

0:0:0.0 --> 0:0:18.790

Steed, Shannon

Hi everyone, this is Shannon Steed. I'm the consumer specialist for Cascade natural gas and welcome to our February full Weave Group meeting. And as always, this meeting is being recorded. So just to make you aware of that. And So what I'll do is I'll go ahead and share my screen and then we'll start with the roll call. So we can begin one moment.

0:0:25.240 --> 0:0:27.230

Steed, Shannon

I believe you should be able to see the screen. Is that right?

0:0:31.300 --> 0:0:31.700

Pfordte, Byron

Yes.

0:0:32.310 --> 0:0:33.240

Steed, Shannon

OK. Thank you.

0:0:34.270 --> 0:0:41.420

Steed, Shannon

So when I call your agency, please introduce yourself so your Members that are with you there and we will start with Blue Mountain Action Council.

0:0:42.280 --> 0:0:47.450

Sylvia Schaeffer

Hi, this is Sylvia Schaefer. I think Estella Avalos is supposed to be on, too. Thank you.

0:0:48.250 --> 0:0:48.930

Steed, Shannon

Thank you. So yeah.

0:0:49.510 --> 0:0:50.920

Steed, Shannon

Community Action connections.

0:0:52.360 --> 0:0:55.720

Dalia Ochoa

I Shannon, this is Dalia with Ben Franklin, CAC. It's just me.

0:0:56.220 --> 0:0:56.810

Steed, Shannon

My dalia.

0:0:57.440 --> 0:1:0.390

Steed, Shannon

Community Action of Lewis, Mason and Thurston counties.

0:1:6.900 --> 0:1:7.280

Steed, Shannon

Also.

0:1:5.610 --> 0:1:9.920

vern gurnard (Guest)

It's Chelan Douglas County Community Action, Vern.

0:1:11.740 --> 0:1:12.450

Steed, Shannon

Thank you very.

0:1:13.650 --> 0:1:16.260

Steed, Shannon

Anyone else from Chelan Douglas Community Action Council?

0:1:19.280 --> 0:1:23.280

vern gurnard (Guest)

I'm not sure because uh, they had a executive meeting too, so.

0:1:24.670 --> 0:1:25.30

Steed, Shannon

OK.

0:1:24.260 --> 0:1:26.770

vern gurnard (Guest)

Think of my just me, be me today you're stuck with.

0:1:27.440 --> 0:1:28.940

Steed, Shannon

Yeah, that's alright. Thank you, Vern.

0:1:30.870 --> 0:1:33.260

Steed, Shannon

Let's go back one coastal Community Action program.

0:1:38.550 --> 0:1:39.980

Steed, Shannon

Kitsap Community resources.

0:1:46.810 --> 0:1:48.790

Steed, Shannon

Lower Columbia Community Action Center.

0:1:54.10 --> 0:1:55.750

Steed, Shannon

Northwest Community Action Center.

0:1:57.890 --> 0:1:59.620

Jose Alvarez
This is Jose from NCAC.

0:2:0.450 --> 0:2:0.920

Steed, Shannon
My house.

0:2:2.140 --> 0:2:3.230

Steed, Shannon
Oh, I see a Washington.

0:2:10.940 --> 0:2:11.930

Steed, Shannon
Opportunity council.

0:2:12.850 --> 0:2:14.520

Lorena Shah
Lorena and Marie are here.

0:2:15.350 --> 0:2:15.940

Steed, Shannon
I welcome.

0:2:16.930 --> 0:2:18.740

Steed, Shannon
Community Action of Skagit County.

0:2:25.250 --> 0:2:27.320

Steed, Shannon
The home Ish County Human Services department.

0:2:33.360 --> 0:2:34.570

Steed, Shannon
We UTC staff.

0:2:37.920 --> 0:2:39.300

Brewer, Molly (UTC)
Hi, this is Molly here.

0:2:40.160 --> 0:2:40.740

Steed, Shannon
I Molly.

0:2:41.470 --> 0:2:42.640

Roberts, Andrew (UTC)
And this is Andrew Roberts.

0:2:44.170 --> 0:2:44.670

Steed, Shannon
I-100.

0:2:47.660 --> 0:2:48.750

Steed, Shannon
The energy project.

0:2:53.20 --> 0:3:11.990

Yochi Zakai

Good afternoon everyone. I guilty Zakai with the energy project. I let some of you know in advance, but I'm gonna have to leave for another meeting at 2:30. But if it only lasts for the schedule tap hour, I will return. If you all are still meeting. So sorry about that.

0:3:13.200 --> 0:3:13.740

Steed, Shannon
Thank you.

0:3:14.810 --> 0:3:15.600

Steed, Shannon
Public counsel.

0:3:24.590 --> 0:3:26.40

Steed, Shannon
Northwest Energy coalition.

0:3:27.990 --> 0:3:37.900

Charlee Thompson

Hi everyone, this is Charlie Thompson with the Northwest Energy Coalition and really quickly Cory doll from public counsel should be joining around 2:30 today.

0:3:38.740 --> 0:3:39.390

Steed, Shannon
Hey, thank you.

0:3:39.910 --> 0:3:40.220

Charlee Thompson
Umm.

0:3:40.940 --> 0:3:42.170

Steed, Shannon
And Department of Commerce.

0:3:43.500 --> 0:3:46.780

DeBell, Michelle (COM)

Michelle DeBelle here from the Department of Commerce. Hello.

0:3:47.400 --> 0:3:48.450

Steed, Shannon

Time. Michelle, welcome.

0:3:49.890 --> 0:3:51.920

Steed, Shannon

And our staff from Cascade Natural gas.

0:3:55.620 --> 0:3:58.540

Pfordte, Byron

Barn Fortes here and uh Shannon, did you see?

0:3:59.800 --> 0:4:3.70

Pfordte, Byron

That Kristi hills with Shane Douglas.

0:4:3.790 --> 0:4:4.210

Pfordte, Byron

Umm.

0:4:6.440 --> 0:4:7.580

Pfordte, Byron

Message that she's here.

0:4:8.740 --> 0:4:10.450

Steed, Shannon

I did not, but I see that now. Thank you.

0:4:8.950 --> 0:4:12.340

Pfordte, Byron

As well as Sarah with a Snohomish.

0:4:12.880 --> 0:4:13.800

Steed, Shannon

And Sarah, OK.

0:4:18.510 --> 0:4:19.270

Mickelson, Christopher

Chris Mickelson.

0:4:18.850 --> 0:4:19.400

Blattner, Lori

Shannon this.

0:4:20.80 --> 0:4:22.570

Blattner, Lori

Yep, Lori Blattner other cascade.

0:4:26.0 --> 0:4:28.380

Steed, Shannon

Alright, thank you. And I think I heard Chris as well.

0:4:29.700 --> 0:4:40.120

Steed, Shannon

And I know that Dan had to miss today's meeting for another commitment. So I believe that's all of us. Is there anyone on the line whose name I didn't call other than Sara or Kristi Hills?

0:4:40.850 --> 0:4:43.890

Hockett, Constance

Uh. Constance Hockett with Snohomish County energy.

