## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:

MYCHAL ARCASA REDTHUNDER D/B/A THUNDER MOVERS AND SONS LLC DOCKET TV-220894

DECLARATION OF JAQUANDRIA EWANIKA

I, Jaquandria Ewanika, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a compliance investigator in the Consumer Protection Section. As a compliance investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. On April 27, 2022, I searched Google and found a webpage for Thunder Movers and Sons LLC (Company), www.thunder-movers-and-sons.business.site, which identified itself as a household goods moving company. The webpage offered to provide household goods moves in Washington State.<sup>1</sup>
- 3. On April 27, 2022, I searched Commission records for Thunder Movers and Sons LLC and verified that the Company is not a permitted household goods carrier.
- 4. On April 27, 2022, I used the Company's "get quote" option on its webpage and requested a quote. The same day I received an email from a representative of the Company asking if I was moving soon and that they were available on May 15, 2022, to perform the move. I responded by asking for a quote and a representative of the Company requested more information regarding the move.<sup>2</sup>
- 5. On April 28, 2022, I responded to the Company and stated that I had a two bedroom home with a garage and no stairs, and was moving from one location in Vancouver, WA to another location in Vancouver, WA.<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> See Attachment A for a copy of the webpage, captured on July 21, 2022.

<sup>&</sup>lt;sup>2</sup> See Attachment B for a copy of the email conversation between Staff and the Company, captured on April 27, 2022.

<sup>&</sup>lt;sup>3</sup> See Attachment C for a copy of the email Staff sent to the Company, captured on April 28, 2022.

- 6. On April 30, 2022, a representative of the Company emailed me stating that the move was scheduled for May 15, 2022, at 9 a.m.<sup>4</sup>
- 7. On May 2, 2022, I again requested a quote from the Company and a representative from the Company responded with a quote that stated the move would take 3-5 hours and would cost between \$450-\$750.<sup>5</sup>
- 8. On May 3, 2022, I searched the Washington Department of Revenue's database using the business name, Thunder Movers and Sons LLC, and no results were found for the Company. I proceeded to search for the Company on Google and found the business name, Thunder Movers and Sons LLC, on the Oregon Secretary of State's database. The Company's registered agent's name was listed as Arcasa Redthunder with a mailing address of 7417 NE 161<sup>st</sup> Place, Vancouver, WA, 98682.<sup>6</sup>
- 9. On May 5, 2022, I sent a compliance letter to the Company that stated the Company must cease and desist from operating as a household goods mover in Washington State until the Company obtains the required household goods permit from the Commission.<sup>7</sup>
- 10. On November 21, 2022, using an assumed name, I called the number listed on the Company's webpage to request a quote and left a voicemail stating that I was moving from a one bedroom apartment in Vancouver to another one bedroom apartment in Vancouver and gave a number for them to return my call. The same day a person who identified themselves as "Mychal" from Thunder Movers and Sons called me and I explained that I needed to move from a one bedroom apartment in Vancouver to another one bedroom apartment in Vancouver. Mychal stated that the Company could perform this move on November 28, 2022, at 9 a.m. for \$150 an hour with two men and a truck.
- 11. On November 29, 2022, I searched for Mychal Redthunder using the TLOxp system and the comprehensive report confirmed that Mychal's full name is Mychal Arcasa Redthunder.<sup>8</sup>

DATED this day December 13, 2022, at Lacey, Washington.

/s/ Jaquandria Ewanika

Jaquandria Ewanika

<sup>&</sup>lt;sup>4</sup> See Attachment D for a copy of the email received from the Company, captured on April 30, 2022.

<sup>&</sup>lt;sup>5</sup> See Attachment E for a copy of the email between Staff and the Company, captured on May 2, 2022.

<sup>&</sup>lt;sup>6</sup> See Attachment F for a copy of the Oregon Secretary of State's database listing Thunder Movers and Sons, captured on May 3, 2022.

<sup>&</sup>lt;sup>7</sup> See Attachment G for a copy of the compliance letter sent to the Company, sent on May 5, 2022.

<sup>&</sup>lt;sup>8</sup> See Attachment H for a copy of the TLOxp comprehensive report for Mychal Arcasa Redthunder, captured on November 29, 2022.