## Computer 5, Inc. d/b/a/ LocalTel Communications ("hereinafter referred to as LocalTel Communications") (SAC 529026) Annual Eligible Telecommunications Carrier Report for 2022 Annual Plan

LocalTel Communications, study area code ("SAC") 529026,¹ submits its Annual Eligible Telecommunications Carrier Report for 2022 ("2022 Report") and Annual Plan for 2022 in accordance with WAC 480-123-060 to WAC 480-123-080.

### I. LOCALTEL COMMUNICATIONS ETC REPORT FOR 2022

### A. Annual Certification of Eligible Telecommunications Carriers

With this filing LocalTel Communications requests continued certification as an eligible telecommunications carrier ("ETC") in Washington. In accordance with WAC 480-123-060, LocalTel Communications **Exhibit A** contains the certification that all federal high-cost universal service support was used in the preceding calendar year (2021) and will be used in the coming calendar year's (2022-2027) for the "provision, maintenance, and upgrading of facilities and services for which the support is intended."

### B. Report as Required by WAC 480-123-070 for Calendar Year 2021

Computer 5 Inc. d/b/a LocalTel Communications, used federal high-cost CAF II support funds to purchase equipment, build towers, install antenna's, and backhauls predominately in Lincoln, Adams, Douglas, Chelan and Grant Counties in Washington State. These towers allowed Computer 5 to bring its wireless "SkyFi" network closer to our CAF II targeted locations in the five counties mentioned herein. Computer 5 will continue to upgrade its backhauls and older tower sites, and at the same time targeting new potential tower sites to bring our network services even closer to CAF II target areas.

### 1. Report on use of federal universal service funds and benefits to consumers (WAC 480-123-160 (1), WAC 480-123-070(1)(a) and (b))

Field service work was completed to identify CAF II census tracts and potential locations within each tract. Data management resulted in the input and labeling of 1800 CAF II locations into our database and mapping systems. Targeted CAF II locations will be analyzed in conjunction with existing and proposed tower sites using path analysis and strength of signal indicators to place tower locations to be developed. Upgrades and expansion of the LocalTel wireless network, known as "SkyFi" is bringing fixed wireless internet service, voice service and limited streaming video services to rural area consumers in Washington State, including CAF II locations and adjacent properties, at speeds and service levels these areas have not been able to experience previously. LocalTel has made considerable investments into CBRS licenses and equipment and continues to deploy and test different CBRS equipment in an attempt to cover and provide service to CAF II areas and previously unreachable areas. For details on how CAF II funds were used in 2021 see attached Confidential Exhibit B. LocalTel continues to offer voice and broadband services in urban areas at rates that are less than benchmarked rates for such services as certified in company filings of Form 481 with Universal Service Administration Company, which thereby benefits Washington State consumers. In 2021, LocalTel commenced its reporting with USAC to complete the verification process of the first 400 CAF II location pass-byes. This verification process with USAC was just recently completed and approved, thereby putting LocalTel on track to continue to meet its CAF II milestones.

### 2. Local Service Outage Reports (WAC 480-123-070(2))

NONE. LocalTel had no service outages of at least 30 minutes in duration which may have affected:

- (i) Ten percent of the LocalTel end users
- (ii) A 911 special Facility

### 3. Report on failure to provide service (WAC 480-123-070(3))

LocalTel Communications had no (0) unfulfilled requests for service in calendar year 2021.

### 4. Report on complaints per one thousand connections (WAC 480-123-070(4))

LocalTel Communications reports that during calendar year 2021, the Company did not receive from the Federal Communications Commission or the Consumer Protection Division of the Office of Attorney General of the State of Washington any Complaints against the Company concerning the services provided to customers that are either subject to the regulatory jurisdiction of the Washington Utilities and Transportation Commission or among the services supported by the federal high-cost fund.

### 5. Compliance with applicable service quality standards (WAC 480-123-070(5))

For wireline carriers the rule requires a commitment to comply with applicable consumer protection and service standards of chapter 480-120 WAC. Included in **Exhibit A** is LocalTel Communications certification of substantial compliance with this requirement.

