

II. BACKGROUND

T-Mobile was designated as an ETC by the Commission on October 14, 2010 in the *Designating Order*. Pursuant to discussions with Staff of the Commission, on April 5, 2011, T-Mobile filed an amended list of the local exchange carrier wire centers that comprise T-Mobile's designated service area. The Commission accepted T-Mobile's revised ETC service area list of telephone company wire centers and issued Order Number 02 in Docket UT-101060 with the revised list of local exchange carrier wire centers that comprise T-Mobile's designated service area ("Designated Area"), which is included as Attachment A.

On October 27, 2011, in its *USF/ICC Transformation Order*, the FCC adopted changes to its universal service rules.³ On February 6, 2012, in its *Lifeline Reform Order*, the FCC adopted further changes to its universal service rules governing the provision of Lifeline service,⁴ and on March 31, 2016, the FCC adopted further changes to the Lifeline program.⁵ On July 7, 2017, the FCC further streamlined the federal annual reporting requirements for recipients of high cost universal service support.⁶ Among the changes adopted in the *USF/ICC Transformation Order*, *Lifeline Reform Order*, and *High Cost Annual Report Order*, the FCC revised the annual reporting and certification requirements, which are now reflected in 47 C.F.R. §§ 54.313, 54.314 and 54.422. The revised *Washington Certification Requirements* now require reporting in areas that the FCC has eliminated from the federal Form 481 Annual Report filing. In this Petition, T-

³ *Connect America Fund et al.*, WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161 (rel. Nov. 18, 2011) ("*USF/ICC Transformation Order*").

⁴ *In the Matter of Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking*, WC Docket No. 11-42, FCC 12-11, released February 6, 2012 ("*Lifeline Reform Order*").

⁵ *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carrier Eligible for Universal Service Support, Connect America Fund*, WC Docket No. 11-41, 09-197, and 10-90, Third Report and Order, Further Report and Order, and Order On Reconsideration, FCC 16-38 (April 27, 2016).

⁶ *In the Matter of Connect America Fund, ETC Annual Reports and Certifications*, Report and Order, FCC 17-87, July 7, 2017 ("*High Cost Annual Report Order*").

Mobile addresses each of the reporting requirements adopted by the Commission in the *Designating Order* and the *Washington Certification Requirements*, and incorporates the identified attachments, some of which contain confidential and proprietary information and are filed under seal. In addition, T-Mobile is separately filing with the Commission a copy of its FCC Form 481 for its Lifeline service.⁷

III. FEDERAL HIGH COST UNIVERSAL SERVICE SUPPORT RECEIVED

In the *USF/ICC Transformation Order*, the FCC took several steps toward developing a budget for the Universal Service Fund including (among other things) eliminating the identical support rule, limiting the per line high cost support, freezing high cost support for all competitive ETCs (“CETCs”) for an interim period of six months in 2012, and phasing down all high cost support for CETCs over a five-year period beginning in July 2012. Pursuant to the *USF/ICC Transformation Order*, monthly high cost support for CETCs is the aggregate support received in 2011 divided by twelve. Beginning in July 2012, CETCs were subject to a 20 percent per year phase down.⁸

In the calendar year 2019, T-Mobile received a total of \$1,328,244 in federal high cost universal service support for its Designated Area in Washington. Based upon support received to date in 2020, T-Mobile estimates that it will receive the same amount of federal high cost universal service support, \$1,328,244, for its Designated Area in 2020, which is based upon the steps taken by the FCC in the *USF/ICC Transformation Order* (identified above) to reduce

⁷ In its *High Cost Reporting Order*, the FCC eliminated the requirement for ETCs to file a copy of their high cost annual reports with state commissions and Tribal governments, but the FCC has maintained the requirement for ETCs to file a copy of their Lifeline annual reports with state commissions and Tribal governments. FCC Form 481, however, is used for the high cost and Lifeline annual reporting requirements. T-Mobile is no longer required to file FCC Form 690 for its Mobility Fund service area in Washington because this federal reporting requirement applied for five years after award of support, which was in 2013. See 47 C.F.R. § 54.1006(a).

⁸ 47 C.F.R. § 54.307(e)(5). The phase down of high cost support for competitive ETCs was halted in July 2014 because Mobility Fund Phase II is not yet operational; consequently, projected high cost support for 2020 is based upon the monthly support received during the first six months of 2020.

legacy funding for CETCs, subject to the halt in the phase down of legacy high cost support. On March 7, 2017, the FCC released a *Mobility Fund 2017 Report and Order and Further Notice of Proposed Rulemaking* establishing a schedule for phasing out Legacy high cost support and making Mobility Fund support available in certain census blocks.⁹ At this time, no changes in Legacy high cost support are anticipated in 2020.

IV. ANNUAL CERTIFICATIONS AND REPORTING

A. Use of Universal Service Support and Benefits to Consumers

Standard 1 of the *Washington Certification Requirements* requires that an ETC submit a report providing a “substantive description of investments made and expenses paid with support from the federal high cost fund,” including “the company’s gross capital expenditures and operating expenses made with federal high-cost support received by the ETC in the preceding calendar year along with a description of major projects and affected exchanges,” plus “a substantive description the benefits to consumers that resulted from the investments and expenses reported.”¹⁰ T-Mobile’s report regarding its use of federal high cost universal service support for 2019 is included as Confidential Attachment B.

The *Washington Certification Requirements*¹¹ and federal law¹² requires ETCs to use support “only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.” The FCC rules require states to “file an annual certification with the Administrator and the Commission stating that all federal high-cost support provided to such carriers within that State was used in the preceding calendar year and will be used in the coming

⁹ *In the Matter of Connect America Fund, Universal Service Reform – Mobility Fund*, WC Docket No. 10-90, WT Docket No. 10-208, Report and Order and Further Notice of Proposed Rulemaking, FCC 17-11, March 7, 2017 (“*Mobility Fund 2017 Report and Order and Further Notice of Proposed Rulemaking*”).

¹⁰ WAC 480-123-070(1).

¹¹ WAC 480-123-060.

¹² 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.”¹³ Included in Attachment C is T-Mobile’s annual certification based upon federal and Washington requirements.

