 10 A. It means that it's necessary in the fact that 11 Q. But the replacement of water meters could be 11 most of the meters are past their life expectancy and 12 postponed while Cascadia addresses more urgent 12 they need to be replaced to insure the accuracy of the 13 requirements, couldn't they? 13 meter. 14 A. Water -- the water meter replacements are 14 Q. So let's talk about economies of scale. Now, 15 15 when a reservoir is built -- each -- each reservoir is trying to keep track of the water usage as accurately as 16 possible to help our customers. A lot of the -- all of 16 designed to meet that particular system's needs; is that 17 the new meters we are installing now have a leak 17 18 detection capability on them so we can alert our 18 A. Yes. With future planning involved, yes. 19 19 customers if they have a leak, over 24 hours of constant Q. And each reservoir needs to be designed for the 20 water use, when we go through that system. 20 particular site that it's occupying, correct? 21 Q. But when you say when you go through that 21 A. Correct. 22 system, you're referring to the fact that you need to 22 Q. And so you need a separate engineering report 23 2.3 drive by those meters in order to read them, correct? for replacing a reservoir in each system, correct? 24 24 A. Yes. It was more cost-effective to go with A. Yes, unless it's in the master plan. 25 that style of meter than to go with the remote-read 25 I guess, can you clarify what you're meaning by Page 309 Page 311 1 because of the number of systems that we have. We have 1 an engineering report. 2 to essentially put radio towers, one or two, in every 2 Q. Well, there is -- there is no one-size-fits-all 3 system. And so it was a lot more economical to go with 3 solution in terms of reservoirs; each -- each system 4 the drive-by, if you will, meters. 4 needs its own particularly designed reservoir, correct? 5 Q. So Cascadia doesn't know if there is leakage 5 A. Correct. 6 within a 24-hour period unless it drives by the property 6 Q. So the fact that under single tariff pricing, 7 7 you have a bunch of systems in common ownership, you twice, correct? 8 8 don't experience any economies of scale when you replace A. It would only have to drive by once to pick up 9 9 reservoirs simply because there is single tariff that information. 10 Q. Well, once to establish a baseline and then a 10 pricing, do you? 11 second time 24 hours later to determine whether there is 11 A. I would have to rely on our financial expert to 12 12 any use and the extent -give you that kind of --13 Q. Well, this is a practical question. A. That's not how this works. The meter will save 13 14 an alert on it if water has continually gone through the 14 A. -- information. 15 meter for 24 hours. So once the operator drives 15 Q. You need to -- you need to -- you don't get a bulk rate discount on replacing reservoirs, do you? 16 through, he will know. It doesn't have to have a zero 16 17 read, essentially. And then come back and do the 17 A. No. The only discount that we receive -- or 18 calculation. 18 type of discount we would receive on reservoirs is 19 Q. Now, the old meters, you don't really -- it 19 building it at a standard size. 20 doesn't require any special equipment or expertise in 20 Q. Same occurs when we are talking about replacing 21 order to read those meters, does it? 21 water mains. Replacing a water main is basically, as 22 A. No. It just takes more people, more man hours. 22 Cascadia estimated, I believe 150 to 200 dollars a foot, 23 Q. And in fact, I believe you just testified it 23 correct? 24 could be performed by an eight-year-old boy such as 24 A. Correct. For large mains, yes. 25 25 Q. Yes. And that figure holds true regardless of yourself.

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whether you're replacing the mains of one system, you know, on Whidbey Island or another -- two systems, including one on the peninsula. It's still going to be 150 to 200 dollars a foot.

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Q. So no economies of scale there, correct?

A. They both would be paying the exact same. So I'd see that as an economy of scale. And again, I am not a financial expert.

- Q. Same for booster pumps. It's not one-size-fits-all. Each needs to be sized for the system. Correct?
  - A. Correct.
- Q. And for generators. Even there, it was not one size fits all, correct?

A. That's correct. Some systems have multiple generators. Some systems have singles.

- Q. And water meters that we were just talking about; the cost is -- per meter is going to be the same, regardless of whether it's installed in one system or two systems, correct?
  - A. Correct.
- Q. So under single tariff pricing, the only economies of scale for Cascadia is, you know, back office operating costs like the billing systems, your

clear, the note did not refer to regulations.

ATTORNEY HANSON: Well, are there -- is he mistaken in anything else as to it?

MATTHEW ROWELL: It's my handwriting. ATTORNEY HANSON: Never mind. I take that back.

- 7 Q. So -- so, now, you also mentioned in your 8 pre-filed testimony that single tariff pricing can 9 enhance Cascadia's ability to provide quality of 10 service. Do you provide good quality of service without 11 STP, single tariff pricing?
- 12 A. I believe we provide quality standard service.
  - Q. And -- and the quality of service would be the same regardless of whether there is single tariff pricing or not, correct?
- 16 A. I believe that Cascadia will always provide 17 good service.
- Q. Also, in your pre-filed testimony, that single 18 tariff pricing would result in reduced customer 19 confusion by reducing the complexity of the rate 20 21 structure, correct?
  - A. Absolutely.
- 23 Q. Okay. So -- but whether single tariff pricing 24 or individual tariffs are applied, the bills that 25
  - Cascadia sends out to customers all have the same

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#### management, that type of thing; is that correct?

A. That is a type of it. I think we have also just demonstrated that -- you stated that the meter change-out is the same, the line footage is the same.

- Q. But economy -- you know. You understand that economies of scale means the more you do, the lower the per-unit prices?
  - A. Yes.
- Q. Okay. And so in terms of what you're doing -and what was that note that you were just passed? What does that say?
  - A. It says: Ask for the regulation.
- Q. Okay. So -- so the -- are you aware of any regulation about economies of scale?

A. No. I am -- not that I am aware of. Again, I am not the financial expert here.

I know that it's been a standing tradition at the Commission to go for a single tariff pricing, and based on economies of scale. I believe that our testimony supports that, Staff supports that, and Public Counsel supports that.

Q. So can --

MATTHEW ROWELL: Excuse me. I'd just like to clarify something. You did ask about the note, and Culley misread the note. So just so the record is

information and format, don't they?

A. Yes.

3 Q. Yeah. So you tell the customer the quantity 4 used, the price per block, the base rate, the total.

That kind of information is in the bill, correct?

A. Correct. And --

7 Q. And that's --

8 A. -- that's --

Q. Sorry.

A. -- how you -- and you understand your bill.

11 However, some new customers and some customers don't

12 fully understand their bill and like to go on our

13 website and look at our tariff pages, and sometimes --14 or, a lot of times they get confused on what tariff they

15 are under and how to apply that.

> So it's more than just you or I trying to read this bill. It's trying to look out for the whole Cascadia base and try to understand that here is one rate, here is what you pay, and it's easier for them to see and to calculate.

Q. So if they go beyond looking at their bill and looked at your website, you are saying they might be confused?

A. I am saying that with multiple tariff pricing, when they do go to our website, it's difficult for them

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sometimes to figure out in what system or jurisdiction they are in or under what tariff page they are on.

- Q. Okay. But if each -- without single tariff pricing, if each system has its own rate structure, the customers are paying for the costs that are related to the water system they are connected to, correct, and only the cost?
  - A. Correct.

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- Q. Okay. And they have a better idea of what's going on in their -- on their own system than one that's 10, 20, 30 miles away, correct?
- A. I don't know if I would -- I believe there may be certain customers that do. But as a general overview, I don't -- I don't believe that.
- Q. Well, they have a better idea, for example, of the number of power outages on their system, correct?
  - A. Again, I don't -- I don't believe that.
- Q. So they have a better idea about the number of disruptions in water system on their own system rather than some neighboring system, correct?
- A. Depending on the situation. That might be true. I bring that up because it's hard for -- each individual service connection is different across our whole entire service platform. You at Goss Lake Acres, have a generator that sucks out of the system. So even

Please direct your -- please direct only questions to the witness, Mr. Hanson.

- Q. Well, the example of size. For individual customers, they are going to have a much better idea of power outages and water losses on their system than they are on some other systems; isn't that correct?
  - A. I -- I view it differently.
- Q. So you're saying that whether they are being built for their own system or for 30 systems across a broad area, they are going to have the same level of understanding of what they are being billed for. Is that your testimony?

ATTORNEY STARKEY: I am going to object to the extent that its misstating testimony by Mr. Lehman. He can answer that if he wants to.

A. Can you repeat that, Kent, please? Mr. Hanson?
 Q. Under single tariff pricing, do the customers
 know how much their bill is affected by capital

investments on other systems?

A. When we send out a note, they are notified, when we file for a rate increase, what their impact

when we send out a note, they are notified, when we file for a rate increase, what their impact would be. So under a single tariff pricing, when we send out our notice of a theoretical new rate case, then they would see what that bill would be at that point. But currently, no. Each individual system knows what

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prior to us installing the generator, you would never see a loss of water. So our customer base in that system, your customer base would not notice a water outage, where somebody else on the system would. So I don't think that just because you're in that service area, or if you're home, or in any regard such as that, you would notice a water outage.

- Q. But my homeowners association doesn't have a generator.
- A. You used to, that was functional for those booster pumps.
- Q. That's been not in function since we disconnected the wells and connected to Cascadia.

ATTORNEY STARKEY: Your Honor, I am going to object to this. This is argumentative. And he is, I think, testifying, as well. There is no question there. That was just a back-and-forth.

ATTORNEY HANSON: Mr. Lehman raised the example. I am entitled to determine whether he knows if whether his example is correct or not.

ATTORNEY STARKEY: There was -- again, your Honor, there was no question. That was him arguing with the witness, and we object to that.

JUDGE FUKANO: I will sustain the objection.

they would go up individually.

- Q. But -- and Cascadia's bill to the individual customer does not tell a low-cost customer how much of their bill is subsidizing higher-cost systems, does it?
  - A. That's not part of the bill. No.
  - Q. No.

JUDGE FUKANO: And apologies to interrupt, but would you please activate your camera, Mr. Starkey, just for purposes of objection. I neglected to mention that earlier.

ATTORNEY STARKEY: No problem, your Honor. JUDGE FUKANO: My apologies.

CULLEY LEHMAN: Kent, did we lose audio? Can you still hear us?

ATTORNEY HANSON: I have gotcha. Thank you. And I am just looking.

- Q. So in terms of the system differences here. The various systems have different water chemistry, correct?
- A. Yes.
- Q. And some systems might have manganese or arsenic or a coliform issue, and some systems would not, correct?
- A. Correct.
  - Q. So some systems would need treatment and some

38 (Pages 316 to 319)

Page 320 1 would not, correct? 2 A. Correct. 3 Q. Some would need booster pumps, some would not, 4 correct? 5 A. All of our systems need booster pumps. 6 Q. But they need different numbers and different 7 sizes of booster pumps, correct? 8 A. Yes, correct. 9 Q. Your systems would have different numbers of 10 power outages, correct? 11 A. Correct. 12 Q. They would need a different number of 13 generators, different size of generators, correct? 14 A. Correct. 15 Q. So all in all, each system has a different cost per gallon of water delivered, correct? 16 17 A. Correct. 18 ATTORNEY HANSON: Thank you. I have no 19 further questions. 20 JUDGE FUKANO: Thank you. 21 Any redirect from the Company? 22 ATTORNEY STARKEY: We have a little bit. 23 Yes, your Honor. Thank you. 24 /// 25 ///

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Q. There was also a line of questioning about capital planning. Can you just give me, high level, can you explain how Cascadia will go about capital planning.

A. Yeah. The capital plan has always been in the master plan. We try to look at each system individually and figure out what we need to do for that system and then try to prioritize it with the systems that we already have or are acquiring. That then goes to a budgeting process. That we sit down and go back and forth on what we need to do to achieve the best customer satisfaction and the safest water quality, you know. And definitely, the water quality is on the forefront of what we are planning for, and the reliability.

Q. There was also a line of questioning by Mr. O'Neill about budgeting and how -- the conversations going back and forth. Can you explain to me how you go about creating the budget.

A. I have to justify every dollar going in. There is a lot of capital plans that we do that we submit into the corporate office for the finance department. And there is pushback. We need to justify that to our internal Company why we need that level of capital and that project is a necessity.

We have been putting off projects. There are projects that are still getting put off today because of

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REDIRECT EXAMINATION OF CULLEY LEHMAN BY ATTORNEY STARKEY:

Q. So, Mr. Lehman, I am going to -- this was before lunch, but do you remember a line of questioning about projects that were from, I think, 2003 and a previous plan?

A. (Nodded.)

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Q. Can you explain why those projects weren't done versus why they might be done now.

A. A lot of it was capital. You know. Northwest Natural does bring that to the table, and the access to capital in order to perform upgrades to the system that have been deferred for so many years. Those projects, I believe you're referring to Mr. O'Neill's questioning about the 2003 to 2008 master plan, and those were identified as projects that needed to be done at that time. That's over 20 years ago. That maintenance has been, unfortunately, deferred. And we were being reactive instead of proactive, and that's not what we want to call acceptable to our customer base. We want to be, you know, giving them safe and reliable drinking water for the years to come, and these projects needed to be done. And as he pointed out, you know, that master plan was done in 2003 by a different engineer calling that out as projects that needed to be done.

budgeting concerns and impact to customers. We have tried to address the -- in our opinion, the highest risks to water quality and to customer service.

You know, that's -- that's why the generators and SCADA are such a driving factor of Cascadia on our water systems that we have. We want to ensure that no matter what happens, to the best of our ability, our customers are going to have water. And the SCADA system allows us to know what is going on in real-time. We know the levels of the tanks. We know what the pressures are. We have an idea of how long the pumps are running, which will indicate leakage in the system. It just gives us another essential set of eyes on each system. So it's almost like having 30 more employees. with these systems. They are very robust. They are very adaptable to handheld devices and computer systems. So we are able to monitor it in real-time on our phones and our -- and our computers.

trying to address are the leaking reservoirs. You know. Two of them were planned, at WB and at CAL, and the Estates reservoir came in as essentially an emergency repair, due to a corrective action.

The corrective action we filed on that

The other capital things that we have been We have 30 systems. We have replaced three reservoirs.

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significant finding for DOH was to replace the reservoir, and that's what we did. That also entailed a new pumping system. And due to limited space, we added the filter system that was needed, as well, one of the wells that was 60 percent over the MCL for manganese. And we were able to put that in now, achieve a higher water quality, and save a whole entire building that would have needed to be built at a future time. Just because of layout, with the creativity of our engineers, we were able to get that fit in there, so it saved a whole building cost at that point.

The other things that we have started doing, again, are the meters like Mr. Hanson was asking about, but those are digital drive-by read meters. They are way more accurate. We can detect leaks on systems. It's easier for us to show individual homeowners that they have a leak, rather than, there has always been a leak detector or a leak meter on -- a leak dial on the meters, which, some of the customers, it's hard for them to get down and see that to show them that -- prove that they have a leak, so this kind of mitigates that factor.

It integrates with our billing system so we can ensure that there is only -- you know, it's downloaded to the database and then uploaded into our billing system rather than two or three people out in the field,

as bill impact to customers, and that's an open dialogue conversation with myself and our regional manager.

And then if a project was to come in as an emergency, that takes a different path than a project that comes in that is not essentially an acute health violation. But there are projects that we try to plan out for that have been getting pushed. There are projects that once Cascadia developed its first master plan, have been pushed in order to facilitate these other projects in the priority level that we feel fit, and that's addressed, you know, quarterly with my regional manager and myself and then the annual budget setting process.

## Q. Can you briefly explain, what is the purpose of the master plan.

A. It's to help guide the Company and the Department of Health, the Commission, and Department of Ecology in the overall outlook plan of what that water system and those water systems underneath that company umbrella is going to achieve in the next five to extended range planning look. It helps to identify certain needs in the plan. It documents it well. As Mr. O'Neill pointed out, 2003, you know, those projects were there then and needed then, and that was called out by a different engineer than what we -- what we had.

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one person writing the numbers, then translated into our billing system. We are all human. Mistakes are made. And customers are, you know, impacted by that. We always address that and deal with that as best we can and as quick as we can, but we are trying to alleviate that from happening.

Other than that, it's really down to the master plan and the planning documents, and that's why we do what we do. That's what the master plan is, is, it is a future looking, forward thinking, projects that need to be done for each of the individual systems. And fortunately, we have acquired enough systems that a master plan isn't done for every single one of them. It will be. And it will still state that SCADA generators will always be installed and that acute health violations or a health risk will be addressed first and foremost.

Q. So Mr. Lehman, I want to hone-in on one -- on a couple other topics. One is the discussion about budgeting. Can you clarify, just, every project that you might have in the budget, does that get approved, or how does that work?

A. Yeah. So every project I have in the budget does not get approved. There is definitely things that we need to think about and that we do think about as far

And it kind of keeps a record in that regard. If I

understood your question correctly.

Q. Mr. O'Neill also went down a line of questioning about alternatives. Can you explain how Cascadia Water or you generally consider alternatives

when you're approaching a project.

A. Yes. I mean, you know, the worst altern---there is always alternatives. There is always
alternatives in hindsight. The worst alternative that
we can have is do nothing and wait.

