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November 26, 2024

## VIA ELECTRONIC FILING

Jeff Killip, Executive Director & Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop S.E. Lacey, Washington 98503

Re: UG-230739—NW Natural Status on Arrearage Management Program ("AMP") – Compliance with Order 01

In compliance with Order 01 in UG-230739, Northwest Natural Gas Company, dba NW Natural ("NW Natural" or "Company"), provides the following updates on progress toward developing an AMP. Order 01 directed the Company to provide monthly updates. The work on an AMP for the month of November 2024 includes:

- 1. Reviewed and discussed the AMP process and implementation details with Company stakeholders at multiple internal meetings.
- 2. NW Natural reviewed the proposed AMP tariff sheets with the GREAT Advisory Group on November 1, 2024.
- 3. NW Natural incorporated Advisory Group feedback into the tariff sheets and reviewed the final version on November 18, 2024; these revisions will be shared with the GREAT Advisory Group and discussed again at the next meeting.

Please contact me at (503) 610-7546 if you have questions.

Sincerely,

/s/ Amy Schulties

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