

Case 17-014 & 17-028

Ticket Detail: 17120176



Ticket No: 17120176 ++EMERGENCY++
Send To: CHTWA06 Seq No: 8 Map Ref:

Transmit Date: 4/18/17 Time: 10:07 AM Op: ortyle
Original Call Date: 4/18/17 Time: 10:00 AM Op: ortyle
Work to Begin Date: 4/18/17 Time: 10:15 AM

State: WA County: BENTON Place: RICHLAND
Address: 1900 Street: STEVENS DR
Nearest Intersecting Street: MCMURRAY ST

Twp: 10N Rng: 28E Sect-Qtr: 35-SW,34-SE
Twp: 9N Rng: 28E Sect-Qtr: 3-NE,2-NW
Nad: Lat: Lon: Zone:
ExCoord NW Lat: 46.3008307 Lon:-119.2851429 SE Lat: 46.3001546 Lon:-119.2809759

Type of Work: REPLACE PRIMARY POWER LINES
Location of Work: SITE BEGINS AT THE ABV INTER. MARK APX 400FT E ON N SIDE
: OF MCMURRAY ST, MARKING FROM SIDEWALK APX 30FT N AT THE ABV SITE. AREA
: MARKED IN WHITE. CALLER STATES MULTIPLE PREVIOUS LOCATES HAVE BEEN CALLED
: FOR THIS JOB AND NOTHING HAS BEEN MARKED.

Remarks: ++CALLER REQUESTS AREA MARKED A.S.A.P++ CREW ON SITE WAITING
: BEST INFORMATION AVAILABLE - READ STATEMENT

Company : M & L CONSTRUCTION INC. Best Time:
Contact Name: CARDEL HOWELL Phone: (509)991-4129 Ext.: 4129
Email Address: SCOT@MANDLCONSTRUCTION.NET
Alt. Contact: CARDEL - CALL 1ST Phone: (509)818-6455
Contact Fax : (509)482-1764
Work Being Done For: CITY OF RICHLAND ENERGY
Additional Members:
CNG18 GTE08 QGS01 RICHE01

Link To Map for CHTWA06: <http://wa.itic.occinc.com/9F2A-DSW-8TQ-2VF>

Email_From: wa@occinc.com
Email_Subject: ++EMERGENCY++ 17120176
Email_Recv_Date: 2017-04-18 12:07:35 CDT
Email_Sent_Date: 2017-04-18 12:07:34 CDT
Email_MessageID: <20170418170734.0D7563781D78@or.occinc.com>
Email_host: tickets7.811tickets.com
Email_user: 811.wa.oc
Email_To: 811.wa.oc@tickets.811tickets.com
Email_ContentType: text/plain
Email_Timestamp: 2017-04-18 12:08:12 CDT

Case 17-014 & 17-028

Ticket Detail: 17120176



Ticket Position: 46.3004927,-119.2830594

Locates on this ticket:

Utility	Term ID	Status	Detail	Assigned To	Locate Open?
CHARTER	CHTWA06	Marked	Paint Only	Pabst, James	CLOSED
FRONTIER TEL	GTE08	Marked	Paint Only	Pabst, James	CLOSED

Ticket Activity History:

