

WN U-8      SUBSTITUTE ORIGINAL SHEET NO. 3

INLAND TELEPHONE COMPANY

DEFINITIONS

The following definitions apply in addition to the definitions contained in the Company's Tariff WN U-7, which by this reference are incorporated herein. If there is any inconsistency between the following definitions and those contained in the Company's Tariff WN U-7, the following definitions shall be controlling. As used in this Tariff, defined terms have their respective defined meanings, regardless of whether or not capitalized, unless the context requires otherwise.

E911

Enhanced 911 Service, as described more fully in Schedule 1 of this Tariff.

911 Call

A call that results when an End User that receives exchange access service from a Company Central Office dials the sequence 9-1-1.

911 Customer

The entity that has ordered 911 Service and to which 911 Service is provided pursuant to this Tariff. Normally, the 911 Customer will be a governmental emergency response agency. Where 911 Service is provided by the Company pursuant to a contractual arrangement with another LEC, both the governmental emergency response agency for whose benefit that contractual arrangement exists and such other LEC shall be deemed to be a 911 Customer for purposes of this Tariff. Where 911 Calls are handled by the Company without an order for 911 Service having been received by the Company, the governmental emergency response agency to which such 911 Calls are routed by the company shall be deemed to be the 911 Customer.

911 Service

Service furnished pursuant to this Tariff.

911 Transport

A dedicated circuit between Company central offices or between a Company Central Office and the facilities of another LEC serving the PSAP for the provision of E911 Service.

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DEFINITIONS (Continued)

911 Transport Termination

A connection at each end of 911 Transport.

Automatic Location Identification (ALI)

The automatic display at the PSAP of the telephone number, service address and supplementary information with respect to the telephone line from which a 911 Call originates.

Automatic Number Identification (ANI)

A feature by which the calling party's telephone number is forwarded to the 911 Customer's CPE for display.

Called Party Hold

The capability to maintain control of an incoming 911 Call by a PSAP attendant for tracing or confirmation of an emergency, even if the caller hangs up.

Caller

An individual who places a 911 Call in an effort to request assistance of a public safety nature.

Calling Party Status Monitoring

A feature that gives the PSAP attendant a visual indication of the switchhook status of the originating station after the PSAP attendant answers the call.

Central Office (CO)

A facility of the Company or of another LEC that houses switching and trunking equipment that serves telephones in a defined area.

Code Recognition

An attribute that enables a Central Office to recognize and accept 911 calls and to direct such calls to a 911 transport facility or another facility provided by the Company.

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RULES AND REGULATIONS (Continued)

- b. By written instrument signed on behalf of both the Company and the 911 Customer; or
- c. By the Company submitting a quotation of rates and charges to the 911 Customer and the Customer thereafter placing an order with the Company for a 911 Service configuration to which the quotation applied.

Where an ICB rate applies and the ICB rate has been established by the method described under c. above, it may be changed by the Company upon 60 days prior written notice to the 911 Customer. Where an ICB rate applies, the ICB rate has been established by the method described under b. above, and the written instrument setting forth the ICB rate does not specify a mechanism for changing the rate prior to termination of the written instrument, the ICB rate may be changed by the Company upon 60 days prior written notice to the 911 Customer, unless such written instrument expressly provides that the ICB rate shall not be subject to change during the relevant period.

5. Termination or Suspension of 911 Service by the Company.

In addition to the provisions contained in the Company's Tariff WN U-7, the Company may terminate 911 Service with or without notice in those instances where the Company is providing 911 Service without having received any written order for such service.

6. Termination or Suspension of 911 Service by the 911 Customer.

911 Service furnished pursuant to this Tariff shall not be terminated by the 911 Customer unless 60 days prior written notice of such termination has been delivered to the Company.

911 Service shall not be temporarily terminated or suspended by the 911 Customer.

See also Rule and Regulation 2.

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GENERAL PROVISIONS (Continued)

CONDITIONS (Continued)

8. All service offerings made by this tariff are subject to the availability of suitable facilities.
9. 911 Service is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls are allowed only on a transfer basis using Selective Routing.
10. Rates charged for 911 Service include inspection and monitoring normally provided by the Company with respect to the types of Company-provided facilities utilized (e.g., Dedicated Circuits or PSTN) to discover errors, defects and malfunctions in the Company's facilities, but do not include any additional inspection or monitoring. If available, the Company may provide additional inspection and monitoring of facilities for an additional charge upon 911 Customer request or as required by any rule or regulation promulgated by the Washington Utilities and Transportation Commission.
11. The 911 Customer is responsible for the overall adequacy of the 911 Service configuration ordered by it. The 911 Customer must purchase 911 Service elements and facilities offered by this Tariff sufficient to maintain at least a P.01 Grade of Service for 911 Calls originating in each Company Central Office. A minimum of two (2) dedicated 911 circuits shall be ordered between each End Office and the PSAP Serving Central Office or between each End Office and the 911 control office. This requirement may be waived by the Company when an End Office is a remote switch served by a Company-owned host switch. The 911 Customer shall order diversity for the routing of 911 circuits whenever such diversity is available. Additional charges for diversity may apply pursuant to Special Construction tariffs or be determined on an Individual Case Basis (ICB).
12. 911 Service is not a replacement for a telephone number for the PSAP. Each PSAP to which 911 Calls originating in the Company's Exchanges are forwarded shall have at least one 10-digit unlisted, and one 10-digit listed, number available at all times. Specific services offered by this Tariff may have additional requirements relating to PSAP numbers.

