

II. BACKGROUND

T-Mobile was designated as an ETC by the Commission on October 14, 2010 in the *Designating Order*. Pursuant to discussions with Staff of the Commission, on April 5, 2011, T-Mobile filed an amended list of the local exchange carrier wire centers that comprise T-Mobile's designated service area. The Commission accepted T-Mobile's revised ETC service area list of telephone company wire centers and issued Order Number 02 in Docket UT-101060 with the revised list of local exchange carrier wire centers that comprise T-Mobile's designated service area ("Designated Area"), which is included as Attachment A.

On October 27, 2011, in its *USF/ICC Transformation Order*, the FCC adopted changes to its universal service rules.³ On February 6, 2012, in its *Lifeline Reform Order*, the FCC adopted further changes to its universal service rules governing the provision of Lifeline service,⁴ and on March 31, 2016, the FCC adopted further changes to the Lifeline program.⁵ On July 7, 2017, the FCC further streamlined the federal annual reporting requirements for recipients of high cost universal service support.⁶ Among the changes adopted in the *USF/ICC Transformation Order*, *Lifeline Reform Order*, and *High Cost Annual Report Order*, the FCC revised the annual reporting and certification requirements, which are now reflected in 47 C.F.R. §§ 54.313, 54.314 and 54.422. The revised *Washington Certification Requirements* now require reporting in areas that the FCC has eliminated from the federal Form 481 Annual Report filing. In this Petition, T-Mobile addresses each of the reporting requirements adopted by the Commission in the

³ *Connect America Fund et al.*, WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161 (rel. Nov. 18, 2011) ("*USF/ICC Transformation Order*").

⁴ *In the Matter of Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking*, WC Docket No. 11-42, FCC 12-11, released February 6, 2012 ("*Lifeline Reform Order*").

⁵ *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carrier Eligible for Universal Service Support, Connect America Fund*, WC Docket No. 11-41, 09-197, and 10-90, Third Report and Order, Further Report and Order, and Order On Reconsideration, FCC 16-38 (April 27, 2016).

⁶ *In the Matter of Connect America Fund, ETC Annual Reports and Certifications*, Report and Order, FCC 17-87, July 7, 2017 ("*High Cost Annual Report Order*").

Designating Order and the *Washington Certification Requirements*, and incorporates the identified attachments, some of which contain confidential and proprietary information and are filed under seal. In addition, T-Mobile is separately filing with the Commission a copy of its FCC Form 690 Annual Report for its Mobility Fund service area and a copy of the FCC Form 481 for its Lifeline service.⁷

III. FEDERAL HIGH COST UNIVERSAL SERVICE SUPPORT RECEIVED

In the *USF/ICC Transformation Order*, the FCC took several steps toward developing a budget for the Universal Service Fund including (among other things) eliminating the identical support rule, limiting the per line high cost support, freezing high cost support for all competitive ETCs (“CETCs”) for an interim period of six months in 2012, and phasing down all high cost support for CETCs over a five-year period beginning in July 2012. Pursuant to the *USF/ICC Transformation Order*, monthly high cost support for CETCs is the aggregate support received in 2011 divided by twelve. Beginning in July 2012, CETCs were subject to a 20 percent per year phase down.⁸

In the calendar year 2018, T-Mobile received a total of \$1,328,244 in federal high cost universal service support for its Designated Area in Washington. Based upon support received to date in 2019, T-Mobile estimates that it will receive the same amount of federal high cost universal service support, \$1,328,244, for its Designated Area in 2019, which is based upon the steps taken by the FCC in the *USF/ICC Transformation Order* (identified above) to reduce legacy funding for CETCs, subject to the halt in the phase down of legacy high cost support. On

⁷ In its *High Cost Reporting Order*, the FCC eliminated the requirement for ETCs to file a copy of their high cost annual reports with state commissions and Tribal governments, but the FCC has maintained the requirement for ETCs to file a copy of their Lifeline annual reports with state commissions and Tribal governments. FCC Form 481, however, is used for the high cost and Lifeline annual reporting requirements.

⁸ 47 C.F.R. § 54.307(e)(5). The phase down of high cost support for competitive ETCs was halted in July 2014 because Mobility Fund Phase II is not yet operational; consequently, projected high cost support for 2019 is based upon the monthly support received during the first six months of 2019.

March 7, 2017, the FCC released a *Mobility Fund 2017 Report and Order and Further Notice of Proposed Rulemaking* establishing a schedule for phasing out Legacy high cost support and making Mobility Fund support available in certain census blocks.⁹ At this time, no changes in Legacy high cost support are anticipated in 2019.

IV. ANNUAL CERTIFICATIONS AND REPORTING

A. Use of Universal Service Support and Benefits to Consumers

Standard 1 of the *Washington Certification Requirements* requires that an ETC submit a report providing a “substantive description of investments made and expenses paid with support from the federal high cost fund,” including “the company’s gross capital expenditures and operating expenses made with federal high-cost support received by the ETC in the preceding calendar year along with a description of major projects and affected exchanges,” plus “a substantive description the benefits to consumers that resulted from the investments and expenses reported.”¹⁰ T-Mobile’s report regarding its use of federal high cost universal service support for 2018 is included as Confidential Attachment B.

The *Washington Certification Requirements*¹¹ and federal law¹² require ETCs to use support “only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.” The FCC rules require states to “file an annual certification with the Administrator and the Commission stating that all federal high-cost support provided to such carriers within that State was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for

⁹ *In the Matter of Connect America Fund, Universal Service Reform – Mobility Fund*, WC Docket No. 10-90, WT Docket No. 10-208, Report and Order and Further Notice of Proposed Rulemaking, FCC 17-11, March 7, 2017 (“*Mobility Fund 2017 Report and Order and Further Notice of Proposed Rulemaking*”).

¹⁰ WAC 480-123-070(1).

¹¹ WAC 480-123-060.

¹² 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

which the support is intended.”¹³ Included in Attachment C is T-Mobile’s annual certification based upon federal and Washington requirements.

B. Local Service Outages

Standard 2 of the *Washington Certification Requirements* requires “detailed information on any outage in the service area (during the prior calendar year) of at least thirty minutes in duration in which the ETC owns, operates, leases, or otherwise utilizes facilities, that potentially affect: (i) At least ten percent of the end users; or (ii) A 911 special facility, as defined in 47 C.F.R. Sect. 4.5(e).”¹⁴ ETCs must include the following information in their outage reports: ¹⁵

- (a) the date and time of onset of the outage;
- (b) a brief description of the outage and its resolution;
- (c) the particular services affected;
- (d) the geographic areas affected by the outage;
- (e) steps taken to prevent a similar situation in the future; and
- (f) the number of customers affected.

