

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper)	DOCKET TV-151657
Carrier Classification of, and Complaint for)	
Penalties against:)	
)	
CHARLES BARTLETT d/b/a)	DECLARATION OF
AFFORDABLE HAULERS & MOVERS)	MEGAN BANKS
)	
)	

Megan Banks, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Affordable Haulers & Movers in June 2015, after finding an advertisement on www.craigslist.org offering moving services. The advertisement included a telephone number, (661) 599-9763, and a name, Sir Charles.¹
3. On August 5, 2015, I conducted a reverse search on www.accurint.com for (661) 599-9763. The search produced four listings for Charles Bartlett. Two of the listings were located in Lacey, WA, the third listing was located in Bakersfield, CA, and the fourth was located in Spokane, WA.²
4. I reviewed Commission records related to Affordable Haulers & Movers to determine whether the company held a household goods permit. According to Commission records, Mr. Bartlett held a household goods permit from August 2012 until his permit was cancelled in September 2014, for a failure to maintain insurance. Mr. Bartlett's permit was reinstated in October 2014, and he held a

¹ See Attachment A for an advertisement for Affordable Haulers & Movers posted on www.craigslist.org, which I printed on June 30, 2015.

² See Attachment B for the www.accurint.com cover page, which I printed on August 5, 2015.

permit until March 2015, when his permit was cancelled for a failure to maintain insurance.³

5. On June 30, 2015, I sent a text message to (661) 599-9763 and asked if this was "Sir Charles" and requested a move within Spokane with a truck. An unidentified person responded by text on June 30, 2015, and said it would cost \$80 an hour for "two guys and a truck" plus \$45 for gas. I asked if the mover was available the week of July 6, 2015, and received a "yes" in response. I also received a missed call from (661) 599-9763. The male caller did not directly leave a message, but unintentionally recorded a message asking another man to work for him moving furniture.
6. On July 1, 2015, I conducted a search of the Washington Department of Revenue's Business Licensing Services for "Affordable Haulers & Movers." The search produces one record for Charles William Bartlett d/b/a Affordable Haulers & Movers, governed by Charles William Bartlett.⁴
7. On August 4, 2015, I confirmed that no permit application had been submitted for "Charles Bartlett" or "Affordable Haulers & Movers." A search on www.craigslist.org produced 40 advertisements for moving services from July 9 to August 4, 2015.⁵ The advertisements provided the same telephone number, (661) 599-9763, as well as an email address, charlesbartlett44@yahoo.com.⁶
8. On August 4, 2015, I emailed charlesbartlett44@yahoo.com and requested an estimate for a move from Tacoma to Lacey. I received an email response on August 4, 2015, from a person whose listed email name was "Charles Bartlett." Mr. Bartlett informed me it would cost \$80 an hour plus a \$35 fuel surcharge for two movers and a truck. He also stated that he charges a three-hour minimum. He said that I should call him at (661) 599-9763 to discuss the move.⁷

DATED this 9th day of September, 2015, at Olympia, Washington.


MEGAN BANKS

³ See Attachment C for a copy of the cancellation notice sent to Mr. Bartlett on March 31, 2015.

⁴ See Attachment D for the business license associated with Affordable Haulers & Movers, which I printed on July 1, 2015.

⁵ See Attachment E for a list of advertisements containing Mr. Bartlett's name, "Sir Charles," posted on www.craigslist.org, which I printed on August 4, 2015.

⁶ See Attachment F for an advertisement from Affordable Haulers & Movers posted on www.craigslist.org, which I printed on August 4, 2015.

⁷ See Attachment G for a copy of the email exchange with charlesbartlett44@yahoo.com, which I printed on August 5, 2015.