Date/Time	Type	User	Utility	Feet	Minute	Addr.	Description
4/18 12:08 PM CDT	Info	System	-	0	0	0	Emergency = true
4/18 12:08 PM CDT	Info	System	-	0	0	0	Meet = false
4/18 12:08 PM CDT	Info	System	-	0	0	0	Area = WA_SEA_YAK_400260.10
4/18 12:08 PM CDT	Parsed	-	CHARTER CATV WA,FRONTIE R TEL WA	0	0	0	Transmission #: null Feed: WAOB
4/18 12:08 PM CDT	Parsed	-	CHARTER CATV WA,FRONTIE R TEL WA	0	0	0	Time Type = Normal
4/18 12:08 PM CDT	Assigned	System	CHARTER CATV WA CHTWA06	0	0	0	Assigned from (-) to Brother, Robert
4/18 12:08 PM CDT	Assigned	System	FRONTIER TEL WA GTE08	0	0	0	Assigned from (-) to Brother, Robert
4/18 12:08 PM CDT	Parsed	-	-	0	0	0	Transmission #: null Feed: WAOB
4/18 12:08 PM CDT	Parsed	-	-	0	0	0	Time Type = Normal
4/18 12:37 PM CDT	Assigned	McGovern, Jeffrey	CHARTER CATV WA CHTWA06	0	0	0	Assigned from Brother, Robert to Williams, Jess
4/18 12:37 PM CDT	Assigned	McGovern, Jeffrey	FRONTIER TEL WA GTE08	0	0	0	Assigned from Brother, Robert to Williams, Jess
4/18 12:37 PM CDT	Acknowledged	System Callout	-	0	0	0	Resolved - Callout accepted
4/18 12:46 PM CDT	Assigned	Marvicsin, Terry	CHARTER CATV WA CHTWA06	0	0	0	Assigned from Williams, Jess to Pabst, James
4/18 12:46 PM CDT	Assigned	Marvicsin, Terry	FRONTIER TEL WA GTE08	0	0	0	Assigned from Williams, Jess to Pabst, James
4/18 12:46 PM CDT	Note	System	-	0	0	0	Acknowledge from 4/18/17 12:39 PM CDT reset by Marvicsin, Terry
4/18 12:55 PM CDT	Acknowledged	System Callout	-	0	0	0	Resolved - Callout accepted
4/18 07:14 PM CDT	Visit / Work	Pabst, James	-	0	0	0	Start: 4/18/17 7:14 PM CDT End: 4/18/17 9:48 PM CDT
4/18 09:48 PM CDT	Note	Pabst, James	-	0	0	0	marked ftr along mcmurray
4/18 09:48 PM CDT	Status	Pabst, James	CHARTER CATV WA CHTWA06	1	77	0	In Progress - Ongoing

Case 17-014

Complaint Form

Mon, Apr 17, 2017 at 11:03 AM

Complaint Form Request

Requester Information

Name: Scot Hattenburg
Company: M & L Construction Inc.
Company Phone: (509)991-4129
Company Email: scot@mandlconstruction.net
Company Address: 4103 E. Dalke, spokane, 99217
Ticket Requested: yes
Ticket Number: 17050643 & 17102868
Ticket Date: 04/06/17

Violation Information

Violation RCW Code: 19.122.030 (2)
Violation Section: failure to locate within 2 full business days
Violation Description: Frontier did not finish locating the first ticket (17050643) A second ticket was called in due to the 45 day limit. Locates for 17102868 were due on 4/11/17, Cardel Howell, M&L onsite foreman called 2 time 4/10, and 2 times on 4/13 response was i am too busy. and called on 4/17 no response
Violation Address: Mcmurry st & Jadwin
Violation Date: 04/11/17

Alleged Violator

Violator Name: Frontier Communications nw inc
Violator Phone Number: (509)736-3700
Violator Email: christie.ross@frontier.com
Violator Address: 4916 W. clearwater ave, Kennewick Wa, 99336
Violator Employess On Site: Cardel Howell M&L Construction inc. & Jeff USIC locating

Other Information

Other Information: Locates were not finished on the original locate ticket... we called in because it was getting close to 45 days.



September 8, 2017

Washington State Dig Law Safety Committee
P.O. Box 734
Poulsbo, WA 98370

RE: Case Number 17-014 and 17-028

Dear Shelley Cornelius:

Frontier Communications appreciates the opportunity to respond to the allegations raised by M&L Construction dated August 25, 2017. I also want to thank you for allowing us additional time to gather information to produce an educated and thoughtful response in preparation of the September 14, 2017 review in Spokane, Washington.

Below is a brief description of each project ticket which includes notable timelines, extension approvals and communications between USIC, contracted by Frontier Communications and M & L Construction. Attached to the emailed document are 5 USIC tickets (17219490, 17237530, 17050643, 17102868 & 17120176) which provide photos and detailed timelines. As requested, I will bring 10 copies of the entire packet to the WSDLSC review next week.

By participating in this process Frontier does not waive any potential claim regarding lack of due process, the unilateral decision by the WSDLSC to bar representation by an attorney, or the right to seek redress regarding any decision by the WSDLSC in an appropriate judicial or administrative forum.

Ticket #17219490

Assigned completion date 6/20/2017 1200am PDT, was completed 6/19/2017 924am PDT

*In regards to the scope of work, USIC marked the area described in *TYPE OF WORK*. Given the lack of detail in scope of work it was interpreted by our locator on site. USIC marked from Shasta AVE going East 1200' on Holly ST crossing over George Washington WY and 100' North. There was no mention or white marks that would have identified our need to access backyard easements. Once we were notified that this was needed we responded in good faith and put down additional locate marks on 6/27/2017.