0:4:44.550 --> 0:4:45.180

Steed, Shannon

I, Constance.

0:4:45.680 --> 0:4:46.30

Hockett, Constance

Thank you.

0:4:48.930 --> 0:4:49.660

Steed, Shannon

Anyone else?

0:4:57.490 --> 0:5:3.0

Steed, Shannon

Alright. Well, thank you everyone for being here. With that, I will turn this over to Byron for our company update.

0:5:5.210 --> 0:5:14.870

Pfordte, Byron

Thanks, Shannon. I don't have a whole lot to share. I I I do have that you know through a series of emails and I'm not entirely.

0:5:15.720 --> 0:5:21.270

Pfordte, Byron

Ohh sure, who all was included on those, but there is going to be a focus on developing the EDP program.

0:5:21.870 --> 0:5:28.620

Pfordte, Byron

Or um ahead of AMP program, we've agreed to that and and so the focus will be on that discount program.

0:5:30.440 --> 0:5:39.690

Pfordte, Byron

And I, Chris has been addressing questions around the calculator and I just, I do want to encourage anyone who hasn't or hasn't recently.

0:5:41.90 --> 0:5:45.270

Pfordte, Byron

Read through the Lena the low income needs assessment that we provided.

0:5:46.450 --> 0:5:54.720

Pfordte, Byron

It addresses several of the questions that have been submitted surrounding the calculator, so it may be something good to review as we continue to develop that.

0:5:56.540 --> 0:6:2.710

Pfordte, Byron

Outside of those updates, I don't have anything else unless there's questions from the group for the company.

0:6:11.700 --> 0:6:13.670

Pfordte, Byron

No. Then I will turn it over to Lori.

0:6:19.340 --> 0:6:24.430

Blattner, Lori

Everybody, I'm not Chris's actually gonna provide the small group meeting update today.

0:6:25.820 --> 0:6:26.150

Blattner, Lori

Thank you.

0:6:27.660 --> 0:6:57.250

Mickelson, Christopher

Yep. And by the way, if I mischaracterize anything or forgot something from our small groups, those who were part of those meetings, please chime in. But basically over the last two small group meetings, we kind of agreed to a tier structure where it reflects each tier would reflect FPL and AMI. We're still discussing where those.

0:6:58.10 --> 0:7:0.420

Mickelson, Christopher

The tier breaking points are.

0:7:1.790 --> 0:7:31.800

Mickelson, Christopher

But I think for at least a couple of the tiers were maybe pretty much have those finalized. It's more the lower tiers where we're deciding where those breaking points should be. We also came to a general agreement on customer, self attestation of income and household size, establishing post qualifications verification process, a post verification process which would be conducted by the.

0:7:32.680 --> 0:7:38.230

Mickelson, Christopher

Community Action agencies and also the company being allowed to.

0:7:40.340 --> 0:7:50.380

Mickelson, Christopher

Qualify customers for these programs, so that was kind of the general discussion and agreements we had back in our January 25th.

0:7:51.200 --> 0:7:56.870

Mickelson, Christopher

A small meeting and then last week for our February 8th small meeting.

0:7:58.890 --> 0:8:6.20

Mickelson, Christopher

The calculator, as Byron referred to, was actually a financial model, kind of.

0:8:6.280 --> 0:8:27.350

Mickelson, Christopher

Edge showing what pledges and build discounts and kind of showing what discounts we would be looking at and what the overall cost and participation would likely be. It's still it's a model that was provided only to the small group but willing to share that with this larger group if need be.

0:8:27.930 --> 0:8:47.770

Mickelson, Christopher

And once we do have a kind of final version, obviously I'll be sharing it with this larger group, but that we're still in the midst of that, as Byron alluded to, there's been a few emails asking about questions related to the model and some of the calculations.

0:8:48.310 --> 0:8:55.60

Mickelson, Christopher

Uh, and which is all based off that low income assessment analysis report.

0:8:56.310 --> 0:9:1.740

Mickelson, Christopher

The other aspect we talked about last week was the collection of income and other.

0:9:2.340 --> 0:9:2.690

Mickelson, Christopher

Uh.

0:9:3.990 --> 0:9:6.250

Mickelson, Christopher

Demographic and customer data.

0:9:6.890 --> 0:9:16.440

Mickelson, Christopher

Uh, we're still discussing that, but just kind of give you a little flavor of what those were. Some of the fields we were considering was, you know.

0:9:18.220 --> 0:9:22.430

Mickelson, Christopher

Language spoken. Gender account.

0:9:22.510 --> 0:9:45.610

Mickelson, Christopher

Of housing type things of that. And so I think we've maybe got a few of them kind of finalize or at least ironed out, but there's still more discussion along those items outside of that that kind of gives you kind of a high overview of the general topics that have been discussed and.

0:9:46.350 --> 0:9:52.70

Mickelson, Christopher

As we come to a general agreement and conclusion, we will bring that to the larger group.

0:9:57.690 --> 0:9:58.740

Mickelson, Christopher

Any questions?

0:10:4.800 --> 0:10:9.750

Mickelson, Christopher

Alright, well, I think we're on to the third item on the agenda then.

0:10:12.130 --> 0:10:28.950

Pfordte, Byron

Nice, Chris. This first one, I think it was on here, if I'm recalling correctly, this was presented in our last meeting that we did apply the 25% WEAFF grant additional 25% and retroactively to the accounts. And then B there.

0:10:29.20 --> 0:10:47.500

Pfordte, Byron

Ohh the Permittees request which thank you Misty for bringing that to our attention. We retroactively went back and applied additional funds to those who did not get the \$125 minimum applied to their account. So those have been taken care of.

0:10:47.600 --> 0:10:50.410

Pfordte, Byron

Umm, any any questions on those?

0:10:53.890 --> 0:10:55.620

Pfordte, Byron

I believe Shannon, have you?

0:10:56.950 --> 0:11:1.720

Pfordte, Byron

Ohm notified the agencies of the accounts that were adjusted.

0:11:3.340 --> 0:11:5.470

Steed, Shannon

Yes, I have for both A&B.

0:11:5.810 --> 0:11:6.740

Pfordte, Byron

Yeah. OK.

0:11:7.460 --> 0:11:12.40

Pfordte, Byron

So any questions on that or any issues with the files that were sent?

0:11:18.480 --> 0:11:20.280

Pfordte, Byron

OK, then I will move on to #4.

0:11:23.20 --> 0:11:32.870

Pfordte, Byron

I don't have an estimate for the completion time for the propensity model from 4 economics. We're Washington. I know that they're focusing on Oregon right now.

0:11:34.270 --> 0:11:34.940

Pfordte, Byron

And.

0:11:36.170 --> 0:11:42.630

Pfordte, Byron

Dan has been in more, um, communication with them than I have and I probably.

0:11:43.610 --> 0:11:54.910

Pfordte, Byron

Should have reached out to him at this and and bent his ear a little bit on it, but I don't have an estimated completion date unfortunately. I apologize for that, but he will be here, I think.

0:11:56.290 --> 0:11:58.100

Pfordte, Byron

For our next.

0:11:59.250 --> 0:11:59.890

Pfordte, Byron

Umm.