Attachment A

Affordable Haulers & Movers

1

(CL) [spokane](#) > [services](#) > [labor & moving](#)

Posted: 2 months ago

★ Affordable Haulers & Movers

We move furniture local and long distance only big jobs we want to do we do the hardest and toughest jobs we have a 24ft box truck we are open 24-7-365 days a year lowest prices going towards California just give us a call the name says it all Just ask for Sir Charles at 661-599-9763, [@](#)

- do NOT contact me with unsolicited services or offers



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<http://spokane.craigslist.org/lbs/4990808390.html>

6/30/2015

Attachment B

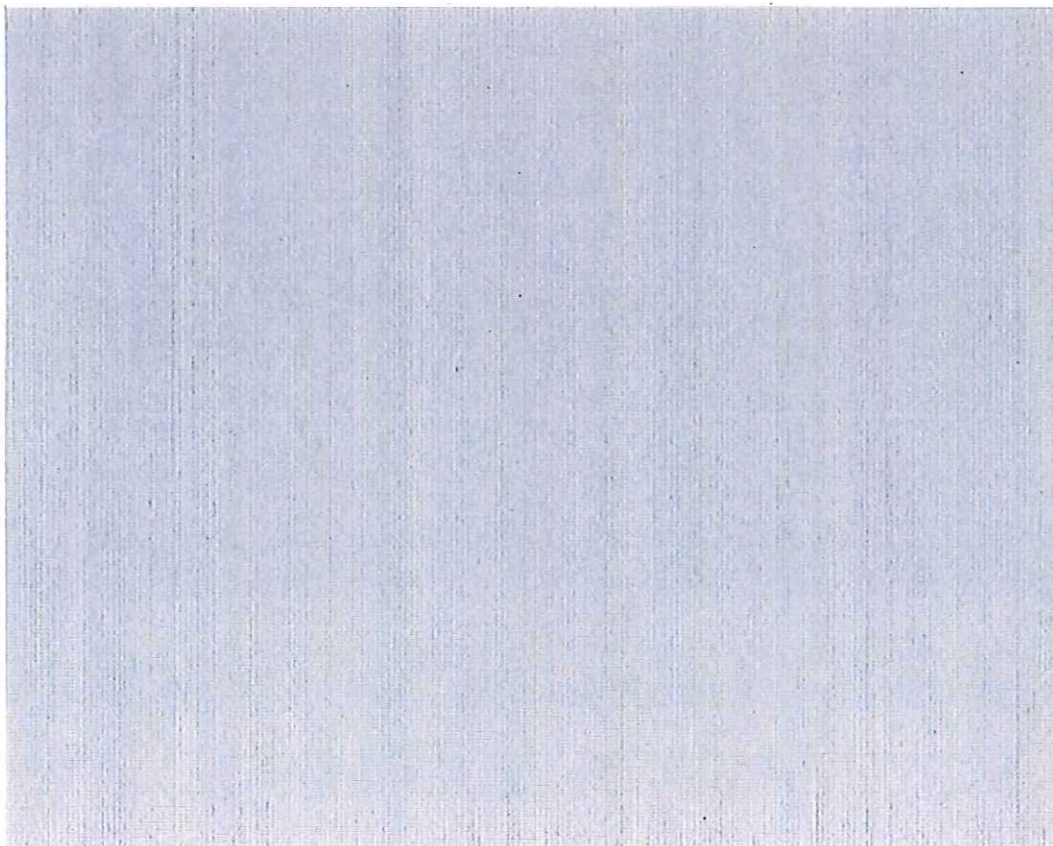
1

Results 1 to 4 of 4					
Phone: 6615009763					
ALL	NAME / SVT	ADDRESS	PHONE / T/M/PHONE / SOURCE	CARRIER / LOCATION	DATE
1.	Charles W Bartlett SSN: XXX-XX-XXXX LexID: 137414795	7917 MARTIN WAY E APT 12 Olympia WA 98516 Residence	661-500-9763 - PDT RealTime Phones *Active Phone	Cellco Partnership dba Verizon Wireless - CA	01/2015
2.	Charles Bartlett SSN: XXX-XX-XXXX LexID: 137414795	1408 1/2 PACIFIC ST Bakersfield, CA 93302 Residence	661-500-9763 - PDT RealTime Phones *Active Phone	Cellco Partnership dba Verizon Wireless - CA	01/1995
3.	CHARLES BARTLETT SSN: XXX-XX-XXXX LexID: 137414795	7917 MARTIN WAY E APT 12 LACEY WA 98516-5702	661-500-9763 - PDT Possible Wireless	VERIZON WIRELESS- CA BAKERSFIELD SCUTII CA, CA	01/2016 - 07/2015
4.	CHARLES BARTLETT SSN: XXX-XX-XXXX LexID: 137414795	32 W PACIFIC AVE SPOKANE WA 99201-2662	661-500-9763 - PDT Possible Wireless	VERIZON WIRELESS- CA BAKERSFIELD SCUTII CA, CA	06/2012 - 11/2012

