TV-220592

Established Moving of Seattle Inc. 565 Andover Park W. #100 Tukwila, WA 98188

RE: Washington Utilities and Transportation Commission Penalty Assessment TV-220592

Please accept the below as our response to the penalty portion of our Safety Investigation:

We understand the importance of accountability and the need to discourage noncompliance, in some cases with a monetary form of disciplinary action. The violations discovered during Ms. Cobile's safety review were correct. We had a system in place that we believed would correct these same issues discovered during Ms. Cobiles prior safety review. We have made corrections to our current processes with additional oversight and approval required on **ALL new hires being verified by ownership**.

We are hopeful we can suspend, reduce, delay start of payment, and or create a payment plan for these fines for reasons pointed out below:

- We have made improvements (improved to a Satisfactory Rating) since our last safety review.
- We have not fully recovered from the effects COVID-19 has had on our business in the form of reduced business and staffing issues.
- We continue to pay on a prior arrangement we made with the commission regarding a payment plan.
- Staff has recommended a suspended portion of our last penalty assessment be reinstated which will be \$10,000.

Again, we are hopeful you can set aside the proposed fines against our company. We will continue to improve in areas where we have fell short. We care.

Thank you for your time and consideration to our requests. Jason Crossen, Owner Established Moving of Seattle Inc. c214.869.0878 o206.620.1700

08/31/2022 State Of WASH. COMMISSION

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