B. Local Service Outages

Standard 2 of the *Washington Certification Requirements* requires “detailed information on any outage in the service area (during the prior calendar year) of at least thirty minutes in duration in which the ETC owns, operates, leases, or otherwise utilizes facilities, that potentially affect: (i) At least ten percent of the end users; or (ii) A 911 special facility, as defined in 47 C.F.R. Sect. 4.5(e).”¹⁴ ETCs must include the following information in their outage reports:¹⁵

- (a) the date and time of onset of the outage;
- (b) a brief description of the outage and its resolution;
- (c) the particular services affected;
- (d) the geographic areas affected by the outage;
- (e) steps taken to prevent a similar situation in the future; and
- (f) the number of customers affected.

T-Mobile’s Outage Report is attached as Confidential Attachment D.

C. Requests for Service

Standard 3 of the *Washington Certification Requirements* requires an ETC to identify the number of requests for service from consumers within its designated service areas that were unfulfilled in the prior calendar year and describe in detail how the Company attempted to

¹³ 47 C.F.R. § 54.314(a).

¹⁴ WAC 480-123-070(2).

¹⁵ WAC 480-123-070(2).

provide service to those potential customers.¹⁶ T-Mobile had no unfulfilled service requests in 2019.

D. Complaints Per 1,000 Handsets

Standard 4 of the *Washington Certification Requirements* requires an ETC to report the number of complaints, per 1,000 connections, made to the FCC, or (separately) to the consumer protection division of the Office of the Attorney General of Washington during the previous calendar year.¹⁷ The Washington Certification Requirements also required ETCs to “report the number of consumer complaints in each general category (or example, billing disputes, service quality).”¹⁸ Confidential Attachment E includes the complaints per 1,000 connections consistent with the applicable requirements and the number of consumer complaints in each general category.

E. Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Standard 5 of the *Washington Certification Requirements* requires an ETC to certify that it met substantially the applicable service quality standard and consumer protection rules found in WAC 480-123-030(1)(h), which, for a wireless carrier, is the CTIA-The Wireless Association’s® (“CTIA”) Consumer Code for Wireless Service (“Consumer Code”).¹⁹ T-Mobile is a signatory to the Consumer Code and meets applicable service quality and consumer protection rules for wireless carriers. Attachment F includes T-Mobile’s certification of compliance with the applicable service quality standard and consumer protection rules.

¹⁶ WAC 480-123-070(3).

¹⁷ WAC 480-123-070(4).

¹⁸ WAC 480-123-070(4).

¹⁹ WAC 480-123-070(5); WAC 480-123-030(1)(h).

F. Certification of Ability to Function in Emergency Situations

Standard 6 of the *Washington Certification Requirements* requires an ETC to annually certify that it is able to function in emergency situations and is in compliance with Washington Administrative Code 480-123-030(1)(g), requiring that, when commercial power is not available, it has a reasonable amount of backup power (fixed, portable or other backup power source) for cell sites required to have backup power.”²⁰ 47 C.F.R. § 54.313(a)(1) similarly requires an ETC to certify its ability to function in emergency situations. T-Mobile’s certification of ability to function in emergency situations is included in Attachment F.

G. Advertising Certification

Standard 7 of the *Washington Certification Requirements* requires an ETC to annually certify that it has publicized the availability of its applicable telephone assistance programs, such as Lifeline Service, in a manner reasonably designed to reach those likely to qualify for service, including to residents of federally recognized Indian reservations within the ETC’s designated service area.²¹ Attachment F includes T-Mobile’s certification that it appropriately advertised the availability of its telephone assistance program in a manner reasonably designed to reach those likely to qualify for service in accordance with Standard 7 of the *Washington Certification Requirements*. Attachment G includes examples of the advertising that T-Mobile completed in its Designated Area in 2019.

H. Annual Plan for Universal Service Support Expenditures

The *Washington Certification Requirements* also require an ETC to report on the planned use of federal support, including the company’s planned gross capital expenditures and operating expenses made with federal high-cost support received by the ETC for the coming year along

²⁰ WAC 480-123-030(1)(g).

²¹ WAC 480-123-070(7).

with a description of major projects and affected exchanges, and a substantive plan of the investments and expenditures to be made with federal support and a substantive description of how those investments and expenditures will benefit customers.²²

T-Mobile's report on the use of federal high cost universal service support projected to be received in 2021 is included in its Service Improvement Plan for Washington included as Confidential Attachment H. T-Mobile's Service Improvement Plan identifies projected network improvements and upgrades to be funded with universal service support in 2021 and used to improve signal quality, coverage, and/or capacity. All cell site construction and site modification projects are designed to improve signal quality, coverage, and capacity, and switch upgrades are designed to improve service quality and capacity. The Service Improvement Plan further identifies other expenditures for the provision, maintenance, and upgrading of facilities used to deliver supported services to consumers consistent with 47 U.S.C. § 254(e).

The selection of the projects in the Service Improvement Plan is based on the Company's evaluation of many factors, including, but not limited to, current consumer demand, competitive forces, long term planning, available capital, and others. As these factors change, the Service Improvement Plan may be modified. In addition, forces beyond the Company's control (for example, zoning issues related to cell site placement) may result in modifications to planned projects or timelines. As a result, the content and timing of the projects in the Service Improvement Plan are subject to change. In addition, if the actual amount of federal high cost universal service funding received varies from the amount currently estimated, T-Mobile reserves the right to modify its Service Improvement Plan accordingly.

²² WAC 480-123-080.

The Washington Certification Requirements also require an ETC to submit, at least every three years, a copy of its then current coverage map in native ESRI format, consistent with WAC 480-123-080(3). T-Mobile submitted a copy of its coverage map in its 2018 Annual Report and therefore is not submitting a coverage map with this year's filing.

VI. ADDITIONAL T-MOBILE CONDITIONS OF ETC DESIGNATION

The Commission granted T-Mobile's request for ETC designation subject to two conditions. Condition 1(a) of the *Designating Order* requires T-Mobile to comply with all applicable federal and Washington state statutes and regulations, including E911 tax contributions. T-Mobile confirms its compliance with all applicable requirements.

Condition 1(b) of the *Designating Order*, related to Lifeline and Link Up support and eligibility, requires T-Mobile to identify the number of Lifeline customers and receipt of federal Lifeline and Link Up support. The Commission also requires T-Mobile to submit a copy of its Annual Verification Survey report made to the USAC regarding its Lifeline customers' continued eligibility for Lifeline, and based upon a review of that information, the Commission reserved the right to impose more rigorous customer eligibility verification requirements on T-Mobile.

