

WN U-4
CenturyTel of Cowiche, Inc.
d/b/a CenturyLink

PREFACE
First Revised Sheet 1
Cancels Original Sheet 1

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TELEPHONE ASSISTANCE PROGRAMS

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A. LIFELINE ASSISTANCE PROGRAM

(N)

- 1. The Lifeline Assistance Program is a plan which assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence. Residents living on reservations can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.**

(N)

TELEPHONE ASSISTANCE PROGRAMS

A. LIFELINE ASSISTANCE PROGRAM (Continued)

2. Eligibility Requirements:

a. To be eligible for assistance, an applicant, one or more dependents of the applicant, and/or a member of the applicant's household must participate in one of the following:

- Bureau of Indian Affairs (BIA) general assistance programs,
- Tribally administered Temporary Assistance for Needy Families,
- Head Start programs (under income-qualifying standard),
- National School Lunch Program's free lunch program,
- Medicaid,
- Supplemental Nutrition Assistance Program (SNAP)(fka Food Stamps),
- Supplemental Security Income (SSI),
- Federal Public Housing Assistance,
- Low-Income Home Energy Assistance Program (LIHEAP),
- Food Distribution Program on Indian Reservations,
- Temporary Assistance for Needy Families (TANF)

b. The Lifeline Program is also available to applicants when the household income of the applicant is at or below 135% of the Federal Poverty Guidelines.

3. Application for Assistance

a. An applicant shall request telephone assistance through completion of a form provided by the company.

b. A customer is not eligible for Lifeline from the Company if he/she is currently receiving Lifeline credit for service provided by another Eligible Telecommunications Carrier. The program is limited to one federal benefit per household which includes both wireline and wireless service.

c. Applicant must identify the program or programs from which that customer receives benefits, the customer must also agree to notify the company if that customer ceases to participate in the qualifying program or programs.

4. Monthly Federal Credit \$9.25