

WATER SERVICE
RULES AND REGULATIONS

Rule 29 – Water Leak Procedures

(N)

When the Utility determines that a leak has occurred on the customer's property, the Utility will adjust the customer's bill; after the customer submits a bill from a plumber or other evidence that the leak has been repaired, the Utility must re-calculate the customer's bill for the 'relevant time period'. The 'relevant time period' for this adjustment will not exceed two (2) months for any given leak. The customer's bill will be adjusted by:

- Estimating the customer's 'projected normal usage' during the relevant period(s) and billing this amount according to the usage rate shown on Schedule 2 or Schedule 2.1.
- Billing the 'excess usage' during the relevant period using 50% the usage rate(s) shown on Schedule 2 or Schedule 2.1.
- Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

'Projected Normal Usage' – as an estimate of what the customer's water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.

'Excess Usage' – as the actual metered usage minus the projected normal usage.

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

(N)

Rule 31 – Collection Costs

Should legal action be necessary to collect any sums due the utility, the costs of suit, including, but not limited to attorney fees, accounting fees, and collection costs may be recoverable. The Utility will not refuse service pending recovery of these fees but may refuse service for other reasons.

Rule 32 – Credit for Interruption to Service

1. Allowance for Interruption of Service – When. In the event of an interruption to the service which is due to causes beyond the control of the customer, an allowance will be made, upon request, if the interruption continues for more than twenty-four hours from the time it is reported to the company.
2. Allowance for Interruption of Service – How Calculated. The allowance will be the prorated portion of the monthly rate for the service or the portion of the service made inoperative and will begin twenty-four hours after the time the interruption to the service was first reported to the company.

Original Sheet No. 23
 WN U-2

Blue Rock Water Company, LLC

For Commission's Receipt Stamp

SCHEDULE NO. 5
WATER SYSTEM FACILITIES CHARGE

(N)

Availability

This schedule is available in Water Service Areas listed below by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity).

Conditions

1. The Utility will own and maintain all materials involved in the allocation of water service.
2. The Water System Facilities Charge will be in addition to any line extension, service connection, or any other charges that may be provided elsewhere in this tariff.
3. The Water System Facilities Charge will be made one time only at which time the applicant's property is brought into the Water Service Area. If further subdivision of the property is made at a later date, each newly created lot will be subject to an additional facilities charge upon application for water service. If service is greater than residential equivalent, then multiple equivalents may be charged.
4. Exemptions:
 - a. Any end use customer covered by an existing written contract, which specifies that, no charge or a lower charge will be paid.
 - b. Any end use customer connecting to a water system, which was contributed to the Utility or for which the Utility paid a nominal amount.

Charge

Rate

Suddenview Water System (DOH ID# 12451F)	\$3,645.00
Lower Water System (DOH ID# 019595)	\$5,515.00

(N)

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Issued By: Jason Dorland

Title: Manager