0:12:1.410 --> 0:12:8.980

Pfordte, Byron

Advisory group meeting. Uh, I'll double check on that, but he will at some point Mark Thompson will from forefront economics will present.

0:12:9.420 --> 0:12:10.970

Pfordte, Byron

Ohm the.

0:12:12.400 --> 0:12:19.450

Pfordte, Byron

Propensity model and the needs assessment for for Washington that they're that they're conducting for us.

0:12:20.870 --> 0:12:21.480

Pfordte, Byron
And.

0:12:22.480 --> 0:12:32.400

Pfordte, Byron
Any any questions on that? Obviously you know it's the goal of that is to help us identify these these customers that would.

0:12:33.670 --> 0:12:48.430

Pfordte, Byron
Have a tendency or need to uh, enroll in in these programs, but for, for whatever reason have not and allowing us to identify and target them with specific communication pieces and and outreach pieces.

0:12:49.800 --> 0:12:50.570

Pfordte, Byron
Uh, yoki?

0:12:53.310 --> 0:13:1.390

Yochi Zakai
Thanks, Byron. Yeah, when you send out the notes from this meeting, could you perhaps include an estimated completion time for that?

0:13:3.40 --> 0:13:3.350

Pfordte, Byron
Yes.

0:13:4.580 --> 0:13:4.960

Yochi Zakai
Thanks.

0:13:14.250 --> 0:13:16.370

Pfordte, Byron
Alright. Any other questions?

0:13:22.30 --> 0:13:33.300

Pfordte, Byron
And we'll move on to #5, which I anticipate taking the majority of the rest of this meeting and that has to do with our CBO program development.

0:13:34.600 --> 0:13:41.890

Pfordte, Byron
There were again couple emails that went around outside of this meeting proposing.

0:13:43.920 --> 0:13:49.390

Pfordte, Byron
Some some points for how the program should be developed and I I believe.

0:13:52.450 --> 0:13:53.320

Pfordte, Byron

There was.

0:13:55.400 --> 0:14:3.890

Pfordte, Byron

It was proposed that, you know the \$73,000 annual budget be provided to the CAA's and they.

0:14:3.970 --> 0:14:4.500

Pfordte, Byron

Now.

0:14:5.800 --> 0:14:8.450

Pfordte, Byron

Kind of, I guess.

0:14:10.90 --> 0:14:22.480

Pfordte, Byron

Control the outreach for UH-4 and two CBO and the compensation would be for those outreach efforts not tied to referral fees.

0:14:23.80 --> 0:14:31.930

Pfordte, Byron

Um and I, in speaking with internally. I don't think there's been any objections to.

0:14:33.90 --> 0:14:37.620

Pfordte, Byron

That method there would just need to be from our side, you know some.

0:14:38.20 --> 0:14:53.850

Pfordte, Byron

Um, pretty diligent reporting on activities, you know, to support the CBO. We'd like, you know, quarterly reporting on pledges received and compensation awarded. And and if it comes to it, a plan for unused funds but.

0:14:55.650 --> 0:14:58.570

Pfordte, Byron

I'm all ears and open to any suggestions on.

0:14:59.310 --> 0:15:1.270

Pfordte, Byron

On the direction for how.

0:15:2.620 --> 0:15:4.620

Pfordte, Byron

This CBO program should be.

0:15:5.380 --> 0:15:8.490

Pfordte, Byron

Uh, I guess developed and and administered so.

0:15:10.100 --> 0:15:12.760

Pfordte, Byron

I'll I'll just open it U for anybody's comments.

0:15:20.320 --> 0:15:53.10

Yochi Zakai

Thanks Byron. I can chime in. I put the e-mail that I sent around earlier into the chat so folks would have it kind of handy. But basically you know what tap is thinking about I think is is as you describe that you know the CA would get grants where well those Caas that are interested would get grants and then they could use that to you know perform outreach to community based organizations and then contract.

0:15:53.710 --> 0:16:4.740

Yochi Zakai

To those community based organizations to perform outreach programs and outreach to customers to let them know about energy assistance.

0:16:5.160 --> 0:16:20.930

Yochi Zakai

Umm, I'm really excited about this program and I'm really excited that we're talking about it. So yeah, thanks. I guess, you know, the only other thing I'll mention is that I reached out to many.

0:16:21.370 --> 0:16:32.840

Yochi Zakai

Um of the CAA's in advance to see who would be interested in participating in the program, and so far I've heard back from.

0:16:34.380 --> 0:17:1.900

Yochi Zakai

Misty at Skagit and Lorena at Opportunity Council that they are definitely interested in in learning more and seeing if they could participate. I don't think we should limit it to those two, but that just goes to say that I don't think that, especially as we're in the first three-year pilot phase, we would expect every CAA to participate, but perhaps just more of a limited number of those that self select as interested.

0:17:6.390 --> 0:17:13.160

Yochi Zakai

And I'll leave it there for now. Lori and I saw you had your hand up, but I started talking anyway. My apologies. Do you wanna add anything else?

0:17:14.180 --> 0:17:17.970

Lorena Shah

No, thank you, yochi. I'm glad you you teed up that conversation. That's great.

0:17:19.210 --> 0:17:39.660

Lorena Shah

Yeah, in in, like Yochi said, we as an agency are are very interested in this. We've been doing a little bit of this work with our rental assistance programming. That was new a different way of working with the Cbos and we historically had. And so I think the main points for.

0:17:40.280 --> 0:18:10.430

Lorena Shah

For for me, from our agencies point of view, for it to be viable is that there is a, you know, one that there are dollars two contract to those those cbos in order to support their capacity to to do outreach and to potentially bring people to the programs and that there is sufficient capacity within whatever contracts to for A at least a certain level of.

0:18:10.500 --> 0:18:17.120

Lorena Shah

FTE to be devoted to managing those contracts, which isn't which really is mostly about.

0:18:17.880 --> 0:18:36.460

Lorena Shah

You know, convening those CBO together, learning from each other, you know, going out to their location. So they're so this is it's not as simple as just like us sending out subcontracts and subcontracting out all the money. We do need to retain funds in order to do a good job of subcontracting that subcontracting that out because.

0:18:37.510 --> 0:19:3.80

Lorena Shah

You know, the expertise obviously lies with us on on energy. And so it's just it's just really important that the agencies that do opt in have have FTE devoted to to really doing a good job on this type of outreach and that there is also money to share with the CBO. So we are paying for their, you know knowledge and and expertise in their their communities that they serve.

0:19:8.610 --> 0:19:26.610

Lorena Shah

And I would maybe add just one note about you know, thinking about obviously a understand, CNG is thinking about like how many people are you signing up for, you know the programs I would say yes that's that is something we would also agree with. But there there is.

0:19:27.230 --> 0:19:31.370

Lorena Shah

Especially folks are kind of new to this work, that there is definitely.

0:19:33.220 --> 0:20:4.190

Lorena Shah

There is time that's needed to build these relationships for them to be really productive. Relationships. You know, we're we're still don't have the right recipe even in in Whatcom County all the time, you know, a lot of times are are programs don't quite fit the needs of the community. So you're kind of you know, you're trying to advocate for the programs and for the benefits of the programs to a group of people who are kind of skeptical of your programs. And so it just it just some of these communities have been raked over the coals for so long.

