

**Exhibit No. ___ (TY-3)
Docket UW-101818
Witness: Travis Yonker**

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

MARIA K. LINDBERG,

Respondent.

DOCKET UW-101818

**EXHIBIT TO
DIRECT TESTIMONY OF
Travis Yonker
STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

Maria Lindberg's Response to Staff Data Request Nos. 1 and 5

June 23, 2011

RECEIVED

JUN 03 2011

ATTY GEN DIV
WUTC

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DATA REQUESTS DIRECTED TO: Maria Lindberg
REQUESTED BY: Travis Yonker

Re: Management and Operations

UTC STAFF DATA REQUEST NO. 1:

Who is responsible for regulatory compliance at Cristalina?

RESPONSE: Richard Unger as Water Operator: Responsible for the daily operational activity as outlined in Washington Administration Code, Chapter 246-292.

Maria Lindberg as management.

Person preparing: Maria Lindberg
Witness: Maria Lindberg
Telephone Number: 360-296-7321
Date: 06/03/2011

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UTC STAFF DATA REQUEST NO. 5:

Please provide the name of each person or business providing regular services and briefly describe the services rendered to Cristalina.

- a. Please list the amount each such person or business is paid for these services (i.e., an hourly rate, monthly salary, etc.).
- b. Do any of these people or businesses perform work for any other business owned or managed by Ms. Lindberg? If so, what work do they perform and for which business?

RESPONSE: Maria K. Lindberg, Manager. The manager provides leadership for the water system staff. Manager responsibilities often include preparing job descriptions, hiring and firing staff, supervising orientation and training of personnel, supervising personnel evaluations and maintaining personnel records.

Fiscal Responsibility

The manager prepares and works with a financial advisor on the annual budget for the water system. I also must account for income, expenditures, loan payments, and audits. In meeting these responsibilities, the manager works with the bookkeeper, accountant, and the system's financial advisor. The manager must also control records and investments. In addition with Cristalina the manager has had to find investors to cover budget shortages until they can be remedied.

Public Relations

The manager is often the person who communicates for the water system. This means being able to communicate at a variety of levels. She must share information with staff, provide timely reports to customers, and even prepare statements on the water system for the media when needed. To do a good job, the manager must understand the information needs of different groups to provide what they need to know.

Liability Control and Insurance

Initiating and monitoring a safety program is one of the most important jobs of a water system manager. A growing concern is water system security and this is adding to the water system manager's responsibilities. Since unexpected events can still happen even with the best oversight, the manager must make sure the system carries adequate insurance coverage.

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Intergovernmental Liaison

The manager communicates with a wide range of governmental units and agencies. She is required to prepare reports for several government agencies and needs to keep up with proposed changes in laws and regulations. The manager is often asked to represent the water system at meetings and on committees.

Capital and Growth

The manager is responsible for seeking capital to improve and maintain the system, as well as plan for growth and expansion of the system.

Maria Elena Reyes: Reads meters monthly, cleans pump house, cuts vegetation away from meters as needed, mails monthly statements, purchases supplies when needed.

Water Specialties Co./Richard Unger/Water Operator: Responsible for the daily operational activity as outlined in Washington Administration Code, Chapter 246-292.

Stephanie Opsteegh/Bookkeeper: Generate customer statements, receive, apply and post all customer payments, field customer calls, pick up mail from post office box, maintain accounting and customer files, enter and pay all bills, calculate and prepare deposit for surcharge amounts collected, prepare bank deposits and go to bank daily, reconcile monthly bank statements, prepare quarterly reports for UTC and DOR, and provide financial reports, research and prepare documentation required by various divisions of the UTC as needed.

AM Test, Inc.: Process required water testing.

RESPONSE PART A: Maria K. Lindberg: \$875.00/month for an average of 25 to 35 hours a month. The system does not have the funds to have me work more hours. If there is an emergency or required reporting that my time spent is significantly more than that I charge \$35/hr. for overage.

Maria Elena Reyes: \$480.00/month for meter reading, \$40.00/month for mailing services.

Water Specialties Com/Richard Unger: \$650.00/month

Stephanie Opsteegh: \$12.00/hour

AM Test, Inc.: \$50.00/month

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RESPONSE PART B: Yes. Maria Elena Reyes provides cleaning service for Nouvelle Vie LLC, a property Maria co-owns and manages. Stephanie Opsteegh provides bookkeeping services and administrative support for Lindberg Group, Inc. and Nouvelle Vie LLC.

Person preparing: Maria Lindberg
Witness: Maria Lindberg
Telephone Number: 360-296-7321
Date: 06/03/2011