Service Date: March 31, 2022

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties Against: **DOCKET TE-210614**

1ST CLASS LIMOUSINE, INC., D/B/A 1ST CLASS CHARTER BUS; 1ST CLASS FREIGHT; 1ST CLASS LIMOUSINE & AIRPORT SHUTTLE; SEATTLE LIMOUSINE AND TRANSPORT DECLARATION OF JASON HOXIT

I, Jason Hoxit, under penalty of perjury under the laws of the state of Washington, declare as follows:

- 1. I am over 18 years of age, a citizen of the United States, a resident of the state of Washington, and competent to be a witness.
- 2. I am employed by the Washington Utilities and Transportation Commission (Commission) as a compliance investigator in the Transportation Safety Division. As a compliance investigator, my responsibilities include conducting investigations into the operations of regulated and unregulated transportation companies. As part of those duties, I investigate charter party or excursion service carriers that may be operating without the required Commission-issued certificate.
- 3. On January 27, 2021, I mailed a compliance letter to 1st Class Limousine, Inc., d/b/a 1st Class Charter Bus; 1st Class Freight; 1st Class Limousine & Airport Shuttle; Seattle Limousine and Transport, (1st Class Limousine or Company). The compliance letter stated Commission staff (Staff) believed 1st Class Limousine was operating as a charter party or excursion service carrier in the state of Washington without the required certificate and required the Company to respond in writing by February 12, 2021.¹
- 4. On January 30, 2021, 1st Class Limousine received the compliance letter at 12330 Roosevelt Way NE, Apt. 202, Seattle, Washington, 98125.² The Company never submitted a written response to Staff.
- 5. On February 23, 2021, I received a voicemail from Asteyayet Alemayohu of 1st Class Limousine. In the message, 1st Class Limousine stated it received the compliance letter and provided a phone number of (206) 444-5466 to discuss the matter.³

¹ See Attachment A for a copy of the compliance letter, dated January 27, 2021.

² See Attachment B for a copy of the certified mail receipt, signed on January 30, 2021.

³ See Attachment C for notes of the Company's voicemail on February 23, 2021.

- 6. On March 8, 2021, I called (206) 444-5466 and spoke with Asteyayet Alemayohu of 1st Class Limousine. During the conversation, the Company stated that: (1) it was not operating, (2) it would apply for authority from the Commission when it began operating, and (3) it would not enter into an agreement to provide charter party or excursion carrier service without a Commission-issued certificate.⁴
- 7. On July 20, 2021, I searched Commission records, which showed that 1st Class Limousine did not have authority to provide charter party or excursion carrier service in the state of Washington.⁵
- 8. On July 20, 2021, I searched Washington Department of Revenue's (DOR) Business Licensing Service, which produced records showing that 1st Class Limousine's account was closed on June 30, 2019.⁶ DOR's Business Licensing Service records also provided UBI: 603-533-164; listed 701 NE Northlake Way, Seattle, Washington, 98105 as the location address; listed 12330 Roosevelt Way NE, Apt. 202, Seattle, Washington, 98125 as the mailing address; and listed Asteyayet Alemayohu as the governing person.⁷
- 9. On July 20, 2021, I searched Washington Secretary of State's (SOS) database, which produced records showing that 1st Class Limousine had an active account.⁸ SOS's records also provided UBI: 603-533-164; listed 12330 Roosevelt Way NE, Apt. 202, Seattle, WA 98125, as both the physical and mailing address; and listed Asteyayet Alemayohu as the governing person.⁹
- 10. On July 20, 2021, I visited the Company's website, www.1stclasslimousa.com. Under the website's "Reserve / Quote" tab, I submitted a "Transportation Service Quote Request" form seeking roundtrip transportation for 24 passengers from Woodinville to Seattle on December 5, 2021, with the Company's 30-passenger party bus selected as the desired vehicle. \(^{10}\)
- 11. On July 22, 2021, I visited the Company's Facebook page and observed a post from April 12, 2021, where the Company posted a picture of a stretch Cadillac Escalade with the description, "We will also like to ask you to please share so all your friends and family can Enjoy the 1st Class Limousine service." 11

⁴ See Attachment D for notes of the phone conversation with the Company on March 8, 2021.

⁵ See Attachment E for a copy of Commission records documenting the Company's unregulated status, captured on July 20, 2021.

⁶ See Attachment F for a copy of DOR's Business Licensing Service, captured on July 20, 2021.

⁷ *Id*.

⁸ See Attachment G for a copy of SOS records, captured on July 20, 2021.

⁹ *Id*.

¹⁰ See Attachment H for a copy of the quote request through the Company's website, submitted on July 20, 2021.

¹¹ See Attachment I for a copy of the Company's Facebook page, captured on July 22, 2021.