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GENERAL PROVISIONS (Continued)

CONDITIONS (Continued)

except acts or omissions of the Company, its officers, directors, employees and/or agents constituting gross negligence or willful or wanton misconduct, in connection with designing, developing, implementing, maintaining or operating the 911 Service (or any component thereof), or (2) for releasing Subscriber information, including non-published or unlisted information, in connection with the provision of 911 Service unless such release is made in bad faith by the Company, its officers, directors, employees or agents.

- E. Except for Company acts or omissions constituting gross negligence or wanton or willful misconduct, neither the Company, nor any of its officers, directors, employees or agents, shall be liable or responsible for any indirect, incidental, or consequential damages associated with the offering, provision, failure, interruption or impairment of 911 Service (or any component thereof). The rates and charges at which 911 Service (or any component thereof) is offered or provided have been established expressly in reliance upon this limitation of liability.
- F. The Company, and its directors, officers, employees and agents, shall not be liable or responsible for any damage arising from any cause whatsoever or any indirect, incidental or consequential damages associated with the provision of 911 Service when any 911 Call originates from a service, line, trunk, system or location which makes the provision of accurate or specific location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide Subscriber Line Data or ANI associated with any of the services, lines, trunks, systems or locations identified in Condition 7 in of this Tariff, above.
- G. The Company accepts no responsibility for obtaining Subscriber record information from private telecommunications systems, such as PBXs or shared tenant services, except to the extent that such information is provided to the Company by the person or entity owning or managing such private telecommunications system and being the Company's Subscriber of record with respect thereto. Where applicable to the type of 911 Service being provided, the Company will integrate any such records furnished to it by such Subscriber in a Company-standard format for inclusion in a 911 Data Base. However, by doing

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INLAND TELEPHONE COMPANY

SCHEDULE 1 (Continued)

ENHANCED 911 SERVICE (E911) (Continued)

CONDITIONS (Continued)

6. Upon request by the 911 Customer, the Company will maintain a table of Emergency Service Numbers (ESN). Changes to the ESN table requested by the 911 Customer will be charged to the 911 Customer at actual cost.
7. In order for E911 Service to be provided with respect to any Central Office served by the Company, the 911 Customer must order from the Company E911 Code Recognition and the provision of Subscriber Line Data. The 911 Customer must also order, either from the Company, from another LEC or from an Interexchange Carrier dedicated channels connecting the Company's Central Office directly with the PSAP, or, where suitable facilities exist, with the Central Office serving the PSAP or the 911 control office. Such transport facilities shall consist of not fewer than two end-to-end voice grade non-switched channels.
8. Where the necessary dedicated channels are provided entirely by the Company and other LECs and are not ordered by the 911 Customer from any IXC, the rates and charges payable by the 911 Customer for the portion of such channels furnished by the Company will be determined on the basis of the Company's intrastate Special Access tariffs, with the distance-sensitive portion of such charges being determined on the basis of the number of whole or fractional airline miles, as measured between the Company's serving Central Office and the point at which the Company's transport facilities connect with those of the connecting company participating in such transport. Meetpoint billing percentages will not be applied to the Company's rates and charges. The distance-sensitive portion of 911 transport charges for 911 channels that transit the Company's facilities shall be determined on a similar basis, measuring from the point at which such channels enter, or are deemed to enter, the Company's transport facilities to the Company's intermediate wire center, and from there to the point at which such channels leave, or are deemed to leave, the Company's transport facilities and enter the transport facilities of the connecting company participating in such transport.
9. Where the necessary dedicated channels are ordered by the 911 Customer from an IXC, the rates and charges of the IXC shall apply, and the Company shall be paid by the IXC for the Company's provisioning of such channels at the rates and charges set forth in the

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SCHEDULE 1 (Continued)

ENHANCED 911 SERVICE (E911) (Continued)

CONDITIONS (Continued)

Company's Washington intrastate Special Access tariffs, applied in the manner described in Condition 8 of this Schedule.

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