Transportation Program of the Council on Aging & Human Services
P.O. Box 107 South 210 Main St. Colfax, WA 99111 (509) 397-2935 FAX (509) 397-9229

7/10/17

WUTC P.O. Box 47250 Olympia, WA 98504-7250

To whom it may concern:

This is an appeal letter in response to the Penalty Assessment: TN-170580 in the amount of \$1000 for failure to file the annual report and pay regulatory fees for the Council on Aging & Human Services, a non-profit special needs transportation provider with main offices in Colfax, WA. Two reasons exist why the report never received the attention required for its timely completion and submission.

- 1. The announcement was received in our junk mail folder and not found until now.
- 2. On a Certificate Application submitted to the WUTC on 12/29/16, (form 07-2015) by our agency, it says on page six that "You must file an annual safety report and pay regulatory fees by December 31 of each year." This form was just updated this month by WUTC with the correct information showing the May 1st deadline. Please consider the confusion that the prior posted deadline caused, with us thinking that the deadline was not until the end of the year.

We have immediately completed the report, paid the regulatory fees, and are now asking forgiveness of the \$1000 penalty assessment. We have addressed this issue, internally, and assure that this mistake will not occur, again.

Your acceptance of our report and fees (sent electronically on 7/11/17) and reduction or elimination of the penalty assessment will be appreciated. You can understand the financial impact that such an amount would have on our small, non-profit, public-benefit agency. Any extra costs we incur directly impacts the clients we serve. If any additional information is necessary, please call me at (509) 397-4305 or email at pcollinscoa@gmail.com

Collins

Sincerely,

Paige Collins

Executive Director