- 12. On July 22, 2021, I visited the "About" tab on the Company's Facebook page, which provided the phone number of (206) 444-5466; an email address of info@1stclasslimousa.com; an address of 701 NE Northlake Way, Seattle, Washington, 98105; a website address of www.1stclasslimousa.com; and stated, "We provide the best Service with the Most Luxury Limousines, Charter Buses, Mini Co[a]ches, Vans, Town cars and Luxury SUV Escalade and our amazing Limo Buses." 12
- 13. On July 22, 2021, I visited the Company's website, www.1stclasslimousa.com. On the homepage, the Company provided phone numbers (877) 328-5466 and (206) 444-5466; an email address of info@1stclasslimousa.com; and an address of 701 NE Northlake Way, Seattle, Washington 98105. Under the website's "Fleet" tab, 1st Class Limousine advertised a "16-18 Passenger Cadillac Escalade," "18-20 Passenger Hummer Limo," "10 passenger Chrysler 300 Limo," "18-20 Passenger Limo Bus," "30 Passenger Party Bus," "28 Passenger Charter Bus," and "24 Passenger Infiniti SUV Limousine." Under the website's "Hourly Rates" tab, the Company listed the rates for its fleet and provided links to reserve each vehicle. 15
- 14. On July 26, 2021, I called (206) 444-5466 and spoke with 1st Class Limousine. I explained that the Company never responded to my online quote request and that I was looking to reserve 1st Class Limousine's 30-passenger bus on December 5, 2021, for a group of 24 people to be transported from Woodinville to Seattle and back for a company party. During the phone conversation, the Company was able to locate my online quote request from July 20, 2021; stated the 30-passenger bus was available for December 5, 2021; quoted an hourly rate of \$300 for the Company's black bus; informed me that a deposit is required to book the transportation service; and stated the Company would send me an email with the pricing details. ¹⁷
- 15. On July 29, 2021, I emailed <u>info@1stclasslimousa.com</u> and informed the Company that I never received an invoice after our phone conversation.¹⁸
- 16. On July 30, 2021, I received an email from info@1stclasslimousa.com. In the email, the Company quoted a price of \$3,850 for 10 hours and stated, "I can send the invoice for the

¹² See Attachment J for a copy of the "About" tab on the Company's Facebook page, captured on July 22, 2021.

¹³ See Attachment K for a copy of the Company's homepage, captured on July 22, 2021.

¹⁴ See Attachment L for a copy of the "Fleet" tab on the Company's website, captured on July 22, 2021.

¹⁵ See Attachment M for a copy of the "Hourly Rates" tab on the Company's website, captured on July 22, 2021.

¹⁶ See Attachment N for notes of the phone conversation with the Company on July 26, 2021.

¹⁷ *Id*.

¹⁸ See Attachment O for a copy of the email sent to the Company, dated July 29, 2021.

full rate or can send for 50% deposit and send the rest on December a few days before the service." ¹⁹

- 17. On January 25, 2022, I visited the Company's website, www.1stclasslimousa.com. Under the website's "Reserve / Quote" tab, I submitted a "Transportation Service Quote Request" form seeking roundtrip transportation for 20 passengers from Tacoma to Seattle on April 9, 2022. 20
- 18. On January 31, 2022, I called (877) 328-5466 and spoke with 1st Class Limousine. I explained the Company never responded to my online quote request and I was looking to reserve transportation from Tacoma to Seattle and back for 20 people on April 9, 2022. During the phone conversation, the Company offered a 24-passenger Infiniti stretch SUV for \$200 per hour and a black party bus for \$300-350 per hour that seats up to 30 passengers.²¹
- 19. On January 31, 2022, I called (206) 444-5466 and spoke with the same Company representative I had spoken to earlier. I explained that the prices on the Company's website for the 24-passenger Infiniti stretch SUV and the 30-passenger party bus were different from the prices discussed over the phone. The Company stated that it needed to update its website to reflect the current prices.²²
- 20. On January 31, 2022, I searched Commission records, which showed that 1st Class Limousine did not have the required authority to provide charter party or excursion carrier service in the state of Washington.²³
- 21. Based on paragraphs 3 through 20 above, Commission staff finds that 1st Class Limousine operated as a charter party or excursion service carrier in the state of Washington without first obtaining the required certificate from the Commission.

DATED this 31st day of January 2022, at Lacey, Washington.

/s/ Jason Hoxit JASON HOXIT

¹⁹ See Attachment P for a copy of the email from 1st Class Limousine, dated July 30, 2021.

²⁰ See Attachment Q for a copy of the quote request through the Company's website, submitted on January 25, 2022.

²¹ See Attachment R for notes of the phone conversation with the Company on January 31, 2022.

²² See Attachment S for notes of the phone conversation with the Company on January 31, 2022.

²³ See Attachment T for a copy of Commission records documenting the Company's unregulated status, captured on January 31, 2022.

Attachment A



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

January 27, 2021

Asteyayet Alemayohu 1st Class Limousine Inc. 12330 Roosevelt Way NE, Apt. 202 Seattle, WA 98125-4845

RE: Charter and Excursion Service Carrier

Dear Asteyayet Alemayohu:

The Washington Utilities and Transportation Commission (commission) believes that 1st Class Limousine Inc., d/b/a 1st Class Charter Bus, 1st Class Limousine & Airport Shuttle, Seattle Limousine and Transport, et al (your company), is providing passenger transportation services that require charter and excursion authority from the commission. To advertise, solicit, offer, or enter into an agreement to provide charter and excursion services without a certificate is illegal and subject to a penalty of up to \$5,000 per violation.

The purpose of this letter is to learn more about your passenger transportation services, help you understand charter and excursion regulations, and direct your company to respond to avoid any potential penalties.