The alternatives for reservoirs, there is lining potential. You can line certain reservoirs in certain different applications. However, while doing that, it has proven successful for some reservoirs. Others, it has not. It doesn't produce a structural benefit to the reservoir. So if it's structurally unfit, there really is no repair for that, other than going in and physically putting in some kind of reinforcement.

As far as cracks and trying to seal that, depending on the application. The design manual calls out specifically that it needs 48 hours to seven days to cure, depending on the product. That's not counting drying time of the reservoir once you -- because you have to take it offline to dry it; prepare the concrete

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for whatever the manufacturer states for the proper application.

I believe that in Mr. Duren's testimony, he pointed out the fact that it could have been done -- on his calculations, was about \$125,000 for just the coating. That doesn't count the down time of that large reservoir with fire flow and maximum daily demand of the system for those individual users. That also doesn't take into account any structural need or inspections done. To get a structural engineer out there, I think we have projected it at around \$75,000. That is roughly \$200,000 for what he calls in his -- some of his testimony is a five-year, in a sense, lapse of installing a new reservoir, or a -- I am sorry, I can't come up with the exact word that he used. But the deferral of replacing the reservoir would be put off five years. Well, the five years divided by the \$200,000 implementation of that, you are still going to have to build a new reservoir at the end of that. Or sooner. It will seal cracks, but it will not structurally maintain them if the concrete starts and keeps cracking or if root penetration is -- is there.

Q. So Mr. Lehman, if the -- if Cascadia Water has the project that is identified, can you explain whether or not it's obtaining bids, or how is it making sure

use for your system, which is identified by each system,

2 if it said that you had to build a 50,000 gallon

3 reservoir, that would potentially be more money to build

it to that exact size than to build a 65,000 gallon

5 reservoir because of the standard lift sizes of the

6 reservoirs. So they come in five foot increments and

7 different diameters. So that extra concrete cost I

8 think we laid out for the CAL water reservoir was a 8.1

percent increase on cost and expanded system capacity
 storage of 25 percent. And that's the way that the math

essentially works for the concrete reservoirs.

Q. We will actually get into the individual projects, so let me go ahead and start on that with WB Waterworks. There was a line of questioning about why you included a booster pump. Can you explain. Why did you install the booster pump for WB Waterworks?

A. There was always a booster pump. There was -there is customers on the top part of the system that
always had a booster pump. It just -- I don't know why
it was not mentioned in that previous master plan. My
only thought is that it was a small enough booster pump
that it didn't warrant a explanation. The current
design shows that booster pump serving those customers.

We were also able to utilize that booster pump to back-wash our filter. Essentially, that's the -- the

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### that it's going about at least cost?

A. Cascadia Water always solicit bids. Out of all these projects, the lowest bid was accepted on every one of them. I think we have provided all of those, or near all those that were asked for in the DR to Staff and, I believe, to Public Counsel. It's always the low bid. And we try to use industry standard as much as possible, and I say that in the fact that we chose concrete reservoirs because they have a long life, service life. They are fairly inexpensive to erect, as opposed to steel, glass lined, fused reservoirs that are out there that have more of -- if you see a painted reservoir, that's essentially a metal reservoir. Those are substantially more money. There is a little more maintenance with the concrete reservoirs because it's concrete. However, we have been dealing with those, so that's a -- pretty much a maintenance standard that we deal with day in and day out. There is other protections that are needed on steel reservoirs that we don't have to deal with with concrete, so that's a benefit to us. as well.

The other -- the other thing with concrete reservoirs is, they come standard five foot lift size, so meaning that if you were to build a reservoir to the exact spec of whatever daily demand that you chose to

cleaning, or the regeneration of our filter media. We filter water all day and at night for roughly an hour. The booster pump comes on and runs backwards, flushing out all the media, so it ensures the long life of the filter and the media.

We were able to do that instead of upping the size of the -- all four of the well pumps to have the capacity to do it on their own. We would have had to upsize into the 15 and 20 horses rather than the seven-and-a-half's that we do now, and we still would have had to have a booster pump in order to supply those customers on the top portion of the system.

Q. So Mr. Lehman, Mr. O'Neill asked a question about there only being a couple individuals that that booster pump was related to. If that booster pump was not installed, what would that mean for the filtration system and for those customers?

A. So for the customers, if the booster pump wasn't installed, that would be a plumbing code violation. That would give them less than the 30 psi that's required to come to their house.

And for the filter system, if we didn't have the booster pump hooked in to the filter station, we would have had to upgrade the well pumps in order to back-wash the filter. There really is no alternative to

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the back-wash of the filter, the cleaning of the filter that needs to happen, depending on usage, let's just say daily, but sometimes multiple times. Sometimes maybe every other. But that is a process that has to happen in -- in the filtration process.

And so we were -- like I said, we were able to alleviate having to put in four 15 horse to 20 horse pumps and stay with seven-and-a-half horse pumps, which drastically reduce the overall cost of the project.

Q. So I want to now switch to reservoir capacity here. And specifically, can you explain why you built the Estates reservoir at the capacity that you built it.

A. Like for like. I mean, we built that system; it's actually -- it's actually smaller than the reservoirs that they had there previously. We had future growth in mind there, but that size was adequate to what they had.

We like to stay with that standard because of the standard of service that we try to rely on as Cascadia to serve our customers. They had -- they had a lot of standby storage. They were used to having that. They -- they used, you know, a significant amount of water. They also have fire flow out there, so. And site-specific. You know, Cascadia's systems predominantly are not multi-location systems. We have

a quarter percent more, or 25 percent more standby storage only costs eight percent of the project. It seemed irrational to not do that, with the constraints that we had on that piece of property.

ATTORNEY STARKEY: Nothing further, your Honor.

JUDGE FUKANO: Thank you.

Are there any questions from the Bench for Witness Lehman or Witness Rowell?

10 COMMISSIONER DOUMIT: Yes. Thank you, 11 your Honor. For both, actually, starting with 12 Mr. Lehman.

EXAMINATION OF CULLEY LEHMAN BY COMMISSIONER DOUMIT:

Q. You said on at least a couple occasions, in my notes, why, in 2003, capital projects weren't completed. And I think I am quoting you, or paraphrasing what you said. It was lack of access to capital. Can you tell me what you mean by that, actually.

A. So that -- that specific reference was to the 2003 master plan for the WB system, which was a Lehman Enterprise system which was owned by my father and my uncle.

They had -- they did not have the capital to invest into that system. They knew that it was an

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to make sure that we are building these reservoirs of ample size in this designated area that we own or have an easement for, for now and into the future. We don't want to miss a growth target and have to rebuild this thing in 20 or 30 years because there is simply no more room on that site. We cannot build over where the existing reservoirs were.

## Q. And what about CAL. Why did you build the CAL reservoir the size you did?

A. The same -- the same reason there, as well. There is also that, you know, the ADU, the connections are going up. I believe that that is just under a guarter of an acre lot. It's in a triangle shape. And we had to fit a round reservoir in it. And unfortunately, the way that that was laid out prior, at its first owner, they tried to build a reservoir there. And due to the size of the lot, the reservoir went over the property lines. They had to do a boundary line adjustment there. And they made it very tight and very specific that we had to deal with. So again, there, there is no more room on the CAL site for an expansion of that system, so we needed to take that into consideration when we were building it. Again, that's the one that I pointed to in my testimony, that by building it that extra -- the extra gallonage, you know,

issue, and that's why that it was called-out. They -you know, they weren't trying to -- to pass the buck, if you will, and admit that this was -- there was not an issue here. There was an issue, and it was an issue

back then. They just simply did not have the finances in order to build that reservoir.

## Q. So no access to equity or credit, then. Is that what you're --

A. Correct.

## Q. Okay. He couldn't get a bank loan you don't think?

A. My understanding is that they attempted to a few times. 2003 we came in for a rate case. That was part of the plan going forward.

The next plan that they should have done was part of those upgrades. And of course at that point, they could not get a bank loan, due to the securities issue of trying to secure that note.

Q. So had they been able -- I am asking kind of a hypothetical, but. Or asking you to speculate, I guess, but you may know.

Had they been able to finance those projects with the WB system that you pointed out in 2003, they would have done so?

A. Oh, absolutely, yes, they would have done that.

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The CAL was al- -- CAL reservoir project was also called-out in, I believe, 2008, if I am not mistaken. I could be off on the years. And the CAL master plan, whatever year that was. It might have been '14. Anyway, that one. They would have done that one, as

The same with the Estates reservoir was called-out in -- by its previous owner that it had cracking. And he was trying to seal it. And again, there, he didn't have the financing to replace the reservoir at that time.

And that -- that has been the true benefit of Northwest Natural, is, unfortunately, it is -- it costs a lot of money to replace these infrastructure projects and these -- these plant assets, but they haven't been done for 50 years, and they are going to last 50 years.

- Q. So to that point. Assuming there was capital along the way to do these projects, they would have been passed through in rates along the way?
  - A. Yes.
- Q. Okay. And they weren't. So you have got deferred maintenance. You have got deferred rate increases along the way, as well. Is that an accurate statement?
  - A. Yes.

published. What does that mean? Published to whom? Where?

- A. Commissioner, at a minimum, we would put that on Cascadia's website. We might -- I guess there is some details that aren't in here. I believe we would -could notify our customers through bill inserts that the plan was available on the website, as well.
  - Q. Okay. Would it be filed with the Commission?
  - A. That's certainly something we -- we would be more than willing to do.
- Q. Okay, great. Is there a date certain that the plan will be published?
  - A. The --
- Q. These are details, I know, so --14
  - A. I know.
  - Q. Yeah. But I appreciate you doing your best to answer.
    - A. There is a date certain for the meetings which are to be held, you know, a year from the effective date, so the plan should be completed and published, you know, a reasonable time in advance of those meetings. But no, the -- the settlement didn't specify an exact date
- 24 Q. How will the Commission know and the customers 25 know when the Company has complied with this provision?

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COMMISSIONER DOUMIT: All right. Mr. Rowell, for you.

**EXAMINATION OF MATTHEW ROWELL** BY COMMISSIONER DOUMIT:

Q. Tad Robinson O'Neill asked a few questions about the settlement stipulation at paragraph 17 that Cascadia publish a capital plan. I think this is for you. Maybe this is for both of you, but. I just wanted to get in a little more detail about what the terminology means, if you are able to sort of, you know, answer that.

COMMISSIONER DOUMIT: Do you want to look at the --

ATTORNEY STARKEY: Yeah. Where is it? COMMISSIONER DOUMIT: The settlement stipulation, paragraph 17.

COMMISSIONER RENDAHL: I don't know that there is an exhibit number for that. We can probably assign a number later, but for now.

- Q. Just let me know when you have read it.
- A. Yes. We read it.
- Q. Okay. Staff may want to listen, too, just in case you have answers later.

First of all, it says the plan must be

A. Mr. Lehman can tell you that.

FURTHER EXAMINATION OF CULLEY LEHMAN BY COMMISSIONER DOUMIT:

A. We would be notifying Consumer Protections here at UTC. I already spoke with Melissa about, I would like them at the meeting. I would also like to invite -- extend the invite to Department of Health and to Department of Ecology. I don't know if they will come, but we will definitely invite them. We want to try to open this up to as -- as much transparency as possible here. We want the customers to understand the capital projects that are coming, the capital projects that are needed, and try to do our best to answer those questions. That's what we have been trying to do. But in a more consolidated rate, getting everybody together, and understanding, and not having confusion we are doing this over here, and this is going up here, this is going here, and going up here. It would essentially -- I think, right now, Cascadia has seven different tariff

- 20 21 rates. So to try to get those 37 -- or, excuse me,
- 22 those 30 systems broken-up into seven different meetings
- 23 would be a little hectic. I am sure that we could do
- 24 it, but that would be a little hectic. That's why we
- 25 think that, in this stipulation, with the single tariff

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pricing and the meeting to customers, would be
advantageous to us, to Staff, to Department of Health,
Department of Ecology. I know that they have both been
inundated with a number of data requests, as well. And
that, I think, overall is what this capital meeting and
capital plan would entail. But no, there has not been a
date of when we would file this with the Commission
before the meeting.

### before the meeting. **Q. Okay.**

Just to continue. Just to try to define these terms. You had covered published the capital plan, identified the capital projects. Just a little more clarity on projects. How does the Company define "projects"? And I think you pointed back to some of the plans and – you know. But are these projects total company cost or system level costs? What does a project sort of look like? Does that make sense, that question?

A. Yeah. I think a project, to us, would be, in a not so narrow way, any project that involved us spending capital on a plant asset. Putting in a pressure-reducing valve, a new reservoir, a filter plant. A booster pump station. I don't think that this was intended to say every time we needed to replace a booster pump or a well pump, but anytime we were going to add another plant asset. If a filter was needed for

isn't with Staff. But I think it's more directed towards enhancements of the system and things that need to be done, if any directive letters or anything like that has come in.

Q. And I think you already answered this one, based on what you envision after the capital plan goes out, and the sessions you would hold with customers, but, I mean, what will you do specifically to facilitate customer feedback?

A. I know for sure that it's going to be videotaped and recorded. We will try to do our best to take minutes there.

I would like to say that we are going to work with the consumer complaints department to figure out how the best way to compile that information in those comments is going to be. But to answer that specifically right now, I don't have an answer.

18 COMMISSIONER DOUMIT: Okay. Thanks. 19 Nothing further for me.

COMMISSIONER RENDAHL: Thank you. So just to follow-up on that.

EXAMINATION OF CULLEY LEHMAN BY COMMISSIONER RENDAHL:

Q. So I appreciate that you're going to collect

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a system. Or a reservoir. Significant main line replacement was needed. Things of that nature I think is kind of what the spirit of that settlement part was -- was to reference.

Q. So the \$150,000 threshold; is there a concern that that could be -- a project could be unbundled, taken under that? Say, a main line, it could be broken into segments to get it under 150? I am not asking this in an accusatory way. I am just trying to, again, define the term, so. Is it -- you know, what is the -- you know. There is a potential that a project could be unbundled; that you could get below the threshold? I'm asking if that's in any way the intention here.

A. That is definitely not the intention here.

That threshold was kind of set because that would be like more of, a booster pump station had to get rebuilt. Something of that nature that would be under that threshold. You know, we would always try to inform customers on that, but I don't think we would spend valuable meeting time going over something of that. You know, unless it was warranted. You know. A vehicle purchase these days is close to that for a commercial vehicle. We don't think that that's a warranted discussion point necessarily for -- for this meeting.

This is my opinion, talking about this. This

these comments and feedback, but what does -- what's the purpose of that? Is that so the Company will actually respond to the feedback; do something in response to it? That just kind of begs the question for me you're going to have a lot of feedback, but then what are you going to do with it?

A. No. Thank you for that question.

We are going to be mindful of it. You know.

We want to take that feedback and help educate our customers on why we are doing this. The manganese issue and things like that on some of these systems, why we are filtering it. We want to point them to Department of Health. We want to provide that information that shows why this secondary contaminant is now on the list to potentially become a primary. We want to show the Department of Health has changed their stance on manganese, itself, and why those levels are set, and why we need to do filtering to take that out of the water.

On the chlorinated systems, if they have questions or that gets implemented, we want to be able to explain to them better how that happens, what chlorine is, and why we are doing it.

I think that we are trying to use all the comments that we get as a learning tool for, going forward, informing our customers. We try to do that to

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the best of our ability currently. We have held a number of different meetings. We have sent out a number of different publications. We have tried to -- you know, when this rate case all started, you know, we -- we armed the front line workers with cards, directive cards to contact either Commission Staff or the Public Counsel to be able to make their comments and things like that.

We have tried to answer everybody back as quick as we can. Cascadia, as far as employees, is, I would say, fairly low, and we all do a lot of work to try to maintain with what we have. And --

Q. I guess maybe I hear you thinking that you need to educate the customers based on what you're doing, but will you take their feedback and would that change what the Company is doing? That's the -- I mean, is there something the customers could tell you that might change your mind in terms of for priority of a project? That's what I am asking.

A. And a simple answer, yes. That will not change the answer on a -- obviously, on a DOH directive or improving water quality, but that would have some play in, for instance, extending fire flow where fire flow isn't at currently. If we were planning that on a project that was coming up and they didn't want that,

Once that plan is approved, it will have a capital plan in it, and it will have priority levels listed already in that plan. That's what we will submit to the Commission once that is complete.

### Q. Okay. So they are connected.

A. They are connected, and the meeting that will take place a year after the effective date will be essentially those priorities that we took, the ones that we are actually going to enact that year or we have taken on since this rate filing until that process takes place.

Q. Okay. So. The settlement stipulation refers to multiple mast- -- it refers to master plans. So is there one master plan for the Company or are there multiple master plans?

A. There is -- there is one main building document for the Company. All of the other areas, all the other systems are falling into that, meaning that the Lehman and Sea View systems were the first acquired; their master plan is done. Estates, Monterra, Discovery Bay, and Diamond Point, those are the ones that are currently at Department of Health waiting, pending approval right now. The next ones will be to finish off the old Aquarius systems, which are, again, in the Southwest section. And then it will be time to revisit the

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that would be something that we could discuss with those homeowners.

