

**BEFORE THE WASHINGTON  
UTILITIES & TRANSPORTATION COMMISSION**

In the Matter of the Petition of

PUGET SOUND ENERGY

For Penalty Mitigation Associated with Service Quality Index No. 11-Electric Safety  
Response Time Annual Performance for Period Ending December 31, 2021

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DOCKET UE-220216

**COREY J. DAHL**

**ON BEHALF OF THE  
WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL  
PUBLIC COUNSEL UNIT**

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**EXHIBIT CJD-5**

PSE Response to Public Counsel Data Request No. 10

**December 2, 2022**

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**Docket UE-220216  
Puget Sound Energy  
PSE 2022 SQI No. 11 Penalty Mitigation Petition**

**Public Counsel Data Request No. 010:**

Re: Puget Sound Energy's Response to Staff Data Request No. 2.  
Puget Sound Energy (PSE) indicates that "First Response employees are the only Puget Sound Energy staff that have the qualification to work on the aforementioned service-serving equipment" for customer requested projects. Has PSE considered hiring qualified employees to work mostly or exclusively on customer requested projects in order to increase the availability of First Response employees? Please explain answer in detail.

**Response:**

Puget Sound Energy ("PSE") is actively evaluating customer-requested work processes in order to discover opportunities to reduce workload from Electrical First Responders ("EFR"). One potential opportunity to reduce EFR workload is with respect to a smaller subset of the work, simple disconnects. By definition, simple disconnects do not require work directly at the electrical source ("service-serving equipment") and can therefore be legally performed by qualified electrical workers in the Journey Meterman classification.

PSE is also in the process of evaluating the feasibility of adding a represented line worker job classification that would focus solely on planned customer-requested projects. PSE will be evaluating the financial and resourcing feasibility of the model, and subsequently, further engagement with the local International Brotherhood of Electrical Workers union will be required.