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State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

**From:** [Emily Walton Percival](#)  
**To:** [UTC DL Records Center](#)  
**Subject:** docket number U-200281  
**Date:** Wednesday, July 1, 2020 2:36:55 PM

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Hello,

I'm writing in reference to U-200281. It's critically important that:

- the UTC develops an infinite moratorium on utility shut offs. Everyone deserves access to basic services that provide essential life functions and health.
- the UTC passes utility debt erasure for poor and low-income households applicable from the beginning of the pandemic and through recovery.
- the UTC institutes 4-6% of income arrearage payment plans for households.

I've worked in two utilities and can say that internal efficiencies should absolutely be the first step towards making revenues conform with expenses, not continuing to burden low income households.

Best,

Emily

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