



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

September 3, 2020

Merchant's Parcel Delivery, Inc.
d/b/a Bekins Northwest
940 Poplar St SE
Olympia, WA 98501

Re: TV-200777 – Authorizing Transfer of Household Goods Permit

Dear Merchant's Parcel Delivery, Inc.:

On September 2, 2020, Merchant's Parcel Delivery, Inc., d/b/a Bekins Northwest, filed with the Washington Utilities and Transportation Commission (Commission) a joint application to transfer permanent household goods carrier authority in the state of Washington.

The Commission provisionally grants your application. Merchant's Parcel Delivery, Inc. d/b/a Bekins Northwest is now authorized to operate on a **temporary** basis.

The Commission will evaluate whether Merchant's Parcel Delivery, Inc. d/b/a Bekins Northwest qualifies for permanent authority. To qualify for permanent authority, your company must satisfy the following requirements:

1. Operate for at least six months.
2. Personnel responsible for company management and operations must attend a Commission-sponsored training class to learn about the consumer protection rules, safety regulations, and industry-wide tariff provisions that apply to your business. **You have been registered for training on October 21, 2020.** The training will be conducted virtually. Contact householdgoods@utc.wa.gov for further information.
3. Allow the Commission to review your business operations and records. Commission staff will review records and inspect vehicle(s), and you must receive a satisfactory safety rating as a result of that review.
4. Complete a criminal background check on each person Merchant's Parcel Delivery, Inc. employs or intends to employ. The Commission will not grant permanent authority if any company employee has been convicted of any crime within the past five years involving theft, burglary, assault, sexual misconduct, identity theft, fraud, false statements, or the

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manufacture, sale, or distribution of a controlled substance. Even if a conviction for any of these offenses is more than five years old, the Commission will not grant permanent authority if it determines that the nature or extent of the crime(s) will likely interfere with the proper operation of a household goods moving company.

5. Pay any outstanding monetary penalty or fee owed to the Commission.
6. Resolve all consumer complaints pending with the Commission.

Enclosed is a consumer survey to assist the Commission in evaluating Merchant's Parcel Delivery, Inc.'s application. Please provide a copy of this survey with return postage to each of the company's customers.

Merchant's Parcel Delivery Inc. d/b/a Bekins Northwest must comply with state laws, Commission rules, and the provisions of Tariff 15-C. Failure to do so will result in Commission enforcement action, up to and including revocation of the company's permit.

If you have any questions about this letter, please contact Licensing Services at 360-664-1222 or transportation@utc.wa.gov.

Sincerely,

 Digitally signed by
Stillwell, Suzanne (UTC)
Date: 2020.09.03
09:12:28 -07'00'

Suzanne Stillwell
Licensing Services Manager

Enclosures

NOTICE: This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Your request should be addressed to Steven V. King, Secretary, 621 Woodland Square Loop SE, Lacey, WA 98503, PO Box 47250, Olympia, WA 98504-7250. You may also email your request to records@utc.wa.gov. You must file a request for Commission review no later than 14 days after the date of this letter.