0:20:4.250 --> 0:20:30.310

Lorena Shah

Like things are not created with them centered and so just the relationships can take time and so I would encourage us to think about some interim metrics in order to measure that activity. That may not always just be like, OK, here's the program, get your people signed up, it's not as simple as that. So I just wanted to add that in as well.

0:20:35.950 --> 0:20:38.40

Pfordte, Byron

I thank you for those details and.

0:20:39.200 --> 0:20:49.870

Pfordte, Byron

Obviously having some experience, probably more experience than most of us on this call will likely bend your ear quite a bit on on setting some goals and and how to.

0:20:51.210 --> 0:20:59.340

Pfordte, Byron

Best administer this project, but I I think you know the goal is to to grow it so that there are more agencies involved. And so I think it would be good whether.

0:21:0.740 --> 0:21:4.610

Pfordte, Byron

You plan to opt into this program initially or not.

0:21:5.980 --> 0:21:10.630

Pfordte, Byron

To still, you know, kind of voice your concerns or or offer.

0:21:12.0 --> 0:21:24.590

Pfordte, Byron

Your ideas in developing these programs so that it is something that may you know every agency need and and capability I think is a little bit different. And so if we can make it as.

0:21:25.970 --> 0:21:39.400

Pfordte, Byron

As easy and as as uniform as we can across all the agencies, I think that would be beneficial. So please don't hesitate to speak up on this topic as hopefully it will be something that you utilize.

0:21:42.580 --> 0:21:48.390

Pfordte, Byron

Now I will say Chris just sent me a message and he had the answer yochi too.

0:21:49.870 --> 0:21:57.280

Pfordte, Byron

When forefront is is estimating to be done in Washington with their study and it's at this time it's mid June.

0:22:6.340 --> 0:22:8.140

Pfordte, Byron

Any any comments?

0:22:8.310 --> 0:22:27.500

Pfordte, Byron

Umm and if not, I'll learn. I'll ask you a question and and it's mainly to just kind of get a baseline of what to expect as as you can see there item 2 under the CBO program development is setting enrollment goals and.

0:22:29.0 --> 0:22:30.710

Pfordte, Byron

To be honest, I.

0:22:31.540 --> 0:22:42.820

Pfordte, Byron

I don't know what to expect. We have had uh CBO program in Oregon that had limited use last year and.

0:22:44.140 --> 0:22:48.720

Pfordte, Byron

You know, obviously we would like this to be more successful than than our previous attempt, but.

0:22:50.20 --> 0:22:57.300

Pfordte, Byron

If you can provide any insight as to realistic goals, enrollment goals, that would be appreciated.

0:22:57.830 --> 0:23:13.980

Lorena Shah

Yeah, that's a really good question. And when I definitely would want to give some more thought to. But I would say this that I think it will definitely depend on the, you know, the size of the organization that you know that one would be working with, what they're reach is into the community.

0:23:15.420 --> 0:23:20.470

Lorena Shah

And I would and and and you know, kind of setting it from there. So it may be in May.

0:23:21.610 --> 0:23:36.940

Lorena Shah

Could be that there's in different types of goals or different metrics for different types of organizations, or different sizes of organizations. I'm not sure a straight sort of percentage would is going to work. I have to give that more thought. I would say this though that.

0:23:38.90 --> 0:24:9.260

Lorena Shah

When we're talking about, you know, some of our most vulnerable people, like it's a win to get a small handful of those who have been so disconnected from these types of services connected to these types of services, even though it's a relatively small amount like those are really big wins for us. One example

is we work with the hearing speech and deafness center here in in Bellingham, and there's, to be frank, not a ton of folks that are deaf in our community. They're they serve a rather small group, but.

0:24:9.400 --> 0:24:40.730

Lorena Shah

These folks are so disconnected from mainstream society that the benefit of bringing in such a valuable resource, whether it's, you know, rental assistance, or you know, a build discount rate like kind of Trump's the like straight numbers. So. So I just want to be be mindful of like even small amounts of increases to me as a win because we are connecting some of the most disconnected folks in our communities.

0:24:42.230 --> 0:25:3.560

Lorena Shah

But I know that doesn't really answer your question. It calls and I'd have to. I think I'd have to kind of think through that because you know kind of depends on how many gas accounts do we have in the, you know those that you're serving and that kind of thing to do, you know, to kind of come up with some sort of formula for determining what's a reasonable goal for those.

0:25:4.910 --> 0:25:6.880

Lorena Shah

For those different types of CBO.

0:25:8.950 --> 0:25:40.0

Lorena Shah

I think about like another example we work with is a group that works primarily with farm workers, which I know OIC is on here and you guys are gonna have probably loads more experience with this than us, but this group that provides promotoras to those communities, like many of them, are in housing that this type of service isn't going to really work. But there may be a portion of those that are in housing that do have gas bills. And so it's kind of trying to make some guesstimates.

0:25:40.80 --> 0:25:50.870

Lorena Shah

Mike, OK, out of your, you're like 2000 people you serve or 200 people you serve kind of who is seemingly going to be a fit for this. And of those, how many do we think we could enroll?

0:25:59.90 --> 0:26:4.280

Pfordte, Byron

So maybe for enrollment goals we we table that for a little while as we.

0:26:6.250 --> 0:26:18.120

Pfordte, Byron

And and it may paint a clearer picture of of what our goal should be as we address, you know, the types of outreach and and then also, you know.

0:26:18.760 --> 0:26:27.480

Pfordte, Byron

How many of of how many agencies are going to participate in this program? And and so with, you know, with \$73,000 budget and.

0:26:28.120 --> 0:26:28.770

Pfordte, Byron
Ohm.

0:26:31.740 --> 0:26:33.170

Pfordte, Byron
Is is there any?

0:26:35.620 --> 0:26:40.610

Pfordte, Byron
Ideas for for outreach to the CEO's and then any?

0:26:43.680 --> 0:26:46.870

Pfordte, Byron
Any light that can be shed on on how the CBO?

0:26:48.120 --> 0:26:50.170

Pfordte, Byron
Can be assisted in their outreach with those funds.

0:27:1.240 --> 0:27:2.900

Pfordte, Byron
And also I was just a.

0:27:3.630 --> 0:27:6.300

Pfordte, Byron
I guess fuel the conversation a little more I'll also.

0:27:7.500 --> 0:27:24.840

Pfordte, Byron
Ask if there's any any issues with you know providing detailed reports on a regular basis at least quarterly on these activities and and what compensation has been or what amount of the funds have been used for outreach and how they've been used.

0:27:27.270 --> 0:27:34.380

Lorena Shah
I'll just speak up again, but please, if somebody wants to shut me up and speak, do raise your hand or cut me off.

0:27:35.720 --> 0:27:49.220

Lorena Shah
I do think that your quarterly reports of some sort are totally reasonable. We require that in the types of outreach that I'm doing with cbos right now. So I think that's not, that's something that at least my cbos that we're working with are already used to.

