1 BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION 2 COMMISSION 3 WASHINGTON UTILITIES AND) TRANSPORTATION COMMISSION,) 4 DOCKET NO. UT-941133) Complainant,) 5 Volume I) Pages 1-11 vs.) 6 DIVERSIFIED SERVICE CO., 7 Respondent. -----) 8 _____ 9 A hearing in the above matter was held on October 14, 1994 at 9:29 a.m., at 1300 South 10 11 Evergreen Park Drive Southwest, Olympia, Washington, 12 before Administrative Law Judge ALICE L. HAENLE. 13 The parties were present as follows: 14 WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION by ANN RENDAHL, Assistant Attorney General, 1400 South Evergreen Park Drive Southwest, Olympia, 15 Washington 98504. 16 DIVERSIFIED SERVICE CO. by MICHAEL T. KENNEDY, Owner/President, North 624 Madelia, Spokane, 17 Washington 99202. 18 19 20 21 22 23 24 Lisa K. Nishikawa, CSR, RPR 25 Court Reporter

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1 PROCEEDINGS 2 JUDGE HAENLE: The hearing will come to The Washington Utilities and Transportation 3 order. Commission has set for hearing at this time and place 4 5 Docket Number UT-941133 which is the complaint of the б Commission against Diversified Service Co. The notice of hearing was entered on September 7, 1994 setting 7 the hearing for today, which is October 14, 1994, and 8 9 this is the initial session. The hearing is being 10 held before Administrative Law Judge Alice L. Haenle 11 of the Office of Administrative Hearings. 12 I would like to take appearances at this 13 time, please, beginning with the representative for the 14 Commission. If you would state your name and business 15 address, please. 16 MS. RENDAHL: Ann Rendahl, R E N D A H L. 17 I'm assistant attorney general representing the 18 Commission staff and my business address is 1400 South Evergreen Park Drive Southwest, Olympia, Washington, 19 20 98504. 21 JUDGE HAENLE: Thank you. And Mr. Kennedy, 22 will you state your full name and your business address, please. 23 24 MR. KENNEDY: Yes. Michael Thomas Kennedy.

Business address is North 624 Madelia, Spokane, 99220.

1 JUDGE HAENLE: 99220? MR. KENNEDY: Yes. 2 JUDGE HAENLE: Okay. I did have that 3 incorrect. And you are representing Diversified 4 Service Co. today, Mr. Kennedy? 5 6 MR. KENNEDY: Yes, I am. 7 JUDGE HAENLE: What is your position with 8 that company? 9 MR. KENNEDY: I'm the owner-operator. 10 JUDGE HAENLE: Is it a sole proprietorship 11 or a corporation? 12 MR. KENNEDY: Corporation. JUDGE HAENLE: What is your position with 13 14 the corporation? 15 MR. KENNEDY: President. 16 JUDGE HAENLE: So you're president and I 17 assume some type of majority stockholder? 18 MR. KENNEDY: Yes. JUDGE HAENLE: Are there other stockholders 19 20 as well? 21 MR. KENNEDY: Yes. My wife is also a 22 stockholder. 23 I need to add a correction to that address. The zip code is 99202, I'm sorry. 24 25 JUDGE HAENLE: All right. That's why I

double-check. That's what they had in the master service list and I wanted to be sure it was correct. Is there anyone present in the hearing room who intends to file a petition to intervene in this matter? The record should reflect there is no response.

7 A copy of the notice of hearing was sent to 8 public counsel's office, and I spoke on the phone with 9 Mr. Manifold several days ago. He indicated he would 10 not be participating in this case or the others in 11 the group of similar cases.

And in the way of preliminary matters, the issues are stated in the notice of hearing. There are three general issues, first, whether the rates and charges of respondent are unjust, unfair,

16 unreasonable, whether respondent should be subject to 17 civil penalties of up to \$1,000 per day for various 18 violations, and whether respondent has violated the 19 WAC regarding the manner of keeping its records.

Has there been any narrowing of the issues, Ms. Rendahl, or may we discuss narrowing of the issues today?

23 MS. RENDAHL: At this time there has been 24 no narrowing of the issues. However, we hope to do so 25 before the hearing on -- before the first hearing

1 scheduled in this matter.

JUDGE HAENLE: And the two of you then have 2 3 discussed scheduling of the matter and have come up with an agreed schedule, is that right, Ms. Rendahl? 4 5 MS. RENDAHL: We have. б JUDGE HAENLE: Mr. Kennedy? 7 MR. KENNEDY: Yes. JUDGE HAENLE: All right. You've given 8 9 that to me. Let me read it into the record. I 10 checked it when you gave it to me before we went on 11 the record and I don't find any obvious conflicts. 12 This is subject to my making a room reservation to be 13 sure that a room somewhere is available. The hearing 14 would likely be held in this building, probably either in this room, which is room 250, or downstairs in room 15 16 140, but if those are taken, we'll find another place 17 to hold the hearing. 18 The schedule that you have agreed on and given to me is the following. Prefiling staff 19 testimony March 16. That is a 16, isn't it? 20 21 MS. RENDAHL: That is a 16. 22 JUDGE HAENLE: Okay, thank you. Cross of staff testimony April 27. And I note that the notice 23 of hearing that set the initial session for today also 24 set hearings for April 27 and 28. Did I understand 25