I am sure that there is other examples that I am missing, but. But absolutely. We are not going to just take this, put this in a box, and say, "We did our meeting, here we are again." That's not the intent of what we are trying to do. We are trying to learn from them, as well, of their needs. And I think that it might surprise. A lot of the customers want more out of their system. And try to meet that -- those needs of -- of those customers.

Q. Okay. So going to the next paragraph in the settlement stipulation, which is paragraph 18, and that's the prioritization section. And so just to start off with, how does this paragraph work with the prior paragraph? So you will have your capital plan, which, I think I understood your prior testimony that that would be a part of the master plan or is it going to be a separate document?

A. So I think, with the stipulation, we are going to file our master plan that has been submitted to the Southwest region in June, where, we have gotten that back now. We are waiting for the final comments to come in. We will also have a public meeting on that. And that will get filed again with Department of Health.

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Northwest Water Services, which we acquired. Those will be moved back into the Northwest subsection for approval there.

So we are taking these piece-by-piece as we get them and trying to combine them. Ultimately, there will be one plan. But for right now, it will be the Southwest region. And I think that's also the hopes of this capital meeting: We will be able to address the other systems that are either in the Lehman Sea View master plan currently or soon to be Estates, Monterra, Discovery Bay, and Diamond Point.

Q. Okay. So if you were to look at your initial testimony, which is CJL-1T. Do you have that with you? And if you look at page 32 on the top. There is a table there of the master plans. That I think that's what you are referring to.

A. Yes.

Q. Okay. So essentially, each of these "communities," which is what you refer to them, you're going to have a master plan for each of these communities. And once those are all updated, you will bring them all together in one plan. That's what I thought I just heard you say. But if I mischaracterize it, please let me know.

A. It's a little bit mischaracterized.

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plan?

- 1 Essentially, "yes" is the answer. But right now, the 2 Sea View, Lehman Enterprises, are already consolidated. 3 All 11 of those systems are consolidated into one plan. 4 We are now consolidating Estates and Monterra, one of 5 the Aquarius, which is Diamond Point, and Discovery Bay. 6 So we are consolidating those four into a plan right 7 now. The next ones, we will take the rest of the 8 Aquarius and the Pedersen systems. So that will be five 9 more systems will be to follow in the Southwest region. 10 To complete that, Southwest region will be all under a 11 water system master plan. And then the third, or 12 fourth, final step will be to take the remaining
  - Q. Okay. But Pelican Point, because it's in Eastern Washington, will have its own master plan?

systems, which will be the NWWS, the Northwest Water

Services systems into a master plan, and at that time is

when we will attempt to get them all combined into one.

- A. Sorry. Yes. Correct. Pelican Point will stand alone on its own master plan.
- Q. Okay. So when you refer to master plans, those are the master plans that you are referring to in section 17, paragraph 17?
  - A. (Nodded.)

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Q. Okay. Thank you. So then the settlement, in that paragraph,

think the long term will be reservoir, well, main line 1

- 2 replacement type scopes of work, if you will. We will
- 3 be looking at that in the longer term. And it will be
- 4 laid out almost identical to what you see in the already 5 approved master plan that we got approved in 2022.
  - Q. Okay. And so the capital plan provisions that are -- that Commissioner Doumit was asking you questions about, you will take that piece out of the master plan and prioritize it? Or I am still trying to figure how this is all going to work together. You have multiple plans. They might each have their own capital plan. Are you going to bring that all together in one capital
    - A. Yes. So. So I think that the master plan, in table 3 on page 32 of my testimony that you reference, I think more goes in with paragraph 18 in the stipulation, where paragraph 17 I think is speaking more to the capital plan that we plan on doing in that year, not necessarily the prior -- we will have a priority level of those -- those capital plans that we are going to do. But even if the system is not already under a master plan, we are going to address it in front of the customer base at that point.
    - So if we just, for the sake of this conversation, were to pick a system of the Northwest

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refers to Cascadia reviewing known future major projects -- that's the \$150,000 or more -- and assign a priority level, based on necessity, Department of Health requirements, and engineering review -- or, engineer review. And so what do you mean by Department of Health requirements? I think we have talked about a bunch of different types of requirements. There are statutes, there is significant findings and corrective action, and then there is the DOH manual. So can you just describe, in your thoughts, what you mean by DOH requirements.

A. Yes. So one will be a tier 1 acute health violation, something that's potentially going to get harmful water out to the customers. That's -- that's an immediate -- immediate emergency priority.

The near-term to moderate, depending on how it gets labeled, is going to be, okay, we know that we have a water quality issue here. What are we going to do to -- to fix that? Do we need -- something of that nature.

And then the third would be that medium to immediate, that kind of middle range, or in-between middle range and -- and immediate would be water quality or water issues in the distribution line, sections of pipe that are starting to leak, or meter centers that are starting to fail. Things that nature. And then I

Water Services at Blanchard Knob, and we needed to

- 1 2 replace a pumphouse there, we are going to tell the
- 3 customer base at that -- that capital plan meeting that,
- 4 which is not in a master plan, and that won't be in a
- 5 master plan until the final phase I think is -- is what 6 the -- the thought process behind this capital plan is,
- 7 is, what is going to happen that year companywide, as
- 8 one company, versus each of these systems broke out, and 9
  - their immediate, long-term -- near-term, long-term investments.
    - Q. Okay. So is the intent of the settlement just to have this for the next year or is the intent of the settlement to have sort of a continuing review of the prioritization, or is it just for a limited time?
    - A. I -- I don't think we have addressed that as a detail. I don't foresee why Cascadia would stop doing
  - Q. Okay. And again, so the prioritization will be part of that conversation with the customers in the capital plan?
  - A. (Nodded.)
  - Q. Okay. I think, just one other question. It's just for my own edification.

What's the difference between a master plan and the water system plan, and how do those fit together?

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to the parties for taking Mr. Duren out-of-order.

ATTORNEY O'NEILL: All right. I think the

Public Counsel calls Scott Duren.

Scott, can you hear me?

SCOTT DUREN: Yes.

WUTC v. Cascadia Water, LLC Docket No. UW-240151 - Vol. IV Page 352 Page 354 1 1 A. They are the same thing. ALJ is going to need to administer an oath to you. 2 COMMISSIONER RENDAHL: Thank you. Okay. 2 JUDGE FUKANO: Yes. 3 And that's all I have. Thank you. 3 Mr. Duren, please raise your right hand, and I 4 JUDGE FUKANO: Thank you. Then I believe 4 will swear you in. 5 if -- the witnesses may be excused if there is no 5 Do you swear or affirm the testimony you will 6 further questions for these witnesses. 6 provide today is the truth and nothing but the truth? 7 Is there any objection from any parties to 7 SCOTT DUREN: Yes, I do. 8 admitting the amended settlement stipulation that was 8 JUDGE FUKANO: Thank you. 9 filed on January 22nd as Bench Exhibit 1, just to make a 9 10 clean record? 10 DIRECT EXAMINATION OF SCOTT DUREN 11 ATTORNEY O'NEILL: Just as long as we 11 BY ATTORNEY O'NEILL: 12 12 Q. Good afternoon, Mr. Duren. remember to designate the public comment exhibit as 13 You prepared an exhibit 1 -- SD-1CT that was 13 Bench Exhibit 2. 14 JUDGE FUKANO: Ah. And then we will 14 filed on November 20th...yeah. November 20, 2024. Is 15 designate it as -- the stipulation as Bench Exhibit 2 to 15 that correct? 16 16 reserve that place for public comment. Thank you for A. Correct. 17 reminding me. 17 Q. And there was one exhibit that had a list of documents that you consulted; is that correct? 18 Hearing no objection, I will admit Bench 18 19 19 Exhibit 2 into evidence along with all the other A. Correct. 20 pre-filed testimony and cross exhibits and the 20 Q. You also filed testimony on January 22nd in 21 exhibits -- morning exhibits, just for clarity. 21 response to the settlement in SD-3T; is that correct? Our next witness will be from Commission Staff. 22 22 A. Correct. 23 2.3 ATTORNEY O'NEILL: Your Honor, if I could. Q. Do you have any corrections to those filed 24 24 exhibits that have already been admitted? We have our -- Mr. Duren is available at -- now. He 25 25 A. No, I do not. is -- if we could take him out-of-order for any Page 353 Page 355 1 cross-examination, I can present him. And hopefully, 1 ATTORNEY O'NEILL: Your Honor, Public 2 2 that will go quickly. I think all the parties are in Counsel tenders the witness for cross-examination. 3 agreement. 3 JUDGE FUKANO: I believe the Company 4 ATTORNEY GAFKEN: That's fine with Staff. 4 indicated cross time for Mr. Duren. 5 JUDGE FUKANO: That's acceptable. Please 5 ATTORNEY NELSEN: Yes, your Honor. 6 6 proceed. Please. 7 ATTORNEY O'NEILL: I believe -- Mr. Duren, 7 JUDGE FUKANO: Please proceed. 8 are you on the line? 8 ATTORNEY NELSEN: Thank you. 9 9 I see him on the screen, but he is not 10 answering. 10 CROSS EXAMINATION OF SCOTT DUREN 11 JUDGE FUKANO: Should we perhaps take a 11 BY ATTORNEY NELSEN: 12 12 Q. Mr. Duren, just doing a check here. Can you quick break, and we can resume in about five minutes? 13 ATTORNEY O'NEILL: Yeah. Can we take a 13 see me and hear me? 14 five-minute break? We will track him down. 14 A. Yes. 15 JUDGE FUKANO: Certainly. 15 Q. Great. This is something new for me because we are cross-examining a witness live, someone who is not 16 We are off the record. 16 physically here, but thank you very much for your time 17 (Short recess.) 17 18 JUDGE FUKANO: Let's go back on the 18 and talking to us about your testimony where you're at. Can you please turn to the bottom of page 2, 19 19 record. 20 the top of page 3, of your November response testimony. ATTORNEY O'NEILL: Your Honor, thank you 20

That's exhibit SD-1CT. And let me know when you're

A. I'm sorry, could you repeat that again, the

Q. Yes. Page 2 line 7 through page 3 line 6.

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page number.

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- A. Okay. Yep. I am there.
- Q. Great. And here, you describe the nature of your review of each of the projects. Do you see that?
  - A. M-hmm.

- Q. Okay. You did not tour physically any of the Cascadia Water systems for this rate case, correct?
  - A. That is correct.
- Q. Okay. And you didn't talk to the general manager of Cascadia Water about any of the projects in this rate case, correct?
  - A. Correct.
- Q. Okay. You didn't talk with the Department of Health about any of the projects in this case; is that correct?
  - A. Correct.

COMMISSIONER RENDAHL: Counsel, do you mind bringing the microphone a little bit closer? Thank you.

ATTORNEY NELSEN: Thank you, Commissioner.

- Q. Mr. Duren, can you please turn to your response testimony to the settlement stipulation. That's SD-3CT; specifically, page 11 line 1.
  - A. Okay.
- Q. Do you see a reference on line 1 to the words "immediate actions"?

where you would take immediate action. But nothing's failed yet, but you can see that there is a real risk present.

Q. Okay. Can you please stay with the same piece of testimony and refer to page 3 line 19 of your testimony, through page 4 line 2 of that testimony.

A. Okay.

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ATTORNEY O'NEILL: Sorry, counsel. I missed the page -- the initial page reference. I... ATTORNEY NELSEN: Three.

- Q. Okay. I will say it one more time for the record. Exhibit SD-3CT, page 3 line 19 through page 4 line 2. And just let me know when you're there.
- A. I am there.
  - Q. Here, you testify:

Reasonable phasing scenarios were developed based on similar experience with public utilities that had made similar decisions and are provided solely to demonstrate there could have been a different approach to these projects.

Do you see that?

A. Yes.

Q. And by referencing the "could have been," that means that you're looking at it -- at something after it had happened already?

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A. Yes.

## Q. How do you determine -- or, when do you determine if and when immediate actions are needed?

A. Well, in -- I think, in this particular text, we were referring to a potential scenario where you might line an existing concrete tank, and so. In my experience with similar tanks -- and I guess I'd say what -- what I probably mean by "immediate" would be as soon as possible. It might not necessarily mean that that could occur immediately, but physically beginning to initiate some kind of improvement or retrofit as quickly as possible is what I think I meant by "immediate" there. But what type of findings would lead to that action? That's what you're asking?

Q. Well, I am trying to get an idea of how and when someone determines if something is immediately necessary, and so. The way I am thinking about it -- and please tell me if you have other ideas, but the way I am thinking about it is the first time that anyone really knows for certain whether an immediate action is necessary is the moment after something fails. Would you agree with that?

A. Not necessarily, but I am thinking of context potentially where that would be the case. Like a potential health and safety issue might be something

A. That wasn't the way that I was thinking when I phrased that in the manner that I did. I think what I was -- the use of the word "could" was more that we were just trying to say that there -- a hypothetical situation could exist where you might do something

differently, if that makes sense. So I am not trying to say that something happened and then we did something.

I think what we were -- what we were really referring to in a lot of these projects is, there is a need that I think was identified. But whether something needed to happen immediately or could have been phased in later, um, trying to just say that there -- that happens often with utilities that I work with where we -- there are real needs everywhere, but we can't -- probably can't do everything about every issue, and so how would you -- where would you make decisions to defer repairs or replacements of certain aspects of the system.

- Q. But you'd agree that decisions are made real-time based upon the information that is known or reasonably should be known at a particular point in time that you're making that decision, correct?
  - A. Yeah. That makes sense to me. M-hmm.
- Q. So if you can turn to page 6 of the same testimony, SD-3CT, lines 14 and 15, and let me know when

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Q. Here, you testify to a regulatory compliance strategy for prioritizing system improvement projects to insure that systems meet minimum governing standards and avoid penalties that may result from noncompliance.

Do you see that?

A. M-hmm.

you're there.

A. I am there.

Q. So is what you're saying here that a prudent water utility should run its business to avoid penalties that may result from noncompliance and meet minimum governing standards?

A. No, that's not -- the way you phrased it is not what I am trying to say there. I think we were just listing off -- often, many of our clients use regulatory compliance as one of their criteria that they make in terms of a prioritization decision. Sometimes it is the most important one because they are -- if they are out-of-compliance with the health standard. And that's their mission, is, to provide safe drinking water to their customers. That can actually really escalate the prioritization of a project. But sometimes it's just one of many factors that they are looking at in terms of whether you would prioritize a repair or an action.

Q. And staying on the same subject. Turning to

what promises they have made their customers, their financial situation. That's, I guess, what I mean, is that there is a lot of -- there are a lot of factors that go into how we design and plan projects.

I don't know if I am answering your question to your satisfaction, but that's -- there is a lot to say there.

Q. That's fair. And it sounds like -- and I don't want to put words in your mouth, so please correct me. But it almost -- it sounds like that you design projects to at least the minimum standards and also recognizing that there are instances in which it is the more prudent thing to do than just the minimum standards. Is that accurate --

A. Yeah.

Q. -- there?

A. Yeah, that's accurate, m-hmm.

Q. Can you please turn next to cross exhibit SD-X2, which I believe is 5X, and that is Cascadia data request 6 to Public Counsel, and Public Counsel's response. And here, you are listed as a co-witness with Mr. de Villiers. Do you see that?

A. Yes.

Q. Question references and quotes your testimony and then asks: Does Public Counsel have a copy of the

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cross exhibit SD-XI, which I think is -- I will call it Public Counsel 4X. And for reference, it is Cascadia data request number 9 to Public Counsel. And you are listed as the witness in response. Just let me know when you see that.

A. Yeah. I have it up.

Q. And the question specifically asks whether you design and-or plan projects to minimum governing standards only. And your response is that you do not design projects to minimum governing standards only. Let's start with that.

So what do you do -- what do you design projects to? What governing standards do you design projects to?

A. Well, there are --- there are quite a lot of standards, right, that we have to meet, depending on the project, so, and it depends on what we are doing, but minimum governing standards is always something that we have to consider. I can't put my stamp on a plan or a design document if it doesn't meet the regulatory requirements, right? But I am a consultant engineer, and I work for clients who hire me to bring my expertise.

There are a lot of different things that require their input. Their risk tolerance, their --

reference draft Peninsula water system plan from May of 2024?

And you respond to that part of the question: Yes, Public Counsel has a draft copy of the Peninsula water system plan dated May 2024. Do you see that?

A. Yes.

Q. And in response to the second part of the question: If so, when did Public Counsel receive a copy of it and from whom?

And to which you responded: Public Counsel received a copy of that document on November 23, 2024, from the Water Consumer Advocates of Washington.

Do you see that?

A. Yes.

Q. And in fact, today I believe Mr. O'Neill mentioned, in fact, that Public Counsel had received a copy of the attachment to this response, which we will get to next, from the WCAW.

Turning to the attachment which you do provide, which starts on page 2 of 145. If you could go to that second page. And I think that that's the first page of the attachment that's provided. And just let me know when you're ready.