0:27:50.440 --> 0:28:16.190

Lorena Shah
And you know, we have some templates for that that, you know we modify for each type of different outreach, you know, currently with our current funding that we're using to support those in with the

programs that we're supporting them with, it's we're doing a flat amount each month to those organizations for outreach and have included in their scope of work the type of outreach we're expecting. So it's not, we're not doing cost reimbursement.

0:28:16.900 --> 0:28:17.360

Lorena Shah
Which?

0:28:17.440 --> 0:28:27.970

Lorena Shah
Umm, you know, to be honest, is harder to manage but is probably I shouldn't say that we're not doing.

0:28:29.830 --> 0:29:0.830

Lorena Shah
We are doing cost reimbursement in the sense that the work happens, then we pay, but we're not. It's they're not, they're not billing. You know they're not sending in expanded general ledgers to us. And we only pay the amount they that they actually, you know, spent on the program. We are paying them flat monthly rates. You know as low as 1000 for one of my programs. And then you know upwards from there with rental assistance, which is a far bigger program and was fairly robustly funded for this work. So those are those contracts are bigger but.

0:29:1.540 --> 0:29:18.860

Lorena Shah
So like ideally it would be that kind of like here's the scope of work and these are the types of activities. These are the things that we're gonna. You're gonna report on, and we're gonna give you a flat amount each month to accomplish that work is kind of the cleanest. I don't know if that obviously something for CNG to consider, but.

0:29:20.280 --> 0:29:24.10

Lorena Shah
From my perspective, that has worked out the best and it's the cleanest.

0:29:26.460 --> 0:29:33.420

Pfordte, Byron
And the the information you get back from the CBO. So you're not, you're you're distributing that flat fee.

0:29:40.330 --> 0:29:40.740

Lorena Shah
Correct.

0:29:35.50 --> 0:29:41.770

Pfordte, Byron
And and not requiring any sort of detailed report as to how it's spent is, am I OK?

0:29:41.830 --> 0:29:42.610

Lorena Shah
Yep.

0:29:43.260 --> 0:29:48.350

Pfordte, Byron

So how are is there any measurement for your return on that that flat fee?

0:29:48.650 --> 0:29:54.480

Lorena Shah

The quarterly reports then tell us, give us both narrative and numeric information on what was accomplished.

0:30:2.620 --> 0:30:6.70

Pfordte, Byron

Your hand up. Let's see. Christy, go ahead.

0:30:7.690 --> 0:30:37.200

Kristi Hills (Guest)

Yeah. I just wanted to chime in for Chelan Douglas Community Action Council. We also engage in contracts with what we consider our buying for partners, so they reach segments of the population, maybe a little better than we do at times. So we trust them with the communications and pay them also for their work in a similar way that was just being talked about. We don't track the level of detail like how many applications were completed or what have you.

0:30:37.560 --> 0:30:40.350

Kristi Hills (Guest)

That we feel like that level of detail is.

0:30:41.890 --> 0:31:10.480

Kristi Hills (Guest)

Not as beneficial as getting the word out, so our partners spend the time getting the word out. So I think the kind of tracking that you maybe would be hoping for like the actual results are just going to be a little bit harder to track in this model. But we know through some of our programs like the eviction Rental Assistance program for example, we have no doubt that the outreach our partners are doing is effective just sheerly by the numbers of people who come through the door for that service.

0:31:18.330 --> 0:31:18.750

Pfordte, Byron

Thank you.

0:31:19.950 --> 0:31:21.180

Pfordte, Byron

Any idea how?

0:31:22.530 --> 0:31:28.870

Pfordte, Byron

You know our eventual energy discount program and and arrearage management program would fit into.

0:31:30.310 --> 0:31:32.860

Pfordte, Byron

I guess the presentation at the CBO provide.

0:31:34.120 --> 0:31:36.410

Pfordte, Byron

To potential customers is.

0:31:38.390 --> 0:31:42.400

Pfordte, Byron

Yeah, I'm. I'm. I'm asking out of pure ignorance as I've never. Never really.

0:31:44.670 --> 0:31:53.20

Pfordte, Byron

Experienced, I guess that side of it I I don't know how um, I guess outreach efforts are prioritized and programs are prioritized.

0:31:55.210 --> 0:31:59.20

Pfordte, Byron

Anybody have any idea that can kind of educate me on that a little bit?

0:32:0.300 --> 0:32:24.870

Kristi Hills (Guest)

Yeah, you know, some of that, this is Christy again, some of that is you know some of our clientele really works best by verbal communication as opposed to written communication. So knowing who our partners are, for example, a small nonprofit close to us has regular in person, verbal communication with the Hispanic population around here.

0:32:25.540 --> 0:32:59.930

Kristi Hills (Guest)

So we can share with our partners a particular message for quite some time. It's about rent and now it's switching to the working family tax credit. So we just asked them to change their messaging for us. And sometimes it's about informing of the program, sometimes it's about informing of the ramping down and closing out of a program. Sometimes it's about the time frame, but the partner is here from us, what our needs are for the messaging and then they change the messaging as we need them to when they have these conversations with others.

0:33:0.420 --> 0:33:22.970

Kristi Hills (Guest)

Uh, they will hand out the Flyers and things like that that we produce as well, and that's always nice. They include us in social media of their own. They make efforts in other types of media as well. So it's just that extended reach that they have and those are partners that we have really solid relationships with already. They just talk to some of.

0:33:23.750 --> 0:33:27.160

Kristi Hills (Guest)

Our customers more regularly if that makes any sense.

0:33:28.120 --> 0:33:28.890

Pfordte, Byron
Yeah, absolutely.

0:33:32.140 --> 0:33:32.570

Pfordte, Byron
Umm.

0:33:34.920 --> 0:33:35.820

Pfordte, Byron
No, no, go ahead.

0:33:32.160 --> 0:33:36.950

Mickelson, Christopher
So this is sorry if I were this Chris Mickelson with Cascade.

0:33:38.760 --> 0:34:10.410

Mickelson, Christopher
Within the Cascades last journal rate case, the Commission, within its order established a pilot program for the CBO funds, and they gave us three years, but they expect to see results and so kind of getting back to the previous question Byron asked about maybe more detail. I think we made need that so we can show results. Otherwise we're not gonna have a lot to be able to show the Commission.

0:34:10.510 --> 0:34:15.870

Mickelson, Christopher
If we can't really show like they help this many people and this is where money went.

0:34:17.830 --> 0:34:21.380

Mickelson, Christopher
So something to consider as we design this.

0:34:22.30 --> 0:34:26.200

Kristi Hills (Guest)
Is this coming down from CETA also like our utility, other utilities do?

0:34:33.320 --> 0:34:33.590

Kristi Hills (Guest)
Well.

0:34:27.500 --> 0:34:39.110

Mickelson, Christopher
Uh, well, this was specifically for cascade within our general rate case order. So I I don't know if there was something else in Sita that may also impact this, but.

0:34:39.610 --> 0:34:53.10

Kristi Hills (Guest)
Ohh hmm. Well, I was just wondering if like some sort of a discounted rate on going could be helpful anyway, never mind, it may just be a little different.

0:35:1.930 --> 0:35:3.840

Pfordte, Byron

Those of you that good.

