

Company Name: SEATAC SHUTTLE, LLC dba WHIDBEY-SEATAC SHUTTLE C-1077

Intermediate application: Fares to and from intermediate points not shown will be the same as the fare to or from the next more distant station for which fares are named.

Military: A Military Passenger is any passenger on active duty with the U.S. Armed Forces, retired military with valid military ID or a dependent of an active or retired military person who also possesses a valid military ID.

Maximum fare: Are fares set initially at twenty-five percent above the company's base fare, as published in the company's effective tariff, except for tariff supplements. After a maximum fare has been published and become effective, the maximum fare will increase annually by five percent, however the first five percent increase will be permitted on May 1, 2014.

National security: (C) Passengers traveling to or from a federal reservation or military installation with security procedures in effect and SeaTac any other scheduled stop may incur a \$3.00(Base)/\$4.35 (Maximum) reservation transaction fee.

Objectionable passengers: The company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. Passengers who refuse to comply with the Driver's instructions, or who create a disturbance or are argumentative causing disruption to the safe and expeditious operation of the shuttle may also be refused service. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers including animals except for ADA Service dogs.

Oversize, overweight or excess luggage: (C) Each ticketed passenger may carry 1 full sized bag, one hand-carry and one personal item such as a purse, briefcase or laptop computer. Bags in excess of the allowance will result in a charge per trip leg (each direction of travel). (C) Active duty military may have 1 additional checked bags at no additional charge; Active duty military on orders may have 2 additional checked bags at no additional charge. Bags in excess of either allowance and not declared at the time of booking may be denied. Each full sized bag may not exceed 50 pounds and be no larger than 62 linear inches (length + width + height) and your hand-carry may not exceed 40 pounds and be no larger than 10" H x 17" W x 24" L. (C) Luggage exceeding the size or weight allowance may be allowed for a fee up to \$30 per bag. No single piece of checked baggage may weigh over 70 pounds or exceed 80 linear inches (e.g.; surfboards, bicycles, scuba equipment). Passengers bringing allowed overweight baggage will be responsible for the loading and unloading of those bags. (C) By prior arrangement, we may accept large Cardboard or Plastic Boxes/Tubs for a fee up to \$30 per item. Smaller sized boxes no larger than 12" H x 12" W x 12" L may be substituted for your checked bag. (C) We will not carry prohibited items as determined by TSA. All items brought onboard count toward your baggage limit except: Assistive devices (cane, crutches, etc.), Infant/child restraint devices for ticketed children, Outer garments (coat, hat, umbrella, etc.), Beverage and reading material.

Port Access: All customers are required to comply with all Port rules and regulations.

Refusal of service: The company may refuse service to a person when:

- (a) In the company's judgment, providing the service would be hazardous, unsafe, or dangerous to persons or property;
 - (b) In the company's judgment, driveways or roads are improperly constructed or maintained, do not have adequate turn-arounds, or have other unsafe conditions;
 - (c) The customer has an outstanding amount due to the company;
 - (d) The customer refuses to allow company personnel, drivers, agents, or representatives access to baggage or other materials prior to it being loaded in or on the vehicle;
 - (e) The customer appears to be under the influence of drugs or alcohol; or
 - (f) The customer attempts to bring on board the vehicle materials that would be detrimental to the safety or comfort of other passengers.
- (2) A company may refuse service to a person under other conditions that would be detrimental to the safety and comfort of passengers when those conditions are contained in the company's filed tariff and time schedule.
- (a) The customer fails to comply with company rules or Driver instructions.
 - (b) The customer fails to comply with company rules regarding the carriage or transportation of animals.