

Computer 5, Inc. d/b/a/ LocalTel Communications (“hereinafter referred to as LocalTel Communications”) (SAC 529026) Annual Eligible Telecommunications Carrier Report for 2023 Annual Plan

LocalTel Communications, study area code (“SAC”) 529026,¹ submits its Annual Eligible Telecommunications Carrier Report for 2023 (“2023 Report”) and Annual Plan for 2023 in accordance with WAC 480-123-060 to WAC 480-123-080.

I. LOCALTEL COMMUNICATIONS ETC REPORT FOR 2023

A. Annual Certification of Eligible Telecommunications Carriers

With this filing LocalTel Communications requests continued certification as an eligible telecommunications carrier (“ETC”) in Washington. In accordance with WAC 480-123-060, LocalTel Communications **Exhibit “A”** contains the certification that all federal high-cost universal service support was used in the preceding calendar year (2022) and will be used in the coming calendar year’s (2023-2028) for the “provision, maintenance, and upgrading of facilities and services for which the support is intended.”

B. Report as Required by WAC 480-123-070 for Calendar Year 2022

Computer 5 Inc. d/b/a LocalTel Communications, used federal high-cost CAF II support funds to purchase equipment, build towers, install antennas, and backhauls predominately in Lincoln, Adams, Douglas, Chelan, and Grant Counties in Washington State. These towers allowed Computer 5 to bring its wireless “SkyFi” network closer to our CAF II targeted locations in the five counties mentioned herein. Computer 5 will continue to upgrade its backhauls and older tower sites, and at the same time continues targeting new potential tower sites to bring our network services even closer to CAF II target areas. Computer 5, in 2022 adopted and integrated a successful CAFII performance testing strategy, meeting its 2022 Testing obligations.

Computer 5 Inc. d/b/a LocalTel Communications used federal high-cost RDOF support funds to plan for, engineer and implement some of the necessary network upgrades to meet the RDOF requirements, and used support funds for the engineering, provisioning and maintenance of customer pass-byes and acquisitions.

1. Report on use of federal universal service funds and benefits to consumers (WAC 480-123-160 (1), WAC 480-123- 070(1)(a) and (b))

Data management has resulted in the input and labeling of 1800 potential CAF II locations into our database and mapping systems. Targeted CAF II locations is analyzed in conjunction with existing and proposed tower sites using path analysis and strength of signal indicators to place tower locations to be developed. Upgrades and expansion of the LocalTel wireless network, known as “SkyFi” is bringing fixed wireless internet service, voice service and limited streaming video services to rural area consumers in Washington State, including CAF II locations and adjacent properties, at speeds and service levels these areas have not been able to experience previously. LocalTel has made considerable investments into CBRS licenses and equipment and continues to deploy and test different CBRS equipment to cover and provide service to CAF II areas and previously unreachable areas. For details on how CAF II funds were used in 2022 see attached **Confidential Exhibit “B”**. LocalTel continues to offer voice and broadband services in urban areas at rates that are less than benchmarked rates for such services as certified in company filings of Form 481 with Universal Service Administration Company, which thereby benefits Washington State consumers. In 2022, LocalTel continued its reporting with USAC to complete the validation and uploading process of the second batch of 400 CAF II location pass-byes. This verification process for the 2nd 400 locations with USAC is in progress but is currently not completed and approved by USAC. LocalTel is on track to continue to meet its CAF II milestones.

Data management and analysis is underway in Chelan, Douglas, and Grant Counties to design and engineer the best use of RDOF funds for the meeting of RDOF pass-byes and for customer acquisitions and to measure the impact on LocalTel's network. Aid in Construction funding is being implemented with funding to the county PUDs to deliver RDOF required quality High Speed internet to rural RDOF tracts. Computer 5 expects to meet its optional 20% RDOF location pass-by filing by the end of 2024. For details in how RDOF funds were used in 2022, see attached **Confidential Exhibit "C"**.

