Service Date: September 30, 2022

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:

JAMES MOSELY, D/B/A YOU GOT IT MOVERS

**DOCKET TV-220466** 

DECLARATION OF JAQUANDRIA EWANIKA

I, Jaquandria Ewanika, under penalty of perjury under the laws of the State of Washington, declare as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a compliance investigator in the Consumer Protection Section. As a compliance investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. On April 4, 2022, I found advertisements on Yelp for You Got It Movers, which identified itself as a household goods moving company. The advertisement offered to provide household goods moving services in multiple areas of Washington State.<sup>1</sup>
- 3. On April 4, 2022, I found a webpage for You Got It Movers. The webpage listed the same phone number as the Yelp advertisement and included information on how to receive a free quote for a household goods move.<sup>2</sup>
- 4. On April 4, 2022, I searched Commission records and verified the Company's Household Goods permit was inactive.
- 5. On April 4, 2022, I called the phone number listed on the Company's webpage and spoke to an individual who identified themselves as James Moseley, company owner. I informed James Mosely that the Commission-issued household goods permit for You Got It Movers was inactive, and he must cease and desist operations until his permit was reinstated. He stated that he understood.

<sup>&</sup>lt;sup>1</sup> See Attachment A for a copy of the Yelp ad, captured on July 14, 2022.

<sup>&</sup>lt;sup>2</sup> See Attachment B for a copy of the You Got It Movers webpage, captured on April 20, 2022.

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6. On April 6, 2022, I sent a compliance letter to notify James Moseley that You Got It Movers must cease and desist operations as a household goods carrier in Washington State until the company obtains the required household goods carrier permit from the Commission.<sup>3</sup>

- 6. On April 19, 2022, using an assumed name, I used the Company's free quote option located on its webpage to request a quote for a household goods move between two points in the state of Washington.
- 7. On April 19, 2022, I received an email from the Company stating they could perform the move and to call the number provided in the email to give additional details.<sup>4</sup>
- 8. On May 26, 2022, I called the number provided and spoke with a Company representative who identified themselves as James Moseley. James stated he could perform the move and quoted me a rate of \$110 per hour using a 16-foot truck.
- 9. On June 30, 2022, I searched the Washington Department of Revenue's website. The results produced a company name of You Got It Movers, a governing person James Paul Mosely, a UBI number of 603-495-980, and an address of 7711 284<sup>th</sup> St. NE, Arlington, WA 98223-8477.<sup>5</sup>

DATED this day September 16, 2022, at Lacey, Washington.

Jaquandria Ewanika

<sup>&</sup>lt;sup>3</sup> See Attachment C for a copy of the compliance letter sent April 6, 2022.

<sup>&</sup>lt;sup>4</sup> See Attachment D for a copy of the response email regarding the quote request dated April 20, 2022.

<sup>&</sup>lt;sup>5</sup> See Attachment E for a copy of the Department of Revenue company page dated July 14, 2022.