

Contact Information

Parkville, Missouri
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Current Position

CenturyLink / Lumen – 2021 - Present
Senior Director – Regulatory Affairs

Education and Telecommunications Regulation Training

B.S. Double Major Finance / Business Administration, Economics Minor - 1987
Northwest Missouri State University Maryville, Missouri

M.B.A. - 1988
Northwest Missouri State University Maryville, Missouri

B.S. Accounting - 1993
Lincoln University Jefferson City, Missouri

A.A.Sc. Secure Systems Administration and Engineering (Cybersecurity) - 2023
Metropolitan Community College of Kansas City

Federal Bureau of Investigation Citizens' Academy
United States Department of Justice

Annual Fundamentals Course in Regulatory Studies
National Association of Regulatory Utility Commissioners / Michigan State University

Practical Regulatory Principles Training
New Mexico State University Center for Public Utilities

Modern Finance Theory for Regulated Industries
University of Missouri

Telecommunications Training for Policy Makers and Public Advocates
Pennsylvania Public Utility Commission

Telecommunications Regulatory Seminar
Kansas Corporation Commission / Missouri Public Service Commission

Telecommunications Separations and Settlements Training
United States Telephone Association

Comprehensive Cost Separations Training for National Exchange Carrier Association
Ernst & Young

Utility Management Analysis Seminar
NARUC Management Analysis Subcommittee

Past Professional Experience

Coral Wireless LLC, d/b/a Mobi PCS – 2007 – 2015 and contractor through 2017

Director – Regulatory Affairs,
Concurrent Directorships - Customer Care and Site Acquisition and Development

Pinyon Insights LLC – 2018 - 2021

Telecommunications Consulting Firm - *Founder*

Manchester Services – 2004 - 2018

Telecommunications Service Bureau – *Co-Founder and Senior Vice President*

QSI Consulting – 1999 - 2007

Telecommunications Consulting Firm – *Co-Founder and Senior Vice President*

Competitive Strategies Group, Ltd. – 1997 - 1999

Telecommunications Consulting Group - *Partner and Senior Consultant*

National Exchange Carrier Association – 1995 - 1997

Industry Relations Division - *Manager of Tariffs and Training*

Missouri Public Service Commission – 1989 - 1995

Policy and Planning Division - *Federal Telecommunications Analyst*
Policy and Planning Division - *Management Auditing Specialist*

Key Professional Activities

Current board member of the Nebraska, Oregon and Washington state universal service fund advisory boards.

Member of the Kansas, Missouri, Oklahoma, Texas, and Arkansas five-state Southwestern Bell Open Network Architecture (ONA) Oversight Conference

Assistant to Federal – State Joint Board on Universal Service. Managed data collection and developed models to quantify proposed changes' effects on universal service programs.

Auditing ILEC holding company affiliate transactions and state universal service fund programs.

Chairman of the National Exchange Carrier Association Training Council. Created, maintained and updated new and existing training materials and programs, and pioneered the NECA Expo concept.

Team leader in the redesign and update of the local area network and wide area network of the National Exchange Carrier Association.

Team leader in the research, design, procurement, and installation of the local area network and wide area network of the Missouri Public Service Commission.

Co-Founder of the Universal Service for America Coalition

Telecom coordinator for 2010 senatorial campaign for U.S. Senator Daniel K. Inouye

Before the Washington Utilities and Transportation Commission

Docket No. UT-240029

In the Matter of the Petition of The CenturyLink Companies Qwest Corporation; CenturyTel of Washington, Inc.; CenturyTel of Inter Island, Inc.; CenturyTel of Cowiche, Inc.; United Telephone Company of the Northwest, To be Competitively Classified Pursuant to RCW 80.36.320

On behalf of The CenturyLink Companies

Direct Testimony: February 2024

Settlement Testimony: July 2024

Settlement Testimony: February 2025

Before the Public Utility Commission of Oregon

Docket No. UM 1908, UM 2206

In the Matter of Proposed Commission Action Pursuant to ORS 756.515 to Suspend and Investigate Price Plan (UM 1908) and Investigation Regarding the Provision of Service in Jacksonville, Oregon, and Surrounding Areas (UM 226). Hearing Relating to Order Nos. 22-340 and 22.422.