2. Local Service Outage Reports (WAC 480-123-070(2))

NONE. LocalTel had no service outages of at least 30 minutes in duration which may have affected:

- (i) Ten percent of the LocalTel end users
- (ii) A 911 special Facility

3. Report on failure to provide service (WAC 480-123-070(3))

LocalTel Communications had no (0) unfulfilled requests for service in calendar year 2022.

4. Report on complaints per one thousand connections (WAC 480-123-070(4))

LocalTel Communications reports that during calendar year 2022, the Company did not receive from the Federal Communications Commission or the Consumer Protection Division of the Office of Attorney General of the State of Washington any Complaints against the Company concerning the services provided to customers that are either subject to the regulatory jurisdiction of the Washington Utilities and Transportation Commission or among the services supported by the federal high-cost fund.

5. Compliance with applicable service quality standards (WAC 480-123-070(5))

For wireline carriers the rule requires a commitment to comply with applicable consumer protection and service standards of chapter 480-120 WAC. Included in **Exhibit "A"** is LocalTel Communications certification of substantial compliance with this requirement.

6. Certification of the ability to function in emergency situations (WAC 480-123-070(6))

To comply with this requirement, an ETC must certify that it has adhered to the requirements in WAC 480-123-030(1)(g) and outlined in WAC 480-120-411. Per WAC 480-123-030(1)(g) LocalTel Communications central office has permanently installed emergency power facilities. LocalTel Communications central office is equipped with an automatic start generator with an automatic transfer switch. In addition, LocalTel Communications has six hours of reserve battery capacity. The required minimum for central offices equipped with automatic start generators is three hours of reserve battery. LocalTel has redundant Network Equipment in key locations, with redundant routing in place, redundant backhauls to most tower sites and battery backup at key tower sites and at network edge locations.

7. Advertising certification, including advertisements on Indian reservations (WAC 480-123-070(7)).

The certification for this section is included in **Exhibit "A"**.

LocalTel Communications is committed to publicizing the availability of its Lifeline Service in a manner that is reasonably designed to reach those likely to qualify for the service. In that regard, during 2022 LocalTel Communications engaged in the activities listed below to support its Lifeline Service program.

- LocalTel Customer Service and Billing Representatives are trained to assist customers who inquire about the Lifeline Program or demonstrate a need for financial assistance.
- Links to information about the Lifeline Program and National Verifier are on the LocalTel.com website. **Exhibit #3**
- Notice of Lifeline Benefit availability included on both English and Spanish flyers mailed to residences in the LocalTel Communications service area. **Exhibit #4**
- Notice of Lifeline Availability is included in revolving LocalTel reader board messages in two counties.

LocalTel Communications service area does not include Indian Reservations/Tribal Lands.

II. Annual Plan for Universal Service Support Expenditures as Required by WAC 480-123-080

Confidential Exhibit “D” contains LocalTel Communications projected receipt of Federal CAF II High-Cost support in Fiscal Year 2024 and its plans to utilize such support in said 2024. Planned network expansion in 2024 will further extend the LocalTel SkyFi network to reach an additional 200 new previously unserved locations with high-speed Wireless internet.

Confidential Exhibit “E” contains LocalTel Communications projected receipt of Federal RDOF High-Cost support in Fiscal year 2024 and its plans to utilize such support in said 2024. Planned network expansion in 2024 will further extend LocalTel’s high-speed Gigabyte fiber Internet offering across multiple counties, thereby serving over 1000 previously unserved locations in said counties.

III. Map of LocalTel’s Tower sites as Required by WAC 480-123-080(3)

Map of Tower Locations: .SHP file therein



LocalTel Viewsheds (1).zip

Contact LocalTel for private exchange of .shp files which may be necessary due to size of files.