A. Yep. M-hmm.

49 (Pages 360 to 363)

Page 364 Page 366 1 1 response testimony, which is exhibit SD-1CT, correct? Q. Now, this appears to be an email transmittal. 2 It says at the top "emailed to Steve Todd," and there is 2 A. Correct. 3 an email address. Do you see that? 3 Q. I will just take a moment to note that while 4 A. M-hmm. 4 both of your testimonies are marked confidential, I 5 Q. And do you see it says "cc" and it starts with 5 don't plan to ask any questions that would elicit 6 "Vicki" on that next line, correct? 6 confidential information. 7 A. Yep. 7 Okay. Carrying on. You added project 7 in 8 Q. That's the "to" and the "cc." But I guess what 8 your response to the settlement, exhibit SD-3CT, 9 I am a little bit unsure about is who sent this document 9 correct? 10 to Public Counsel and who received this document at 10 A. Correct. 11 Public Counsel. I just want to make sure of that. 11 Q. On page 3 lines 4 through 8, you testify that 12 A. And I don't know the answer to that question. 12 your testimony in exhibit SD-3CT is an update and augmentation of your previous testimony as a result of 13 That is not something that I received, this from Public 13 14 Counsel, so I -- I don't know. I can't provide any 14 your review of additional documents, correct? 15 insight there. 15 A. Correct. 16 Q. Okay. I can ask Mr. de Villiers about that. Q. Is it correct to say that you did not add 16 project 7 in response to the settlement filed by 17 Mr. Duren, given that -- well, let me ask one 17 more question, and then we can determine if there are Cascadia and Commission Staff? 18 18 19 more questions to go from there. 19 A. Yeah, that would be correct, m-hmm. 20 Are you familiar with this attachment to this 20 Q. You list all of the projects in your testimony, 21 response or is -- are these -- all these questions on 21 exhibit SD-3CT, on page 2. Did you conclude that the 22 this attachment better asked of Mr. de Villiers? Seeing 22 projects other than 3, 8, 12, and 7 were sufficiently 23 23 how you're both co-witnesses on it. supported as necessary? 24 24 A. I -- my familiarity is just that I was provided A. That's correct. The only ones that we -- the 25 this, and I haven't reviewed it. But if your line of 25 four that we filed are the ones that had some questions Page 365 Page 367 1 questioning is going to be around like who sent what, I 1 related to them. Anything that wasn't included was, we 2 am not going to have much to say on that. 2 didn't see anything to ask for or comment on. 3 ATTORNEY NELSEN: Thank you, Mr. Duren. 3 Q. With respect to projects 3, 8, 12, and 7. You 4 Appreciate your time. That is all the questions that 4 do not testify that these projects should not have been 5 the Company has. 5 done, but, rather, that they could have been delayed. 6 JUDGE FUKANO: Thank you. 6 Is that a correct characterization? 7 7 And Staff indicated cross? A. That is correct. I think, yeah, in this ATTORNEY GAFKEN: Yes. Thank you. 8 8 testimony, we were just posing that as a -- that they 9 9 could have been delayed, but -- yeah. I think that's 10 CROSS EXAMINATION OF SCOTT DUREN 10 11 BY ATTORNEY GAFKEN: 11 Q. I'd like to focus on project 7, which is the 12 12 Q. Hello, Mr. Duren. Can you hear me okay? reservoir booster pumps and manganese treatment for the 13 13 Estates water system. Q. Okay, great. Would you please turn to your 14 You discuss project 7 in your testimony, 14 settlement response testimony, which is exhibit SD-3CT, 15 15 exhibit SD-3CT, page 11, beginning at line 6. Do you and go to page 3 lines 10 through 15. have that project in mind? 16 16 17 A. Okav. 17 A. Yeah, m-hmm. 18 Q. There you identify four projects that, from Q. Were you aware that the Estates system was 18 19 your perspective, did not have sufficient information to 19 built in the 1970s? determine that they were necessary, correct? 20 20 A. I reviewed all the information. I don't recall 21 21 looking at the exact -- the exact dates, but I am sure 22 Q. Those projects were given numbers 3, 8, 12, and 22 that I did look over that when I was reviewing the 23 7, correct? 23 materials 24 Q. Were you aware that the reservoir was 24 A. Correct. 25 Q. You addressed projects 3, 8, and 12 in your 25 approximately 54 -- 54 years old?

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- A. That seems reasonable. Yeah.
- Q. Were you aware that the system had a 50-year
- A. The system or the reservoir or -- but maybe I will add to that, is, I do this -- I look at a lot of different parts of water systems, and often they have different lives. So it's hard to say this system has iust --
- Q. Yeah. That's fair. That was a poor word choice on my part.

Were you aware that the reservoir had a 50-year life?

- A. No. No, I was not. I mean, and I will say that it's not unreasonable. 50 years does not surprise me for a concrete reservoir, but I have certainly seen concrete reservoirs over 100 years that are going strong and look great, so, um, yeah. I will leave it at that.
- Q. So project 7 was not included as one of the projects that you identified as lacking support. Were you directed to add project 7 in your later --
  - A. Um --
  - Q. -- response testimony?
- A. -- well, what was offered was some video of the projects. And after reviewing some of the other testimonies that were submitted, we just took another

- minimum standards that makes the right financial sense 2 and meets objectives of the water utility, whether it's 3 health and safety or improving main service to their customers.
  - Q. Mr. Duren, are you familiar with manganese? A. Yes.
  - There is a federal enforcement maximum containment level for manganese in drinking water, correct?
  - A. Yeah. It is one of the secondary water quality standards that -- yeah. But yes.
- 12 Q. Do you know what that level is?
  - A. Oh. Off the top of my head, I -- I -- I don't remember. I am sorry.
  - Q. Washington requires certain education for water customers when manganese levels rise to a certain level; is that correct?
  - A. You know, I am not -- I will be honest. I am not entirely sure what is required from the standpoint of public notification. I am usually more focused on the -- you know, the actual engineering design of the projects and not as much customer outreach.
  - Q. With respect to manganese and water, it has both health and aesthetic concerns, correct?
  - A. Correct.

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look at it. So we had some new information, which may have been provided in the first round. It was just a lot of information that was sifting through, so. So I was just wanting to make sure that we took a look at that particular project because it was mentioned in one of their testimonies, to see if there was anything that we wanted to rely on or change about that.

Q. Mr. Nelsen for Cascadia asked you about Public Counsel's response to Cascadia's data request number 9. And it's actually listed twice in the exhibit list. I believe it's exhibit SD-4X and 6X. So we can just refer to 4X, The one that you were referring to earlier with Mr. Nelsen. I have one question that I wanted to follow-up with you on that.

What are some of the reasons that a water system may go beyond minimum government standards?

A. Well, your question, thank you. I -- often when we are making major capital decisions like many of the ones that are in this case, we do a lot of analysis on alternatives and wanting to look at what is the best -- the best use of the money that's being spent, trying to get the most value, so. Often there are opportunities to combine elements of the project and do them more cost-effectively together. So there is -there may very well be very good reasons to go above the

Q. Manganese can discolor water and cause staining, correct?

A. (Nodded.)

- Q. Would you agree that manganese is necessary in small quantities for human health, but that it is also dangerous in large quantities?
  - A. Yeah, I would agree with that.
- Q. Too much manganese can cause behavioral and developmental disorders in children, correct?
- A. I -- I don't know if that's true or not. I have no -- not sure.
  - Q. So you're aware that it is dangerous in large quantities, but you don't know specifically how it might be dangerous?

A. Correct.

ATTORNEY GAFKEN: Thank you. I have no further questions for Mr. Duren. JUDGE FUKANO: Thank you. Any redirect from Public Counsel? ATTORNEY O'NEILL: Briefly, your Honor.

REDIRECT EXAMINATION OF SCOTT DUREN BY ATTORNEY O'NEILL:

Q. I am going to go in reverse order, Mr. Duren. When you were being asked about the Estates system by

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Ms. Gafken, she asked whether you had received direction to add project number 7. Did you receive any direction about any project analysis from Public Counsel?

A. No.

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- Q. You indicated that you reviewed the video of the project. What video are you referring to?
- A. There -- there was -- there might have been more than one video. As I recall, that there was video footage shot from inside the reservoir taken by a diver, so, which is pretty comon. We review that kind of video often when we are trying to assess the condition of an aging reservoir such as the Estates reservoir.
- Q. Based on your experience, were you able to form an opinion about whether what the video showed required immediate replacement?
- A. I -- based on the review of the video, I don't believe that I can say with any kind of certainty whether immediate replacement was necessary or not. It certainly showed quite a bit of cracking, which would be concerning, but we would usually want to look a lot more carefully at the nature of the cracking. It just wasn't as much resolution for me to get into that.

And then often, I am using -- I am a civil engineer. I use a structural engineer, as well, when I am looking at especially condition of concrete

Q. Do you -- in your assessment of the CAL project, which is what he was asking you about -- I actually think it's page 11, now that I -- now -- I think it is page 11. There is a phase-in estimate where you have immediate and five-year projects. Do you see that?

- A. M-hmm.
- Q. Do you have any issues with Cascadia's decision to address the leaking at CAL Waterworks?
- A. No. It's usually -- I'd say it's good practice to address leaks, and especially in a reservoir, so no.
  - Q. What documents, if any, were you able to review about whether they assessed whether it would have been possible to line that -- those reservoirs?
  - A. I did not come across any -- anything in the documents that I reviewed that talked about an assessment of lining.
  - Q. Is that unusual?
  - A. I don't know if I would say it's unusual, but I would -- given that I believe there was -- that was something that was brought up in the sanitary survey, it seems like that could have been some time well-spent to decide if that was a feasible path or not.
  - Q. In your projects -- or your project work, you discussed whether or not -- or, you discussed the

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structures to make a decision whether it would be -- a replacement would be necessary or not, so. If I am answering your question correctly. I didn't feel that there was nothing there that I could make a decision off of that video.

- Q. You also -- your original testimony was on November of 2024; is that correct?
  - A. Correct.
- Q. Did you have an opportunity to review Mr. Gilles's testimony prior to November -- prior to your first testimony?
  - A. No.
- Q. When you were being questioned by Mr. Duren (sic), on page 3 of your settlement testimony, he directed you -- oh. I am sorry. It's page 13. Mmm. I am just going to ask you. Do you remember him asking you questions about your review and whether or not you were reviewing things retroactively? Does that make -- does that -- I can skip --
- A. Yeah. Well, I -- I remember kind of starting a little bit to understand his line of questioning around immediacy and whether I would make decisions after something had failed or --
  - Q. Correct.
  - A. -- prior to it. Yeah.

prioritization, the priorities that you would have to engage in.

## Is -- what role does budget play in your designing or prioritizing of projects?

A. It plays a major role in design. Maybe less in prioritization. I think most of our -- most of the clients I work with wouldn't stop themselves from doing a project that was desperately necessary to protect the health of their customers based on budget alone. They would probably go look for funding if they needed it and look for assistance, but they wouldn't necessarily let that stop them.

But when it comes to design, I mean, it's every day that we talk about budget because all of our clients, ranging from large cities down to the smallest, the smallest municipalities, are dealing with budget constraints, and so we are often trying to maximize value, you know, for the utility kind of in every step of the way during the planning and in the design of these projects.

### Q. What about impact on rate pairs?

A. Yeah. Impact on rate pairs is a huge one. And especially depends on the county that they are working in. But certainly wanting to make sure that the benefits of expenditures are well-understood and that

52 (Pages 372 to 375)

Page 376 Page 378 1 rate pairs are understood. The rates are going to 1 against maybe not getting to him today. So if we could 2 needed projects that are protecting their water system. 2 put him on now, that would be super. 3 It's -- it's something that we talk about all the time. 3 ATTORNEY GAFKEN: From Staff's 4 ATTORNEY O'NEILL: I don't have any 4 perspective, I will address the whether to try to 5 further -- I have no further redirect. 5 reschedule or continue today. I think we are close 6 JUDGE FUKANO: Thank you. 6 enough to the end, and that we can -- I don't know that 7 Are there any questions from the Bench of this 7 we would be able to finish it by five o'clock, but 8 witness? 8 certainly Public Counsel's reduction in cross time 9 Thank you, Mr. Duren. You're excused. 9 helps. 10 SCOTT DUREN: Thank you. 10 From Staff's perspective, we would be willing 11 ATTORNEY HANSON: May I ask that we check 11 to go into the evening. I don't think it would take a 12 in on the schedule? Mr. Gilles is not available 12 lot of time in the evening. I think it would be early 13 evening that we would stop. 13 tomorrow. We are not quite as far along as I 14 anticipated. And I am wondering. We have two more 14 So from my perspective, I am happy to continue 15 Staff witnesses in addition. Do we have a estimate on 15 on. If there is a strong desire to take Mr. Gilles now, 16 whether we will complete today? 16 then I am not going to object to that. JUDGE FUKANO: So based on the time 17 JUDGE FUKANO: And do the Commissioners 17 estimates that were provided to me, it looks as though 18 18 have any comment? 19 19 COMMISSIONER RENDAHL: I just have a there will be approximately, well, if full time was 20 20 taken, an hour and a half for Staff witnesses and question for the court reporter. Let's go off the 21 perhaps as much as 30 minutes for Mr. de Villiers and 21 record for a moment, if that's okay. 22 22 JUDGE FUKANO: Let's be off the record. another 50 minutes for Mr. Gilles, which does put us a 23 2.3 little bit into the evening on this matter. (Discussion off the record.) 24 24 JUDGE FUKANO: Let's be back on the I suppose our options at this juncture are 25 either to consider trying to reschedule an additional 25 record. Page 377 Page 379 1 maybe half day of hearing on another day this week or an 1 It is approximately 4:11 p.m. I believe the 2 2 parties have agreed to present...is it Mr. "Jiles" or... attempt to sort of carry on and push through and see if 3 we can wrap this up, understanding that we will probably 3 BLAINE GILLES: "Gill-es." 4 run over the five o'clock deadline, or normal end of 4 JUDGE FUKANO: Gilles. Thank you for 5 5 business for today. correcting me. 6 Do the parties have any kind of position on 6 Mr. Gilles out-of-order. Are there any 7 these two options? 7

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ATTORNEY O'NEILL: At least for the Public Counsel's cross-examination of the Staff witnesses, if the stipulation of the DR is going into the record, I have maybe 10 minutes for Staff, and then I don't have any other cross questions. I don't know if that gets us to the magic time or not, but.

JUDGE FUKANO: That certainly helps. ATTORNEY NELSEN: Your Honor, from the Company's perspective, I think that we can push on with this afternoon and see how things progress over the next

hour or so and then check in, but I think that it would be very beneficial to -- and reasonable to finish today rather than trying to schedule something at another time.

ATTORNEY O'NEILL: Mr. Hanson, would you prefer Mr. Gilles to go now? I mean, as I said, I have very short questions for Staff.

ATTORNEY HANSON: That would protect

preliminary matters before we turn to the cross of Mr. Gilles?

Then Mr. Hanson, you may present the witness.

DIRECT EXAMINATION OF BLAINE GILLES BY ATTORNEY HANSON:

Q. Good afternoon, Mr. Gilles. You have presented testimony on -- that we have pre-filed, one time in November and a second time in January of this year. Are there any corrections to that testimony?

A. Not at this time.

ATTORNEY HANSON: Thank you. JUDGE FUKANO: Mr. Gilles, will you please raise your right hand. Do you swear or affirm that the testimony you provide today is the truth and nothing but

the truth?

BLAINE GILLES: I do. JUDGE FUKANO: Thank you. Cascadia Water indicated cross?

53 (Pages 376 to 379)

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regulated?

A. Yes.

A. I am there.

the state of Washington.

exhibit BCG-1T and go to page 2.