### 6. Certification of the ability to function in emergency situations (WAC 480-123-070(6))

To comply with this requirement an ETC must certify that it has adhered to the requirements in WAC 480-123-030(1)(g) and outlined in WAC 480-120-411. Per WAC 480-123-030(1)(g) LocalTel Communications central office has permanently installed emergency power facilities. LocalTel Communications central office is equipped with an automatic start generator with an automatic transfer switch. In addition, LocalTel Communications has six hours of reserve battery capacity. The required minimum for central offices equipped with automatic start generators is three hours of reserve battery. LocalTel has redundant Network Equipment in key locations, with redundant routing in place, redundant backhauls to most tower sites and battery backup at key tower sites and at network edge locations.

### 7. Advertising certification, including advertisements on Indian reservations (WAC 480-123- 070(7).

The certification for this section is included in **Exhibit A**.

LocalTel Communications is committed to publicizing the availability of its Lifeline Service in a manner that is reasonably designed to reach those likely to qualify for the service. In that regard, during 2021 LocalTel Communications engaged in the activities listed below to support its Lifeline Service program.

- LocalTel Customer Service and Billing Representatives are trained to assist customers who inquire about the Lifeline Program or indicate the need for financial assistance.
- Links to information about the Lifeline Program and National Verifier are on the LocalTel.com website. Exhibit #3
- Notice of Lifeline Benefit availability included on both English and Spanish flyers mailed to residences in the LocalTel Communications service area. Exhibit #4
- Notice of Lifeline Availability is included in revolving LocalTel reader board messages in two counties.

LocalTel Communications service area does not include Indian Reservations/Tribal Lands.

### II. Annual Plan for Universal Service Support Expenditures as Required by WAC 480-123-080

<u>Confidential Exhibit C</u> contains LocalTel Communications projected receipt of federal high-cost support in 2023 and its plans to utilize such support.

### Exhibit A

### Computer 5 Inc. A Washington Corporation d/b/a LocalTel Communications 2022 ANNUAL ETC AFFIDAVIT AND CERTIFICATION

I, John J Seabeck, being of lawful age and duly sworn, state that I serve as Vice President and General Manager for Computer 5 Inc. d/b/a/ LocalTel Communications.

I certify to the Washington Utilities and Transportation Commission ("Commission") under penalty of perjury under the laws of the State of Washington that the following is true and correct to the best of my knowledge:

- The Commission designated LocalTel Communications as an eligible telecommunications carrier ("ETC") in certain areas in Washington by Order dated January 31, 2019 in Docket UT-180763.
- 2. Federal high-cost CAF II support received by LocalTel Communications was used in 2021 and will also be used in 2022 & 2023 only for the provision, maintenance, and upgrading of the facilities and services to deliver high speed broadband internet access for which the support is intended in accordance with WAC 480-123-060.
- During calendar year 2021, LocalTel Communications provided the supported high-cost services to areas identified in its Connect America Fund Phase II Authorized Support Winning Bid as awarded in FCC Docket DA 19-1030 and has provided detailed information on the use of funds in accordance with WAC 480-123-070.
- 4. During calendar year 2021, LocalTel Communications met the applicable service quality standards and consumer protection rules by complying substantially with the consumer protection and service standards of chapter 480-120 WAC as required by WAC 480-123-070(5).
- 5. During calendar year 2021, LocalTel Communications had the ability to function in an emergency situation and meet the applicable requirements as required by WAC 480-123-070(6) as described in the LocalTel Communications Annual ETC Report for 2022 Annual Plan.

6. During calendar year 2021, LocalTel Communications **did** publicize the availability of its Lifeline Service in a manner reasonably designed to reach those likely to qualify for service in accordance with WAC 480-123-070(7). Therefore, LocalTel Communications did service Lifeline Program subscribers during 2021.

Vice President/General Manager

Computer 5 Inc. d/b/a

LocalTel Communications

June 16<sup>th</sup>, 2022

Subscribed and sworn to before me this \_\_\_\_\_ day of June, 2022.