Exhibit "A"

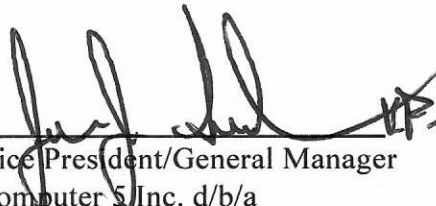
**Computer 5 Inc. A Washington Corporation
d/b/a LocalTel Communications
2023 ANNUAL ETC AFFIDAVIT AND CERTIFICATION**

I, John J Seabeck, being of lawful age and duly sworn, state that I serve as Vice President and General Manager for Computer 5 Inc. d/b/a/ LocalTel Communications.

I certify to the Washington Utilities and Transportation Commission ("Commission") under penalty of perjury under the laws of the State of Washington that the following is true and correct to the best of my knowledge:

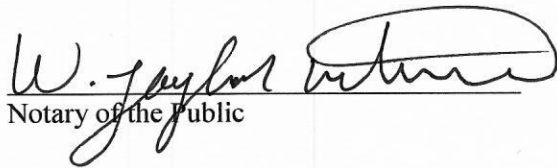
1. The Commission designated LocalTel Communications as an eligible telecommunications carrier ("ETC") in certain areas in Washington by Order dated January 31, 2019 in Docket UT-180763.
2. Federal high-cost CAF II support received by LocalTel Communications was used in 2022 and will also be used in 2023 & 2024 only for the provision, maintenance, and upgrading of the facilities and services to deliver high speed broadband internet access for which the support is intended in accordance with WAC 480-123-060.
3. Federal high-cost RDOF support received by LocalTel Communications was used in 2022 and will also be used in 2023 & 2024 only for the provision, maintenance, and upgrading of the facilities and services to deliver high speed broadband internet access for which the support is intended in accordance with WAC 480-123-060.
4. During calendar year 2022, LocalTel Communications provided high speed wireless Internet services to areas identified and reported on the USAC HUBB meeting its 2022 CAFII milestone requirements. LocalTel has provided detailed information on the use of funds as detailed in Confidential Exhibit "B" herein, in accordance with WAC 480-123-070.
5. During calendar year 2022, LocalTel Communications met the applicable service quality standards and consumer protection rules by complying substantially with the consumer protection and service standards of chapter 480-120 WAC as required by WAC 480-123-070(5).
6. During calendar year 2022, LocalTel Communications had the ability to function in an emergency situation and meet the applicable requirements as required by WAC 480-123-070(6) as described in the **LocalTel Communications Annual ETC Report for 2023 Annual Plan**.

7. During calendar year 2022, LocalTel Communications **did** publicize the availability of its Lifeline Service in a manner reasonably designed to reach those likely to qualify for service in accordance with WAC 480-123-070(7). Therefore, LocalTel Communications did service Lifeline Program subscribers during 2022.



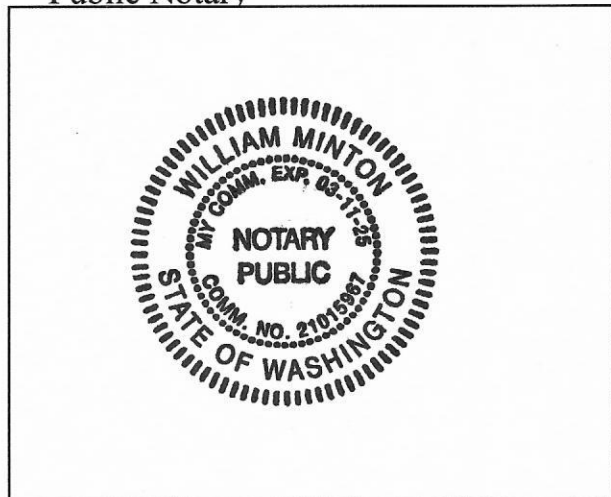
Vice President/General Manager
Computer 5, Inc. d/b/a
LocalTel Communications
June 22nd, 2023

Subscribed and sworn to before me
this 22 day of June, 2023.



