

250 SW Taylor Street Portland, OR 97204 503-226-4211 nwnatural.com

December 20, 2024

VIA ELECTRONIC FILING

Jeff Killip, Executive Director & Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop S.E. Lacey, Washington 98503 UG-230739

Received Records Management Dec 20, 2024

Re: UG-230739—NW Natural Status on Arrearage Management Program ("AMP") – Compliance with Order 01

In compliance with Order 01 in UG-230739, Northwest Natural Gas Company, dba NW Natural ("NW Natural" or "Company"), provides the following updates on progress toward developing an AMP. Order 01 directed the Company to provide monthly updates. The work on an AMP for the month of December 2024 includes:

- 1. Reviewed and discussed the AMP process and implementation details with Company stakeholders at multiple internal meetings.
- 2. NW Natural provided the AMP draft tariff sheets to the GREAT Advisory Group on December 11, 2024, and reviewed the tariff sheets and a draft cover letter at the December 13, 2024, GREAT Advisory Group meeting.
- 3. NW Natural sent the draft of the tariff filing, including cover letter and tariff sheets, to the GREAT Advisory Group on December 13, 2024.
- 4. Advisory Group members provided feedback on the cover letter and tariff sheets by December 18, 2024, which have been incorporated into the final filing.
- 5. NW Natural filed the proposed AMP on December 20, 2024.

The development of the AMP has concluded, with implementation on track for an April 1, 2025 effective date. As such, this is the final update on the status of NW Natural's AMP development.

Please contact me at (503) 610-7546 if you have questions.

Sincerely,

/s/ Amy Schulties

Amy Schulties
Regulatory Consultant, Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, OR 97204
(503) 610-7546
amy.schulties@nwnatural.com