0:35:1.750 --> 0:35:27.880

Lorena Shah

And do think you know between the company and between those of us that may be interested in taking up this pilot. I I I do feel like we can show reach. You know I I feel like trying to remember all the metrics we are collecting through our quarterly report though I would agree with Christy like 100% of what she said is how we are also working with our our our cbos as well.

0:35:29.180 --> 0:35:32.470

Lorena Shah

But and you know, I'm just trying to think.

0:35:33.670 --> 0:35:39.120

Lorena Shah

You know, some of that also like depending on how people are signing up, you know, CNG may wanna.

0:35:39.800 --> 0:35:47.730

Lorena Shah

Consider a field about where did you hear us from? You know, hear from us from or that kind of thing to try to gauge where. How are people learning about this?

0:35:50.240 --> 0:36:7.70

Lorena Shah

But I feel like we could come up with some interim or some some level of metrics that would hopefully make the, you know, Commission feel comfortable that that, these that we these funds are accomplishing something.

0:36:8.570 --> 0:36:12.340

Lorena Shah

It just, we just probably don't wanna lean on straight enrollments.

0:36:13.430 --> 0:36:18.310

Lorena Shah

Because there's a lot of preparatory work and other work that that happens, that is.

0:36:18.790 --> 0:36:22.720

Lorena Shah

Uh, useful and beneficial to count as well.

0:36:26.50 --> 0:36:39.850

Mickelson, Christopher

I understand completely. Like I said, I I just wanted to bring this up because this is a three-year pilot, at which point I assume Cascade will have to go back to the Commission show.

0:36:40.720 --> 0:36:46.90

Mickelson, Christopher

You know the results, whatever that may be, as we've designed it.

0:36:46.810 --> 0:37:5.360

Mickelson, Christopher

And so we can, you know, get commissioned blessing to continue the program. Otherwise, if we don't really have anything we can truly show result wise, I could see three years from now they say well that was nice of you. You're no longer fund this.

0:37:6.490 --> 0:37:13.470

Mickelson, Christopher

So I'm just throwing it out there, just something to consider as we do design the CBO program.

0:37:18.530 --> 0:37:23.500

Kristi Hills (Guest)

Will there be a time that this group will be able to see what those benchmarks are?

0:37:28.820 --> 0:37:29.210

Mickelson, Christopher

Uh.

0:37:28.970 --> 0:37:29.560

Pfordte, Byron

I think.

0:37:39.220 --> 0:37:39.900

Mickelson, Christopher

Stop.

0:37:30.330 --> 0:37:42.310

Kristi Hills (Guest)

Well, the the outcomes that you're trying to achieve that the Commission is trying to see realized what will be be able to see what that looks like to maybe start getting a little more creative about how we could demonstrate.

0:37:43.200 --> 0:37:44.80

Kristi Hills (Guest)

But she made them.

0:37:44.510 --> 0:38:2.580

Mickelson, Christopher

Yeah. So the Commission didn't really give us any benchmarks. Ohh though there is some. The Commission is in a process of performance based regulation and there could be maybe some benchmarks we wanna try to tie to there cuz there's some equity and.

0:38:5.240 --> 0:38:31.690

Mickelson, Christopher

Marginalized communities that were supposed to try to reach there. So maybe we'll try to maybe use

some of those benchmarks, but overall, the Commission just kind of said cascade work with the advisory group to come up with a process and design for this program that provides results in essence. So I think most of the benchmarking is kind of what we feel we can get.

0:38:32.840 --> 0:38:42.600

Mickelson, Christopher

That's not overly administratively burden, both to agency, CBO or the company and kind of go from there.

0:38:47.300 --> 0:38:48.190

Kristi Hills (Guest)

Great. Thank you.

0:38:48.490 --> 0:38:56.970

Kristi Hills (Guest)

I I would agree with what was said earlier. I think that we can be creative enough to come up with some outcomes as long as we're.

0:38:58.200 --> 0:39:2.670

Kristi Hills (Guest)

Really understanding what they are. You know, we're pretty small here and as far as our reach with.

0:39:4.80 --> 0:39:18.140

Kristi Hills (Guest)

With your services, you know or high electricity here and less of the cascade natural gas, but there is probably a percent or two here and we just have a hard time getting to them, but would love to be a part of being creative to help you with this.

0:39:20.260 --> 0:39:20.690

Mickelson, Christopher

Thank you.

0:39:23.660 --> 0:39:29.450

Pfordte, Byron

Well, I mean from what Chris has shared about the the performance based.

0:39:35.130 --> 0:39:40.250

Pfordte, Byron

So we're our regulations that the Commission is is looking for, they definitely have.

0:39:41.590 --> 0:39:42.270

Pfordte, Byron

Some.

0:39:43.20 --> 0:39:44.570

Pfordte, Byron

Specific uh.

0:39:45.890 --> 0:39:57.980

Pfordte, Byron

Details are looking for tied to low income customers and a big part of that is enrollment in specifically arrearage management plans and.

0:39:59.150 --> 0:40:16.940

Pfordte, Byron

And in reduction of arrearages. So obviously you know the programs that we develop here have a huge impact on both those metrics. And so in in my my thinking, I mean those those are the sort of metrics that they're going to be looking for.

0:40:17.50 --> 0:40:22.120

Pfordte, Byron

Umm to justify the effectiveness of of these programs?

0:40:30.150 --> 0:40:37.320

Pfordte, Byron

I know that Yochi said he sent an e-mail out and only heard from I think, he said. Misty and Lorena as far as interest in.

0:40:38.10 --> 0:40:42.150

Pfordte, Byron

Ohh participating and it at least initially in this CBO program.

0:40:43.660 --> 0:40:47.30

Pfordte, Byron

While we have, I believe most.

0:40:48.650 --> 0:40:56.20

Pfordte, Byron

Agencies represented on on this call. Are there any others that would be interested in participating in this program?

0:41:4.490 --> 0:41:6.190

Pfordte, Byron

And I think right now we can agree that.

0:41:7.40 --> 0:41:8.370

Pfordte, Byron

The.

0:41:9.580 --> 0:41:17.710

Pfordte, Byron

The \$73,000 would be just, you know, a budget that would be allocated to to the agencies to use at their discretion.

0:41:19.80 --> 0:41:20.740

Pfordte, Byron

Keeping in mind you know that we would.

0:41:21.420 --> 0:41:23.330

Pfordte, Byron

Require quarterly reporting but.

0:41:26.430 --> 0:41:32.740

Pfordte, Byron

With with those details at least nailed down any any interest from any of the other agencies.

0:41:35.280 --> 0:41:44.180

Kristi Hills (Guest)

I'd say Chelan Douglas has some interest. Uh, the initial presentation got us a little nervous because the administrative burden seemed pretty high, but I think.

0:41:45.400 --> 0:41:51.480

Kristi Hills (Guest)

The open conversation here helps for us to be a little more open to it, so I'd say we have some interest.

0:41:52.980 --> 0:41:53.260

Pfordte, Byron

Right.

0:41:54.490 --> 0:41:55.140

Lorena Shah

Byron.