1 you to say, Ms. Rendahl, that you think that there 2 would be only one day necessary, that is, the 27th, so 3 that the hearing date of the 28th could be cancelled? 4 MS. RENDAHL: That's correct. 5 JUDGE HAENLE: Okay. Prefiling of company б testimony June 9. A hearing for cross of company 7 testimony June 21 -- I'm sorry -- July 21. Prefiling of staff rebuttal August 4. A hearing for cross of 8 9 staff rebuttal August 25. Staff brief due October 6. 10 Company reply brief due November 17 and staff rebuttal 11 brief due December 8. Is that the schedule that you agreed on, Mr. Kennedy? 12 13 MR. KENNEDY: Yes, it is. 14 JUDGE HAENLE: And Ms. Rendahl? MS. RENDAHL: Yes, it is. 15 16 JUDGE HAENLE: It sounds fine to me. What I'll do is I will issue a brief prehearing conference 17 18 order and include the dates in the prehearing 19 conference order. 20 I note that the notice of hearing already 21 invokes the Commission rule on obtaining discovery in 22 adjudicative proceedings, so we don't need to invoke that. That will be in force. 23 24 I asked the parties before we started

25 whether a protective order was likely to be necessary.

1 That is, I asked you, Mr. Kennedy, whether it's likely that any of the materials that will be produced in 2 discovery or requested in discovery you would not want 3 to be made part of an open public record. I believe 4 5 you indicated that was indeed possible, is that б correct, sir? 7 MR. KENNEDY: That is correct. 8 JUDGE HAENLE: So the company then would 9 request a protective order, which would mean that only 10 persons who have signed an agreement to be bound by 11 the protective order and who are participants in this 12 matter would have access to that material. Is that 13 what you are requesting? 14 MR. KENNEDY: That is correct. 15 JUDGE HAENLE: Is that all right with you, 16 Ms. Rendahl? 17 MS. RENDAHL: That's fine, your Honor. 18 JUDGE HAENLE: I would request that the Commission issue a protective order as soon as 19 That takes a couple of days, but 20 possible. 21 considering the schedule, I assume that a couple of 22 days' delay won't make any difference. 23 MS. RENDAHL: I don't believe that will be 24 a burden. 25 JUDGE HAENLE: All right. I checked with

1 the records center and they said that you do indeed 2 need to file an original and 19 copies of all prefiled 3 materials, that is, the testimony, the exhibits and 4 that kind of thing.

5 I asked the parties before we started whether they wanted to, since they are going to -б since we're not marking anything this morning, whether 7 they wanted to take a series of numbers to premark 8 their own documents, and they indicated they would 9 10 like to do that, so I have given the series starting 11 with Exhibit 101 to the Commission staff, and you will begin your series with Exhibit 201, Mr. Kennedy. That 12 means there will be some gaps in it. I'm assuming 13 14 that the staff won't use 100 exhibits.

15 MS. RENDAHL: I hope not.

16 JUDGE HAENLE: As do I.

But that knowing that that's coming up,that will be all right. We'll just count on that.

So I caution Mr. Kennedy to be sure to -you'll see what the prefiled testimony from the staff looks like and exhibits, but generally we do the testimony in a question and answer format and documents that are attached as exhibits should be numbered separately so that it's very clear when we're going through them what it is we're referring to.

1 If you have questions, please call the Commission, Mr. Kennedy. You can contact either me or 2 Ms. Rendahl, I assume, if you need instructions about 3 prefiling that material. 4 5 MR. KENNEDY: Very good. б JUDGE HAENLE: I don't think I have 7 anything else. I assume that this means then, Ms. Rendahl, that you and Mr. Kennedy will be meeting 8 9 between now and the first day of hearing, which is in April, with regard to narrowing of the issues and discussing potential settlement. 12 MS. RENDAHL: I hope so, yes, your Honor. JUDGE HAENLE: And if you need some 13 14 participation by me, either one of you, you do need to 15 call me and let me know, otherwise I'll assume that 16 you will be meeting and enthusiastically pursuing 17 settlement, as the Commission would wish. 18 I don't think I had anything else that I knew we needed to cover today. Is there anything else 19 from you, Mr. Kennedy? 20 21 MR. KENNEDY: No. 22 JUDGE HAENLE: From you, Ms. Rendahl? 23 MS. RENDAHL: No, your Honor. JUDGE HAENLE: All right. I will adjourn 24 the initial session then. I will issue a brief 25

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1 prehearing conference order including these dates. I'll make the reservations for the room to be sure we 2 have those and include in -- try to include in the 3 order on prehearing conference all of those dates, 4 5 the room reservation, and there will not -- in that б way, we will not need to issue separate notices of hearing for each of those hearing dates. 7 8 So when you get the prehearing conference 9 order, both of you hang on to it, save it. It will be your only notice of hearing. It will refer to the 10 11 issues that are already specified in the original 12 notice of hearing, but you will not receive a separate set of notices for each of the hearings that are 13 14 specified and will be set out in the prehearing 15 conference order. 16 Is there anything else we need to discuss, 17 Ms. Rendahl? 18 MS. RENDAHL: I have nothing further. 19 JUDGE HAENLE: Mr. Kennedy? 20 MR. KENNEDY: Not to my knowledge. 21 JUDGE HAENLE: All right. Thank you, then, 22 for coming, and the hearing will be adjourned. 23 (Hearing adjourned at 9:40 a.m.) 24 25