Service Date: January 19, 2019

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:

JAKE THEIS d/b/a ROYAL MOVING

**DOCKET TV-190020** 

DECLARATION OF BRIAN BRAUN

Brian Braun, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. On January 7, 2019, I found advertisements on Craigslist for a household goods moving company, Royal Moving, that supplied a truck. The advertisement also contained the telephone number (425) 350-3386, the name "Jake," the household goods permit number THG067933, the address 23009 29<sup>th</sup> Ave West, Lynnwood, WA 98036, and pictures of a truck containing household goods.<sup>1</sup>
- 3. On January 7, 2019, I searched Commission records and found that Royal Moving was previously permitted. The Commission cancelled Royal Moving's temporary HHG permit (THG067933) on November 2, 2018 for failure to maintain insurance as required.<sup>2</sup>
- 4. Commission staff sent a cancellation letter sent to the company on November 2, 2018, which stated, "You must immediately CEASE all operations associated with this permit. If you advertise or operate as a household goods mover without a valid permit, the commission may take enforcement action against you."
- 5. On January 7, 2019, I called (425) 350-3386 using an assumed name to obtain a quote for a moving services including workers and a truck. I asked to whom I was speaking and the person identified himself as Jake and confirmed that he was the owner. Jake gave me an

<sup>&</sup>lt;sup>1</sup> See Attachment A for Craigslist ads, printed on Jan. 7, 2019.

<sup>&</sup>lt;sup>2</sup> See Attachment B for Commission record, printed on Jan. 7, 2019.

<sup>&</sup>lt;sup>3</sup> See Attachment C for a copy of the cancellation letter, dated Nov. 2, 2018.

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estimate of \$110 an hour for two workers and a truck. This was confirmed with an email and text message.  $^4$ 

DATED this 16<sup>th</sup> day of January, 2019, at Olympia, Washington.

BRIAN BRAUN

<sup>&</sup>lt;sup>4</sup> See Attachment D, copies of the email and text messages, dated Jan. 7, 2019.