Notary of the Public

Public Notary



Per WAC 480-123-160(1), WAC 480-123-070(1)(a)(b)

Confidential Exhibit "C"

Report of LocalTel Communications use of ETC RDOF Support in 2022

Expenditures	Item Costs	2022 Costs of Services
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
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[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
Total 2022 RDOF Use of Funds		[REDACTED]

Per WAC 480-123-160(1), WAC 480-123-070(1)(a)(b)

Confidential Exhibit "D"

Report of LocalTel Communications projected use of CAF II Support in 2024

Washington State Construction - Fixed Wireless Towers	CAF II Project Average site Cost	Adams	Douglas	Chelan	Grant	Lincoln	Total Annual Costs	2024 Annual High-cost CAF II Support
--	-------------------------------------	-------	---------	--------	-------	---------	-----------------------	--

[REDACTED]

[REDACTED]

Total annual costs

[REDACTED]

[REDACTED]

Per WAC 480-123-160(1), WAC 480-123-070(1)(a)(b)

Confidential Exhibit "E"

Report of LocalTel Communications projected use of RDOF Support in 2024

Number of projected pass-by's to be competed in 2024

Washington State	RDOF Project Average Pass-by Cost	Pass by's per County			Total Locations passed	Costs	Total Annual 2024 RDOF Project Costs	2024 Annual High Cost RDOF support received
		Douglas	Chelan	Grant				
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
						Total annual costs	[REDACTED]	[REDACTED]

Exhibit #3: Website Statement



SERVICES

PRICES

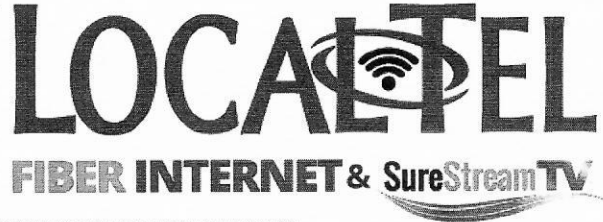
CONTACT

Bill Payment



**Stuck Paying
"Out of Promo"
Prices on
Internet & TV?**

Make the **SWITCH** to



LocalTel.com 509-888-8888 509-707-7777

CALL TODAY!

Where **Every Customer** Pays the Same **Everyday Low Price!**

Get it all from LocalTel



WELCOME

▶ INTERNET

▶ TV

▶ PHONE

▶ SECURITY

▶ BUSINESS

▶ NOTICES

Home of the Fastest Fiber Internet in Washington State!

LocalTel is Washington's #1 service provider of the Fastest Fiber Internet along with Television, Phone, and Security services for homes and businesses over the Chelan, Douglas, and Grant County PUD Fiber Optic Networks.

LocalTel is the One Local Source that can take care of all of your technology needs.

We are here to assist you, 24 hours a day, 7 days a week (limited service between

Call us today!

509-888-8888

Click To Order Now →

**See If You
Have Access**

full name

phone number

street address

(+) Read More

Refer a Friend and you can get up to \$50 per service (Internet, TV, Phone or Security) on your account when your friend signs up with us.

(+) Read More

LocalTel is a Lifeline Program provider.

(-) Hide Text

For more information about the Lifeline Benefit go to: <https://www.lifelinesupport.org/>.
To see if you qualify for the Lifeline Program Benefit go to: Home - Lifeline National Verifier (servicenowservices.com)

If you qualify, follow the same process as for the ACP Application. Click on the banner at the top of this page for instructions and form. For assistance, call customer service at LocalTel, (509) 888-8888.

email address

The at

Preferr

Tel

En

Existing

Why Choose Us?

Location, Location, Location!

We are located here in North Central Washington. We live here, work here and are a part of the local community. Our ownership is local, growing up in the area, and we are committed to offering the best services and support for the residents and businesses we serve.

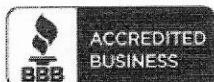
The Very Best In Technology

Competitive Pricing – No Gimmicks

Award Winning Local Support

What Our Customers Say

“I'm just dropping you this note to express praise for your installation service personnel. We moved to Chelan in April of 2013 and have had 3 installations at the residences we have occupied (the last one is our new home). All have had different challenges that were met efficiently and courteously by the installation technicians. The last installation was explained every step of the way and we are very pleased with the results. We will certainly recommend LocalTel to all our friends... Cheers!”