6/26/2017 1232pm Received note that locate was not complete*

See photo (page 56) which indicates that M&L construction white marked second locate area after 6/19/2017. This not white marked on ticket #17219490 on 6/19/2017 when the original locate was completed. This is the only white marking that M&L completed on their request for additional locating.

Ticket #17237530

Assigned completion date 6/27/2017 1117am Damage Ticket - Emergency

Below is are screen shots that show the area as called in by M&L that our locator would have referenced in conjunction with the type of work listed on the locate request.

State: WA County: BENTON Place: RICHLAND
Address: Street: HOLLY ST
Nearest Intersecting Street: SHASTA AVE

Type of Work: INSTALL POWER CONDUIT

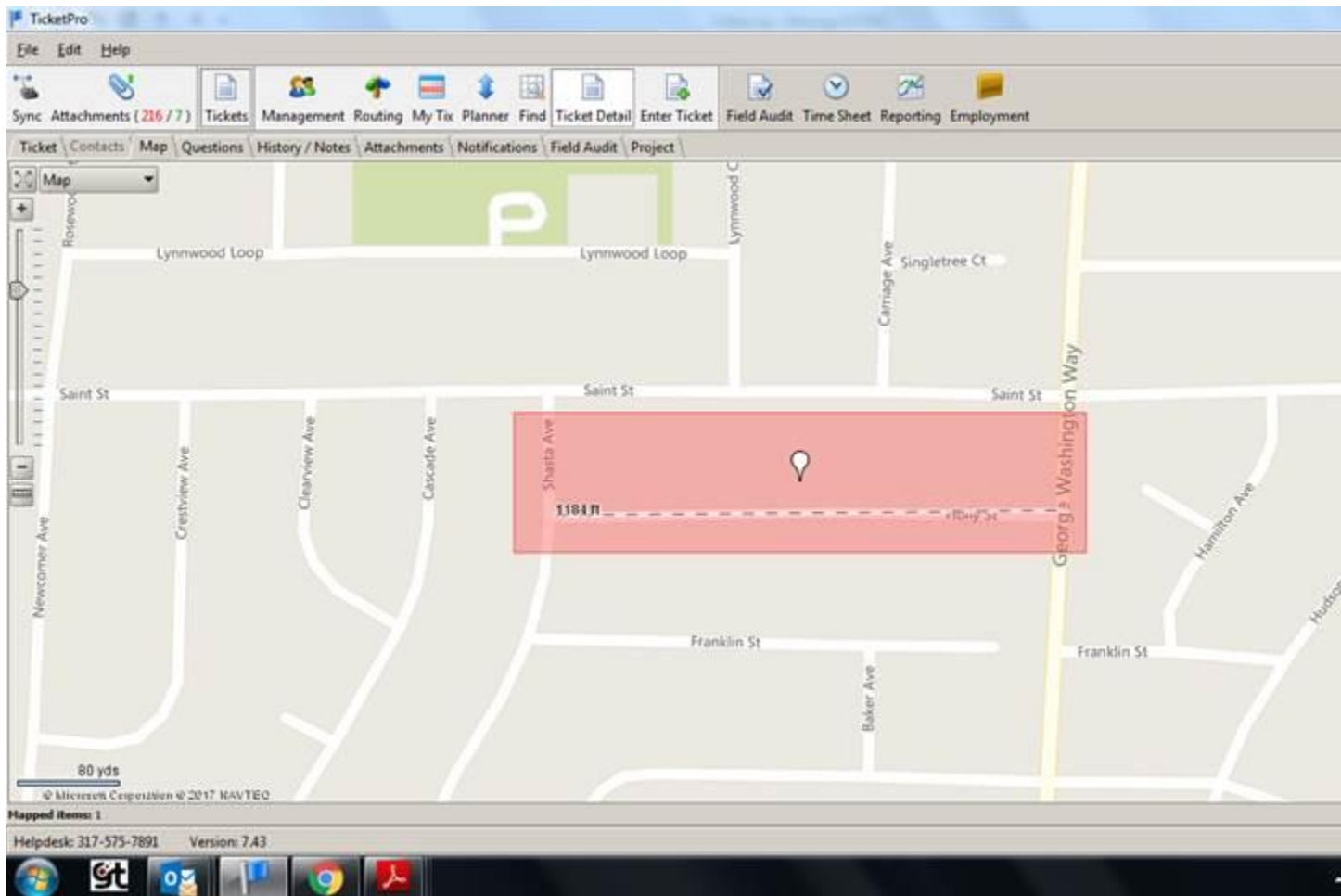
Location of Work: EXCAVATION SITE IS ON AN UNKNOWN SIDE OF THE ROAD.