A. They have -- do you mean rate of return

Q. Correct. And we can also limit the question to

Q. Would you please turn to your testimony in

Page 380 Page 382 1 Q. Okay. And then turn your attention to lines 13 1 ATTORNEY NELSEN: Yes, your Honor. After 2 further discussions, the Company does not have cross of 2 through 16. There you describe your role with the 3 Mr. Gilles. 3 Illinois Commerce Commission, correct? 4 JUDGE FUKANO: Thank you. 4 A. That's correct. 5 Commission Staff, you indicated cross of 5 Q. When you worked with the Illinois Commerce 6 Mr. Gilles? 6 Commission, did you function as regulatory staff or were 7 7 you part of the decisionmaking body? ATTORNEY GAFKEN: Yes. We will go ahead 8 8 A. I was part of the regulatory staff. and ask a few questions. 9 9 Q. When you state that you participated in rate of JUDGE FUKANO: Please proceed. 10 10 return regulation of telecom carriers, could you please 11 CROSS EXAMINATION OF BLAINE GILLES 11 describe specifically what you did. 12 12 BY ATTORNEY GAFKEN: A. We looked at what back then was called the Q. Good afternoon, Mr. Gilles. 13 13 triennial re-prescription of depreciation rates, which 14 14 involved catalogs of literally thousands of pieces of 15 Q. You have decades of regulatory experience; is 15 equipment or maybe tens of thousands of pieces of 16 that correct? 16 equipment which were inputs into the rate of return 17 A. Yes. 17 process. I looked at the prescription of rates for what Q. And much of your work has been focused on the 18 18 was then Illinois Bell. It's a long time ago. telecommunications industry, correct? 19 Q. Brings back lots of memories. 19 20 So is it fair to say that you reviewed company 20 A. That is correct. 21 Q. The telecommunications industry underwent 21 filings and perhaps developed adjustments to those significant changes in the 1990s resulting in changes in 22 22 filings? 2.3 23 how the industry was -- is regulated, correct? A. At that time, yes, I probably would have. I 24 24 A. That is correct. would have not been an affiant, or a witness, in most 25 Q. Cell phone, voice over, internet protocol, and 25 cases, but I would have -- in the background, I would Page 381 Page 383 1 other technologies competed with plain old telephone 1 have been preparing analyses and so on. 2 service provided over copper wires, correct? 2 Q. Okay. So. I think I understand your role. 3 3 You would have been preparing the analysis, doing the A. At different points in time, yes, that 4 4 analytical work, and then maybe feeding that work up happened. 5 5 through somebody who would have testified? Is that Q. By the end of the 1990s, regulation of 6 6 incumbent telecommunication companies moved away from accurate? 7 7 rate of return regulation, correct? A. That, and at the time, the change in regulation 8 8 A. In some instances, some states retained rate of that you referred to earlier was ongoing, and so one of 9 9 return regulation for local telecommunications my tasks was to look at alternatives to rate of return 10 providers, but overall, the move was toward price cap 10 regulation for telecommunications carriers. Q. When you were doing that work, did you simply 11 type regulation. 11 12 Q. Do you know what year the last rate of return 12 accept what a company might tell you as true or did you investigate and confirm the facts on an issue that you 13 rate case for an incumbent telecommunications company 13 14 was conducted in the state of Washington? were working on? 14 15 15 A. I do not. A. Given the incentives under rate of return Q. Energy and water companies have continued to be 16 16 regulation, I would never have just taken what the 17 rate regulated, correct? 17 company told me as truth.

54 (Pages 380 to 383)

Q. After working for the Illinois Commerce

Q. Whether in the private sector or the public

A. I believe I have looked at them from time to

analyzing a regulated company's revenue requirement?

sector, did you ever have the responsibility of

private sector, correct?

A. Yes.

Commission, you held various sophisticated roles in the

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time, but in -- from the perspective of being a witness in a rate case, no, I did not.

- Q. Whether in the public sector or the private sector, did you ever have the responsibility of calculating a regulated company's revenue requirement?
- A. I was not directly responsible for it, no, but I did instruct at -- both in conjunction with the Edison Electric Institute and actually as part of the, what used to be called "CAMP NARUC." I am not sure if it still is or not. The professor that I wrote my dissertation under actually was the -- I believe he was the founder of the Public Policy Institute at Michigan State that started CAMP NARUC. So. I taught some courses regarding rate of return regulation and alternatives to rate of return regulation and what the process should look like.
- Q. Whether in the public sector or the private sector, were you ever involved in settling regulatory cases?
  - A. Yes.
  - Q. Can you briefly describe that experience.
- A. I was a witness on behalf of subsidiaries of Ameritech Corporation. There we were launching Ameritech's then subsidiary into the long-distance business. So I was the main witness in a lot of their

Q. There you continue to opine that the record does not support a prudency finding regarding Cascadia's investments. Did you review the sanitary survey system -- or, sanitary system surveys and the related Department of Health letters?

- A. I have looked at them.
- Q. And I actually want to go back to BCG-1T.
   That's your initial testimony. And go to page 5 lines 12 to 14.
- A. Yes.

- Q. Sorry for jumping around. I just realized I didn't complete the thought.
  - A. No problem.
  - Q. At that testimony, the BCG-1T, you do talk about your role in this case being to talk about rate base rate of return regulation and to opine on the increases in rate base; is that correct?
- A. Yes.
- Q. Okay. Now I'd like to go back to what we were talking about a question ago. And I believe you testified that you did look at the sanitary system surveys and the related Department of Health letters, correct?
- 24 A. Yes.
  - Q. Did you review the Department of Health water

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regulatory cases. Those would have resulted ultimately in I guess what you would call a settlement where the company was given a license to operate. I am trying to think of others.

- Q. That's okay. I think --
- A. Those would be the main ones that come to mind.
- Q. Thank you.

During settlement, did you ever run into an issue where the parties couldn't agree on a specific term, but they could agree on the overall outcome?

- A. I believe, in any negotiation, you try to find common ground. And one party may say "toe-may-toe" and the other says "toe-mah-toe." Good luck to the court reporter for that one. But, you know, what terminology you use may be different, and -- but I guess, to answer your question, in the course of a settlement discussion, you may end up in such a situation.
- Q. In this case, your role is to provide a primer on rate base rate of return regulation and to opine on Cascadia's increase in rate base; is that correct?
  - A. I would say that is among the purposes, yes.
- Q. Could you please turn to exhibit BCG-24T and go to page 3, beginning at line 18, and then following through to page 4 line 2.
  - A. I am there. Yes.

system manual?

A. I do not recollect whether I did or not.

Q. Okay.

A. I may have.

Q. That is contained in Mr. Lehman's exhibit CLJ-12, if that helps jog your memory.

- A. I have looked at a lot of documents in this case, I apologize, but I do not recollect that specific document.
- Q. Okay. Do you review -- did you review photos of the capital investments?
  - A. By the capital investment, are you referring to the reservoir?
  - Q. Well, I am actually talking -- thank you. I should have clarified that question.

Did you review photos of the capital investments that Cascadia is seeking cost recovery for in this rate case?

- A. I am not sure I understand the question, sorry. Photos of an investment?
- Q. Photos of any of the 14 major capital investments that the Company made.

Or let me ask it this way. Did you review photos as part of your review of this case?

A. I saw some photos of old reservoirs and new

Page 388 Page 390 Q. Did you evaluate whether any adjustments should 1 reservoirs, yes, if that's what you're asking me. 1 2 Q. Did you review invoices and other documentation 2 be made to Cascadia's requested revenue increase? 3 related to the capital investments? 3 A. In the sense that -- empirically, no. My 4 A. I looked at some, but I did not conduct an 4 comments were aimed at determining whether or not, from 5 extensive review of them. 5 a process perspective, Cascadia had fulfilled its burden 6 Q. Are you familiar with the Washington Department 6 of proof to demonstrate that the proposed investments 7 of Health's enforcement processes? 7 that they want to include as part of the rate base were 8 8 well-founded. A. I am not. 9 9 Q. Okay. Would you please turn to cross exhibit Q. Please turn to page 3 of cross exhibit BCG-37X. 10 BCG-37X, And this is a set of WCAW responses to Staff 10 The response on that page is WCAW's response to Staff's 11 data requests. 11 data request number 4. Do you recognize that response? 12 A. Okay. This one is more challenging. 12 13 Q. The response states that WCAW did not create or 13 Q. Understood. 14 A. Is that something you can put up on the screen? 14 propose a rate design formula, correct? 15 15 A. That is correct. Q. Maybe. 16 Q. And the response also indicates that certain 16 A. We have also changed all of the exhibit 17 numbers, which makes things a bit more challenging. 17 information was not received in time to develop a rate Q. It would have -- I don't know if this helps. design in this case, correct? 18 18 19 19 It would have been the only cross exhibit from Staff A. Correct. Q. Did WCAW receive the Company's testimony and 20 20 directed to you. 21 A. Okay. 21 exhibits filed on September 26, 2024? 22 22 Q. But I can see if I can share-screen. I just A. Yes. 23 23 want to make sure that I can also see my notes. ATTORNEY GAFKEN: Okay. I have no further 24 ATTORNEY STARKEY: Lisa, do you want me 24 questions. Thank you. 25 25 JUDGE FUKANO: Any redirect of this to? Page 391 Page 389 ATTORNEY GAFKEN: Oh. Sure. 1 1 witness? 2 ATTORNEY STARKEY: So we are talking about 2 ATTORNEY HANSON: A little bit. Thank 3 3 BCG Staff data request number 2 and -vou. 4 4 ATTORNEY GAFKEN: 2 through 4. 5 5 ATTORNEY STARKEY: Okay. REDIRECT EXAMINATION OF BLAINE GILLES 6 6 ATTORNEY GAFKEN: We are figuring out the BY ATTORNEY HANSON: 7 7 Q. Ms. Gafken referenced the sanitary surveys and technology in real-time here. 8 8 Department of Health letters that you said that you A. At the bottom of your screen, there is a green 9 9 "share" button. There you go. Yes. looked at. Did those documents by themselves justify Q. Which usually isn't a big deal when you have 10 10 the investments that were made, and did they, in other the multiple screens and then you can put things on 11 11 words, demonstrate that those investments were prudent? 12 12 other screens. Thank you. A. I wouldn't say they demonstrated that they were 13 Mr. Gilles, do you see the exhibit up on the prudent. My recollection is that they showed that the 13 14 investments would result in designs that the Department 14 screen? 15 15 of Health would approve, but there are probably an A. Yes. Thank you. Q. All right. Have you seen these data requests infinite number of designs, some expensive, some not 16 16 17 before? 17 expensive, that the Department of Health would find to 18 A. Oh. Yes. 18 be consistent with their rules. 19 Q. Okay. Turning to page 1 of cross exhibit 19 Q. And did the invoices that Cascadia presented, BCG-37X, and I believe that's what's on the screen 20 20 did they inform your opinion as to whether or not the 21 there. The response indicates that WCAW did not provide 21 investments were prudent? 22 a revenue requirement calculation. 22 A. No. Again, the fact that you purchased 23 Were you asked to calculate an alternative 23 something, and you were invoiced for it, and if you 24 revenue requirement calculation for WCAW? 24 added up the invoices, they add up to a certain number, 25 A. No, I was not. 25 doesn't really tell one anything about whether the

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investments, themselves, were efficacious. Just that you received invoices from them and you paid them.

# Q. What kinds of additional evidence would you expect to see in order to demonstrate that the investments were prudent?

A. I would expect to see things that I listened to Mr. Lehman's testimony earlier where he was discussing looking at alternatives to certain investments, the timeliness, could those investments be delayed, et cetera, so. In a competitive environment, firms do this all the time. You look at, oh, here is a prospective investment. Well, what is the payback on that investment? Is it likely to increase our profits? Will it not increase our profits?

Ultimately, you're constrained in your capital expenditures by the return you get on them. In a rate of return environment, that constraint doesn't really exist because you're allowed to earn the allowed rate of return on all of your capital investments, so the real constraint is the regulator's review of your investments.

And so my concern in reviewing the record was that I didn't see very much indication that the Company had gone through a discipline process of looking at what are the alternatives, for example, to constructing a

which, again, is pretty extraordinary.

Q. Is the fact that the maintenance or investments were deferred, also resulting in a deferral of rates to customers, is that a benefit that offsets the accelerated purchases now?

ATTORNEY GAFKEN: I am going to object. This goes beyond the scope of my cross.

JUDGE FUKANO: Mr. Hanson, do you have any response?

ATTORNEY HANSON: I think she is right.

JUDGE FUKANO: Sustained.

12 ATTORNEY HANSON: All right. I have no other questions.

JUDGE FUKANO: Thank you. Are there any questions from the Bench for this witness?

Thank you, Mr. Gilles. You are excused.

BLAINE GILLES: Thank you.

JUDGE FUKANO: This brings us to Staff's witnesses. And I gather they will be testifying as a panel?

ATTORNEY O'NEILL: I don't know.

Do you want one at a time or both?

ATTORNEY GAFKEN: I can answer that question. I was planning on calling them both up at the same time as a panel. I think that will just help us on

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reservoir; what are the costs associated with those alternatives; what are the benefits of those alternatives, et cetera. In all the businesses that I have worked in or operated in my career, when making multi-million-dollar investments, there would be extensive detail associated with looking at those alternatives.

In a regulated environment where a regulator will scrutinize your investment, you would expect that that documentation would both be created and maintained. And my big concern in this case, in looking at it, at first was, I couldn't find any documentation of those types of cost benefit analyses, comparisons to alternatives, et cetera, for what were the size of water system -- or, size of water systems that are in question here, that are -- are extremely large. We are talking about, in this case, doubling the size of the rate base in one rate case. And other than maybe some -- the construction of some nuclear power plants in Illinois in the 1990s, I can't think of a situation where I'd ever seen a rate of return regulation where a single rate case would double the size of a rate base. It's pretty extraordinary. And from the testimony earlier, you heard that, basically, it sounds like we are rolling up 20 years of deferred investment into one rate case,

time a little bit.

JUDGE FUKANO: Very good. Ms. Stark, will you please raise your right hand.

Do you swear or affirm that the testimony you provide today will be the truth and nothing but the truth?

RACHEL STARK: I do.
JUDGE FUKANO: Thank you.
Mr. Sevall, will you please raise your right hand.

SCOTT SEVALL: Give me one second to get my video. There I am. Here is my right hand.

JUDGE FUKANO: Do you swear or affirm the testimony you provide today is the truth and nothing but the truth?

SCOTT SEVALL: I do.
JUDGE FUKANO: Thank you.
Please introduce the witnesses.

ATTORNEY GAFKEN: I am going to start with Ms. Stark.

DIRECT EXAMINATION OF RACHEL STARK BY ATTORNEY GAFKEN:

Q. Would you please state your name, spelling it

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Q. I got confused on Mr. Gilles' testimony, single

Page 396 Page 398 1 for the court reporter. 1 rate of return. 2 A. Rachel Stark. R-a-c-h-e-l, last name 2 A. I do not. Single tariff practice is common at 3 S-t-a-r-k. 3 the Commission. You know. Washington Water, the 4 Q. What is your job title? 4 largest water purveyor in this state, has noncontiguous 5 A. Regulatory analyst. 5 systems, and they are single tariff rate. We are 6 Q. Your testimony and exhibits have already been 6 proposing that here. 7 entered into the record. Do you have any changes or 7 I know that there has been some focus on single 8 corrections to those testimonies and exhibits? 8 tariff rate, and that the systems can't be 9 9 A. Just one minor typo change to my rate school; interconnected, but the operations and the capital 10 when I attended that. My testimony says I took -- I 10 structure surely are, and there is a benefit to the 11 attended rate school in 2022. In actuality, I was just 11 Island systems, particularly by joining in the cost of 12 12 debt that came with the Aquarius systems in this case. doing an update to another document, and I actually went 13 Q. Have you -- well, do you know, of the \$7.5 13 in October of 2023. 14 Q. Okay. So any references to 2022 and your 14 million in capital investment, how much was in Island attendance to rate school should have been 2023? 15 15 County and how much was in Peninsula? 16 16 A. Off the top of my head, I do not. That review A. Correct. 17 ATTORNEY GAFKEN: All right. Ms. Stark is 17 was Ms. Stark. Q. Have you done a calculation of how long it 18 available for cross-examination, but I will introduce 18 19 would take for when the -- a level investment between 19 Mr. Sevall. Island and Peninsula will even out so that the customers 20 20 21 DIRECT EXAMINATION OF SCOTT SEVALL 21 receive a benefit from being part of the single rate -or, single tariff? 22 BY ATTORNEY GAFKEN: 22 23 23 Q. Mr. Sevall, would you please state your name, A. Well, that would require a forecast to know 24 24 spelling it for the court reporter. exactly where next year's investment and the year after 25 A. Yes. Scott Sevall, S-c-o-t-t, S-e-v-a-l-l. 25 that was going, and we don't have that. Page 397 Page 399 1 Q. What is your job title? 1 Q. Could you do that forecast using the 20-year 2 A. Regulatory analyst. 2 plan that's part of the master plan that's in-progress? 3 Q. Your testimony and exhibits have already been 3 A. Once it's finalized, I think we could. 4 entered into the record, as well. Do you have any 4 Q. Would you use the draft version to come up with 5 corrections to those testimonies and exhibits? 5 a rough estimate of how long it's going to take before 6 6 No corrections that I am aware of. the subsidization of one system or another is evened 7 7 ATTORNEY GAFKEN: Mr. Sevall is also out? 8 8 available for cross-examination. A. Possibly, but. 9 9 Q. You didn't do it in this case? JUDGE FUKANO: Thank you. 10 Public Counsel indicated cross of these 10 A. I -- I did not perform to -- as far as the --11 11 you're talking rate base specific? No. But I know the witnesses. cost of debt for the Island is significantly lower than 12 12 ATTORNEY O'NEILL: Thank you, your Honor. 13 13 what it would be by including the Aquarius, which is a CROSS EXAMINATION OF SCOTT SEVALL significant savings. 14 14 15 BY ATTORNEY O'NEILL: 15 Q. Have you calculated the rate impact of an Q. My first question is for you, Mr. Sevall, on additional three to four million dollars of investment 16 16 the issue of the single rate of return. Do you have any per year after this rate case is concluded? 17 17 18 concerns in this case about cross subsidization between 18 A. I have not, no. 19 the various water systems on Island County and the 19 Q. Can you give us a ballpark of what that is Peninsula? 20 20 going to do to rates? 21 A. So you mean single tariff, right? 21 A. Well --22 Q. Single tariff. 22 ATTORNEY GAFKEN: Objection; speculation. 23 A. You just said "rate of return." I got a little 23 JUDGE FUKANO: Any response, Mr. O'Neill? 24 ATTORNEY O'NEILL: I am asking if he has 24

done the calculation; if he has a sense of the ballpark.