BBB Rating: A+

As of 6/20/2023

Click for Profile



SERVICES

PRICES

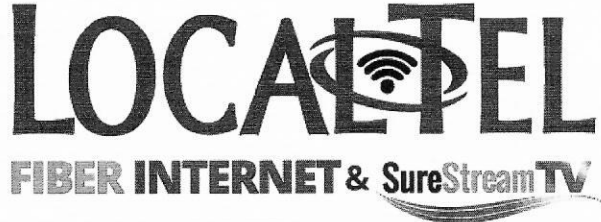
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Prices on
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Make the SWITCH to



LocalTel.com 509-888-8888 509-707-7777

CALL TODAY!

Where **Every Customer** Pays the Same **Everyday Low Price!**

Get it all from LocalTel



WELCOME

▶ INTERNET

▶ TV

▶ PHONE

▶ SECURITY

▶ BUSINESS

▶ NOTICES

**IMPORTANT MESSAGE - from LocalTel to
our ACP subscribers**

Please click here to read this message. Thank you.

**MENSAJE IMPORTANTE - de LocalTel a
nuestros suscriptores de ACP**

Haga clic aquí para leer este mensaje. Gracias.

**IMPORTANT MESSAGE about 10-digit
dialing**

To find out why and what you may need to do [Click here](#).

EBB transitions to ACP

As the Emergency Broadband Benefit (EBB) transitions to the Affordable Connectivity Program (ACP) LocalTel will continue to be your provider. The ACP program began December 31st 2021. All customers receiving the EBB credit should check their email or MyLocalTel accounts for information about the new program and impact it will have on their monthly statements. Changes will be effective for services received beginning 3/1/22.

To sign up for Lifeline and/or ACP [click here](#).

For more information about ACP go to:

Home - ACP - Universal Service Administrative Company (acpbenefit.org)

Or,

Affordable Connectivity Program | Federal Communications Commission (fcc.gov) .

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We are located here in North Central Washington. We live here, work here and are a part of the local community. Our ownership is local, growing up in the area, and we are committed to offering the best services and support for the residents and businesses we serve.

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BBB Rating: A+

As of 6/20/2023

[Click for Profile](#)

Notice:

**#AFFORDABLE#
#INTERNET PROGRAM!#**

Receive up to
\$30.00*

Per Month Credit on
Internet Service/Equipment Rentals.*

**The EBB (Emergency Broadband Benefit) is being replaced
by the more permanent Affordable Connectivity Program (ACP).**

December 28, 2021

Dear LocalTel EBB Subscriber,

As you know, the EBB (Emergency Broadband Benefit) Program was designed as a temporary federal program. EBB is being replaced by the more permanent Affordable Connectivity Program (ACP). **THIS TRANSITION WILL TAKE PLACE DECEMBER 31, 2021.** Most EBB subscribers will be automatically enrolled into the ACP. One exception is the 'loss of income' provision that existed for EBB. It is not a provision for eligibility under ACP. Subscribers who qualified under the 'loss of income' provision should submit a new application for ACP before 2/28/22.

As a legacy EBB subscriber there is a 60-day transition period during which you will receive the amount of your current EBB benefit. The transition period begins 12/31/21 and ends 2/28/22. The new maximum benefit under ACP is \$30 per month. **3/1/22 YOUR NEW BENEFIT AMOUNT WILL CHANGE TO A MAXIMUM OF \$30 PER MONTH.** If your monthly bill is \$30 or more your benefit will be \$30 per month. (Your ACP credit may not exceed your monthly internet bill.)

You may wish to change your internet plan or even change providers. To see our current plans and prices please visit our website at LocalTel.com or phone our office.

