

EXHIBIT 2

WA 360/564 NPA Overlay Customer Education Subcommittee Milestones

#	Customer Education	Responsibility	Target Date	Status	Comments
1	Customer Ed Subcommittee Kick-Off Meeting	All Carriers	7/20/2016	Complete	
2	Develop Customer Ed milestones	All Carriers	7/20/2016	Complete	This is a living document and can be modified as needed.
3	Supply verbiage for first customer notification	Tri-Chairs	8/30/2016	Complete	Will discuss & approve final draft at next meeting - 9/28/16. No objections or corrections to draft sent on 9/13/16 - final.
4	Report to WUTC regarding status of implementation of 564 NPA	Tri-Chairs	9/30/2016	Complete	Tri-Chairs provided written status of implementation of Area Code Relief Planning
5	Issue first customer notification	All Carriers	12/28/2016	Complete	Generally, should be in customers' hand 30 days prior to permissive 10-Digit Dialing
6	Report to WUTC regarding status of implementation of 564 NPA	Tri-Chairs	12/31/2016	Complete	Tri-Chairs provided written status of implementation of Area Code Relief Planning
7	Supply verbiage for permissive Press Release to committee	Tri-Chairs	11/30/2016	Complete	Tri-Chairs will provide to UTC staff & committee - draft provided as part of this meeting maker. Final copy will be distributed after meeting.
8	Issue permissive Press Release	All Carriers	1/20/2017	Complete	Begin a week before permissive dialing.
9	Send Special letters to Alarm and Safety, Directory, Pay Telephone & PSAPs. Also letters sent to Tribal Leaders.	Tri-Chairs	10/30/2016	Complete	Initial overlay notification to special organizations/associations to inform them about the local dialing changes and the new area code.
10	Develop language for use in Directories to alert the consumers of 10-digit dialing and the new area code	All Carriers who Publish Directories	On-Going	Complete	Carriers to handle with each of their publish directories. As directories are due, the 360 NPA Overlay information will be updated and distributed and 10 digit dialing for NPAs 206, 253, and 425.
11	Permissive Dialing begins	All Carriers	1/28/2017	Complete	
12	Supply verbiage for second customer notification	Tri-Chairs	1/25/2017	Complete	Tri-Chairs will supply verbiage for ALL second notifications by January meeting.
13	Report to WUTC regarding status of implementation of 564 NPA	Tri-Chairs	3/30/2017	Complete	Tri-Chairs provided written status of implementation of Area Code Relief Planning
14	Issue second customer notification	All Carriers	6/29/2017	Complete	Generally should be in customers' hands 30 days prior to mandatory.

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15	Send Special letters to Alarm and Safety, Directory, Pay Telephone & PSAPs	Tri-Chairs	3/30/2017	Complete	Second notification to remind and ensure necessary updates are completed prior to the mandatory dialing date.
16	Supply verbiage for mandatory Press Release to committee	Tri-Chairs	5/24/2017	Complete	Tri-Chairs will provide to UTC staff & committee - 5/19/2017
17	Report to WUTC regarding status of implementation of 564 NPA	Tri-Chairs	6/30/2017	Complete	Tri-Chairs provided written status of implementation of Area Code Relief Planning
18	Issue mandatory Press Release	Commission & Carriers who are able	7/11/2017	Complete	Commission Staff advised they would like to issue Press Release the week of July 11th. Will follow up with a Media Advisory week prior to Mandatory 10-digit dialing begins.
19	Issue Media Advisory	Commission & Carriers who are able	7/25/2017	Complete	Commission Staff will issue Media Advisory in days prior to Mandatory 10-digit dialing. Anna Gill will forward copy to tri-chairs prior to July 1 and it will be distributed to Industry Team.
20	Mandatory Dialing begins	All Carriers	7/29/2017	Complete	
21	First Code Activation in new 564 Area Code for the 360 NPA	All Carriers	8/28/2017		Code has been issued and successfully tested per Allstream. Expect to have code activated soon.
22	Report to WUTC regarding status of implementation of 564 NPA	Tri-Chairs	9/30/2017		Tri-Chairs provided written status of implementation of Area Code Relief Planning