A. Low Income Subscribership and Lifeline and Link Up Support

T-Mobile identifies in Confidential Attachment I the total number of Lifeline customers it served in Washington as of December 31, 2019 and the total amount of federal Lifeline and Link Up support received in 2019 for its Washington study area, in compliance with condition 1(b) of the *Designating Order*.

B. Annual Verification Survey

T-Mobile previously provided the Commission with a copy of its Annual Verification Survey filed with USAC on or about January 31, 2020 for its Designated Area in Washington in compliance with condition 1(b) of the *Designating Order*.

VI. CONCLUSION

Based on the foregoing information, T-Mobile respectfully requests the Commission (i) approve its petition for annual certification and (ii) certify to the FCC and USAC that T-Mobile is eligible to receive federal universal service support in accordance with 47 § U.S.C. 254(e).

Dated this 30th day of June, 2020.

Respectfully submitted,

T-Mobile West LLC

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**T-Mobile West LLC
Areas for Eligible Telecommunications Carrier Designation**

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
ASOTIN TELEPHONE CO.	ASOTWAXA	ASOTIN	ASOTIN
CENTURYTEL OF COWICHE, INC.	CWCHWAXX	COWICHE	COWICHE
CENTURYTEL OF INTER-ISLAND, INC.	BLKIWAXX	BLAKELY ISLAND	BLAKELY ISLAND
	ESNDWAXA	EAST SOUND	EAST SOUND
	FRHRWAXA	FRIDAY HARBOR	FRIDAY HARBOR
	LOPZWAXX	LOPEZ	LOPEZ
CENTURYTEL OF WASHINGTON, INC.	ASLKWAXA	AMES LAKE	AMES LAKE
	BSCTWAXX	BASIN CITY	BASIN CITY
	CHNYWAXC	CHENEY	CHENEY
	CHWLWAXX	CHEWELAH	CHEWELAH
	CNNLWAXA	CONNELL	CONNELL
	CRNTWAXX	CARNATION	CARNATION
	DVPTWAXX	DAVENPORT	DAVENPORT
	EDWLWAXA	EDWALLTYLR	EDWALL-TYLER
	ELMAWAXA	ELMA	ELMA
	ELTPWAXX	ELTOPIA	ELTOPIA
	FLCYWAXX	FALL CITY	FALL CITY
	LINDWAXA	LIND	LIND
	LNBHWAXA	LONG BEACH	CHINOOK
	LNBHWAXA	LONG BEACH	LONG BEACH
	MCCLWAXA	MCCLEARY	MCCLEARY
	MDLKWAXX	MEDICAL LK	MEDICAL LAKE
	MESAWAXX	MESA	MESA
	MNTSWAXA	MONTESANO	MONTESANO
	MTCOWAXX	MATHEWSCOR	MATHEWS CORNER
NBNDWAXA	NORTH BEND	NORTH BEND	
OCPKWAXX	OCEAN PARK	OCEAN PARK	
ORNGWAXA	ORTING	ORTING	
RRDNWAXX	REARDAN	REARDAN	
RTVLWAXA	BENGE	BENGE	

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	RTVLWAXA	RITZVILLE	RITZVILLE
	RYMNVAXA	RAYMOND	RAYMOND
	SBNDWAXA	SOUTH BEND	SOUTH BEND
	SPNGWAXA	SPANGLE	SPANGLE
	SPRGWAXA	SPRAGUE	SPRAGUE
	SPRRWAXX	SO PRAIRIE	SOUTH PRAIRIE
	VLLYWAXX	VALLEY	CHEWELAH
	VSHNWAXA	VASHON	VASHON
	VSHNWAXB	VASHON	VASHON
	WNTHWAXA	WINTHROP	WINTHROP
	YCLTWAXA	YACOLT	YACOLT
ELLENSBURG TELEPHONE CO.	ELBGWAXA	ELLENSBURG	ELLENSBURG
	ELBGWAXA	KITTITAS	KITTITAS
	ELBGWAXA	LAUDERDALE	LAUDERDALE
	ELBGWAXA	SELAH	SELAH
	ELBGWAXA	THORP	THORP
	ELBGWAXA	VANTAGE	VANTAGE
INLAND TELEPHONE CO.			
	UNTWAXA	UNIONTOWN	UNIONTOWN
KALAMA TELEPHONE CO.	KALMWAXB	KALAMA	KALAMA
LEWIS RIVER TELEPHONE CO., INC.	AMBYWAXA	AMBOY	AMBOY
	COGRWAXX	COUGAR	COUGAR
	LACTWAXA	LA CENTER	LA CENTER
MASHELL TELECOM, INC.	ETVLWAXC	EATONVILLE	EATONVILLE
PIONEER TELEPHONE CO.	ENDCWAXA	ENDICOTT	ENDICOTT
QWEST CORPORATION	ABRDWA01	ABERDEEN	ABERDEEN-HOQUIAM
	AUBNWA01	AUBURN	AUBURN
	BCKLWA01	BUCKLEY	BUCKLEY
	BDMDWA01	BLACK DIAMOND	BLACK DIAMOND

