



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington December 2016 - December 2016

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

February 21, 2017

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.761171	-1.462759
#####	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.100695	-1.061218
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,121	326,985	1.26%	11.16%	-0.112977	-1.068685
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem O/c w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem O/c w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-1.375893	-1.836484
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	49.30%	10	21	47.62%	49.94%	-0.592829	-1.360414
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	2.43	96:38	18	5:22	4:02	-1.813169	-2.102329
#####	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	8:16	1460:70:21	3,670	39:48	84:50	-1.501203	-1.912687
#####	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0:00	29686:35	788	37:40	63:27	-0.535886	-1.325796
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	5	22	22.73%	41.91%	-1.511204	-1.918747
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	20.83%	508	4,043	12.56%	33.15%	-1.131764	-1.688064
#####	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	98	839	11.68%	32.12%	-0.363451	-1.220962
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		34	2,439	1.39%	11.72%	-0.840375	-1.510912
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,121	326,985	1.26%	11.16%	-0.112977	-1.068685
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX		1	968	0.10%	3.21%	-0.426532	-1.259313
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	969	0.10%	3.21%	-0.794498	-1.48302
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	11.34%	36	2,480	1.45%	11.96%	-0.32215	-1.195853
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A	XXX	XXX	XXX		37	2,771	1.34%	11.48%	-0.16446	-1.099984
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	6.92%	4,882	486,100	1.00%	9.97%	-3.603276	-3.190636
#####	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	4	25.00%	43.30%	-2.828427	-2.719562
#####	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	4	4	100.00%	0.00%		
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	4	50.00%	50.00%	-1.664101	-2.011701
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	33.07%	1,904	2,022	94.16%	23.44%	0.699877	-0.574505
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	XXX	36.08%	12	92	13.04%	33.65%	-0.234612	-1.142634
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	11.62%	60,711	61,511	98.70%	11.33%	-0.29415	-1.17883
#####	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	50.00%	10	21	47.62%	49.94%	-0.064422	-1.039166
#####	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	10	15	66.67%	47.14%	-0.684653	-1.41624
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	3:27	96:38	18	5:22	4:02	-0.608917	-1.370195
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	7:32	1460:70:21	3,670	39:48	84:50	-1.229262	-1.747338
#####	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0:00	51:35	13	3:58	3:20	-0.154373	-1.093852
#####	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0:27	29686:35	788	37:40	63:27	-1.078649	-1.655772
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	5	22	22.73%	41.91%	-0.734313	-1.446431
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	43.30%	508	4,043	12.56%	33.15%	0.896751	-0.454814
#####	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	15	6.67%	24.94%	1.150349	-0.300637
#####	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	98	839	11.68%	32.12%	-0.725606	-1.441137
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		34	2,439	1.39%	11.72%	-1.014229	-1.616607
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.079758	-1.048489
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX		1	968	0.10%	3.21%	-0.421608	-1.25632
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	969	0.10%	3.21%	-0.676022	-1.410992
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	6.80%	36	2,480	1.45%	11.96%	-1.866062	-2.134485
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	7.07%	4,882	486,100	1.00%	9.97%	-2.837146	-2.724862
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem O/c w TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem O/c w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%						

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
#####	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	4	50.00%	50.00%	-1.414214	-1.859781
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	1,904	2,022	94.16%	23.44%	-0.43087	-1.26195
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.232589	-1.141404
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.24%						-2.78
#####	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.01%						-2.982
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	1	2	50.00%	50.00%	-0.816497	-1.496395
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	3	3	100.00%	0.00%		
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.618028	-1.375734
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,121	326,985	1.26%	11.16%	-0.159774	-1.097135
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.114791	-1.069788
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.459108	-1.279118
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.229576	-1.139573
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.22247	-1.135252
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exi	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.126332	-1.076804
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-1.213739	-1.737901
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	10	21	47.62%	49.94%	0.500674	-0.695612
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	3.29	12:46	1	12:46	0:00		
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	1.09	96:38	18	5:22	4:02	0.538836	-0.672411
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	0	1	0.00%	0.00%		

