

September 14, 2016

## IMPORTANT NOTICE OF REQUEST FOR RATE INCREASE

Frontier Communications Northwest Inc. (Frontier) will file with the Washington Utilities and Transportation Commission ("Commission") to increase three nonrecurring Service Charges.

Frontier requires revenue from regulated services such as nonrecurring service charges to maintain network equipment, facilities and other increasing costs.

Below is a comparison of current and proposed rates by service:

Service	Current NRC Rate	Proposed NRC Rate	NRC Increase
Residence			
Service Order Charge - Initial	\$26.25	\$28.00	\$1.75
Service Order Charge – Subsequent	\$12.00	\$17.00	\$5.00
Reconnect Charge, per line	\$29.00	\$34.00	\$5.00
Business			
Service Order Charge – Subsequent	\$24.25	\$25.00	\$0.75
Reconnect Charge, per line	\$41.25	\$45.00	\$3.75

If approved by the Commission, the rates will be effective October 16, 2016.

The Commission has the authority to set rates that may vary from Frontier's request, which may be either higher or lower depending on the results of the investigation.

Commission staff will make a recommendation during an open meeting in Olympia, which is scheduled for 9:30a.m., October 6, 2016. The Commissioners will take public comments at this meeting. If you are unable to attend the open meeting, the Commission has a bridge line which enables you to participate by telephone. Call 360-664-1234 the day before the open meeting for instructions and to sign in. You can also comment by using the "Public Comment" feature at the commission's web site, at www.utc.wa.gov, or by using the contact information below:

Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive SW Olympia, WA 98504-7250 Email: comments@wutc.wa.gov

Telephone: 1-888-333-WUTC (9882)

You may contact Frontier at:

Frontier Communications Attn. Cathy Dahlquist 1800 - 41st Street Everett, WA 98201-1003 Phone: 425-261-6380

Email: Cathy.Dahlquist@ftr.com

Sincerely,

Frontier Communications Northwest Inc.