BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties Against:

J&I ENTERPRISES, INC. D/B/A JDOG JUNK REMOVAL DOCKET TG-210751

DECLARATION OF KATHRYN MCPHERSON

Kathryn McPherson, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as an investigator in the Solid Waste Enforcement program within the Transportation Safety Division. As an investigator, my responsibilities include conducting investigations regarding the business practices of regulated transportation companies. As part of those duties, I investigate transportation companies that may be operating without the required Commission-issued certificate.
- 2. On March 1, 2019, I discovered a post on Facebook Marketplace and Yelp for J & I Enterprises, Inc., d/b/a JDog Junk Removal and Hauling (JDog or Company) business advertising for solid waste services.¹ Advertisements included services for yard waste and trash removal.
- 3. On March 1, 2019, I reviewed Commission records to determine if JDog had authority to operate as a solid waste carrier in the state of Washington. I learned that the Commission has no record of the Company. I reviewed the Department of Revenue's database and found and Unified Business Identifier number of 603-577-110 for J & I Enterprises Inc., showing the Company's registered trade names, including JDog Junk Removal and Hauling.²
- 4. On May 1, 2019, Staff sent a letter to JDog at 7914 Interlaaken Dr SE, Lakewood, Washington, 98408, stating that JDog is in violation of Commission rules by operating as a solid waste carrier without the required certificate. The Company was required to respond by May 15, 2019, by either submitting a completed application for solid waste transportation certificate, or by explaining in writing why the business does not require a solid waste certificate.³

¹ See Attachment A for copy of Facebook Marketplace and Yelp discovered March 1, 2019.

² See Attachment B for a copy of Department or Revenue record.

³ See Attachment C for a copy of the compliance letter dated May 1, 2019.

- 5. On May 6, 2019, I spoke with owner of JDog, Iulian Bodas, by phone to discuss the nonpermitted carrier letter sent May 1, 2019. Staff explained to Bodas that the Company could not operate as a solid waste carrier without a certificate. Bodus told Staff the advertisement is from the national advertisement for the franchise operations. Bodus stated the Company focuses on junk removal. I asked Bodus to respond in detail by email.⁴
- 6. On May 6, 2019, Bodus responded by email, explaining that JDog's focus was for junk hauling services. Bodus stated in the email that the Company was aware it could not provide solid waste services operations, as it is in LeMay's territorial area, and that JDog was advertising for junk hauling, not trash removal. Bodus stated that the yard waste is not a service provided by that franchise, and only offered on the national webpage. Bodus stated the franchise would change its social media pages to reflect only junk services.⁵
- 7. On May 7, 2019, I responded to Bodus, requesting a timeframe to change the social media advertisements. I acknowledged solid waste services were not offered in social media, only the national webpage. I informed the Company I would close the complaint, as the Company was provided technical assistance.⁶
- 8. On May 11, 2019, I received an email from Bodus stating he had added a disclaimer on his social media accounts regarding not offering Commission regulated services.⁷
- 9. On May 21, 2019, I followed up on JDog's social media post. I verified that the Company did add a disclaimer to the advertisements that stated, "J&I Enterprises Inc DBA JDog Junk Removal does not provide disposal services for solid or yard waste..."⁸
- 10. On September 23, 2021, I received a phone call from a consumer, Mica Lusk. Lusk stated she contacted JDog for drop-box services. She stated she requested a drop-box for her residential address. She stated she was quoted a price of \$800 rental fee for unlimited dumps for a specified dateline. She states after the first pick up, the Company changed the arrangements and wanted to charge for additional pickups. I got Lusk's email for follow up questions.⁹
- 11. On September 23, 2021, I emailed Lusk with follow up questions for clarification of job offer from JDog. Lusk responded the same day. Lusk stated in the email she Googled drop-box rental for construction debris. She stated the ad was for junk removal and

⁵ See Attachment E for a copy of email from Iulian Bodus dated May 6, 2019.

⁹ See Attachment I for a copy of Staff notes.

⁴ See Attachment D Staff notes from May 7, 2019, telephone call.

