

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Investigation of

John Frank LLC

For Compliance with WAC 480-15-560  
and WAC 480-15-555

DOCKET TV-240672

NOTICE OF INTENT TO CANCEL  
PERMIT AS A HOUSEHOLD  
GOODS CARRIER

NOTICE OF BRIEF  
ADJUDICATIVE PROCEEDING;  
SETTING TIME FOR ORAL  
STATEMENTS

**(Set for October 24, 2024, at 9:30  
a.m.)**

- 1 Pursuant to RCW 81.80.130, the Washington Utilities and Transportation Commission (Commission) has authority to regulate common carriers, including household goods carriers, with respect to safety of operations. WAC 480-15-450 provides that the Commission may cancel a household goods carrier’s permit and operating authority for good cause, including when the carrier fails to comply with safety requirements.
- 2 Commission staff (Staff) recommends that the Commission cancel the permit of John Frank LLC (John Frank) for good cause due to the Company’s failure to comply with applicable laws and Commission rules pertaining to the operation of household goods carriers, including safety requirements set in law or rule.
- 3 WAC 480-15-999 adopts by reference Title 49 of the Code of Federal Regulations (C.F.R.) pertaining to safety requirements for household goods carriers. WAC 480-15-560 specifically requires carriers to comply with 49 C.F.R. Part 385, and 49 C.F.R. § 385.13 prohibits motor carriers from operating beginning on the 61st day after the date of a notice of proposed unsatisfactory rating. Pursuant to 49 C.F.R. § 385.17, a carrier that receives a proposed unsatisfactory or conditional safety rating may request a change in its safety rating based on evidence that the company has taken corrective actions to address the identified violations and that the company’s operations currently meet the safety fitness standards.
- 4 On April 5, 2023, the Commission granted the Company temporary operating authority.
- 5 On September 3, 2024, Staff completed an investigation of John Frank’s compliance with the safety requirements in WAC 480-15. In the course of its compliance investigation, Staff documented 433 critical or critical-type safety violations and 41 other safety

violations, resulting in a proposed unsatisfactory safety rating for the Company. Staff notified the Company of this proposed rating on July 9, 2024.

6 The Commission will grant permanent operating authority to household goods carriers that successfully complete its provisional period. Doing so requires the carrier to, among other requirements, receive a satisfactory safety rating in a review conducted by Staff. If a carrier fails to receive a satisfactory safety rating within 18 months of obtaining its provisional permit, the Commission will cancel the carrier's provisional permit and dismiss the company's application for permanent authority unless the Commission finds good cause to extend the provisional period. WAC 480-15-305.

7 John Frank must come into compliance with applicable laws by obtaining Commission approval of a safety management plan no later than November 2, 2024. If the Company fails to come into compliance by that date, the Commission will cancel its household goods carrier permit effective November 3, 2024. Thereafter, as an unregistered company, John Frank would be prohibited from providing household goods carrier services in the state of Washington.

8 **THE COMMISSION GIVES NOTICE: That it intends to cancel the permit and authority of John Frank LLC to provide services as a household goods carrier effective November 3, 2014, for cause, following a hearing on the factual allegations set out above, unless the Company obtains Commission approval of a safety management plan prior to that date.**

9 Pursuant to WAC 480-15-450(2) the Commission will hold a hearing prior to cancelling a household goods carrier's permit for a company's failure to comply with applicable laws and Commission rules pertaining to operations of household goods carriers, including safety requirements set in law or rule. Accordingly, the Commission determines that a brief adjudicative proceeding is appropriate to determine whether the Commission should cancel John Frank's household goods carrier permit.

10 **THE COMMISSION GIVES FURTHER NOTICE: That it will hold a virtual brief adjudicative proceeding in this matter at 9:30 a.m. on Thursday, October 24, 2024. To attend the hearing by telephone, please call (253) 215-8782 and enter the conference ID: 880 6574 4661 and Passcode: 852249 . To attend via Zoom, please use the following link: [Click here to join the meeting](#).<sup>1</sup>**

11 The record in this case will consist of any documents regarding the matter that are considered by or prepared for the presiding officer for the brief adjudicative proceeding and a transcript of any oral statements given at the hearing, which statements will be given under oath.

12 Written notice of any other stage in the proceeding or other formal proceedings that the Commission may deem appropriate will be given during the course of this case. The Commission will provide on its website, [www.utc.wa.gov](http://www.utc.wa.gov), copies of documents in the

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<sup>1</sup> <https://utc-wa-gov.zoom.us/j/88065744661?pwd=ZwnxgKBtiJ6Pnpcep637yBXyQhOtJB.1>.

current record for use by the parties or others who may want to review them.

13 **John Frank must submit its proposed safety management plan no later than 5 p.m. on October 10, 2024. Parties wishing to submit any other documents for consideration at the brief adjudicative proceeding must electronically file any such documents with the Commission a list enumerating and describing any such documents no later than 5 p.m. on October 17, 2024. Filing shall be in accordance with WAC 480-07-140.**

14 THE COMMISSION GIVES NOTICE: That any party who fails to attend or participate in the brief adjudicative proceeding set by this Notice, or any other stage of this proceeding, may be held in default under RCW 34.05.440 and WAC 480-07-450.

15 The names and mailing addresses of all parties and their known representatives are shown as follows:

Commission: Washington Utilities and  
Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

Representative: Colin O'Brien  
Assistant Attorney General  
PO Box 40128  
Olympia, WA 98512  
(360) 8197105  
colin.obrien@atg.wa.gov

Respondent: Anton Korovchenko  
John Frank LLC  
12553 4th Ave NW  
Seattle, WA 98177-4414  
(206) 458-4540  
johnfrankmoving@gmail.com

16 Administrative Law Judge Amy Bonfrisco, from the Commission's Administrative Law Division, will preside during this proceeding.<sup>2</sup>

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<sup>2</sup> Judge Bonfrisco can be reached at (360) 664-1355 or [amy.bonfrisco@utc.wa.gov](mailto:amy.bonfrisco@utc.wa.gov).

DATED at Lacey, Washington and effective September 26, 2024

**WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION**

**JEFF KILLIP**  
Executive Director and Secretary

Inquiries may be addressed to:

Jeff Killip  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
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**NOTICE**

Hearings are accessible to persons with disabilities and persons who do not speak English as a first language. If limited English-speaking or hearing-impaired parties or witnesses are involved in a hearing and need an interpreter, a qualified interpreter will be appointed at no cost to the party or witness.

If you need an interpreter, or have other special needs, please provide the information requested below via email to Stacey Brewster, paralegal, at [stacey.brewster@utc.wa.gov](mailto:stacey.brewster@utc.wa.gov).

(PLEASE SUPPLY ALL REQUESTED INFORMATION)

Docket: \_\_\_\_\_

Case Name: \_\_\_\_\_

Hearing Date: \_\_\_\_\_ Hearing Location: \_\_\_\_\_

Primary Language: \_\_\_\_\_

Hearing Impaired: (Yes) \_\_\_\_\_ (No) \_\_\_\_\_

Do you need a certified sign language interpreter:

Visual \_\_\_\_\_ Tactile \_\_\_\_\_

Other type of assistance needed: \_\_\_\_\_