What you need to do

To avoid enforcement action by the commission, your company must:

- Immediately remove any advertisement offering charter and excursion services;
- Stop providing charter and excursion services; and
- Either submit a completed application (enclosed), file proof of insurance, and include the
 application fee; or respond in writing by February 12, 2021, explaining your company's
 operations and why they do not require operating authority from the commission.

Charter and excursion regulations

The commission	regulates ch	narter and	excursion	carriers	in the	state o	of Washington	in the	public
interest.1									

l	See	RCW	80	01	040

1st Class Limousine Inc. January 27, 2021 Page 2

A charter carrier means every person engaged in the transportation of persons for compensation over any public highway in this state who, pursuant to a common purpose and under a single contract, acquire the use of a motor vehicle to travel together as a group to a specified destination or for a particular itinerary, either agreed upon in advance or modified by the chartered group after leaving the place of origin.²

An excursion carrier means every person engaged in the transportation of persons for compensation over any public highway in this state from points of origin within any city, town, or area, to any other location within the state of Washington and returning to that origin. The service must not pick up or drop off passengers after leaving and before returning to the area of origin. The excursions may be regularly scheduled and compensation for the transportation offered or afforded must be computed, charged, or assessed on an individual fare basis.³

In relation to both charter and excursion carriers, a motor vehicle means every self-propelled vehicle with a manufacturer's seating capacity for eight or more passengers, including the driver, used on the public highways for the transportation of persons for compensation.⁴

In addition, a limousine endorsement through the Washington Department of Licensing allows a limousine carrier to operate an automobile with a seating capacity behind the driver of no more than 14 passengers.⁵

Application for charter and excursion authority

To provide charter and excursion service, your company must first apply for charter and excursion authority. Your company cannot operate as a charter and excursion carrier in the state of Washington until the commission grants you a certificate.

Direct your written response to compliance investigator Jason Hoxit by email to Jason.Hoxit@utc.wa.gov or by mail to P.O. Box 47250, Olympia, WA 98504. If you have any questions, Jason Hoxit can be reached by phone at (360) 867-8305.

Sincerely,

Digitally signed by Sharp Jason (UTC) Date: 2021.01.27 12:19:52 -08'00'

JASON SHARP

Motor Carrier Safety Supervisor, Transportation Safety

Enclosure

² See RCW 81.70.020 and WAC 480-30-036.

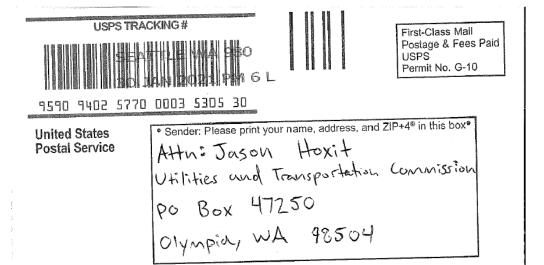
 3 Id.

⁴ Id.

⁵ WAC 308-83-010(12)(a).

Attachment B

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
■ Complete items 1, 2, and 3.	A. Signature
Print your name and address on the reverse so that we can return the card to you.	X Addressee
Attach this card to the back of the mailpiece, or on the front if space permits.	B. Received by (Printed Name) C. Date of Delivery
Article Addressed to:	D. Is delivery address different from item 1? Yes
Asteroyet Alemayohu 1st Class Linousine Inc.	If YES, enter delivery address below.
1st Class Limousine Inc.	FEB 0 2 2021
12330 Roosevelt Way NE, Apt	WASH. UI & TA COMM WILL-
Senttle, WA 98125-4845 202	3. Service Type ☐ Priority Mail Express®
9590 9402 5770 0003 5305 30 2. Article Number (Transfer from service label) 7017 0700 0002 0787 6811	□ Adult Signature □ Adult Signature Restricted Delivery □ Certified Mail Restricted Delivery □ Collect on Delivery □ Collect on Delivery Restricted Delivery □ Insured Mail □ Insured Mail Restricted Delivery (over \$\$500\$)
PS Form 3811, July 2015 PSN 7530-02-000-9053	Domestic Return Receipt



Attachment C

Activity Date: 2-23-2021

Time: 12:59 PM

Title: Received voicemail from the company

Status: Complete

Contact: Asteyayet Alemayohu - 1st Class Limousine

Contact Phone: (206) 306-6986

Description: 2/23/2021 at 12:59 PM: Received voicemail from (206) 306-6986. In the voicemail, the person identifies himself as Asteyayet Alemayohu (states he goes by Alex) and states he is with 1st Class Limousine. Alex states that he received the compliance letter and would like to discuss the matter. Alex left a contact phone number of (206) 444-5466.

Attachment D

Activity Date: 3-08-2021

Time: 4:54 PM

Title: Called and spoke with company

Status: Complete

Contact: Asteyayet "Alex" Alemayohu - 1st Class Limousine

Contact Phone: (206) 444-5466

Description: 3/08/2021 at 4:54 PM: Called (206) 444-5466 and spoke with Alex of 1st Class

Limousine.

Alex stated he's going to apply for UTC authority in roughly two months for 14+ passengers and stated the only reason he hasn't already is that his company is not operating and has not operated since the pandemic hit.

