

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

CUONG T. BUI d/b/a BEN'S MOVING
SERVICES

DOCKET TV-190214

DECLARATION OF
BRIAN BRAUN

Brian Braun, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a compliance investigator in the Consumer Protection Section. As a compliance investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On March 25, 2019, I found advertisements on www.bensmovingservices.net for a household goods moving company. The advertisement also contained the business telephone number (206) 778-1307.¹
3. On March 25, 2019, I searched Commission records and found Cuong T. Bui d/b/a Ben's Moving Services (Ben's Moving or Company). The Commission cancelled Ben's Moving's temporary household goods carrier (HHG) permit (THG068008) and dismissed its permanent application in Docket TV-180869 on October 23, 2018, at the Company's request. .²
4. The cancellation letter sent to the Company stated that Ben's Moving "must **cease** all operations associated with this permit. If you advertise or operate as a household goods mover without a valid permit, the commission may take enforcement action against you."³
5. On January 8, 2019, I called (206) 778-1307 using an assumed name to obtain a quote for moving services, including workers and a truck. A Company representative who

¹ See Attachment A for a screen capture of website, printed on March 25, 2019.

² See Attachment B for a copy of Commission record, printed on March 25, 2019.

³ See Attachment C for a copy of the cancellation letter, dated Oct. 23, 2018.

identified himself as Ben gave me an estimate of \$890 for three workers and a truck. This was confirmed with a text message.⁴

6. On April 8, 2019, I visited www.bensmovingservices.net. The website is no longer active.⁵

DATED this 19th day of June, 2019, at Olympia, Washington.

BRIAN BRAUN

⁴ See Attachment D, for a copy of text messages, dated March 25, 2019.

⁵ See Attachment E, for a copy of the website, dated April 8, 2019.