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	BLHMWA01	BELLINGHAM REGENT	BELLINGHAM-GTLD
	BLHMWALU	BELLINGHAM LUMMI	BELLINGHAM-GTLD
	BLLVWAGL	BELLEVUE GLENCOURT	BELLEVUE
	BLLVWASH	BELLEVUE SHERWOOD	BELLEVUE
	BNISWA01	BAINBRIDGE ISLAND	BAINBRIDGE ISLAND
	BTLGWA01	BATTLEGROUND	BATTLE GROUND
	BYLKWA01	BONNEY LAKE	SUMNER
	CENLWA01	CENTRALIA	CENTRALIA
	CHHLWA01	CHEHALIS	CHEHALIS
	CLELWA01	CLE ELUM	CLE ELUM
	CLFXWA01	COLFAX	COLFAX
	CSRKWA01	CASTLE ROCK	CASTLE ROCK
	DESMWA01	DES MOINES-TA-TR	DES MOINES
	DRPKWA01	DEER PARK	DEER PARK
	ENMCWA01	ENUMCLAW	ENUMCLAW
	EPHRWA01	EPHRATA	EPHRATA
	ESTNWA01	EASTON	EASTON
	FDWYWA01	FEDERAL WAY	DES MOINES
	GRBLWA01	GREEN BLUFF	GREEN BLUFF
	GRHMWAGR	GRAHAM	GRAHAM
	ISQHWAEX	ISSAQUAH	ISSAQUAH
	KENTWA01	KENT ULRICK	KENT
	KENTWAME	KENT MERIDIAN	KENT
	KENTWAOB	KENT O BRIEN	KENT
	KENTWAOB	KENT O BRIEN	RENTON
	KENTWAOB	KENT O BRIEN	SEATTLE
	KENTWAOB	KENT O BRIEN	SEATTLE SOUTH
	LACYWA01	LACEY	OLYMPIA
	LBLKWA01	LIBERTY LAKE	LIBERTY LAKE
	LGVVWA02	LONGVIEW	LONGVIEW-KELSO
	LNLKWA01	LOON LAKE	LOON LAKE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	MPVYWAMV	MAPLE VALLEY	MAPLE VALLEY
	MRISWA01	MERCER ISLAND	SEATTLE
	MRISWA01	MERCER ISLAND	SEATTLE ADAMS
	MSLKWA01	MOSES LAKE ALDER	MOSES LAKE
	MSLKWAAB	MOSES LAKE AFB	MOSES LAKE
	NWLKWA01	NEWMAN LAKE	NEWMAN LAKE
	OCSHWA01	COPALIS-OCEAN SHORES	COPALIS
	OLYMWA02	OLYMPIA WHITEHALL	OLYMPIA
	OLYMWAEV	OLYMPIA EVERGREEN	OLYMPIA
	ORCHWA01	ORCHARDS	VANCOUVER
	OTHEWA01	OTHELLO	OTHELLO-OTHELLO
	PASCWA01	PASCO	PASCO
	PMRYWA01	POMEROY	POMEROY
	PTANWA01	PORT ANGELES	PORT ANGELES
	PTLWWA01	PORT LUDLOW	PORT LUDLOW
	PTTWWA01	PORT TOWNSEND	PORT TOWNSEND
	PYLPWA01	PUYALLUP	PUYALLUP
	RDFDWA01	RIDGEFIELD	RIDGEFIELD
	RNTNWA01	RENTON	RENTON
	RNTNWA01	RENTON	SEATTLE
	SEQMWA01	SEQUIM	PORT ANGELES
	SEQMWA01	SEQUIM	SEQUIM
	SHTNWA01	SHELTON	SHELTON
	SMNRWA01	SUMNER	SUMNER
	SPDLWA01	SPRINGDALE	SPRINGDALE
	SPKNWA01	SPOKANE RIVERSIDE	SPOKANE
	SPKNWACH	SPOKANE CHESTNUT	SPOKANE
	SPKNWAF	SPOKANE FAIRFAX	SPOKANE
	SPKNWAHD	SPOKANE HUDSON	SPOKANE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SPKNWAKY	SPOKANE KEYSTONE	SPOKANE
	SPKNWAMO	SPOKANE MORAN	SPOKANE
	SPKNWAWA	SPOKANE WALNUT	SPOKANE
	SPKNWAWH	SPOKANE WHITWORTH	SPOKANE
	STTLWA03	SEATTLE EAST	SEATTLE
	STTLWA04	SEATTLE EMERSON	SEATTLE
	STTLWA04	SEATTLE EMERSON	SEATTLE NORTH
	STTLWA05	SEATTLE ATWATER	SEATTLE
	STTLWA05	SEATTLE ATWATER	SEATTLE SOUTH
	STTLWA06	SEATTLE MAIN	SEATTLE
	STTLWA06	SEATTLE MAIN	SEATTLE ADAMS
	STTLWA06	SEATTLE MAIN	SEATTLE NORTH
	STTLWACA	SEATTLE CAMPUS	SEATTLE
	STTLWACH	SEATTLE CHERRY	SEATTLE
	STTLWACH	SEATTLE CHERRY	SEATTLE SOUTH
	STTLWADU	SEATTLE DUMWAMISH	SEATTLE
	STTLWADU	SEATTLE DUMWAMISH	SEATTLE SOUTH
	STTLWael	SEATTLE ELLIOTT	SEATTLE
	STTLWael	SEATTLE ELLIOTT	SEATTLE NORTH
	STTLWael	SEATTLE ELLIOTT	SEATTLE SOUTH
	STTLWALA	SEATTLE LAKEVIEW	SEATTLE
	STTLWAPA	SEATTLE PARKWAY	SEATTLE
	STTLWASU	SEATTLE SUNSET	SEATTLE
	STTLWawe	SEATTLE WEST	SEATTLE
	TACMWafa	TACOMA FAWCETT	TACOMA

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	TACMWAFL	TACOMA FT LEWIS	TACOMA
	TACMWAGF	TACOMA GREENFIELD	TACOMA
	TACMWAJU	TACOMA JUNIPER	TACOMA
	TACMWALE	TACOMA LENOX	TACOMA
	TACMWALO	TACOMA LOGAN	TACOMA
	TACMWASY	TACOMA SKYLINE	TACOMA
	TACMWAWA	TACOMA WAVERLY 2	TACOMA WAVERLY
	TACMWAWV	DES MOINES	DES MOINES
	TACMWAWV	TACOMA WAVERLY 7	TACOMA WAVERLY
	VANCWA01	VANCOUVER OXFORD	VANCOUVER
	VANCWANO	VANCOUVER NORTH	VANCOUVER
	WRDNWA01	WARDEN	WARDEN
	YAKMWA02	YAKIMA CHESTNUT	YAKIMA
	YAKMWAVE	YAKIMA WEST	YAKIMA
ST JOHN TELEPHONE CO.	STJHWAXA	ST JOHN	ST JOHN
TENINO TELEPHONE CO.	TENNWAXA	BUCODA	BUCODA
	TENNWAXA	TENINO	TENINO
UNITED TELEPHONE - NORTHWEST	BCTNWAXX	BICKLETON	MABTON
	CNTRWAXX	CHIMACUM CENTER	CHIMACUM-CENTER
	DLPTWAAC	DALLESFORT	DALLESFORT
	GDVWWAXA	GRANDVIEW	GRANDVIEW
	GRNGWAXA	GRANGER	GRANGER
	GRNRWAXX	GARDINER	PORT ANGELES-GARDINER
	HRRHWAXA	HARRAH	HARRAH
	LYLEWAXA	LYLE	LYLE
	MBTNWAXX	MABTON	MABTON