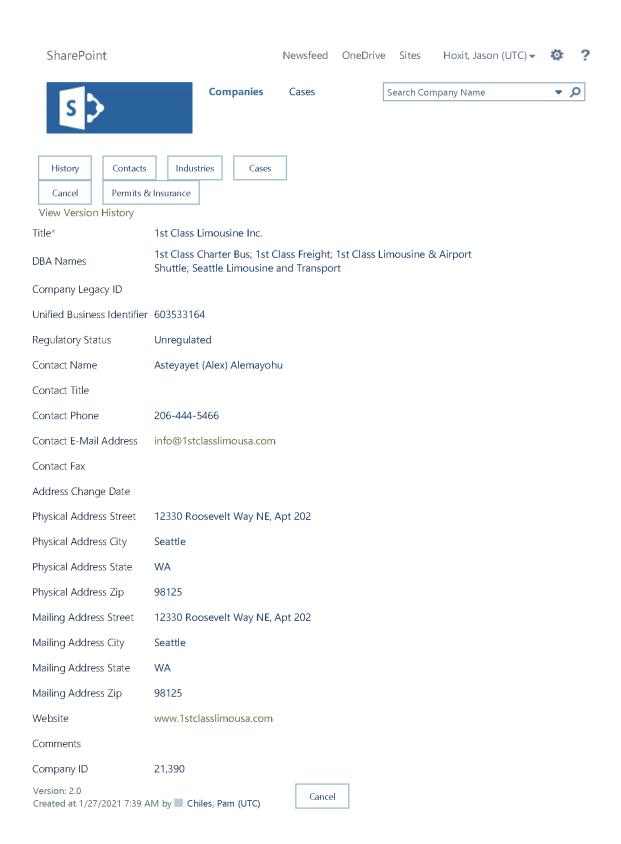
Alex asked if he could keep the company's website up in meantime or if he needs to modify the website now and then put it back together once he receives authority, which Alex stated would be very costly. I explained that engaging as a charter/excursion carrier includes advertising, soliciting, offering, or entering into an agreement to provide charter/excursion service. I explained that I would allow Alex to keep the website up for a very short period of time due to the unique circumstances associated with the pandemic, but if the company does not seek UTC authority in the near future the company needs to remove the services and vehicles that are subject to UTC regulation.

I asked Alex hypothetically if he would provide charter/excursion service if his company received a request for service from a prospective customer and Alex stated he would not operate. I made it very clear that operating as a charter/excursion carrier without UTC authority would be a violation and subject to commission enforcement now that his company has been notified of the requirement for a certificate.

I then requested that Alex respond to the compliance letter in writing, and he stated he would respond via email. I explained that I want him to address every vehicle listed on his website and explain whether his company owns/operates each vehicle or if he refers business to another operator. I explained that if he refers business to another operator, to identify which company or companies own/operate said vehicles.

Alex stated that he would respond to me via email in the next couple of days. I encouraged Alex to reach out to me if he has any questions as to what his company can and cannot do. I thanked Alex for his time and the conversation was mutually terminated.

Attachment E



Attachment F

7/20/2021

Washington State Department of Revenue

Washington State Department of Revenue



< Business Lookup

License Information:

New search Back to results

Entity name: 1ST CLASS LIMOUSINE INC.

Business name:

1ST CLASS LIMOUSINE INC.

Entity type: Profit Corporation

UBI #: 603-533-164

Business ID: 001

Location ID: 0001

Location: Closed

Location and Mailing 701 NE NORTHLAKE WAY **address:** SEATTLE WA 98105-6429

Excise tax and reseller permit status: Click here

Secretary of State status: Click here

Governing People May include governing people not registered with Secretary of State

Governing people Title

ASTEYAYET, ALEMAYOHU (ALEX)

Registered Trade Names

Registered trade names	Status	First issued	
1ST CLASS CHARTE BUS	Active	Aug-18-2015	
1ST CLASS FREIGHT	Active	Aug-18-2015	
1ST CLASS LIMOUSINE & AIRPORT SHUTTLE	Active	Aug-18-2015	
1ST CLASS LIMOUSINE INC.	Active	Aug-18-2015	
SEATTLE LIMOUSINE AND TRANSPORT	Active	Aug-18-2015	
		The Business Lookup information is updated nightly. Search date and time: 7/20/2021 2:0	

Contact us

How are we doing? **Take our survey!**

Don't see what you expected?

Check if your browser is supported

Washington State Department of Revenue



< Business Lookup

Tax Information

New search Back to results

Entity name: 1ST CLASS LIMOUSINE INC.

Entity type: Profit Corporation

Excise tax account ID 603-533-164

#:

UBI #: 603-533-164

Opened: August 1, 2015

Closed: June 30, 2019

Mailing address: 12330 ROOSEVELT WAY NE

APT 202

SEATTLE WA 98125-4845

License account ID #

NAICS: 485320 - Limousine Service

Reseller permit: None

Business License Locations



1ST CLASS LIMOUSINE I	603533164-001-0001	701 NE NORTHI AKE WAY SEATTI

The Business Lookup information is updated

Location address

Business name

nightly. Search date and time: 7/20/2021 2:54:20 PM

Contact us

How are we doing? **Take our survey!**

Don't see what you expected?

Check if your browser is supported

Attachment G

7/20/2021

Corporations and Charities System

BUSINESS INFORMATION

Business Name:

1ST CLASS LIMOUSINE INC.