T-Mobile’s Outage Report is attached as Confidential Attachment D.

C. Requests for Service

Standard 3 of the *Washington Certification Requirements* requires an ETC to identify the number of requests for service from consumers within its designated service areas that were unfulfilled in the prior calendar year and describe in detail how the Company attempted to

¹³ 47 C.F.R. § 54.314(a).

¹⁴ WAC 480-123-070(2).

¹⁵ WAC 480-123-070(2).

provide service to those potential customers.¹⁶ T-Mobile had no unfulfilled service requests in 2018.

D. Complaints Per 1,000 Handsets

Standard 4 of the *Washington Certification Requirements* requires an ETC to report the number of complaints, per 1,000 connections, made to the FCC, or (separately) to the consumer protection division of the Office of the Attorney General of Washington during the previous calendar year.¹⁷ The Washington Certification Requirements also required ETCs to “report the number of consumer complaints in each general category (or example, billing disputes, service quality).”¹⁸ Confidential Attachment E includes the complaints per 1,000 connections consistent with the applicable requirements and the number of consumer complaints in each general category.

E. Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Standard 5 of the *Washington Certification Requirements* requires an ETC to certify that it met substantially the applicable service quality standard and consumer protection rules found in WAC 480-123-030(1)(h), which, for a wireless carrier, is the CTIA-The Wireless Association’s® (“CTIA”) Consumer Code for Wireless Service (“Consumer Code”).¹⁹ T-Mobile is a signatory to the Consumer Code and meets applicable service quality and consumer protection rules for wireless carriers. Attachment F includes T-Mobile’s certification of compliance with the applicable service quality standard and consumer protection rules.

¹⁶ WAC 480-123-070(3).

¹⁷ WAC 480-123-070(4).

¹⁸ WAC 480-123-070(4).

¹⁹ WAC 480-123-070(5); WAC 480-123-030(1)(h).

F. Certification of Ability to Function in Emergency Situations

Standard 6 of the *Washington Certification Requirements* requires an ETC to annually certify that it is able to function in emergency situations and is in compliance with Washington Administrative Code 480-123-030(1)(g), requiring that, when commercial power is not available, it has a reasonable amount of backup power (fixed, portable or other backup power source) for cell sites required to have backup power.²⁰ 47 C.F.R. § 54.313(a)(1) similarly requires an ETC to certify its ability to function in emergency situations. T-Mobile's certification of ability to function in emergency situations is included in Attachment F.

G. Advertising Certification

Standard 7 of the *Washington Certification Requirements* requires an ETC to annually certify that it has publicized the availability of its applicable telephone assistance programs, such as Lifeline Service, in a manner reasonably designed to reach those likely to qualify for service, including to residents of federally recognized Indian reservations within the ETC's designated service area.²¹ Attachment F includes T-Mobile's certification that it appropriately advertised the availability of its telephone assistance program in a manner reasonably designed to reach those likely to qualify for service in accordance with Standard 7 of the *Washington Certification Requirements*. Attachment G includes examples of the advertising that T-Mobile completed in its Designated Area in 2018.

H. Annual Plan for Universal Service Support Expenditures

The *Washington Certification Requirements* also require an ETC to report on the planned use of federal support, including the company's planned gross capital expenditures and operating expenses made with federal high-cost support received by the ETC for the coming year along

²⁰ WAC 480-123-030(1)(g).

²¹ WAC 480-123-070(7).

with a description of major projects and affected exchanges, and a substantive plan of the investments and expenditures to be made with federal support and a substantive description of how those investments and expenditures will benefit customers.²²

T-Mobile's report on the use of federal high cost universal service support projected to be received in 2019 is included in its Service Improvement Plan for Washington included as Confidential Attachment H. T-Mobile's Service Improvement Plan identifies projected network improvements and upgrades to be funded with universal service support in 2019 and used to improve signal quality, coverage, and/or capacity. All cell site construction and site modification projects are designed to improve signal quality, coverage, and capacity, and switch upgrades are designed to improve service quality and capacity. The Service Improvement Plan further identifies other expenditures for the provision, maintenance, and upgrading of facilities used to deliver supported services to consumers consistent with 47 U.S.C. § 254(e).

The selection of the projects in the Service Improvement Plan is based on the Company's evaluation of many factors, including, but not limited to, current consumer demand, competitive forces, long term planning, available capital, and others. As these factors change, the Service Improvement Plan may be modified. In addition, forces beyond the Company's control (for example, zoning issues related to cell site placement) may result in modifications to planned projects or timelines. As a result, the content and timing of the projects in the Service Improvement Plan are subject to change. In addition, if the actual amount of federal high cost universal service funding received varies from the amount currently estimated, T-Mobile reserves the right to modify its Service Improvement Plan accordingly.

²² WAC 480-123-080.

The Washington Certification Requirements also require an ETC to submit, at least every three years, a copy of its then current coverage map in native ESRI format, consistent with WAC 480-123-080(3). T-Mobile submitted a copy of its coverage map in last year's Annual Report and therefore is not submitting a coverage map with this year's filing.

VI. ADDITIONAL T-MOBILE CONDITIONS OF ETC DESIGNATION

The Commission granted T-Mobile's request for ETC designation subject to two conditions. Condition 1(a) of the *Designating Order* requires T-Mobile to comply with all applicable federal and Washington state statutes and regulations, including E911 tax contributions. T-Mobile confirms its compliance with all applicable requirements.

Condition 1(b) of the *Designating Order*, related to Lifeline and Link Up support and eligibility, requires T-Mobile to identify the number of Lifeline customers and receipt of federal Lifeline and Link Up support. The Commission also requires T-Mobile to submit a copy of its Annual Verification Survey report made to the USAC regarding its Lifeline customers' continued eligibility for Lifeline, and based upon a review of that information, the Commission reserved the right to impose more rigorous customer eligibility verification requirements on T-Mobile.

A. Low Income Subscribership and Lifeline and Link Up Support

T-Mobile identifies in Confidential Attachment I the total number of Lifeline customers it served in Washington as of December 31, 2018 and the total amount of federal Lifeline and Link Up support received in 2018 for its Washington study area, in compliance with condition 1(b) of the *Designating Order*.

B. Annual Verification Survey

T-Mobile previously provided the Commission with a copy of its Annual Verification Survey filed with USAC on or about January 31, 2019 for its Designated Area in Washington in compliance with condition 1(b) of the *Designating Order*.