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ATTORNEY O'NEILL: That's all the

JUDGE FUKANO: WCAW indicates cross of

questions I have. Thank you.

these witnesses.

Page 400 Page 402 1 If he does, he does. If he doesn't, he doesn't. 1 ATTORNEY HANSON: Yes. Thank you, your 2 JUDGE FUKANO: I am going to overrule. If 2 Honor. 3 it's within the witness's knowledge, he may answer. If 3 JUDGE FUKANO: Please proceed. 4 4 5 A. I don't have it readily available, no. 5 CROSS EXAMINATION OF RACHEL STARK 6 Q. Are you aware of any other water system that's 6 BY ATTORNEY HANSON: 7 had a 151 rate increase in a four-year period of time? 7 Q. Ms. Stark, with regard to the generators. 8 A. No. 8 Cascadia did not submit any documentation of the number 9 ATTORNEY O'NEILL: That's all I have for 9 of outages for each of the systems where generators were 10 you, Mr. Sevall. 10 installed, did they? 11 11 A. No, they did not. 12 CROSS EXAMINATION OF RACHEL STARK 12 Q. So you have no knowledge of the frequency and 13 13 duration of any outages in the systems, correct? BY ATTORNEY O'NEILL: Q. Ms. Stark. 14 14 15 A. Yes. 15 Q. It's not correct, or do you have such Q. Did you perform an independent analysis of the knowledge? 16 16 sizing of the reservoirs, the three reservoirs that are 17 17 A. No, I don't have that knowledge. part of this rate case? Q. Okay. But that knowledge is important to know, 18 18 19 A. Independent analysis how? What do you mean? 19 whether or not generators would be required under DOH Q. Did you go through the documents and figure out 20 20 regulations, isn't it? 21 how many customers were on the system, how many were 21 A. Partially, yes. In my review of the need for projected to be on the system, and how big the 22 22 generators, I did look at the Department of Health's 23 23 reservoirs were? design manual, Water System Design Manual, and the 24 24 A. Yes. I reviewed the sanitary surveys, the DOH prudency for when a water system may need a generator. 25 requirements, in the DOH system design manual. 25 Q. And that design manual did not require Page 401 Page 403 1 Q. You heard the testimony from earlier today with 1 generators in the case of these systems unless they had 2 2 Mr. Lehman; is that correct? an excess number of outages, or water outages, right? 3 3 A. That would be correct. A. Yes. 4 Q. You're aware that all three of the reservoirs 4 Q. And did anyone submit to you a comparison of 5 are approximately 25 percent larger than their projected 5 the costs of responding to outages without generators 6 need in 20 years? 6 and compare that to the cost of the generators? 7 A. Yes. 7 A. No. 8 Q. Does that cause you any concerns? 8 Q. Did anyone give you any information about the 9 9 annual maintenance cost of generators? 10 Q. Can you think of any other asset where a 10 A. No. company would be able to oversize it by 25 percent and Q. So Cascadia provided no documentation on -- or, 11 11 12 with regard to an engineering study about the remaining 12 then recover it, even though they didn't have a 13 projected need? useful life of the reservoirs, did they? 13 14 A. An engineering study? 14 A. No. 15 Q. Did you consult with a water engineer, other 15 Q. Well, was there any engineering study that than the Company, in forming your opinion about whether pointed out structural deficiencies in the reservoirs 16 16 or not the replacement of the reservoirs was prudent? 17 17 that required immediate replacement? 18 18 A. Do you mean did I speak directly to an A. Well, I did look at the sanitary surveys 19 19 engineer? documentation from Department of Health. I did look Q. Yes. 20 20 at -- during our site visit, we saw leakage. We saw 21 A. No. I did not. 21 deteriorating reservoirs.

In review of -- looking at the need for

the knowledge. I am not an engineer, so I -- I -- I

prudency, the -- you know, we -- I requested invoices

from the Company. I spoke with the Company. They have

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relied on DOH engineer specs that they had for their systems. I also relied on the knowledge of Mr. Lehman on his systems and the requirements there. He -- he has got a lot more knowledge than I do on the water system and how to run a water company. Therefore, I relied on, again, the DOH requirements and any letters that the Company received back about improvements that might be needed.

- Q. But first, with the site visit. And when you stood outside the pond -- the reservoir and saw evidence of leakage, were you able to assess whether or not that reservoir needed to be replaced?
- A. Again, I am not an engineer. However, what I viewed, there was -- in some of the systems, there was quite a bit of leakage.

One of the questions that I did ask of the Company while we were on our site visit is, do you know how much water you're losing, because there seems to be a lot of leakage. Their -- the ground was soft. It was evident that the -- you know, that the water wasn't just dripping out. It was -- in some cracks, it was pouring out. So yeah. In our site visit, I did feel that some of these cracks were non-repairable, but again, I am not an engineer. It's just, I used my commonsense and looking at the leakage.

1 I reviewed, and again, there was a -- as a witness

- earlier had testified to -- I believe Duren -- he
- 3 indicated that he reviewed the underground inspection
- 4 recording; that he indicated it was a diver. It was not
- 5 a diver. It was a robot. And it was recorded that
  - there were significant cracking, root intrusion. And I
- 7 took that information and compared it and reviewed it
- 8 with the DOH Water System Design Manual, which, and with
- 9 my meetings with Department of Health, that root
- 10 intrusion would be a safety hazard for the Company to be
- 11 able to provide safe drinking water to its customers, so
- 12 it would have an opportunity to have contaminants into
- 13 the water source. So replacement of that, I relied on
- 14 DOH engineers, as well as the engineers' information 15
  - that I had with the Company.
- Q. Did you talk to the Company's engineers? 16 17

  - Q. Okay. And there is no information in the record from DOH engineers about their analysis of the reservoirs, is there?
- 21 A. The information in the record is very robust, 22 as indicated by multiple witnesses today. There is a 23 lot of information to be reviewed and to be looked at. 24 So off the top of my head, I can't confirm that that's
- 25 possible.

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- Q. And you didn't know whether the alternatives to replacing the reservoir might be a corrective measure?
  - A. Correct.
- Q. And there was no history of coliform contamination in any of these reservoirs, was there?
- A. Without reviewing the sanitary survey, off the top of my head, I can't answer that.
- Q. Okay. And the sanitary survey, for example, for the Estates, it did not require the replacement of the Estates reservoir, did it?
- A. I don't believe -- again, without looking at these, sanitary survey, I don't believe that there was a requirement, but there were some significant improvements that DOH wanted the Company to do.

DOH did note that the improvements that the Company had planned for the Estates system, especially the reservoir with the cracking and leaking and the fact that it was underground, DOH thanked the Company for taking measures to be able to provide its customers with safe drinking water.

- Q. So taken together, the information you had did not allow you to conclude that replacement at that time was necessary or the best alternative or even cost-effective, did it?
  - A. So based on the information that I had and that

Q. Do you feel that you're more qualified than Mr. Duren to determine that there was sufficient information in which to make a decision about the reservoirs?

ATTORNEY GAFKEN: Objection; argumentative.

ATTORNEY HANSON: That's a question. She is expressing opinion.

JUDGE FUKANO: Can you rephrase the question.

Q. You expressed an opinion about the replacement of the reservoirs and that the information was, in your words, quote, robust. And my question was: Are you more qualified than Mr. Duren to determine whether or not the information supplied was adequate in order to reach a decision on whether replacement of the reservoirs was prudent?

ATTORNEY GAFKEN: Objection; argumentative and irrelevant. Mr. Duren's qualifications versus Ms. Stark's qualifications are not relevant.

ATTORNEY HANSON: Rule 701, 702, with regard to the qualifications of experts, put her qualifications, especially when she is expressing engineering opinions, directly into controversy. And if she feels she is better qualified, well, it would be

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helpful for everybody to know it, and we could explore that further.

ATTORNEY GAFKEN: Ms. Stark is not holding herself out as an engineer, but Ms. Stark is a regulatory analyst employed by the Commission and is qualified by virtue of that.

JUDGE FUKANO: I am going to sustain the objection.

ATTORNEY HANSON: I would like to direct some questions to Mr. Sevall.

SCOTT SEVALL: My mic is on. Do you hear me?

ATTORNEY HANSON: I can hear you. SCOTT SEVALL: Excellent.

ATTORNEY HANSON: I don't see you. Where are you? Oh, you're way down there. All right.

CROSS EXAMINATION OF SCOTT SEVALL BY ATTORNEY HANSON:

- Q. In your testimony, you mention problems with potential discriminatory pricing. There are -- there is more than one kind of discriminatory pricing, isn't there?
- A. From the purview which I was explaining in, I believe, your SS-1T -- or, SS-1TR as you're referring

ROE, if we wanted to drive that cost of capital, we

- would need 29 different capital structures, 29 different
- returns on equity, 29 different costs of debt, I mean,
- 4 if we really wanted to know what the costs were for each5 system.
  - Q. Well, you would only need one return on equity for all systems, correct?
    - A. Possibly.
  - Q. So the real issue is whether or not the investments, the capital investments that serve only one system should be properly charged to other systems. And so you're correct that if you had widely divergent costs, then and you set up different rate structures, that would require separate pricing. But is the mere fact that all the systems have a common owner sufficient to say all customers on all the systems should pay the same rate?
  - A. As sufficient, Cascade Natural and Washington Water.
  - Q. So regardless of which systems Cascadia elects to purchase, as long as they own it, it's fair to charge all of their customers the same rates, even if the systems they acquired have widely divergent costs of delivering water? Is that what you're saying?
    - A. Yeah. The costs change in the future. I mean,

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to.

Q. Yes.

A. I believe I had laid out in that testimony some of my explanation. Trying to get to it.

Q. Oh. Well, let me be more specific.

If you charge customers who are similarly situated on systems with similar costs -- if you charge them different prices, that would be discriminatory, wouldn't it?

- A. If they have similar costs all the way across from capital costs, operating costs, plant costs, and then you come to two different prices for the same unit, then that's a possibility, yes.
- Q. And if you charge the same price to customers who were on systems that had widely divergent costs of water, that would also be discriminatory, wouldn't it?
- A. Again, that's only if they have separate costs. In this case, joining the cost of capital, that is a cost. That is a cost borne by the Company. And, you know, it's easy to point to the capital structure of Northwest Natural and try to imply that all 29 of these systems -- and I am going to exclude the Moses Lake system from this discussion because I think we all agree that's separate. But the 50-50 capital structure, or approximately 50-50 capital structure, the, you know,

Puget Sound Energy, for example, serves a very wide geographic area, right? And storm damage occurs, you know, on different pieces of that system at different times. I pay for storm damage up on Whidbey Island. And then when I get storm damage down here, you know, the Whidbey Island customers are paying to repair my storm damage. So there is, you know, a bit of the, if you scratch my back, I will scratch yours.

It's -- these are infrastructures which age.

And over time, whether it's 50 years, 100 years as

Mr. Duren said in one case, you know, or 10 years,
depending on what occurs, systems need assets that are
going to age, and they are going to need replacing.

- Q. But PSE covers a much wider area than each of the Cascadia systems, and it's basically an interconnected system, correct?
- A. In a fashion, yeah.
- Q. But the Cascadia systems are not interconnected by any means?
  - A. They are, through ownership and capital structure.
  - Q. That's the only means. But when you're looking at an electrical provision, you also have to consider what are called the network effects, don't you?
    - A. You're speaking to the power grid?

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- Q. Yes.
- A. Or PSE now?
- Q. Yes.

- A. The network effect?
- Q. Yes, the PSE.
- A. I mean, that generally is in the operating costs, right? The efficiencies within operating costs as you gain more customers. Yeah. I would agree with that.
- Q. And you also consider that because of the network effects in -- in allowing an allocation, or a sharing, if you will, of the capital investments, correct?
- A. In this case, yeah. I mean, there is a difference in the assets that each system has, but nobody is disputing that. And we are proposing in the single tariff that they are collected equally across, so. Currently, will that mean that there is one group of customers subsidizing another? Yes. But depending on what occurs next year and the year after that and the year after that, those may change.
- Q. And Cascadia is based -- you know, the service they provide isn't, you know, broadly characterized as water. They are basically a water delivery service. They don't own the water. Water is free to them,

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- Q. And if you have two systems, and the cost of delivering water in one system was very low, and on the other system is very high, simply because those two systems have the same owner, can you explain why it's fair to the low-cost system to subsidize the high-cost system?
- A. Well, in this case, I believe it was the Staff response to the Advocates' DR 122 where I presented the scenario, because the question, and if I remember right, was about, is it fair that other customers pay for the Aquarius rate base. And I demonstrated that if we exclude Aquarius completely from the picture, all their rate base, all their customers, all their operating costs, all their debt, that it is incrementally more expensive for everybody on the systems.
- Q. But that analysis assumes the single tariff pricing for all the systems -- you know. And rather than -- well. It just assumes the single tariff pricing for all the systems. And then if you include Aquarius, then you're right. You know, you can -- so it does affect the analysis. But Cascadia didn't do the analysis regardless of how many systems, did they?
- A. I don't completely agree with that. The model that they presented, I believe you can run about seven different scenarios in it.

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### correct?

A. Well, they own the water rights, I believe.

Q. They have water rights; the right to extract water. The State owns the water, correct? And the State does not charge them for each gallon extracted, does it?

A. Well, I don't -- I don't know any costs there that are acquired as far as to the State getting water rights, but I know water is expensive to get out of the ground.

- Q. Because of the charge and what I am going to characterize broadly as delivery charge. You have to pick it up at the source with a well and a pump, and then you have to transport it through your reservoir and your pipeline and -- you know, and up to the meters, where it goes into the hoses, so. And all of the expenses of delivering the water is what goes into Cascadia's rate base, correct?
  - A. The plant. That's correct.
- Q. Yeah. And so the delivery -- the services, you know, for any single system standing alone, that the charge for that delivery service is -- goes into the rates charged to the customers on that system, correct?

A. Yeah, and that includes the operating and the cost of capital in all of those costs.

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# Q. Well, did they run the scenario of demonstrating what the cost differential between each of the individual systems was?

A. Well, if you go in -- I think it's on the input by entity tab within -- let's see. Staff model would be -- is that RS-2 and RS-3?

RACHEL STARK: Yes.

A. So RS-2 and RS-3, those exhibits. Input by entity allows you to break out Northwest Natural -- or, Northwest Water Services individual. It allows you to break out Aquarius individually. You know, the -- I can't remember them all off the top of my head, but I believe there were seven different scenarios. And so within that model, it's presented that you can't do it. Did they present seven different models saved under different names? No, they did not, and neither did Staff.

## Q. So nobody really knows how much the cost differential is for each of the systems?

A. I remember that I went in and I looked at each scenario, running one-at-a-time, but I can't recall what the outputs are off the top of my head here, no. When I realized the significant difference in the cost of debt between Aquarius and the rest of the systems and that the incremental cost for customers decreased with their

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inclusion, that was the final determination that led me to single tariff ratemaking.

- Q. Were you present for Mr. Lehman's testimony today?
  - A. I was, but that was a while ago now.
- Q. So anything before lunch, we don't remember?
- A. I will do my best here.
- Q. Okay. So, you know, he testified about some of the many differences there are between the systems and that, and he concluded that each system has a different cost per gallon of water delivered, and that some of those costs were of a nature that they the difference would be permanent because one system might always have a high higher high-priced treatment system and another would never have one. And as a result, wouldn't the higher-cost system always be a higher-cost system, projected that out in the future?
- A. If you look strictly at rate base, you could make that conclusion, but, I mean, I know that the water quality standards are ever-changing.

Currently, I do know that every single one of the systems has been tested for PFAS and have tested negative. But the moment one of those tests positive, that system, and we don't know which one it will be, will be very expensive. Page 418

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- Q. Well, if some price -- if some systems are inherently higher cost, will the costs between high-cost systems and low-cost systems ever converge in the future?
- A. If that cost is strictly held to rate base and plant, then your conclusion's probably accurate.
- Q. So in your opinion, does charging the same consolidated rate discriminate against customers of low-cost systems in favor of customers on high-cost systems?
- A. That because I -- I mean, that's constrained to only a rate-based plant analysis. If there is a small system that's 100 percent equity, then they have got a high cost of money (sic). But if there was a system that has more plan, but it was all funded with a SRF loan, then they have low -- and I don't -- it's impossible to tell exactly what the total cost would be.
- Q. But the capital investments are the larger part of the buyer. They are their most significant cost driving rates.
- A. And capital investments get ROR applied to them, so it is equally important, in my opinion.
- Q. So under the settlement, you know, phasing-in the rates, what you call a three-year period, but 50 percent starts, under your proposal, April 1 of this

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- Q. But you will agree we could only make decisions today based upon the information that we have or reasonable projections we can make today, and so the fact that there are unknowables can't prevent us from making a reasonable decision?
- A. Yeah. And we know that the cost of capital from Aquarius incrementally lowers everyone's bill, and that everyone benefits. We do know that.
- Q. So if, you know, some systems will always have higher costs of delivering water, under single tariff pricing, customers on lower-cost systems will always be subsidizing the higher-cost system customers, right?

ATTORNEY GAFKEN: Asked and answered.