⁶ See Attachment F Closure email to Company dated May 7, 2019.

⁷ See Attachment G Email dated May 11, 2019, from Bodus.

⁸ See Attachment H Facebook JDog advertisement with disclaimer.

hauling services for residential and commercial properties. She states the Company provided a roll-off dumpster and that she could have as many fills in a 7 day period for just under \$800. The Company left the roll-off container at her residential address of 4307 35th Ave SE, Lacey, Washington 98503. She stated her contractors loaded the dropbox. The customer only used JDog for one load, as the initial price changed. ¹⁰ Lusk provided a photo of the drop-box in her driveway.¹¹

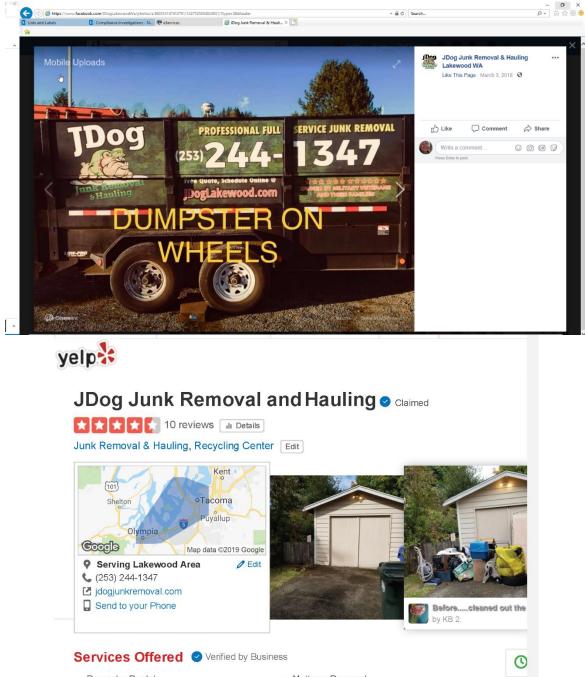
- 12. On September 27, 2021, I emailed Lusk for follow up questions regarding the dates of service, asking the date services were ordered, the date of delivery, and the date the Company picked up the drop-box.¹²
- 13. On September 28, 2021, I received a response from Lusk stating she ordered the box between September 17 and September 19, 2021. The box was delivered September 20, 2021, and was picked up September 22, 2021.¹³
- 14. On September 29, 2021, I researched advertisements for drop-box services. I discovered advertisements on Facebook for drop-box services specifically for the Washington area.¹⁴
- 15. On September 29, 2021, using a fictious name I visited JDog's website and requested a quote for drop-box services.¹⁵
- 16. On September 29, 2021, I received a response from JDog by email. The Company provided a quote and a price sheet for drop-box rentals.¹⁶

DATED this 16th day of December, 2021, at Lacey, Washington.

<u>/s/ Kathryn McPherson</u> Kathryn McPherson

- ¹⁰ See Attachment J for a copy of email with Mica Lusk.
- ¹¹ See Attachment K for photo of drop-box provided at Mica Lusk's residential address.
- ¹² See Attachment L for copy of email to Lusk dated September 27, 2021.
- ¹³ See Attachment M for copy of email with order, delivery, and pickup dates.
- ¹⁴ See Attachment N for a copy of advertisement.
- ¹⁵ See Attachment O for a copy of receipt of request for services.
- ¹⁶ See Attachment P for a copy of email and attached price sheet.

Attachment A



- Dumpster Rental
- Garbage Removal
- Appliance Removal
- Recycling
- Electronic Waste Removal
- Residential Services
- Cleanouts

- Mattress Removal
- Yard Debris Removal

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- Commercial Services
- Christmas Tree Removal
- Storm Debris Removal
- Post Construction Cleaning
- Furniture Removal