On behalf of Lumen Technologies, Inc. / Jointly Sponsored with Oregon PUC Staff

Direct Testimony: October 2023

Reply Testimony: November 2023

Before the Washington Utilities and Transportation Commission

Docket No. UT-210902

In the Matter of the Washington Utilities and Transportation Commission (Complainant) v. CenturyLink Communications LLC d/b/a Lumen Technologies Group; Qwest Corporation; CenturyTel of Washington, Inc.; CenturyTel of Inter Island, Inc.; CenturyTel of Cowiche, Inc.; United Telephone Company of the Northwest, Respondents.

On behalf of Lumen Technologies, Inc. and all named affiliates

Cross Answer Testimony: February 2023

Before the Public Utility Commission of Oregon

Docket No. UM 1908, UM 2206

In the Matter of Proposed Commission Action Pursuant to ORS 756.515 to Suspend and Investigate Price Plan (UM 1908) and Investigation Regarding the Provision of Service in Jacksonville, Oregon, and Surrounding Areas (UM 226). Hearing Relating to Order Nos. 22-340 and 22.422.

On behalf of Lumen Technologies, Inc

Direct Testimony: November 2022

Before the Washington Utilities and Transportation Commission

Docket No. UT-210902

In the Matter of the Washington Utilities and Transportation Commission (Complainant) v. CenturyLink Communications LLC d/b/a Lumen Technologies Group; Qwest Corporation; CenturyTel of Washington, Inc.; CenturyTel of Inter Island, Inc.; CenturyTel of Cowiche, Inc.; United Telephone Company of the Northwest, Respondents.

On behalf of Lumen Technologies, Inc. and all named affiliates

Response Testimony: November 2022

Before the Arizona Corporation Commission

Docket No. T-01051-18-0258

In the Matter of the Application of Qwest Corporation d/b/a CenturyLink QC to Amend the Maximum Tariffed Rates for Certain Competitive Services

Docket No. AU-00000A-17-0379

In the Matter of the Commission Inquiry Into Possible Modification of the Federal Income Tax Reform Rate Adjustment

On behalf of Qwest Corporation d/b/a CenturyLink QC

Rebuttal: April 2021

Rejoinder: October 2021

Before the Hawaii Public Utility Commission

Docket No. 2016-0417

In the Matter of the Public Utilities Commission Instituting a Proceeding to Approve the Application of CORAL WIRELESS dba MOBI PCS For Approval to Voluntarily Surrender its Certificate to Provide Wireless Services in Hawaii

On behalf of Coral Wireless, LLC d/b/a Mobi PCS upon sale of spectrum resources to Verizon Wireless
Docketed Matter: October 2017

Before the Federal Communications Commission

Docket: 10-90

In the Matter of the annual collection of information pertaining to section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, sections 54.313 and 54.422 of the Commission's rules, 47 C.F.R. §§ 54.313 and 54.422

On behalf of Coral Wireless, LLC d/b/a Mobi PCS
Annual Report in Docketed Matter: June 2017

Before the Hawaii Public Utility Commission

Docket No. 2016-0093

In the Matter of the Public Utilities Commission Instituting a Proceeding to Investigate Whether Designated Eligible Telecommunications Carriers Participating in the High-Cost Program of the Universal Service Fund Should be Certified By the Commission Pursuant to 47 C.F.R. § 54.314(a).

On behalf of Coral Wireless, LLC d/b/a Mobi PCS
Annual Report in Docketed Matter: June 2017

Before the American Arbitration Association

Case No: 01-14-0000-9896

In the Matter of AT&T Corp v 3L Communications Missouri, LLC
Deposition and discovery in Arbitrated Matter: June 2015

Before the Federal Communications Commission

Docket: 10-90

In the Matter of the annual collection of information pertaining to section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, sections 54.313 and 54.422 of the Commission's rules, 47 C.F.R. §§ 54.313 and 54.422

On behalf of Coral Wireless, LLC d/b/a Mobi PCS
Annual Report in Docketed Matter: June 2015

Before the Hawaii Public Utility Commission

Docket No. 2015-0083

In the Matter of the Public Utilities Commission Instituting a Proceeding to Investigate Whether Designated Eligible Telecommunications Carriers Participating in the High-Cost Program of the Universal Service Fund Should be Certified By the Commission Pursuant to 47 C.F.R. § 54.314(a).