Your DPPA Permissible User: Court, Law Enforcement, or Government Agencies

Your GLBA Permissible Use: Legal Compliance

Your DMF Permissible Use: No Permissible Purpose



Attachment C



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • www.uto.wa.gov

March 31, 2015

Charles Bartlett
Affordable Haulers and Movers
7917 Martin Way East, Apt. 12
Lacey, WA 98516

Re: Canceled Household Goods Permit

Dear Mr. Bartlett:

Your household goods permit (HG-64675) was canceled on March 30, 2015, for failure to maintain insurance. Unless and until you correct the issues that led to the cancellation, you may not conduct household goods moves in Washington.

You may not operate as a household goods mover in Washington state. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You may not advertise as a household goods mover in Washington state. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement.

If you advertise or operate as a household goods mover without a valid permit, the commission will take enforcement action against you. Such action will include the above-mentioned financial penalties; you will be served with a subpoena and be required to appear before a judge. In addition, the commission may file a civil action in Superior Court and request additional penalties against you should you fail to comply with commission's orders.

Affordable Haulers and Movers
March 31, 2015
Page 2

You may contact Tina Leipski at (360) 664-1170 to discuss the status of your canceled permit. If you have questions about the household goods laws, please contact Megan Banks, Compliance Investigator, at (360) 664-1129.

Sincerely,

Sharon Wallace, Assistant Director
Consumer Protection and Communications

Attachment D

Business Licensing Service: License Query Search

1

- [Contact us](#)
- [Forms](#)
- [About us](#)
- [Home](#)
- [Start your business](#)
- [Change or update your business information](#)
- [How to renew your license](#)

Search Business Licenses

License Information:

Entity Name: CHARLES WILLIAM BARTLETT

Business Name: CHARLES WILLIAM BARTLETT

License Type: Washington State Business

Entity Type: Sole Proprietor

UBI: 603103669 **Business ID:** 001 **Location ID:** 0001

Status: To check the status of this business, go to [Department of Revenue](#).

Location Address:

9008 N SEVEN MILE RD
NINE MILE FALLS, WA, 99026-9670

Mailing Address:

32 W PACIFIC
SPOKANE, WA, 99201

	Status	Expires	First Issued
Registered Trade Names: AFFORDABLE HAULERS & MOVERS	Active	N/A	04/12/2011

Governing People:

CHARLES WILLIAM BARTLETT

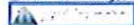
Information Current as of 07/01/2015 6:42AM Pacific Time

[New Search](#)

This site is limited to searching for business licenses issued through the Washington State Business Licensing Service.

- [Contact us](#)
- [Forms](#)
- [About us](#)
- [Privacy](#)