Notary of the Public

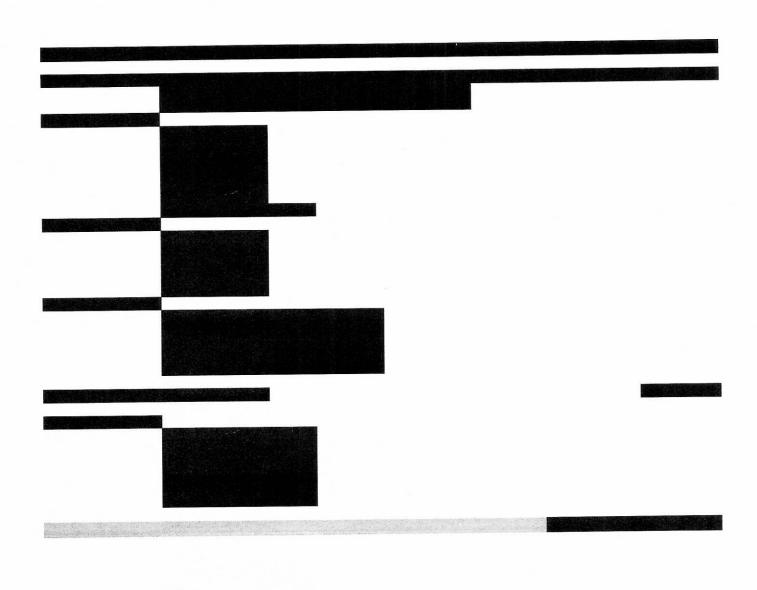
Public Notary

NOTARY NO 2 CO. NO. 2 CO.

### Confidential Exhibit "B"

Report of LocalTel Communications use of ETC CAF II Support in 2021

Tower Site Name	Equipment + Tower	Licenses	New Callsigns	<b>Total License Cost</b>	Est. Labor Days	Est. Labor Cost	Total	
	1							
	•							
	4							



# Confidential Exhibit "C"

Report of LocalTel Communications projected use of CAF II Support in 2023

Washington State CAF II Project Number of Sites to be constructed in 2023 **Total Annual** 

Annual High-

cost

Exhibit #3: Website Statement

### LOCA EFEL

SERVICES

PRICES

CONTACT



### You May Qualify for

More households are eligible than you think!



LocalTel is a provider for the Emergency Broadband Benefit Program (EBB)



Helping Households Connect During the Pandemic

### Get it all from LocalTel







Internet



**Television** 



Phone



Security

WELCOME

> INTERNET

D TV

**▶ PHONE** 

> SECURITY

> BUSINESS

### Welcome to LocalTel

Home of the Fastest Fiber Internet in Washington State!

LocalTel is Washington's #1 service provider of the Fastest Fiber Internet along with Television, Phone, and Security services for homes and businesses over the Chelan, Douglas, and Grant County PUD Fiber Optic Networks.

LocalTel is the One Local Source that can take care of all of your technology needs.

Award Winning Technical Support



Call us today! 509-888-8888

Click To Onles Nov ->

LOCALTEL | MYLOCALTEL | SUPPORT

to the questions you have. We know technology En co Instrating ELAN at times and that is why Customer Service means everything to us.

Whether it's an issue with your router, email, web access or more, we are here to assist you, 24 hours a day, 7 days a week (limited service between Midnight and 6am) — call 509-888-5700 for Internet Support or 509-888-9111 for TV and Phone Repair.

### Refer a Friend and get up to \$200 in Credit!

If you are pleased with our Services and the Support that we offer, don't hesitate to **Refer a Friend** and you can receive up to \$50 per service (Internet, TV, Phone, or Security) on your account when your friend signs up with us. That is our way of saying "Thank You" for being a valued customer.



Top 3 Fastest Internet Providers in Washington

Mid-Sized Provider Category

LocalTel Communications

### LocalTel is now a Lifeline Program provider.

For more information about the Lifeline Benefit go to: https://www.lifelinesupport.org/.

To see if you qualify for the Lifeline Program Benefit go to: https://nationalverifier.servicenowservices.com/lifeline

If you qualify, please call customer service at LocalTel, (509) 888-8888.

### LocalTel is now an Emergency Broadband Benefit provider.

LocalTel is now an Emergency Broadband Benefit provider. The program begins May 12th, 2021. More information coming soon.

For more information about the Emergency Broadband Benefit (EBB) go to HTTPS://getemergencybroadband.org

Why Choose Us?

What Our Customers Say

### Location, Location, Location!

We are located here in North Central Washington. We live here, work here and are a part of the local community. Our ownership is local, growing up in the area, and we are committed to offering the best services and support for the residents and businesses we serve.