0:41:54.350 --> 0:42:0.540

Sylvia Schaeffer

This is Sylvia with Blue Mountain Action Council and I I agree with Christy. I think we would be interested as well.

0:42:14.100 --> 0:42:14.660

Pfordte, Byron

It's.

0:42:4.800 --> 0:42:15.110

Lorena Shah

Byron, what is the time frame on this initial 73,000? Is this for the whole three years we would be expected to contract or is this like a year one budget or?

0:42:15.410 --> 0:42:16.330

Pfordte, Byron

It's annual.

0:42:16.900 --> 0:42:17.350

Lorena Shah

OK.

0:42:18.500 --> 0:42:22.910

Lorena Shah

Starting in September or in October, or at any point, we get this up and going.

0:42:34.50 --> 0:42:34.370

Lorena Shah

Yeah.

0:42:25.20 --> 0:42:34.650

Pfordte, Byron

I believe it's at any point, but it would make sense to me that it would tie to our, you know, regular heating season and.

0:42:36.20 --> 0:42:41.550

Mickelson, Christopher

Yeah, it's actually tied to our annual WEAFF program budget year, so.

0:42:42.940 --> 0:42:44.590

Pfordte, Byron

And as that start October 1st, Chris?

0:42:45.430 --> 0:42:46.980

Mickelson, Christopher

Yes, I believe so.

0:42:49.620 --> 0:42:51.510

Mickelson, Christopher

October through September.

0:43:1.620 --> 0:43:3.650

Pfordte, Byron

Anybody else with interest?

0:43:4.630 --> 0:43:4.930

Pfordte, Byron

Just.

0:43:8.450 --> 0:43:12.520

Pfordte, Byron

I think you know four or five agencies, uh, at least initially.

0:43:15.500 --> 0:43:18.600

Pfordte, Byron

Would be a good test group to.

0:43:19.940 --> 0:43:21.820

Pfordte, Byron

To get this off the ground.

0:43:23.210 --> 0:43:26.730

Pfordte, Byron

Would perhaps give a little more leeway in budget and and.

0:43:27.800 --> 0:43:31.550

Pfordte, Byron

I I come from a marketing background and I know that it takes a.

0:43:32.480 --> 0:43:43.910

Pfordte, Byron

A lot of trial and error and testing to find the right formula to reach customers and so you know it to have a little bit of room to fail is not a bad thing. So if there's.

0:43:44.680 --> 0:43:50.810

Pfordte, Byron

You know, as I said, if we have four or five agencies participating, I think that gives that that room to fail.

0:43:52.350 --> 0:43:55.500

Pfordte, Byron

And and hopefully hone in on our target, but the.

0:43:58.430 --> 0:43:59.140

Pfordte, Byron

Any.

0:44:0.410 --> 0:44:3.620

Pfordte, Byron

Any other questions regarding the budget or?

0:44:5.190 --> 0:44:8.350

Pfordte, Byron

One last call for any other agency that wants to participate.

0:44:12.80 --> 0:44:14.720

Kristi Hills (Guest)

One question, just wondering if.

0:44:15.850 --> 0:44:19.350

Kristi Hills (Guest)

Through this process, it if the agencies who.

0:44:20.160 --> 0:44:31.570

Kristi Hills (Guest)

For interested do agree will we get some help from Cascade natural gas identifying perhaps who to send mailers to or will that be not an option?

0:44:34.430 --> 0:44:42.260

Pfordte, Byron

Yeah. No, we will support how we can and I think through the PROPENSITY study will hopefully be able to identify.

0:44:44.250 --> 0:44:51.350

Pfordte, Byron

And and provide you know some some targeting for outreach efforts and CBO and those areas.

0:44:52.510 --> 0:44:53.340

Pfordte, Byron

To connect with.

0:44:54.330 --> 0:44:54.910

Pfordte, Byron

So yes.

0:44:55.350 --> 0:44:57.280

Kristi Hills (Guest)

Great. That would be really helpful. Thank you.

0:45:8.30 --> 0:45:9.660

Pfordte, Byron

OK, moving on.

0:45:17.10 --> 0:45:18.40

Pfordte, Byron

Knowing.

0:45:20.560 --> 0:45:28.240

Pfordte, Byron

Somewhat the metrics we need to receive and I know Chris talked about this and Lorena mentioned it.

0:45:30.70 --> 0:45:31.630

Pfordte, Byron

Lorena mentioned, I guess kind of the.

0:45:31.860 --> 0:45:32.120

Pfordte, Byron

So.

0:45:33.620 --> 0:45:39.690

Pfordte, Byron

Hurdle to receiving, you know, detailed metrics about enrollment and and applications.

0:45:42.780 --> 0:45:47.400

Pfordte, Byron

If it comes down to the Commission, you know, wanting to know.

0:45:48.110 --> 0:45:48.750

Pfordte, Byron

Ohh.

0:45:51.620 --> 0:45:59.650

Pfordte, Byron

Quantities of applications and and specifics about outreach from conducted by the CBO's is any.

0:46:0.850 --> 0:46:4.90

Pfordte, Byron

Any concerns that that will be an issue getting that information?

0:46:21.870 --> 0:46:22.600

Pfordte, Byron

OK, great.

0:46:32.700 --> 0:46:33.130

Pfordte, Byron

Alright.

0:46:38.430 --> 0:46:39.540

Pfordte, Byron

Just for the record.

0:46:41.440 --> 0:46:45.210

Pfordte, Byron

Can I get agreement? I guess verbally or.

0:46:46.730 --> 0:46:50.290

Pfordte, Byron

In the chat, if there is any issues with.

0:46:51.690 --> 0:46:55.160

Pfordte, Byron

Moving forward with the \$73,000 annual budget.

0:46:56.410 --> 0:46:58.140

Pfordte, Byron

For compensation for outreach.

0:46:59.190 --> 0:47:1.310

Pfordte, Byron

For the CBO, just so we have it on the record.

0:47:6.10 --> 0:47:11.610

Pfordte, Byron

We are simply better to to ask is there agreement on that? So yeah, there would be good.

0:47:22.300 --> 0:47:23.90

Pfordte, Byron

Great. Thank you.

0:47:32.340 --> 0:47:34.90

Pfordte, Byron

Yeah, with the above caveat.

0:47:36.200 --> 0:47:41.70

Lorena Shah

Just agreeing, as long as we can collaboratively develop those metrics, that was my.

0:47:41.770 --> 0:47:42.520

Lorena Shah

My only.

0:47:44.630 --> 0:47:45.750

Lorena Shah

My only caveat.

0:47:47.140 --> 0:47:49.560

Pfordte, Byron

And if if those metrics do include though.

0:47:51.0 --> 0:47:56.240

Pfordte, Byron

Quantity of applications generated by the CBO. You don't see that as an issue though, correct?

0:47:57.650 --> 0:47:58.100

Pfordte, Byron

OK.

0:47:56.510 --> 0:48:2.690

Lorena Shah

No, I yeah, just more setting reasonable goals around it. But I think collecting it should be fine.

0:48:3.990 --> 0:48:10.590

Lorena Shah

In most cases, we may miss some if they're, you know, signing up in a different way. But that's something to think through too, so.

