

ATTACHMENT A

**EMERGENCY OPERATION INFORMATION – WAC 480-120-414
CENTURYLINK ENTITIES**

Company Name(s):..... CenturyTel of Washington, Inc. d/b/a/ CenturyLink
 CenturyTel of Inter Island, d/b/a CenturyLink
 CenturyTel of Cowiche, d/b/a CenturyLink
 United Telephone of the Northwest d/b/a CenturyLink
 Qwest Corporation d/b/a, CenturyLink QC
 CenturyLink Communications LLC

Service Provided:..... Residential and business local and long distance
 telecommunications services

Emergency Plan: Yes

Emergency Plan Filed with UTC:..... Yes

Company Network Operations Center: .. Yes

Network Operations Center Location:.... 120 Lenora Street, Seattle, Washington

Regulatory Contact:

Robert Thoms
 Director, State & Local Government Affairs
 120 Lenora Street, 5th floor
Robert.thoms@lumen.com
 (253) 307-8422 – Cell [24-Hour]

Primary Emergency Contact:

Michael Velarde, Dir., Network Implementation,
 OR/WA/ID/NV
 1201 Veranda Rd. SE, Suite 103
 Rio Rancho, NM 87124
 (505) 715-9263 – Cell [24-Hour]

Alternate Emergency Contact:

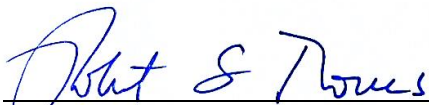
Vinh Nguyen, Mgr. Region Operations II
 120 Lenora St., Floor 8
 Seattle, WA 98121
 (206) 806-7247
 (206) 380-0453 – Cell [24-Hour]

[Local] Network Operations Center Contact:

Shawn Gough, Director, Network Service Operations
 5448 Riley Ln.
 Murray, UT 84107
Shawn.gough@lumen.com
 (801) 414-5478 – Cell [24 Hour]

[Regional] Network Operations Center Contact:

Primary Emergency Contact: (24 hours)
 GNOC (Global Network Operations Center)
 (877) 453-8353

Signed: 
 Robert Thoms, Director, State & Local Government Affairs

Date: January 2, 2024