



IMPORTANT NOTICE REGARDING YOUR NATURAL GAS CONVERSION BURNER RENTAL SERVICE

September 27th, 2019

Dear Valued Customer,

Puget Sound Energy (PSE), on September 18, 2019, filed a request with the Washington Utilities and Transportation Commission (UTC) to discontinue PSE's Gas Conversion Burner Rental Service on March 31, 2020, under its Natural Gas Schedule 74.

Our records indicate that you are a Gas Conversion Burner Rental Service customer with PSE for the rental of gas conversion burners owned and maintained by PSE. Additional information will be provided to you upon the UTC's approval about your options. The UTC has the authority to approve or modify PSE's filed request, based on the results of its review.

In anticipation of this change, now is a good time to have your rented gas conversion burner serviced. Inspection and maintenance of the conversion burner is covered by your current rental service. To schedule an appointment, contact PSE Lease Services prior to March 24, 2020 at 1-800-421-7368 between the hours of 8:00 am and 5:00 pm Monday through Friday. These optional service appointments are available on a first-come, first-served basis, and will be performed by March 31, 2020. Our natural gas service technicians will visit your home or business to perform a free inspection to check for operational safety, efficiency and perform maintenance that may be needed.

PSE's tariff filing requests that the UTC's approval be effective on November 1, 2019, so that PSE may complete the process of discontinuing service by March 31, 2020. If you would like to participate in the UTC's process, you may submit comments to the UTC by calling 1-888-333-9882; using the online form at <http://www.utc.wa.gov/comment>; emailing comments@utc.wa.gov; or writing to PO Box 47250, Olympia, WA, 98504. Please include your name, mailing address, the name of the company (PSE), and a description of this filing. You may ask questions of the UTC and request notification of the open meeting at which this proposal will be considered. The UTC provides reasonable accommodation to participants with disabilities; for accommodations, please email human_resources@utc.wa.gov or call 360-664-1132. To contact PSE about this proposal: email LeaseServices@pse.com, call 800-421-7368 (TTY: 800-962-9498); or write to Puget Sound Energy, ATTN: Lease Services, P.O. Box 97034, Bellevue, WA 98009-9734.

Sincerely,
Puget Sound Energy
Lease Services Department
1-800-421-7368