VI. CONCLUSION

Based on the foregoing information, T-Mobile respectfully requests the Commission (i) approve its petition for annual certification and (ii) certify to the FCC and USAC that T-Mobile is eligible to receive federal universal service support in accordance with 47 § U.S.C. 254(e).

Dated this 1st day of July, 2019.

Respectfully submitted,

T-Mobile West LLC

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**T-Mobile West LLC
Areas for Eligible Telecommunications Carrier Designation**

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
ASOTIN TELEPHONE CO.	ASOTWAXA	ASOTIN	ASOTIN
CENTURYTEL OF COWICHE, INC.	CWCHWAXX	COWICHE	COWICHE
CENTURYTEL OF INTER-ISLAND, INC.	BLKIWAXX	BLAKELY ISLAND	BLAKELY ISLAND
	ESNDWAXA	EAST SOUND	EAST SOUND
	FRHRWAXA	FRIDAY HARBOR	FRIDAY HARBOR
	LOPZWAXX	LOPEZ	LOPEZ
CENTURYTEL OF WASHINGTON, INC.	ASLKWAXA	AMES LAKE	AMES LAKE
	BSCTWAXX	BASIN CITY	BASIN CITY
	CHNYWAXC	CHENEY	CHENEY
	CHWLWAXX	CHEWELAH	CHEWELAH
	CNNLWAXA	CONNELL	CONNELL
	CRNTWAXX	CARNATION	CARNATION
	DVPTWAXX	DAVENPORT	DAVENPORT
	EDWLWAXA	EDWALLTYLR	EDWALL-TYLER
	ELMAWAXA	ELMA	ELMA
	ELTPWAXX	ELTOPIA	ELTOPIA
	FLCYWAXX	FALL CITY	FALL CITY
	LINDWAXA	LIND	LIND
	LNBHWAXA	LONG BEACH	CHINOOK
	LNBHWAXA	LONG BEACH	LONG BEACH
	MCCLWAXA	MCCLEARY	MCCLEARY
	MDLKWAXX	MEDICAL LK	MEDICAL LAKE
	MESAWAXX	MESA	MESA
	MNTSWAXA	MONTESANO	MONTESANO
	MTCOWAXX	MATHEWSCOR	MATHEWS CORNER
	NBNDWAXA	NORTH BEND	NORTH BEND
	OCPKWAXX	OCEAN PARK	OCEAN PARK
	ORNGWAXA	ORTING	ORTING
	RRDNWAXX	REARDAN	REARDAN
	RTVLWAXA	BENGE	BENGE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	RTVLWAXA	RITZVILLE	RITZVILLE
	RYMNVWAXA	RAYMOND	RAYMOND
	SBNDWAXA	SOUTH BEND	SOUTH BEND
	SPNGWAXA	SPANGLE	SPANGLE
	SPRGWAXA	SPRAGUE	SPRAGUE
	SPRRWAXX	SO PRAIRIE	SOUTH PRAIRIE
	VLLYWAXX	VALLEY	CHEWELAH
	VSHNWAXA	VASHON	VASHON
	VSHNWAXB	VASHON	VASHON
	WNTHWAXA	WINTHROP	WINTHROP
	YCLTWAXA	YACOLT	YACOLT
ELLENSBURG TELEPHONE CO.	ELBGWAXA	ELLENSBURG	ELLENSBURG
	ELBGWAXA	KITTITAS	KITTITAS
	ELBGWAXA	LAUDERDALE	LAUDERDALE
	ELBGWAXA	SELAH	SELAH
	ELBGWAXA	THORP	THORP
	ELBGWAXA	VANTAGE	VANTAGE
INLAND TELEPHONE CO.			
	UNTWAXA	UNIONTOWN	UNIONTOWN
KALAMA TELEPHONE CO.	KALMWAXB	KALAMA	KALAMA
LEWIS RIVER TELEPHONE CO., INC.	AMBYWAXA	AMBOY	AMBOY
	COGRWAXX	COUGAR	COUGAR
	LACTWAXA	LA CENTER	LA CENTER
MASHELL TELECOM, INC.	ETVLWAXC	EATONVILLE	EATONVILLE
PIONEER TELEPHONE CO.	ENDCWAXA	ENDICOTT	ENDICOTT
QWEST CORPORATION	ABRDWA01	ABERDEEN	ABERDEEN-HOQUIAM
	AUBNWA01	AUBURN	AUBURN
	BCKLWA01	BUCKLEY	BUCKLEY
	BDMDWA01	BLACK DIAMOND	BLACK DIAMOND