The Very Best in Technology

"I'm just dropping you this note to express praise for your installation service personnel. We moved to Chelan in April of 2013 and have had 3 installations at the residences we have occupied (the last one is our new home). All have had different challenges that were met efficiently and courteously by the

Exhibit #4: Notice of Lifeline Benefit advertising

# FIBER INTERNET LITE!

An Internet Package with Reduced Bandwidth, Reduced Features at a Reduced Cost.

LOCATEL

30x5

Internet Only - 30Mbps X 5Mbps

\$29.5\* Per Month\*

\*No Taxas, Fees or Surcharges for Fiber Internet. - Call for Details

### Chelan County Fiber Residential Services Only.

### INCLUDES ...

- \$29.95/Month
- 30 Mbps down x 5 Mbps up Fiber Internet
- 200 GB Monthly Data Transfer (MDT)
   (Charge of 20 cents per GB over allowed MDT cap)
- Free LocalTel installation with 1 year agreement
- PUD, Provisioning and CPE installation fees are waived
- Customer must supply a valid email address for overage notifications & emailed monthly statements
- · VolP Phone Service available as add-on
- Basic/Expanded service available (some restrictions may apply)
- Ask if you qualify for Lifeline Discount: \$9.25 monthly credit
- · Internet usage report available at mylocaltel.net
- Credit Check Required



\*\* Lifeline Service discounts are available to qualified low income subscribers! \*\*

Visit Local Tel.com for more details.

### Award Winning Customer Service and Technical Support!







LOCATEL COMMUNICATIONS

888-8888 localtel.com

Se Habla Español

Free Installation with a one year agreement, and approved credit. Call for Datalls

Please see a LocalTol customer service rep for defails.

341 Grant Road, East Wenatchee

# FIBER INTERNET LITE!

Un paquete de internet con uso limitado, características reducidas a un costo reducido.

LOCATEL

30x5

Internet por solo 30Mbps X 5Mbps

\$29.95\*

\*No Taxes, Fees or Surcharges for Fiber Internet. - Call for Details

Servicios Residenciales solamente para el Condado de Chelan.

### INCLUYE ...

- \$29.95 al mes
- Velocidades 30 mbps de bajada x 5mpbs de subida
- Limite de 200 GB Monthly (Cobro de 20 centabos por cada GB sobre permitido)
- Instalaccion gratis de LocalTel con un acuerdo de un ano
- Ningun cobro adicional de PUD
- Correo Electronico requerido para proveer notificaciones y factura mensual
- Servicio Telefonico disponible con cobros adicionales
- Television Basica o Extendida disponible (se pueden aplicar algunas restricciones)
- Pregunte si usted califica para un descuento de \$9.25 ai mes, por medio del Programa LifeLife
- Uso de su Internet esta disponible en mylocatel.net
- · Verificacion de Credit requerrido



\*\*Descuento de servicio disponibles para suscriptores de bajos ingresosi

- Visite LocalTel.com para mas detailes.\*\*

Servicio al cliente y soporte tecnico ganador!







LOCATEL

888-8888 localtel.com

Se Habia Español

Instalaccion gratis do LocalTel con un acuerdo de un ano. Liamo pere mas detellos.

Please see a LocalTel customer service rep for details.

341 Grant Road, East Wenatchee

# — ULTRA FIBER INTERNET High Speed! FIBER INTERNET

START SAVING MONEY with our **EVERY DAY LOW PRICES**  100x100

Internet Only - 100x100

Add BASIC TV for

Add PHONE for

GET ALL 3 BASIC TV - INTERNET - PHONE - \$108.95\*/Month

\*Per Month / Taxes, Fees and TV Set-top-box not included - Call for Details

Start with our Every Day Low Price Fiber Internet then Create the Package that is Best for You!

100x100Mbps

Ask if you qualify for Lifeline Discount: Up to \$9.25 monthly credit!\*\* Lifeline Service discount available to qualified subscribers.\*\*

- Visit LocalTel.com for more details.