Attachment B

eServices					Page 1 of
Washington State Dep	partment of	Revenue			
Services Business Loc	okup J&IE	NTERPRISE LLC			
License Information:				New search Back to results	
Entity name:	J&I ENTERPRI	SE, INC.			
Business name:	J & I ENTERPR	ISE LLC			
Entity type:	Profit Corporation	n			
UBI#:	603-577-110	Business ID: 001	Location ID: 0002		
Location:	Closed				
Location and Mailing address:	7914 INTERLAA LAKEWOOD W	AKEN DR SW A 98498-5707 USA			
View Additional Locations					
Excise tax account and reseller permit status:	None				
Secretary of State status:	Click here				
Governing People May include governing p	eople not registered with Se	cretary of State			
Governing people			Title		
BODAS, IULIAN					
BODAS, JESSICA					_
2 Rows					_
Registered Trade Names					
Registered trade names			Status	First issued	
DOGS OF WAR SERVICES			Active	Jan-22-2018	
J&I ENTERPRISE LLC			Active	Jan-22-2018	
JDOG FRANCHISES			Active	Jan-17-2017	_
JDOG FRANCHISES, LLC			Active	Jan-15-2016	_
JDOG JUNK REMOVAL & HAULING			Active	Jan-22-2018	
JDOG JUNK REMOVAL & HAULING			Active	Jan-22-2018	_

6 Rows

The Business Lookup information is updated nightly. Search date and time: 2/27/2019 9:00:52 AM

Working together to fund Washington's future

Attachment C



STATE OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION 1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY (360) 586-8203

May 1, 2019

Iulian Bodas Jessica Bodas J&I Enterprises, Inc. 7914 Interlaaken Dr. SW Lakewood, WA 98408

Dear Mr. and Mrs. Bodas:

The Washington Utilities and Transportation Commission (commission) believes you are engaged in services that require a solid waste hauling certificate from the commission. The purpose of this letter is to provide technical assistance to you with respect to Washington's solid waste hauling requirements. Staff of the commission recently discovered that J&I Enterprises, Inc., d/b/a JDog Junk Removal & Hauling¹ (J&I Enterprises, Inc.), is advertising on social media for collection of yard waste. Under state law, yard waste is solid waste.²

Operating or advertising as a solid waste hauler without the required certificate is illegal and subject to a penalty of \$1,000 per violation.³ Under the law, advertising of solid waste collection services is evidence of operating as a solid waste hauler. Solid waste collection includes residential and commercial garbage, residential recycling, yard waste, and drop box service. Without authority from the commission to haul solid waste in Washington state, J&I Enterprises, Inc., may not advertise or provide these services. Until and unless the commission grants a solid waste certificate, J&I Enterprises, Inc., must immediately cease providing all forms of solid waste collection services.

If you wish to offer solid waste collection services, you must first apply for authority as a solid waste collection company. Be advised, however, that your application (enclosed) will be subject to a public protest period and you will have to demonstrate that the existing solid waste company

d/b/a JDog Junk Removal & Hauling Lakewood

Respect. Professionalism. Integrity. Accountability.

¹ d/b/a J & I Enterprises LLC

d/b/a Dogs of War Services

d/b/a JDog Franchises

d/b/a JDog Franchises, LLC

² RCW 70.95.030

³ RCW 81.04.380

May 1, 2019 Iulian Bodas Jessica Bodas Page 2

is not providing the service you propose to offer. The commission will only grant new solid waste authority if the existing certificated company is determined to be unfit, unwilling, or unable to provide the service.

To avoid enforcement action by the commission, by May 15, 2019, please either submit a complete application for a solid waste certificate, or explain in writing why you believe your business does not require authority from the commission. Please explain the nature of your company's operations in detail.

Please direct your written response, to <u>Kathryn.McPherson@utc.wa.gov</u> or by mail to P.O. Box 47250, Olympia, WA 98504. You may also reach Ms. McPherson at 360-664-1108.