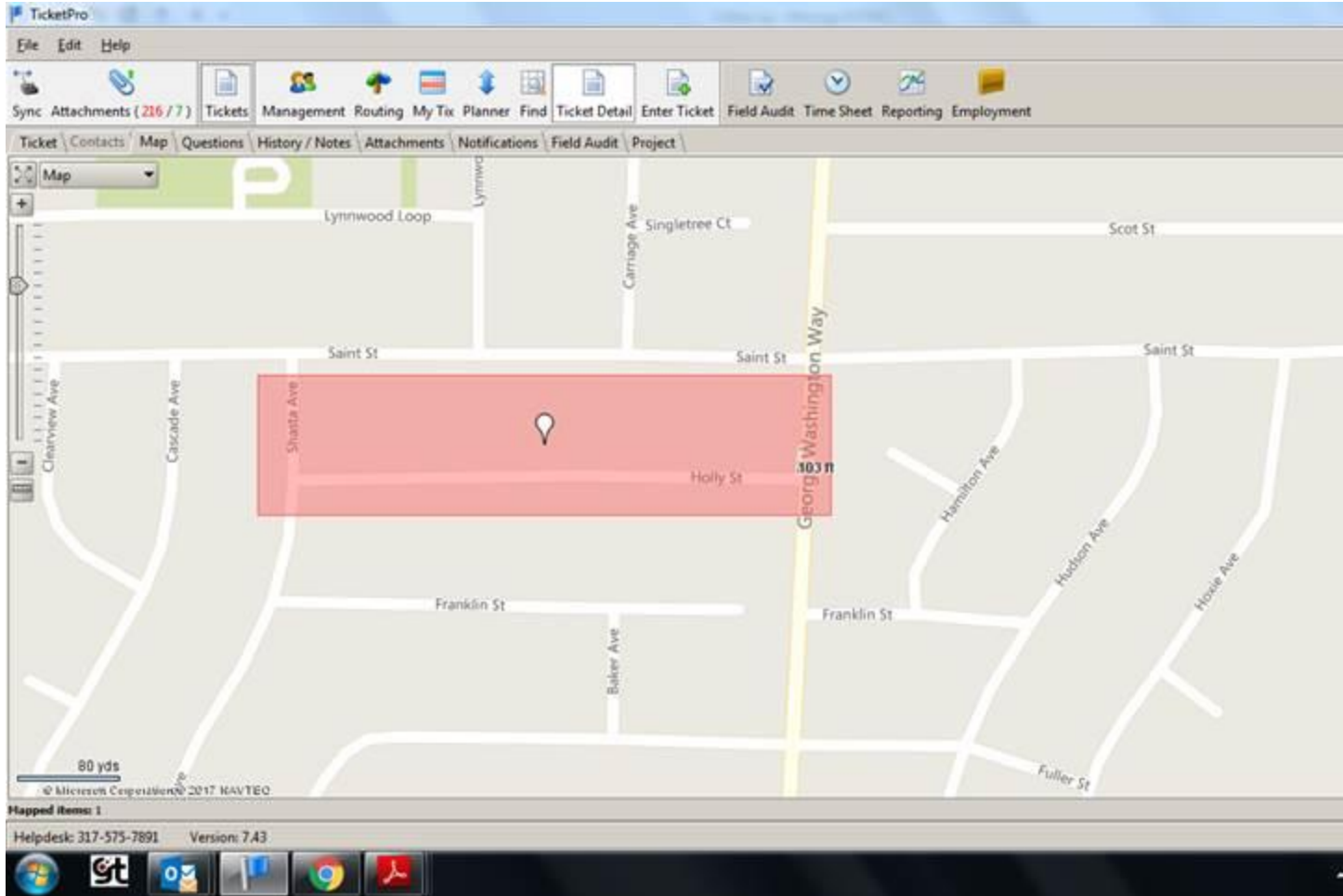
: SITE STARTS AT THE ABV INTER

MARK E APX 1200FT

: GOING ACROSS GEORGE WASHINGTON WAY CONTINUE N 100FT ENDING AT POLE NUMBER

: H-1079 AREA MARKED IN WHITE TO INCLUDE ALL EASMENTS AND ROW'S





Ticket # 17050643 Project Ticket (Phased work ongoing)