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	BLHMWA01	BELLINGHAM REGENT	BELLINGHAM-GTLD
	BLHMWALU	BELLINGHAM LUMMI	BELLINGHAM-GTLD
	BLLVWAGL	BELLEVUE GLENCOURT	BELLEVUE
	BLLVWASH	BELLEVUE SHERWOOD	BELLEVUE
	BNISWA01	BAINBRIDGE ISLAND	BAINBRIDGE ISLAND
	BTLGWA01	BATTLEGROUND	BATTLE GROUND
	BYLKWA01	BONNEY LAKE	SUMNER
	CENLWA01	CENTRALIA	CENTRALIA
	CHHLWA01	CHEHALIS	CHEHALIS
	CLELWA01	CLE ELUM	CLE ELUM
	CLFXWA01	COLFAX	COLFAX
	CSRKWA01	CASTLE ROCK	CASTLE ROCK
	DESMWA01	DES MOINES-TA-TR	DES MOINES
	DRPKWA01	DEER PARK	DEER PARK
	ENMCWA01	ENUMCLAW	ENUMCLAW
	EPHRWA01	EPHRATA	EPHRATA
	ESTNWA01	EASTON	EASTON
	FDWYWA01	FEDERAL WAY	DES MOINES
	GRBLWA01	GREEN BLUFF	GREEN BLUFF
	GRHMWAGR	GRAHAM	GRAHAM
	ISQHWAEX	ISSAQUAH	ISSAQUAH
	KENTWA01	KENT ULRICK	KENT
	KENTWAME	KENT MERIDIAN	KENT
	KENTWAOB	KENT O BRIEN	KENT
	KENTWAOB	KENT O BRIEN	RENTON
	KENTWAOB	KENT O BRIEN	SEATTLE
	KENTWAOB	KENT O BRIEN	SEATTLE SOUTH
	LACYWA01	LACEY	OLYMPIA
	LBLKWA01	LIBERTY LAKE	LIBERTY LAKE
	LGVWWA02	LONGVIEW	LONGVIEW-KELSO
	LNLKWA01	LOON LAKE	LOON LAKE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	MPVYWAMV	MAPLE VALLEY	MAPLE VALLEY
	MRISWA01	MERCER ISLAND	SEATTLE
	MRISWA01	MERCER ISLAND	SEATTLE ADAMS
	MSLKWA01	MOSES LAKE ALDER	MOSES LAKE
	MSLKWAAB	MOSES LAKE AFB	MOSES LAKE
	NWLKWA01	NEWMAN LAKE	NEWMAN LAKE
	OCSHWA01	COPALIS-OCEAN SHORES	COPALIS
	OLYMWA02	OLYMPIA WHITEHALL	OLYMPIA
	OLYMWAEV	OLYMPIA EVERGREEN	OLYMPIA
	ORCHWA01	ORCHARDS	VANCOUVER
	OTHEWA01	OTHELLO	OTHELLO-OTHELLO
	PASCWA01	PASCO	PASCO
	PMRYWA01	POMEROY	POMEROY
	PTANWA01	PORT ANGELES	PORT ANGELES
	PTLWWA01	PORT LUDLOW	PORT LUDLOW
	PTTWWA01	PORT TOWNSEND	PORT TOWNSEND
	PYLPWA01	PUYALLUP	PUYALLUP
	RDFDWA01	RIDGEFIELD	RIDGEFIELD
	RNTNWA01	RENTON	RENTON
	RNTNWA01	RENTON	SEATTLE
	SEQMWA01	SEQUIM	PORT ANGELES
	SEQMWA01	SEQUIM	SEQUIM
	SHTNWA01	SHELTON	SHELTON
	SMNRWA01	SUMNER	SUMNER
	SPDLWA01	SPRINGDALE	SPRINGDALE
	SPKNWA01	SPOKANE RIVERSIDE	SPOKANE
	SPKNWACH	SPOKANE CHESTNUT	SPOKANE
	SPKNWAFB	SPOKANE FAIRFAX	SPOKANE
	SPKNWAHD	SPOKANE HUDSON	SPOKANE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SPKNWAKY	SPOKANE KEYSTONE	SPOKANE
	SPKNWAMO	SPOKANE MORAN	SPOKANE
	SPKNWAWA	SPOKANE WALNUT	SPOKANE
	SPKNWAWH	SPOKANE WHITWORTH	SPOKANE
	STTLWA03	SEATTLE EAST	SEATTLE
	STTLWA04	SEATTLE EMERSON	SEATTLE
	STTLWA04	SEATTLE EMERSON	SEATTLE NORTH
	STTLWA05	SEATTLE ATWATER	SEATTLE
	STTLWA05	SEATTLE ATWATER	SEATTLE SOUTH
	STTLWA06	SEATTLE MAIN	SEATTLE
	STTLWA06	SEATTLE MAIN	SEATTLE ADAMS
	STTLWA06	SEATTLE MAIN	SEATTLE NORTH
	STTLWACA	SEATTLE CAMPUS	SEATTLE
	STTLWACH	SEATTLE CHERRY	SEATTLE
	STTLWACH	SEATTLE CHERRY	SEATTLE SOUTH
	STTLWADU	SEATTLE DUMWAMISH	SEATTLE
	STTLWADU	SEATTLE DUMWAMISH	SEATTLE SOUTH
	STTLWael	SEATTLE ELLIOTT	SEATTLE
	STTLWael	SEATTLE ELLIOTT	SEATTLE NORTH
	STTLWael	SEATTLE ELLIOTT	SEATTLE SOUTH
	STTLWALA	SEATTLE LAKEVIEW	SEATTLE
	STTLWAPA	SEATTLE PARKWAY	SEATTLE
	STTLWASU	SEATTLE SUNSET	SEATTLE
	STTLWAVE	SEATTLE WEST	SEATTLE
	TACMWafa	TACOMA FAWCETT	TACOMA

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	TACMWAFL	TACOMA FT LEWIS	TACOMA
	TACMWAGF	TACOMA GREENFIELD	TACOMA
	TACMWAJU	TACOMA JUNIPER	TACOMA
	TACMWALE	TACOMA LENOX	TACOMA
	TACMWALO	TACOMA LOGAN	TACOMA
	TACMWASY	TACOMA SKYLINE	TACOMA
	TACMWAWA	TACOMA WAVERLY 2	TACOMA WAVERLY
	TACMWAWV	DES MOINES	DES MOINES
	TACMWAWV	TACOMA WAVERLY 7	TACOMA WAVERLY
	VANCWA01	VANCOUVER OXFORD	VANCOUVER
	VANCWANO	VANCOUVER NORTH	VANCOUVER
	WRDNWA01	WARDEN	WARDEN
	YAKMWA02	YAKIMA CHESTNUT	YAKIMA
	YAKMWAVE	YAKIMA WEST	YAKIMA
ST JOHN TELEPHONE CO.	STJHWAXA	ST JOHN	ST JOHN
TENINO TELEPHONE CO.	TENNWAXA	BUCODA	BUCODA
	TENNWAXA	TENINO	TENINO
UNITED TELEPHONE - NORTHWEST	BCTNWAXX	BICKLETON	MABTON
	CNTRWAXX	CHIMACUM CENTER	CHIMACUM-CENTER
	DLPTWAAC	DALLESFORT	DALLESFORT
	GDVWWAXA	GRANDVIEW	GRANDVIEW
	GRNGWAXA	GRANGER	GRANGER
	GRNRWAXX	GARDINER	PORT ANGELES-GARDINER
	HRRHWAXA	HARRAH	HARRAH
	LYLEWAXA	LYLE	LYLE
	MBTNWAXX	MABTON	MABTON