JUDGE FUKANO: Any response, Mr. Hanson?

ATTORNEY HANSON: I don't think it has been directly, but, you know, it's not a hard question. It's what he has been talking about for justifying a single tariff pricing.

ATTORNEY GAFKEN: Mr. Hanson has asked this question several times, and the witness has answered it.

ATTORNEY HANSON: I have not asked about how it projects out into the future.

JUDGE FUKANO: Please rephrase your question, Mr. Hanson.

year, and the other 50 percent is only one year later, and you -- is -- you select -- selected that not because that mitigated rate shock, did it?

- A. Well, that mitigates rate shock compared to what it would be if it's fully implemented on day one. Mitigation isn't necessarily removal.
- Q. Okay. I gotcha. I agree with that. In other cases where you have had, for example, a 35 percent increase, that 35 percent increase has been phased-in over three years, correct?
- A. That's correct. We are constrained by each case and the situation of each case. And I have testified that rate shock is going to exist in this case.
- Q. So what constrains you to using a three-year phase-in in this case?
- A. The settlement stipulation, because you were referring to the settlement, that's what we could agree with the Company as far as, you know, reasonable, and I think the record supports that. Public Counsel's got a three-year phase-in proposed. Staff has a three-year phase-in proposed in its initial testimony. And the settlement has that same stipulation of the three-year phase-in.
  - Q. But that's not based upon the impact on the

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budgets of the customers. That's on your own -- on the proposals of the Company and your, basically, attempt to avoid backing in here, isn't it?

A. The rates are designed from the revenue requirement. So once the revenue requirement is determined, then we have to figure out how to recover that.

## Q. But it could be recovered in more than three years, couldn't it?

ATTORNEY GAFKEN: I am going to just object to the extent that Mr. Hanson is asking for anything to be disclosed from the settlement negotiations. Those conversations are confidential. But, you know, he can certainly explore Staff's reasoning for looking at the three years as being reasonable. I don't know that Mr. Hanson was actually trying to do that. I just wanted to make sure that the record was clear there.

ATTORNEY HANSON: Mr. Sevall got the message "don't talk about settlement negotiations," so.

JUDGE FUKANO: I am going to sustain that objection to the extent it gets into the settlement negotiations. But you may proceed, Mr. Hanson. And actually, before you do, I just want to inquire. Do you have an estimate of how much longer your line of

couldn't do that.

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ATTORNEY HANSON: That's all the questions I have. Thank you.

JUDGE FUKANO: Thank you.

Any redirect?

ATTORNEY GAFKEN: I have just a bit. I will try to make it speedy. I know we are at 5:15, and I am sure that folks are anxious to get going.

Mr. Sevall, I am going to start with you.

## REDIRECT EXAMINATION OF SCOTT SEVALL BY ATTORNEY GAFKEN:

- Q. And you were asked several questions about rate consolidation. Do you recall those questions generally?
- 15 A. Yes, I believe I can recall those.
  - Q. What happens if each water system that's owned by a water company has its own separate tariffs?

A. Well, in this case, there would be a separate tariff for every single system here, and that would mean 29 balance sheets. That would mean 29 income statements. That would mean 29 rate designs. From an analysis standpoint, that's -- it's -- it's really not feasible to go down that road.

The single tariff pricing, right, allows us to -- people talk about economies of scale, right? And

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questioning of Staff is.

ATTORNEY HANSON: Only a few minutes. JUDGE FUKANO: Please proceed.

- Q. In any event, the Staff's recommendation of a three-year phase-in did not include your analysis of the impact of the rate increase on the budgets of customers?
- A. Are you talking about my litigated position or the settlement? Just so I am clear.
- Q. I am talking about the position you're recommending today.
  - A. Which is the settlement.
- Q. And it's not -- I am not asking you to disclose what Cascadia told you. I am asking, what was your analysis. And if you don't have an analysis, that's fine with me because you don't have a basis for settlement, so.

ATTORNEY GAFKEN: Argumentative.

#### Q. Did you analyze it?

JUDGE FUKANO: I am going to sustain the argumentative objection. Mr. Hanson, please direct your questions and only questions to Mr. Sevall.

- Q. So the Staff did not analyze the impact of the rate increase on the budgets of customers in the Cascadia system, then?
  - A. I don't have the customer budgets, so I

 $$\operatorname{\mathtt{Page}}$\ 423$  it's real easy to point at the pipe in the crowd and

say, "Well, those won't ever be connected, so there is no economy of scale." But as I alluded to the Staff response to the Advocates' data request number 122 where I exclude Aquarius completely from the equation, and the incremental cost increase goes up for every single customer that is -- is not in there. Why? Because the weighted cost of debt almost doubles, right?

So these companies come in and they purchase these, and they are connected all the way up to the capital structure, and -- and it's really not a feasible analysis or a sustainable analysis or a method of regulation if -- if you want to drive all the way down to the granular structure of every single one of those systems every single time you go through a rate case.

ATTORNEY GAFKEN: I am going to pause there just a moment.

18 I cannot recall whether Staff's response to
 19 WCAW data request number 122 is in the record already,
 20 but I would suggest placing that data request to that

response in the record because it has been referred to,

just so the record is clear. If it's already in therecord, great. I can look and see on the exhibit list

after the hearing. But if it's not, I would propose

that Staff file that as an exhibit.

64 (Pages 420 to 423)

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ATTORNEY HANSON: I think it's in the exhibit list.

ATTORNEY GAFKEN: It may be. There is a wide range of discovery that's included in the record.

SCOTT SEVALL: If you find it's not there, Bench request me for it.

COMMISSIONER RENDAHL: So I guess that would be a Bench request, is, to identify where in the exhibit list this is. And it sounds like it doesn't include a model and an Excel spreadsheet analysis.

SCOTT SEVALL: No. I didn't want to have all these attachments to that. So it was more of an explanation of how to do it within like RS-2 and RS-3; like, which cells would change and what they would change to. And then it was tables showing, you know, what it was prior and then what it is after sort of the

COMMISSIONER RENDAHL: Okay. So yes, I think it would be a Bench request to the -- maybe to the Staff to determine whether it's in the record, and if it's not, to provide it.

JUDGE FUKANO: I believe that makes sense. I -- in reviewing the exhibit list, I believe it would be encompassed in BCG-25, which is -- consists of Staff's response to WCAW's data request 1 through 154. questions or complaints regarding the bills and the charges, then, you know, there is a single -- a single structure to go to.

it multiple times, right? It allows the shared cost of capital across -- across the board, right? It allows us to do those things, in the driving of the revenue requirement, instead of keeping all of those separate and granular, which, in this case, definitely provides a benefit to the customers.

- Q. Does that same idea apply to other costs that go into a company's rates or is it just limited to the cost of capital?
  - A. My head's a little -- could you say that again?
- Q. Sure. Does that general concept of sharing the costs across a broader pool of rate pairs, does that only apply to the cost of capital component or does that also apply to other components that go into a company -go into a company's rates?

mean, I -- it -- and other things. It does apply in plant. It's a little easier when things are interconnected. But in water, you know, there is -there is a large health regulatory safety requirement that we -- that is involved in water, and that can very

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ATTORNEY GAFKEN: Okay. JUDGE FUKANO: But at the same time, in an abundance of caution, we will issue a Bench request to

verify that, and we request that it be provided if it is not included in that.

ATTORNEY GAFKEN: Thank you.

JUDGE FUKANO: So you just got homework.

Q. Okay. Mr. Sevall, you were asked by both Public Counsel and WCAW about the idea that forecasting rates out to some future point and finding the time when rates quote-unquote even out between systems, is that a necessary analysis when considering consolidated rates?

A. No, and I'd say that, I mean, I -- one, this case is extraordinary. It is a very large increase to rate base, so it's going to result, most likely, in some sort of rate shock. But, you know, I worked on other cases which were joining multiple systems, one of them that had 11 different tariff structures. And forecasting out plant-to-plant investment and trying to determine when they converged has never been done, no.

Q. Could you briefly discuss the benefits of having consolidated rates.

A. Well, on the operational side, it allows the Company to set up, you know, single -- single billing for everybody, right? And when -- when they do get quickly change, you know, what it costs to provide water.

I was -- Northwest -- Northwest Water Services had put in manganese filtration. I can speak to that because I am the one that did that surcharge, and I am the one that had to assist the company by calling the bank at the time with the prior ownership group to help satisfy the bank's liquidity questions and cash flow questions in regards to even being able to give them the capital to purchase that.

So there -- there is a real benefit to everybody. We don't know really what the next plant is. We can plan for it all day long, but nobody here can for certain say you know what, there is an earthquake, and we just had certain systems break, and now we have to fix these. And there will be some that are affected, some that aren't affected. So. As far as that answers the question. Yeah, there is. You know, it's -- it's cost sharing. It is. There will be some subsidy in every single -- if you -- when you take a snapshot, there will always be a subsidy going on, but that subsidy will move and change most likely over time.

Q. You were asked questions regarding interconnected systems and disconnected systems. Are you aware of any other utility that serves as a

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As far as other benefits, I mean, I have said

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A. It applies, you know, across the board. I

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distribution company with noncontiguous service territories?

A. Yeah. I believe I said Cascade Natural and Washington Water, as far as two of the biggest ones. Now, there is also Blue Rock, which was previously Illiad. Now there is guite a few -- guite a few water companies. Most water companies, if they own more than one system, they are not interconnected, but we will have a single tariff price.

Q. So there is other waters -- water companies that have noncontiguous service territories. I think you said Cascade Natural Gas in your answer. And there may be other examples. Do any of those companies have consolidated rates? Or single -- single tariff pricing?

A. They all do, from my knowledge.

ATTORNEY GAFKEN: Okay. I do have just a couple of questions -- I am done with Mr. Sevall. I do have a couple of questions for Ms. Stark on redirect.

REDIRECT EXAMINATION OF RACHEL STARK BY ATTORNEY GAFKEN:

Q. Ms. Stark, you were asked questions about whether you spoke with engineers. Do you recall those questions?

A. Yes.

A. Yes, I did.

Q. Again, I am going to start with a general question and then make -- get a little more specific with specific investments.

When you are looking at whether a capital investment is prudent, could you please explain what role Department of Health requirements plays in that review.

A. In this -- in this case and in most water cases, Department of Health's role is vital because the company files documentation with Department of Health for approval to upgrade or improve systems that need improvement. Department of Health engineers will look at the information that is filed by the company. Also, DOH has a rule and -- they have their rules and regulations that they follow.

I -- also, in this case, I look at the DOH Water System Design Manual, which has a lot -- it's very extensive. I learned a lot about what DOH does require for various issues or scenarios that the company may have to make sure that they are providing safe water to their customers in regards to just about any scenario.

Q. You were asked some questions about oversized projects. Do you recall those questions?

A. Ido.

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Q. I believe you said "no" in response to one of them, but didn't you speak with engineers at the Department of Health?

A. Yes, I did.

Q. And those contacts with the engineers at Department of Health, those were both verbal and by electronic mail?

A. That's correct.

Q. Are copies of the electronic mail between Staff and Department of Health contained in the record?

A. Yes.

Q. I want to ask a general question, and I want to ask a more specific question.

When you were tasked with reviewing a company's filing, do you simply accept what a company says as true or do you investigate and confirm the issues that you are working on?

A. I don't just accept what the company files as true. We investigate to make sure that what the company filed is prudent, and confirm with other documentations that we request from the Company, is -- the information's accurate, and Staff may make adjustments to some of those expenses for capital improvements.

Q. And did you use that process that you just spoke of when you reviewed Cascadia's filings?

Q. Did you take into account -- well. Did you evaluate whether those projects were needed? And I believe that those projects are the three reservoirs

A. I did evaluate whether those projects are needed. Again, I am not an engineer, so I based my decision about the prudency and the need of those improvements, of those reservoirs, based on engineers with Department of Health; based on information I received from the Company about -- and I looked at the sanitary survey for those systems and what information that DOH wanted the Company to either fix or resolve.

received back. Department of Health engineers noted that the improvements or upgrades or repairs that the Company was doing based on various issues that were happening from contaminants in their water, cracking in some their reservoirs, fire flow. Making determination based on DOH engineers if those reservoirs needed the upgrade for their sizing.

Also, I reviewed the DOH Water System Design Manual. In there, it does have specifics about, the Company's required to consider growth in the community when it makes upgrades to their systems and reservoirs, so. In my determination, again, I was leaving, you

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that were built.

Again, in some of the letters that the Company

Page 432 Page 434 1 know, the -- I wasn't going to second-guess the DOH 1 22 2 engineers on what -- their determination on what they 2 JUDGE FUKANO: It's 2, yeah. 3 wanted the Company to do. 3 COMMISSIONER DOUMIT: Sorry about that. 4 Q. You have mentioned the design manual. You were 4 JUDGE FUKANO: Public comment. State law. 5 asked some questions about -- well, you were asked 5 COMMISSIONER DOUMIT: That's right. 6 several questions about reservoirs and replacement of 6 Sorry. That came first. I'm sorry about that. 7 those reservoirs. Did you learn anything about DOH's 7 Q. Paragraph 13 states that the revenue 8 view of underground reservoirs? 8 requirement includes unspecified carrying costs related 9 A. Yes. I did have a Teams meeting with DOH, and 9 to the phase-in rates. To confirm, does this mean that 10 looking at the Water System Design Manual that DOH has. 10 the 1.51 million additional annual revenue requirement 11 They talked about -- I just lost my train of thought. 11 includes carrying costs and-or the effect of the rate 12 Could you please tell me that question again? 12 mitigation mechanism? 13 Q. Sure. I was asking about what you learned from 13 A. Yes. It's very close to Staff's litigated 14 the design manual about DOH's view of underground --14 position, the settlement is, and -- I mean, the 15 A. Thank you. 15 settlement discusses deferring, you know, and -- and how Q. -- reservoirs. 16 16 that's to be collected. And so yes, there was agreed to 17 A. Thank you. Yes. 17 be carrying costs on the deferred portion. So again, in my meetings with DOH, though, the 18 18 COMMISSIONER DOUMIT: Okay. Thank you. 19 engineers with DOH, they indicate that they -- or, it 19 That's it. No more. appears they are phasing-out underground reservoirs 20 20 COMMISSIONER RENDAHL: And I just have 21 because they are hard to inspect, and it's -- and it's 21 a -- maybe a follow-up. 22 expensive if the Company needs to make improvements such 22 23 23 as if there is cracks in it. They -- you know, because **EXAMINATION OF SCOTT SEVALL** 24 24 most of it is underground, they can't see the cracks BY COMMISSIONER RENDAHL: 25 readily; if there is leaking happening; if there is root 25 Q. I know you were here when we were asking

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The DOH System Design Manual also has parameters for how close reservoirs need to be to vegetation because that vegetation could grow into the underground reservoirs, which is another concern that DOH engineers have, because like in the Estates underground reservoir, there was root intrusion. And again, DOH indicated during our meeting that -- that root intrusion and vegetation intrusion and cracks could introduce contaminants to the water, which would be a huge safety problem for the Company's customers.

ATTORNEY GAFKEN: Thank you. I have no further redirect.

JUDGE FUKANO: Thank you.

Are there any questions from the Bench for these witnesses?

COMMISSIONER DOUMIT: Yes, please, your Honor. Just one question for Mr. Sevall.

EXAMINATION OF SCOTT SEVALL BY COMMISSIONER DOUMIT:

Q. I guess -- yeah. So. The settlement stipulation states that the -- this is paragraph 13. This is now Bench Exhibit 1.

COMMISSIONER DOUMIT: What's that? Is it

questions, Bench questions of the Company's witnesses, and so you heard the questions we asked about paragraphs 17 and 18 about the capital plan and about the prioritization.

## Did you have any concerns or difference of opinion from the Company's responses to our questions?

A. No, I did not. I think it makes -- it makes sense. Like, I know there wasn't a time line necessarily specified in that report, but we knew that it would have to be put forth prior to the meeting that's specified to be 12 months from the effective date. Sometimes it's a little tricky to put specific dates and things when we don't know what the effective date is, but. We know that it would have to happen before that date, since they are going to present it at the meeting.

- Q. And would you have -- you wouldn't have any concern with the Company filing that plan with the Commission instead of just publishing it on their website?
- A. No, I would have no concern. I would say they should do both.
  - Q. Okay. And then do you have any concerns with this being a one-time process or a continuing process, meaning just for this next year or beyond?