Assigned completion date was 3/2/17 at 1200am PDT, was completed 3/2/17 at 1238pm PDT
This was designated a "Project Ticket" since the project was large and ongoing
All original locates were completed 3/2/17 except for a cable line which M&L approved an extension
Cardel approved extending the locate date on 3/1/2017 at 1247pm PDT to 3/3/2017 1200am PDT
*see noted ticket

Ticket # 17102686 Project Ticket (Phased work ongoing)

Assigned completion date was 4/11/2017 at 1200am PDT, was completed 4/21/2017 950am PDT
This was an ongoing project ticket with constant communication and site visits occurring between USIC
and M&L Construction
Cardel approved extending the locate completion date on 4/11/2017 at 248pm PDT
4/10/2017 1241pm PDT Site visit and locating in progress – 5 hours
4/11/2017 134pm PDT Site visit and locating in progress
4/13/2017 1055am PDT site visit and locating in progress/ remarked original locates
4/18/2017 843pm PDT completed locates

Based on the records cited above, and on research done as a result of M&L Construction's allegations, Frontier contends that marking was properly done either in accordance with instructions given by the contractor, or was part of an on-going change order process that required updating markings as the contractor clarified or changed the scope of work as the project progressed. For these reasons, Frontier requests that this Committee dismiss this complaint.

Sincerely,

Cathy Dahlquist
Government & External Affairs Manager
Frontier Communications

Attachments: (5) USIC Tickets 17219490, 17237530, 17050643, 17102868 & 17120176

Case 17-014 & 17-028

Ticket Detail: 17120176



4/18 09:48 PM CDT	Status	Pabst, James	FRONTIER TEL WA GTE08	1	77	0	In Progress - Ongoing
4/18 11:14 PM CDT	Visit / Work	Pabst, James	-	0	0	0	Start: 4/18/17 11:14 PM CDT End: 4/18/17 11:33 PM CDT
4/18 11:33 PM CDT	Note	Pabst, James	-	0	0	0	spoke with cardel howell at 5:57 pm. project ticket. needs entire apartment complex located. marked ftr from parked ditch witch to mc murray and stevens also marked ctv from ditch witch going west 50 feet then turning north going into apartment parking lot.
4/18 11:33 PM CDT	Status	Pabst, James	CHARTER CATV WA CHTWA06	1	10	0	In Progress - Ongoing
4/18 11:33 PM CDT	Status	Pabst, James	FRONTIER TEL WA GTE08	1	9	0	In Progress - Ongoing
4/19 03:03 PM CDT	Visit / Work	Pabst, James	-	0	0	0	Start: 4/19/17 3:03 PM CDT End: 4/19/17 5:09 PM CDT
4/19 05:09 PM CDT	Note	Pabst, James	-	0	0	0	marked the west side of the apartment complex. met crew on site. agreed to be back tomorrow 4/20 to finish.
4/19 05:09 PM CDT	Status	Pabst, James	CHARTER CATV WA CHTWA06	1	63	0	In Progress - Ongoing
4/19 05:09 PM CDT	Status	Pabst, James	FRONTIER TEL WA GTE08	1	63	0	In Progress - Ongoing
4/19 06:28 PM CDT	Visit / Work	Pabst, James	-	0	0	0	Start: 4/19/17 6:28 PM CDT End: 4/19/17 6:28 PM CDT
4/19 06:28 PM CDT	Visit / Work	Pabst, James	-	0	0	0	Start: 4/19/17 6:28 PM CDT End: 4/19/17 6:28 PM CDT
4/19 06:28 PM CDT	Status	Pabst, James	CHARTER CATV WA CHTWA06	1	1	0	In Progress - Ongoing
4/19 06:28 PM CDT	Status	Pabst, James	CHARTER CATV WA CHTWA06	1	1	0	In Progress - Ongoing
4/19 06:28 PM CDT	Status	Pabst, James	FRONTIER TEL WA GTE08	1	1	0	In Progress - Ongoing
4/19 06:28 PM CDT	Status	Pabst, James	FRONTIER TEL WA GTE08	1	1	0	In Progress - Ongoing
4/19 06:29 PM CDT	Visit / Work	Pabst, James	-	0	0	0	Start: 4/19/17 6:29 PM CDT End: 4/19/17 6:32 PM CDT
4/19 06:32 PM CDT	Status	Pabst, James	CHARTER CATV WA CHTWA06	1	2	0	In Progress - Ongoing
4/19 06:32 PM CDT	Status	Pabst, James	FRONTIER TEL WA GTE08	1	1	0	In Progress - Ongoing
4/20 06:02 PM CDT	Visit / Work	Pabst, James	-	0	0	0	Start: 4/20/17 6:02 PM CDT End: 4/20/17 6:03 PM CDT
4/20 06:03 PM CDT	Status	Pabst, James	CHARTER CATV WA CHTWA06	1	1	0	In Progress - Ongoing
4/20 06:03 PM CDT	Status	Pabst, James	FRONTIER TEL WA GTE08	1	1	0	In Progress - Ongoing