Sincerely,

Mike Turcott Compliance Investigations Supervisor

Enclosures (2)

Attachment D

11/18/21, 11:39 AM		Compliance	e Activities - Tel	ephone cal	I from company		
SharePoint		Newsfeed	OneDrive	Sites	McPherson, Kathryn (UTC) 🗸	ø	?
Activity Date	5/6/2019 8:16 AM						
Title	Telephone call from co	mpany					
Activity Status	Complete						
Activity Due Date							
Activity Type	Phone call						
Activity Mode	Phone Call						
Activity Contact Name	Iulian B od as						
Activity Contact Email							
Activity Contact Phone							
Activity Contact Address							
Activity Contact Location	I						
Desc	Mr. Bodas called this r received. He states tha his franchise. He avoid a profitable service, an removal. I said he coul address the website, fi business practices.	it his webpage Is yard waste r Id his compan d respond by	e is a nationa removal. He s y focuses on email. He ne	l page fo says it is r junk eded to			
UTC Staff Members	🗆 McPherson, Kathryr	n (UTC)					
InvestigationItemSPID	2,137						
Activity Document Count	t O						
Is Reportable	No						
Investigation ID							
Content Type: Complianceli Created at 5/6/2019 8:29 Al Last modified at 5/6/2019 8	M by 🗆 McPherson, Kathi	-		Close			
Search for Documents	Delete Selected						
🗸 🗋 Name Modifie	d Edit Name						

There are no documents in this view.

Attachment E

McPherson, Kathryn (UTC)

From: Sent: To: Subject: lulian Bodas <ibodas@jdog.com> Monday, May 6, 2019 7:58 PM McPherson, Kathryn (UTC); Iulian Bodas J&I Enterprise, Inc dba JDog Junk Removal & Hauling

Dear Kathryn,

This email is in response to a letter dated on May 1, 2019 from the Utilities and Transportation Commission in regards to J&I Enterprise, Inc dba as JDog Junk Removal & Hauling. JDog Junk Removal & Hauling is a national junk removal franchise. We provide residential and commercial junk removal services. J&I Enterprise, Inc owns three individual franchises in the State of Washington - JDog Lakewood, JDog Tacoma, and JDog Olympia. Our social media presence for each of these territories is under their respective names (JDog Lakewood, JDog Tacoma, and JDog Olympia). Additionally, each individual franchise territory is represented on the corporate owned and run website of www.jdog.com.

We are in receipt of your letter due to concerns regarding social media posts and yard waste, specifically noting that you are in the belief that we are providing collection of yard waste. We do not provide these services nor do we advertise as such. As previously mentioned, we provide residential and commercial junk removal. This list is in no means completely exhaustive, but to give you a general idea of what we take: we remove household goods (such as furniture and mattresses), appliances (such as refrigerators and dishwashers), office furniture (such as desks and cabinets), e-waste (such as computers and televisions), and construction debris (such as lumber and concrete). Our services are not collection services, nor are they regular in nature. The nature of our services are as such - a client calls us for a one-time pick up of the aforementioned items and we dispose of the items properly given the nature of the item. We use local companies for the disposal of the items, including the City of Tacoma Landfill, LRI Recycling, and Randle's Sand and Gravel. Last year alone, we spent over \$60,000 in disposal costs.

In regards to social media and online presence, as previously mentioned, JDog Junk Removal & Hauling is a fanchise and each franchise has its own individual owner. We own JDog Lakewood, JDog Tacoma, and JDog Olympia and maintain a social media presence for all three. I have reviewed my posts on each of the accounts, and I do not believe that I see any instance of advertising for yard waste collection. If I am mistaken, I will gladly take down any post that may be questionable to the Commission. It should also be noted, that I am one of four JDog franchise owners in the State of Washington. JDog also has territories in Seattle, Bellevue, Auburn, and Bellingham. I do not own these territories nor I am responsible for what these individual owners post on their social media pages. Furthermore, how other JDog owners chose to operate their territories is in no reflection of how JDog Lakewood, JDog Tacoma, and JDog Olympia are run.

The franchiser website <u>www.jdog.com</u> does advertise removal of yard waste. This website is owned and maintained by the franchiser and I have no ability to influence what they put on their website. Because JDog is a franchise in over 30 states across the United States, there are franchises in other states that do provide yard waste removal service because of the differences in their local laws. I am very aware of what constitutes solid waste and what I am allowed and not allowed to take and services that I can provide. Because my first territory was in Lakewood, I had to obtain special approval by the City of Lakewood to operate my business as LeMay provides the contracted collection services. In obtaining this special approval, I had to prove to the City of Lakewood that I do not collect solid waste or provide collection services.