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	5	22	22.73%	41.91%	-0.0734313	-1.448434
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	3.25%	1	969	0.10%	3.21%	-1.019343	-0.98824
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	7.56%	36	2,480	1.45%	11.96%	-1.280784	-1.778661
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A	XXX	XXX	XXX		37	2,771	1.34%	11.48%	-0.518388	-1.315158
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX		4,882	486,100	1.00%	9.97%	-1.00723	-1.061235
#####	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	43.30%	1	4	25.00%	43.30%	-1.632993	-1.992789
#####	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	4	4	100.00%	0.00%		
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	4	50.00%	50.00%	-1.414214	-1.859781
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	XXX	0.00%	12	92	13.04%	33.68%	-3.612429	-3.196201
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.596345	-1.362552
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	43.30%	10	19	52.63%	49.93%	-0.814349	-1.495089
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	10	21	47.62%	49.94%	-0.114185	-1.06942
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	1.47	79:00	16	4:56	4:02	-0.546434	-1.332209
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0:00	96:38	18	5:22	4:02	0.426148	-0.74092
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	43.30%	5	22	22.73%	41.91%	-0.456319	-1.277422
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	5	22	22.73%	41.91%	-0.530405	-1.322464
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	10.99%	34	2,439	1.39%	11.72%	-0.247335	-1.150369
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.164501	-1.10001
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	10.72%	36	2,480	1.45%	11.96%	-0.220154	-1.133844
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem O/c w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem O/c w/ TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.707406	-1.430073
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	XXX		37	2,778	1.33%	11.46%	-0.201128	-1.122277
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem O/c w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem O/c w/ TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.794992	-1.483321
#####	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	50.00%	10	21	47.62%	49.94%	-0.064422	-1.039166
#####	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	10	15	66.67%	47.14%	-0.684653	-1.41624
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	2.50	12:46	1	12:46	0:00		
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	4.30	96:38	18	5:22	4:02	-0.145053	-1.088186
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	18.22	146070:21	3,670	39:48	84:50	-0.373185	-1.226881
#####	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0:00	51:35	13	3:58	3:20	-0.260248	-1.15822
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	0.00%	0	1	0.00%	0.00%		
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	50.00%	5	22	22.73%	41.91%	0.136654	-0.91692
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	508	4,043	12.56%	33.15%	-0.535975	-1.32585
#####	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	15	6.67%	24.94%	-0.258775	-1.157324
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		34	2,439	1.39%	11.72%	-1.170932	-1.711876
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.311625	-1.189454

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.162338	-1.098694
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.054578	-1.033181
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	1	2	50.00%	50.00%	-0.816497	-1.496395
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	3	3	100.00%	0.00%		
#####	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.194377	-1.118173
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.344351	-1.20935
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		34	2,439	1.39%	11.72%	-0.265596	-1.161471
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX		1	968	0.10%	3.21%	-0.316979	-1.192709
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		36	2,480	1.45%	11.96%	-0.121343	-1.073771
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.114791	-1.069788
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,121	326,985	1.26%	11.16%	-0.276734	-1.168243
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.348311	-1.211758
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	10	15	66.67%	47.14%	-0.939336	-1.571076
#####	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	1.56	51:35	13	3:58	3:20	-0.625152	-1.380065
#####	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	50.00%	1	15	6.67%	24.94%	0.745644	-0.54668
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	25.75%	34	2,439	1.39%	11.72%	1.54035	-0.063534
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.159293	-1.096844
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.22%						-2.777
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
#####	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	3	3	100.00%	0.00%		
#####	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3C	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.084043	-1.051094

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.324659	-1.197379
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,121	326,985	1.26%	11.16%	-0.112977	-1.068685
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,121	326,985	1.26%	11.16%	-0.112977	-1.068685
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.573843	-1.348872
#####	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	10	19	52.63%	49.93%	-0.924662	-1.562155
#####	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	79,000	16	4.56	4.02	-0.717838	-1.436415
#####	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	5	22	22.73%	41.91%	-0.530405	-1.322464
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	12.70%	34	2,439	1.39%	11.72%	-0.20522	-1.124765
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.155424	-1.094491
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	969	0.10%	3.21%	-0.402408	-1.244646
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		36	2,480	1.45%	11.96%	-0.498703	-1.30319
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.171499	-1.104264
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.05%						-2.808
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.170322	-1.103548
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	56,233	0.00%	0.42%	-0.116076	-1.070569
#####	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.01%						-2.990526
#####	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
#####	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
#####	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	60,711	61,511	98.70%	11.33%	-0.162338	-1.098694