Case 17-014 & 17-028

Ticket Detail: 17120176



4/21 11:22 AM CDT	Visit / Work	Pabst, James	-	0	0	0	Start: 4/21/17 11:22 AM CDT End: 4/21/17 11:49 AM CDT
4/21 11:49 AM CDT	Note	Pabst, James	-	0	0	0	marked ftr going east into timber apartments from north entrance off of stevens dr.
4/21 11:49 AM CDT	Status	Pabst, James	CHARTER CATV WA CHTWA06	1	14	0	Marked - Paint Only (Closed)
4/21 11:49 AM CDT	Status	Pabst, James	FRONTIER TEL WA GTE08	1	13	0	Marked - Paint Only (Closed)
4/21 11:50 AM CDT	Answer	Pabst, James	-	0	0	0	Please select the reason why this ticket was closed late? Project Ticket



Attachments

Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170418190344_20 170418190343.jpg	Apr 18, 2017 9:52 PM CDT	Pabst, James	4/18/17 7:03	



Property of United States Infrastructure Corporation
Photo taken on 4/18/2017 7:03:44 PM



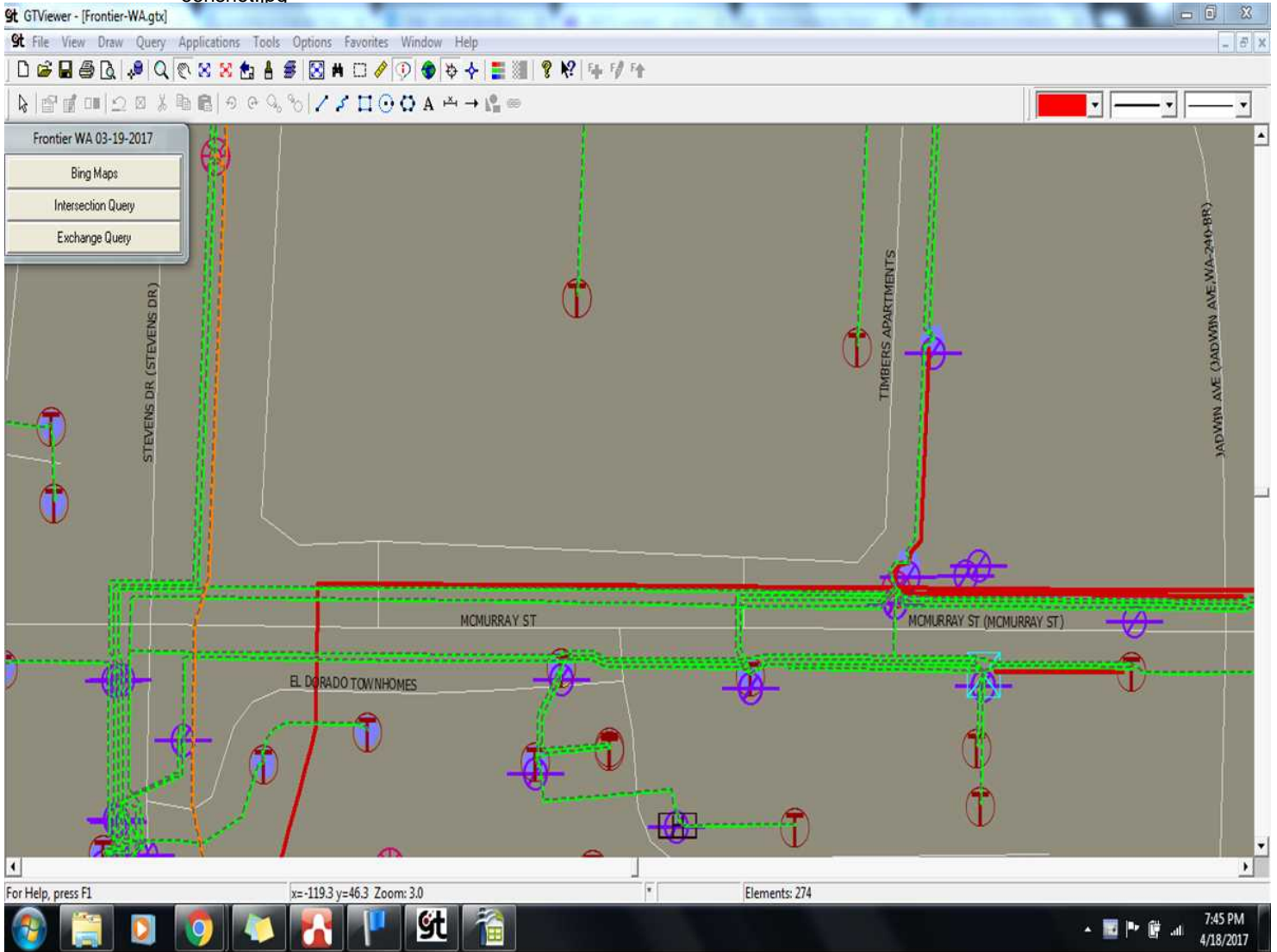
Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170418192211_20 170418192211.jpg	Apr 18, 2017 9:52 PM CDT	Pabst, James	4/18/17 7:22	



