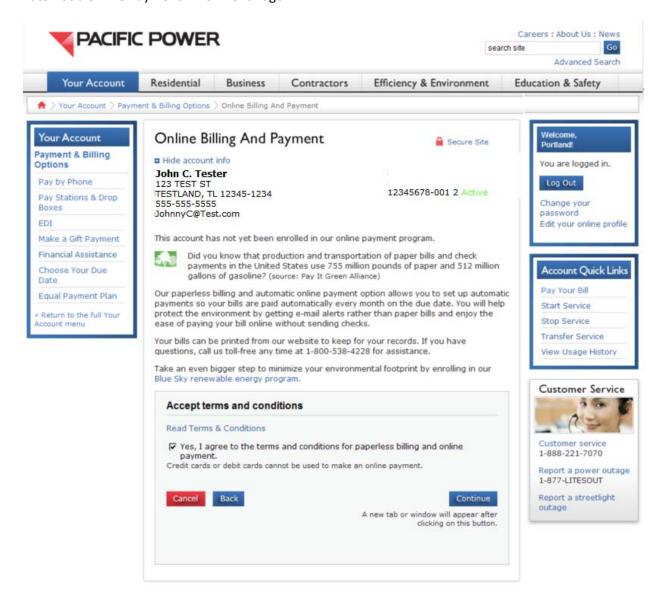


Online Payment and Equal Payment Program Enrollment:

Automatic Online Payment Enrollment Page:





Pacific Power : Rocky Mou

Payments

Close

Pay Your Bill
Payment Activity
Payment Methods

Automatic Payments Bill History Customer Service Help Secure Site

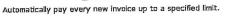
## Add Automatic Payments

Customer:



Step 1: Set up automatic payment frequency.

Account Number:



Payment Amount: Invoice amount due up to a maximum of: \$

(leave blank for no max.)

Frequency:

Date due

Please note that a payment draft will NOT occur if your bill amount exceeds the maximum amount with your next bill. However, if you choose to pay your current balance now, the full balance will draft even if it exceeds the maximum amount indicated above.

If entering a new payment method, select [Enter a new bank account] from the drop down list in Step 2, and click Submit.

Step 2: Enter automatic payment options.

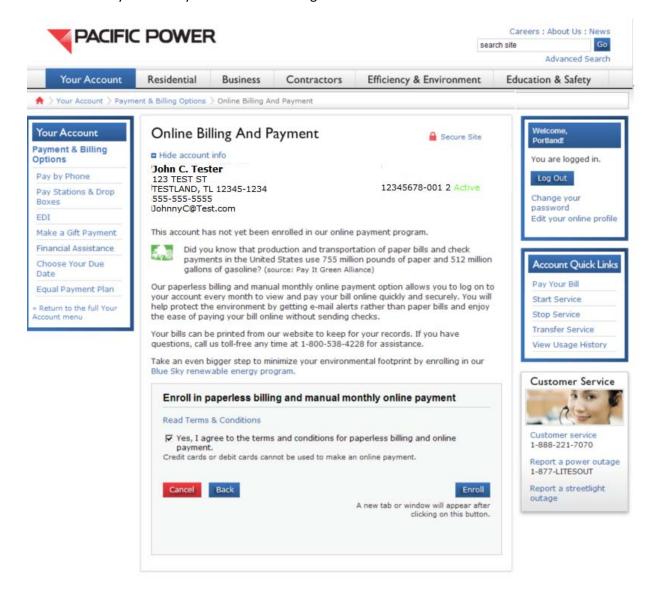
Start Payments On (mm/dd/yyyy):

12 / 03 / 2010

Payment Method:

Carruel

## Manual Monthly Online Payment Enrollment Page:





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St St Sit :

## Pay Your Bill

Step 1: Select the account number you wish to pay by checking the appropriate box below.

Display: Current statements for all enrolled accounts 🕶 😘

Rems: 1-1 of 1

F Date Account Number Description More (Select All)

10/28/2010 Click here to see your bill Payments

Items: 1-1 of 1

## Continue

Note: Your current bill is available approximately 72 hours after the bill is generated. You will receive an e-mail notification to your e-mail address we have on file when this has occurred. To view your bill, click on the above link.

Payments post in 24-72 hours. Balances on this site will not reflect payments made after the bill is generated. You can view your online payment history in this window under the Payments menu option and within 24 hours on the payment and billing history page on our main Web site.