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	PASNWAXA	PATERSON	PATERSON
	PRSRWAXA	PROSSER	PROSSER
	QLCNWAXA	QUILCENE	HOOD CANAL
	RSVTWAXA	ROOSEVELT	ROOSEVELT
	SNSDWAXX	SUNNYSIDE	SUNNYSIDE
	STSNWAXA	STEVENSON	STEVENSON
	TPNSWAXX	TOPPENISH	TOPPENISH
	WHSLWAXX	WHITE SALMON	WHITE SALMON
	WHSWAXX	WHITE SWAN	WHITE SWAN
	WHTSWAXA	WHITSTRAN	WHITSTRAN
	WLRDWAXX	WILLARD	WILLARD
	WPATWAXX	WAPATO	WAPATO
	WSHRWAXA	WISHRAM	DALLESFORT
	ZLLHWAXA	ZILLAH	TOPPENISH
FRONTIER COMMUNICATIONS NORTHWEST, INC.			
	ANCRWAXX	ANACORTES	ANACORTES
	ARTNWAXX	ARLINGTON	ARLINGTON
	BNCYWAXX	BENTON CITY	BENTON CITY
	BOTHWAXB	BOTHELL	BOTHELL1
	BOTHWAXB	KIRKLAND	KIRKLAND
	BURLWAXA	BURLINGTON	SEDRO WOOLLEY
	CAMSWAXX	CAMAS	CAMAS-WASHOUGAL
	CAMSWAXX	VANCOUVER	VANCOUVER
	CHLNWAXX	CHELAN	WENATCHEE
	CLVWAXA	CLEARVIEW	SNOHOMISH
	CMISWAXA	CAMANO ISLAND	STANWOOD
	CSHRWAXX	CASHMERE	CASHMERE
	DVLLWAXX	DUVALL EAST	BOTHELL1
	DVLLWAXX	DUVALL EAST	BOTHELL2
	ENTTWAXX	ENTIAT	ENTIAT
	EVRTWAXA	EVERETT PRIMARY CENTER	EVERETT
	EVRTWAXC	EVERETT CASINO	EVERETT
	EVRTWAXF	EVERETT MAIN	EVERETT
	EWNCWAXA	EAST WENATCHEE	WENATCHEE
	FRFDWAXA	FAIRFIELD	FAIRFIELD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	GERGWAXX	GEORGE	GEORGE
	GRFLWAXX	GRANITE FALLS	GRANITE FALLS
	HLLKWAXX	HALLS LAKE	HALLS LAKE
	JUNTWAXA	JUANITA	KIRKLAND
	KNWCWAXA	KENNEWICK-HIGHLANDS	KENNEWICK
	KNWCWAXB	KENNEWICK MAIN	KENNEWICK
	KNWCWAXC	KENNEWICK-MEADOW SPRINGS	KENNEWICK
	KRLDWAXX	KIRKLAND	KIRKLAND
	LKGWAXA	LAKE GOODWIN	MARYSVILLE
	LKSTWAXA	LAKE STEVENS	EVERETT
	LVWOWAXX	LEAVENWORTH	LEAVENWORTH
	MLDNWAXA	MALDEN	ROSALIA
	MNSNWAXA	MANSON	CHELAN
	MONRWAXX	MONROE	MONROE
	MRWYWAXA	MANOR WAY	HALLS LAKE
	MYVIWAXX	MARYSVILLE	MARYSVILLE2
	OKDLWAXX	OAKESDALE	OAKESDALE
	PLMNWAXX	PULLMAN	PULLMAN
	QNCYWAXX	QUINCY	QUINCY
	RCBHWAXX	RICHMOND BEACH	RICHMOND BEACH
	RCFRWAXB	ROCKFORD	ROCKFORD
	RCLDWAXA	NORTH RICHLAND	RICHLAND
	RCLDWAXB	RICHLAND	RICHLAND
	RDMDWAXA	REDMOND	KIRKLAND
	ROSLWAXA	ROSALIA	ROSALIA
	SKYKWAXX	SKYKOMISH	SKYKOMISH
	SLLKWAXA	SILVER LAKE	SILVER LAKE
	SMSHWAXA	SAMMAMISH	KIRKLAND
	SNHSWAXX	SNOHOMISH	SNOHOMISH
	SOLKWAXX	SOAP LAKE	SOAP LAKE
	STWDWAXX	STANWOOD	STANWOOD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SWLYWAXA	SEDRO WOOLLEY	SEDRO WOOLLEY
	THTNWAXA	THORNTON	ROSALIA
	WDLWAXA	WOODLAND	WOODLAND
	WNTCWAXX	WENATCHEE	WENATCHEE
	WRLDWAXA	WEST RICHLAND	RICHLAND
	WSHGWAXA	WASHOUGAL	CAMAS-WASHOUGAL
	WSRVWAXA	WASHOUGAL RIVER	CAMAS-WASHOUGAL
	WTVLWAXA	WATERVILLE	WATERVILLE
	ACMEWAXA	ACME	ACME-DEMING- WHATCOMCTY
	ALGRWAXX	ALGER	ALGER
	BGLKWAXX	BIG LAKE	BIG LAKE
	BLANWAXB	BLAINE	BLAINE-BIRCH BAY- GTLD
	BRBAWAXA	BIRCH BAY	BLAINE-BIRCH BAY- GTLD
	BURLWAXX	BURLINGTON	CONTEL-SEDRO WOOLLEY
	CNWYWAXX	CONWAY	CONWAY
	CSTRWAXA	CUSTER	CUSTER-GTLD
	DMNGWAXA	DEMING	DEMING-WHATCOMCTY
	EDSNWAXX	EDISON	EDISON
	EVSNWAXX	EVERSON	EVERSON-GTLD
	FNDLWAXA	FERNDALE	BELLINGHAM-GTLD
	FNDLWAXA	FERNDALE	FERNDALE-GTLD
	LACNWAXX	LA CONNER	LA CONNER
	LARLWAXX	LAUREL	LAUREL-WHATCOMCTY
	LYNDWAXX	LYNDEN	LYNDEN-MAPLE FALLS- GTLD
	NCHSWAXX	NACHES	NACHES
	SUMSWAXX	SUMAS	SUMAS-GTLD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SWLYWAXX	SEDRO WOOLLEY	CONTEL-SEDRO WOOLLEY
	WSPTWAXA	WESTPORT	WESTPORT
WESTERN WAHIAKUM COUNTY TELEPHONE CO.	GRRVWAXA	GRAYS RIVER	GRAYS RIVER
YCOM NETWORKS, INC.	YELMWAXA	RAINIER	RAINIER
	YELMWAXA	YELM	YELM

ATTACHMENT B

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]

T-MOBILE UNIVERSAL SERVICE HIGH COST CERTIFICATION

State of Washington Study Area Codes:
529013 (Legacy)
528001, 528002, 528003 (Mobility Fund)

I am Chris Miller, Sr. Vice President of Tax for T-Mobile USA, Inc., which is the parent company of and controls T-Mobile West LLC (hereinafter "T-Mobile") in this matter. I hereby submit this certification in support of T-Mobile's petition for certification as an Eligible Telecommunications Carrier ("Petition").

In my capacity as Sr. Vice President of Tax for T-Mobile, I have general knowledge of T-Mobile's operation as a commercial mobile radio services ("CMRS") provider in the State of Washington, and its qualifications and abilities to provide CMRS-based universal service consistent with this Petition. I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct: to the best of my knowledge and belief, that T-Mobile used all federal high-cost support in the preceding calendar year (2018) and will use all federal high-cost support in the coming calendar year (2020) only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.314.

I am authorized to make this certification on behalf of T-Mobile.

