

Washington State Lifeline Quarterly Customer Report

CONFIDENTIAL PER  
480-07-160

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless-  
REV 4Q15  
Docket: UT-121610

	Prior Ending Qtr	Oct-15	Nov-15	Dec-15	Total	Notes
<b>1. Total customers at end of period:</b>						<b>Category Line 1, Month 3 Column = Total (End of Qtr) column</b> (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
Plan 1 - 125 Minutes per Month	-	-	-	-	-	
Plan 2 - 250 Minutes per Month	528	480	462	428	428	
Plan 3 - 1,000 Minutes per Month	2,120	2,504	3,089	2,916	2,916	
Total Washington customers:	2,648	2,984	3,551	3,344	3,344	
<b>2. Total new customers enrolled:</b>						<b>Category Line 2, Sum of Months 1+2+3 = Total</b>  (B) Activity in Category Lines 2, 3, 4 and 5 <b>MAY NOT EQUAL</b> end of customer count in Category 1 since it <b>MAY NOT</b> include customers retained month to month, trueups and adjustments
Plan 1 - 125 Minutes per Month	-	-	-	-	-	
Plan 2 - 250 Minutes per Month	7	2	7	16	16	
Plan 3 - 1,000 Minutes per Month	519	318	3	840	840	
<b>3. Total customers de-enrolled due to 60 day inactivity:</b>						<b>Category Line 3, Sum of Months 1+2+3 = Total</b>
Plan 1 - 125 Minutes per Month	-	-	-	-	-	
Plan 2 - 250 Minutes per Month	27	26	27	80	80	
Plan 3 - 1,000 Minutes per Month	81	118	160	359	359	
<b>4. Total customers de-enrolled due to failed annual verification:</b>						<b>Category Line 4, Sum of Months 1+2+3 = Total</b>
Plan 1 - 125 Minutes per Month	-	-	-	-	-	
Plan 2 - 250 Minutes per Month	-	-	116	116	116	
Plan 3 - 1,000 Minutes per Month	-	-	210	210	210	
<b>5. Total customers who de-enrolled voluntarily:</b>						<b>Category Line 5, Sum of Months 1+2+3 = Total</b>
Plan 1 - 125 Minutes per Month	-	-	-	-	-	
Plan 2 - 250 Minutes per Month	3	1	2	6	6	
Plan 3 - 1,000 Minutes per Month	24	8	6	38	38	