

**AVISTA CORP.
RESPONSE TO REQUEST FOR INFORMATION**

JURISDICTION:	WASHINGTON	DATE PREPARED:	04/25/2012
CASE NO:	UE-120436 & UG-120437	WITNESS:	Elizabeth Andrews
REQUESTER:	Public Counsel	RESPONDER:	Jennifer Smith
TYPE:	Data Request	DEPT:	State & Federal Regulation
REQUEST NO.:	PC - 041C	TELEPHONE:	(509) 495-2098
		EMAIL:	jennifer.smith@avistacorp.com

REQUEST:

Re: Gift Certificates.

Please provide a complete list of all gift certificates issued during 2011, either through purchase by a customer or gifted from the Company. Please provide the following information for all certificates:

- (a) Amount of the certificate.
- (b) Date of purchase.
- (c) Purchaser.
- (d) FERC account to which purchase price was recorded.
- (e) An explanation of each certificated gifted by the Company.

RESPONSE:

The information in the attachment is **Confidential per Protective Order in UTC Dockets UE-120436 and UG-120437.**

The Housewarming Gift Certificates are available in any denomination for anyone to purchase and these have no expiration date. The total of all gift certificates purchased during 2011 was \$42,275. There was a total of \$9,725 system, \$4,718 electric and \$1,280 natural gas.

- a.-e. Please see PC_041C CONFIDENTIAL Attachment A for all certificates that were issued during 2011. Please note that the purchaser and explanation of each certificate is not available for all certificates. The attached is a listing of all gift cards that were purchased and/or requested. The attached listing categories gift certificates by those charged to Utility (\$9,725), Non-Utility/Non-Expense (\$9,525) and purchased by a customer or unidentified (\$23,025). Housewarming gift certificates charged to the utility are the result of the judgment and discretion of employees which have been given to customers as a thank you. In addition many are purchased by a third party. Often times, when the company is installing new gas lines, it is more cost effective to "tee" off of an existing customer gas line, rather than installing a new gas line, which requires a City permit, costing \$90.00 and the cost of additional feet of gas line. The gift cards are given to customers after they grant permission to "tee" off of existing customer gas line and the project has been completed.