Property of United States Infrastructure Corporation
Photo taken on 4/18/2017 7:22:11 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170418194527_scr eenshot.ipc	Apr 18, 2017 9.46 PM CDT	Pabst, James		



Property of United States Infrastructure Corporation
Screenshot taken on 4/18/2017 7:45:27 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170418211601_20 170418211601.jpg	Apr 19, 2017 3:08 PM CDT	Pabst, James	4/18/17 9:16	



Property of United States Infrastructure Corporation
Photo taken on 4/18/2017 9:16:01 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170418211605_20 170418211605.jpg	Apr 19, 2017 3:09 PM CDT	Pabst, James	4/18/17 9:16	



Property of United States Infrastructure Corporation
Photo taken on 4/18/2017 9:16:05 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170418212717_20 170418212717.jpg	Apr 19, 2017 3:09 PM CDT	Pabst, James	4/18/17 9:27	



Property of United States Infrastructure Corporation
Photo taken on 4/18/2017 9:27:17 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170418212723_20 170418212723.jpg	Apr 19, 2017 3:09 PM CDT	Pabst, James	4/18/17 9:27	



Property of United States Infrastructure Corporation
Photo taken on 4/18/2017 9:27:23 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145749_20 170419145749.jpg	Apr 19, 2017 5:07 PM CDT	Pabst, James	4/19/17 2:57	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:57:49 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145755_20 170419145755.jpg	Apr 19, 2017 5:07 PM CDT	Pabst, James	4/19/17 2:57	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:57:55 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145759_20 170419145759.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:57	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:57:59 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145802_20 170419145802.jpg	Apr 19, 2017 5:08 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:02 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145806_20 170419145806.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:06 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145813_20 170419145813.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:13 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145819_20 170419145819.jpg	Apr 19, 2017 5:07 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:19 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145824_20 170419145824.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:24 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145829_20 170419145829.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:29 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145834_20 170419145834.jpg	Apr 19, 2017 5.09 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:34 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145838_20 170419145838.jpg	Apr 19, 2017 5:10 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:38 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145842_20 170419145842.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:42 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145847_20 170419145847.jpg	Apr 19, 2017 5:08 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:47 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145855_20 170419145855.jpg	Apr 19, 2017 5:07 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:58:55 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145900_20 170419145900.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:58	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:00 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145905_20 170419145905.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:05 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145909_20 170419145909.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:09 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145915_20 170419145915.jpg	Apr 19, 2017 5:09 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:15 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145923_20 170419145923.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:23 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145927_20 170419145927.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:27 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145932_20 170419145932.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:32 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145939_20 170419145939.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:39 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145945_20 170419145945.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:45 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419145953_20 170419145953.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 2:59	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 2:59:53 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150003_20 170419150003.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:00	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:00:03 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150007_20 170419150007.jpg	Apr 19, 2017 5:07 PM CDT	Pabst, James	4/19/17 3:00	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:00:07 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150101_20 170419150101.jpg	Apr 19, 2017 5:08 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:01 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150105_20 170419150105.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:05 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150109_20 170419150109.