

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input checked="" type="radio"/> No
Complaint ID	

Follow-Up Information		Other Follow-Up Information	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No		

Activites For Bob & Yvonne Gower

View: (vwComtActyEmbed)

COMMENT FORM FOR: FRED AND ELISSA HELFERS - ID# 24253

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	FRED AND ELISSA HELFERS
Organization Company	
Address City, State, Zip Code	
Email	helpers@arczip.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Comments about UTC, Drastic Increase
Open Date	05/13/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided
Closed Date	
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web
Web Create Date	
Pubilc Involvement Lead	Dennis Shutler
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	<p>May 12th,2010</p> <p>To: UTC Commissioners,</p> <p>Re: Deer Meadows Water Company Rate Increase proposal</p> <p>Docket # 100642.</p> <p>Neither Deer Meadows Water Company nor The Washington Utilities and Transportation Commission should be surprised that the two major customers of DMWC closed operations.</p> <p>It was made very clear during the proceedings associated with the last rate increase in 2009, that such action would result in the closure of the golf course, restaurant, and motel.</p> <p>Several property owners and prospective buyers of the golf course provided information that warned of both businesses demise should the last water rate increase be approved. So as a community we are now facing another rate hike, with the loss of a community center piece as a direct result of the DMWC and UTC's last rate increase action.</p> <p>This new proposed increase for 2010 does not make sense.</p> <p>The current rate structure was designed so that all users paid their fair share. With the loss of revenue from the two commercial customers came the loss of services provided to those customers resulting in a net effect of zero.</p> <p>Finally, if increased property taxes, power costs, and payroll are the reason for the increase, shouldn't the increase be in keeping with the increases to each of those factors? Property taxes and wages have had marginal increases over the last year-and-a-half and</p>

in many cases are lower than they were previously.

Power costs have increased but certainly not 84% or 130% as in requested in this rate increase proposal.

My wife and I are opposed to any rate hike by the water company until such a time that evidence is such that a rate hike is warranted.

Sincerely

Lot #4, Deer Meadows #1

Additional comments, dated October 12, 2010:

To the UTC,

I wish to make the following comments regarding the proposed rate increase settlement between the UTC and DMWC.

The UTC makes outlandish claims that the rate increase will only be 7.8% to the average user .

However, when one reviews the proposed rate structure the increase in rates jumps to 54% and 114% .

The basic "average" rate payer numbers used by the UTC are simply not accurate when one considers that the majority of lot owners are recreational summer / weekend residents. For those of us that reside in the Deer Meadows community these proposed rate increases penalize us.

What these figures do not make clear is that a majority of the persons who reside in the community throughout the year and / or most of the summer months utilize the water not only for beautification such as gardens, vegetable gardens etc. but mainly as a much needed fire protection barrier.

The lawns and shrubs planted by home owners who reside in the Deer Meadows area are maintained not only for aesthetic use, but for fire protection. The UTC needs to review the fire prevention policies of the fire districts to discover that, during the last major forest / brush fire in the region, several homesites were saved based on the lawns surrounding those structures and fire prevention designs of shrubbery etc.

If the rate were to be increased to 7.8% across the board it would be agreeable to most residents of the area. The proposed rate increase would raise my monthly water bill by over 120%.

Further, Mr. Ward gave testimony that the DMWC has incurred such costs as increases in property taxes and transportation.

One only has to check with the Lincoln Auditors office to find that property taxes have actually been lowered this year due to declining property values. (Due in fact to the golf course closing, based in part of outlandish water rates incurred.) As to transportation costs. Those figures simply do not add up. The entire development is no more than 5-6 miles in circumference and with a weekly trip to Davenport (56 miles r/t), I do not see where a raise in transportation is justified. (What vehicles are they claiming for business use.?)

Further, the UTC blindsided the community when we were led to believe that we as a community, would be afforded a public hearing on this matter, in a timely manner, in the Deer Meadows community. Many property owners delayed their winter departures until after the 15th of October, due to the proposed hearing, only to discover that the hearing was cancelled by mutual agreement between the UTC and the DMWC.

Who is looking out for the property owners rights for a public hearing.?

In summary,

	<p>We in the community have faced the issue of annual rate increases for a third year in a row. I understand the business has a right to make a profit, but at what expense to the community.</p> <p>We are against the rate increase as proposed.</p> <p>Fred and Elissa Helpers 42137 Osprey Rd N. Deer Meadows, WA 99122</p>
Attachments	

Issue Information	
Issue ID	422
Company	Deer Meadows Water Co., Inc.
Filing	100642
Staff	Jim Ward

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information		Other Follow-Up Information	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No		

Activites For Fred And Elissa Helpers

View: (vwComtActyEmbed)

COMMENT FORM FOR: GINNY BEADLE - ID# 23416

Consumer Information		Contact Method
Name	GINNY BEADLE	
Organization Company		
Address City, State, Zip Code	8704 NORTH KENSINGTON DR. SPOKANE WASHINGTON 99208	
Email	gbeadle_21@hotmail.com	
Primary Phone #	509-464-1224	Fax #
Secondary Phone #	509-994-9775	

Comment Information		
Theme	Drastic Increase	Open Date 04/28/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date 04/27/2010
Public Involvement Lead	Dennis Shutler	
Duplicate Comment	<input type="radio"/> Yes <input checked="" type="radio"/> No	

Description: Dear Board,
 Approx. 1 1/2 year ago, the rate for water was \$15.00, basic rate. Today it is \$26.00 and the requested rate is \$48.00. There are many people, including myself in this area, who will be affected by this rate increase (who are retired or semi-retired and are on a fixed income). This increase will be a huge and excruciating burden for myself and my neighbors. Please reconsider this proposal. It is very detrimental to the residents @ Deer Meadows and will be ultimately instrumental in many of us having to leave the area. Thank you for your consideration.
 Sincerely,
 Ginny Beadle

On 10/05/10 Ms wrote:
 Dear D. Shutler:
 In regards to Docket # 100642/Deer Meadows Water Co., I am O.K. with a monthly increase of approx. \$3.00; however, I remember that just approx. 2 years ago the base monthly price for water was \$15.00 or about half of what it will be with this increase. Additionally, I am concerned that the water bill is often very high. It appears that sometimes the water meter is just guessed at or read incorrectly. I remember one month this summer my water bill was \$410.00 and my water was shut off midway through the month for repairs. Last month my water bill was \$90.00 and midway through the month my son blew the sprinkler system out and shut the system down. These are the

frustrations of patrons of the Deer Meadows Water Company who seem to have high bills and little recourse. The water bills appear to rise exponentially out of sight and price.

Sincerely,
Ginny Beadle

Attachments

Issue Information

Issue ID	422
Company	Deer Meadows Water Co., Inc.
Filing	100642
Staff	Jim Ward

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Follow-Up Information

Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No

Other Follow-Up Information

Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Other Follow-Up Staff	

Activites For Ginny Beadle

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