UBI Number:

603 533 164

Business Type:

WA PROFIT CORPORATION

Business Status:

ACTIVE

Principal Office Street Address:

12330 ROOSEVELT WAY NE APT 202, SEATTLE, WA, 98125-4845, UNITED STATES

Principal Office Mailing Address:

12330 ROOSEVELT WAY NE APT 202, SEATTLE, WA, 98125-4845, UNITED STATES

Expiration Date:

08/31/2021

Jurisdiction:

UNITED STATES, WASHINGTON

Formation/Registration Date:

08/17/2015

Period of Duration:

PERPETUAL

Inactive Date:

Nature of Business:

TRANSPORTATION SERVICE

REGISTERED AGENT INFORMATION

Registered Agent Name:

ALEMAYOHU (ALEX) ASTEYAYET

Street Address:

12330 ROOSEVELT WAY NE APT 202, SEATTLE, WA, 98125-4845, UNITED STATES

Mailing Address:

GOVERNORS

Title	Governors Type	Entity Name	First Name	Last Name
GOVERNOR	INDIVIDUAL		ALEMAYOHU (ALEX)	ASTEYAYET

Attachment H





Submit

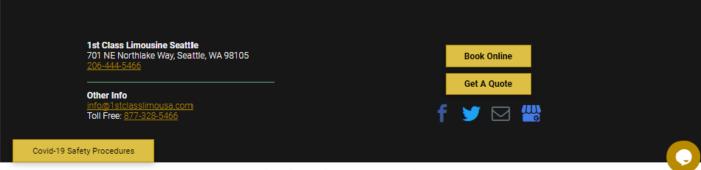
HOME · FLEET · RESERVE / QUOTE · · SERVICES · · HOURLY RATES · REVIEWS · ABOUT US · CITIES SERVED · · CONTACT ·

TRANSPORTATION SERVICE QUOTE REQUEST

Fill out the form below and we will be in touch with you shortly with the best price available for your travel needs.

For immediate assistance, please call 877-328-5466.

Name:		imail:		Phone:			
Mark Thomas		mark.e.thomasz06@gmail.com		(253) 34	3-1491		
Event Type: # Of Pa		gers:	# of Hours:		Type of Vehicle:		
Sporting Event 🗸	24	~	10	~	30 Passenger Party Bu 🗸		
Date of Service:	Pickup Time						
12/05/2021							
Pickup Location:							
Woodinville, WA - Hotel Location TBD							
Drop Off Location:							
Lumen Field - 800 Occidental A	ve S, Seattle,	WA 98134					
Special Notes:							
I'd like to book the 30-passenger party bus for my company's Christmas party on 12/5/21. I'm treating top associates to the Sunday Night Football game and looking for transportation from a hotel yet to be determined to the Seahawks game and back. The rates on the website weren't entirely clear. Please respond via email. Looking forward to hearing back from you. Thanks!							
✓ I'm not a robot	reCAPTCHA Privacy - Tarms						



Limousine website design by VeerMobile.com





HOME · FLEET · RESERVE / QUOTE · · SERVICES · · HOURLY RATES · REVIEWS · ABOUT US · CITIES SERVED · · CONTACT ·

TRANSPORTATION SERVICE QUOTE REQUEST

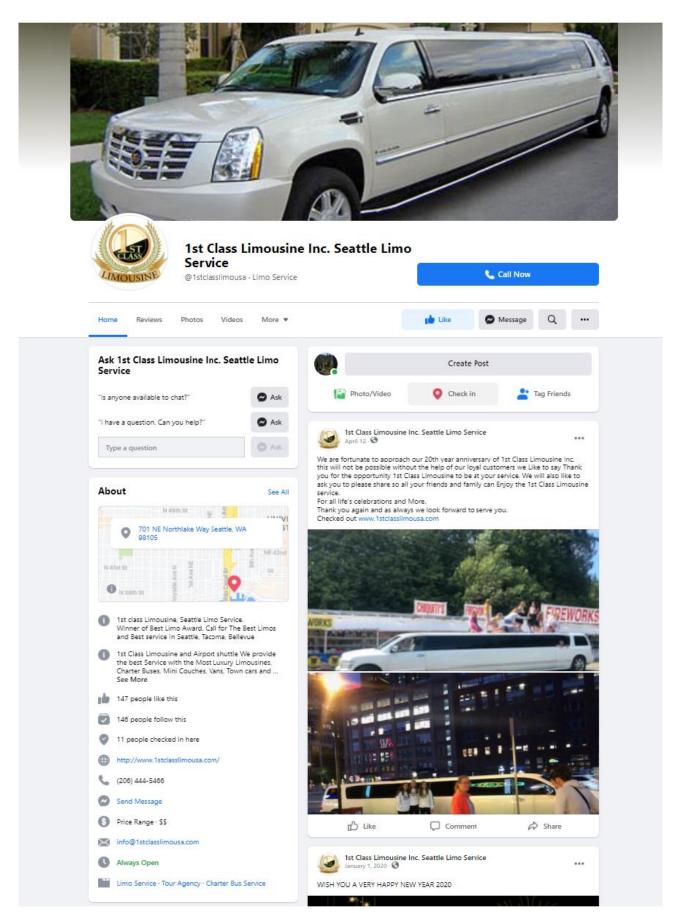
Fill out the form below and we will be in touch with you shortly with the best price available for your travel needs.

For immediate assistance, please call 877-328-5466.