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:09 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150114_20 170419150114.jpg	Apr 19, 2017 5.09 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:14 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150119_20 170419150119.jpg	Apr 19, 2017 5:08 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:19 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150125_20 170419150125.jpg	Apr 19, 2017 5.09 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:25 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150133_20 170419150133.jpg	Apr 19, 2017 5:08 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:33 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150139_20 170419150139.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:39 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150149_20 170419150149.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:49 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150156_20 170419150156.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 3:01	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:01:56 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150203_20 170419150203.jpg	Apr 19, 2017 5.08 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:03 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150209_20 170419150209.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:09 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150216_20 170419150216.jpg	Apr 19, 2017 5:07 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:16 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150223_20 170419150223.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:23 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150227_20 170419150227.jpg	Apr 19, 2017 5:07 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:27 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150231_20 170419150231.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:31 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150234_20 170419150234.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:34 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150239_20 170419150239.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:39 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150245_20 170419150245.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:02	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:02:45 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150435_20 170419150435.jpg	Apr 19, 2017 5:08 PM CDT	Pabst, James	4/19/17 3:04	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:04:35 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150442_20 170419150442.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:04	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:04:42 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150447_20 170419150447.jpg	Apr 19, 2017 5:08 PM CDT	Pabst, James	4/19/17 3:04	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:04:47 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150452_20 170419150452.jpg	Apr 19, 2017 5:07 PM CDT	Pabst, James	4/19/17 3:04	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:04:52 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150457_20 170419150457.jpg	Apr 19, 2017 5:08 PM CDT	Pabst, James	4/19/17 3:04	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:04:57 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170419150459_20 170419150459.jpg	Apr 19, 2017 5.10 PM CDT	Pabst, James	4/19/17 3:04	



Property of United States Infrastructure Corporation
Photo taken on 4/19/2017 3:04:59 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170421094303_20 170421094303.jpg	Apr 21, 2017 11:47 AM CDT	Pabst, James	4/21/17 9:43	



Property of United States Infrastructure Corporation
Photo taken on 4/21/2017 9:43:03 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170421094306_20 170421094306.jpg	Apr 21, 2017 11:47 AM CDT	Pabst, James	4/21/17 9:43	



Property of United States Infrastructure Corporation
Photo taken on 4/21/2017 9:43:06 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170421094312_20 170421094312.jpg	Apr 21, 2017 11:47 AM CDT	Pabst, James	4/21/17 9:43	



Property of United States Infrastructure Corporation
Photo taken on 4/21/2017 9:43:12 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170421094324_20 170421094324.jpg	Apr 21, 2017 11:47 AM CDT	Pabst, James	4/21/17 9:43	



Property of United States Infrastructure Corporation
Photo taken on 4/21/2017 9:43:24 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	20170421094532_20 170421094532.jpg	Apr 21, 2017 11:47 AM CDT	Pabst, James	4/21/17 9:45	



Property of United States Infrastructure Corporation
Photo taken on 4/21/2017 9:45:32 AM

Case 17-014 & 17-028

Ticket Detail: 17120176



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17120176	callout_2017-04-18-12-15-33.mp3	Apr 18, 2017 2.38 PM CDT	Brother, Robert		
Ticket 17120176	callout_2017-04-18-12-22-27.mp3	Apr 18, 2017 1.35 PM CDT	Brother, Robert		
Ticket 17120176	callout_2017-04-18-12-29-28.mp3	Apr 18, 2017 1.38 PM CDT	Brother, Robert		
Ticket 17120176	callout_2017-04-18-12-31-29.mp3	Apr 18, 2017 2.33 PM CDT	WA_SEA_YAK_400 260, Supervisor		
Ticket 17120176	callout_2017-04-18-12-37-43.mp3	Apr 18, 2017 2.03 PM CDT	WA_SEA_YAK_400 260, Supervisor		
Ticket 17120176	callout_2017-04-18-12-39-23.mp3	Apr 18, 2017 1.05 PM CDT	Williams, Jess		
Ticket 17120176	callout_2017-04-18-12-48-52.mp3	Apr 18, 2017 1.05 PM CDT	Pabst, James		
Ticket 17120176	callout_2017-04-18-12-55-52.mp3	Apr 18, 2017 2.03 PM CDT	Pabst, James		