Because of the aforementioned reasons, I believe it is clear that J&I Enterprise, Inc dba JDog Junk Removal & Hauling does not require a solid waste certification. The nature of our services does not fit the description of solid waste as indicated by RCW 70.95.030. I have reviewed our social media posts and I do not believe that we have advertised for yard waste collection. Again, I will remove a post if the Commission disagrees.

I take these matters very seriously and I would like to work with the Commission on any further information that they may need for their inquiry. I am a veteran who is trying to run a small business that has respect and integrity in the community. Our image is very important to us and we do not want to give the wrong perception.

Feel free to contact me if you need any additional information or clarification. I look forward to working with the Commission and I will await for your response.

Thank you for your attention to this matter,

iulian "iuli" Bodas President Cell: 253-244-1347 Email: <u>ibodas@jdog.com</u> <u>www.jdoglakewood.com</u> us United States Marine Corps Veteran us

Attachment F

McPherson, Kathryn (UTC)

McPherson, Kathryn (UTC) Tuesday, May 7, 2019 3:44 PM 'Iulian Bodas' RE: J&I Enterprise, Inc. dba JDog Junk Removal & Hauling

Dear Mr. Bodas,

From:

Sent:

Subject:

To:

Thank you for taking the time to respond to my questions. I have reviewed your social media posts on Facebook. As you indicated, I see no mention of yard waste or solid waste removal services.

The company owned national page for JDogjunkrem oval.com does offer Waste Management and Yard Waste removal for the Washington state, as with all states. Because it does connect to your individual location page, it is the informal opinion of commission staff toadd a disclaimer in the About sections (shown below) of both the national page and your local social media. Technical assistance suggests adding something along the language of: J&I Enterprises does not provide disposal services for solid or yard waste as defined by RCW 70.95.030.

Please respond with an approximate timeline it will take to make changes to your Facebook page. Also, let me know if your are able to change your About selection of the national website.

At this time, I am closing the investigation of your local francise JD og. I will follow up with the national contacts to investigate advertising of solid waste services in Washington stat. Thank you for cooperation. If you have any questions, feel free to call me at 360-664-1108. Ilook forward to hearing from you on a date your page will be updated.

MORE INFO

6 About

A veteran owned company providing excellent junk removal and hauling services.

We remove almost anything from your home or business from a single item to an entire clean out - and we'll broom clean your property before we leave. We recycle, reprocess and re-purpose as much of the material as we can - we have relationships with numerous community groups to whom we donate items that can be used by those in need.

Waste Management Company - Local Service



JDog Junk Removal and Hauling is a team of Veterans, Veteran and Military family members offering junk removal and hauling services for homes and businesses in Lakewood. Washington. Serving you with the same values we served our country-Respect. Integrity, and Trust-we



also responsibly donate and recycle 60% to 80% of the items we haul so you can feel good about your impact on the environment. No project is too big or too small, whether you are making room in your garage for a new kayak, replacing your old refingerator, or going through an estate. If you need a trustworthy team to handle your junk in Pierce County, JDog Junk Removal 6 Hauling is just the one you're looking for. Call us today at 844-GET-JDOG.

Thank you,

Attachment G

McPherson, Kathryn (UTC)

From:	lulian Bodas <ibodas@jdog.com></ibodas@jdog.com>
Sent:	Saturday, May 11, 2019 1:36 PM
То:	McPherson, Kathryn (UTC)
Subject:	Re: J&I Enterprise, Inc. dba JDog Junk Removal & Hauling

Hi Kathryn,

I have add on all my social media accounts under About section with the disclaimer recommended by UTC. I will send an email to our other JDog franchisees in WA to make this changes also. Thank you,

On Tue, May 7, 2019 at 3:43 PM McPherson, Kathryn (UTC) <<u>kathryn.mcpherson@utc.wa.gov</u>> wrote:

Dear Mr. Bodas,

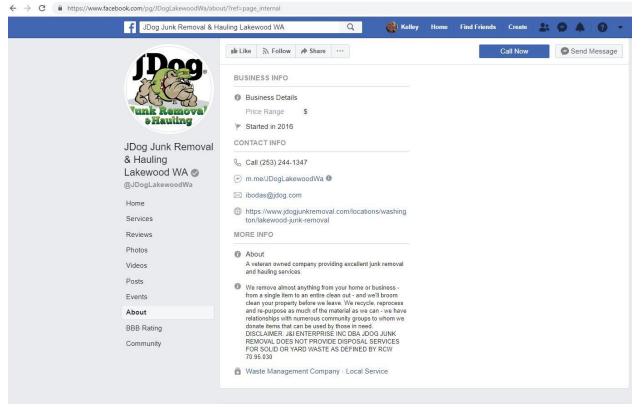
Thank you for taking the time to respond to my questions. I have reviewed your social media posts on Facebook. As you indicated, I see no mention of yard waste or solid waste removal services.

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Please respond with an approximate timeline it will take to make changes to your Facebook page. Also, let me know if your are able to change your About selection of the national website.

At this time, I am closing the investigation of your local francise JDog. I will follow up with the national contacts to investigate advertising of solid waste services in Washington stat. Thank you for cooperation. If you have any questions, feel free to call me at 360-664-1108. I look forward to hearing from you on a date your page will be updated.

Attachment H



Attachment I

11/18/21, 12:55 PM	Motor Ca	rier Activities - Te	elephone ca	II from consumer		
SharePoint	Newsfeed	d OneDrive	Sites	McPherson, Kathryn (UTC) -	ø	?
			Î			
Activity Date	9/23/2021 10:31 AM					
Title	Telephone call from consumer					
Activity Status	Complete					
Activity Due Date						
Activity Type	Non-Permitted Tip					
Activity Mode	Phone Call					
Activity Contact Name	Mica Lusk					
Activity Contact Email	mica@talkingcedar.com					
Activity Contact Phone	360-451-6239					
Activity Contact Address						
Activity Contact Location	1					
Desc	I spoke with MIca. She states that Removal for a drop-box. She state box for her residential address. Sh rental fee for unlimted dumps for states after the first pick-up, the C arrangements, and said it was add pick up.	s she requeste e states she w a specied date ompany chang	ed a drop as told \$8 e line. She ged the	-		
UTC Staff Members	McPherson, Kathryn (UTC)					
InvestigationItemSPID	1,134					
Activity Document Coun	t O					
ls Reportable	No					
Investigation ID						
	InvestigationActivity PM by ☐ McPherson, Kathryn (UTC) 1:28 PM by ☐ McPherson, Kathryn (U ⁻	⁻ C)	Close	2		
Search for Documents	Delete Selected					
Letter	~					

Documents

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https://apps.utc.wa.gov/apps/investigations/Lists/Motor Carrier Activities/DispForm.aspx?ID=10315&Source=https%3A%2F%2Fapps%2Eutc%2Ewa%... 1/2

Attachment J

 From:
 McPherson, Kathryn (UTC)

 To:
 "Mica Lusk"

 Subject:
 RE: Complaint investigation inquiry - JDog

 Date:
 Thursday, September 23, 2021 12:34:00 PM

 Attachments:
 imade001.pnq

Do you have an email, name or contact information for the Company that assisted you? JDog is a franchise company. I need to determine which Company franchise assisted with your project. Yes, the photo would be helpful for the investigation.

Sincerely,

Kathryn McPherson Investigator, Solid Waste Enforcement (360) 522-6121

This email/letter states the informal opinions of commission staff, offered as technical assistance, and are not intended as legal advice. We reserve the right to amend these opinions should circumstances change or additional information be brought to our attention. Staff's opinions are not binding on the commission.