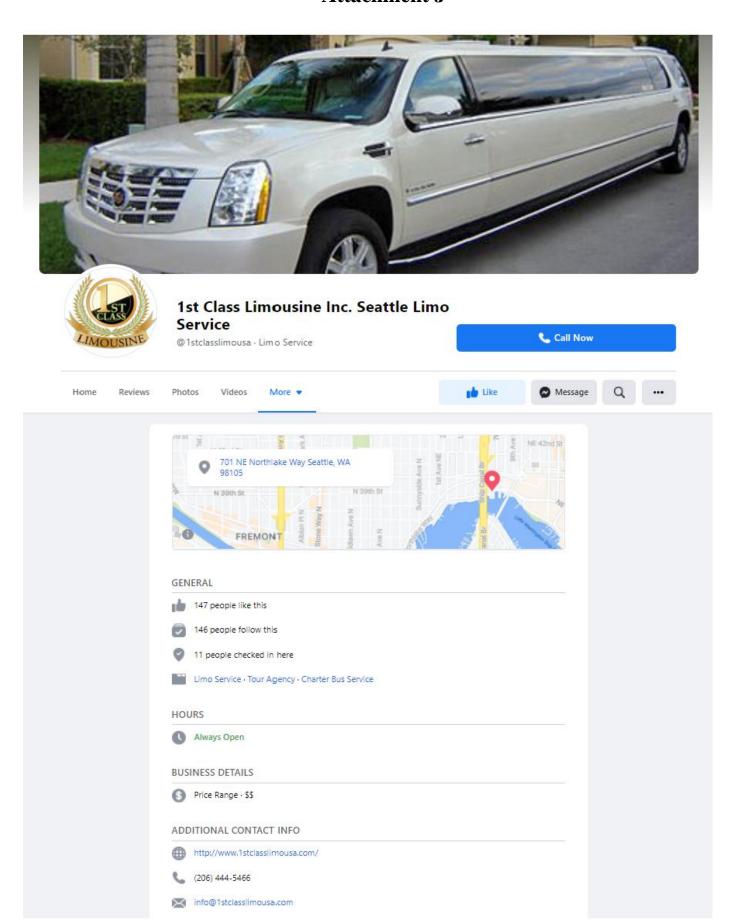
Thank you for contacting us. We will get back to you as soon as possible with you quote. For immediate assistance, please call 877-328-5466.



Attachment I



Attachment J



Send Message

MORE INFO

About

1st class Limousine, Seattle Limo Service. Winner of Best Limo Award. Call for The Best Limos and Best service In Seattle, Tacoma, Bellevue

Additional Information

1st Class Limousine and Airport shuttle We provide the best Service with the Most Luxury Limousines, Charter Buses. Mini Couches, Vans, Town cars and Luxury SUV Escalade and our amazing Limo Buses. We have been award wining company for Best limo In Seattle since 2006 and 2012 we are the award winner company for Best airport transportation and Charter bus. See Less

Attachment K



Call Us: 877-328-5466 info@1stclasslimousa.com







Best limo service Seattle has to offer for your luxury ground transportation needs



Airport Transportation Get VIP services at the airport.

Get VIP services at the airport, with 1st Class Limousines. We make sure you don't suffer waiting at the airport with our multiple services and latest model Limousines, maintained in the finest marrier, taking care of all your airport transfers! Read More



Hourty Rate

With 1st Class Limousine, you get the most competitive rates, while being able to choose the perfect package for your event or special occasion, this is because we have different options for you, startling from hourly packages! Read More



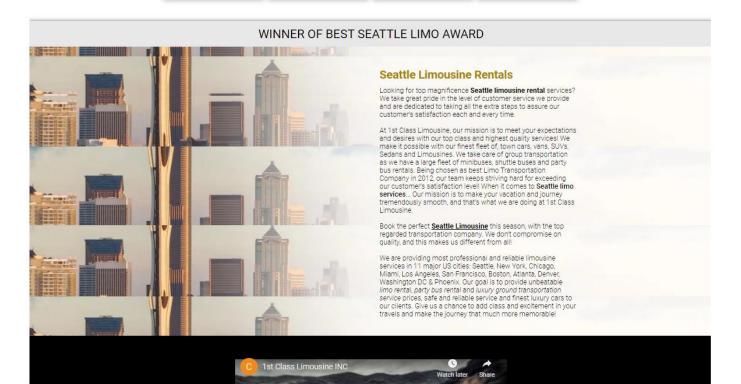
Cruise Transportation

No need to sit around and wait at the Seattle Port this summer. With 1st Class Limo, we provide fast and safe Seattle Limo Services with trained and friendly thauffeurs that are waiting for you at the port before you arrivel
Read More



Get a Quot

Celebrate your bachelor/ette party or enjoy the Seattle nightlife in the most luxurious manner with 1st Class Limousine. Our drivers provide safety and comfort so you can enjoy your party in stylel Call us at 206-444-5466 Read More





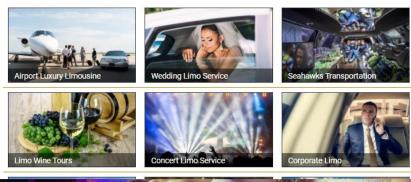
Best Limo Service Seattle

Get the **best limo service Seattle** has to offer with 1st Class Limousine. All of our <u>Seattle limo services</u> come with a professional chauffeur that will have your safety in mind at all times while providing the first-class limousine service you deserve.