On behalf of Coral Wireless, LLC d/b/a Mobi PCS
Annual Report in Docketed Matter: April 2015

Before the Hawaii Public Utility Commission

Docket No. 2015-0010

In the Matter of the application of Coral Wireless LLC for an amended certificate of registration.

On behalf of Coral Wireless, LLC d/b/a Mobi PCS
Annual Report in Docketed Matter: April 2015

Before the Federal Communications Commission

Docket: 10-90

In the Matter of the annual collection of information pertaining to section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, sections 54.313 and 54.422 of the Commission's rules, 47 C.F.R. §§ 54.313 and 54.422

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Annual Report in Docketed Matter: June 2014

Before the Hawaii Public Utility Commission

Docket No. 2014-0126

In the Matter of the Public Utilities Commission Instituting a Proceeding to Investigate Whether Designated Eligible Telecommunications Carriers Participating in the High-Cost Program of the Universal Service Fund Should be Certified By the Commission Pursuant to 47 C.F.R. § 54.314(a).

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Annual Report in Docketed Matter: July 2014

Before the Federal Communications Commission

Docket: 10-90

In the Matter of the annual collection of information pertaining to section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, sections 54.313 and 54.422 of the Commission's rules, 47 C.F.R. §§ 54.313 and 54.422

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Annual Report in Docketed Matter: October 2013

Before the Hawaii Public Utility Commission

Docket No. 2013-0066

In the Matter of the Public Utilities Commission Instituting a Proceeding to Investigate Whether Designated Eligible Telecommunications Carriers Participating in the High-Cost Program of the Universal Service Fund Should be Certified By the Commission Pursuant to 47 C.F.R. § 54.314(a).

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Annual Report in Docketed Matter: April 2013

Before the Federal Communications Commission

Docket: WC 09-197 and 10-90

In the Matter of the 2012 Eligible Telecommunications Carrier Report to the FCC and USAC

For Designation as an Eligible Telecommunications Carrier

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Annual Report in Docketed Matter: June 2012

Before the Hawaii Public Utility Commission

Docket No. 2012-0084

In the Matter of the Application of Coral Wireless, LLC d/b/a Mobi PCS to be Designated by the Commission as an Eligible Telecommunications Carrier

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Annual Report in Docketed Matter: April 2012

Before the Federal Communications Commission

WC Docket No. 10-90, *Report & Order & FNPRM*, FCC 11-161 (rel. Nov. 18, 2011).

In the Matter of the Connect America Fund and Petition for Reconsideration filed by T-Mobile USA, Inc.

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Comments filed in Reconsideration Petition Docket: June 2011

Before the Hawaii Public Utility Commission

Docket No. 2011-0147

In the Matter of the Application of Coral Wireless, LLC d/b/a Mobi PCS to be Designated by the Commission as an Eligible Telecommunications Carrier

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Annual Report in Docketed Matter: June 2011

Before the Hawaii Public Utility Commission

Docket No. 2010-0305

In the Matter of the Application of Coral Wireless, LLC d/b/a Mobi PCS to be Designated by the Commission as an Eligible Telecommunications Carrier

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Annual Report in Docketed Matter: November 2010

Before the Hawaii Public Utility Commission

Docket No. 05-0300

In the Matter of the Application of Coral Wireless, LLC d/b/a Mobi PCS to be Designated by the Commission as an Eligible Telecommunications Carrier

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Informational Presentation: August 2010

Before the Hawaii Public Utility Commission

Docket No. 05-0300

In the Matter of the Application of Coral Wireless, LLC d/b/a Mobi PCS to be Designated by the Commission as an Eligible Telecommunications Carrier

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Informational Presentation: September 2009

Before the Circuit Court of Cook County, Illinois

Docket No. 06CR-12793

In the Matter of Authentication of Call Detail Records in Civil and Criminal Proceedings