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Attachment E

seattle labor & moving "sir charles" - craigslist

1

CL seattle > all seattle > services > labor & moving

labor & moving << sir charles Q email alert save search

search titles only
 has image
 posted today
 search nearby areas

list thumb gallery map << < prev 1 to 40 next > newest relevant

reset search

- ★ Aug 3 Affordable Haulers & Movers - [x]
- ★ Aug 3 Affordable Haulers & Movers - map [x]
- ★ Aug 3 Affordable Haulers & Movers - map [x]
- ★ Aug 3 Affordable Haulers & Movers - map [x]
- ★ Aug 3 Affordable Haulers & Movers - (Olympia, Wa All Countys) map [x]
- ★ Aug 3 Affordable Haulers & Movers - (Olympia, Wa All Countys) map [x]
- ★ Aug 3 Affordable Haulers & Movers - [x]
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- ★ Aug 2 Affordable Haulers & Movers - (Olympia, Wa All Countys) map [x]
- ★ Aug 2 Affordable Haulers & Movers - map [x]
- ★ Aug 2 Affordable Haulers & Movers - [x]
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- ★ Aug 2 Affordable Haulers & Movers - map [x]
- ★ Aug 2 Affordable Haulers & Movers - [x]
- ★ 8.131 Affordable Haulers & Movers - (Olympia, Wa All Countys) map [x]
- ★ 8.131 Affordable Haulers & Movers - (Olympia, Wa All Countys) map [x]
- ★ 8.131 Affordable Haulers & Movers - map [x]
- ★ 8.131 Affordable Haulers & Movers - [x]

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http://seattle.craigslist.org/search/lbs?query=sir+charles

8/4/2015

CL seattle > all seattle > services > labor & moving

labor & moving << sir charles Q email alert save search

search titles only
 has image
 posted today
 search nearby areas

reset search

- ★ Jul 29 Affordable Haulers & Movers - (Olympia, Wa All Countys) map [x]
- ★ Jul 29 Affordable Haulers & Movers - (Olympia, Wa All Countys) map [x]
- ★ Jul 28 Affordable Haulers & Movers - (Olympia, Wa All Countys) map [x]

Few local results found. Here are some from nearby areas. Checking 'search nearby areas' will expand your search.

★ Jul 29 Affordable Haulers & Movers - [x]

back to top <<< < prev 1 to 40 next >>> back to top

Attachment F

AffordableHaulers&Movers

1

CL seattle > olympia > services > labor & moving

Posted: 18 days ago

★ AffordableHaulers&Movers (Olympia,Wa All Countys)

We move furniture local and long distance we have 24ft box Truck we are open 24/7/365 days a year we are insured, licensed and bonded also we are accredited with the I.B.B. We clean out houses and garages we will accept all metal and appliances Just ask for Sir Charles at 661-599-9763

- do NOT contact me with unsolicited services or offers



CL seattle > olympia > services > labor & moving

reply by email:
charlesbarlett44@yahoo.com

MOVERS (Olympia, Wa All Countys)

We move furniture local and long distance we have 24ft box Truck we are open 24/7/365 days a year we are insured, licensed and bonded also we are accredited with the B.B.B. We clean out houses and garages we will accept all metal and appliances Just ask for Sir Charles at 661-599-9763.

- do NOT contact me with unsolicited services or offers



Attachment G

Print

1

Subject: Re: move from Tacoma to Olympia
From: Charles Bartlett (charlesbartlett44@yahoo.com)
To: magh56789@yahoo.com;
Date: Wednesday, August 5, 2015 6:20 AM

Yes that includes the truck and two guys and except cash

[Sent from Yahoo Mail on Android](#)

From: "Mag H" <magh56789@yahoo.com>
Date: Tue, Aug 4, 2015 at 4:08 PM
Subject: Re: move from Tacoma to Olympia

So 80 and fuel surcharge? That includes the truck and everything right? Ill try to call later. I have to talk to my other half but I want to make sure I have all info first :)

On Tuesday, August 4, 2015 11:35 AM, Charles Bartlett <charlesbartlett44@yahoo.com> wrote:

80 dollars an hr a three hr minimum and 35 dollars fuel surcharge we take cash call me at 661-599-9763 any time

[Sent from Yahoo Mail on Android](#)

From: "Mag H" <magh56789@yahoo.com>
Date: Tue, Aug 4, 2015 at 10:13 AM
Subject: move from Tacoma to Olympia

Hil Saw you on craigslist. Moving from up by PLU to Hawks Prairie - moving from a two bed apart to a 3 bed house. How much? About how long will it take? Any additional costs or is truck included? Sorry for all the questions! Thanks! Maggie