Your satisfaction of service is always our main priority no matter what the event or occasion may be. This is why we are dedicated to providing the best *limo* service by not only matching expectations, but beating expectations with each and every customer. Our dedication to safety, reliability and first-class customer service is what has made 1st Class Limousine in Seattle, the leading limo rental company in the area.

Limo Rentals Seattle

We are confident that you will feel you will get get the best luxury transportation and *limo rentals Seattle* has to offer with 1st Class Limousine. Below are some of the limo and luxury transportation services we provide in Seattle, Everette, Bothell, Tacoma and throughout the Seattle area. Keep in mind... we can accommodate any size group for any event or occasion requiring luxury ground transportation services.





Limousine website design by VeerMobile.com

Attachment L























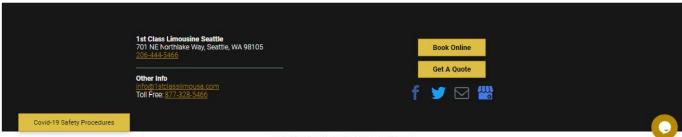




SEATTLE LIMO RENTALS

All of our **Seattle limo rental** services come with a professional chauffeur to make sure you get to and from your destinations safely, in a timely manner and in the comfort and style you deserve. Whether you rent chauffeured car or SUV service, limo or party bus service... you can expect first-class service at all times no matter what the event or occasion may be.

If you need any assistance booking a vehicle at any time, please give us a call and a Seattle limo reservation specialist would gladly help assist you in booking the exact ride for your luxury ground transportation service needs.



Limousine website design by VeerMobile.com

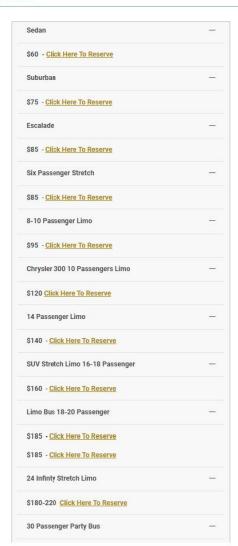
Attachment M







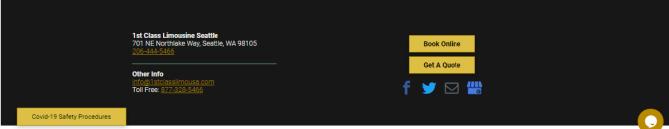
Hourly Rates



Contact Us Phone: 1-877-328-5466 Email:info@1stclasslimousa.com







Limousine website design by VeerMobile.com

Attachment N

Activity Date: 7-26-2021

Time: 2:19 PM

Title: Called and spoke with company - received offer for transportation

Status: Complete

Contact: 1st Class Limousine **Contact Phone:** (206) 444-5466

Description: 7/26/2021 at 2:19 PM: I called (206) 444-5466 and a male subject answered the call. I asked if I was speaking with 1st Class Limousine and the person answered, "yes sir."

I asked if the company had availability in December for a company party and the person answered, "oh yes." I explained that I filled out an online request form through the company's website but had not heard anything back. The subject apologized and then asked me which date I was looking for in December, to which I responded 12/05/21 from noon to 11:00-12:00 PM.

The subject asked what I was looking for and I stated that I was looking to reserve the company's 30-passenger bus. He cut me off mid-sentence to confirm that I wanted the 30-passenger "party bus." I explained that the bus would be for around 24 people for a company party. The subject stated the vehicle is available on 12/05/21 and quoted an hourly rate of \$320. I asked if \$320 per hour was for the black bus and he answered yes.

I then explained the itinerary for the company party, which was for the group to be picked up at a hotel yet to be determined in Woodinville, WA around 1:30-2:00 PM, be transported from the hotel to the Seahawks game and arriving for Sunday Night Football around 3:30 PM, and then around 9:00 PM be picked up and transported back to our hotel in Woodinville, WA.

I stated that I'd plan for the entire reservation to be around ten hours and asked if the long reservation would qualify for a discounted hourly rate. He replied that if my reservation was for ten hours, he could do \$300 per hour.

I inquired about getting the reservation booked and asked if a deposit is required. The subject stated that a 50% deposit would be required to reserve the trip but then explained that he could work with me on the deposit and only require "like \$500 or so."

I then asked the subject if he had access to the company's website to respond to my online quote request that I submitted. The subject asked me when I submitted the request and I stated sometime last week. He then asked me what my name was, and I responded "Mark Thomas." After about a minute and a half of the subject searching for my online request, he found it and confirmed the name of "Mark Thomas" for a sporting event with the "30-passenger," and stated, "yeah, I got you here."

The subject then asked me if he "should go ahead and reserve it for you?" I replied yes and then asked if he could email me an invoice to breakdown the hourly rates, gratuities, deposit, etc. The subject stated he would send out an email within an hour or so with the details and asked that I give him a call or respond to the email if I have any questions or concerns. The phone conversation was then mutually terminated. Total call length: 8 minutes, 2 seconds.

Attachment O

7/29/2021

Gmail - Quote/Invoice for 12/05 Company Party



Mark Thomas <mark.e.thomasz06@gmail.com>

Quote/Invoice for 12/05 Company Party

1 message

Mark Thomas <mark.e.thomasz06@gmail.com> To: info@1stclasslimousa.com

Thu, Jul 29, 2021 at 3:28 PM

Hello,

We spoke on the phone a few days back about my company reserving a party bus on 12/05/21 from Woodinville to Lumen Field (formerly Centurylink Field) and back. I'd imagine it'll be roughly a 10 hour reservation and I believe you quoted \$300 an hour.