### **Popular DOUBLE PLAY Options**

### BASIC TV - INTERNET - \$93.95\*/Month

- 100x100 Fiber Internet
- Basic TV Service

### EXPANDED TV - INTERNET - \$145.95\*/Month

- 100x100 Fiber Internet
- Expanded TV Service Includes Basic Channels

### INTERNET & PHONE - \$58.85\*/Month

- 100x100 Fiber Internet
- VoIP Phone Service Unlimited Calls\*\* Includes "Preferred Phone Features"

### **Best Value TRIPLE PLAY**

### BASIC TV - INTERNET - PHONE - \$108.95\*/Month

- 100x100 Fiber Internet
- VolP Phone Service Unlimited Calls\*\* Includes "Preferred Phone Features"
- Basic TV Service

### EXPANDED TV - INTERNET - PHONE - \$160.95\*/Month

- 100x100 Fiber Internet
- VolP Phone Service Unlimited Calls\*\* Includes "Preferred Phone Features"
- Expanded TV Service Includes Basic Channels

Available! INTERNET: 250x250mbps \$1

Find Us On

Award Winning Customer Service and Technical Support!







707-7777 localtel.com Se Habla Español

Free Installation with a one year agreement, and approved credit. Call for Details

### TV SERVICE INCLUDES SureStream TV FEATURES

INTERNET REQUIRED for TV and/or PHONE SERVICE

### annel Line-up Most channels in HD, more as becomes available.

Channel Line-up	Mo
BASIC - Includes 50 Audio	
KXLY ABC Spokane	4
KHQ NBC Spokane \$49.95	5
KSPS PBS Spokane	6
KREM CBS Spokane	7
NewsNation	8
KSKN CW Spokane	11
NCWLIFE	12
KAYU FOX Spokane	13
	14
HSN	16
GSN	17
C-SPAN	21
Weather Channel	22
TVW	95
NASA TV	96
CommTV	99
Start TV	115
DABL	116
1 20 11010 (10. 0)	120
1101000 0110 100110 (1111-1)	122
Me TV (KXMN)	123
The Justice Net. (KREM)	124
PBS Create (KSPS)	125
	126
SWX (KHQ)	129

Disney

Disney Jr.

Cartoon

TV Land

**ESPN** 

ESPN2

Golf

A&E

BET

CMT

VH1

MTV

FXX

TNT

TBS

USA

AMC

TCM

Lifetime

Hallmark

Freeform

Bravo

Oxygen

SyFy

FYI

History

**HGTV** 

Travel

Science

OWN

Discovery

Investigation D.

**Animal Planet** 

TLC

Viceland

Motor Trend

Food Network

WF

Lifetime Movies

Hallmark Movies

Comedy Central

Paramount

PAC 12 WA

PAC 12 Network

Root Sports NW

**ESPN Classic** 

**NBC Sports** 

Fox Sports 1

National Geo.	84
Fox Business News	87
Fox News	88
HLN	89
CNN	90
CNBC	91
MSNBC	92
C-SPAN 2	93
CNN Espanol	100
Fox Deportes	101
Telemundo	102

MGM	453
HDNet Movies	910 454
IFC Tell	455
Sundance	456
Movie Plex	457
Indie Plex	458
Retro Plex	459

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### V RESTART

any channel while a show is airing, art to watch it from the beginning!

### CATCH UP

Watch programs that aired in the last 5 days.\*\*\*

FEATURES Included with LocalTel SureStreamTV Service. Appropriate set-top box required. Additional in home cabling may be required.

Please call for availability, pricing and installation details for your area.

### **DIGITAL BASIC**

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Add to E	xbanded

Add to Expanded	
Boomerang	200
NickJr	201
TeenNick \$11 95	202
Nick Toons	203
Disney XD	204
Universal Kids	205
Discovery Family	206
ESPN News	250
ESPNU	251
Fox Sports 2	252
SEC Network	253
Tennis Channel	254
Olympic Channel	255
NHL Network	256
NFL Network	257
Discovery Life	300
DIY Network	301
Cooking Channel	302
American Heroes	303
Nat Geo Wild	305
Dest. America	350
Bloomberg	400
BBC World News	401
C-SPAN3	402
Lifetime Real Women	450
FX Movie	451
AXS TV	500
MTV Live	501
CMT Music	502
Great American Ctry.	503
MTV Classic	504
MTV2	505
Nick Music	506
MTV University	507
BET Her	508
BET Jams	509
BET Soul	510

INSLINATIONAL	
INSP	550
EWTN	551
3ABN FRE	552
TBN US	553
Daystar	554
JUCE	555
Hillsong Channel	556
TCT	557
BYU TV	558
GOD TV	559
Blue Mountain TV	560

HISPANIC - Digital Basic Req.