Your current internet service will remain unchanged unless you contact us. Beginning 3/1/22 your monthly charges will reflect the new ACP benefit. **PAY ATTENTION TO YOUR MONTHLY STATEMENT AS YOUR RECURRING BALANCE WILL CHANGE.**

If you are a Lifeline Program subscriber, you will continue to receive the \$9.25 per month Lifeline credit. If your monthly internet bill is \$39.25 per month or greater you will receive \$39.25 in combined credit. If less than \$39.25 per month the ACP amount will be adjusted because your monthly benefits may not exceed your monthly service charge.

Are you unfamiliar with the Lifeline program? For more information or to see if you qualify go to <https://www.lifelinesupport.org/> Many EBB subscribers also qualify for Lifeline.

Overall, the transition of EBB into ACP is good news. It will make internet service more affordable for qualified households far into the future.

QUESTIONS? CONTACT US AT: SALES@LOCALTEL.COM



509-888-8888 North Central WA | 509-707-7777 Columbia Basin

LOCALTEL

Noticia:

PROGRAMA DE CONECTIVIDAD ASEQUIBLE

Recibe

\$30.00*

Crédito por mes en servicios de Internet o alquiler de equipos*

El EBB (Emergency Broadband Benefit) está siendo reemplazado por el Programa de Conectividad Asequible (ACP) más permanente.

Diciembre 28, 2021

Estimado suscriptor de LocalTel EBB,

Como usted sabe, el Programa EBB (Emergency Broadband Benefit) fue diseñado como un programa federal temporal. EBB está siendo reemplazado por el Programa de Conectividad Asequible (ACP) más permanente. **ESTA TRANSICIÓN SE TOMARA ACABO EL 31 DE DICIEMBRE DE 2021** La mayoría de los suscriptores de EBB se inscribirán automáticamente en el ACP. Una excepción es la disposición de "pérdida de ingresos" que existía para EBB. No es una disposición para la elegibilidad bajo ACP. Los abonados que reúnan los requisitos previstos en la disposición sobre «pérdida de ingresos» deben presentar una nueva solicitud de ACP.

Como suscriptor heredado de EBB, hay un período de transición de 60 días durante el cual recibirá la cantidad de su beneficio EBB actual. El período de transición comienza el 31/12/21 y termina el 28/2/22. El nuevo beneficio máximo bajo ACP es de \$ 30 por mes. **1/3/22 SU NUEVO MONTO DE BENEFICIO CAMBIARÁ A UN MÁXIMO DE \$30 POR MES.** Si su factura mensual es de \$30 o más, su beneficio será de \$30 por mes. (Su crédito ACP no puede exceder su factura mensual de Internet).

Es posible que desear cambiar su plan de Internet o incluso cambiar de proveedor. Para ver nuestros planes y precios actuales, visite nuestro sitio web en LocalTel.com o llame a nuestra oficina. **PRESTE ATENCIÓN A SU ESTADO DE CUENTA MENSUAL YA QUE SU SALDO OCCURRENTE CAMBIARÁ.**

Si usted es un suscriptor del Programa Lifeline, continuará recibiendo el crédito Lifeline de \$9.25 por mes. Si su factura mensual de Internet es de \$ 39.25 por mes o más, recibirá \$ 39.25 en crédito combinado. Si es inferior a \$39.25 por mes, el monto de ACP se ajustará porque sus beneficios mensuales no pueden exceder su cargo mensual por servicio.

¿No está familiarizado con el programa Lifeline? Para obtener más información o para ver si califica, vaya a <https://www.lifelinesupport.org/>. Muchos suscriptores de EBB también califican para Lifeline.

En general, la transición del EBB a ACP es una buena noticia. Hará que el servicio de Internet sea más asequible para los hogares calificados en el futuro.

¿PREGUNTAS? CONTÁCTANOS EN: SALES@LOCALTEL.COM



LOCALTEL

509-888-8888 North Central WA | 509-707-7777 Columbia Basin

Exhibit #4: Notice of Lifeline Benefit advertising



FIBER INTERNET:

- 100x10Mbps** \$46.95*
\$4.95/m Fiber Access Fee Per Month
- 100x100Mbps** \$66.95*
\$4.95/m Fiber Access Fee Per Month
- GIG!** \$74.95*
Up to 1000x100Mbps No Fiber Access Fee Per Month



With **CATCH UP** and **RESTART** TV features you just gotta have!