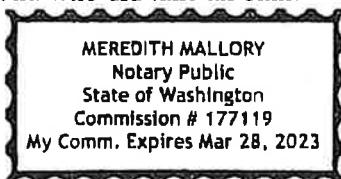
Signed,

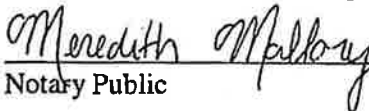


Chris Miller
Sr. Vice President, Tax
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006

STATE OF WASHINGTON
COUNTY OF KING

Acknowledged before me this 25 day of June, 2019, by Chris Miller, as Sr. Vice President, Tax of T-Mobile USA, Inc., who is personally known to me or produced identification and who did take an oath.




Meredith Mallory
Notary Public

ATTACHMENT D

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]

ATTACHMENT E

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]

T-Mobile Annual Certification – 2019

In re the Matter of)
The Petition of T-Mobile West LLC)
For Certification as an Eligible)
Telecommunications Carrier Pursuant to)
47 U.S.C. § 254(e)(2))

Docket No. _____

T-MOBILE UNIVERSAL SERVICE OTHER CERTIFICATIONS

I am Chris Miller, Sr. Vice President of Tax for T-Mobile USA, Inc., which is the parent company of and controls T-Mobile West LLC (hereinafter "T-Mobile") in this matter. I hereby submit this certification in support of T-Mobile's petition for certification as an Eligible Telecommunications Carrier ("Petition").

In my capacity as Sr. Vice President of Tax for T-Mobile, I have general knowledge of T-Mobile's operation as a commercial mobile radio services ("CMRS") provider in the State of Washington, and its qualifications and abilities to provide CMRS-based universal service consistent with this Petition. I certify under penalty of perjury, under the laws of the state of Washington, that the foregoing is true and correct, to the best of my knowledge and belief that T-Mobile:

1. complies with applicable service quality and consumer protection standards, including CTIA-The Wireless Association's ® Consumer Code for Wireless Service;
2. is able to function in emergency situations and is in compliance with Washington Administrative Code 480-123-030(1)(g), requiring that, when commercial power is not available, it has a reasonable amount of backup power (fixed, portable or other backup power source) for cell sites required to have backup power; and

3. advertises the availability of its telephone assistance program in a manner reasonably designed to reach those likely to qualify for service, including to residents of federally recognized Indian reservations.

I am authorized to make this certification on behalf of T-Mobile.

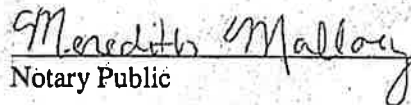
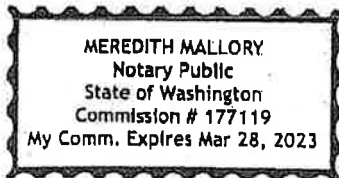
Signed,



Chris Miller
Sr. Vice President, Tax
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006

STATE OF WASHINGTON
COUNTY OF KING

Acknowledged before me this 25 day of June 2019, by Chris Miller, as Sr. Vice President, Tax of T-Mobile USA, Inc., who is personally known to me or produced identification and who did take an oath.



Notary Public

Advertising and Outreach

Universal Service Advertising

T-Mobile advertised its universal service offerings throughout the calendar year 2018 via media of general distribution, including the use of media such as radio, television, billboards, print, internet, and targeted mailings, among other things. T-Mobile also maintains various retail stores and authorized dealer locations throughout its ETC designated service area through which it advertises its service offerings.

Lifeline Advertising and Outreach

T-Mobile advertised the availability of Lifeline services in 2018. Specifically, in 2018, T-Mobile:

- Posted information about its Lifeline offerings on www.usac.org
- Posted information about its Lifeline offerings on the Company's website, www.t-mobile.com, in both English and Spanish
- Advertised the availability of Lifeline through newspapers distributed throughout its designated ETC area, including the following (among others):
 - Aberdeen World
 - Centralia Chronicle
 - Chinook Observer
- Mailed 215 poster quality notices to social security and unemployment centers where low income consumers are likely to visit
- Information about T-Mobile's participation in the Lifeline program was printed on customer's September bill.

An example of the notices that T-Mobile made available to social service agency offices is included as Attachment 1. Attachment 2 includes an example and evidence of T-Mobile's more widely distributed advertising of its Lifeline offering. Attachment 3 includes a sample of a customer's November bill.

Attachment 1



Lifeline Notice

Check to see if you qualify for discounted monthly wireless service

Save money with Lifeline

T-Mobile® customers who reside in the following states may be eligible to save at least \$9.25 per month on their wireless service when they qualify for the government's Lifeline program.

- Florida
- Kentucky
- Minnesota
- Mississippi
- New Mexico
- Pennsylvania
- Puerto Rico
- Texas
- Virginia
- Washington

Qualifying for Lifeline

Customers may qualify for Lifeline assistance if their total household income does not exceed 135% of the Federal Poverty Guidelines or if they are currently eligible to receive benefits from any of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) or Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- The Veteran's Pension or Survivor's Pension benefit

Customers who are also residents of federally recognized Tribal Lands may qualify for Lifeline and a one-time reduction or waiver of the activation fee under the assistance programs listed above, or if they are currently eligible to receive benefits from any of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy families (TTANF)
- Head Start (must satisfy income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPIR)

Signing Up

If you think you might qualify, please complete a T-Mobile Lifeline Application form found at www.t-mobile.com/lifeline. If you do not have Internet access, you can request a copy by calling 1-800-937-8997.

Important Information

Lifeline is a government assistance program that provides only eligible consumers with discounted service. It is non-transferable and is available for only one line per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. Lifeline offers service only in areas where the company has Eligible Telecommunications Carrier status.

Notice for Pennsylvania Applicants:

Pennsylvania consumers with unresolved disputes regarding Lifeline services may contact the Public Utility Commission's Bureau of Consumer Services at 1-800-692-7380 for assistance in resolving their issues.

Additional Information

For additional information about Lifeline and T-Mobile's Lifeline offering, visit www.t-mobile.com/lifeline. You may find more information about Lifeline and other wireless services available from T-Mobile USA, Inc. at www.t-mobile.com.

Attachment 2

FROM THE FRONT

IN BRIEF

Green Diamond opens gates to hunters Sept. 15-16

Green Diamond Resource Company will open its gates over the weekend of Sept. 15-16 for hunting and other recreation...

According to Case, an orange sign indicates harvest or other activity is taking place. All recreation access to these areas is prohibited.

Even in Western Washington, we continue to deal with wildfires into September and even October," she said.