0:48:15.0 --> 0:48:19.430

Kristi Hills (Guest)

I guess I would add to that too. This is Christy Schland Douglas. I would add that.

0:48:20.470 --> 0:48:30.380

Kristi Hills (Guest)

If it's the same dollar amount across the board with the same expectation for the metrics across the board, we would be challenged with that in our area.

0:48:31.570 --> 0:48:34.200

Pfordte, Byron

Yeah, I think, I mean, we would need to.

0:48:35.210 --> 0:48:35.980

Pfordte, Byron
Consider.

0:48:37.760 --> 0:48:39.790

Pfordte, Byron
The demographics.

0:48:40.860 --> 0:48:52.20

Pfordte, Byron
And angiography of of each of your areas and and adjust goals accordingly. I don't think there can be A1 size fits all for for each of these.

0:48:53.780 --> 0:49:1.830

Pfordte, Byron
CBO programs are outreach efforts from each agency. If anybody feels differently or or disagrees, let me know.

0:49:4.590 --> 0:49:9.890

Kristi Hills (Guest)
Of great, I think unique goals would be really important. I appreciate that you've acknowledged that. Thank you.

0:49:28.970 --> 0:49:29.540

Pfordte, Byron
Alright.

0:49:36.440 --> 0:49:38.810

Pfordte, Byron
I don't think we had anything else on the agenda.

0:49:42.220 --> 0:49:46.50

Pfordte, Byron
I'll open it up just to see if there's any general comments or questions.

0:49:46.150 --> 0:49:52.590

Pfordte, Byron
No, not necessarily. About the CBO program, but just anything in general that may have not been covered.

0:49:56.210 --> 0:49:57.460

Pfordte, Byron
Any any questions?

0:50:1.870 --> 0:50:2.540

Pfordte, Byron
Comments.

0:50:3.940 --> 0:50:7.310

Pfordte, Byron

Anything from the Cascade team they want to add that perhaps I missed.

0:50:12.110 --> 0:50:14.880

Mickelson, Christopher

Nothing here on my end but.

0:50:16.460 --> 0:50:21.990

Mickelson, Christopher

Our necks, I guess. Uh large advisory group is March 15th.

0:50:22.660 --> 0:50:37.20

Mickelson, Christopher

And of course, we'll have two small advisory group meetings between then, so hopefully that next large meeting will come back hopefully with the maybe what our.

0:50:38.40 --> 0:50:46.940

Mickelson, Christopher

Energy discount tiers are maybe percentages, maybe even show you some expected enrollment levels and things of that nature.

0:50:47.820 --> 0:50:48.180

Mickelson, Christopher

Uh.

0:50:48.890 --> 0:50:50.440

Mickelson, Christopher

And we may even have.

0:50:51.300 --> 0:50:57.690

Mickelson, Christopher

Demographic and customer information that we've decided on at that point, if not then.

0:50:58.580 --> 0:51:1.730

Mickelson, Christopher

Obviously that will get rolled to the Knicks large meeting.

0:51:7.200 --> 0:51:11.850

Pfordte, Byron

Yeah, I know. Shannon sends out an e-mail asking for.

0:51:11.930 --> 0:51:19.30

Pfordte, Byron

Umm topics for the next discussion or next meeting? I think it'd be safe to to add the the tiers.

0:51:21.180 --> 0:51:27.290

Pfordte, Byron

And and the demographic, or at least data fields for our applications and surveys.

0:51:28.470 --> 0:51:30.860

Pfordte, Byron

To to the list of topics for next week.

0:51:32.970 --> 0:51:36.720

Pfordte, Byron

And then I think we should probably continue discussing.

0:51:39.480 --> 0:51:40.170

Pfordte, Byron

And and.

0:51:40.920 --> 0:51:46.670

Pfordte, Byron

The month between now and then, you know, hopefully we'll have some time to get creative with.

0:51:49.120 --> 0:51:52.450

Pfordte, Byron

And and and. And honestly, we're have to rely, you know, because there is such a.

0:51:53.720 --> 0:52:7.570

Pfordte, Byron

A difference from one agency to the next, and the customers in the areas that you serve, we will need to rely on you for realistic metrics and and and goals for your agencies in this CBO program. So if you.

0:52:8.840 --> 0:52:12.370

Pfordte, Byron

Voiced interest in participating in that program.

0:52:13.320 --> 0:52:13.990

Pfordte, Byron

Please.

0:52:15.350 --> 0:52:16.180

Pfordte, Byron

Do think about.

0:52:17.340 --> 0:52:31.830

Pfordte, Byron

Some realistic goals that they can be achieved through that program, you know, knowing the budget and and your agency capabilities and we can we can discuss those and hopefully form some sort of.

0:52:32.320 --> 0:52:32.820

Pfordte, Byron

Umm.

0:52:35.550 --> 0:52:36.660

Pfordte, Byron

Plan for for.

0:52:37.440 --> 0:52:38.230

Pfordte, Byron
Measuring.

0:52:40.620 --> 0:52:44.380

Pfordte, Byron
Goals were each of you, and then you know, collaboratively what the whole program.

0:52:45.660 --> 0:52:46.500

Pfordte, Byron
Goal can be.

0:52:48.700 --> 0:52:49.460

Pfordte, Byron
Does that make sense?

0:52:52.620 --> 0:52:53.840

Lorena Shah
Yes, that sounds good.

0:52:54.490 --> 0:52:54.830

Pfordte, Byron
OK.

0:52:56.480 --> 0:52:59.850

Pfordte, Byron
And while we have everybody here and and and we're running a little short.

0:53:1.120 --> 0:53:3.170

Pfordte, Byron
Might as well ask if there's any other topics that.

0:53:4.500 --> 0:53:8.70

Pfordte, Byron
Anybody wants to add to next week's agenda or next month, excuse me.

0:53:16.750 --> 0:53:17.960

Pfordte, Byron
Those topics will likely.

0:53:20.450 --> 0:53:21.770

Pfordte, Byron
Take up a good amount of time.

0:53:25.420 --> 0:53:38.890

Pfordte, Byron
But again, Shannon will send out an e-mail if anything happens to pop up that you want to add to the agenda. You can do so then and I'll give one last call for any other general questions or discussion items from anyone.

0:53:46.940 --> 0:53:49.700

Pfordte, Byron

Alright, well then, uh, get about 1/2 hour back.

0:53:50.440 --> 0:53:52.150

Pfordte, Byron

Yochi will be disappointed, I'm sure.

0:53:54.40 --> 0:53:54.570

Pfordte, Byron

Have a good day.

0:53:54.0 --> 0:53:56.410

Lorena Shah

We'll fill. Amen. Thanks, Byron.

0:53:56.960 --> 0:53:57.800

Pfordte, Byron

Alright, take care.

0:53:58.430 --> 0:53:58.770

Lorena Shah

Like.

0:53:59.550 --> 0:54:0.120

Charlee Thompson

Thank you.

0:54:2.220 --> 0:54:2.800

Blattner, Lori

Thank you.

0:54:3.800 --> 0:54:4.240

Pfordte, Byron

Go back.

0:54:4.480 --> 0:54:5.90

Jose Alvarez

Thank you.