

218 N Lee St | Spokane, WA 99202 (509) 747-9235 DOT# 2022006

January 6, 2021

RE: SAFETY AUDIT CORRECTIVE ACTIONS

1. 394.45(a) and 391.11(a)

a. We acknowledge responsibility for the lapse in two medical certificates. We have created a reminder system 30 days prior to medical certificate expiration dates to ensure adequate time for medical exams and to eliminate any drivers operating on expired medical certificates.

2. 391.21(a)

a. We will be thoroughly examining all applications and inform employees nothing to be left blank.

3. 391.23(a)(1)

- a. We will pull New Driving Records within 30 days of employment and keep all driving records for a minimum of 3 years.
- b. We will also continue to pull new driving records annually.

4. 391.51(a)

a. This was the owner file, we have updated the file and will make sure all future employee qualifications/records are recorded properly.

5. 480-30-076 / 392.2

a. Both 2019 and 2020 Annual Reports have been filed and regulatory fees have been paid. We have updated our record with records@utc.wa.gov to include the bookkeeper (Katrina Wilson) on any communications so this will not be missed again.

6. 395.8(a)(1)

a. After communication with Wayne Gilbert, we clearly understand how Record of Duty Hours need to be filled out and have discussed with and examples shown to all drivers.