Green Diamond gates are typically orange with signs mounted next to them, explaining the type of access allowed in that area.

In all other areas, Case explained, a sign with a red dot means no motor vehicles are allowed and a green dot indicates licensed, street-legal motor vehicles are allowed on roads only and only during daylight hours.

Salvation Army Store in Aberdeen closes

The Salvation Army Store at 118 W. Wishkah St. in Aberdeen has closed its doors.

FROM PAGE A1

Library

The Grays Harbor Genealogical Society, which had been displaced by the fire at the Aberdeen Museum of History, has been using an office at the library but had to be vacated ahead of the closure.

The intensive project addresses some of the major problems within the city-owned building at 420 7th St. That includes

repairing and/or replacing doors, upgrading hardware, tuck point masonry joints (tuck pointing is the process used to renew the external part of the joints between blocks), applying damp-proofing to protect masonry walls, installing new flooring, drywall and plaster repair, painting, replacing lighting fixtures with much more energy efficient ones, adding duplex receptacles (new double electrical outlets), installing new windows, insulation work and more.

The new lights are 4 watts, while the existing lights are 250, said Thornton. The new lights are smaller, and LED, much more efficient and should save the city substantially on utility costs.

The meeting room on the lower floor of the museum has become the center of the interior construction effort and will serve as a staging area for crews.

Higher premiums on state's health-care exchange

Premiums for Washington state's health-insurance exchange will likely increase by nearly 14 percent next year, according to state insurance officials.

The Washington Health Benefit Exchange Board will vote Thursday on the proposal from Insurance Commissioner Mike Kreidler to raise premiums 13.8 percent for 2019.

percent in 2016 and 11 percent in 2017. The increase this year has been almost 24 percent.

Insurance companies had requested a 19.8 percent increase for next year. "Insurers requested lower average rate changes this year and after our review, we've been able to keep them even lower," Kreidler said in an unredacted statement.

FROM PAGE A1

Bond

Legislature in wake of the McCleary school funding decision, there is also a major reduction in the district's Educational Programs and Op-

erations Levy, from \$5 to \$1.49. The proposed bond would have a tax rate of \$1.35 in 2019, raising to \$2.18 the remaining five years; the total combined tax rates from 2019-2024 would remain at \$3.67.

Villanov said if the bond passes it opens the potential for state matching funds of more than \$5 million. He noted the district's long history of passing school levies and bonds; a Piper Jaffray study shows in fact every levy studied between 1988 and the most recent one in 2016 has received the more than the 60 percent approval needed to pass.

FROM PAGE A1

Goats

flies as close as possible to the goats for a successful capture. They can get within 30 feet.

The janner on the helicopter makes a decision to either shoot a tranquilizer dart or a net at the goat, a decision that is partly based on how steep the terrain is.

Then a crew member exits the helicopter and blindfolds the goat — an effort that helps reduce stress — before putting it on a sling to be flown several minutes away to a landing spot on Hurricane Ridge.

There, the goats are loaded into the back of a truck to be transported to processing, where veterinarians examine them before they are transported to the North Cascades.

So far, crews have captured 36 mountain goats, seven of which were caught Thursday, Sept. 13. For Patti Happe, Olympic National Park wildlife branch chief, it's exciting to see the goats on their way back to their native habitat.

"It was a long process and it feels really great to have it happen," she said. "I didn't really believe it was going to happen until the helicopter landed on Monday morning."

So far operations have focused on the goats that live on Klahhane Ridge. From there it's about a 10- to 15-minute flight back to the landing area.

"The flight from Mount Olympus, where most of the goats live, takes about half an hour.

Officials said they would have preferred to begin the operation earlier in the summer, but the public process pushed the transportation effort into September.

"I'm really surprised we've been able to fly every day and have been able to catch goats every day," Happe said. "We're about done with Klahhane, but the weather has to lift if we're getting to (Mount) Olympus, which is where most of them are."

VETERINARY EXAMS Each of the goats captured must undergo a veterinary examination before making the journey via refrigerated truck to the North Cascades. The



Two blind-folded mountain goats dangle from a helicopter in Olympic National Park as they await processing Sept. 13, 2018. Olympic National Park and several other agencies are working to move about 700 mountain goats to the North Cascades.

chilled trucks are said to help keep the goats calm as they travel.

Dr. Alison Case, Northwest Trek Wildlife Park veterinarian, is one of several veterinarians checking the goats' health before they are ready to go.

Most have been in perfect health, she said. Veterinarians collect blood, DNA samples and nasal swabs, listen to lungs and hearts and do other physical examinations.

So far there have been few injuries. One goat had a horn broken during capture, but officials said they anticipate a full recovery.

Each goat gets an ID tag in its ear and adults get radio collars.

"That's all critical information for the biologist to follow their progress after release," Case said. "The radio collars eventually fall away, but the ear tag identifiers are for the rest of their lives."

As veterinarians examine the goats, they use gloves. Case said that is standard practice, but also because they protect them from the sedatives that are used on the goats.

The darts used in the field contain carfentanyl. Vets also use haloperidol and midazolam to calm the goats.

Powers said that this is part of a new drug protocol and part of it requires officials to learn as they go.

"We've taken the history of what others have used, and we're trying to use

the new lights are smaller, and LED, much more efficient and should save the city substantially on utility costs. Thornton said the new lights give off adequate illumination even after dark.

The meeting room on the lower floor of the museum has become the center of the interior construction effort and will serve as a staging area for crews. Thornton said as items within the library have to be moved to accommodate the work, the meeting room will serve to store much of it, meaning it is likely the last part of the

library to be finished. Currently it has had drywall required, is getting new paint and storm windows installed. A new carpet will follow there and in the rest of the library.

The doors at the three entrances to the library will also be replaced or repaired. The existing doors are not ADA compliant and the larger, modern mobility devices used these days made them impassable to patrons with limited mobility, said Thornton.

The work is being done by J.A.M. Construction out of Olympia. Shuy said the city's contract calls for

construction to be completed within 105 days "from execution, which was on July 9, 2018."

Some items may not be covered by the grant funds. There are some chairs that appear to be original to the library, which opened in its current 12,761-foot building in 1911, and others purchased after the last remodel, completed in 1991, that Thornton would like to see refurbished and retained if the funds can be secured to do so.

Nothing is wasted, said Thornton. As the library staff reorganizes the layout of the library and goes

through some of the collection to decide what to keep, some shelves have come open. Those have gone to the Polson Museum for use as tapestry hangers and document research cabinets. The goal of opening up the floorspace in the library is to make it more inviting to visitors and provide more seating areas, said staff.