On behalf of The People of the State of Illinois and Coral Wireless, LLC

Direct Testimony: September 2008 and February 2009

Before the Hawaii Public Utility Commission

Docket No. 05-0300

In the Matter of the Application of Coral Wireless, LLC d/b/a Mobi PCS to be Designated by the Commission as an Eligible Telecommunications Carrier

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Informational Presentation: August 2008

Before the Hawaii Public Utility Commission

Docket No. 05-0300

In the Matter of the Application of Coral Wireless, LLC d/b/a Mobi PCS to be Designated by the Commission as an Eligible Telecommunications Carrier

On behalf of Coral Wireless, LLC d/b/a Mobi PCS

Informational Presentation: September 2007

Before the South Dakota Public Service Commission

Docket No. TC01-098

In the Matter of Determining Prices for Unbundled Network Elements in Qwest Corporation's Statement of Generally Available Terms

On behalf of The Staff of the Public Utilities Commission of the State of South Dakota

Direct: June 2003

Before the North Dakota Public Service Commission

Case No. PU-2342-01-296

In the Matter of Qwest Corporation Interconnection / Wholesale Price Investigation

On behalf of The North Dakota CLEC Coalition; US Link, Inc.; VAL-ED Joint Venture LLP d/b/a/702 Communications; McLeodUSA Telecommunications, Inc.; and IdeaOne Telecom Group, LLC

Direct: May 2003

Before the New Mexico Public Regulation Commission

Utility Case No. 3495, Phase B

In the Matter of the Consideration of Costing and Pricing Rules for OSS, Collocation, Shared Transport, Non-recurring Charges, Spot Frames, Combination of Network Elements and Switching

On behalf of the New Mexico Public Regulation Commission Staff

Direct: September 2002

Before the Indiana Utility Regulatory Commission

Cause No. 41100

In the Matter of the Complaint of the Indiana Payphone Association for a Refund of Intrastate End User Common Line Charges

On behalf of the Indiana Payphone Association

Direct: January 2002

Before the Washington Utilities and Transportation Commission

Docket No. UT-003013

In the Matter of the Continued Costing and Pricing of Unbundled Network Elements, Transport, and Termination

On behalf of WorldCom Inc.

Direct and Supplemental Direct: December 2001

Before the Federal Communications Commission

In the Matter of the Formal Complaints of AT&T Corp. and Sprint Communications Company, L.P. vs. Business Telecom, Inc.

On behalf of Business Telecom, Inc.

Affidavit: February 2001

Before the North Carolina Utilities Commission

Docket No. P-100, Sub 133d, Phase I

In the Matter of Proceeding to Determine Permanent Pricing for Unbundled Network Elements

On behalf of Adelphia Business Solutions, BlueStar Networks, Inc., Broadslate Networks, Inc., Business Telecom, Inc., Covad Communications, CSTI, DSLnet, Inc., ICG Telecom Group, Inc., Intermedia Communications, Inc., KMC Telecom, Inc., Mpower Communications, Network Telephone, New Edge Networks, TriVergent Communications, and US LEC Inc. of North Carolina

Direct: August 2000

Before the Public Utility Commission of Colorado

Docket No. 99F-248T

In the Matter on a Complaint to Compel Respondents to Comply with Section 276 of the Federal Telecommunications Act

On behalf of MCI Worldcom

Direct: December 1999

Before the Michigan Public Service Commission

Docket No. U-11831

In the Matter on the Commission's Own Motion to Consider the Total Service Long Run Incremental Costs for All Access, Toll, and Local Exchange Services Provided by Ameritech, Michigan

On behalf of CoreComm Newco, Inc.

Affidavits: March 1999; June 1999; May 2000

Before the Public Utility Commission of Ohio

Case No. 96-899-TP-ALT

In the Matter of The Application of Cincinnati Bell Telephone Company for Approval of a Retail Pricing Plan Which May Result in Future Rate Increases and for a New Alternative Regulation Plan

On behalf of CoreComm Newco, Inc.