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	PASNWAXA	PATERSON	PATERSON
	PRSRWAXA	PROSSER	PROSSER
	QLCNWAXA	QUILCENE	HOOD CANAL
	RSVTWAXA	ROOSEVELT	ROOSEVELT
	SNSDWAXX	SUNNYSIDE	SUNNYSIDE
	STSNWAXA	STEVENSON	STEVENSON
	TPNSWAXX	TOPPENISH	TOPPENISH
	WHSLWAXX	WHITE SALMON	WHITE SALMON
	WHSWWAXX	WHITE SWAN	WHITE SWAN
	WHTSWAXA	WHITSTRAN	WHITSTRAN
	WLRDWAXX	WILLARD	WILLARD
	WPATWAXX	WAPATO	WAPATO
	WSHRWAXA	WISHRAM	DALLESFORT
	ZLLHWAXA	ZILLAH	TOPPENISH
FRONTIER COMMUNICATIONS NORTHWEST, INC.			
	ANCRWAXX	ANACORTES	ANACORTES
	ARTNWAXX	ARLINGTON	ARLINGTON
	BNCYWAXX	BENTON CITY	BENTON CITY
	BOTHWAXB	BOTHELL	BOTHELL1
	BOTHWAXB	KIRKLAND	KIRKLAND
	BURLWAXA	BURLINGTON	SEDRO WOOLLEY
	CAMSWAXX	CAMAS	CAMAS-WASHOUGAL
	CAMSWAXX	VANCOUVER	VANCOUVER
	CHLNWAXX	CHELAN	WENATCHEE
	CLVWAXA	CLEARVIEW	SNOHOMISH
	CMISWAXA	CAMANO ISLAND	STANWOOD
	CSHRWAXX	CASHMERE	CASHMERE
	DVLLWAXX	DUVALL EAST	BOTHELL1
	DVLLWAXX	DUVALL EAST	BOTHELL2
	ENTTWAXX	ENTIAT	ENTIAT
	EVRTWAXA	EVERETT PRIMARY CENTER	EVERETT
	EVRTWAXC	EVERETT CASINO	EVERETT
	EVRTWAXF	EVERETT MAIN	EVERETT
	EWNCWAXA	EAST WENATCHEE	WENATCHEE
	FRFDWAXA	FAIRFIELD	FAIRFIELD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	GERGWAXX	GEORGE	GEORGE
	GRFLWAXX	GRANITE FALLS	GRANITE FALLS
	HLLKWAXX	HALLS LAKE	HALLS LAKE
	JUNTWAXA	JUANITA	KIRKLAND
	KNWCWAXA	KENNEWICK-HIGHLANDS	KENNEWICK
	KNWCWAXB	KENNEWICK MAIN	KENNEWICK
	KNWCWAXC	KENNEWICK-MEADOW SPRINGS	KENNEWICK
	KRLDWAXX	KIRKLAND	KIRKLAND
	LKGWAXA	LAKE GOODWIN	MARYSVILLE
	LKSTWAXA	LAKE STEVENS	EVERETT
	LVWOWAXX	LEAVENWORTH	LEAVENWORTH
	MLDNWAXA	MALDEN	ROSALIA
	MNSNWAXA	MANSON	CHELAN
	MONRWAXX	MONROE	MONROE
	MRWYWAXA	MANOR WAY	HALLS LAKE
	MYVIWAXX	MARYSVILLE	MARYSVILLE2
	OKDLWAXX	OAKESDALE	OAKESDALE
	PLMNWAXX	PULLMAN	PULLMAN
	QNCYWAXX	QUINCY	QUINCY
	RCBHWAXX	RICHMOND BEACH	RICHMOND BEACH
	RCFRWAXB	ROCKFORD	ROCKFORD
	RCLDWAXA	NORTH RICHLAND	RICHLAND
	RCLDWAXB	RICHLAND	RICHLAND
	RDMDWAXA	REDMOND	KIRKLAND
	ROSLWAXA	ROSALIA	ROSALIA
	SKYKWAXX	SKYKOMISH	SKYKOMISH
	SLLKWAXA	SILVER LAKE	SILVER LAKE
	SMSHWAXA	SAMMAMISH	KIRKLAND
	SNHSWAXX	SNOHOMISH	SNOHOMISH
	SOLKWAXX	SOAP LAKE	SOAP LAKE
	STWDWAXX	STANWOOD	STANWOOD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SWLYWAXA	SEDRO WOOLLEY	SEDRO WOOLLEY
	THTNWAXA	THORNTON	ROSALIA
	WDLWAXA	WOODLAND	WOODLAND
	WNTCWAXX	WENATCHEE	WENATCHEE
	WRDLWAXA	WEST RICHLAND	RICHLAND
	WSHGWAXA	WASHOUGAL	CAMAS-WASHOUGAL
	WSRVWAXA	WASHOUGAL RIVER	CAMAS-WASHOUGAL
	WTVLWAXA	WATERVILLE	WATERVILLE
	ACMEWAXA	ACME	ACME-DEMING- WHATCOMCTY
	ALGRWAXX	ALGER	ALGER
	BGLKWAXX	BIG LAKE	BIG LAKE
	BLANWAXB	BLAINE	BLAINE-BIRCH BAY- GTLD
	BRBAWAXA	BIRCH BAY	BLAINE-BIRCH BAY- GTLD
	BURLWAXX	BURLINGTON	CONTEL-SEDRO WOOLLEY
	CNWYWAXX	CONWAY	CONWAY
	CSTRWAXA	CUSTER	CUSTER-GTLD
	DMNGWAXA	DEMING	DEMING-WHATCOMCTY
	EDSNWAXX	EDISON	EDISON
	EVSNWAXX	EVERSON	EVERSON-GTLD
	FNDLWAXA	FERNDALE	BELLINGHAM-GTLD
	FNDLWAXA	FERNDALE	FERNDALE-GTLD
	LACNWAXX	LA CONNER	LA CONNER
	LARLWAXX	LAUREL	LAUREL-WHATCOMCTY
	LYNDWAXX	LYNDEN	LYNDEN-MAPLE FALLS- GTLD
	NCHSWAXX	NACHES	NACHES
	SUMSWAXX	SUMAS	SUMAS-GTLD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SWLYWAXX	SEDRO WOOLLEY	CONTEL-SEDRO WOOLLEY
	WSPTWAXA	WESTPORT	WESTPORT
WESTERN WAHIAKUM COUNTY TELEPHONE CO.	GRRVWAXA	GRAYS RIVER	GRAYS RIVER
YCOM NETWORKS, INC.	YELMWAXA	RAINIER	RAINIER
	YELMWAXA	YELM	YELM