You told me you'd get an invoice for me but I haven't received anything yet. Can you please provide me with a quote or invoice that includes all the numbers (hourly rate times estimated hours, tax, any surcharges/fees, gratuities, and deposit amount required) as well as how to pay the deposit amount so that I can forward it to our Financial Services team and get the ball rolling on securing transportation for the company party. I understand that there might be additional charges on the day of the company party and that the quote/invoice is not the guaranteed price. Just want to get this squared away soon.

Thank you very much! Mark

Attachment P

8/12/2021

Gmail - RE: Quote/Invoice for 12/05 Company Party



Mark Thomas <mark.e.thomasz06@gmail.com>

RE: Quote/Invoice for 12/05 Company Party

1 message

Ira Thomas <info@1stclasslimousa.com> Reply-To: Ira Thomas <irafarr523@gmail.com> To: Mark Thomas <mark.e.thomasz06@gmail.com> Fri, Jul 30, 2021 at 5:43 PM

Dear Mark

Thank you for contacting us at 1st class limousine Inc. it was a pleasurer speaking with you. i am so sorry I was leaving town and left my replacement to send you the Quote but she didn't do it. i apologize about

The quote for 10 Hours is including all fees 3850.00 I can send the invoice for the full rate or can send for 50% deposit and send the rest on December a few days before the service please let me know what would you prefer.

Thank You again and we look forward to serve you. Sam Johnson 1st class Limousine Inc. 206-444-5466 425-947-7700 877-328-5466

----- Original Message ------

Subject: Quote/Invoice for 12/05 Company Party From: Mark Thomas <mark.e.thomasz06@gmail.com>

Date: Thu, July 29, 2021 3:28 pm To: info@1stclasslimousa.com

We spoke on the phone a few days back about my company reserving a party bus on 12/05/21 from Woodinville to Lumen Field (formerly Centurylink Field) and back. I'd imagine it'll be roughly a 10 hour reservation and I believe you quoted \$300 an hour.

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Thank you very much! Mark

Attachment Q



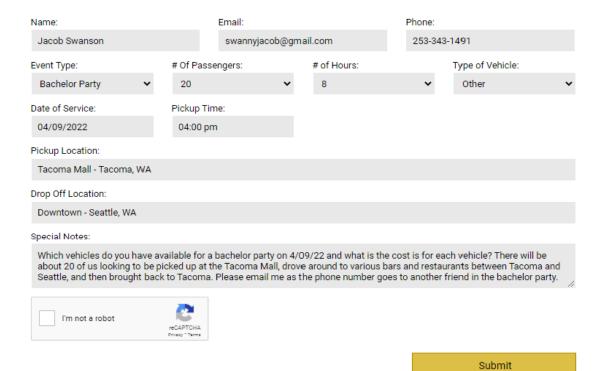


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TRANSPORTATION SERVICE QUOTE REQUEST

Fill out the form below and we will be in touch with you shortly with the best price available for your travel needs.

For immediate assistance, please call 877-328-5466.





Attachment R

Activity Date: 1-31-2022

Time: 4:14 PM

Title: Called and spoke with company - offered transportation

Status: Complete

Contact: 1st Class Limousine - Sam Contact Phone: (877) 328-5466

Description: 1/31/2022 at 4:14 PM: I called (877) 328-5466 and spoke with 1st Class

Limousine.

I explained that the company never responded to my online quote request and that I was looking to reserve transportation for a bachelor party for 20 people on April 9, 2022, from Tacoma to Seattle and back. The company asked how many hours I was looking to reserve transportation for, and I stated 8-9 hours. The company also asked if I made a reservation through the website or just left a quote, which I clarified was a quote request.

During the phone call, the company offered a 24-passenger Infiniti for \$200 per hour plus gratuities, and a black party bus that fits 26-30 people for \$300-350 per hour plus gratuities. The company stated that a 50% deposit is required to reserve the vehicle, but stated the company was willing to work with me on that.

I explained that I needed to discuss the details with the group before providing the deposit and would be contacting the company within 48-72 hours. The company then provided a direct contact number of (253) 200-4554 and stated I was speaking with "Sam." I thanked Sam for the information and the phone call was mutually terminated.

Attachment S

Activity Date: 1-31-2022

Time: 4:41 PM

Title: Called and spoke with company

Status: Complete

Contact: 1st Class Limousine - Sam Contact Phone: (206) 444-5466

Description: 1/31/2022 at 4:41 PM: I called (206) 444-5466 and spoke with "Sam" of 1st Class Limousine again. I apologized and stated that I incorrectly wrote down the phone number that he provided me earlier.

I explained that I visited the company's website, and the pricing didn't match what was quoted over the phone. I explained that the 24-passenger Infiniti listed an hourly rate of \$180-220 and the black 30-passenger party bus listed an hourly rate of \$250-300. Sam apologized and stated that the website needs to be updated to reflect the current prices.

I stated that I figured it didn't hurt to inquire about the pricing and thanked Sam again for his time and information. The phone call was mutually terminated.

Attachment T