Direct and Supplemental Direct: December 1998

Before the Michigan Public Service Commission

Docket No. U-11756

In the Matter of a Complaint Pursuant to Sections 203 and 318 of the Michigan Telecommunications Act to Compel Respondents to Comply with Section 276 of the Federal Telecommunications Act.

On behalf of the Michigan Pay Telephone Association

Direct and Rebuttal: September 1998

Before the North Carolina Utilities Commission

Docket No. P-100, Sub 133d, Initial Generic Proceeding

In the Matter of Proceeding to Determine Permanent Pricing for Unbundled Network Elements

On behalf of Business Telecom, Inc., CaroNet, LLC, ICG Telecom Group, Inc., and KMC Telecom Group, Inc.

Direct and Rebuttal: March 1998

Before the Washington Utilities and Transportation Commission

Docket No. UT-970658

In the Matter of Formal Complaint and Petition for Declaratory Order to Remove Payphone Investment from Access Charges

On behalf of MCI Telecommunications Corporation and AT&T Communications

Direct and Rebuttal: November 1998

Before the Public Service Commission of the State of Nebraska

Docket No. C-1519

In the Matter of the Emergency Petition of MCI Telecommunications Corporation and AT&T Communications of the Midwest, Inc., to Investigate Compliance of Nebraska LECs with FCC Payphone Orders

On behalf of MCI Telecommunications Corporation

Direct: January 1998

Before the Public Service Commission of Utah

Docket No. 97-049-08

In the Matter of the Request of U S West Communications, Inc., for Approval of an Increase in its Rates and Charges

On behalf of MCI Telecommunications Corporation

Direct: September 1997

Before the Wyoming Public Service Commission

Case No. 72000-TC-97-99

In the Matter of Compliance with Federal Regulations of Payphones

On behalf of MCI Telecommunications Corporation

Direct: May 1997

Legislative Advocacy

Testimony before the Nebraska State Legislature

Senate Transportation and Telecommunications Committee

In support of Legislative Bill 4 – Telecommunications Exchange Deregulation Act

On behalf of Lumen Technologies

February 2025

Testimony before the Utah State Legislature

Rules Review and General Oversight Committee

Informational session for review and potential amendment of Utah Code § 54-8b-2.3 et seq. relating to telecommunications corporations and carrier of last resort obligations.

On behalf of Lumen Technologies

October 2024

Testimony before the Colorado State Legislature

Senate Committee on Business Affairs and Labor

Information gathering session for review and potential amendment of C.R.S. § 6-6.5-101 et seq. relating to soil disclosure laws and damages occurring to structures impacted by expansive soils.

At the invitation of Senator Ken Chlouber

January 1999

Presentations and Panels

Protecting Telecommunications Infrastructure from Theft and Vandalism

Presented to the NARUC Committee on Telecommunications

On behalf of the National Association of Regulatory Utility Commissioners

July 2024, West Palm Beach, Florida

Cybersecurity and Government Reporting

Presented to the NTA 2023 Fall Meeting

On behalf of the Nevada Telecommunications Association

October 2023, Las Vegas, Nevada

Regional CMRS Implementation of the Commercial Mobile Alert System

Presented to the Association of Public Safety Communications Officials

On behalf of the APCO/NENA Pacific Chapter

September 2011, Honolulu, Hawaii

Access Charge Reform Issues

Presented to the Telecommunications Law Continuing Legal Education Forum

On behalf of CLE International

December 2002, Denver, Colorado

Intercarrier Compensation and Clearing Mechanisms

Presented to the Washington University Olin School of Business: MBA Program

On behalf of Olin School of Business: MBA Program

In affiliation with the National Exchange Carrier Association

October 1996, St. Louis, Missouri

Role of State Regulatory Response to Federal Preemption

Presented to the Washington University Olin School of Business: MBA Program

On behalf of Olin School of Business: MBA Program

In affiliation with the Missouri Public Service Commission

September 1995, St. Louis, Missouri

Teaching / Training Experience

Instructor and Cohort Director – Executive MBA Program – University of Hawaii – Manoa

Guest lecturer at Washington University – St. Louis, Missouri, speaking on telecommunications regulation, access charge development, and public policy

Adjunct faculty member – Northwest Missouri State University