From: Mica Lusk <mica@talkingcedar.com>
Sent: Thursday, September 23, 2021 12:27 PM
To: McPherson, Kathryn (UTC) <kathryn.mcpherson@utc.wa.gov>
Cc: Mica Lusk <mica@talkingcedar.com>
Subject: RE: Complaint investigation inquiry - JDog

External Email

From: McPherson, Kathryn (UTC) <<u>kathryn.mcpherson@utc.wa.gov</u>> Sent: Thursday, September 23, 2021 12:17 PM To: Mica Lusk <<u>mica@talkingcedar.com</u>> Subject: Complaint investigation inquiry - JDog

Thank you for taking the time to discuss your complaint regarding J-Dog Junk Removal. In order for me to complete an investigation, please complete the following questions for me:

- How did you discover the Company? (Social media, Craigslist, etc.) I googled local companies that had roll offs for constructions debris.
- What services did the Company advertise for? junk removal and hauling services for residential and commercial properties.
- After contacting the Company, what services did the Company offer to provide? They dropped off a roll off dumpster and stated that we could have as many fills in a 7 day period for just under \$800.00. They left it there and told us to call when we needed it

picked up to be replaced with an empty one.

- What is the address of the location services was needed? 4307 35th Ave SE, Lacey, WA 98503
- Is this a commercial or residential address? Residential.
- Who loaded the debris? The Company? My contractor's workers.
- How many loads did the Company collect? Only one because when it came time for the next one they changed their story and stated it would be that full price I initially paid each time.
- Do you have any paperwork or contracts regarding the services provided? I will check with my contractor, it was paid in cash. I DO have a pic of the dumpster in my driveway though. If that helps.

This information may be used for enforcement purposes. You may be contacted to provide additional information and documentation or if the UTC decides to initiate enforcement action against the company.

If your allegations are found to be valid, we will investigate and inform you of our findings and actions taken.

Thank you,

Kathryn McPherson

Investigator, Solid Waste Enforcement Transportation Safety Division (360) 522-6121 <u>Kathryn Mcpherson@utc.wa.gov</u> <u>www.utc.wa.gov</u>



This email/letter states the informal opinions of commission staff, offered as technical assistance, and are not intended as legal advice. We reserve the right to amend these opinions should circumstances change or additional information be brought to our attention. Staff's opinions are not binding on the commission.



ATTACHMENT L

From:	McPherson, Kathryn (UTC)
To:	"Mica Lusk"
Subject:	RE: Complaint investigation inquiry - JDog
Date:	Monday, September 27, 2021 5:13:00 PM
Attachments:	image001.png

Mica,

A few more questions:

- What was the date you ordered the box?
- What was the date the box was delivered?
- What was the date the Company pick-up the box?

Thank you for your cooperation during this compliance investigation.

Sincerely,

Kathryn McPherson Investigator, Solid Waste Enforcement (360) 522-6121

This email/letter states the informal opinions of commission staff, offered as technical assistance, and are not intended as legal advice. We reserve the right to amend these opinions should circumstances change or additional information be brought to our attention. Staff's opinions are not binding on the commission.

ATTACHMENT M

 From:
 Mica Lusk

 To:
 McPherson, K

 Subject:
 RE: Complain

 Date:
 Thursday, Seg

 Attachments:
 image001.png

McPherson, Kathryn (UTC) RE: Complaint investigation inquiry - JDog Thursday, September 23, 2021 12:42:29 PM image001.ong

External Email

That number should have been 253.244.1347

sorry

From: Mica Lusk <mica@talkingcedar.com>
Sent: Thursday, September 23, 2021 12:40 PM
To: McPherson, Kathryn (UTC) <kathryn.mcpherson@utc.wa.gov>
Cc: Mica Lusk <mica@talkingcedar.com>
Subject: RE: Complaint investigation inquiry - JDog

I have the phone number for the local franchise.

253.244.1367

My contractor said the guy did it all on his IPad and never provided and papers via email or otherwise.

I just called the company as a "prospective customer" and the man stated it would be a charge of \$797.00 before tax for a 15 cubic yard container. I JUST got off the phone with him.

I then asked if he was able to do this for residential, to just drop it off and pick it up a week later. He stated "Yes", they could.

I will send the pic.