ATTACHMENT B

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]

T-MOBILE UNIVERSAL SERVICE HIGH COST CERTIFICATION

State of Washington Study Area Codes:
529013 (Legacy)
528001, 528002, 528003 (Mobility Fund)

I am Chris Miller, Vice President of Tax for T-Mobile USA, Inc., which is the parent company of and controls T-Mobile West LLC (hereinafter "T-Mobile") in this matter. I hereby submit this certification in support of T-Mobile's petition for certification as an Eligible Telecommunications Carrier ("Petition").

In my capacity as Vice President of Tax for T-Mobile, I have general knowledge of T-Mobile's operation as a commercial mobile radio services ("CMRS") provider in the State of Washington, and its qualifications and abilities to provide CMRS-based universal service consistent with this Petition. I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct: to the best of my knowledge and belief, that T-Mobile used all federal high-cost support in the preceding calendar year (2019) and will use all federal high-cost support in the coming calendar year (2021) only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.314.

I am authorized to make this certification on behalf of T-Mobile.

Signed



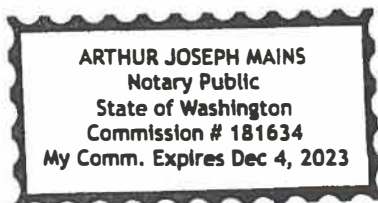
Chris Miller
Vice President, Tax
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006

STATE OF WASHINGTON
COUNTY OF KING

Acknowledged before me this 23 day of June, 2020, by Chris Miller, as Sr. Vice President, Tax of T-Mobile USA, Inc., who is personally known to me or produced identification and who did take an oath.



Notary Public



ATTACHMENT D

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]

ATTACHMENT E

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]

In re the Matter of)
The Petition of T-Mobile West LLC)
For Certification as an Eligible)
Telecommunications Carrier Pursuant to)
47 U.S.C. § 254(e)(2))

Docket No. _____

T-MOBILE UNIVERSAL SERVICE OTHER CERTIFICATIONS

I am Chris Miller, Sr. Vice President of Tax for T-Mobile USA, Inc., which is the parent company of and controls T-Mobile West LLC (hereinafter “T-Mobile”) in this matter. I hereby submit this certification in support of T-Mobile’s petition for certification as an Eligible Telecommunications Carrier (“Petition”).

In my capacity as Sr. Vice President of Tax for T-Mobile, I have general knowledge of T-Mobile’s operation as a commercial mobile radio services (“CMRS”) provider in the State of Washington, and its qualifications and abilities to provide CMRS-based universal service consistent with this Petition. I certify under penalty of perjury, under the laws of the state of Washington, that the foregoing is true and correct, to the best of my knowledge and belief that T-Mobile:

1. complies with applicable service quality and consumer protection standards, including CTIA-The Wireless Association’s ® Consumer Code for Wireless Service;
2. is able to function in emergency situations and is in compliance with Washington Administrative Code 480-123-030(1)(g), requiring that, when commercial power is not available, it has a reasonable amount of backup power (fixed, portable or other backup power source) for cell sites required to have backup power; and

3. advertises the availability of its telephone assistance program in a manner reasonably designed to reach those likely to qualify for service, including to residents of federally recognized Indian reservations.

I am authorized to make this certification on behalf of T-Mobile.

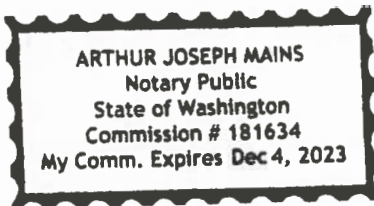
Signed,



Chris Miller
Sr. Vice President, Tax
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006

STATE OF WASHINGTON
COUNTY OF KING

Acknowledged before me this 23 day of June 2020, by Chris Miller, as Sr. Vice President, Tax of T-Mobile USA, Inc., who is personally known to me or produced identification and who did take an oath.



Notary Public

Advertising and Outreach

Universal Service Advertising

T-Mobile advertised its universal service offerings throughout the calendar year 2019 via media of general distribution, including the use of media such as radio, television, billboards, print, internet, and targeted mailings, among other things. T-Mobile also maintains various retail stores and authorized dealer locations throughout its ETC designated service area through which it advertises its service offerings.

Lifeline Advertising and Outreach

T-Mobile advertised the availability of Lifeline services in 2019. Specifically, in 2019, T-Mobile:

- Posted information about its Lifeline offerings on www.usac.org
- Posted information about its Lifeline offerings on the Company's website, www.t-mobile.com, in both English and Spanish
- Advertised the availability of Lifeline through newspapers distributed throughout its designated ETC area, including the following (among others):
 - Aberdeen World
 - Cle Elum Northern Kittitas County Tribune
 - Columbian Sunday Select
- Mailed close to 200 poster quality notices to social security and unemployment centers where low income consumers are likely to visit
- Information about T-Mobile's participation in the Lifeline program was printed on customer's October bill.

An example of the notices that T-Mobile made available to social service agency offices is included as Attachment 1. Attachment 2 includes an example and evidence of T-Mobile's more widely distributed advertising of its Lifeline offering. Attachment 3 includes a sample of a customer's October bill.

Attachment 1



Lifeline Notice

Check to see if you qualify for discounted monthly wireless service

Save money with Lifeline

T-Mobile® customers who reside in the following states may be eligible to save \$9.25 per month on their wireless service when they qualify for the government's Lifeline program.