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	Page 436	Page 438
1	A. I believe it should continue. Indefinitely? I	1 ///
2	don't know if, you know, that, but I believe it should	2 CROSS EXAMINATION OF STEFAN DE VILLIERS
3	continue more than one year.	3 BY ATTORNEY NELSEN:
4	COMMISSIONER RENDAHL: Okay. All right.	4 Q. Good evening, Dr Mr. De Villiers.
5	Thanks. That's all I have.	5 A. Good evening.
6	JUDGE FUKANO: Thank you. You're excused.	6 Q. I have just several questions for you. And the
7	Before we move on to our last witness, I	7 first thing, I am going to ask that you turn to your
8	believe we should take a just a quick five-minute	8 response testimony, page 6 lines 2 to 3 of the clean
9	break to take a little stretch and use the bathroom if	9 version, your revised clean version.
10	necessary.	10 A. This is my response to the settlement? My
11	We are off the record.	11 response?
12	(Short recess.)	12 Q. That is correct. Yes.
13	JUDGE FUKANO: All right. Let's be back	13 JUDGE FUKANO: Would you please move the
14	on the record.	14 mic a little bit closer to you. Thank you.
15	Our last witness for the hearing is	15 ATTORNEY NELSEN: Thank you.
16	Mr. Stefanis ithow do you pronounce it?	16 Q. Yes. It is exhibit SDV-11Tr, and I am talking
17	"De-vill-yers"?	about the clean version, page 6 lines 2 to 3.
18	STEFAN DE VILLIERS: I say Stefan	18 A. I am there.
19	"de-vill-yers."	19 Q. And there, it says that Staff's evaluation of
20	JUDGE FUKANO: Stefan de Villiers. Thank	20 prudence is based in part on a tour of the Company's
21	you. Please raise your right hand.	21 system, led by the Company, itself.
22	Do you swear or affirm the testimony you	22 Do you see that?
23	provide today is the truth and nothing but the truth?	23 A. I do see that.
24	STEFAN DE VILLIERS: I do.	Q. Did you do any tours of Cascadia Water systems?
25	JUDGE FUKANO: Thank you.	A. I did not. In part, the usefulness of that
	Page 437	Page 439
1	_	
1 2	Page 437  You may present the witness, Public Counsel.  DIRECT EXAMINATION OF STEFAN DE VILLIERS	tour would be limited because I am a regulatory analyst
	You may present the witness, Public Counsel.	tour would be limited because I am a regulatory analyst and not a water system engineer. But I did not tour the
2	You may present the witness, Public Counsel. DIRECT EXAMINATION OF STEFAN DE VILLIERS	tour would be limited because I am a regulatory analyst and not a water system engineer. But I did not tour the Company system.
2	You may present the witness, Public Counsel. DIRECT EXAMINATION OF STEFAN DE VILLIERS BY ATTORNEY O'NEILL:	tour would be limited because I am a regulatory analyst and not a water system engineer. But I did not tour the Company system.
2 3 4	You may present the witness, Public Counsel. DIRECT EXAMINATION OF STEFAN DE VILLIERS BY ATTORNEY O'NEILL: Q. Good "evening," I guess, Mr. de Villiers.	tour would be limited because I am a regulatory analyst and not a water system engineer. But I did not tour the Company system.  Q. I appreciate your answer. I do think sometimes
2 3 4 5	You may present the witness, Public Counsel. DIRECT EXAMINATION OF STEFAN DE VILLIERS BY ATTORNEY O'NEILL: Q. Good "evening," I guess, Mr. de Villiers. Did you provide testimony in this case filed on	tour would be limited because I am a regulatory analyst and not a water system engineer. But I did not tour the Company system.  Q. I appreciate your answer. I do think sometimes seeing a picture tells a thousand words, but we will
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capital, correct?

November filing.

just want to make sure that this is correct. Public

adjustments that Staff recommended in its initial

Counsel's low, mid, and high revenue requirements are

based on plant disallowances and a range of costs of

A. Yes, as well as incorporation of some expense

Page 440 Page 442 1 Q. Is it fair to say that the primary difference 1 A. I am there. 2 Q. Here you testify: 2 between Staff's litigation position and Public Counsel's 3 Without any planned investment adjustments, the 3 litigation position is the treatment of capital 4 upper bound of Public Counsel's range would be \$1.46 4 investments? 5 million, very similar to Staff's calculated \$1.47 5 A. I would say there are also differences in the 6 million revenue requirement increase. 6 way that Public Counsel and the Staff approach the 7 Do you see that? 7 capital costs portion, but there are very significant 8 A. I do see that. 8 differences in the way that we treat plant investment 9 9 Q. And do you understand that the settlement compared to Staff. 10 provides for a revenue requirement increase of \$1.51 10 ATTORNEY GAFKEN: I apologize. I forgot 11 million? 11 to turn my camera on, but we are on now. 12 12 Q. Looking at the percentage increase. Public A. Yes, that's how I understand it. 13 Counsel's low, mid, and high revenue requirements 13 Q. So it's correct to say that the upper bound of 14 Public Counsel's range is only about \$50,000 less than 14 calculate to increases of 47 percent, 48.5 percent, and 15 the revenue requirement increase in the settlement? 15 50 percent, respectively, correct? 16 16 A. Absolutely. Even with the plant investment A. No. I don't agree with that. This is the 17 upper bound of Public Counsel's range if no planned 17 adjustments that Mr. Duren recommends in this case, the adjustments were considered. But the testimony of my Company has still invested an incredible amount in its 18 18 19 colleague Mr. Duren does recommend plant investment 19 system, and that is leading to a very significant 20 20 adjustments based on prioritization of the Company's revenue requirement increase. Q. In your opinion, would these increases produce 21 investments. And when those are factored in, Public 21 22 Counsel's range is different and ranges from \$1.12 22 rate shock? 23 2.3 million to \$1.19 million as indicated in table 1 on that A. I believe so. That's -- that's why I 24 24 same page. recommended a two-year phase-in. 25 ATTORNEY NELSEN: Thank you for that 25 Q. You anticipated my next question. I'd like to Page 441 Page 443 1 clarification, Mr. de Villiers. 1 ask about the concept of phase-in. Please turn to your 2 No further questions from the Company. 2 testimony, SDV-1T, and go to page 9, lines 1 through 3. 3 3 JUDGE FUKANO: Any cross-examination from A. I am there. 4 Staff? 4 Q. There you testify about how deferred revenue 5 5 not -- hang on. There you testify about how deferred ATTORNEY GAFKEN: I do have just a bit. 6 6 JUDGE FUKANO: Please proceed. revenue not recovered in the initial steps of the 7 7 phase-in might be treated, correct? 8 CROSS EXAMINATION OF STEFAN DE VILLIERS 8 A. Yes. Q. You testify that one treatment is to have the 9 9 BY ATTORNEY GAFKEN: Q. I will also be referring to your testimony, 10 10 utility forego the deferred revenue, correct? exhibit SDV-11Tr. If you could please go to page 7, 11 11 table 1. You may already be there. 12 12 Q. The other treatment is to allow recovery of the 13 A. I am there. 13 deferred revenue with carrying costs, correct? Q. There you set out the revenue requirement 14 14 A. Yes. calculations presented by Public Counsel, Staff, 15 15 Q. Now, please turn back to your testimony at Cascadia, and the settlement, correct? 16 16 exhibit SDV-11Tr and go to page 10, lines 16 through 17. 17 A. That is correct. 17 18 Q. This might be a little bit repetitive, but I 18 Q. There you testify that some phase-ins require

69 (Pages 440 to 443)

companies to forego revenue that is not recovered in the

Q. Would you agree that before the Commission can

determine an appropriate phase-in, it must determine

what the utility's revenue requirement should be?

A. I would agree that that's -- I agree that the

initial steps of the phase-in, correct?

A. Yes.

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revenue requirement and the phase-in interact, and, uh, yes. To some extent, there should be a revenue requirement calculation that a phase-in is applied to.

- Q. Okay. So you agree, then, that the phase-in -the thing that we are phasing in is the revenue requirement. Is that a fair understanding?
  - A. I -- yes. I think you could put it that way.
- Q. I am a little bit confused about "could put it that way." Is there something else that we might be phasing in, other than the revenue requirement?
- A. No. In this case, we are phasing-in an increase in the revenue requirement.
- Q. Do you know of any example where either this Commission or any other regulatory commission has required a regulated company to forego revenue not collected in the initial steps of a phase-in without the company agreeing to forego such revenue?
- A. I don't have the specific example off the top of my head.
- Q. Once the Commission determines the revenue requirement, isn't it true that the utility is then entitled to the opportunity to recover that revenue requirement?
- A. To the extent that you are asking me to clarify a legal point, I -- I am not a lawyer, and so. But the

amount from the revenue requirement?

ATTORNEY O'NEILL: I am going to object to the line of questioning just to the extent that this is starting to call for legal opinions which are not in the purview of this witness.

ATTORNEY GAFKEN: I am actually just asking about his understanding of what happens when the Commission finds something imprudent. I am trying not to ask him for a legal opinion.

JUDGE FUKANO: Do you think you could rephrase the question, counsel?

ATTORNEY GAFKEN: I can try. Yes.

### Q. Mr. de Villiers, what do you understand a revenue requirement to be?

A. I understand a revenue requirement to be a calculation of the recovery of costs that a company is entitled to, based on the investments in its rate base, multiplied by a rate of return, along with the company's operational costs, and any adjustments for taxes and interest expenses.

Q. So Public Counsel has a recommendation that certain capital investments be removed and found to be imprudent, and so those capital investments result in your revenue requirement high, mid, and low -- or -- yeah. High, mid, and low, based on removing a certain

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amount of capital expenditures, correct?
A. Yes. Removing some capital expenses once -- was part of calculating that range.

## Q. And that's based on Public Counsel's prudence argument, correct?

A. That is based on my colleague Mr. Duren's examination of specific projects, capital investment projects conducted by Cascadia.

Q. And so the remaining amount, the amount subject to the low, mid, and high revenue requirement calculation, that number is what's then phased-in under your proposal, correct?

A. Yes.

Q. And your argument is that the Company should forego the amount of the revenue requirement that was not collected in the first year of the phase-in?

A. Yes. My argument is that in addition to the specific capital projects that Mr. Duren identifies, the Company has engaged in a pattern of imprudent investment on the whole, which is very clear. And in my initial testimony, I compare this rate case to all water rate cases; in fact, all water rate increases before this Commission over the past decade. And I find that in this case, the revenue requirement increase proposed is

exceeded only by three other rate cases in -- or, rate

phase-in that I have proposed in this case -- let me put it this way. The Company's being entitled to a -- to the deferral of money not collected in the initial steps of a phase-in assumes that that money -- that portion of the revenue requirement was prudently incurred. In this case, I am making the argument that Cascadia did not invest at a rate that was prudent, and for that reason, the Commission should deny the Company recovery of the revenue that would otherwise be deferred in the initial stages of phase-in. And in essence, this would stimulate the Company investing into its system at a more reasonable rate instead of placing all of this plant investment into the rate base at once on the rate effective date. This stimulates Cascadia investing in its system over a two-year period.

Again, as we have pointed out, this is a very significant rate revenue increase that's proposed here, and even a two-year phase-in does not completely eliminate the possibility of rate shock, but it is one approach the Commission could take to insure that customers are protected from the worst of Cascadia's rate increases.

Q. When the Commission determines that either an expense or a cost or a capital improvement wasn't prudent, doesn't the Commission then disallow that

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increases in the last decade, and all three of those increases include other factors which this case does not have. In one case, it's a water company coming in after 23 years of not having a rate case. And another, it's seven years. And another, it's a company that's increasing its water rates to account for the City of Monroe increasing water prices.

So to get back to your question. Public Counsel's argument is that -- or at least the argument that I relied on is that Cascadia has invested at a pace which is imprudent. It does not consider the impacts on rate pairs. And as a result, the Commission should take as many steps as it can to protect customers, as I said earlier, from the worst of the rate increases proposed.

Q. I do want to make sure that I am understanding the recommendation, though. Is your recommendation that the Company forego the amount that was not collected in the first year in the phase-in?

A. Yes.

Q. Is that foregoing -- or, I am sorry. If I can get the words out in the right order.

Is your recommendation essentially a penalty or a punishment to the Company for what Public Counsel views as an undesirable capital expenditure plan?

A. You mentioned the word "disallowances" earlier.

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The first -- and we will get something out in writing, so I am not going to waste time reading it into the record right now. But the first would be relating to calculations of the removal of the Aquarius surcharge and the impacts it would have on the customers in the Western systems. And the second would be analysis of the difference from the rate consolidation of the Island and Peninsula systems into the Western systems. And if you -- but that impact on the customers would be, if you did not do that, based on Witness de Villiers' testimony in 11Tr and his exhibit SDV-13r. So we will get this out in writing so you will be able to more effectively respond.

JUDGE FUKANO: Thank you.

Mr. O'Neill, I recall from the public comment hearing, that you had requested until March 4th to compile public comments received as it's proceeding. Acknowledging the docket will be open for comment until February 18th, a week from today, is March 4th still a reasonable deadline for submitting the compiled public comment?

ATTORNEY O'NEILL: Yes. I believe that we are on course for that. The record is open until the 18th. There was confusion in the public notice. So we are still getting comments that are trickling in. And

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I think this could be categorized as a disallowance in
the first year of the phase-in and a disallowance -- a
smaller disallowance in the second year of the phase-in.
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 $\label{eq:ATTORNEY GAFKEN: Okay. I will stop there. Thank you.} ATTORNEY GAFKEN: Okay. I will stop there.$ 

JUDGE FUKANO: Any redirect?
ATTORNEY O'NEILL: I have no redirect, your Honor.

JUDGE FUKANO: Are there any questions from the Bench for this witness?

Thank you. You are excused.

STEFAN DE VILLIERS: Thank you.

JUDGE FUKANO: This covers all of the

witnesses that the parties have prepared cross-examination for. Do the Commissioners have any additional questions for any of the remaining witnesses that have not yet been called?

This brings us to the end of cross-examinations. We have a few housekeeping items to handle before we adjourn.

Are there any Bench requests that the Commission would like to issue at this time?

COMMISSIONER RENDAHL: So I think we do have two Bench requests, and these would be for the

Staff and the Company.

there is going to be a significant amount of de-duplication that we are going to attempt. But I believe we should be on course for the 4th.

JUDGE FUKANO: Very good. Then we will plan to have that filed by the 4th, and that will be filed as Bench Exhibit 1.

We have two rounds of post-hearing briefing due February 25, 2025, and March 11, 2025, respectively. Do the parties have thoughts on the number of pages to associate with each round of briefing? And if not, I have an initial proposal for your consideration.

ATTORNEY STARKEY: My inclination would be 40 pages.

JUDGE FUKANO: 40 pages for each or for -ATTORNEY STARKEY: For each. For -- well,
for the initial one and then for --

17 JUDGE FUKANO: The reply.

ATTORNEY STARKEY: -- the reply. Usually we do a little bit less than that.

ATTORNEY GAFKEN: 40 and 25?
ATTORNEY STARKEY: Yeah.

ATTORNEY STARKEY: Yeah.
JUDGE FUKANO: Would 40 and 25 work for

the parties?

ATTORNEY O'NEILL: I don't have an objection.

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JUDGE FUKANO: Mr. Hanson? ATTORNEY HANSON: Well, as you know, it's hard to estimate, but I am thinking we are in a position of pointing you know, of pointing out all the reasons that unsupported assertions are unsupported, and that it's going to take more space to do that, so I would request 50 pages on the opening brief. JUDGE FUKANO: 50 and 25? ATTORNEY HANSON: Yes. JUDGE FUKANO: Any objection from the remaining parties? ATTORNEY GAFKEN: No objection from Staff. ATTORNEY STARKEY: No objection from the Company. ATTORNEY O'NEILL: No. Public Counsel does not have an objection to having to write 50 pages. JUDGE FUKANO: Very good. Then we will set the briefing limit for the opening brief at 50 pages and the reply brief at 25 pages. COMMISSIONER RENDAHL: I will just say that that's the limit, not the required amount. It's not a goal. ATTORNEY O'NEILL: That's true. I don't	1 (The hearing was concluded, adjourning at 6:10 p.m.) 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23
have to read it, though.  JUDGE FUKANO: There is one final matter	24 25
regarding the disposition of this case. As you may be aware, we have a new Chair, Brian Rybarik, who will officially begin at the Commission the beginning of March.  Provided that the new Chair reviews the entire record, including the transcript of this hearing, do the parties have any objection to the new chair participating in the disposition of this case?  ATTORNEY GAFKEN: No objection. No objection from Staff.  ATTORNEY O'NEILL: Public Counsel does not have an objection.  ATTORNEY STARKEY: No objection from the Company.  ATTORNEY HANSON: No objection, your Honor.  JUDGE FUKANO: Thank you. In that case, the Commission will include the new Chair in the disposition of this case.  Are there any questions before we adjourn, from the parties?  Hearing nothing, then thank you very much for your patience today and for all your participation. We are adjourned.	1 CERTIFICATE 2 STATE OF WASHINGTON) ) ss 4 COUNTY OF PIERCE ) 5 [1, the undersigned Washington Certified Court Reporter, pursuant to RCW 5.28.010, authorized to administer oaths and affirmations in and for the State of Washington, do hereby certify: That the foregoing proceedings were taken stenographically before me and reduced to a typed format under my direction; 9 That all objections made at the time of said proceedings have been noted by me; 11 That I am not a relative or employee of any attorney or counsel or participant and that I am not inancially or otherwise interested in the action or the outcome herein; 13 That the proceedings, as transcribed, is a full, true and correct transcript of the proceedings, and said transcript was prepared pursuant to the Washington Administrative Code 308-14-135 preparation guidelines; 16 /s/LORI K. HAWORTH, CCR State of Washington CCR #2958 My CCR certification expires on 07/17/25

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