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WASHINGTON  
UTIL. AND TRANSPORTATION  
COMMISSION



**Qwest Corporation**  
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Mark S. Reynolds  
Senior Director – Regulatory  
Policy and Law

August 25, 2004

Ms. Carole Washburn  
Executive Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
PO Box 47250  
Olympia, WA 98504-7250

Dear Ms. Washburn:

Attached are the August payments for the Performance Assurance Plan (“PAP”) based upon June 2004 performance. In addition to the June Performance, Qwest re-ran the PAP for the following reasons,

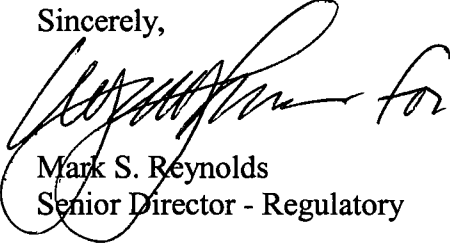
- Rerun of OP17 (Timeliness of Disconnects Associated with LNP Orders) In January 2004 a security change was made and the userid that was being used to execute an FTP script no longer had access to the data files. Without access to those files the FTP script failed to execute. Problem was discovered in May and all data was recovered. In June the data was rerun, the PAP Payments calculated with associated interest paid.
- Rerun of BI-3 (Billing Adjustments) The rate for the LNP cost recovery USOCs was changed to 0 on 2-13-2004. Although the generally accepted interval for rate changes is 30 days, adjustments were counted against BI-3 in previous months because bills were generated between effective and implementation date, which caused the adjustments to be counted in BI-3, even though they were within the 30 day allowable window. BI-3 was rerun for March and April to comply with the agreed upon processes for implementing cost recovery USOCs.
- Table changes were made updating the MSA/ NON MSA tables. These table changes caused minor changes to the MR measurements.
- Summary of Changes for Washington (for detailed information see page 3 of attached spreadsheet).
  - CLECs in Washington were under paid in previous months by \$4,135 in Tier 1 Payments

- CLECs in Washington will also receive \$215 in interest payments
- All payments, June performance results and the rerun results are summarized in pages 1 & 2 of the attached spreadsheet

An electronic copy has also been sent to the Commission and Public Counsel.

Please contact Wayne Johnson on 515 286 2462 if you have any questions regarding this report.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark S. Reynolds for". The signature is fluid and cursive, with a large initial "M" and "R".

Mark S. Reynolds  
Senior Director - Regulatory

Attachments

**Qwest PAP State Supplemental Payment Report**

**Month: Jun 2004**

**State: WA**

**Washington**

**Tier II Fund**

Gross Tier 2 Payment from Summary

17,900.00

Plus or Minus Adjustments\*

(95.75)

Interest (if Applicable)

-

**Net Tier 2 Payment**

**17,804.25**

\*Adjustment: Net Tier 2 Payment overpayment from last month.

L 1. May-04 Rpt of Net Tier 2 Payment 12,369.57

L 2. Actual payment via EFT 12,465.32

L 3. Overpayment (L 1 - L 2) (95.75)

**Qwest PAP State Summary Payment Report**

**Month: Jun 2004**

**State: WA**

<b>PID</b>	<b>Measure Description</b>	<b>Gross Tier 1 Payment</b>	<b>Gross Tier 2 Payment</b>	<b>Total Gross Tier 1 &amp; 2 Payments</b>
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-1	Pre-Order/Order Response Times	-	-	-
PO-2	Electronic Flow Through	35,929	6,500	42,429
PO-3	LSR Rejection Notice Interval	-	-	-
PO-5	Firm Order Commit (FOCs) on Time	25	-	25
PO-6	Wrk Compltn Notification Timeliness	-	-	-
PO-7	Billing Compl Notification Timeliness	-	-	-
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	73	1,200	1,273
OP-4	Installation Interval	2,074	900	2,974
OP-5	New Service Installation	713	600	1,313
OP-6	Delayed Days	797	600	1,397
OP-8	Number Portability Timeliness	-	-	-
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - LNP	9,150	-	9,150
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	84	-	84
MR-5	Troubles Cleared w/in 4 Hours	4,283	-	4,283
MR-6	Mean Time to Restore	486	-	486
MR-7	Repair Repeat Reports	411	900	1,311
MR-8	Trouble Rate	2,701	7,200	9,901
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	5,000	-	5,000
BI-3	Billing Accuracy - Adj for Errors	9,878	-	9,878
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
CP-1	Collocation Completion Interval	-	-	-
CP-3	Collocation Feasibility Study Interval	-	-	-
<b>Total</b>		<b>71,604</b>	<b>17,900</b>	<b>89,504</b>

June 2004 Rerun Summary

WA	PIDs by State	Total w/o				Total w/			
		Tier 1 Payment	Tier 2 Payment	Special Fund	Interest by PID	Inc T1 Pmt Int	Inc T2 Pmt Int	Inc SF Pmt Int	Interest by PID
	PO-5	25	0	0	25	0	0	0	25
	OP-17	9,150	0	0	9,150	153	0	0	9,303
	MR-3	0	0	0	0	1	0	0	1
	MR-6	82	0	0	82	1	0	0	83
	BI-3	-5,122	0	0	-5,122	60	0	0	-5,062
	Total	4,135	0	0	4,135	215	0	0	4,350