Best,

Mica L Lusk Accountant Talking Cedar Production

ATTACHMENT N

Roll Off Dumpster Rental... - JDog Junk Removal & Hauling Lakewood WA | Facebook

Go to Home					
JDog Junk Removal & Ha	JDog Junk Removal & Hauling Lakewood WA				
	Roll Off Dumpster Rental services from Tacoma - Lakewood down to Olympia! Visit www.JDog.com for more info #jdog #dumpster #dumpsterrental				
September 1 at 8:13 AM - Public Like Page - Save - More					
Like	Beact	Comment	Share		

9/29/21, 3:24 PM

ATTACHMENT O

(https://www.jdogjunkremoval.com)

Services (https://www.jdogjunkremoval.com/services/)

Locations (https://www.jdogjunkremoval.com/locations/)

About Pricing (https://www.jdogjunkremoval.com/pricing/) Franchising (https://www.jdogbrands.com/)

Thank You!

Your request was sent!

A JDog Junk Removal & Hauling representative will respond as soon as possible.



Iulian Bodas Owner U.S. Marine Corps 832-493-7716

Iulian (Iuli) Bodas was born and raised in Romania. He served six years in the Romanian Army before meeting his wife Jessica, while she was serving in the United States Peace Corps as an English teacher. The couple wed in Romania and moved to the States in 2010.

Shortly thereafter, Iuli enlisted in the United States Marine Corps. He served four years as a Combat Engineer with the 2nd CEB at Camp Lejeune, North Carolina. During his active duty career, Iuli served in multiple combat deployments. He was honorably discharged from service as a Sergeant in October 2014.

Having spent the greater part of his life in the military, luli decided to embark on a new career path. He came across JDog Junk Removal & Hauling and was drawn to the opportunity to own by office by the provide the meeting the JDog Team, luli realized he had a chance to be part of a great organization that is not only Veteran owned and operated, CALL NOW mbraces the same kinc^{on} f military camaraderie.BOOK ONLINE

Iuli and Jessica live in Lakewood, Washington. The couple has a four year-old son, Brahm and have recently added twin girls to their family and the JDog Lakewood team! They are excited to serve the Lakewood community and surrounding areas with quality and affordable junk removal and hauling services.

We appreciate you taking the time to get know the JDog Lakewood team. We strive to uphold the qualities of the military – Respect, Integrity and Trust – with each and every customer. We were honored to serve our country and look forward to now serving you.

Roll Off Dumpster Rental Available 7 Days a Week Including Evenings

- Home Remodeling Project
- Garage Cleanup
- Kitchen Renovation
- Household Debris
- Furniture
- Construction Debris
- Estate Sale
- Foreclosure Cleanup
- Landscaping Debris
- Storage/Shed Cleanup
- Scrap Metal/Tires
- Refuse



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Our Moving and Storage Partner!

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M Gmail

Kelley Jurgensen <kkplay1221@gmail.com>

Wed, Sep 29, 2021 at 11:28 AM

JDog junk removal 1 m

lulian Bodas <ibodas@jdog.com> To: kkplay1221@gmall.com

Hi, Here is our pricing list with prohibited materials also. We have only 15 yards dumpsters.

Iulian "iuli" Bodas

United States Marine Corps Veteran JDog Sugar Land-Katy-Aldine TX JDog Tacoma-Lakewood-Olympia WA (c) 832-493-7716 TX (c) 253-244-1347 WA (e) ibodas@jdog.com (w) www.jdog.com



2021 Roll Off Pricing List WA.pdf 899K



ROLL OFF DUMPSTER RENTAL

ROLI, OFF DUMPSTER SIZE: 15 cubic yards Rent Time: 3 - 5 - 7 days Flat All In Fee: S697 - 3 days \$747 - 5 days \$797 - 7 days



PROTIBILED MATERIALS

CONCRETE, DIRT, BRICKS, SOD, ROOFING, STUCCO, PAINT, ASBESTOS, BIOMEDICAL WASTE, HAZARDOUS MATERIALS,

AMERICAN OWNED VETERAN OPERATED RESPECT * INTEGRITY * TRUST