- Florida
- Kentucky
- Minnesota
- Mississippi
- New Mexico
- Pennsylvania
- Puerto Rico
- Virginia
- Washington

Qualifying for Lifeline

Customers may qualify for Lifeline assistance if their total household income does not exceed 135% of the Federal Poverty Guidelines or if they are currently eligible to receive benefits from any of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) or Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- The Veteran's Pension or Survivor's Pension benefit

Customers who are also residents of federally recognized Tribal Lands may qualify for Lifeline and a one-time reduction or waiver of any activation fee under the assistance programs listed above, or if they are currently eligible to receive benefits from any of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Temporary Assistance for Needy Families (TTANF)
- Head Start (must satisfy income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPIR)

Signing Up

If you think you might qualify, please visit www.t-mobile.com/lifeline for application instructions for your state of residence. If you do not have Internet access, you can request an application by calling 1-800-937-8997.

Important Information

Lifeline is a government assistance program that provides only eligible consumers with discounted service. It is non-transferable and is available for only one line per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. Lifeline is only available in areas where the company has Eligible Telecommunications Carrier status.

Notice for Pennsylvania Applicants:

Pennsylvania consumers with unresolved disputes regarding Lifeline services may contact the Public Utility Commission's Bureau of Consumer Services at 1-800-692-7380 for assistance in resolving their issues.

Attachment 2



Santiago-Hudson talks theater versus TV

Fixture on Broadway discusses influences, roles in movies, TV

By VERNE GAY
Newsday

Ruben Santiago-Hudson is a celebrated Broadway director, producer, playwright and actor, also possibly the world's leading proponent for playwright August Wilson, who died in 2005.

Then — almost as an afterthought — there's TV.

Santiago-Hudson, 61, has starred on "Billions" the past few seasons, and on the ABC hit "Castle" during most of its run.

Over the decades, he's typically played the thoughtful, sober type — judge/doctor/cop — so his latest series, the excellent OWN newcomer, "David Makes Man" (Wednesdays at 10

p.m.) feels custom-fit: As the wise Dr. Bree, he attempts to unravel the psychic mysteries of David (Akili McDowell), a gifted kid in the Florida projects who conducts animated conversations with a dead drug-dealer ("Hamilton's" Isaiah Johnson).

Santiago-Hudson launched a national tour of Wilson's "Jitney" — which he directs — in Washington on Friday, and continues to perform a one-man show of "Lackawanna Blues," his Obie Award-winning memoir (and 2005 HBO movie) that effectively launched this remarkable career back in 2001.

Son of an African Ameri-



Ruben Santiago-Hudson

can mother and Puerto Rican father, Santiago-Hudson was born in Lackawanna, N.Y., but does have Long Island creds. His wife, cabaret singer Jeannie Brittan, is a native of Franklin Square.

We spoke recently. Here's an edited version of the interview:

"David" is a coming of age story like "Lackawanna." Is that what drew you to the role?

(Creator) Tarell Alvin McCraney and I have always expressed a desire to find a way to work together but our schedules never coincided. On this project, it finally worked out and came out wonderfully.

Not to be crass, but it seems like theater is what you care most about and TV is just a quick paycheck. True?

Not crass at all. It's correct that theater is not only

my first love but number one love as an artist. Theater is a place where I can realize my humanity in its fullest.

I'm sure it would come as a surprise to fans of your many TV shows that you had such a long, close association with one of the great American playwrights, August Wilson. How did that come about?

It started with me witnessing "Ma Rainey's Black Bottom." I was determined to find a way into one of his plays, even if it was me being the coffee boy ... We immediately bonded. We also had similar upbringings, both biracial, and learned some of the lessons we had learned about life and liberty and the navigating of America from older black men who had faced arduous times ... He's largely responsible for (my career).

It took you 11 years to get "Jitney" — which won a 2017 Tony for best revival — to Broadway, but diversity and inclusiveness now seem to be much better in theater, movies and TV. Is that true from your perspective?

You could ask the same question I asked everyone else when I walked in the room, after I put my heart and soul in this work. Wilson was arguably the greatest American playwright, without a doubt the greatest of the last two or three decades. What are we arguing about here! I wasn't asking for money but for space. I'm still trying to get another Wilson on Broadway and still facing "no no no." But I do think things have gotten better. We do now have showrunners of color, and producers. We don't have studios that we run, and that's where things have to change.

I see you were in a 2008 TV movie called "Long Island Confidential." What was that about?

It was actually a TV pilot, and a very good pilot that had a lot of problems. It was about a New York City police detective who worked on Long Island looking into various crimes. It was an interesting show.

Plan on doing any theater here anytime soon?

I don't do a lot of regional theater, but we get out to Long Island as much as I can, and we used to have a little house out in East Marion. One of my favorite wineries, Macari, is from Franklin Square, so a little bit of our heart belongs there, and we're blessed that it's so close.

LOCAL.

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Boy's sportswear brand lands billboard spot

13-year-old's apparel line gets boost from ad in Times Square

By ELIZABETH WELLINGTON
The Philadelphia Inquirer

LANSDOWNE, Pa. — The fashion biz is tough, but 13-year-old Trey Brown,

the Lansdowne-based founder of the sportswear apparel brand Spergo, is handling it.

In the first year and a half of his self-made style grind, Brown has sold more than 6,000 pieces of his unisex sportswear line, which includes T-shirts, hoodies, sweat suits, fanny packs, and, my favorites, slides in vibrant primary hues and saturated pastels. Thanks to a robust Instagram presence — he now has some 16,600 followers — Brown caught the eye of Invesco, an Atlanta-based management company. Together with CNN, Invesco produced a commercial featuring Brown.

This summer, Brown, with his big, cherubic eyes and black Spergo sweatshirt, was part of a digital



ELIZABETH ROBERTSON/The Philadelphia Inquirer
Thirteen year-old Trey Brown, whose fashion line, Spergo, has landed a billboard in Times Square, was photographed in his Lansdowne, Pa., home on Aug. 21 with some of his wares.

billboard flashing in Times Square.

"I was so excited," Brown told me. Of course, he was wearing a Spergo T-shirt (it's the only brand he wears). He draped a fanny pack over his shoulders like a cross-body bag. It's a special Spergo design, with two zippers, and it's waterproof.

Gucci has nothing on him.

"We screamed. We all screamed. When I went home (from the unveiling), I cried," he said.

Brown was born with the entrepreneurial spirit. His first business foray was in the rap game. His mom even bought him some studio time. But the music

business, Brown said, was a little too shady for his taste.

So Brown turned his attention to fashion.