Add **BASIC TV** for

\$46.00*

Total = \$92.95/m*

OR

Add **PHONE** for **\$4.00***

Total = \$96.95/m*



Enjoy **FREE** Mobile TV!

FREE on up to 3 devices with ANY LocalTel TV Service! Ask for Details

Locally Owned

Request Your Connection and We'll Handle the Rest!

LOCALTEL

509-888-8888

LocalTel.com

341 Grant Road, East Wenatchee

Se Habla Español

World Class Technology... Hometown Service!

Lifeline (up to \$9.25/mo credit**) and Affordable Connectivity Program (up to \$30.00/mo credit**) discount available for qualified subscribers.



LocalTel Communications
341 Grant Road
East Wenatchee, WA 98802

THE FIBER INTERNET

100Mbps

\$47.95*
/MO

*\$4.69/m Fiber Access Fee

EVERYONE WANTS!

INCLUDES:

Fast reliable fiber internet access, award winning customer service, local tech support and More!

ADD **SureStream TV** STARTING AT **\$27.95***
/MO



Locally Owned & Trusted for over 40 years

Request Your Connection and We'll Handle the Rest!

LOCALTEL

509-888-8888

LocalTel.com

341 Grant Road, East Wenatchee

Se Habla Español

World Class Technology... Hometown Service!

Lifeline (up to \$9.25/mo credit**) and Affordable Connectivity Program (up to \$30.00/mo credit**) discount available for qualified subscribers.

SureStreamTV LITE offer for 3 Months when bundled with LocalTel internet. Everyday Low Price \$37.95/mo. after 3 Months. Limited Time Offer, Call Today!



LocalTel Communications
341 Grant Road
East Wenatchee, WA 98802

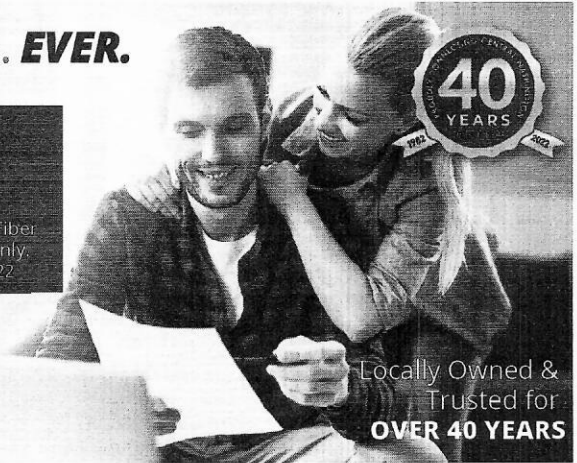
PRSRD STD-
US POSTAGE
PAID
WENATCHEE, WA
PERMIT #65

DON'T PAY OUT OF PROMOTIONAL PRICES. *EVER.*

100Mbps \$49^{95*}/MO
*\$2.00/m Fiber Access Fee

ADD SureStream TV \$37^{95*}/MO
STARTING AT

\$300 Credit*
*Good towards New Fiber Installation/Service only. SIGN UP BY 12/31/2022



Locally Owned & Trusted for **OVER 40 YEARS**

Request Your Connection & We'll Handle the Rest

LOCALTEL

509-707-7777

LOCALTEL.COM

223 E. Broadway Ave., Moses Lake

Se Habla Español

World Class Technology... **Hometown Service!**

Lifeline (up to \$9.25/mo credit**) and Affordable Connectivity Program (up to \$30.00/mo credit**) discount available for qualified subscribers.



LocalTel Communications
223 E. Broadway, Ave.
Moses Lake, WA 98837

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WENATCHEE, WA
PERMIT #65