### SureStreamTV App - Watch LIVE TV from Anywhere in the World

on your iPhone, iPad and Android

(Data charges may apply, not all channels available)

Included with TV Service - up to 3 devices





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MTV Tr3s

Sportsman





HBO

HB<sub>0</sub>

**HBO 2** 

**HBO** Signature

**HBO** Family

**HBO** Zone

**HBO** Latino

Showtime

Sho 2

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SHOWTIME

**HBO** Comedy

Ultra Family **NBC** Universo

TBN Enlace

Cine Mexicano

TV Chile

Tele N







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to the cloud from your set-top-box or mobile device. Watch recorded programs on any set-top box (start in one room and finish in another) Recorded shows are automatically removed after 60 days. After 3 months - Everyday Low Price \$14.95/m

FREE for 3 Months (Value \$65.70)

### 511 **BET Gospel**

### SPORTS - Digital Basic Req. 258 NFL Red Zone Fox College Sports P 259 Fox College Sports C 260

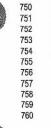
Fox College Sports A

**Outdoor Channel** 



STARZ!

Starz!



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HD Set-top Box (one) After 3 months - Everyday Low Price \$6.95/m	
Contact us today for details!	

### oday for details! Se Habla Español



707-7777 localtel.com 223 F. Broadway **Moses Lake** 

ENDS

6/30/2

VARIETY - Digital Basic	Req.
Cowboy Channel	207
Military History	304
TruTV \$3, month	351
RFD TV	352
BBC America	353
Crime/Investigation	354
Fuse	513

50 Audio Channels included with

Starz! in Black	
Starz! Cinema	
Starz! Comedy	
Starz! Edge	
ENCORE	4
ENCORE	d

Starz! Kids & Family

arz! Comedy	779
arz! Edge	780
NCORE	
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ncore Suspense	783
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### 780

781 En 782 En 783 Fn 784 Encore West 785 **Encore Class** 786 Encore Black 787 **Encore Family** 788 Encore Espanol

### Free Installation with a one year agreement, and approved credit or good payment history Call for Details

\*Taxes, Fees and Surcharges not included. \*\*Unlimited LD Covers 2400 minutes/month in the Continental United States and Canada. \*\*\*SureStreamTV Features may not be available on all channels or in all service areas. TV channel locations, programming, packaging and content subject to change at any time. \*\*\*\*Unlimited Monthly Downloading subject to the Residential Acceptable Use Policy - Call for details. Internet Service required for VoIP. Additional in-home cabling may be required, Call for details.

CINEMAX / HBO Bundle = \$31.95/m · STARZ / ENCORE Bundle = \$12.95/m

**Audio Channels** 

Basic TV.

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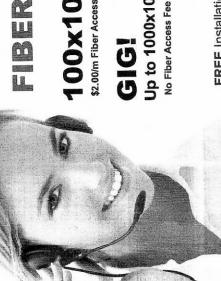
341 Grant Road, East Wenatchee

LocalTel.com



Locally Owned and Here to Serve You!

# Request Your Connection and We'll Handle the Rest!



# 

100x100Mbps\$4.00/m Fiber Access Fee

Up to 1000x100Mbps See Month



# Surestream

Starting at \$34.95\* LIVE TV & On Demand - Any Time - Anywhere



Enjoy FREE MobileTV

LocalTel TV Service! Ask for Details FREE on up to 3 devices with ANY

Ask if you qualify for Lifeline Discount: Up to \$9.25 monthly credit!\*\* Lifeline Service discount available to qualified subscribers.\*\* FREE Installation with 1 year agreement! - \*Taxes and TV Set-top-box not included - Call for full details

East Wenatchee, WA 98802

\_ocalTel Communications

341 Grant Road,

**PAID**WENATCHEE, WA
PERMIT #65

PRSRT STD US POSTAGE

LocalTel.com

341 Grant Road, East Wenatchee Se Habla Español

World Class Technology... Hometown Service!