"I wanted to show youth that they could do great things without being violent," Brown said. He chose the name Spergo because it's a combination of the words sports and heroes. He added the catchy "go" to the end because, Brown said, "I'm always on the go, getting things done."

On his 12th birthday, Dec. 31, 2017, Brown received \$178. The following month, on Dr. Martin Luther King Jr.'s birthday, Brown and his mom, Sherell Peterson, held Spergo's first business meeting. Peterson, a third-grade teacher with a degree in fashion who has also dabbled in clothing design, explained to Brown the concepts of profit, marketing, giving back and, most importantly, investing in oneself.

"It's my job to protect him and encourage him," said Peterson, who homeschooled her son.

The two reached out to local entrepreneurs such as Nehemiah Davis for advice. It wasn't long before Brown had his first set of T-shirts, which he sold door-to-door for \$20.

"We went out on Saturdays and I sold at barber-shops," Brown said. "And I was disciplined, like I wouldn't let myself eat until all of the shirts were sold."

Brown has reinvested all of his profits in his line. He and his mom found manufacturing in Philadelphia, as well as overseas, and expanded the line to include cozy sportswear, including sweatshirt dresses for women. He raised his prices; T-shirts are now \$30. His most expensive piece is an all-weather zip-up jacket that goes for \$90.

Invesco and CNN reached out to Brown in the spring and released the commercial in June.

In July, Tracy Allan, owner and founder of Charity Share Times Square, saw the CNN spot and reached out. He met with the family, and the spot went live on the digital billboard for two hours in August. It's still in the rotation.

"I was in rapt by this young man," Allan told me. "He has a clear path to what he wants to do and what he wants to accomplish, and he does it without bling or bravado, but (with) appreciation for his fellow man."

Early Spergo pieces featured a lion because, as Brown puts it, he's a young king. But it's the soon-to-be-released fall collection, emblazoned with Spergo in block letters, that's really special. The very word Spergo, Brown said, encourages him every day.

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Get T-Mobile® service with a discount of \$9.25 a month.

Plan includes:

- Unlimited Talk & Text
- No Annual Service Contract
- \$20.00/Month Before Lifeline Discount

Are you eligible?

You may qualify based on your income or if you're currently eligible to receive federal assistance programs such as Medicaid, Food Stamps (SNAP) or Supplemental Security Income (SSI). If you're a resident of federally recognized Tribal Lands, you may qualify for additional discounts.

See if you qualify and learn how to apply at
www.T-Mobile.com/lifeline
or call 1-800-937-8997.

Discounted wireless service is provided under the Lifeline assistance program. Lifeline is a government assistance program that provides only eligible consumers with discounted service that is nontransferable and is available for only one line per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. T-Mobile offers Lifeline service only in areas where the company has Eligible Telecommunications Carrier status. You may find more information about Lifeline and other wireless services available from T-Mobile USA, Inc., at www.T-Mobile.com.

Limited-time offer; subject to change. While taxes and fees vary by locale, you always pay just \$20 for monthly service before Lifeline discount. Example: \$18.50 rate plan + \$1.50 taxes/fees/surcharges. **Unlimited talk feature for direct U.S. communications between 2 people; others (e.g., conference & chat lines, etc.) may cost extra.** Domestic only unless otherwise specified. Coverage not available in some areas. **Network Management:** Service may be slowed, suspended, terminated or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or significant roaming. See **Terms and Conditions (including arbitration provision)** at www.T-Mobile.com for additional information. T-Mobile is a registered trademark of Deutsche Telekom AG. © 2019 T-Mobile USA, Inc.

Attachment 3

WHAT YOU NEED TO KNOW

GOVERNMENT TAXES & FEES

Government taxes & fees includes sales, use, excise, public utility & E911 taxes & governmental charges & fees that we are required by law to bill & remit. These may change without notice.

T-MOBILE FEES & CHARGES

These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change. These include:

1. Regulatory Programs & Telco Recovery Fee, collected & retained by us to help cover costs for:
 - a. Funding & complying with government mandates, programs & obligations, like E911 or local number portability (\$0.60 for voice lines; \$0.15 for data only lines)
 - b. Charges imposed on us by other carriers for delivery of calls from our customers to theirs & by 3rd parties for certain network facilities & services we buy to provide you service (\$2.58 for voice lines; \$1.01 for data only lines)
2. State & federal Universal Service Fund charges (recovers charges imposed on us by the government to support universal service).
3. Other governmental assessments including, without limitation, gross receipt & excise taxes.

LATE FEES

Late Fees, the greater of \$5 or 1.5% per month, or the greatest amount permitted by law, may apply on unpaid balances. This fee is a liquidated damage & not a penalty.

PAYMENT BY CHECK

When you pay by check, you authorize us to either use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check transaction. If we process your payment by EFT, the funds may be withdrawn the same day we receive your check, & your canceled check will not be returned. If payment is returned unpaid, you authorize us to collect additional fees as outlined in the Terms & Conditions of Service at t-mobile.com/terms-conditions. Call (800) 937-8997 with any questions.

EQUIPMENT PROTECT

Equipment Protect by Assurant (in Puerto Rico: CAPIC) is for the equipment repair & replacement you may have selected. See Equipment Protection Terms & Conditions at t-mobile.com for details.

Lifeline offers eligible consumers savings on basic telephone service in areas of Florida, Kentucky, Minnesota, Mississippi, New Mexico, Pennsylvania, Texas, Virginia and Washington where it has been authorized. You may qualify for Lifeline benefits if you live in a household not already receiving Lifeline benefits and you participate in a qualifying public assistance program, such as Medicaid or Food Stamps, or if your income is 135% or less than the federal poverty guidelines. Learn more at www.t-mobile.com/lifeline.

CONTACT US

Contact us with any questions or disputes about your service or bill:



PHONE

Call (800) 937-8997 or 611 from your T-Mobile device-TTY (877) 296-1018.



MAIL

Write to T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380.



ONLINE

View your bill & usage details online by logging into your account at t-mobile.com.

View Terms & Conditions online at t-mobile.com/terms-conditions and our Open Internet Policy at t-mobile.com/openinternet.

Partial megabytes (MB) rounded up. 1024 MB = 1 GB

CHANGE OF ADDRESS

Effective date

Address

City

State

ZIP

Home phone

Business phone

ATTACHMENT H

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]

ATTACHMENT I

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[REDACTED IN ITS ENTIRETY]