Current staff and some equipment and materials will be distributed to other Timberland libraries in the area. "Luckily there is a TRX in Aberdeen for Hoquiam residents to use during the renovation closure," said Shuy.

Olympic National Park existed. That population grew up to about 1,000 animals, though it is estimated there are now about 700 goats in Olympic National Park.

Happe said the goats impact the fragile alpine and subalpine ecosystem. She compared the Olympic Mountains with an island and said it's the park's priority to protect the unique species that are native to the area.

"We have a lot of species here that are only here and found nowhere else," she said. "We're mandated to protect those species."

The goats have also become comfortable around humans. She said the Olympic Mountains lack the salt that goats crave and they have learned they can get that salt from humans. "They have learned not to be afraid of people," she said. "We have had goats that were just strongly associated with people, seeking salts to the point where they were aggressively seeking salts."

That was causing some dangerous interactions between goats and humans, including a fatality," she said. Bob Boardman, a Port Angeles man, was killed by a goat that gored him as he lured Klahhane Ridge in October 2010.

LETHAL REMOVAL Not all of the goats will be captured.

Officials estimate about half of the 700 goats will be removed during the five-year operation.

The ones not captured will be shot and killed. "Our goal is to get rid of all of them," Happe said. "We know from past experience that we cannot catch them all."

"We're being honest with the public. We're not going to get them all."

As goats see crews capture others in their group, they become more elusive.

"Once the helicopter comes over — those remaining goats will know what's up," she said. "They're going to get harder and harder to catch."

She said some live in such steep terrain that it would be impossible to catch them.

The park plans to use volunteers to kill the goats that can't be captured, though it has been decided how that will work, she said.

JESE MAJOR/PENNSILVANIA DAILY NEWS

NANNIES AND KIDS

Goat nannies and their kids are transported together to reduce stress. They are shipped in modified crates that allow them to face each other during the transport.

"We just want to do what we can to keep the mom and kid together and to keep them comfortable," Case said.

Nannies and their kids are released together in the North Cascades. Powers said there had been issues in the past in which nannies would become so excited when they are released that they run away and lose their kid.

"That's why we're trying

TOWNSEND DENTURE advertisement listing services like Dentures, Partials, Relines, Fast Repairs, and emergency services. Includes contact info: 360-875-6063.

T-Mobile advertisement for wireless service. Text: 'Qualify and switch to the Most Loved Brand in Wireless.' Includes plan details and contact information.

Attachment 3

TOTAL DUE

\$85.99

Hi [REDACTED],
Here is your statement for November.

Your bill is due by Nov 27, 2018.

AutoPay is scheduled for Nov 25, 2018 using Visa [REDACTED].

Thanks for paying your last bill of \$82.95 on Oct 25, 2018.

PLANS

\$82.95

4 VOICE LINES = \$82.95

This month's charges are the same as last month's

- Account received Empl Phone Program Discount of \$57.00
- Enjoy your Simple Choice North America 10GB Plan

Your plan includes:

- Unlimited international texts from the US to most countries
- From 2 GB to 22 GB of high-speed data for Mobile Internet plans

Details @ t-mo.co/Plans

EQUIPMENT

\$0.00

This month's charges are the same as last month's

- You can always go to My.T-Mobile.com/shop to check out new device deals and promotions.

The T-Mobile® app lets you easily:

- Pay your bill anytime/anywhere
- Upgrade your phone
- Get 24/7 support

Download the app @ t-mo.co/App

SERVICES

\$0.00

This month's charges are the same as last month's

Simple Global update:

- We've added additional countries and destinations!
- Notice: We're updating our Simple Global international calling rate to \$0.25/min.

Details/eligibility @ t-mo.co/SGCall

ONE-TIME CHARGES

\$3.04

CHARGED USAGE = \$3.04

- [REDACTED] had \$3.04 of usage charges

WHAT YOU NEED TO KNOW

GOVERNMENT TAXES & FEES

Government taxes & fees includes sales, use, excise, public utility & E911 taxes & governmental charges & fees that we are required by law to bill & remit. These may change without notice.

T-MOBILE FEES & CHARGES

These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change. These include:

1. Regulatory Programs & Telco Recovery Fee, collected & retained by us to help cover costs for:
 - a. Funding & complying with government mandates, programs & obligations, like E911 or local number portability (\$0.60 for voice lines; \$0.15 for data only lines)
 - b. Charges imposed on us by other carriers for delivery of calls from our customers to theirs & by 3rd parties for certain network facilities & services we buy to provide you service (\$2.58 for voice lines; \$1.01 for data only lines)
2. State & federal Universal Service Fund charges (recovers charges imposed on us by the government to support universal service).
3. Other governmental assessments including, without limitation, gross receipt & excise taxes.

LATE FEES

Late Fees, the greater of \$5 or 1.5% per month, or the greatest amount permitted by law, may apply on unpaid balances. This fee is a liquidated damage & not a penalty.

PAYMENT BY CHECK

When you pay by check, you authorize us to either use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check transaction. If we process your payment by EFT, the funds may be withdrawn the same day we receive your check, & your canceled check will not be returned. If payment is returned unpaid, you authorize us to collect additional fees as outlined in the Terms & Conditions of Service at t-mobile.com/terms-conditions. Call (800) 937-8997 with any questions.

EQUIPMENT PROTECT

Equipment Protect by Assurant (in Puerto Rico: CAPIC) is for the equipment repair & replacement you may have selected. See Equipment Protection Terms & Conditions at t-mobile.com for details.

Lifeline offers eligible consumers savings on basic telephone service in areas of Florida, Kentucky, Minnesota, Mississippi, New Mexico, Pennsylvania, Texas, Virginia, and Washington where it has been authorized. You may qualify for Lifeline benefits if you live in a household not already receiving Lifeline benefits and you participate in a qualifying public assistance program, such as Medicaid or Food Stamps, or if your income is 135% or less than the federal poverty guidelines. Learn more at www.t-mobile.com/lifeline.

CONTACT US

Contact us with any questions or disputes about your service or bill:



Call (800) 937-8997 or 611 from your T-Mobile device-TTY (877) 296-1018.



Write to T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380.



View your bill & usage details online by logging into your account at t-mobile.com.

View Terms & Conditions online at t-mobile.com/terms-conditions and our Open Internet Policy at t-mobile.com/openinternet.

Partial megabytes (MB) rounded up. 1024 MB = 1 GB

CHANGE OF ADDRESS

Effective date

Address

City

State

ZIP

Home phone

Business phone

ATTACHMENT H

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]

ATTACHMENT I

CONFIDENTIAL

[REDACTED IN ITS ENTIRETY]