

WN U-101
ZIPLY FIBER NORTHWEST, LLC DBA ZIPLY FIBER

Section III
 4th Revised Sheet 13
 Cancels 3rd Revised Sheet 13

III. RULES AND REGULATIONS

<p>Service which has been temporarily disconnected will be charged the regular rates for a period not to exceed ten days following the date of disconnection. When service is completely disconnected, charges for service will be discontinued as of the date of disconnection.</p>	
<p>f. Checks Returned By Banks</p> <p>For each check returned by a bank to the Company for the reasons of insufficient funds or a closed account, a Return Check Charge from Section /V. will be applied and collected by the Company. A returned check is considered to be a nonpayment. This also applies to transaction cards.</p>	
<p>g. Late Payment Charge</p> <p>A Late Payment Charge of two percent (2.0%) or fifteen dollars (\$15.00), (whichever is greater) for residential on past due balances over \$10.00.</p>	(l)
<p>A Late Payment Charge of two percent (2.0%) or fifteen dollars (\$15.00), (whichever is greater) for business on past due balances over \$10.00.</p>	(l)
<p>The Late Payment Charge applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward.</p>	
<p>The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172(6). In the case of a certified medical emergency under this rule, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172(6)(c).</p>	
<p>The Company will waive late payment charges for customers who establish a preferred payment date, and whose payment is made by the scheduled date, as provided by WAC 480-120-161(2)(a). If payment is not made by the scheduled date, late payment charges shall apply.</p>	
<p>When the customer contacts the Company to question certain charges made to the customer's billing, and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.</p>	
<p>When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as disputed charges under WAC 480-120-172(12).</p>	
<p>h. Minimum Contract Period</p> <p>Except as specified elsewhere in this tariff, the minimum contract period is one (1) month from the date service or additions to service are established, and the minimum charge is the established rate for one month.</p>	